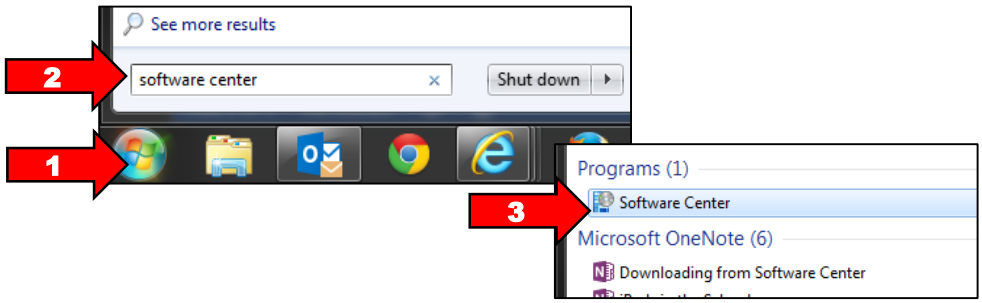
HISD | Student Assessment

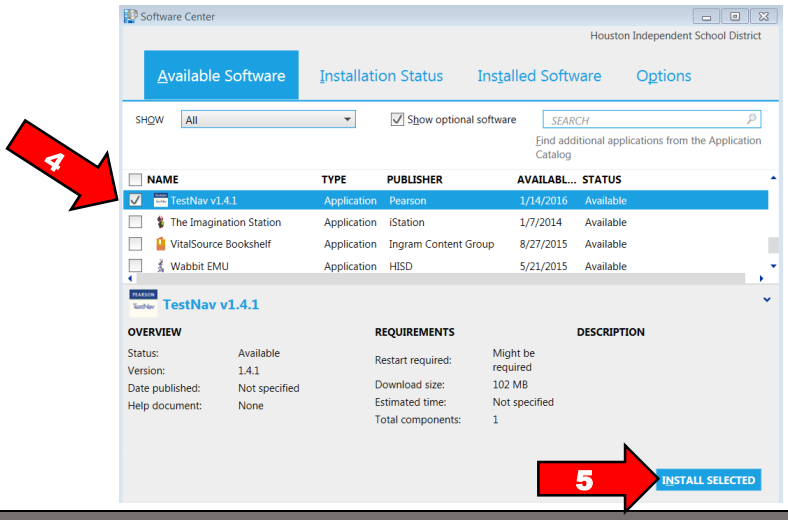
MEASURING KNOWLEDGE. SUPPORTING GROWTH.

TESTNAV 8 - INSTALLATION

Installing from the Software Center



1. Click on the **Start** menu in the lower left corner.
2. Type “software center” in the search box.
3. Select **Software Center** from the results list.



4. Select the **TestNav v1.4.1** from the list.
5. Click **Install Selected** in the lower right corner.

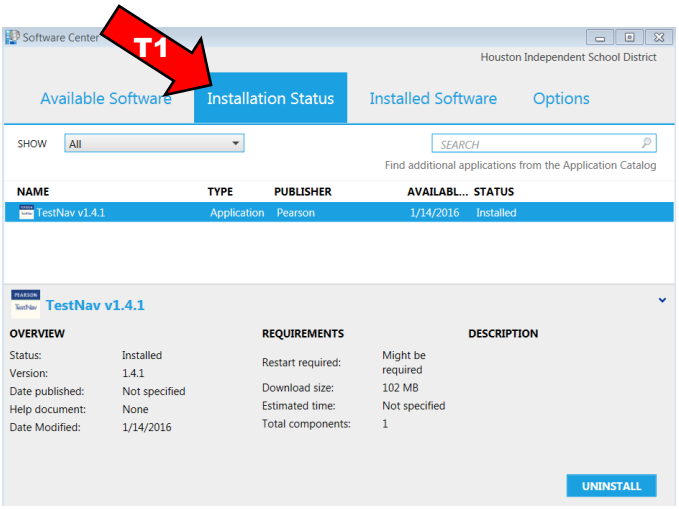
Troubleshooting the Install

I don’t see any software in the Software Center.

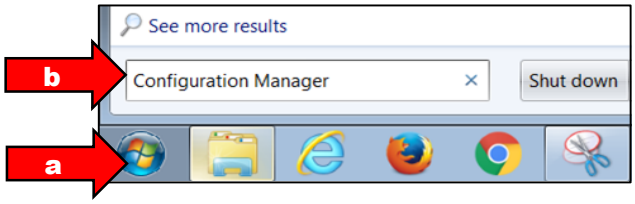
In the top right corner of the Software Center window, verify that it says “Houston Independent School District.” If it says anything else, you will need to get your laptop re-imaged. Please contact Help Desk for assistance.

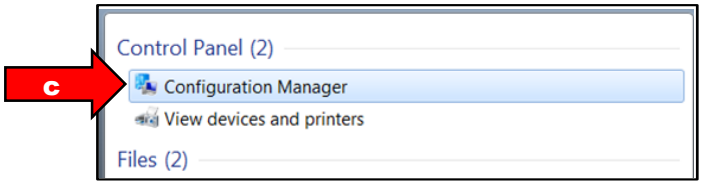
I don’t see the application listed among the software.

T1. Check the Installation Status and Installed Software tabs in the Software Center and make sure it’s not installing or already installed.



Troubleshooting the Install (Continued)



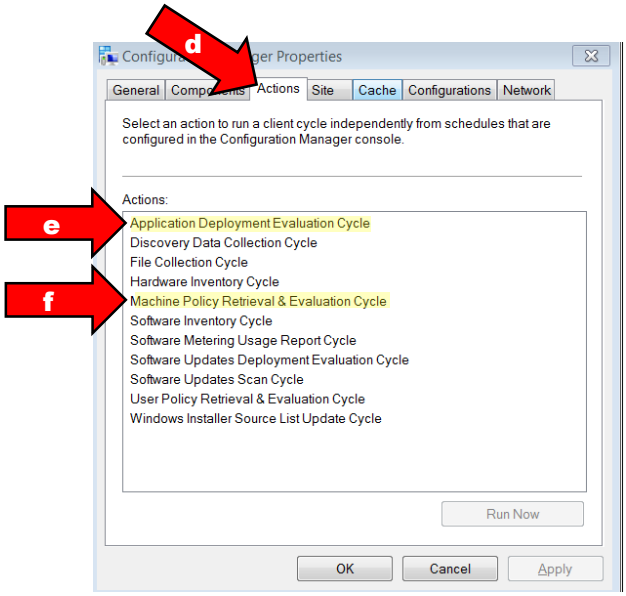


T2. Run your **Configuration Manager** settings to update the Software Center.

a. Click on the **Start** menu in the lower left corner.

b. Type "Configuration Manager" in the search box.

c. Select **Configuration Manager** from the results list.



d. Click on the **Actions** tab.

Select and Run both the

e. **Application Development Evaluation Cycle**

and

f. **Machine Policy Retrieval & Evaluation Cycle**.

g. Wait 5 minutes and restart Software Center.