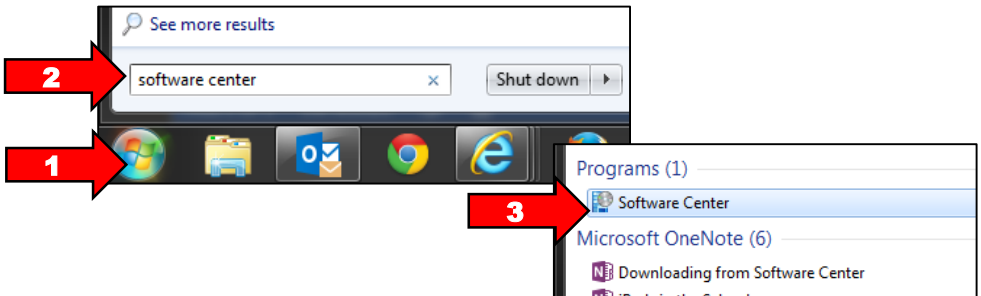


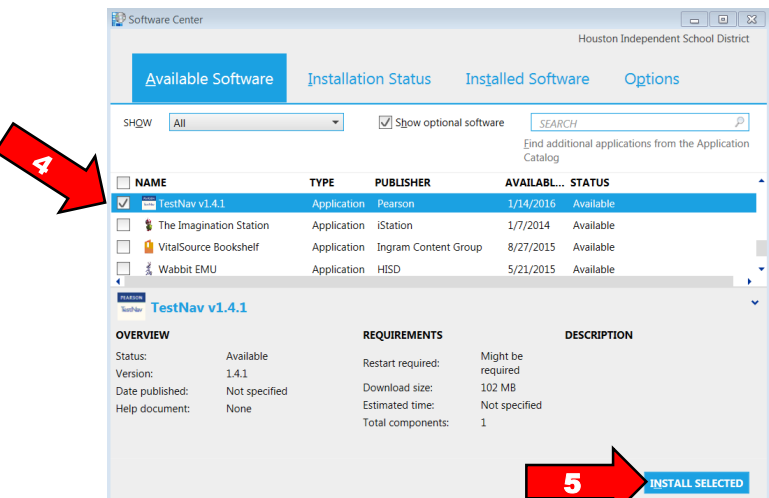
## TESTNAV 8 - INSTALLATION

### Installing from the Software Center



This screenshot shows the Windows Start menu search interface. A search bar at the top contains the text 'software center'. Below the search bar, a list of results is displayed. A red arrow labeled '1' points to the Start button. Another red arrow labeled '2' points to the search bar. A third red arrow labeled '3' points to the 'Software Center' result in the list.

1. Click on the **Start** menu in the lower left corner.
2. Type “software center” in the search box.
3. Select **Software Center** from the results list.



This screenshot shows the Software Center window for the Houston Independent School District. The 'Available Software' tab is selected. A table lists available applications. A red arrow labeled '4' points to the 'TestNav v1.4.1' application in the list. Below the table, the details for 'TestNav v1.4.1' are shown, including its status (Available), version (1.4.1), and requirements. A red arrow labeled '5' points to the 'INSTALL SELECTED' button in the bottom right corner.

4. Select the **TestNav v1.4.1** from the list.
5. Click **Install Selected** in the lower right corner.

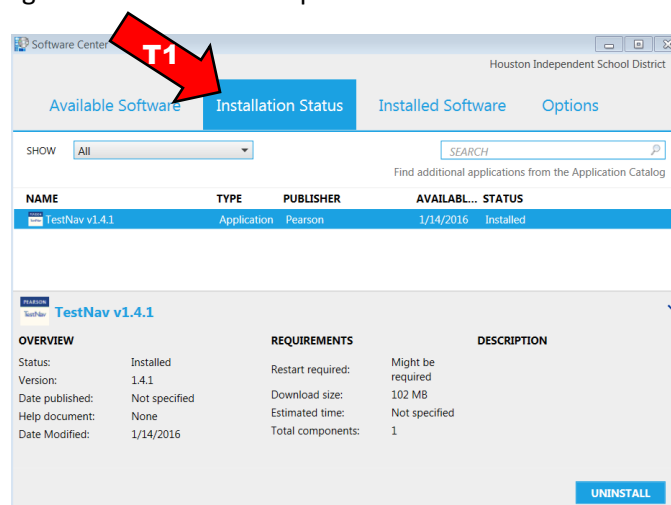
### Troubleshooting the Install

#### *I don't see any software in the Software Center.*

In the top right corner of the Software Center window, verify that it says “Houston Independent School District.” If it says anything else, you will need to get your laptop re-imaged. Please contact Help Desk for assistance.

#### *I don't see the application listed among the software.*

- T1. Check the Installation Status and Installed Software tabs in the Software Center and make sure it's not installing or already installed.



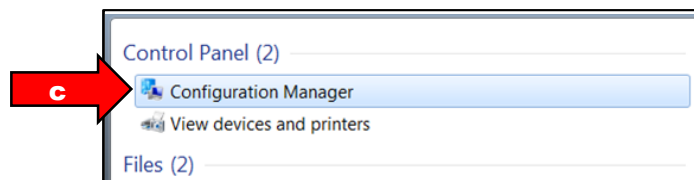
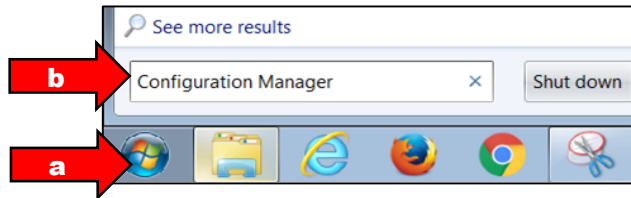
This screenshot shows the Software Center window with the 'Installation Status' tab selected. A red arrow labeled 'T1' points to the 'Installation Status' tab. The table below shows the status of 'TestNav v1.4.1' as 'Installed'.

NAME	TYPE	PUBLISHER	AVAILABL...	STATUS
TestNav v1.4.1	Application	Pearson	1/14/2016	Installed

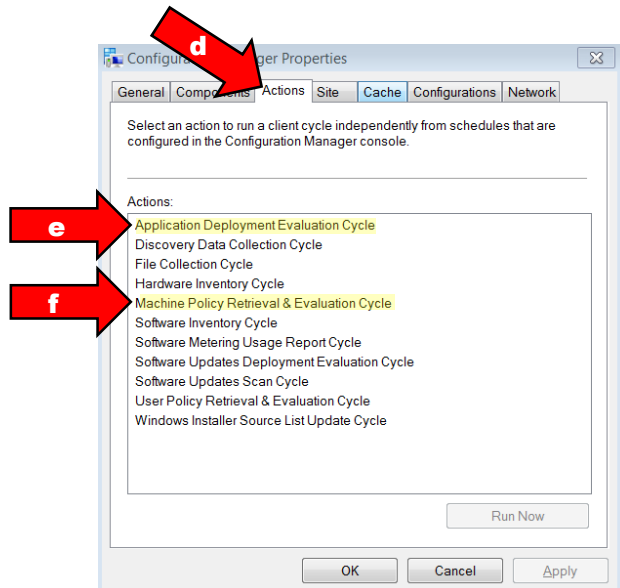
Below the table, the details for 'TestNav v1.4.1' are shown, including its status (Installed), version (1.4.1), and requirements. An 'UNINSTALL' button is visible in the bottom right corner.

## TESTNAV 8 - INSTALLATION

### Troubleshooting the Install (Continued)



- T2. Run your **Configuration Manager** settings to update the Software Center.
- Click on the **Start** menu in the lower left corner.
  - Type "Configuration Manager" in the search box.
  - Select **Configuration Manager** from the results list.



- Click on the **Actions** tab.
- Select and Run both the
- Application Development Evaluation Cycle**
  - Machine Policy Retrieval & Evaluation Cycle.**
- and
- Wait 5 minutes and restart Software Center.