

Family and Community Engagement (FACE)



Community Resource Guide – 2014

Houston Independent School District
Terry B. Grier, Superintendent of Schools

Department of Family and Community Engagement
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Houston Independent School District (HISD)

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INTRODUCTION

Welcome to the **HISD FACE Community Resource Guide 2014**. Its primary intended audiences are administrators and teachers in the Houston Independent School District (HISD) and the families and communities they serve.

Structure and Organization

In its first edition, the **Guide** covers 27 topics and 291 profiles. The profiles cover 180 unique organizations. A topic is the total collection of profiles for a specific area of interest. An entry is an organization and its total profile under a given topic. A profile is the total description of an entry. The **Guide** uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics. The topics and the profiles under each topic are color-coded to match colors used in the **Guide's** Overview and Table of Contents.

Methods Used

In identifying possible topics and profiles for this **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted the print editions of the **CYS Directory 2012-13** and **CYS Directory 2013-14**.
3. Consulted the print edition of **United Way Community Resource Directory 2013-14**.
4. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
5. Sent emails with questions to selected organizations for which there were gaps in information.
6. Made phone calls to selected organizations for which there were also gaps in information.
7. Held a peer review with HISD FACE staff members to assess quality, completeness, and ease of use.
8. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of General Manager, Alejandro Morúa, a four-person team planned and developed the **Guide**: Valerie Schillaci, Andetria Hampton, Neysa Gavion, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in several ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography. (2) Information summary tables precede the profiles for each topic. (3) Through the headings used in its service provider profiles, it presents answers for a consistently defined set of questions. (4) Wherever possible, it includes contact names, local bus and light rail transit routes, and the languages in which information and/or services are available. (5) The **Guide** identifies four ways to get information about community resources: phone, fax, email, and website. (6) The **Guide** also indicates whether services are available onsite at public schools and it briefly describes those services.

Disclaimer

This Guide is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

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AFTER SCHOOL and SUMMER CAMPS

After School and Summer Camps:

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3. Evelyn Rubenstein Jewish Community Center (ERJCC)
4. Fifth Ward Enrichment Program, Inc.
5. Julia C. Hester House
6. Main Street Theater (MST)
7. Project Row Houses
8. The Salvation Army – Greater Houston Area Command
9. Wesley Community Center
10. Young Men’s Christian Association of Greater Houston (YMCA)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-271-6100 Ext. 110	Grades K-10 Ages 5-14 (summer)	Costs vary	No	Chinese, English, Spanish, Vietnamese
2	832-395-7000 832-395-7094 832-395-7092 832-395-7270 832-395-7022	Grades K-8	Costs vary	Yes	English
3	713-729-3200 Ext. 3246	Grades K-5	Costs vary	No	Chinese, English, Hebrew, Russian, Spanish, Yiddish
4	713-229-8353	Males ages 12-19	Free	Yes	English, Spanish
5	713-672-2573	Ages 4-12	Costs vary	No	English, Spanish
6	713-524-3622 713-524-9196	Ages 4-14	Costs vary	Yes	English
7	713-526-7662	Grades 1-12	Costs vary	No	English
8	713-752-0677 713-694-5688 713-692-0522 832-200-4620 713-988-5201	Ages 5-12 and Ages 5-18	Costs vary	No	Chinese, English, Korean, Spanish, Vietnamese
9	713-223-8131 713-821-8917	Grades K-8	Free	No	English, Spanish
10	281-517-3710 (See full list below.)	Ages 3-12 and Ages 12-18	Costs vary	No	English, Spanish

Chinese Community Center of Houston

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Hours/Days: Office: Monday-Friday, 9:00AM-5:00PM. • Camp Olympus Summer Camp: Monday-Friday, 7:30AM-6:30PM. • Youth After-School Program: Monday-Friday, 3:00PM-6:30PM.

Contact: Lisa To, Youth Program Coordinator

Phone: 713-271-6100, Ext. 110

Fax: 713-271-3713

Email: info@ccchouston.org or lisato@ccchouston.org

Website: <http://ccchouston.org/youth>

Local Bus Routes: 2

Ages/Grades Served: Grades K-10 or ages 5-14

Eligibility: Requires proof of income level. • Requires parents to participate in at least one family involvement activity each month such as parenting classes, benefits counseling, and family involvement nights. • Serves only 80 students.

Costs: Costs vary. • After-school tuition is free. • May charge a fee for transportation to the site.

Onsite at Schools: No

Languages: Chinese, English, Spanish, Vietnamese

Direct Services: Offers after-school, and summer camps, and early childhood care. • After-school enrichment program helps new immigrant youths in their transition into the community through tutoring; English enrichment; science, mathematics, engineering, and technology (STEM) activities; and other beneficial social group activities. • Offers Camp Olympus summer camp where children ages 5-14 explore mathematics, language arts, science, history, and art concepts in classes based on the summer's theme.

City of Houston – Parks and Recreation Department (HPARD)

Address: 2999 South Wayside Drive, Houston, TX 77023

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • After-School Programs: Monday-Friday, 3:00PM-6:00PM

Contact: Joe Turner, Director, or Estella Espinosa, Communications Manager

Phone: 832-395-7000 (general questions), 832-395-7094 or 832-395-7092 (after-school enrichment), 832-395-7270 (after-school achievement), or 832-395-7022 (communications)

Fax: Not available

Email: askparks@houston.tx.gov, joe.turner@houston.tx.gov, or estella.espinosa@houston.tx.gov

Website: <http://www.houston.tx.gov/parks/aboutus.html>

Local Bus Routes: 26,40

Ages/Grades Served: Grades K-8

Eligibility: Schools and non-profits must attend an application workshop and to submit an application to be an after-school site.

Costs: Costs vary. • Call HPARD for costs for specific programs and locations.

Onsite at Schools: Yes. Operates after-school programs at HISD schools and at other locations.

Languages: English

Direct Services: Youth programs include an after-school achievement program, an after-school enrichment program, summer youth programs, and nature tours. • After-school program activities cover academic enhancement, skill development, enrichment, and community involvement. • Academic enhancement activities may include: tutorials, homework help, subject-specific and technology activities, test preparatory skills, and college exposure and preparation skills. • Skill development activities may include: leadership development, team building, conflict management, financial literacy, job readiness/career orientation skills, or other skill-specific or asset-based projects. • Enrichment activities may include: recreation and sports, arts, dance, creative writing, and career exploration and technology activities. • Community involvement activities may include: citizenship, volunteerism, parental involvement, youth service projects,

and community service. • Oversees more than 37,832 acres covering 366 developed parks and more than 220 green spaces, 60 community centers, and a multiservice center.

Evelyn Rubinstein Jewish Community Center (ERJCC)

Address: 5601 South Braeswood Boulevard, Houston, TX 77096

Area Served: Houston

Hours/Days: Offices: Sunday, 9:00AM-6:00PM, Monday-Thursday, 7:00AM-10:00PM, Friday, 9:00AM-6:00PM. • Parenting Center: Monday-Friday, 7:00AM-6:00PM.

Contact: Randy Comensky, Director or Alex Fritsch, Children's Programs

Phone: 713-729-3200 (general questions), 713-729-3200 Ext. 3246 (children, youth, and camping), or 713-551-7200 (parenting center)

Fax: 713-551-7223

Email: afritsch@erjcchouston.org

Website: <http://www.erjcchouston.org>

Local Bus Routes: 68

Ages/Grades Served: Winter and Spring Break Camps: Grades K-5. • Kid Zone: Grades K-5.

Eligibility: Focus is on the Jewish community, but the Center is open to all persons.

Costs: Costs for services vary by program.

Onsite at Schools: No

Languages: Chinese, English, Hebrew, Russian, Spanish, Yiddish

Direct Services: Operates a summer day camp, winter break and spring break camps, and School's-Out program. • Camps provide children memorable experiences and lifelong friendships. • A Kid Zone provides a fun and safe place to hang out during after school hours. • After-school activities include: snack time, homework room, gymnastics, tennis, gym time, crafts, cooking, games, Shabbat, and easy access to ERJCC classes.

Fifth Ward Enrichment Program, Inc.

Address: 4014 Market Street, Suite W145, Houston, TX 77020

Area Served: Houston: Fifth Ward

Hours/Days: Monday-Friday, 9:00AM-6:00PM

Contact: Veldya Hamilton, Administrative Clerk or Charles L. Savage, Executive Director

Phone: 713-229-8353

Fax: 713-229-8311

Email: fwep@fwepinc.org, vhamilton@fwepinc.org, or csavage@fwepinc.org

Website: <http://www.fwepinc.org>

Local Bus Routes: 11

Ages/Grades Served: Males ages 12-19

Eligibility: Must meet age requirements, attend an eligible HISD secondary school in the Fifth Ward, and be a minority youth with identified academic problems. • Applications become available in early April.

Costs: Free

Onsite at Schools: Yes. Operates school-based projects located at 3 HISD high schools and 3 HISD middle schools.

Languages: English, Spanish

Direct Services: Offers a 7-week summer program. • Also provides tutoring in an after-school program for case-managed boys who attend one of its 6 school-based projects.

Julia C. Hester House

Address: 2020 Solo Street, Houston, TX 77020

Area Served: Houston: Fifth Ward: 77020 and 77026

Hours/Days: Monday-Friday, 6:00AM-6:30PM. • Summer Day Camp: Monday-Friday, 6:30AM-6:00PM, June-August.

Contact: Tia Bonham

Phone: 713-672-2573 Ext. 117

Fax: 713-672-4129

Email: jholmes@jchesterhouse.org

Website: <http://www.juliachesterhouse.org>

Local Bus Routes: 29, 80

Ages/Grades Served: Before and After School: Ages 5-12. • Summer Camp: Ages 4-12.

Eligibility: Requires proofs of identity and of income. • May require proofs of immunization and of physical examination.

Costs: Costs vary. • Charges a \$20 registration fee and \$60/week. • Before- and after-school programs may charge fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish (Summer Camps only)

Direct Services: Before- and After-School Programs: Provides supervised after-school services for youth ages 5-12. • Pre-enrolls students in recreational and educational activities that complement their daily school curriculum in the areas of academic enhancement, skill development, enrichments, and community involvement. • Summer Camp: A 10-week program fosters growth and development of children through music appreciation, arts and crafts, dance, swimming, drama, Black History, and field trips.

Main Street Theater (MST)

Address: 2540 Times Boulevard, Houston, TX 77005
4617 Montrose Boulevard, Houston, TX 77006

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Jonathan Gonzalez, Director of Education or Lauren Evans, Assistant Director of Education

Phone: 713-524-3622 (Offices) or 713-524-9196 (Youth Theater)

Fax: 713-524-3977 (Offices) or 713-520-7581 (Youth Theater)

Email: mstinfo@mainstreettheater.com (general questions), jonathan@mainstreettheater.com (education) or lauren@mainstreettheater.com (education)

Website: <http://www.mainstreettheater.com/home.html> or <http://www.mainstreettheater.com/ed/classes.html>

Local Bus Routes: 26, 27 (Rice Village) or 700 (METRO light rail) and 1 (bus) (Chelsea Market)

Ages/Grades Served: Afterschool: Grades PreK-9. • Summer Camp Half-Day Classes: Ages 4-5. • Summer Camp Full-Day Classes: Ages 6-14.

Eligibility: Programs are open to students of all skill and experience levels.

Costs: Costs vary. • Charges a tuition fee of \$210-\$560 depending on location and program. • Family and friends attend end-of-camp student performances free of charge.

Onsite at Schools: Yes. MST satellite classes at schools can take the form of after-school enrichment classes or in-school residencies.

Languages: English

Direct Services: Operates a 3-week summer camp at Rice Village, the Museum District (Chelsea Market), Montrose (St. Stephen's), and Bellaire/Meyerland (Shlenker). • Camps provide hands-on opportunities for students to make original contributions in all aspects of play production. • Students explore enrichment classes such as stagecraft, storytelling, stage combat, and theater history. • Students write and stage their original theater pieces and dance pieces, creating their own roles, lines, and choreography. • Provides before-care and after-care by special arrangement. • Also offers year-round skills and performance classes for students of all ages.

Project Row Houses

Address: 2521 Holman Street, Houston, TX 77004

Area Served: Houston: 77004

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Linda Shearer, Executive Director

Phone: 713-526-7662

Fax: 713-526-1623

Email: info@projectrowhouses.org

Website: <http://www.projectrowhouses.org>

Local Bus Routes: 52, 80

Ages/Grades Served: Grades 1-12

Eligibility: Must live in the 77004 ZIP code.

Costs: Costs vary. • Charges fees on a sliding scale based on household income.

Onsite at Schools: No

Languages: English

Direct Services: Works intensely with neighborhood children using a creative process to expand the learning of basic academic skills. • Offers a comprehensive program of visual arts, music, Afro-Brazilian dance, drumming, gardening, ceramics, and homework tutorials.

The Salvation Army – Greater Houston Area Command

Location	Address	Phone	Fax	Email
Central Offices	1500 Austin Street, Houston, TX 77002	713-752-0677	713-752-0688	TSA_Houston@uss.salvationarmy.org
Aldine-Westfield	2600 Aldine-Westfield Rd., Houston, TX 77007	713-694-5688	713-692-9069	joe_deblank@uss.salvationarmy.org
Irvington	4516 Irvington Boulevard, Houston, TX 77009	713-692-0522	713-692-1112	joshua_mckain@uss.salvationarmy.org
Northwest	12507 Windfern Road, Houston, TX 77064	832-200-4620	832-200-4626	stan_carr@uss.salvationarmy.org
West	5757 Ranchester Drive, Suite 1900, Houston, TX 77036	713-988-5201	713-988-5644	stephen_na@uss.salvationarmy.org

Area Served: Houston

Hours/Days: Hours vary by site. • Community Centers: Monday-Friday, 8:00AM-5:00PM. • Boys and Girls Clubs: 3:00PM-8:00PM. • Northwest After-School: Monday-Friday, 2:30PM-7:00PM. • Northwest Summer Day Camps: Monday-Friday, 7:30AM-6:00PM.

Contact: Joe Deblank (Aldine-Westfield), Joshua McKain (Irvington), Stan Carr (Northwest), or Stephen Na (West)

Website: <http://www.salvationarmyhouston.org>

Local Bus Routes: Bus routes vary by site: 20, 36, 40 (Central Offices); 3, 45 (Aldine-Westfield); 1, 27, 78 (Irvington); None (Northwest); 46, 132 (West).

Ages/Grades Served: Day Camps: Ages 5-12. • After-School Program: Ages 5-18.

Eligibility: Requires an application. • No area restrictions.

Costs: Costs vary. • Services may charge a fee.

Onsite at Schools: No

Languages: Chinese, English, Korean, Spanish, Vietnamese

Direct Services: Operates day camps from late May through August. • Day camps provide tutoring, mentoring, sports league, arts and music instruction, book club membership, computer usage, and field trips. • After-school programs offer tutoring, sports leagues, arts and music instruction, computer usage, and field trips.

Wesley Community Center

Address: 1410 Lee Street, Houston, TX 77009

Area Served: Houston: Northside. • Also serves 110+ ZIP codes in Greater Houston.

Hours/Days: After-School Program: Monday-Friday, 3:00PM-6:00PM. • Summer: Monday-Friday, 10:00AM-3:30PM.

Contact: Marlene Rodriguez, Youth Coordinator

Phone: 713-223-8131

Fax: 713-225-3449

Email: mrodriguez2@wesleyhousehouston.org

Website: <http://www.wesleyhousehouston.org>

Local Bus Routes: 1

Ages/Grades Served: Grades K-8

Eligibility: Requires proof of income, proof of residence, proof of identity, and a physical examination. • Limits: 20 elementary school and 15 middle school students at 3 HISD schools.

Costs: Free

Onsite at Schools: No, but transports students from 2 HISD elementary schools and one HISD middle school.

Languages: English, Spanish

Direct Services: Wesley's after-school and summer youth program focuses on academic performance, healthy living, enrichment activities, and social awareness such as decision-making and social skills. • Helps youth of the Near Northside overcome challenges toward becoming well-adjusted adults, such as poverty, substandard education, a lack of available and affordable enrichment opportunities, and a culture that values subsistence work over education.

Young Men's Christian Association of Greater Houston (YMCA)

Location	Address	Phone	Contact	Bus Routes
Aldine-Greenspoint YMCA	10960 North Freeway, Houston, TX 77037	281-517-3710	Jeff K. Petersen, District Executive Director	102
Cossaboom Family YMCA	7903 South Loop East, Houston, TX 77012	713-643-4396	Manuel Vila, Youth Development Director	36, 50
Harriet and Joe Foster Family YMCA	1234 West 34th Street, Houston, TX 77018	713-869-3378	Maximillian Madero, Youth Development Director	None
Houston Texans YMCA	5202 Griggs Road, Houston, TX 77021	713-748-5405	Lorenzo Jackson, Youth Development Director	5, 77
Northeast Family YMCA	7901 Tidwell Road, Houston, TX 77028	713-633-0530	Demetta Landry, Community Executive Director	45, 77
Tellepsen Family Downtown YMCA	808 Pease Street, Houston, TX 77002	713-659-8501	Crystal Davis, Youth Development Director	40, 56, 81, 137
Texas Medical Center Child Care YMCA	5614 H. Mark Crosswell Jr. Street, Houston, TX 77021	713-747-2173	Noddyica Jackson, Youth Development Director	5, 60
Trotter Family YMCA	1331 Augusta Drive, Houston, TX 77057	713-781-1061	Lorie Janish, Youth Development Director	32
Weekley Family YMCA	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	Alex Taylor, Executive Director	2, 4, 68
Wendel D. Ley Family YMCA	15055 Wallisville Road, Houston, TX 77049	281-458-7777	Jennifer James, Community Executive Director	None
West Orem Family YMCA	5801 West Orem Drive, Houston, TX 77085	713-726-1606	Kem Redic, Community Executive Director	14, 33

Area Served: Greater Houston

Hours/Days: Facilities: **Aldine-Greenspoint YMCA:** Monday-Friday, 8:00AM-5:00PM. • **Cossaboom Family YMCA:** Monday-Thursday, 5:00AM-9:00PM, Friday, 5:00AM-8:00PM, Saturday, 8:30AM-3:00PM. • **Harriet and Joe Foster Family YMCA:** Monday-Thursday, 5:30AM-9:30PM, Friday, 5:00AM-8:30PM, Saturday, 7:00AM-6:00PM, Sunday, 12:00PM-6:00PM. • **Houston Texans YMCA:** Monday-Thursday, 5:30AM-9:30PM, Friday, 5:30AM-8:00PM, Saturday, 8:00AM-6:00PM, Sunday, 1:00PM-6:00PM. • **Northeast Family YMCA:** Monday-Friday, 7:30AM-7:30PM. • **Tellepsen Family Downtown YMCA:** Monday-Thursday, 5:00AM-10:00PM, Friday, 5:00AM-9:00PM, Saturday, 7:00AM-6:00PM, Sunday, 10:00AM-6:00PM. • **Texas Medical Center Child Care YMCA:** Monday-Friday, 6:00AM-6:30PM. • **Trotter Family YMCA:** Monday-Thursday, 5:00AM-11:00PM, Friday, 5:00AM-9:00PM, Saturday, 7:00AM-7:00PM, Sunday 10:00AM-7:00PM. • **Weekley Family YMCA:** Monday-Friday, 5:00AM-10:00PM, Saturday, 6:00AM-7:00PM, Sunday, 12:00PM-8:00PM. • **Wendel D. Ley Family YMCA:** Monday-Thursday, 4:30AM-10:00PM, Friday, 4:30AM-9:00PM, Saturday, 7:00AM-6:00PM, Sunday 1:00PM-6:00PM. • **West Orem Family YMCA:** Monday-Thursday, 5:00AM-9:00PM, Friday, 5:00AM-8:00PM, Saturday, 7:00AM-6:00PM, Sunday, 12:00PM-6:00PM. **Day Camp Hours:** Generally, Monday-Friday, 6:30AM-6:00PM.

Location	Day Camp	Teen Camp	Costs
Aldine-Greenspoint Family YMCA	Ages 5-13	Not available	\$80/week
Cossaboom Family YMCA	Ages 5-11	Ages 12-14	\$120-\$150/week
Harriet and Joe Foster Family YMCA	Ages 4-11	Ages 12-15	\$130-\$160/week
Houston Texans YMCA	Ages 5-11	Ages 12-18	\$135-\$165/week
Northeast Family YMCA	Ages 3-12	Ages 12-15	\$125-\$155/week
Tellepsen Family Downtown YMCA	Ages 5-11	Ages 12-14	Not available
Texas Medical Center Child Care YMCA	Ages 6 weeks to Pre-K	Not available	\$155/week
Trotter Family YMCA	Ages 5-11	Ages 12-15	\$160-\$200/week
Weekley Family YMCA	Ages 5-11	Ages 12-15	\$165-\$190/week
Wendel D. Ley Family YMCA	Ages 5-12	Not available	\$125-\$155/week
West Orem Family YMCA	Ages 4-12	Ages 13-17	\$130-\$150/week

Fax: 713-758-9140

Email: jeffp@ymcahouston.org (Aldine-Greenspoint YMCA); manuel.vila@ymcahouston.org (Cossaboom Family YMCA); maximillian.madero@ymcahouston.org (Harriet and Joe Foster Family YMCA); ljackson@ymcahouston.org (Houston Texans YMCA); demettal@ymcahouston.org (Northeast Family YMCA); crystal.davis@ymcahouston.org (Tellepsen Family Downtown YMCA); noddycicaj@ymcahouston.org (Texas Medical Center Child Care YMCA); loriej@ymcahouston.org (Trotter Family YMCA); alexandrat@ymcahouston.org (Weekley Family YMCA); jenniferj@ymcahouston.org (Wendel D.Ley Family YMCA); or kemr@ymcahouston.org (West Orem Family YMCA)

Website: <http://www.ymcahouston.org>

Eligibility: No area restrictions. • Branches require a registration form and several waiver forms. • Call an individual branch for more specific information about program requirements.

Costs: Costs vary among branches. • Offers 25% facility program membership rate discounts. • Offers discounts of up to \$40/week on its camp fees to facility members, depending upon the selected camp. • Contact an individual branch for more information.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Summer day camp activities focus on arts and crafts, science and technology, swimming, field trips, nature appreciation, and understanding other cultures. • Also offers several specialty camps.

ALTERNATIVE EDUCATION

Alternative Education:

1. Harris County Department of Education (HCDE) – Academic and Behavior Centers (ABC) and Highpoint Schools
2. Houston Outdoor Learning Academy (HOLA)
3. Houston Preparatory Academy (HPA)
4. Juvenile Justice Alternative Education Program (JJAEP) – Excel Academy
5. Monarch School
6. River Oaks Academy and Tutor Lab
7. Southeast Texas Home School Association (SETHSA)
8. Texas Challenge Academy
9. Texas Education Agency – Charter Schools
10. YES Prep Public Schools

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-696-8218	Ages 5-22 and Grades 6-12	Free	No	English, Spanish
2	713-224-4652	Grades 6-12 (Ages 11-18)	\$10,500/year	No	English
3	713-659-1199	Grades 6-12	Costs vary	No	English, Spanish
4	713-669-0799	Grades 6-12 (Ages 10-17)	Free	No	English, Spanish, others
5	713-479-0800	Grades PreK-12	Costs vary	No	English
6	713-783-7200	Grades K-12	Costs vary	No	English
7	281-756-9792	All ages	Costs vary	No	English
8	409-939-3772	Ages 16-18	Free	No	English
9	512-463-9575	Grades PreK-12	Free	No	English
10	713-967-9000	Grades 6-12	Free	No	English

Harris County Department of Education (HCDE) – Academic and Behavior Centers (ABC) and Highpoint Schools

Address: 6300 Irvington Boulevard, Houston, TX 77022

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-4:30PM

Contact: Dee Mattox-Hall, Senior Director of School Administration

Phone: 713-696-8218

Fax: 713-696-0723

Email: DMattox-Hall@hcde-texas.org

Website: <http://www.hcde-texas.org/default.aspx?name=K12Schools>

Local Bus Routes: 78

Ages/Grades Served: Ages 5-22 (at ABC), and Grades 6-12 (at Highpoint Schools)

Eligibility: Students at the ABC campuses have academic and behavioral needs that are not met in their home districts for varied reasons. • Students at Highpoint Schools have been expelled and adjudicated.

Costs: Free for the students and families served. • School districts contract with HCDE for the services.

Onsite at Schools: No. ABC and Highpoint Schools are alternative school programs.

Languages: English, Spanish

Direct Services: HCDE operates 2 alternative education programs. • Two Academic and Behavior Centers (ABC) are special education alternative schools that provide academic and behavioral services for students ages 5 -22. • Two Highpoint Schools serve expelled and adjudicated youth in Grades 6-12.

Houston Outdoor Learning Academy (HOLA)

Address: 2731 Houston Avenue, Houston, TX 77009

Area Served: Greater Houston

Hours/Days: Monday-Thursday, 7:30AM-5:00PM. • Friday is an academic make-up day.

Contact: Daniel Zimmerman, Director

Phone: 713-224-4652

Fax: Not available

Email: firefly7@earthlink.net

Website: <http://www.holainfo.com>

Local Bus Routes: 40

Ages/Grades Served: Grades 6-12 (ages 11-18)

Eligibility: Students must seek to find their academic potential in an active, hands-on, and real world context, which integrates travel, cultural/global awareness, and independent study opportunities.

Costs: School tuition is \$8,400/year. • A student trip fee is another \$2,100/year.

Onsite at Schools: No. HOLA is an alternative community school.

Languages: English

Direct Services: HOLA is a full-time adventure-based experiential school. • Program integrates outdoor and environmental education and uses a hands-on approach to enhance self-esteem, multiple intelligences, academic knowledge, social skills, and personal success.

Houston Preparatory Academy (HPA)

Address: 3262 Westheimer Road, Suite 321, Houston, TX 77098

Area Served: Houston: Northeast: 77020 and 77026

Hours/Days: Monday-Friday, 7:30AM-5:00PM

Contact: Helen M. Berger

Phone: 713-659-1199

Fax: 713-523-4621

Email: houprep@aol.com

Website: <http://www.houstonprep.org>

Local Bus Routes: 81, 82

Ages/Grades Served: Grades 6-12

Eligibility: Students must be eligible for free or reduced price lunch and must have achieved above average results on a national standardized test. • Students also must submit an application.

Costs: Not available

Onsite at Schools: No. HPA is an alternative school.

Languages: English, Spanish

Direct Services: Enhances academic and social skills of low-income, underserved middle and high school students who have demonstrated academic potential in their local public schools.

Juvenile Justice Alternative Education Program (JJAEP) – Excel Academy

Address: 2525 Murworth Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Sherida Barnes, Principal

Phone: 713-669-0799

Fax: 713-669-0788

Email: Not available

Website: <http://www.harriscountytexas.gov/hcjpd-edu>

Local Bus Routes: 14, 18

Ages/Grades Served: Grades 6-12 (ages 10-17)

Eligibility: Must be an adjudicated juvenile placed in detention for a misdemeanor or a felony offense.

Costs: Free

Onsite at Schools: No, the Academy is an alternative school program.

Languages: English, Spanish and other (unspecified) languages

Direct Services: Serves all juveniles placed by the courts in detention and residential facilities for criminal activity or serious misconduct while at school. • Focuses on student progress throughout core academic curriculum, remediation for state academic assessments, vocational education, and life skills.

Monarch School

Address: 2815 Rosefield Drive, Houston, TX 77080

Area Served: Greater Houston

Hours/Days: Novice/Apprentice Levels: Monday, 8:30AM-12:15PM, Tuesday-Friday, 8:30AM-3:30PM. • Challenger and Voyager Levels: Monday, Wednesday, and Friday, 8:30AM-3:15PM, Tuesday and Thursday, 8:30PM-4:15PM.

Contacts: Neal Sarahan and Christopher Perri, Program Directors

Phone: 713-479-0800

Fax: 713-464-7499

Email: nsarahan@monarchschool.org (programs) or cperri@monarchschool.org (programs)

Website: <http://www.monarchschool.org>

Local Bus Routes: 36, 58

Ages/Grades Served: Grades PreK-12

Eligibility: Serves students with attention deficit disorder (ADD), attention deficit hyperactivity disorder (ADHD), learning disabilities, Tourette syndrome, seizure disorders, traumatic brain injury and related conditions — whose difficulties with organization, planning, motivation, social/emotional development, and information processing are not being met by other educational facilities. • Also serves students with pervasive developmental disorders, and related disorders that affect social development, who demonstrate potential for independent social functioning. • Also serves students who have primary difficulties with impulsive behavior and/or emotional regulation, but who do not pose a risk of harm to themselves or others, and who may be diagnosed with anxiety disorder or a mood disorder.

Costs: Tuition for attending the School ranges from \$14,000/year to \$46,600/year.

Onsite at Schools: No. Monarch School is an alternative school.

Languages: English

Direct Services: Monarch School takes a learner-centered approach to providing an innovative, therapeutic education for persons with neurological differences — such as those associated with autism spectrum disorder, attention deficit (hyperactivity) disorder, learning disabilities, Tourette syndrome, mood disorders, anxiety disorders, traumatic brain injury, and seizure disorders.

River Oaks Academy and Tutor Lab

Address: 10600 Richmond Avenue, Houston, TX 77042

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:30AM-3:00PM

Contact: Luis Valdes, Program Director

Phone: 713-783-7200

Fax: 713-783-7286

Email: roainfo@gmail.com

Website: <http://www.riveroaksacademy.com>

Local Bus Routes: 2, 19, 25

Ages/Grades Served: Grades K-12

Eligibility: A 3-step intake assessment evaluates student needs and matches them against available services. • Parents, school counselors, psychiatrists, mental health workers, and community service providers refer students to the Academy throughout the year.

Costs: Costs vary. • Tuition charges vary with the needs of the student.

Onsite at Schools: No. River Oaks Academy is an alternative school.

Languages: English

Direct Services: Provides specialized services for students with learning differences, learning disabilities, unique learning styles, social skills needs, attention deficit hyperactivity disorder (ADHD), autism and behavioral and emotional issues. • Offers individualized educational programs, academic support, integrated services, credit recovery, and consultation, evaluation, and treatment services.

Southeast Texas Home School Association (SETHSA)

Address: 10592-A Fuqua Street, Suite 503, Houston, TX 77089

Area Served: Greater Houston

Hours/Days: No fixed hours. • Call for specific information or to ask about materials.

Contact: Kenneth Wallis, President

Phone: 281-756-9792

Fax: Not available

Email: staff@sethsa.org

Website: <http://www.sethsa.org>

Local Bus Routes: 88, 249

Ages/Grades Served: All ages

Eligibility: SETHSA supports families who are home schooling their children.

Costs: Costs vary. • SETHSA is an association that advocates for home schooling.

Onsite at Schools: No

Languages: English

Direct Services: Provides information on legal issues, materials, requirements, and support groups. • Also helps to link home school families with local home school stores, support groups, co-ops, graduation sponsors, sport organizations, bands, choirs, robotics clubs, 4-H, and educational service providers.

Texas Challenge Academy

Address: PO Box 510, Sheffield, TX 79781

Area Served: Texas

Hours/Days: Academic Programs: Monday-Friday, 7:15AM-3:00PM. • Students are supervised 7 days/week and 24 hours/day.

Contact: Eliu Rojas, Information Specialist, Houston/Galveston Area

Phone: 409-939-3772

Fax: Not available

Email: eliu.rojas@isisd.net

Website: <http://www.ngycp.org/site/state/tx>

Local Bus Routes: None

Ages/Grades Served: Ages 16-18

Eligibility: Requires an application and a personal interview of the student and his/her parents or guardians; also requires a one-day orientation session.

Costs: Free

Onsite at Schools: No, Texas Challenge Academy is a residential alternative school.

Languages: English

Direct Services: Affiliated with the Texas National Guard, the Academy is a voluntary 22-week residential program for teenagers who are at risk of dropping out or who have already dropped out of high school. • A highly structured quasi-military format emphasizes self-discipline, personal responsibility, and positive motivation. • Program activities include leadership, life-coping and job skills, community service, citizenship, and physical fitness.

Texas Education Agency (TEA) – Charter School Administration

Address: Charter School Administration, 1701 North Congress Avenue, Austin, TX 78701

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Heather Mauzé, Director

Phone: 512-463-9575

Fax: 512-463-9732

Email: charterschools@tea.state.tx.us

Website: <http://www.tea.state.tx.us/charters.aspx>

Local Bus Routes: None

Ages/Grades Served: Grades PreK-12

Eligibility: No restrictions. • TEA resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Regulates and provides information about open-enrollment charter schools in Texas.

YES Prep Public Schools

Address: 6201 Bonhomme Road, Suite 168N, Houston, TX 77036

Area Served: Houston: Bray Oaks, East End, Fifth Ward, Gulfton, Hoffman, Northbrook, North Central, North Forest, Northside, Southeast, Southwest, West, and White Oak

Hours/Days: Monday-Friday, 8:00AM-5:00PM (in general). • Hours at each YES Prep school vary.

Contact: Ana Wolfowicz, Director of Recruitment

Phone: 713-967-9000

Fax: 713-589-2502

Email: receptionist@yesprep.org (general questions) or ana.wolfowicz@yesprep.org (recruitment)

Website: <http://www.yesprep.org>

Local Bus Routes: 81 (to offices). • Bus routes for each YES Prep school vary.

Ages/Grades Served: Grades 6-12

Eligibility: Texas law requires YES Prep's open-enrollment, tuition-free, public, charter schools to admit every student who applies if the school is not at its enrollment capacity.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Operates an open-enrollment public charter school system for students in Houston's most disadvantaged communities.

BASIC NEEDS – CLOTHING

Basic Needs-Clothing:

1. Assistance League of Houston
2. Association for the Advancement of Mexican Americans (AAMA)
3. Emergency Aid Coalition (EAC)
4. Gulf Coast Community Services Association, Inc. (GCCSA)
5. Joy Fellowship Center
6. Memorial Assistance Ministries (MAM)
7. North Channel Assistance Ministries (NCAM)
8. Northwest Assistance Ministries (NAM)
9. Southeast Area Ministry (SEAM)
10. The Salvation Army of Greater Houston – Social Services Department
11. West Houston Assistance Ministries (WHAM)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-5425	Grades K-12	Free	Yes	English
2	713-967-6700 713-926-9491	Pre-K and Grades 7-12 Adults ages 18+	Free	Yes	English, Spanish
3	713-528-3663 713-526-5135	All ages	Free	No	English, Spanish
4	713-393-4700	All ages	Free	No	English, Spanish
5	713-227-0304 713-921-0197	Ages 4-16	Free	No	English
6	713-574-7536 713-574-7534	All ages	Free	No	English, Spanish
7	713-453-8028	Adults ages 18+	Free	No	English, Spanish

8	281-885-4555 281-885-4673	All ages	Free	Yes	English, Spanish
9	713-944-0093	All ages	Free	No	English, Spanish
10	713-658-9205	All ages	Free	No	English, Spanish
11	713-977-9942	All ages	Free	No	English, Spanish

Assistance League of Houston

Address: 1902 Commonwealth Street, Houston, TX 77006

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-4:00PM. • Accepts non-emergency walk-ins.

Contact: Barbara Robinson, VP of Public Relations

Phone: 713-526-5425

Fax: 713-529-6632

Email: adminassist@assistanceleaguehou.org

Website: <http://www.assistanceleaguehou.org>

Local Bus Routes: 3, 34

Ages/Grades Served: Grades K-12

Eligibility: No restrictions

Costs: Costs vary. • Some services are free. • Thrift shop charges the cost of goods sold.

Onsite at Schools: Yes. The League's Operation School Bell serves HISD schools and those in other school districts.

Languages: English

Direct Services: Has a thrift shop. • Gives clothing to disadvantaged families having school-aged children. • Clothing is appropriate for school.

Association for the Advancement of Mexican Americans (AAMA)

Address: 6001 Gulf Freeway, Building E, Houston, TX 77023

Area Served: Houston: Second Ward

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Adriana Dibello

Phone: 713-967-6700 (general questions) or 713-926-9491 (counseling and prevention)

Fax: 713-926-8035

Email: Not available

Website: <http://www.aama.org>

Local Bus Routes: 27, 40

Ages/Grades Served: Pre-K and Grades 7-12; adults ages 18+

Eligibility: All programs focus on serving at-risk Latinos.

Costs: Free

Onsite at Schools: Yes. AAMA offers a 6-week, culturally sensitive resiliency curriculum at 7 HISD schools.

Languages: English, Spanish

Direct Services: Helps at-risk Spanish-speaking persons to access diverse services. • Connects at-risk persons to clothing, transportation, medical care, housing, and other services.

Emergency Aid Coalition (EAC)

Address: 5401 Fannin Street, Houston, TX 77004

Area Served: Harris County

Hours/Days: Monday-Friday, 9:30AM-1:00PM. • Must be in line by 8:15AM to get a number for assistance.

Contact: Lydia Smyth, Program Director

Phone: 713-528-3663 or 713-526-5135

Fax: 713-528-2650

Email: help@eachouston.org (general questions) or lsmyth@eachouston.org (programs)

Website: <http://www.eachouston.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and an intake interview.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Distributes clothing to children and families in need. • Runs a sack lunch program and a food pantry.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Sue Kriegel, Executive Assistant

Phone: 713-393-4700

Fax: 713-343-8701

Email: gulfcoast@gccsa.org

Website: <http://www.gccsa.org>

Local Bus Routes: 18

Ages/Grades Served: All ages

Eligibility: Requires proof of income; must meet income guidelines for most services.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides clothing assistance. • Also offers services for transportation, rent and utility assistance, literacy, mental health, homelessness, affordable housing, and early childhood education.

Joy Fellowship Center

Address: 7629 Avenue F, Houston, TX 77012

Area Served: Houston: Magnolia Park: 77003, 77011, 77012, 77023, 77029, 77087

Hours/Days: Tuesday-Wednesday, 9:00AM-11:00AM (clothing distribution)

Contact: Amanda Wilkinson, Interim Director

Phone: 713-227-0304 (general questions) or 713-921-0197 (clothing program)

Fax: 713-921-5090

Email: info@missioncenters.org (general questions) or amanda@missioncenters.org (interim director)

Website: <http://www.missioncenters.org>

Local Bus Routes: 20, 37, 50

Ages/Grades Served: Ages 4-16

Eligibility: Requires proof of identity, proof of income, and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps inner city communities with food and clothing. • Offers ESL classes for children, pre-teenagers, and teenagers.

Memorial Assistance Ministries (MAM)

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, 77092

Hours/Days: Monday-Friday, 10:00AM-6:00PM, Saturday, 10:00AM-5:00PM

Contact: Georgia Kimmel, Director of Client Programs

Phone: 713-468-4516 (general questions), 713-574-7536 (help in Spanish), or 713-574-7534 (programs)

Fax: 713-468-4702

Email: gkimmel@maministries.org (programs)

Website: <http://www.maministries.org/services.htm>

Local Bus Routes: 20

Ages/Grades Served: All ages

Eligibility: Requires proof of identity and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers temporary support for families to meet basic needs: urgent health care, food, clothing, transportation, and shelter. • Also offers ESL, GED preparation, and citizenship classes; job search and employment assistance; and other services.

North Channel Assistance Ministries (NCAM)

Address: 13837½ Bonham Street, Houston, TX 77015

Area Served: Houston: Cloverleaf: 77013, 77015, 77029, 77044, 77049, 77078, 77530

Hours/Days: Tuesday-Friday, 8:00AM-1:00PM

Contact: Vanessa Chambers, Emergency Assistance Clerk

Phone: 713-453-8028

Fax: 713-453-2807

Email: ncam08@sbcglobal.net

Website: Not available

Local Bus Routes: 137

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of income, proof of residence, and proof of eligibility for food assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers short-term emergency assistance, including food and clothing. • Makes referrals for persons who are temporarily in crisis due to low income, unemployment, homelessness, or other reasons.

Northwest Assistance Ministries (NAM)

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389

Hours/Days: Monday-Friday, 9:00AM-12:00PM and 1:00PM-3:00PM. • Accepts walk-ins for emergency food only.

Contact: Lynn Mikhail and Leslie Boye, Directors of Social Services

Phone: 281-885-4555 (general questions), 281-583-5600 (financial help), or 281-885-4673 (family violence center)

Fax: 281-583-5621

Email: nam@namonline.org

Website: <http://www.namonline.org>

Local Bus Routes: 86

Ages/Grades Served: All ages

Eligibility: Requires proof of residence. • Must live in the service area and must have an appointment.

Costs: Costs vary. • Services are free for clothing and food assistance. • Computer skills classes charge a fee.

Onsite at Schools: Yes. NAM offers presentations about violence prevention to schools.

Languages: English, Spanish

Direct Services: Offers help with basic needs including clothing, shelter, energy bills, and transportation. • Also offers a children's clinic, GED preparation and ESL classes, and other services.

The Salvation Army of Greater Houston – Social Services Department

Address: 2208 Main Street, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Thursday, 8:30AM-3:00PM, Friday, 8:00AM-11:00AM

Contact: Gerald Eckert, Social Services Manager

Phone: 713-658-9205

Fax: 713-752-0078

Email: Gerald_Eckert@uss.salvationarmy.org

Website: <http://www.salvationarmyhouston.org/social-services>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: Requires a demonstration of immediate need, proof of identity, and proof of income. • Also requires evidence of an eviction or a utility disconnection notice.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps families who face homelessness or who are already homeless. • Provides emergency help with food, furniture, rent or mortgage, water bills (service disconnections), and clothing.

Southeast Area Ministry (SEAM)

Address: 2102 Houston Boulevard, South Houston, TX 77587

Area Served: South Houston: 77017, 77034, 77061, 77075, 77087, 77089, 77504, 77587

Hours/Days: Monday-Thursday, 9:30AM-1:30PM

Contact: C. Daer Platt, Director of Operations

Phone: 713-944-0093

Fax: 713-944-2157

Email: southeministries@sbcglobal.net

Website: <http://www.southeastareaministries.com>

Local Bus Routes: 40

Ages/Grades Served: All ages

Eligibility: Requires initial interview, proof of identity, proof of address, and a cut-off notice or eviction notice for help with rent or utilities.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help with food, used clothing, and household items; financial assistance for housing, utilities, and prescriptions; school clothing and supplies; and limited gas vouchers. • Makes referrals to a cooperative network.

West Houston Assistance Ministries (WHAM)

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston: Westchase: 77042, 77057, 77063, 77077, 77082

Hours/Days: Monday-Friday, 10:00AM-2:00PM

Contact: Mamie McGowan

Phone: 713-977-9942

Fax: 713-783-0761

Email: wham@whamministries.org or mamie.mcgowan@whamministries.org

Website: <http://www.whamministries.org>

Local Bus Routes: 19, 25, 82

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps with food, clothing, household items, rent/mortgage, utilities, and prescriptions, and a job lab.

BASIC NEEDS – FINANCIAL STABILITY

Basic Needs-Financial Stability:

1. Family Services of Greater Houston
2. Federal Reserve Bank of Dallas (FRB) – Building Wealth
3. Harris County Housing Resource Center
4. Houston Area Urban League, Inc. (HAUL) – Financial Education Workshops
5. Money Management International, Inc.
6. Skills for Living, Inc.
7. Texas Office of the Attorney General (OAG) – Child Support Division
8. Wesley Community Center – Financial Opportunity Center (FOC)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-861-4849	Parents of children ages 0-18	Free	Yes	English, Spanish
2	713-483-3000 713-483-3667	Grades 9-12	Free	Yes	English, Spanish
3	713-578-2000 713-696-1998	All ages	Free	No	English, Spanish, Vietnamese
4	713-393-8700 713-393-8714	Adults ages 18+	Free	Yes	English, Spanish
5	800-308-2227 Ext. 6602	Grades K-12	Free	No	English, Spanish
6	713-782-9974	Grades 6-12	Costs vary	No	English
7	800-252-8014	Ages 0-18	Costs vary	No	English
8	713-223-8131 713-821-8916	Adults ages 18+	Free	No	English, Spanish

Family Services of Greater Houston

Address: 2700 Southwest Freeway, Suite 209, Houston, TX 77098 (Administration)
4625 Lillian Street, Houston, TX 77007 (Central Office)

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Paz Guerra, Senior VP of Community Services

Phone: 713-861-4849

Fax: 713-861-4021

Email: family@familyservices.org

Website: <http://www.familyservices.org>

Local Bus Routes: 9, 18, 26 (Administration); 36, 70 (Central Office)

Ages/Grades Served: Parents of children ages 0-18

Eligibility: No restrictions

Costs: Free

Onsite at Schools: Yes. Substance abuse prevention/education and school-based services occur at 20 HISD schools.

Languages: English, Spanish

Direct Services: Offers financial education, financial coaching, and mentoring to help parents and families become financially stable and ultimately self-sufficient. • Helps clients devise plans to organize finances, reduce debt, reprioritize spending, build savings and other assets, improve credit, and reach long-term financial goals. • Offers parent education, counseling, case management, substance abuse prevention, and other services.

Federal Reserve Bank of Dallas (FRB) – Building Wealth

Address: 1801 Allen Parkway, Houston, TX 77019 (Houston Branch)

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Susan Kizer, Economic Education Coordinator

Phone: 713-483-3000 (general questions) or 713-483-3667 (economic education)

Fax: Not available

Email: susan.kizer@dal.frb.org

Website: <http://www.dallasfed.org/cd/wealth/index.cfm>

Local Bus Routes: 18

Ages/Grades Served: Grades 9-12

Eligibility: The financial education resource is available to the general public.

Costs: Free

Onsite at Schools: Yes. Lesson plans and classroom materials are available for use in schools.

Languages: English, Spanish

Direct Services: Offers a personal finance education resource for use at home or in classrooms to help youth develop plans for building personal wealth. • Covers strategies such as setting financial goals, budgeting, saving and investing, managing debt, and understanding credit reports and credit scores. • Lesson plans and classroom materials include student activities, handouts, and visual aids.

Harris County Housing Resource Center

Address: 8410 Lantern Point Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Helpline: Monday-Sunday, 24 hours/day.

Contact: Not available

Phone: 713-578-2000 (general questions), 713-578-2055 (helpline), or 713-696-1998 (resource navigators)

Fax: Not available

Email: hrc@hctx.net (general questions) or navigator@csd.hctx.net (resource navigators)

Website: <http://www.hrc.hctx.net>

Local Bus Routes: 14

Ages/Grades Served: All ages

Eligibility: Provides information about housing in Harris County, regardless of income. • Some services may require proof of residence in Harris County.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Links families to emergency help for rent, mortgage, or bills for gas, electricity, phone, or water; also links families to sources of transitional and long-term housing and support services. • Offers guidance about proof of need, proof of income, proof of identity, proof of disability, and other topics. • Links persons to financial literacy programs. • Resource Navigators help persons having a hard time finding enough resources.

Houston Area Urban League, Inc. (HAUL) – Financial Education Workshops

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Workshops: 8:00AM-12:00PM.

Contact: Judson W. Robinson III, President and CEO

Phone: 713-393-8700 (general questions) or 713-393-8714 (registration)

Fax: 713-393-8790

Email: Not available

Website: <http://www.haul.org/programs/housing>

Local Bus Routes: 20, 66, 262

Ages/Grades Served: Financial Education: Adults ages 18+. • Youth Leadership: Ages 12-18.

Eligibility: Requires registration.

Costs: Free

Onsite at Schools: Yes. Youth leadership programs are available to area secondary schools.

Languages: English, Spanish

Direct Services: Offers a financial literacy program. • Helps families to develop and maintain a budget and gives them a basic understanding of their finances. • Provides workforce development, youth leadership development, and more.

Money Management International, Inc.

Address: 14141 Southwest Freeway, Suite 1000, Sugar Land, TX 77478 (Main Offices)
11550 Fuqua Street, Suite 350, Houston, TX 77034 (Fuqua Branch)
3800 Buffalo Speedway, Suite 162, Houston, TX 77098 (Greenway Plaza Branch)
8300 FM 1960 West, Suite 450, Houston, TX 77070 (Willowbrook Branch)

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Branch locations may have longer hours. • Always call ahead.

Contact: Tanisha Warner, Media Relations or Rudy Cavazos, Regional Director

Phone: 866-889-9347 (general questions), 713-394-3211 (media relations), or 800-308-2227 Ext. 6602 (regional director)

Fax: 888-812-5358 (new debt management plans), 888-845-0501 (existing debt management plans), 800-933-0133 (direct deposit) or 281-484-8016 (regional director)

Email: tanisha.warner@moneymanagement.org (media relations) or rudy.cavazos@moneymanagement.org (regional director)

Website: <http://www.moneymanagement.org>

Local Bus Routes: None (main offices); 247, 297 (Fuqua Branch); 9, 53, 78, 283 (Greenway Plaza Branch); 44 (Willowbrook Branch)

Ages/Grades Served: Grades K-12

Eligibility: Financial education services are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers financial counseling, credit report review, bankruptcy education, and debt management. • Also offers counseling about student loans, foreclosure prevention, reverse mortgages, and debt.

Skills for Living, Inc.

Address: 2500 Tanglewilde Street, Suite 340, Houston, TX 77063

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-6:00PM

Contact: Nibal Markus, Youth Programs Director

Phone: 713-782-9974

Fax: 713-782-3731

Email: Nibal@skills4living.org

Website: <http://skills4living.org>

Local Bus Routes: 46

Ages/Grades Served: Grades 6-12

Eligibility: Requires status as an economically disadvantaged, at-risk, and underserved youth.

Costs: Charges fees on a sliding scale based on income and family size.

Onsite at Schools: No

Languages: English

Direct Services: Offers an experiential financial education program. • Focuses on financial education, career discovery, college planning, and leadership development. • Activities use real-world simulations and mentoring.

Texas Office of the Attorney General (OAG) – Child Support Division

Address: 6161 Savoy Drive, Suite 350, Houston, TX 77036

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Linda Clark, Office Manager

Phone: 800-252-8014

Fax: 713-243-7110

Email: linda.clark@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/evaders>

Local Bus Routes: 81, 132

Ages/Grades Served: Ages 0-18

Eligibility: Requires certified copies of all court orders about child custody. • Call for requirement details.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides help finding absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Paternity tests are available. • For help collecting child support contact Field Offices (based on ZIP codes).

Wesley Community Center – Financial Opportunity Center (FOC)

Address: 1410 Lee Street, Houston, TX 77009

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Call for an appointment. • Accepts walk-ins.

Contact: Shon Dorsey, Director of Programs or Lucretia Jelks, Financial Counseling

Phone: 713-223-8131 (programs) or 713-821-8916 (financial counseling)

Fax: 713-225-3449

Email: sdorsey@wesleyhousehouston.org (programs) or ljelks@wesleyhousehouston.org (financial counseling)

Website: <http://www.wesleyhousehouston.org>

Local Bus Routes: 1

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, proof of income, and proficiency in English.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides financial education on budgeting and credit repair. • Offers counseling about achieving long-term economic stability, and obtaining safe, low-interest loans. • Helps with job searches, resume writing, interview practice, job fairs, workplace behavior, making referrals to employers, and enrolling in college, technical school, or GED preparation classes.

BASIC NEEDS – FOOD ASSISTANCE

Basic Needs-Food Assistance:

1. Catholic Charities of the Archdiocese of Galveston-Houston
2. Christian Community Service Center (CCSC)
3. Community Family Centers (CFC)
4. Gulf Coast Community Services Association, Inc. (GCCSA)
5. House of Amos
6. LIFE Houston
7. Texas Department of State Health Services – WIC State Program
8. Texas Department of Human Services – SNAP Offices
9. The Salvation Army of Greater Houston – Social Service Department
10. United Way of Greater Houston – Helpline (2-1-1)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-227-9981 866-649-5862	Adults ages 18+	Free	No	English, Spanish
2	713-961-3993 713-328-0194	All ages	Free	Yes	English, Spanish
3	713-923-2316	Ages 4-17 and adults	Free	Yes	English, Spanish
4	713-393-4700	All ages	Free	No	English, Spanish, Vietnamese
5	281-495-9061 832-328-0696	All ages	Free	No	English
6	713-864-9993 713-528-6044 713-270-0369	Ages 0-2	Free	No	English, Spanish
7	800-942-3678 512-341-4400	Ages 0-5	Free	No	English, Spanish, and 200+ other languages
8	877-541-7905 877-777-7328	Ages 65+	Free	No	English, Spanish, Vietnamese
9	713-658-9205	All ages	Free	No	English, Spanish
10	211 713-957-4357	All ages	Free	No	English, Spanish, others

Catholic Charities of the Archdiocese of Galveston-Houston

Address: Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Food: 8:00AM-12:00PM and 2:00PM-5:00PM.

Contact: Lanette Gonzales, VP of Children, Family, and Senior Services or Jo Ann Zuniga, Program Manager of Communications

Phone: 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)

Fax: 713-526-1546

Email: info@www.catholiccharities.org

Website: <http://www.catholiccharities.org/page.aspx?pid=329>

Local Bus Routes: 6, 30, 77

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of age, proof of identity, proof of address, and proof of income. • Some services may require a vacate notice or an eviction notice or status as at least 2 months behind for rent or mortgage help. • Requires a cut-off notice for help with utilities.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese

Direct Services: Offers help with basic needs such as food, shelter, and transportation. • Also offers referrals to community resources, intensive case management, employment and financial assistance, counseling, and HIV education.

Christian Community Service Center (CCSC)

Address: 3230 Mercer Street, Houston, TX 77027 (Offices)
6856 Bellaire Boulevard, Houston, TX 77074 (Food Pantry)

Area Served: Houston: 77031, 77036, 77072, and 77074

Hours/Days: Monday-Tuesday and Thursday-Friday, 10:00AM-1:00PM, Saturday, 9:00AM-12:00PM

Contact: Michelle Shonbeck (Executive Director) or Ember Concepcion (Food Pantry Manager)

Phone: 713-961-3993 (offices) or 713-328-0194 (food pantry)

Fax: 713-961-1548

Email: ccsc@ccschouston.org (offices) or gethsemane_1@ccschouston.org (food pantry)

Website: <http://www.ccschouston.org>

Local Bus Routes: 53, 78, 283 (offices) or 2, 9, 82, 163 (food pantry)

Ages/Grades Served: All ages

Eligibility: Food pantry welcomes walk-in clients for food requests, clothing requests, and medical help. • Encourages early arrivals and offers help on a first-come, first-served basis.

Costs: Free

Onsite at Schools: Yes. CCSC offers a vision care program at several HISD elementary schools.

Languages: English, Spanish

Direct Services: Provides 5 days' worth of food for people experiencing hunger or food insecurity. • Also makes referrals to other providers of long-term assistance, medical clinics, financial help, free or low-cost clothing, and other services.

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: 77011, 77012, 77020, 77057

Hours/Days: Monday-Friday, 8:00AM-6:00PM. • Accepts walk-ins.

Contact: Patricia Morales, Director of Family Support Services

Phone: 713-923-2316

Fax: 713-923-4243

Email: info@communityfamilycenters.org (general questions) or pmorales@communityfamilycenters.org (family support)

Website: <http://www.communityfamilycenters.org>

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 4-17 and adults

Eligibility: Requires proof of identity, proof of residence, and proof of income. • Focuses on the Spanish-speaking community in its service area.

Costs: Free

Onsite at Schools: Yes. Youth programs are at 2 HISD high schools; school-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Provides emergency food assistance. • Offers parent education, adult basic education, and ESL and GED preparation classes; also offers counseling, youth/summer programs, college readiness, dropout prevention, and other services. • Also provides health screenings, immunizations, translation services, and referral services.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 9:00AM-12:00PM and 1:00PM-5:00PM. • No appointment needed; accepts walk-ins.

Contact: Sue Kriegel, Executive Assistant

Phone: 713-393-4700

Fax: 713-343-8702

Email: info@gccsa.org

Website: <http://www.gccsa.org>

Local Bus Routes: 18

Ages/Grades Served: All ages

Eligibility: Requires proof of residence, proof of income, and expressing a need for help with food.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Operates a food pantry. • Offers support for basic needs including shelter, rent, utilities, transportation, and medical prescriptions, and more. • Also provides computer literacy, adult education, ESL, SSL, and GED preparation classes, homeownership counseling, workforce development, entrepreneurship education, and other services.

House of Amos

Address: 8030 Boone Road, Houston, TX 77072

Area Served: Houston: Southwest

Hours/Days: Monday-Thursday 9:00AM-12:00PM, Saturday, 10:00AM-12:00PM. • Must arrive by 11:45AM to be served.
• Accepts walk-ins.

Contact: Dianna Sosa or Manny Ibarra

Phone: 281-495-9061 (emergency food) or 832-328-0696 (educational services)

Fax: Not available

Email: houseofamos@houseofamos.org

Website: <http://www.houseofamos.org>

Local Bus Routes: 4, 19, 65

Ages/Grades Served: All ages. • Saturday and summer lunch programs restricted to ages 0-18.

Eligibility: Requires proof of identity and proof of residence. • Limits help with food to crisis situations.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides emergency food assistance and Saturday and summer lunch programs for youth. • Also offers adult education, ESL classes, citizenship, computer skills, and child immunizations. • Provides intake and referrals for GED classes, skills training, counseling, WIC, SNAP, and financial help.

LIFE Houston

Address: 170 Heights Boulevard, Houston, TX 77007 (Central)
2002 South Wayside Drive, Suite 113, Houston, TX 77023 (Southeast)
9600 South Gessner Drive, Building E, Houston, TX 77071 (Southwest)

Area Served: Houston: Central, Southeast, Southwest

Hours/Days: Monday-Thursday, 9:30AM-3:30PM, Friday, 9:30AM-2:00PM. • Southwest location is closed Fridays.

Contact: Nicole Browning, Executive Director

Phone: 713-864-9993 (Central), 713-528-6044 (Southeast), or 713-270-0369 (Southwest)

Fax: 713-864-9965 (Central), 713-528-3802 (Southeast), or 713-270-0570 (Southwest)

Email: foodforbabies@lifehouston.org

Website: <http://www.lifehouston.org>

Local Bus Routes: 34, 50 (Central); 36, 40 (Southeast); 46 (Southwest)

Ages/Grades Served: Ages 0-2 (babies)

Eligibility: Requires photo ID and proof of the baby's birth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers infant formula for emergencies through a Food for Hungry Babies program.

Texas Department of State Health Services – WIC State Program

Address: 1100 West 49th Street, Austin, TX 78756-3199

Area Served: Harris County

Hours/Days: Offices: 8:00AM-5:00PM. • WIC Clinic hours vary. • Call ahead.

Contact: Linda Brumble

Phone: 800-942-3678 or 512-341-4400

Fax: Not available

Email: Texas.WIC@dshs.state.tx.us or Linda.Brumble@dshs.state.tx.us

Website: <http://www.dshs.state.tx.us/wichd/WICCatalog/contents.shtm> (general information) or <http://txhealth.ziplocator.com> (finding a clinic)

Local Bus Routes: None

Ages/Grades Served: Ages 0-5

Eligibility: Must meet income requirements. • Must be pregnant; a woman who is breastfeeding a baby up to one year old; or a woman who has had a baby in the past 6 months. • Parents, stepparents, guardians, and foster parents of infants and children under 5 years old can apply for their children.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: The Special Supplemental Nutrition Program for Women, Infant and Children (or WIC) helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. • It provides nutrition education and counseling, nutritious foods, and help accessing health care to low-income women, infants, and children. • Many local organizations offer WIC services, including local health departments, county and city agencies, migrant health centers, community action agencies, and hospitals.

Texas Department of Human Services – SNAP Offices

Office	Address	Phone	Fax	Hours
State Office	PO Box 14600, Midland, TX 79711	211 or 877-541-7905 (benefits) 877-777-7328 (Lone Star Card)	877-447-2839	Monday-Friday, 8:00AM-5:00PM
North Houston	3880 North Freeway, Houston, TX 77022	713-699-1098	713-696-6876	Monday-Friday, 7:45AM-5:00PM
North	1421 Little York Road, Houston, TX 77093	281-372-2540	281-372-2598	Monday-Friday, 8:00AM-5:00PM
Greenspoint	220 Meadowfern Drive, Houston, TX 77067	281-874-0048	281-775-7855	Monday-Friday, 8:00AM-5:00PM
Westside	9450 Harwin Drive, Houston, TX 77036	713-266-5535	713-268-1448	Monday-Friday, 7:30AM-5:00PM
Central Southwest	13838 Buffalo Speedway, Houston, TX 77045	713-433-3145	713-434-3024	Monday-Friday, 8:00AM-5:00PM
Southeast	10060 Fuqua Street, Houston, TX 77089	713-946-6861	713-948-3880	Monday-Friday, 8:00AM-5:00PM
South Central	6124 Scott Street, Houston, TX 77021	713-748-845	713-746-3465	Monday-Friday, 7:30AM-5:00PM

Area Served: Harris County

Hours/Days: Main Office: Monday-Friday, 7:30AM-5:00PM. • Hours vary by office location. • Call ahead.

Contacts: Not available

Email: Not available

Website: <http://www.hhsc.state.tx.us/help/Food/snap.shtml>

Local Bus Routes: None (State Office), 23, 56 (North Houston), 78 (North), 86, 102 (Greenspoint), 132 (Westside), 11 (Central Southwest), 88, 247 (Southeast), 29, 30, 52 (South Central)

Ages/Grades Served: Ages 65+

Eligibility: Requires proof of residence. • Must receive social security insurance (SSI).

Costs: Free

Onsite at Schools: No, but SNAP may benefit grandparent-caregivers of school-aged children.

Languages: English, Spanish, Vietnamese. • Available languages vary among the offices.

Direct Services: Helps persons with low incomes and resources get SNAP benefits and buy food needed for good health.

The Salvation Army of Greater Houston – Social Service Department

Address: 2208 Main Street, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Thursday, 8:30AM-3:00PM, Friday, 8:00AM-11:00AM

Contact: Gerald Eckert, Social Services Manager

Phone: 713-658-9205

Fax: 713-752-0078

Email: Gerald_Eckert@uss.salvationarmy.org

Website: <http://www.salvationarmyhouston.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence. • Call for specific requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers help with rent, mortgage, water bills, food, and clothing; also makes referrals to other agencies.

United Way of Greater Houston – Helpline (2-1-1)

Address: 50 Waugh Drive, Houston, TX 77007

Area Served: Harris County

Hours/Days: Monday-Sunday, 24 hours/day

Contact: David Jobe, 2-1-1 Director

Phone: 211 or 713-957-4357

Fax: Not available

Email: djobe@unitedwayhouston.org

Website: <http://www.unitedwayhouston.org/?id=38>

Local Bus Routes: 36

Ages/Grades Served: All ages

Eligibility: Helpline (2-1-1) is a public service open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, 200+ other languages available through the Language Line

Direct Services: Locates local food pantries based on ZIP codes using a large list of providers.

BASIC NEEDS – PARENT LOCATING SERVICES

Basic Needs-Parent Locating Services:

12. Texas Office of the Attorney General – Child Support Division
13. Texas Office of the Attorney General – Child Support Division (CS Houston Intake, Office 612)
14. Texas Office of the Attorney General – Child Support Division (CS Houston Local Rule, Office 614)
15. Texas Office of the Attorney General – Child Support Division (CS Houston Central, Office 602)
16. Texas Office of the Attorney General – Child Support Division (CS Houston East, Office 606)
17. Texas Office of the Attorney General – Child Support Division (CS Houston North, Office 608)
18. Texas Office of the Attorney General – Child Support Division (CS Houston Northwest, Office 609)
19. Texas Office of the Attorney General – Child Support Division (CS Houston South Loop, Office 610)
20. Texas Office of the Attorney General – Child Support Division (CS Houston Southeast, Office 604)
21. Texas Office of the Attorney General – Child Support Division (CS Houston Southwest, Office 607)
22. Texas Office of the Attorney General – Child Support Division (CS Houston West, Office 613)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	800-252-8014	All ages	Costs vary	No	English, Spanish
2	800-252-8014	All ages	Costs vary	No	English, Spanish
3	713-755-6757	All ages	Costs vary	No	English, Spanish
4	713-802-9293	All ages	Costs vary	No	English, Spanish
5	713-450-4442	All ages	Costs vary	No	English, Spanish
6	281-820-1200	All ages	Costs vary	No	English, Spanish
7	713-861-7427	All ages	Costs vary	No	English, Spanish
8	713-660-0085	All ages	Costs vary	No	English, Spanish
9	713-910-0092	All ages	Costs vary	No	English, Spanish
10	713-266-6300	All ages	Costs vary	No	English, Spanish
11	713-973-4300	All ages	Costs vary	No	English, Spanish

Texas Office of the Attorney General (OAG) – Child Support Division

Address: 6161 Savoy Drive, Suite 350, Houston, TX 77036

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Linda Clark, Office Manager

Phone: 800-252-8014

Fax: 713-243-7110

Email: linda.clark@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/evaders>

Local Bus Routes: 81, 132

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Intake, Office 612)

Address: 6161 Savoy Drive, Suite 420, Houston, TX 77036-3316

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Anthony (Ty) Servello, Office Manager

Phone: 800-252-8014

Fax: 713-780-2986

Email: anthony.servello@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 132, 163

Ages/Grades Served: All ages

Eligibility: Focuses on case initiation and foster care.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Local Rule, Office 614)

Address: Anderson Clayton Building, 1310 Prairie Street, Suite 700, Houston, TX 77002-2035

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Kym Harris, Office Manager

Phone: 713-755-6757

Fax: 713-755-8856

Email: kym.harris@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 20, 262, 265

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Central, Office 602)

Address: 2311 Canal Street, Suite 100, Houston, TX 77003-1556

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Shannon Goodman, Office Manager

Phone: 713-802-9293

Fax: 713-864-8842

Email: shannon.goodman@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 6, 20, 77

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston East, Office 606)

Address: 12605 I-10 East, Suite 300, Houston, TX 77015-5632

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Carolyn Wiley, Office Manager

Phone: 713-450-4442

Fax: 713-451-4694

Email: carolyn.wiley@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 20, 72

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston North, Office 608)

Address: 450 North Sam Houston Parkway East, Suite 190, Houston, TX 77060-3597

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Tiffany Fowler, Office Manager

Phone: 281-820-1200

Fax: 281-445-3301

Email: tiffany.fowler@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 56, 102

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Northwest, Office 609)

Address: 5225 Katy Freeway, Suite 300, Houston, TX 77007-2252

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Jennifer Beard, Office Manager

Phone: 713-861-7427

Fax: 713-802-9920

Email: jennifer.beard@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 26, 70

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG)–Child Support Division (CS Houston South Loop, Office 610)

Address: 2636 South Loop West Freeway, Suite 200, Houston, TX 77054-2696

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Shontina Beatty, Office Manager

Phone: 713-660-0085

Fax: 713-660-0098

Email: shontina.beatty@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 14, 18

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Southeast, Office 604)

Address: 8866 Gulf Freeway, Suite 200, Houston, TX 77017-6529

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Chad Grant, Office Manager

Phone: 713-910-0092

Fax: 713-910-4806

Email: chad.grant@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 40, 88, 249

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Southwest, Office 607)

Address: 6200 Savoy Drive, Suite 930, Houston, TX 77036-3306

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Joel Flavin, Office Manager

Phone: 713-266-6300

Fax: 713-785-3452

Email: joel.flavin@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: 81, 132, 163

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston West, Office 613)

Address: 4600 Highway 6 North, Suite 300, Houston, TX 77084

Area Served: Harris County (by ZIP code)

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Louise Clark, Office Manager

Phone: 713-973-4300

Fax: 281-345-0122

Email: louise.clark@oag.state.tx.us

Website: <https://www.oag.state.tx.us/cs/fieldoffices.php>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

BASIC NEEDS – SHELTER ASSISTANCE

Basic Needs-Shelter Assistance:

1. Catholic Charities of the Archdiocese of Galveston-Houston
2. Coalition for the Homeless of Houston/Harris County
3. Harris County Protective Services for Children and Adults – Kinder Emergency Shelter
4. Housing Authority of Houston (HAH)
5. Miryams Hostel
6. Northwest Assistance Ministries (NAM) – Interfaith Hospitality Network
7. SEARCH – House of Tiny Treasures
8. SEARCH – Resource Center
9. Star of Hope – Women and Family Shelters
10. The Mission of Yahweh, Inc.
11. The Salvation Army of Greater Houston – Family Residence Shelter
12. Wesley Community Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-227-9981 866-649-5862	Adults ages 18+	Free	No	English, Spanish
2	713-739-7514	All ages	Free	No	English
3	713-394-4000 713-295-2700	Ages 12-17	Costs vary	No	English, Spanish
4	713-260-0377	Adults ages 18+	Costs vary	No	English
5	713-520-0461	Girls ages 11-18	Free	No	English
6	281-583-5600 281-885-4567	All ages	Free	No	English, Spanish
7	713-923-7938	Ages 1-6	Free	No	English, Spanish

8	713-276-3007	Primarily adults ages 18+	Free	No	English, Spanish
9	713-748-0700 713-222-2220 713-748-7242	All ages	Free	No	English, Spanish
10	713-466-4785	Women: All ages Boys: Ages 0-8 Girls: Ages 0-13	Free	No	English
11	713-650-6530	All ages	Free	No	English, Spanish
12	713-223-8131 713-821-8917	All ages	Free	No	English, Spanish

Catholic Charities of the Archdiocese of Galveston-Houston

Address: Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM

Contact: Lanette Gonzales, VP of Children, Family, and Senior Services or Jo Ann Zuniga, Program Manager of Communications

Phone: 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)

Fax: 713-526-1546

Email: info@www.catholiccharities.org

Website: <http://www.catholiccharities.org/page.aspx?pid=329>

Local Bus Routes: 6, 30, 77

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of age, proof of identity, proof of address, and proof of income. • Some services may require a vacate notice or an eviction notice or status as at least 2 months behind for rent or mortgage help. • Also requires a cut-off notice for help with utilities.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers help with basic needs such as shelter, food, and transportation. • Also offers referrals to community resources, intensive case management, employment and financial assistance, counseling, and HIV education.

Coalition for the Homeless of Houston/Harris County

Address: 600 Jefferson Street, Suite 2050, Houston, TX 77002

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Information and Referral: Monday-Sunday, 24 hours/day.

Contact: Eva Thibaudeau-Graczyk, Director of Programs

Phone: 713-739-7514

Fax: 713-739-8038

Email: info@homelesshouston.org (general questions) or ethibodeau@homelesshouston.org (programs)

Website: <http://www.homelesshouston.org>

Local Bus Routes: 20, 36, 85, 131

Ages/Grades Served: All ages

Eligibility: Information about homelessness is available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Advocates for preventing and ending homelessness. • Provides information about shelter, specialized housing, licensed care homes, and assistance programs. • Offers a guide to shelters. • Publishes reports about homeless school children in Houston.

Harris County Protective Services for Children and Adults – Kinder Emergency Shelter

Address: 6300 Chimney Rock Road, Houston, TX 77081

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Estella Olguin, Community Relations Director

Phone: 713-394-4000 (general questions) or 713-295-2700 (shelter)

Fax: Not available

Email: Not available

Website: <http://www.hc-ps.org>

Local Bus Routes: 9, 33

Ages/Grades Served: Ages 12-17

Eligibility: Must be either referred to the shelter or be identified as in need of temporary emergency shelter.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides shelter to youth who are referred by the Texas Department of Family and Protective Services. • Also provides shelter to youths who need to be separated from threatening home situations. • Other programs provide services to abused and neglected children.

Housing Authority of Houston (HAH)

Address: 2640 Fountain View Drive, Suite 400, Houston, TX 77057

Area Served: Houston

Hours/Days: Housing Choice Voucher Program: Monday-Friday, 8:00AM-5:00PM (by appointment only). • Public Housing Applications: Monday-Thursday, 8:00AM-4:00PM. • Accepts applications only at the central office.

Contact: Angenette Tousant (Adult Services), Demeshia Conley (Youth Services), or Gilda Jackson (Family Services)

Phone: 713-260-0377 (customer service hotline)

Fax: 713-260-0825

Email: portability@housingforhouston.com (housing choice vouchers), atousant@housingforhouston.com (adult services) dconley@housingforhouston.com (youth services), or gjackson@housingforhouston.com (family services)

Website: <http://www.housingforhouston.com>

Local Bus Routes: 53, 81

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of income, proof of age, and proof of Medicaid or Medicare status.

Costs: Client pays no more than 30% of income toward rent.

Onsite at Schools: No

Languages: English

Direct Services: Provides affordable housing options to low-income families. • Programs include housing choice vouchers, voucher portability, and public housing. • Also operates a neighborhood resource center for residents.

Miryams Hostel

Address: 3300 Caroline Street, Houston, TX 77004

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Rose Mary Badami, President

Phone: 713-520-0461

Fax: 713-520-0461

Email: magnificathouseinc@sbcglobal.net

Website: <http://mhihouston.org/index.html>

Local Bus Routes: 6, 20, 37, 48

Ages/Grades Served: Primarily ages 11-18

Eligibility: Requires status as a homeless girl.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides emergency overnight shelter for homeless girls. • Offers a clean, comfortable, and safe place for a night, showers, clothing, warm meals, and referrals to long-term shelters and drug abuse clinics.

Northwest Assistance Ministries (NAM) – Interfaith Hospitality Network

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-4:00PM

Contact: Becky Landes, VP of Program Services

Phone: 281-885-4555 (general questions), 281-583-5600 (emergency housing), or 281-885-4567 (shelter network)

Fax: 281-583-5621

Email: nam@namonline.org

Website: <http://www.namonline.org>

Local Bus Routes: 86

Ages/Grades Served: All ages

Eligibility: Must be a homeless family with children.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides shelter for families with children facing homelessness. • Helps adults develop job search skills.
• Helps families address the issues that lead to their becoming homeless.

SEARCH – House of Tiny Treasures

Address: 1529 Lombardy Street, Houston, TX 77023

Area Served: Houston: East End

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Friday, 8:00AM-4:00PM, by enrollment only.

Contact: [Mitzi Bartlett](#)

Phone: 713-923-7938

Fax: 713-739-7706 (SEARCH office)

Email: info@searchhomeless.org

Website: <http://www.searchhomeless.org/programs/educate>

Local Bus Routes: 40, 77, 88

Ages/Grades Served: Ages 1-6

Eligibility: Families with preschool-aged children must be homeless. • Requires parents to be actively working on improving their education, job skills, or employment.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps families living in area shelters and other housing programs to attain and maintain self-sufficiency.

• Provides nutritious meals, education, and intensive art, play, and speech therapy for young children while their parents attend classes and begin working.

SEARCH – Resource Center

Address: 2505 Fannin Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Thursday, 8:00AM-4:00PM, Friday, 8:00AM-12:00PM. • Accepts new clients or re-enrollments on Monday-Thursday, 8:00AM-10:30AM.

Contact: Alexis Loving, Team Lead, Engagement Services

Phone: 713-276-3007

Fax: 713-739-7706

Email: info@searchhomeless.org or aloving@searchhomeless.org

Website: <http://www.searchhomeless.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Primarily adults

Eligibility: Requires status as a person already enrolled in SEARCH's case management services or seeking medical/dental services, or as a homeless person seeking employment services. • For first-time clients, SEARCH also requires a homeless letter or verification of homelessness from a credible agency or shelter.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides day shelter services. • As a day shelter only, the Resource Center does not directly provide any overnight housing.

Star of Hope – Women and Family Shelters

Address: 6897 Ardmore Street, Houston, TX 77054 (Main Offices)
419 Dowling Street, Houston, TX 77003 (Women and Family Emergency Shelter)
6801 Ardmore Street, Houston, TX 77054 (Transitional Living Center for Women and Families)

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 8:30AM-5:00PM. • Shelters: Monday-Sunday, 24 hours/day. • Emergency shelter accepts walk-ins.

Contact: Henry L. Rush, President and CEO

Phone: 713-748-0700 (Offices), 713-222-2220 (Emergency Shelter), or 713-748-7242 (Transitional Living Center)

Fax: 713-748-5941

Email: info@sohmission.org

Website: <http://www.sohmission.org>

Local Bus Routes: 27, 87 (Offices); 20, 50 (Emergency Shelter); 26, 30 (Transitional Living Center)

Ages/Grades Served: All ages

Eligibility: No area restrictions. • Persons can stay up to 90 days at the Emergency Shelter. • Transitional Living Center requires formal screening of applicants. • Requires proof of identity, proof of residency, and proof of marriage, if married. • Also requires persons to be homeless, unemployed, able to work fulltime, not in school, and not pregnant beyond the first 3 months. • Must have a referral letter or eviction notice. • Other eligibility criteria apply regarding children, mental health status, and substance abuse status.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Emergency Shelter provides safe shelter. • Offers housing referrals, a medical clinic, a licensed day care, a pre-school area, a teen activity room, and a computer learning center. • Also offers tutoring for school-aged children, bus tokens for school children, and clothing and supplies for school. • Transitional Living Center also offers GED preparation classes, adult basic education classes, and counseling resources.

The Mission of Yahweh, Inc.

Address: 10247 Algiers Road, Houston, TX 77041

Area Served: Shelter: Harris County. • Food Pantry: Houston: 77041 only.

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Lisa Modglin, Administrative Manager

Phone: 713-466-4785

Fax: 713-466-3480

Email: Not available

Website: <http://www.missionofyahweh.org>

Local Bus Routes: 46

Ages/Grades Served: All ages of homeless women, but limited ages for their children.

Eligibility: Must live outside the ZIP code 77041. • The shelter is for homeless women and children only. • Boys: Ages 0-8. • Girls: Ages 0-13.

Costs: Free. • Clients must agree to volunteer for 20 hours/week.

Onsite at Schools: No

Languages: English

Direct Services: Provides food, clothing, and shelter. • Offers help with job readiness, life skills, parenting skills, character development, computer training, counseling, and financial education. • Financial education classes cover budgeting, checking accounts, credit management, and more.

The Salvation Army of Greater Houston – Family Residence Shelter

Address: 1603 McGowen Street, Houston, TX 77004

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-4:30PM. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Charmaine Smith, Director

Phone: 713-650-6530

Fax: 713-650-0901

Email: charmaine_smith@uss.salvationarmyhouston.org

Website: <http://www.salvationarmyhouston.org/FamilyResidence>

Local Bus Routes: 700 (METRO light rail); 30, 52, 85 (bus)

Ages/Grades Served: All ages

Eligibility: Must be a homeless single woman with children. • No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: The Family Residence provides shelter for adult single women with families. • Offers classes and counseling designed to address the underlying causes of homelessness and facilitate healing.

Wesley Community Center

Address: 1410 Lee Street, Houston, TX 77009

Area Served: Houston: Northside. • Also serves 110+ ZIP codes in Greater Houston.

Hours/Days: Monday-Thursday, 9:00AM-5:00PM (emergency assistance appointments)

Contact: Shon Dorsey, Director of Programs

Phone: 713-223-8131 (programs) or 713-821-8917 (emergency assistance appointments). • Call for appointments on Fridays only.

Fax: 713-225-3449

Email: info@wesleyhousehouston.org (general questions) or sdorsey@wesleyhousehouston.org (programs)

Website: <http://www.wesleyhousehouston.org/our-agency/foc-financial-opportunity-center>

Local Bus Routes: 1

Ages/Grades Served: All ages

Eligibility: Requires a lease vacate or eviction notice, or a disconnect notice. • Also requires proof of residence, proof of emergency, and proof of individuals in the household.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides emergency help with rent and utilities, case management services, and referrals to other community resources.

CITIZENSHIP and IMMIGRATION SERVICES

Citizenship and Immigration Services:

1. Alliance for Multicultural Community Services (AMCS)
2. Bilingual Education Institute (BEI)
3. Catholic Charities of the Archdiocese of Galveston-Houston
4. City of Houston – Mayor's Citizens' Assistance Office
5. Harris County Department of Education (HCDE)
6. Immigration Counseling Center
7. Interfaith Ministries for Greater Houston, Inc.
8. League of United Latin American Citizens (LULAC) – District 8
9. National Council of La Raza (NCLR)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 209	Adults ages 18+	Costs vary	No	English, Spanish, others
2	713-789-4555	Ages 16-17, adults ages 18+	Free	No	English, Spanish, others
3	713-227-9981 866-649-5862	Adults ages 18+	Free	No	English, Spanish
4	832-393-0955	All ages	Free	No	English, Spanish
5	713-692-6216	Adults ages 18+	Costs vary	Yes	English, Spanish
6	713-953-0047	Adults ages 18+	Costs vary	No	English, Spanish
7	713-533-4900 713-533-4973	All ages	Costs vary	No	English
8	713-695-5980	All ages	Costs vary	No	English, Spanish
9	210-212-4454	All ages	Costs vary	No	English, Spanish

Alliance for Multicultural Community Services (AMCS)

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Ayele Michael, Resettlement Program Manager

Phone: 713-776-4700 Ext. 209

Fax: 713-776-4730

Email: info@allianceontheweb.org (general questions) or amichael@allianceontheweb.org (programs)

Website: <http://www.allianceontheweb.org>

Local Bus Routes: 9, 163

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of income and proof of refugee or immigrant status.

Costs: Costs vary; while most services are free for refugees, some may require a fee.

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Promotes early self-sufficiency and cultural adjustment among newly arrived refugees. • Provides airport pick-up, orientation, transportation assistance, housing, furnishings, clothing, food, medical and employment referrals, school enrollment, sponsorship of relatives overseas. • Helps refugees with applications for social security insurance (SSI), SNAP, and Medicaid. • Also helps refugees with short-term cash, rental, placement, and other support services, such as English language training, childcare, and transportation subsidies.

Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.

Contact: Gordana Arnautovic, Director

Phone: 713-789-4555 (general information)

Fax: 713-789-4541

Email: bei@bei.edu

Website: <http://www.bei.edu>

Local Bus Routes: 25, 81

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires proofs of residence and of refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese

Direct Services: Offers educational services for eligible refugees in Harris County.

Catholic Charities of the Archdiocese of Galveston-Houston

Address: Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM

Contact: Wafa Abdin, VP of Immigration Legal Services or Jo Ann Zuniga, Program Manager of Communications

Phone: 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)

Fax: 713-526-1546

Email: info@www.catholiccharities.org

Website: <http://www.catholiccharities.org/page.aspx?pid=329>

Local Bus Routes: 6, 30, 77

Ages/Grades Served: Adults ages 18+

Eligibility: Accepts cases involving family petitions, naturalization, refugee and asylum adjustments, asylum, visa applications, unaccompanied minors, and deferred action.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese

Direct Services: Offers help with immigration legal services, such as citizenship application assistance. • Offers services for outreach, legal assessment, legal counseling, legal representation, and advocacy.

City of Houston – Mayor's Citizens' Assistance Office

Address: 900 Bagby Street, Public Level, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Nelson Espitia, Division Manager

Phone: 832-393-0955

Fax: 832-393-0952

Email: nelson.espitia@houstontx.gov

Website: <http://www.houstontx.gov/cao/index.html>

Local Bus Routes: 20, 40, 85

Ages/Grades Served: All ages

Eligibility: No restrictions

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Conducts a citizenship program. • Offers a resource guide for local English and citizenship classes, and other immigrant resources. • Publishes a newsletter to inform immigrants about city services and upcoming events.

Harris County Department of Education (HCDE)

Address: 6515 Irvington Boulevard, Houston, TX 77022

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-4:30PM

Contact: Eduardo Honold, Adult Education

Phone: 713-692-6216

Fax: 713-696-0723

Email: ehonold@hcde-texas.org

Website: <http://www.hcde-texas.org>

Local Bus Routes: 78

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and proof of income.

Costs: Charges fees on a sliding scale based on income.

Onsite at Schools: Yes. HCDE offers after-school enrichment in HISD and other school districts.

Languages: English, Spanish

Direct Services: Provides citizenship education and other adult education classes.

Immigration Counseling Center

Address: 6430 Richmond Avenue, Suite 450, Houston, TX 77057

Area Served: Harris County

Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Accepts walk-ins.

Contact: Hortencia Gallegos, Director

Phone: 713-953-0047

Fax: 713-953-1605

Email: icci@peoplepc.com

Website: Not available

Local Bus Routes: 25, 81

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proofs of income and of status as an immigrant.

Costs: Charges fees for services on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides photographs and fingerprints and helps undocumented persons prepare documents for immigration and naturalization; also provides advocacy and counseling.

Interfaith Ministries for Greater Houston, Inc.

Address: 3303 Main Street, Houston, TX 77002

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:30AM-5:00PM. • Accepts walk-ins.

Contact: Andrea Fineman, Communications Manager

Phone: 713-533-4900 or 713-533-4973

Fax: 713-520-4663

Email: afineman@imgh.org

Website: <http://www.imgh.org>

Local Bus Routes: 700 (METRO light rail); 1, 82 (bus)

Ages/Grades Served: All ages

Eligibility: Requires proof of refugee status. • Refugees and immigrants must be approved for services.

Costs: Costs vary. • Charges fees for immigration services on a sliding scale based on income.

Onsite at Schools: No

Languages: English

Direct Services: Helps families with reunification and immigration; also helps with ESL classes, housing, and employment.

League of United Latin American Citizens (LULAC) – District 8

Address: 5207 Airline Drive, Suite 102, Houston, TX 77002

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Herlinda Garcia, Director

Phone: 713-695-5980

Fax: 713-697-1012

Email: d8mgr@lulac8.org

Website: <http://www.lulac8.org>

Local Bus Routes: 45, 56

Ages/Grades Served: All ages

Eligibility: No restrictions

Costs: Charges annual dues of \$16 to \$100 depending upon the type of membership.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Advocates on behalf of and advances improvements in the economic condition, educational attainment, political influence, housing, health, and civil rights of the area's Latino/Hispanic community.

National Council of La Raza (NCLR)

Address: Raul Yzaguirre Building, 1126 16th Street, NW, Suite 600, Washington, DC 20036

Area Served: Texas and other states

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: C. Moralez, Affiliate Member Services

Phone: 210-212-4454 (Texas regional affiliate)

Fax: 210-212-4459

Email: cmoralez@nclr.org

Website: http://www.nclr.org/index.php/nclr_affiliates

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Organizations must meet requirements for governance, mission, Latino focus, ethics, and community impact.

Costs: Costs vary. • Contact the NCLR for specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Conducts applied research, policy analysis, and advocacy on behalf of the Latino/Hispanic community in the areas of civil rights, immigration, education, employment, economic status, health, and other concerns.

COMMUNITY CENTERS

Community Centers:

1. Big Brothers Big Sisters of Greater Houston (BB/BS)
2. Boys and Girls Clubs of Greater Houston, Inc.
3. Chinese Community Center of Houston
4. City of Houston Parks and Recreation Department (HPARD)
5. Community Family Centers (CFC)
6. Evelyn Rubenstein Jewish Community Center (ERJCC)
7. Julia C. Hester House
8. Neighborhood Centers, Inc.
9. SHAPE Community Center
10. The Salvation Army of Greater Houston – Boys and Girls Club

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	888-887-2447 713-271-5683	Ages 6-18	Free	Yes	English, Spanish
2	713-868-3426	Ages 7-17	Costs vary	No	English, Spanish
3	713-271-6100	Ages 5-17	Costs vary	No	Chinese, English, Spanish, Vietnamese
4	832-395-7000 832-395-7022 832-395-7269	All ages	Costs vary	No	English
5	713-923-2316	Ages 6-17 Adults ages 18+	Free	Yes	English, Spanish
6	713-729-3200	All ages	Costs vary	No	Chinese, English, Hebrew, Russian, Spanish, Yiddish
7	713-672-2573	Ages 4-12	Costs vary	No	English, Spanish
8	713-667-9400	Ages 0-18	Costs vary	No	English, Spanish
9	713-521-0629	Ages 5-15	Free	No	English
10	713-752-0677	Ages 5-18	Costs vary	No	Chinese, English, Korean, Spanish, Vietnamese

Big Brothers Big Sisters of Greater Houston (BB/BS)

Address: 6437 High Star Drive, Houston, TX 77074

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-6:00PM (by appointment)

Contact: Alistine Turnbull-Blackshear, Director of Programs

Phone: 888-887-2447 or 713-271-5683

Fax: 713-271-0587

Email: horeception@bbbstx.org

Website: <http://www.bbbstx.org>

Local Bus Routes: 9, 163

Ages/Grades Served: Ages 6-18

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: Yes, BB/BS offers a school-based mentoring program.

Languages: English, Spanish

Direct Services: Offers one-on-one mentoring programs based in communities and in schools. • Also offers special mentoring programs for African-American and Latino children. • A corporate workplace mentoring program exposes students to professional environments and introduces them to new career paths and life goals. • A consultation and educational enrichment program helps students who exhibit specific academic challenges to stay in school, graduate, and be ready for college, the military, or the workforce.

Boys and Girls Clubs of Greater Houston, Inc.

Location	Address	Phone	Fax	Contact	Bus Routes
Main Offices	1520-A Airline Drive, Houston, TX 77009	713-868-3426	281-200-0650	Hayley Reid, Executive Assistant	9, 27, 66
Finnigan Park Club (YET 1 Club)	4900 Providence Street, Building C, Houston, TX 77020	713-676-0519	713-675-2350	John Robinson, Club Director	11, 29
Havard Club	1520 Airline Drive, Houston, TX 77009	713-862-7404	713-862-7530	Carlos Lozano, Club Director	9, 27, 66
Holthouse Club	2411 Canal Street, Houston, TX 77003	713-227-1041	713-227-1346	D’Jomme Adia, Club Director	6, 20
James Driver Park Club (YET 2 Club)	10918½ Bentley Street, Houston, TX 77093	281-227-1140	281-227-1156	Tiffany Burks, Club Director	6
Morefield Club	5950 Selinsky Road, Houston, TX 77048	713-991-5083	713-991-5590	Shawn Rouege, Club Director	77

Area Served: Greater Houston

Hours/Days: School Year (All Locations): Monday-Thursday, 3:00PM-8:00PM, Friday, 3:00PM-7:00PM. • Summer (All Locations): Monday-Friday, 9:00AM-5:30PM. • Accepts walk-ins.

Email: bgch@bgclubs-houston.org (general questions); finniganparkyet@bgclubs-houston.org (YET 1 Club); havard@bgclubs-houston.org (Havard); holthouse@bgclubs-houston.org (Holthouse); driverparkyet@bgclubs-houston.org (YET 2 Club); or morefield@bgclubs-houston.org (Morefield).

Website: <http://www.bgclubs-houston.org>

Local Bus Routes: 9, 27, 40, 66

Ages/Grades Served: Ages 7-17

Eligibility: Requires birth certificates for ages 7-17. • Must meet age requirements. • No area restrictions.

Costs: Club fee at all locations is \$5/child during school year, \$15-\$20/child during summer.

Onsite at Schools: No, but provides transportation from some schools to the clubs.

Languages: English, Spanish

Direct Services: After school programs provide a safe place for children to learn and grow through character and leadership development, education and career development, health and life skills, the arts, and sports, fitness, and recreation, among other programs. • Summer Learning Program exposes youth to fun learning opportunities through (science, technology, engineering, mathematics) (STEM), English language arts, and Fine Arts activities and programs.

Chinese Community Center of Houston

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Hours/Days: Office: Monday-Friday, 9:00AM-5:00PM. • Gym: Tuesday-Sunday, 9:00AM-9:00PM. • After School: Monday-Friday, 3:00PM-6:30PM. • Accepts walk-ins.

Contact: Denise Truong, Director of Programs or Lisa To, Youth Programs Coordinator

Phone: 713-271-6100

Fax: 713-271-3713

Email: info@ccchouston.org (general questions) or lisato@ccchouston.org (youth programs)

Website: <http://www.ccchouston.org>

Local Bus Routes: 46, 132

Ages/Grades Served: Ages 5-17

Eligibility: Must meet age requirements.

Costs: Costs vary. • Contact the Center for specific costs.

Onsite at Schools: No

Languages: Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese

Direct Services: Offers after-school tutorials, individual and group counseling, a child development program, field trips/recreation, and a summer camp whose focus is to deter gang activity/delinquency. • Also offers a monthly parenting workshop. • Focuses on cultural awareness and adjusting to new environment. • Also offers ESL classes.

City of Houston – Parks and Recreation Department (HPARD)

Address: 2999 South Wayside Drive, Houston, TX 77023

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • After School Programs: Monday-Friday, 3:00PM-6:00PM.

Contact: Joe Turner, Director, Estella Espinosa, Communications Manager, or Debra Lathan, Assistant Director

Phone: 832-395-7000 (general questions), 832-395-7022 (communications), or 832-395-7269 (community centers)

Fax: Not available

Email: askparks@houston.tx.gov, joe.turner@houston.tx.gov, estella.espinosa@houston.tx.gov, or debra.lathan@houston.tx.gov

Website: <http://www.houston.tx.gov/parks/communitycenters/index.html>

Local Bus Routes: Offices: 26, 40. • Community Centers: Bus routes vary. • Call METRO for routes to specific neighborhood community centers.

Ages/Grades Served: All ages

Eligibility: Community centers are open to residents of Houston.

Costs: Costs vary. • Cost schedules are available at <http://www.houston.tx.gov/parks/pdfs/CommunityCenterFees.pdf>.

Onsite at Schools: No

Languages: English

Direct Services: Oversees more than 37,832 acres covering 366 developed parks and more than 220 green spaces. • Operates 60 community centers and a multiservice center. • Of the 60 community centers 13 are in the Northwest quadrant, 9 are in the Northeast quadrant, 16 are in the Southwest quadrant, and 22 are in the Southeast quadrant. Specific activities vary from one community center to the next. • Contact or visit a neighborhood community center of interest for specific information about its programs and activities.

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Hours/Days: Youth: Monday-Friday, 3:00PM-6:00PM. • Parents: Tuesday and Friday, 8:30AM-11:30AM, Thursday, 8:30AM-11:00AM. • Accepts walk-ins.

Contact: Rosalba Castillo, Director of Youth Programs

Phone: 713-923-2316

Fax: 713-923-4243

Email: rcastillo@communityfamilycenters.org

Website: <http://www.communityfamilycenters.org>

Local Bus Routes: 20, 36, 50

Ages/Grades Served: Ages 6-17 and adults ages 18+

Eligibility: Requires program registration. • Focuses on the local Spanish-speaking community.

Costs: Free, but charges a fee for field trips in some programs.

Onsite at Schools: Yes. Youth programs are at 2 HISD high schools. • School-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Offers parent education, adult basic education, ESL, and GED preparation classes. • Also offers counseling, youth/summer programs, college readiness, dropout prevention, and other services. • Provides emergency food assistance, health screenings, immunizations, translation services, and referral services.

Evelyn Rubinstein Jewish Community Center (ERJCC)

Address: 5601 South Braeswood Boulevard, Houston, TX 77096

Area Served: Houston

Hours/Days: Offices: Sunday, 9:00AM-6:00PM, Monday-Thursday, 7:00AM-10:00PM, Friday, 9:00AM-6:00PM. • Parenting Center: Monday-Friday, 7:00AM-6:00PM.

Contact: Randy Comensky, Director or Alex Fritsch, Children's Programs

Phone: 713-729-3200 (general questions), 713-729-3200 Ext. 3246 (children, youth, and camping), or 713-551-7200 (parenting center)

Fax: 713-551-7223

Email: afritsch@erjcchouston.org

Website: <http://www.erjcchouston.org>

Local Bus Routes: 68

Ages/Grades Served: Winter and Spring Break Camps: Grades K-5. • Kid Zone: Grades K-5.

Eligibility: Focus is on the Jewish community, but the Center is open to all persons.

Costs: Costs for services vary by program.

Onsite at Schools: No

Languages: Chinese, English, Hebrew, Russian, Spanish, Yiddish

Direct Services: Operates a summer day camp, winter break and spring break camps, and School's-Out program. • Camps provide children memorable experiences and lifelong friendships. • A Kid Zone provides a fun and safe place to hang out during after school hours. • After-school activities include: snack time, homework room, gymnastics, tennis, gym time, crafts, cooking, games, Shabbat, and easy access to ERJCC classes.

Julia C. Hester House

Address: 2020 Solo Street, Houston, TX 77020

Area Served: Houston: Fifth Ward: 77020 and 77026

Hours/Days: Monday-Friday, 6:00AM-6:30PM. • Specific program hours vary greatly. • Call ahead.

Contact: Jennifer Holmes, Executive Director

Phone: 713-672-2573

Fax: 713-672-4129

Email: jholmes@jchesterhouse.org

Website: <http://www.jchesterhouse.org>

Local Bus Routes: 29, 80

Ages/Grades Served: Ages 4-12

Eligibility: Requires proofs of identity and of income. • May require proofs of immunization and of physical examination.

Costs: Costs vary. • Services may charge fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers early childhood and youth empowerment programs, family and social services, computer classes, and senior services. • Offers basic, urgent, and emergency help with food and utilities. • Also offers help with rent or mortgage, and help with life skills (e.g., financial literacy, employment, and education).

Neighborhood Centers, Inc.

Location	Address	Phone	Fax	Contacts
Offices	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	713-669-5236	Angela Blanchard, President/CEO
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	713-640-7106	Stephen Cooper, Community Developer
Independence Heights	205 West Crosstimbers Road, Houston, TX 77018	713-691-1393	713-691-3825	Blanca Salinas, Community Developer
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	713-315-6404	Bolivar Fraga, Community Developer
The BRIDGE-El Puente	6113 Renwick Drive, Suite 201B, Houston, TX 77081	713-592-0288	713-592-0259	Marisol Casares, Community Developer

Area Served: Houston

Hours/Days: Monday-Friday 7:00AM-8:00PM, Saturday, 9:00AM-1:00PM

Contact: Claudia Vasquez, Senior Vice President and Chief Program Officer

Email: president@neighborhood-centers.org

Website: <http://neighborhood-centers.org>

Local Bus Routes: 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)

Ages/Grades Served: Ages 0-18

Eligibility: Requirements vary by program. • Call for specific information.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates 6 neighborhood centers. • Also operates early childhood education and other educational, health, and recreational programs.

SHAPE Community Center

Address: 3815 Live Oak Street, Houston, TX 77004

Area Served: Harris County

Hours/Days: Office: Monday-Friday, 9:00AM-4:00PM. • Family Center: Monday-Friday, 7:00AM-7:00PM, Saturday, 8:00AM-5:00PM.

Contact: Deloyd T. Parker, Jr., Executive Director

Phone: 713-521-0629

Fax: 713-521-1185

Email: shape@shape.org

Website: <http://www.shape.org>

Local Bus Routes: 5, 80

Ages/Grades Served: Ages 5-15

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers computer classes, an after-school enrichment program, an 8-week summer school program, an alternative education program, and youth development. • Offers cultural, social, and health-centered programs to support families.

The Salvation Army of Greater Houston – Boys and Girls Clubs

Location	Address	Phone	Fax	Email
Central Offices	1500 Austin Street, Houston, TX 77002	713-752-0677	713-752-0688	TSA_Houston@uss.salvationarmy.org
Aldine-Westfield	2600 Aldine-Westfield Rd., Houston, TX 77007	713-694-5688	713-692-9069	joe_deblank@uss.salvationarmy.org
Irvington	4516 Irvington Boulevard, Houston, TX 77009	713-692-0522	713-692-1112	joshua_mckain@uss.salvationarmy.org
Northwest	12507 Windfern Road, Houston, TX 77064	832-200-4620	832-200-4626	stan_carr@uss.salvationarmy.org
West	5757 Ranchester Drive, Suite 1900, Houston, TX 77036	713-988-5201	713-988-5644	stephen_na@uss.salvationarmy.org

Area Served: Houston

Hours/Days: Community Centers: Monday-Friday, 8:00AM-5:00PM. Boys and Girls Clubs: 3:00PM-8:00PM. • Hours vary by site.

Contact: Joe Deblank (Aldine-Westfield), Joshua McKain (Irvington), Stan Carr (Northwest), or Stephen Na (West)

Website: <http://www.salvationarmyhouston.org>

Local Bus Routes: Bus routes vary by site: 20, 36, 40 (Central Offices); 3, 45 (Aldine-Westfield); 1, 27, 78 (Irvington); None (Northwest); 46, 132 (West).

Ages/Grades Served: Ages 5-18

Eligibility: Requires an application. • No area restrictions.

Costs: Costs vary. • Many services are free; some services (such as ESL classes or piano lessons) are \$10/month.

Onsite at Schools: No

Languages: Chinese, English, Korean, Spanish, Vietnamese

Direct Services: Centers offer varied daily spiritual, educational, and recreational activities for children and adults, such as counseling, after-school programs, ESL classes, and life skills classes.

COMMUNITY YOUTH SERVICES

Community Youth Services:

1. American Red Cross – Greater Houston Area Chapter
2. Big Brothers Big Sisters of Greater Houston (BB/BS)
3. Boys and Girls Club of Greater Houston
4. ChildBuilders
5. Community Family Centers (CFC)
6. Community Youth Services (CYS)
7. Houston Area Urban League (HAUL)
8. Justice for Children
9. Juvenile Court Volunteers (Crossroads)
10. Milky Way Community and Youth Centre

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-8300	Grades PreK-12	Costs vary	Yes	English, Spanish, and 200+ other languages
2	713-271-5683	Ages 6-18	Free	Yes	English, Spanish
3	713-868-3426 713-676-0519 713-862-7404 713-227-1041 281-227-1140 713-991-5083	Ages 7-17	Costs vary	No	English, Spanish
4	713-481-6555	Grades PreK-12	Costs vary	Yes	English, Spanish
5	713-923-2316	Ages 6-18	Costs vary	Yes	English, Spanish
6	713-295-2536 713-295-2540	Grades K-12	Free	Yes	English
7	713-393-8700	Ages 12-18	Free	Yes	English, Spanish
8	713-225-4357 800-733-0059	Ages 0-18	Free	No	English
9	713-295-2789	Ages 10-17	Free	No	English, Spanish
10	713-680-9955 Ext. 3605	Ages 10-19	Free	No	English

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Steve Vetrano, Chief Executive Officer

Phone: 713-526-8300

Fax: 713-313-5479

Email: information@ghac.org or YouthInvolvement@redcross.org

Website: <http://www.houstonredcross.org>

Local Bus Routes: 9, 18, 26

Ages/Grades Served: Grades PreK-12

Eligibility: Full training for students requires 2.5 hours. • An online toolkit helps schools start and run a Red Cross Club. • Call for specific information about requirements for setting up a Red Cross Club at a school.

Costs: Costs vary. • Training is free for students; charges a fee of \$70-\$110 for adult or instructor training.

Onsite at Schools: Yes. The local Red Cross chapter assists in creating Red Cross Clubs at any school level.

Languages: English, Spanish

Direct Services: Offers training in First Aid and Cardio-Pulmonary Resuscitation (CPR) for students. • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card. • Formal programs include Youth-to-Youth, a tutoring and mentoring program. • Offers a leadership development program for high school students.

Big Brothers Big Sisters of Greater Houston (BB/BS)

Address: 6437 High Star Drive, Houston, TX 77074

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-6:00PM (by appointment)

Contact: Alistine Turnbull-Blackshear, Director of Programs, or Kline Smith, Beyond School Walls Program

Phone: 888-887-2447 or 713-271-5683

Fax: 713-271-0587

Email: horeception@bbbstx.org or ksmith@bbbstx.org

Website: <http://www.bbbstx.org>

Local Bus Routes: 9, 163

Ages/Grades Served: Ages 6-18

Eligibility: Requires completion of a detailed questionnaire. • Must meet age requirements.

Costs: Free

Onsite at Schools: Yes. BB/BS offers a school-based mentoring program.

Languages: English, Spanish

Direct Services: Offers one-on-one mentoring programs based in communities and in schools. • Also offers special mentoring programs for African-American and Latino children. • A corporate workplace mentoring program exposes students to professional environments and introduces them to new career paths and life goals. • A consultation and educational enrichment program helps students who exhibit specific academic challenges to stay in school, graduate, and be ready for college, the military, or the workforce.

Boys and Girls Club of Greater Houston

Location	Address	Phone	Fax	Contact	Bus Routes
Main Offices	1520-A Airline Drive, Houston, TX 77009	713-868-3426	281-200-0650	Hayley Reid, Executive Assistant	9, 27, 66
Finnigan Park Club (YET 1 Club)	4900 Providence Street, Building C, Houston, TX 77020	713-676-0519	713-675-2350	John Robinson, Club Director	11, 29
Havard Club	1520 Airline Drive, Houston, TX 77009	713-862-7404	713-862-7530	Carlos Lozano, Club Director	9, 27, 66
Holthouse Club	2411 Canal Street, Houston, TX 77003	713-227-1041	713-227-1346	D'Jomme Adia, Club Director	6, 20
James Driver Park Club (YET 2 Club)	10918½ Bentley Street, Houston, TX 77093	281-227-1140	281-227-1156	Tiffany Burks, Club Director	6
Morefield Club	5950 Selinsky Road, Houston, TX 77048	713-991-5083	713-991-5590	Shawn Rouege, Club Director	77

Area Served: Greater Houston

Hours/Days: School Year (All Locations): Monday-Thursday, 3:00PM-8:00PM, Friday, 3:00PM-7:00PM. • Summer (All Locations): Monday-Friday, 9:00AM-5:30PM. • Accepts walk-ins.

Email: bgch@bgclubs-houston.org (general questions); finniganparkyet@bgclubs-houston.org (YET 1 Club); havard@bgclubs-houston.org (Havard); holthouse@bgclubs-houston.org (Holthouse); driverparkyet@bgclubs-houston.org (YET 2 Club); or morefield@bgclubs-houston.org (Morefield).

Website: <http://www.bgclubs-houston.org>

Local Bus Routes: 9, 27, 40, 66

Ages/Grades Served: Ages 7-17

Eligibility: Requires birth certificates for ages 7-17. • Must meet age requirements. • No area restrictions.

Costs: Club fee at all locations is \$5/child during school year, \$15-\$20/child during summer.

Onsite at Schools: No, but provides transportation from some schools to the clubs.

Languages: English, Spanish

Direct Services: After school programs provide a safe place for children to learn and grow through character and leadership development, education and career development, health and life skills, the arts, and sports, fitness, and recreation, among other programs. • Summer Learning Program exposes youth to fun learning opportunities through science, technology, engineering, mathematics (STEM), English language arts, and Fine Arts activities and programs.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Holly Mellema, Administrative Assistant, or Michelle Sacks, Program Manager

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://www.childbuilders.org>

Local Bus Routes: 81, 82

Ages/Grades Served: Grades PreK-12, but specific grade ranges vary by program.

Eligibility: No restrictions

Costs: Costs vary.

Onsite at Schools: Yes. Child Builders delivers programs in area school districts among other places.

Languages: English, Spanish

Direct Services: Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only).

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Hours/Days: Tuesdays, 8:30AM-11:30AM, and Fridays, 8:30AM-11:30AM. • Accepts walk-ins.

Contact: Rosie Canales, Program Director

Phone: 713-923-2316

Fax: 713-923-4243

Email: rcanales@www.communityfamilycenters.org

Website: <http://www.communityfamilycenters.org>

Local Bus Routes: 20, 36, 50

Ages/Grades Served: Ages 6-18

Eligibility: Requires proof of identity, proof of residence, and proof of income. • Focuses on the local Spanish-speaking community.

Costs: Costs vary. • Although many services are free, CFC charges a fee for field trips in some programs.

Onsite at Schools: Yes. CFC runs youth programs at 2 HISD high schools, and school-based services at 18 HISD schools.

Languages: English, Spanish

Direct Services: The youth services program provides prevention education and intervention. • Services for youth focus on preventing substance abuse, juvenile delinquency, and teen pregnancy.

Community Youth Services (CYS)

Address: 2525 Murworth Drive, Houston, TX 77054

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Theron Eagleton or Ross Galizio, HISD Area Supervisors

Phone: 713-295-2536 (Theron Eagleton) or 713-295-2540 (Ross Galizio)

Fax: Not available

Email: Not available

Website: http://www.hc-ps.org/children_and_youth.htm

Local Bus Routes: 700 (METRO light rail); 14 (bus)

Ages/Grades Served: Grades K-12

Eligibility: CYS provides services to families of youth who are experiencing problems.

Costs: Free. • All services of CYS are voluntary and provided free of cost.

Onsite at Schools: Yes. CYS serves 6 HISD schools: one high school, 4 middle schools, and one elementary school.

Languages: English

Direct Services: As a school-based crisis intervention, counseling, and case management service CYS provides practical assistance to families of youth who are experiencing problems. • Conducts information and referral searches to help clients obtain other needed social services to resolve such problems as truancy, runaway, pregnancy, drug abuse, school, economics, and family problems. • Assists with access to licensed host families and to emergency shelter care. • A parent/teen survival course teaches anger management, conflict resolution, and mediation. • Visits a family at home or at CYS offices on the school campus, and helps families deal with other youth-serving agencies.

Houston Area Urban League (HAUL)

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Judson W. Robinson III, President

Phone: 713-393-8700

Fax: 713-393-8701

Email: gaylea@haul.org

Website: <http://www.haul.org>

Local Bus Routes: 20, 66, 262

Ages/Grades Served: Ages 12-18

Eligibility: Requires registration.

Costs: Free

Onsite at Schools: Yes

Languages: English, Spanish

Direct Services: Offers a year-round program. • Focuses middle school educational support activities on college readiness and developing life skills, and focuses high school educational support activities on personal and leadership development, college plans, and career plans. • A Saturday academy focuses on science, technology, engineering, and mathematics (STEM) disciplines. • Students meet on a bi-weekly basis to develop skills and activities.

Justice for Children

Address: 6750 West Loop South, Suite 120, Bellaire, TX 77401

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Steven G. Lightfoot, Executive Director

Phone: 713-225-4357 or 800-733-0059

Fax: 713-225-2818

Email: slightfoot@justiceforchildren.org

Website: <http://justiceforchildren.org>

Local Bus Routes: 2, 33, 65

Ages/Grades Served: Ages 0-18

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides advocacy and other services for abused and neglected children. • Offers pro-bono legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides clients through a complex system for child protection.

Juvenile Court Volunteers (Crossroads)

Address: 6300 Chimney Rock Road, Houston, TX 77081

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-4:30PM

Contact: Jackie Autman, Executive Director

Phone: 713-295-2789

Fax: 713-295-2790

Email: Jackie.Autman@hcjpd.hctx.net

Website: <http://www.crossroads-volunteers.org>

Local Bus Routes: 33

Ages/Grades Served: Ages 10-17

Eligibility: Must meet age requirements. • Must be an at-risk or law-involved youth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Prevents or reduces involvement of youths with the juvenile justice system. • Provides volunteer mentors for high-risk, law-involved youth. • Fosters positive mentoring relationships between youth and volunteers.

Milky Way Community and Youth Centre

Address: 6607 West T. C. Jester Boulevard, Houston, TX 77091

Area Served: Houston: Acres Home

Hours/Days: No fixed hours

Contact: Not available

Phone: 713-680-9955 Ext. 3605

Fax: Not available

Email: admin@milkywayyouth.org

Website: <http://www.milkywayyouth.org>

Local Bus Routes: 85

Ages/Grades Served: Ages 10-19

Eligibility: No restrictions

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Grassroots, volunteer community organization offers a free summer youth program and character education for youth. • Supports diabetes education and the prevention of juvenile obesity. • Promotes student pledges to earn a high school diploma. • Teaches life skills and community involvement and certifies community service hours.

ENGLISH as a SECOND LANGUAGE (ESL) SERVICES

English as a Second Language Services:

1. Alliance for Multicultural Community Services (AMCS)
2. Asian American Family Services – AHEAD Center
3. AVANCE Houston, Inc.
4. Bilingual Education Institute (BEI)
5. Chinese Community Center
6. Gulf Coast Community Services Association, Inc. (GCCSA)
7. Harris County Department of Education (HCDE)
8. Hispanic Counseling Center
9. Houston Center for Literacy (HCL)
10. Houston Community College System – Adult Education
11. Latino Learning Center, Inc.
12. Literacy Advance of Houston, Inc.
13. Neighborhood Centers, Inc.
14. Taiwanese Heritage Society of Houston (THSH) – The Houston Taiwanese School of Languages and Culture
15. VN TeamWork
16. Young Men’s Christian Association of Greater Houston (YMCA) – Informal Education

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 106	Adults ages 18+	Free	No	English, Spanish, others
2	713-600-9400	Adults ages 18+	Costs vary	No	Chinese, English, Hindi, Vietnamese, others
3	713-686-4400	Adults ages 18+	Free	No	English, Spanish
4	713-789-4555	Ages 16-17 Adults ages 18+	Costs vary	No	Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others

5	713-271-6100	Adults ages 18+	Costs vary	No	Chinese, English, Spanish, Vietnamese, others
6	713-393-4700	Adults ages 18+	Free	No	English, Spanish
7	713-696-8218 713-692-6216	Adults ages 18+	Costs vary	Yes	English, Spanish
8	281-679-9937	Adults ages 18+	Costs vary	No	English, Spanish
9	713-640-8200 713-670-5518	Adults ages 18+	Free	No	English, Spanish
10	713-718-5400	Adults ages 18+	Free	No	English, Farsi, Khmer, Lao, Russian, Spanish, Thai, Vietnamese, others
11	713-223-1391	Adults ages 18+	\$180/course	No	English, Spanish
12	713-266-8777 281-282-6032	Adults ages 18+	Free	No	English, German, Russian, Spanish
13	713-667-9400	Adults ages 18+	Costs vary	No	English, Spanish
14	713-271-5885	Grades 6-12 Adults ages 18+	Costs vary	No	Chinese, English, Taiwanese
15	281-495-8936	Adults ages 18+	Free	No	English, Vietnamese
16	713-659-5566	Adults ages 18+	Costs vary	No	English

Alliance for Multicultural Community Services (AMCS)

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Sandra Buchholz, Adult Literacy Program Manager

Phone: 713-776-4700 (general questions) or 713-776-4700 Ext. 106 (adult literacy)

Fax: 713-776-4730

Email: sbuchholz@allianceontheweb.org

Website: <http://www.allianceontheweb.org>

Local Bus Routes: 9, 163

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of refugee status and proof of identity. • Clients must have lived in the US for no longer than 5 years.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides basic to advanced ESL classes with a focus on workforce and job readiness skills. • Also provides refugee resettlement, job counseling and placement, interpreter services, and healthcare access and advocacy.

Asian American Family Services – AHEAD Center

Address: 9440 Bellaire Boulevard, Suite 228, Houston, TX 77036

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: John Chen, Kim Ma, or Bjana Sharma

Phone: 713-600-9400

Fax: 713-600-9440

Email: info@aafstexas.org

Website: <http://aafstexas.org/education-training/ahead-center>

Local Bus Routes: 2

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of income, proof of residence, and an intake form at first training. • Requires a placement test for enrolling in ESL classes.

Costs: Costs vary. • Call for information about costs.

Onsite at Schools: No

Languages: Burmese, Chinese (Cantonese, Mandarin, Taiwanese, Toisan), English, French, Hindi, Indonesian, Korean, Malay, Nepali, Punjabi, Spanish, Urdu, Vietnamese, and others

Direct Services: Offers ESL classes, computer skills, financial education, job readiness, and other programs.

AVANCE Houston, Inc.

Address: 4301 Dacoma Street, Houston, TX 77092

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts walk-ins.

Contact: Dora N. Hinjosa, Adult Education Program Coordinator

Phone: 713-686-4400

Fax: 713-812-9829

Email: DHinjosa@avancehouston.org

Website: <http://www.avancehouston.org/AdultEducation>

Local Bus Routes: 40

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, and an application. • Classes are for adults who have children in AVANCE programs.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers ESL classes, GED preparation classes, adult basic education, early childhood education, parent education, and child education.

Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.

Contact: Gordana Arnautovic, Director

Phone: 713-789-4555 (general information)

Fax: 713-789-4541

Email: bei@bei.edu

Website: <http://www.bei.edu>

Local Bus Routes: 25, 81

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires proofs of residence and of refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.

Costs: Costs vary. • Tuition for ESL classes starts at \$1,535 plus registration and other fees.

Onsite at Schools: No

Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, and others

Direct Services: Provides intensive, morning, and evening ESL and non-English language course options for adults. • Offers students a place to engage in conversation, drama, and creative writing projects to support language skills development in a non-threatening environment.

Chinese Community Center

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Hours/Days: Offices: Monday to Friday, 8:30AM-5:00PM. • Youth Program: Monday-Friday, 3:30PM-6:30PM.

Contact: Denise Truong, Director of Programs

Phone: 713-271-6100

Fax: 713-271-3713

Email: info@ccchouston.org (general questions) or denise@ccchouston.org (programs)

Website: <http://www.ccchouston.org>

Local Bus Routes: 46, 132

Ages/Grades Served: Adults ages 18+

Eligibility: No restrictions

Costs: Costs vary among programs. • Contact the Center for specific costs.

Onsite at Schools: No

Languages: Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese

Direct Services: Provides basic to advanced ESL classes. • Offers after-school tutorials, individual and group counseling, a child development program, field trips/recreation, and summer camp whose focus is to deter gang activity/delinquency. • Offers a monthly parenting workshop. • Focuses on cultural awareness and adjusting to new environment.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.

Contact: Sue Kriegel, Executive Assistant

Phone: 713-393-4700

Fax: 713-343-8701

Email: gulfcoast@gccsa.org

Website: <http://www.gccsa.org>

Local Bus Routes: 700 (METRO light rail); 18 (bus)

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides ESL, GED preparation, and literacy classes, computer skills, and conversational Spanish.

Harris County Department of Education (HCDE)

Address: 6300 Irvington Boulevard, Houston, TX 77022

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-4:30PM

Contact: Eduardo Honold, Adult Education Director

Phone: 713-696-8218 (general questions) or 713-692-6216 (programs)

Fax: 713-696-0723, 713-696-8258, or 713-696-8294

Email: adult-education@hcde-texas.org (general questions) or ehonold@hcde-texas.org (programs)

Website: <http://www.hcde-texas.org>

Local Bus Routes: 78

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity.

Costs: Charges fees on a sliding scale based on income.

Onsite at Schools: Yes. HCDE offers after-school enrichment in HISD and other school districts in Harris County.

Languages: English, Spanish

Direct Services: Offers adult ESL classes. • Provides after-school enrichment, alternative education, curriculum planning and development, staff development, psychometrics, adult education, and other services.

Hispanic Counseling Center

Address: 4625 North Freeway, Suite 207, Houston, TX 77022 (North)
14780 Memorial Drive, Suite 206, Houston, TX 77079 (Southwest/West)

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 10:00AM-8:00PM, Saturday-Sunday, 8:00AM-8:00PM. • ESL Classes: Saturday-Sunday, 10:30AM-2:30PM.

Contact: Francisco Villalobus, Executive Director

Phone: 281-679-9937

Fax: 281-679-9982

Email: info@hispaniccounselingcenter.com

Website: <http://www.hispaniccounselingcenter.com>

Local Bus Routes: 56 (North); 131 (Southwest/West)

Ages/Grades Served: Adults ages 18+

Eligibility: No restrictions. • Classes are open enrollment. • Adults can start attending at any time.

Costs: Charges \$375 for 15 4-hour ESL class sessions or \$25/session. • Charges fees on a sliding scale based on income if a referral requests it.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers adult ESL classes, parent education, anger management, and outpatient therapy.

Houston Center for Literacy (HCL)

Address: 2401 Portsmouth Street, Suite 230, Houston, TX 77098

Area Served: Houston: Magnolia, Denver Harbor, Midtown (San Jose)

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

Contact: Doris Larry, Lead Learning Center Manager

Phone: 713-640-8200 (general questions) or 713-670-5518 (learning centers)

Fax: 713-640-8247

Email: doris.larry@houliteracy.org

Website: <http://www.houliteracy.org>

Local Bus Routes: 18, 25, 26

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides adult ESL classes for non-native speakers. • Also provides GED preparation classes, adult basic education, family literacy, financial education, and computer skills.

Houston Community College System – Adult Education

Address: 3100 Main Street, BD07, BD08, BD09, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-4:30PM

Contact: David Joost

Phone: 713-718-5400

Fax: 713-718-7617 or 713-718-5377

Email: david.joost@hccs.edu

Website: <http://www.hccs.edu>

Local Bus Routes: 1, 132, 261, 265

Ages/Grades Served: Adults ages 18+

Eligibility: Refugee program requires status as a refugee.

Costs: Free

Onsite at Schools: No

Languages: English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese

Direct Services: Offers adult ESL classes, adult basic education, and GED preparation classes. • Refugee program also provides workplace literacy, and help with employment status and legal needs.

Latino Learning Center, Inc.

Address: 3522 Polk Street, Houston, TX 77003

Area Served: Houston: East End

Hours/Days: Offices: Monday-Thursday, 8:00AM-10:00PM, Friday, 8:00AM-5:00PM. • ESL Classes: Monday-Thursday, 9:00AM-9:00PM.

Contact: Carlos Garcia

Phone: 713-223-1391

Fax: 713-222-2338

Email: coordinator@latinolearningcenter.org

Website: <http://www.latinolearningcenter.org>

Local Bus Routes: 36, 40

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, and proof of citizenship or permanent residence; must have completed high school.

Costs: Charges \$180 for 12-week sessions of ESL classes.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides adult ESL, vocational, literacy, GED preparation classes, and technology training.

Literacy Advance of Houston, Inc.

Address: 2424 Wilcrest Drive, Suite 120, Houston, TX 77042 (Main Campus)
1300A Bay Area Boulevard, Houston, TX 77058 (Bay Area Campus)

Area Served: Greater Houston

Hours/Days: Main Campus: Monday-Thursday, 8:00AM-8:00PM, Friday, 9:00AM-12:00PM, Saturday, 9:00AM-3:00PM. • Bay Area Campus: Monday-Thursday, 9:00AM-7:00PM.

Contact: Kathryn Bauchelle, Program Director

Phone: 713-266-8777 (Main Campus) or 281-282-6032 (Bay Area Campus)

Fax: 713-266-8889 (Main Campus) or 281-282-6013 (Bay Area Campus)

Email: info@literacyadvance.org (general question) or students@literacyadvance.org (to enroll in classes)

Website: <http://www.literacyadvance.org>

Local Bus Routes: 19, 82 (Main Campus); 249 (Bay Area Campus)

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of residence in Houston and completing a 2-hour orientation session. • Serves any native language background.

Costs: Free

Onsite at Schools: No

Languages: English, German, Russian, Spanish

Direct Services: Provides basic and intermediate ESL classes to help adults communicate in English. • ESL sessions last 12 or 16 weeks. • Conducts literacy, computer, and workforce development programs.

Neighborhood Centers, Inc.

Location	Address	Phone	Fax	Contacts
Offices	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	713-669-5236	Angela Blanchard, President/CEO
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	713-640-7106	Stephen Cooper, Community Developer
Independence Heights	205 West Crosstimbers Road, Houston, TX 77018	713-691-1393	713-691-3825	Blanca Salinas, Community Developer
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	713-315-6404	Bolivar Fraga, Community Developer
The BRIDGE-El Puente	6113 Renwick Drive, Suite 201B, Houston, TX 77081	713-592-0288	713-592-0259	Marisol Casares, Community Developer

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 7:30AM-5:00PM. • Site hours vary. • Call ahead.

Email: nci.info@neighborhood-centers.org

Website: <http://www.neighborhood-centers.org>

Local Bus Routes: 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirement.

Costs: Costs vary. • Call for specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides adult ESL classes, citizenship preparation, financial education, and computer skills.

Taiwanese Heritage Society of Houston (THSH) – The Houston Taiwanese School of Languages and Culture

Address: 5885 Point West Drive, Houston, TX 77036

Area Served: Greater Houston

Hours/Days: Monday-Tuesday, 10:00AM-5:00PM, Wednesday, 10:00AM-3:00PM, Friday, 2:00PM-9:00PM, Saturday, 9:00AM-5:00PM, Sunday, 1:00PM-5:00PM

Contact: Mary Huang or Ching-Feng Yeh (Managers)

Phone: 713-271-5885

Fax: 713-271-9229

Email: HTSLCH@gmail.com

Website: <http://houston-taiwanese.org/school>

Local Bus Routes: 46

Ages/Grades Served: Grades 6-12 and adults ages 18+

Eligibility: No area restrictions

Costs: Costs vary. • Call the Society for specific costs.

Onsite at Schools: No

Languages: Chinese, English, Taiwanese

Direct Services: Offers elementary, middle school, and high school English courses, as well as courses in other languages.

VN TeamWork

Address: 11210 Bellaire Boulevard, Suite 118, Houston, TX 77072

Area Served: Greater Houston

Hours/Days: Monday-Friday, 10:00AM-6:00PM. • Accepts walk-ins.

Contact: Michael Cao-My Nguyen, Executive Director

Phone: 281-495-8936

Fax: 281-495-8938

Email: hiepluc@vnteamwork.org

Website: <http://www.vnteamwork.org/english-as-second-language>

Local Bus Routes: 2

Ages/Grades Served: Adults ages 18+

Eligibility: Primarily serves low-income to moderate-income persons including recent immigrants, refugees, relocated disaster evacuees, and dislocated workers.

Costs: Free

Onsite at Schools: No

Languages: English, Vietnamese

Direct Services: Provides adult ESL classes. • Offers computer skills, citizenship preparation, and help with immigration, legalization, and naturalization.

Young Men's Christian Association of Greater Houston (YMCA) – Informal Education

Address: 2600 North Loop West, Suite 330, Houston, TX 77092

Area Served: Greater Houston

Hours/Days: Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM

Contact: Linda F. Lykos, Vice President-Development

Phone: 713-659-5566

Fax: 713-659-4314

Email: llykos@ymcahouston.org

Website: <http://www.ymcahouston.org>

Local Bus Routes: 40, 58

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Costs vary. • Charges fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English

Direct Services: Offers ESL and GED preparation classes, job training, and more in its informal education programs.

FAMILY LITERACY

Family Literacy:

1. Bilingual Education Institute (BEI)
2. Gulf Coast Community Services Association, Inc. (GCCSA) – Community Education
3. Houston Center for Literacy (HCL) – Demonstration Learning Centers
4. La Raza United – Texas Multicultural Institute
5. National Center for Family Literacy (NCFL)
6. Neighborhood Centers, Inc. – Baker-Ripley Center
7. Neuhaus Education Center
8. Northwest Assistance Ministries (NAM) – Learning Center
9. Project One Focus
10. Reach Out and Read – Texas
11. Texas Center for the Advancement of Literacy and Learning (TCALL)
12. University of Texas Health Center at Houston – Reach Out and Read

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-789-4555	Ages 16-17 Adults ages 18+	Costs vary	No	Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others
2	713-393-4700	Adults ages 18+	Free	No	English, Spanish
3	713-640-8200	Adults ages 18+	Free	No	English, Spanish
4	832-537-8249 713-588-1451	Grades 9-12 Adults ages 18+	Costs vary	No	English, Spanish
5	502-584-1133	All ages	Free	Yes	English
6	713-273-3729	Adults ages 18+	Costs vary	No	English, Spanish
7	713-664-7676	Grades PreK-12	Costs vary	Yes	English, Spanish
8	281-885-4555 281-885-4616	Adults ages 18+	Free	Yes	English, Spanish
9	281-954-5846	Adults ages 18+	Costs vary	No	English, Spanish

10	713-500-3849	Ages 6 months-5 years	Costs vary	No	English
11	979-845-6615	Adults ages 18+	Free	No	English
12	713-500-5700 713-500-5730	Ages 6 months-5 years	Free	No	English

Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.

Contact: Kaerie Lippe

Phone: 713-789-4555 (general information)

Fax: 713-789-4541

Email: bei@bei.edu (general questions) or kaerie@bei.edu (family literacy)

Website: <http://www.bei.edu>

Local Bus Routes: 25, 81

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires proof of residence and refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.

Costs: Costs vary. • Some ESL and civics classes are free to eligible students who have a qualifying immigration or refugee status.

Onsite at Schools: No

Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese

Direct Services: Provides family literacy classes. • Offers citizenship classes, ESL classes, and GED preparation classes, adult basic education, workforce preparation, and distance learning.

Gulf Coast Community Services Association, Inc. (GCCSA) – Community Education

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.

Contact: Teresa Gallardo

Phone: 713-393-4700

Fax: 713-343-8709

Email: gulfcoast@gccsa.org (general questions) or gallardot@gccsa.org (family literacy)

Website: <http://www.gccsa.org>

Local Bus Routes: 700 (METRO light rail); 18 (bus)

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides family literacy, ESL, and GED preparation classes, computer skills, and conversational Spanish.

Houston Center for Literacy (HCL) – Demonstration Learning Centers

Address: 2401 Portsmouth Street, Houston, TX 77098

Area Served: Greater Houston

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

Contact: Norma Roberts, Executive Assistant or Sheri Foreman Elder, Family Literacy

Phone: 713-640-8200

Fax: 713-640-8247

Email: norma.roberts@houread.org (general questions) or sheri.elder@houread.org (family literacy)

Website: <http://www.houread.org>

Local Bus Routes: 18, 25, 26

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Supports 60+ literacy providers throughout its service area. • Creates connections among literacy service providers and literacy resources in order to support adult learners.

La Raza United – Texas Multicultural Institute

Address: 7037 Capitol Street, Suite E221, Houston, TX 77011

Area Served: Houston: East End

Hours/Days: Offices: Monday-Friday, 9:00AM-9:00PM. • Intensive English: Monday and Wednesday or Tuesday and Thursday, 9:00AM-11:30AM, 12:30PM- 3:30PM, and 6:00PM-8:30PM. • Intensive Spanish: Saturday, 9:00AM-1:00PM.

Contact: Luis A. Garcia-Alvarez, President/CEO

Phone: 832-537-8249 or 713-588-1451

Fax: Not available

Email: admin@larazaunited.org or luis_angel@larazaunited.org

Website: <http://www.larazaunited.org>

Local Bus Routes: 20, 37, 50

Ages/Grades Served: Grades 9-12 and adults ages 18+

Eligibility: Requires an application, proof of identity, and taking a locator test if a course requires one. • Serves low- to moderate-income communities with a high number of Latinos and African Americans.

Costs: Costs vary. • Charges a \$30 monthly fee to access classes; the fee may be waived for persons who cannot afford it. • Call the Institute for details about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides family literacy classes. • Offers classes in ESL, intensive Spanish, GED preparation, computer literacy, and job skills.

National Center for Family Literacy (NCFL)

Address: 325 West Main Street, Suite 300, Louisville, KY 40202

Area Served: Texas and other states

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 502-584-1133

Fax: Not available

Email: info@familieslearning.org

Website: <http://familieslearning.org/resources.php>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: The Center's family literacy resources are available to the general public.

Costs: Free

Onsite at Schools: Yes. Schools can access and use the Center's resources.

Languages: English

Direct Services: Provides tips to engage families in learning together. • Offers a searchable online national literacy directory. • Makes research about family literacy available online. • Hosts a national conference on family literacy.

Neighborhood Centers, Inc. – Baker-Ripley Center

Address: 6500C Rookin Street, Suite C127, Houston, TX 77074

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 7:30AM-5:00PM. • Program: Monday-Wednesday, 10:00AM-5:00PM, Thursday, 1:00PM-5:00PM, Friday, 9:00AM-4:00PM.

Contact: Claudia Duran, Family Literacy Coordinator

Phone: 713-273-3729

Fax: 713-273-3796

Email: nci.info@neighborhood-centers.org or cduran@neighborhood-centers.org

Website: <http://www.neighborhood-centers.org>

Local Bus Routes: 2, 9, 163

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of income, proof of residence, and proof of identity.

Costs: Costs vary. • Services may charge a fee.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides family literacy classes. • Also offers ESL classes, citizenship classes, financial education, and computer skills.

Neuhaus Education Center

Address: 4433 Bissonnet Street, Bellaire, TX 77401

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Mary Yarus, Director of Family Support and Adult Literacy

Phone: 713-664-7676

Fax: 713-664-4744

Email: myarus@neuhaus.org

Website: <http://www.neuhaus.org>

Local Bus Routes: 9, 65

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions.

Costs: Costs vary. • Some services may charge a fee.

Onsite at Schools: Yes. Provides support for HISD reading initiatives at all school levels.

Languages: English, Spanish

Direct Services: Offers seminars to provide parents and educators with in-depth information and strategies for building a child's literacy skills, to foster understanding of learning difficulties, and to promote academic success.

Northwest Assistance Ministries (NAM) – Learning Center

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Harris County. • Some services restricted by ZIP code to: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389.

Hours/Days: Monday and Wednesday-Friday, 9:00AM-4:00PM, Tuesday, 9:00AM-8:30PM

Contact: Mary J. Silbert

Phone: 281-885-4555 (general questions) or 281-885-4616 (learning center)

Fax: 281-583-5616

Email: nam@namonline.org (general questions) or msilbert@namonline.org (learning center)

Website: <http://www.namonline.org>

Local Bus Routes: 86

Ages/Grades Served: Adults ages 18+

Eligibility: Must live in one of the ZIP codes in the service area.

Costs: Free

Onsite at Schools: Yes. NAM offers presentations about violence prevention to schools.

Languages: English, Spanish

Direct Services: Provides family literacy classes. • Also offers GED preparation classes and ESL classes, literacy skills, computer skills, financial education, job search and citizenship/naturalization seminars, a health clinic, and help with basic needs including clothing, shelter, energy bills, and transportation.

Project One Focus

Address: 7401 Alabonson Road, Suite C, Houston, TX 77088

Area Served: Harris County

Hours/Days: Monday-Friday, 6:30AM-6:00PM

Contact: Livvy Ester, Executive Director

Phone: 281-954-5846

Fax: 281-741-8805

Email: onefocus@swbell.net

Website: <http://www.projectonefocus.org>

Local Bus Routes: 79, 85

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of income, proof of residence, and proof of identity.

Costs: Costs vary. • Services may charge fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers family literacy classes. • Offers tutoring and classes in GED preparation, citizenship, adult basic education, and workforce preparation.

Reach Out and Read – Texas

Address: The Children’s Learning Institute, 7000 Fannin Street, Suite 1900, Houston, TX 77030

Area Served: Texas

Hours/Days: No fixed hours. • Online resources are available Monday-Sunday, 24 hours/day.

Contact: Amanda Marlow Swift, Director

Phone: 713-500-3849

Fax: 713-500-3820

Email: amanda.marlow@uth.tmc.edu

Website: <http://rortx.uth.tmc.edu/Parents-And-Educators>

Local Bus Routes: 700 (METRO light rail); 26 (bus)

Ages/Grades Served: Ages 6 months to 5 years old and their parents

Eligibility: Requires a well-child exam.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Operates at 45 clinics in Houston. • Provides a searchable database of locations of family literacy programs. • Promotes early literacy development through visits with family pediatricians. • Encourages parents to read aloud to their young children. • Offers online access to reading tips, book lists, developmental milestones charts, and other family literacy materials.

Texas Center for the Advancement of Literacy and Learning (TCALL)

Address: Riverside Campus, Texas A&M University, 3100 State Highway 47, Building 7751, Suite 117, Bryan, TX 77807
Area Served: Texas
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Kenneth L. Appelt, Program Manager
Phone: 979-845-6615
Fax: 979-845-0952
Email: tcall@tamu.edu (general questions) or kappelt@tamu.edu (TCALL program)
Website: <http://www-tcall.tamu.edu/tcall.htm>
Local Bus Routes: Not available
Ages/Grades Served: Adults ages 18+
Eligibility: TCALL family literacy resources are available to the general public.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Operates as a state literacy resource center. • Provides access to knowledge, services, information, resources, and research opportunities for the fields of adult and family literacy. • Maintains a searchable online directory of family literacy service providers.

University of Texas Health Center at Houston – Reach Out and Read

Address: 6431 Fannin Street, MSB 3.020, Houston, TX 77030
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Kimberlie Maxcey, Educational Programs Coordinator
Phone: 713-500-5700 (general questions) or 713-500-5730 (educational programs)
Fax: 713-500-5805
Email: Kimberlie.I.Maxcey@uth.tmc.edu
Website: <http://ped1.med.uth.tmc.edu/headlines/03-reach-out-and-read.html>
Local Bus Routes: 700 (METRO light rail); 1, 34 (bus)
Ages/Grades Served: Children ages 6 months-5 years and their parents
Eligibility: Requires a well-child exam.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Promotes early literacy development through visits with family pediatricians. • Encourages parents to read aloud to their young children.

GENERAL EDUCATIONAL DEVELOPMENT (GED) SERVICES

General Educational Development (GED) Services:

1. AVANCE Houston, Inc.
2. East Side University Village Community Learning Center
3. Gulf Coast Community Services Association, Inc. (GCCSA)
4. Houston Center for Literacy (HCL)
5. Houston Community College System – Adult Education
6. Northwest Assistance Ministries (NAM)
7. Young Men’s Christian Association of Greater Houston (YMCA)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-812-0033 Ext. 202	Adults ages 18+	Free	No	English, Spanish
2	713-747-9255	Adults ages 18+	Free	No	English, Spanish
3	713-393-4700	Adults ages 18+	Free	No	English, Spanish
4	713-640-8200 713-670-5518	Ages 17+. Age 16 if court-ordered	Free	No	English, Spanish
5	713-718-5400	Adults ages 18+	Free	No	English, Farsi, French, German, Russian, Spanish, Thai, Vietnamese, others
6	281-885-4555 281-885-4616	Adults ages 18+	Costs vary	Yes	English, Spanish
7	713-659-5566	Adults ages 18+	Costs vary	No	English, Spanish

AVANCE Houston, Inc.

Address: 4301 Dacoma Street, Houston, TX 77092

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts walk-ins.

Contact: Carolina Delgado, GED Program Coordinator

Phone: 713-812-0033, Ext. 202

Fax: 713-812-9829

Email: CDelgado@avancehouston.org

Website: <http://www.avancehouston.org>

Local Bus Routes: 40

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, and an application. • Classes are for adults who have children in AVANCE programs.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers GED preparation classes. • Also offers ESL classes as well as programs in adult basic education, early childhood education, fatherhood, parent education, and child education.

East Side University Village Community Learning Center

Address: 3614 Holman Street, Houston, TX 77004

Area Served: Houston: Third Ward

Hours/Days: Monday-Thursday, 9:00AM-9:00PM. • Hours vary for specific classes.

Contact: Bracy Johnson, Learning Center Manager

Phone: 713-747-9255

Fax: 713-747-6101

Email: esuvclc@esuvclc.org or bracy3501@sbcglobal.net

Website: <http://www.esuvclc.org>

Local Bus Routes: 29, 30, 52

Ages/Grades Served: Adults ages 18+

Eligibility: Must register and apply for financial aid.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers GED preparation classes. • Also offers ESL classes, Spanish language classes, workplace readiness, life skills, technical skills training, job training, and after-school computer tutorials for youth.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.

Contact: Sue Kriegel, Executive Assistant

Phone: 713-393-4700

Fax: 713-343-8701

Email: gulfcoast@gccsa.org

Website: <http://www.gccsa.org>

Local Bus Routes: 700 (METRO light rail); 18 (bus)

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides GED preparation classes. • Also offers ESL and literacy classes, computer skills, and conversational Spanish.

Houston Center for Literacy (HCL)

Address: 2401 Portsmouth Street, Suite 230, Houston, TX 77098

Area Served: Houston: Magnolia, Denver Harbor, Midtown (San Jose)

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

Contact: Doris Larry, Lead Learning Center Manager

Phone: 713-640-8200 (general questions) or 713-670-5518 (learning centers)

Fax: 713-640-8247

Email: doris.larry@houliteracy.org

Website: <http://www.houliteracy.org>

Local Bus Routes: 18, 25, 26

Ages/Grades Served: Ages 17+. • May be age 16 if court-ordered.

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides GED preparation classes. • Offers ESL classes for non-native speakers, adult basic education, family literacy, financial education, and computer skills.

Houston Community College System – Adult Education

Address: 3100 Main Street, BD07, BD08, BD09, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-4:30PM

Contact: David Joost

Phone: 713-718-5400

Fax: 713-718-7617 or 713-718-5377

Email: david.joost@hccs.edu

Website: <http://www.hccs.edu>

Local Bus Routes: 1, 132, 261, 265

Ages/Grades Served: Adults ages 18+

Eligibility: Refugee program requires proof of status as a refugee.

Costs: Free

Onsite at Schools: No

Languages: English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese

Direct Services: Offers GED preparation classes, ESL classes, and adult basic education. • Refugee program also provides workplace literacy and help with employment status and legal needs.

Northwest Assistance Ministries (NAM)

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Harris County. • Some services restricted by ZIP code to: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389.

Hours/Days: Monday and Wednesday-Friday, 9:00AM-4:00PM, Tuesday, 9:00AM-8:30PM

Contact: Mary Silbert, NAM Learning Center

Phone: 281-885-4555 (general questions) or 281-885-4616 (learning center)

Fax: 281-583-5621

Email: nam@namonline.org (general questions) or msilbert@namonline.org (learning center)

Website: <http://www.namonline.org>

Local Bus Routes: 86

Ages/Grades Served: Adults ages 18+

Eligibility: Must live in the service area.

Costs: Costs vary. • Free for most classes. • Charges fees for computer skills classes.

Onsite at Schools: Yes. NAM offers presentations about violence prevention to schools.

Languages: English, Spanish

Direct Services: Provides GED preparation classes. • Also offers ESL classes, literacy skills, computer skills, financial education, job search and citizenship/naturalization seminars, and a health clinic. • Helps with basic needs including clothing, shelter, energy bills, and transportation.

Young Men's Christian Association of Greater Houston (YMCA)

Address: 2600 North Loop West, Suite 330, Houston, TX 77092

Area Served: Greater Houston

Hours/Days: Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM

Contact: Linda F. Lykos, Vice President-Development

Phone: 713-659-5566

Fax: 713-659-4314

Email: llykos@ymcahouston.org

Website: <http://www.ymcahouston.org>

Local Bus Routes: 40, 58

Ages/Grades Served: Adults ages 18+

Eligibility: Must be an adult.

Costs: Costs vary. • Charges fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides GED preparation and ESL classes, job training, and more in its informal education programs.

HEALTH-RELATED SERVICES

Health-Related Services:

1. Alliance for Multicultural Community Services (AMCS) – Case Management and Health Services
2. Caring for Children Foundation of Texas, Inc.
3. El Centro de Corazon – Health Centers
4. Eye Care for Kids Foundation
5. Good Neighbor Healthcare Center
6. Harris County Public Health and Environmental Services (HCPHES) – Antoine Health Clinic
7. Harris Health System
8. Houston Department of Health and Human Services – Houston City Health Centers
9. Northwest Assistance Ministries (NAM) – Children’s Clinic
10. San José Clinic
11. Texas Children’s Pediatric Associates – Community Cares Program
12. The University of Houston College of Optometry (UHCO) – University Eye Institute
13. University of Texas Department of Pediatrics – CHOSEN Clinic

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700	All ages	Free	No	English, Spanish, others
2	800-258-5437	Ages 2 months-18 years	Free	Yes	English
3	713-660-1880	All ages	Costs vary	No	English, Spanish
4	713-728-5437	Grades K-12	Free	Yes	English, Spanish
5	713-529-3597 713-387-7171	Ages 0-17	Costs vary	No	English, Spanish
6	713-602-3300	Ages 6 months-20 years	Costs vary	Yes	English, Spanish
7	713-566-6400 713-526-4243	All ages	Costs vary	Yes	English, Spanish
8	832-393-5169 832-393-5427	All ages	Costs vary	No	English, Spanish
9	281-885-4630 281-885-4537	Ages 0-18	Costs vary	No	English, Spanish
10	713-228-9411 713-490-2610	All ages	Costs vary	No	Chinese, English, Spanish
11	281-351-5437	Ages 0-18	Costs vary	No	Arabic, English, French, Hindi, Japanese, Malayalam, Spanish
12	713-743-2020 713-743-2005 713-743-2010	Ages 5-10	Costs vary	No	English, Spanish
13	888-4UT-DOCS 832-325-7111	Ages 0-21	Costs vary	No	English, Spanish, and 200+ others

Alliance for Multicultural Community Services (AMCS) – Case Management and Health Services

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Houston

Hours/Days: Monday-Friday, 10:00AM-6:30PM

Contact: Gislaine Williams, Case Management

Phone: 713-776-4700

Fax: 713-776-4730

Email: gwilliams@allianceontheweb.org

Website: <http://www.allianceontheweb.org>

Local Bus Routes: 9, 163

Ages/Grades Served: All ages

Eligibility: Requires proof of refugee status and proof of identity. • Must have lived in the US for no longer than 5 years.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides assessment and short-term counseling during an emergency that may be a threat to health, security, or safety. • Offers help in scheduling appointments, getting medical referrals, and other services. • Also offers screening for vision and diabetes.

Caring for Children Foundation of Texas, Inc.

Address: 1001 East Lookout Drive, Richardson, TX 75082

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Clinics occur during school hours, after school, and on Saturdays.

Contact: Alejandra Leal, Lead Nurse

Phone: 800-258-5437 or 281-236-3846

Fax: 972-766-2043

Email: info@carevan.org (general questions) or geealeal@aol.com (clinics)

Website: <http://www.carevan.org>

Local Bus Routes: None

Ages/Grades Served: Ages 2 months-18 years

Eligibility: Parents/guardians must bring the child's immunization records and must accompany the child. • Only accepts Medicaid, uninsured, or families whose insurance does not cover vaccines.

Costs: Free. • Immunizations are free for those who do not have insurance or are on Medicaid.

Onsite at Schools: Yes. The Care Van can visit and provide immunization clinics at schools.

Languages: English

Direct Services: Provides free immunizations for eligible children. • Offers every vaccine that the state recommends. • Website provides times and locations for monthly immunization clinics.

El Centro de Corazón – Health Centers

Address: 412 Telephone Road, Houston, TX 77023 (Eastwood)
7635 Canal Street, Houston, TX 77012 (John S. Dunn)
7037 Capitol Street, Houston, Texas 77011 (Magnolia)

Area Served: Houston: East End

Hours/Days: Hours vary by location. • Eastwood: Monday-Friday, 7:00AM-5:00PM. • John S. Dunn: Monday-Friday, 8:00AM-8:00PM, Saturday, 9:00AM-4:00PM. • Magnolia: Monday-Friday, 8:00AM-5:00PM.

Contact: Kavon Young, MD, Medical Director

Phone: 713-660-1880

Fax: 713-926-9105

Email: bperez@elcentrochc.org

Website: <http://www.elcentrodecorazon.org>

Local Bus Routes: 36, 40, 50 (Eastwood); 20 and 48 (John S. Dunn); 50 (Magnolia)

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence.

Costs: Accepts Medicaid and CHIP plans and offers a sliding scale fee discount program. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides primary care. • Also provides pediatric, prenatal, mental health, and dental services.

Eye Care for Kids Foundation

Address: 9660 Hillcroft Avenue, Suite 325, Houston, TX 77096

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:30PM

Contact: Irenia Fernandez, Program Outreach Manager

Phone: 713-728-5437

Fax: 713-728-9304

Email: info@eyecareforkids.org

Website: <http://www.eyecareforkids.org>

Local Bus Routes: 47, 68

Ages/Grades Served: Grades K-12

Eligibility: Students may qualify for free vision screening and corrective lenses. • Must attend Grades K-12 in a school district that the Foundation serves. • Income must meet poverty guidelines. • Must lack CHIP, Medicaid, or private insurance coverage. • Students must have vision that is 20/40 or worse.

Costs: Free

Onsite at Schools: Yes. The Foundation offers free vision screenings at schools.

Languages: English, Spanish

Direct Services: Provides vision screenings and vision care referrals.

Good Neighbor Healthcare Center

Address: 190 Heights Boulevard, Houston, TX 77007 (Good Neighbor)
8504 Schuller Road, Houston, TX 77093 (Good Neighbor North)

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts appointments only.

Contact: Janet Donath, Executive Director

Phone: 713-529-3597 (Good Neighbor) or 713-387-7171 (Good Neighbor North)

Fax: 713-529-9169

Email: jdonath@gnhc.org

Website: <http://www.gnhc.org>

Local Bus Routes: 34, 36, 50 (Good Neighbor) or 3, 6, 23 (Good Neighbor North)

Ages/Grades Served: Ages 0-17

Eligibility: Requires proof of income and proof of identity. • Parents/guardians must bring the child's immunization records to every medical visit and must come with the child.

Costs: Costs vary. • Charges for services on a sliding scale based on income. • Accepts CHIP, Medicaid, Medicare, and some types of private insurance. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers community-based medical care, dental care, and social services. • Provides prenatal care, well-child exams, immunizations, sports/school/physical education exams, and acute illness visits.

Harris County Public Health and Environmental Services (HCPHES) – Antoine Health Clinic

Address: 5815 Antoine Drive, Suite A, Houston, TX 77091

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Clinic: Monday, Wednesday, and Friday, 8:00AM-5:00PM. • All services are by appointment only. • No walk-ins.

Contact: Dr. Umair A. Shah, Executive Director

Phone: 713-602-3300

Fax: 713-602-3374

Email: Not available

Website: <http://www.hcphe.org>

Local Bus Routes: 85

Ages/Grades Served: Ages 6 months-20 years

Eligibility: Must meet age requirements.

Costs: Costs vary. • Uses a sliding scale based on income for some services; other services are free. • Accepts Medicaid.

Onsite at Schools: Yes, clinics offer school-based dental education.

Languages: English, Spanish

Direct Services: Provides immunizations, tuberculosis-related services, family planning, HIV counseling, testing and education. • Also provides diagnostic, preventive, restorative and surgical dental services, and WIC.

Harris Health System

Address: 2525 Holly Hall Street, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Hours vary among its 22 locations. • Always call ahead.

Contact: Not available

Phone: 713-566-6400 (general questions) or 713-526-4243 (for appointments)

Fax: 832-487-2081 (health fair requests).

Email: Not available

Website: <https://www.harrishealth.org/en/services/locations/pages/default.aspx>

Local Bus Routes: 700 (METRO light rail); 11, 87 (bus)

Ages/Grades Served: All ages

Eligibility: Open to Harris County residents; requires proof of identity, proof of income, and proof of residence. • Requires 2 months' notice ahead of time for requests to participate in community health fairs.

Costs: Costs vary. • Call to ask about costs. • Charges fees on a sliding scale based on income. • Accepts Medicaid, Medicare, CHIP, and other insurance plans.

Onsite at Schools: Yes. One of its 6 school-based clinics is at an HISD middle school. • Participates in community health fairs at schools and other organizations.

Languages: English, Spanish

Direct Services: Through community health centers and school-based clinics, the Harris Health System offers primary care, specialty care, and acute care to all residents of Harris County. • School-based clinics provide physical exams, primary care, Texas Health Steps screening, sports physicals, developmental assessments, vision and hearing tests, immunizations, lead and anemia screening, health education, treatment of minor and acute illnesses, and chronic disease management. • Provides health screenings and education at community health fairs.

Houston Department of Health and Human Services – Houston City Health Centers

Locations	Address	Phone	Fax	Bus Routes
Main Offices	8000 North Stadium Drive, Houston, TX 77054	832-393-5427	Not available	METRO light rail: 700 Bus: 14
La Nueva Casa De Amigos	1809 North Main Street, Houston, TX 77009	713-547-8000	Not available	1, 52, 78
Magnolia	7037 Capitol Street, Houston, TX 77011	713-928-9578	713-928-9502	20, 50
Northside	8504 Schuller Road, Houston, TX 77093	713-696-5900	713-694-4169	3, 6
Sharpstown	6201 Bonhomme Road, Houston, TX 77036	713-780-5600	Not available	9, 25
Sunnyside	4605 Wilmington, Houston, TX 77051	713-732-5000	Not available	30

Area Served: Houston

Hours/Days: Most Services: Monday-Friday, 9:00AM-4:00PM. • **North Stadium:** Monday-Wednesday and Friday, 8:00AM-11:30AM and 1:00PM-4:00PM, Thursday, 9:00AM-12:30PM and 2:00PM-5:00PM. • **La Nueva Casa De Amigos:** Monday 8:30AM-5:30PM, Tuesday-Friday, 7:00AM-4:00PM. • **Magnolia:** Monday- Friday, 8:00AM-5:00PM. • **Northside:** Monday, 8:30AM-4:30PM, Tuesday-Thursday, 7:30AM-3:30PM, Friday, 7:30AM-11:30AM. • **Sharpstown:** Monday-Thursday, 8:00AM-12:00PM and 1:00PM-4:00PM, Friday, 7:30AM-11:00AM. • **Sunnyside:** Monday, 8:30AM-11:30AM and 1:30PM-4:30PM, Tuesday-Friday, 7:30AM-11:30AM and 12:30PM-3:30PM. • Accepts walk-ins for some services. • Hours for services vary widely. • Always call ahead.

Contact: Not available

Phone: 832-393-5169 (general questions) or 832-393-5427 (appointments). • Always ask about hours and services.
Fax: 713-798-0862
Email: webadmin@houston.tx.gov
Website: <http://www.houstonhealth.org>
Local Bus Routes:
Ages/Grades Served: All ages
Eligibility: Appointment required. • Call for appointment.
Costs: Costs vary. • Accepts Medicaid. • Charges fees on a sliding scale based on income. • No one is denied services because of an inability to pay.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers preventative health care through immunizations, tuberculosis diagnosis, dental care, and nutrition information. • Also offers care for sexually transmitted diseases and family planning.

Northwest Assistance Ministries (NAM) – Children’s Clinic

Address: 15555 Kuykendahl Road, Houston, TX 77090
Area Served: Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Call for appointment. • No walk-ins.
Contact: Becky Landes, VP of Program Services
Phone: 281-885-4630 (general questions) or 281-885-4537 (intake)
Fax: 281-583-5621
Email: nam@namonline.org
Website: <http://www.namonline.org>
Local Bus Routes: 86
Ages/Grades Served: Ages 0-18
Eligibility: Accepts Medicaid, CHIP, and self-pay (uninsured).
Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides a full range of preventative care and acute care for children living in poverty. • Offers immunizations, minor emergency care, illness care, speech and hearing evaluation, and therapy referrals.

San José Clinic

Address: 2615 Fannin Street, Houston, TX 77002
Area Served: Harris County
Hours/Days: Services: Monday-Friday, 8:00AM-5:00PM. Also third Saturday of each month, 8:00AM-4:00PM. • Eligibility Interviews: Monday-Friday, 8:00AM-4:00PM on a walk-in basis; no appointment is needed.
Contact: Paule Anne Lewis or Lynda W Riley
Phone: 713-228-9411 (appointments) or 713-490-2610 (eligibility)
Fax: 713-228-6371
Email: development@sanjoseclinic.org or lyndariley@sanjoseclinic.org
Website: <http://www.sanjoseclinic.org>
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: All ages
Eligibility: Requires proof of identity, proof of income, and proof of residence. • Low-income, uninsured individuals and families must complete an eligibility interview.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.

Onsite at Schools: No

Languages: Chinese, English, Spanish

Direct Services: Provides primary and specialty care, eye care, preventative and restorative dental care, laboratory services, a pharmacy, and a patient assistance program.

Texas Children's Pediatric Associates – Community Cares Program

Locations	Address	Phone	Hours	Bus Routes
Gulfgate	740 Gulfgate Mall, Houston, TX 77087	713-514-8060	Monday-Friday, 8:30AM-5:30PM	40, 88
Corinthian Pointe	5505 West Orem Drive, Suite 100, Houston, TX 77085	713-283-1039	Monday-Thursday 8:30AM-8:00PM, Friday 8:30AM-5:00PM, Saturday 9:00AM-1:00PM	33
Cullen	5751 Blythewood Street, Suite 500, Houston, TX 77021	713-741-4078	Monday-Thursday 8:30AM-8:00PM, Friday 8:30AM-5:00PM, Saturday 9:00AM-1:00PM	30
Gulfton	5900 Chimney Rock Road, Suite Y, Houston, TX 77081	713-661-2951	Monday-Thursday 8:00AM-8:00PM, Friday, 8:00AM-5:00PM, Saturday, 10:00AM-2:00PM	33
Ripley House	4410 Navigation Boulevard, Suite 278, Houston, TX 77011	713-547-8282	Monday-Wednesday, 8:00AM- 8:00PM, Thursday-Friday, 8:00AM- 5:00PM, Saturday, 10:00AM-2:00PM	37, 48

Area Served: Houston: Southwest, Old Spanish Trail/South Union, Gulfgate/Pine Valley, Gulfton, Second Ward

Hours/Days: Most Services: Monday-Friday, 8:00AM-5:00PM. • Hours for services vary widely. • Call ahead.

Contact: Not available

Phone: 713-514-8060 (Gulfgate); 713-283-1039 (Corinthian Pointe); 713-741-4078 (Cullen); 713-661-2951 (Gulfton); 713-547-8282 (Ripley House)

Fax: Not available

Email: info@texaschildrens.org

Website: <http://www.texaschildrenspediatrics.org>

Local Bus Routes: 700 (METRO light rail); 298 (bus)

Ages/Grades Served: Ages 0-18

Eligibility: Accepts Medicaid, CHIP, and private insurance. • Requires proof of residence, proof of identity, proof of insurance, a list of all medications the child is taking, and the child's previous medical records (immunizations, growth charts, and more). • Application forms are available online.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.

Onsite at Schools: No

Languages: Arabic, English, French, Hindi, Japanese, Malayalam, Spanish. • Available languages vary by location.

Direct Services: Five locations offer full-service pediatric care including: prenatal consultations, well-child visits, care of illnesses, and care and treatment of minor injuries. • The 5 locations also offer vaccinations, immunizations, preventative health care, school/sports physicals, hearing/vision screening, and health/nutrition education.

The University of Houston College of Optometry (UHCO) – University Eye Institute

Address: The University of Houston, 505 J. Davis Armistead Building, Houston, TX 77204

Area Served: Houston: Northside, Greater Heights, Downtown

Hours/Days: Monday-Friday, 8:00AM-6:00PM. • Emergencies: 24 hours/day. • Appointments required except in emergencies.

Contact: Not available

Phone: 713-743-2020 (family practice) or 713-743-2005 (pediatrics) or 713-743-2010 (emergency – if an already established patient)

Fax: Not available

Email: Not available

Website: <http://www.uei.uh.edu>

Local Bus Routes: 30, 77, 80

Ages/Grades Served: Ages 5-10

Eligibility: Must bring current medical and vision insurance cards; current glasses, sunglasses, contact lenses or a copy of most recent glasses prescription; and a list of current eye medications.

Costs: Costs vary. • Usually accepts private insurance, Medicare, and Medicaid. • Charges fees on a sliding scale based on income. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Works with neighborhood-based clinics to provide eye and vision care at reduced cost. • Each clinic provides such services as comprehensive eye exams and diagnosis and treatment of eye diseases, and prescriptions for eyeglasses and contact lenses.

University of Texas Department of Pediatrics – CHOSEN Clinic

Address: 6410 Fannin Street, Suite 500, Houston, TX 77030

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Shih-Ning Liaw, MD or Holly D Volek-Smith, MD

Phone: 888-4UT-DOCS or 832-325-7111 (appointments)

Fax: 713-512-2226

Email: Not available

Website: <http://www.utphysicians.com/2771/chosen-clinic>

Local Bus Routes: 700 (METRO light rail); 298 (bus)

Ages/Grades Served: Ages 0-21

Eligibility: Accepts Medicaid, CHIP, and private insurance.

Costs: Costs vary. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Provides a medical home, medical care, and family support services. • Coordinates with community-based services. • Cares for children with: cerebral palsy; traumatic brain or spinal cord injury; neurological or developmental disorders, including epilepsy, spina bifida and autism; chronic lung disease; congenital heart disease; orthopedic impairments; and genetic syndromes or chromosomal abnormalities. • Also cares for children whose needs involve: gastrostomy, tracheostomy, ventilator, and/or total parental nutrition; complications of prematurity; or any other chronic illness or disabling condition. • Clients can make appointments online.

HOUSTON INDEPENDENT SCHOOL DISTRICT (HISD) FAMILY SERVICES

	Department or Program	Phone	Contact	Email
1	After School Programs	713-556-6927	Alynthia Curtis Candy San Pedro	acurtis3@houstonisd.org
2	College and Career Readiness	713-556-7196	Richard A. Cruz	HISDCollegeReadiness@houstonisd.org
3	Counseling and Guidance	713-556-7240	Rashonda Palmer	rpalmer2@houstonisd.org
4	Dropout Prevention	713-556-7017	Bea Marquez	bmarquez@houstonisd.org
5	Early Childhood Education	713-556-6850	Alison Heath	ah Heath2@houstonisd.org
6	EMERGE	713-556-7294	Richard A. Cruz	emerge@houstonisd.org
7	Family and Community Engagement	713-556-7290	Alejandro Morúa	amorua@houstonisd.org
8	Food Services	713-491-5700	Ray Danilowicz	fsresponseline@houstonisd.org
9	Health and Medical Services	713-556-7280	Gwendolyn Johnson	gjohns10@houstonisd.org
10	HISD TV	713-556-6606	Sarah Greer-Osborne	info@houstonisd.org
11	Homeless Education	713-556-7237 713-556-6906	Bernadette Cardenas	bcarden@houstonisd.org
12	Library Services	713-556-6998 713-556-6998	Liz Philippi	ephilipp@houstonisd.org
13	Multilingual Programs	713-556-7288	Magda Galindo David Glaesemann	mgalind2@houstonisd.org dglaesem@houstonisd.org
14	Parent Community Assistance	713-556-7121	Suzanne Mihaloglou	ParentAssistance@houstonisd.org
15	Police – Feeder Patrol and Power Shift Officers	713-842-3715	Sgt. Melva DeAnda Lt. Guadalupe Jimenez	mdeanda@houstonisd.org gjimenez@houstonisd.org
16	PowerUP/Technology	713-556-6601	Christina Masick	powerup@houstonisd.org
17	Psychological Services	713-696-6430	Patricia Weger	pweger@houstonisd.org
18	Refugee Programs	713-556-6973	Jennifer Alexander	jalexan3@houstonisd.org
19	School Choice	713-556-6734	Margarita C. Aguilar	maguila3@houstonisd.org
20	Special Education	713-556-7025	Sowmya Kumar	skumar@houstonisd.org
21	Student Discipline	713-556-7140	Luis Gavito	lgavito@houstonisd.org
22	Transportation Services	713-613-3040	Chester Glaude	mcanale1@houstonisd.org
23	Virtual School	713-556-7295	Jeanine Wilson	vschool@houstonisd.org

Address: Houston Independent School District, 4400 West 18th Street, Houston, TX 77092

NOTE: If a department or program listed here has a different address, it appears as part of its profile.

HISD – After-School Programs

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Alynthia Curtis and Candy San Pedro

Phone: 713-556-6927

Fax: 713-556-6814

Email: acurtis3@houstonisd.org or csanpedr@houstonisd.org

Website: <http://www.houstonisd.org/Page/32735>

Direct Services: Some campuses participating in the After-School Program offer classes for parents; check with your child's school for options. • Other after-school classes include: ESL, GED, fitness, technology skills, and financial literacy.

HISD – College and Career Readiness

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Richard A. Cruz

Phone: 713-556-7196

Email: HISDCollegeReadiness@houstonisd.org

Website: <http://www.houstonccr.org/college-readiness.html>

Direct Services: Offers College Fairs in October and offers Financial Aid Nights throughout January, February, and March (call for dates and locations). • Coordinates FAFSA Day on all HISD high school campuses. • A blog for families presents up-to-date information about college applications: <http://hisd2college.wordpress.com> • Offers help for families to identify sources of scholarships and financial aid.

HISD – Counseling and Guidance

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Rashonda Palmer

Phone: 713-556-7240

Email: rpalmer2@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8047>

Direct Services: Supports the social, emotional, career, and academic growth and development for all HISD students. • Assists with classroom instruction, small-group discussions, parent presentations/workshops, school-wide assemblies, and collaborative activities with campus communities. • Coordinates systematic promotion of competency in academic, career, social, and personal goals for individual students.

HISD – Dropout Prevention

Hours/Days: Monday-Friday, 9:00AM-3:00PM

Contacts: Bea Marquez

Phone: 713-556-7017

Email: bmarquez@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8056>

Ages/Grades Served: Ages 13-21 (Ages 13-22 if eligible for special education)

Direct Services: Supports and aligns HISD High School and Middle School Offices' goals with the schools' goals for preventing school dropout and increasing the graduation rate. • Collaborates with other Central Office Departments to reduce the District's dropout rate and increase its graduation rate. • Partners with city and county government, businesses, and non-profit agencies to reduce the dropout rate and increase the graduation rate. • Provides families consultations and refers them to community services. • Also provides information about alternative educational options for accelerated programs and credit recovery. • Provides case management of students who are excessive truants and/or at-risk of dropping out of school.

HISD – Early Childhood Education

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Alison Heath (PK Program Support); Carol Downey (PK Enrollment Support); Janice Dingayan (Curriculum Support); Marcela Landestoy (Curriculum Support); or Michelle Thomas (Curriculum Support)

Phone: 713-556-6850 (Alison Heath); 713-556-6827 (Carol Downey); 713-556-6906 (Janice Dingayan); 713-556-6859 (Marcela Landestoy); or 713-556-6852 (Michelle Thomas)

Fax: 713-556-6898

Email: ah Heath2@houstonisd.org; cdowney@houstonisd.org; jdingaya@houstonisd.org; mlandest@houstonisd.org; or mthomas5@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8053> and <http://www.houstonisd.org/Page/71958>

Direct Services: Provides Pre-K enrollment information for families. • Provides curriculum resources (Frog Street Press) and support for families of Pre-K students. • Organizes a district-wide Pre-K roundup for families looking at Pre-K programs in HISD during the spring semester. • Please contact individual schools for exact dates.

HISD – EMERGE

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Richard A. Cruz, Jharrett Bryantt, Victoria Chen, August Hamilton, Maryell Hernandez, and Danny Rojas (Program Managers)

Phone: 713-556-7294

Email: emerge@houstonisd.org

Website: <http://www.houstonisd.org/Domain/29801>

Ages/Grades Served: Grades 9-12

Direct Services: At EMERGE school sites, offers students and parents programs and workshops on successfully attending and graduating from Ivy League and other top-tier colleges. • Programs and application information are online at: www.houstonisd.org/emerge.

HISD – Family and Community Engagement

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Alejandro Morúa and Valerie Schilacci

Phone: 713-556-7290

Email: amorua@houstonisd.org or vschilla@houstonisd.org

Website: <http://www.houstonisd.org/face>

Direct Services: At 9 schools, pilots the Academic Parent-Teacher Teams (APTT) model for transforming parent-teacher conferences. • At 49 schools, conducts the evidence-informed Home Instruction for Parents of Preschool Youngsters (HIPPY) home visiting program for families with children ages 3-5. • Works with all schools and their communities to develop strong parent organizations. • Networks with parent leaders, school-based parent engagement staff, and central office departments to develop tools and strategies for supporting and improving family and community engagement in all schools. • Presents research-based workshops at individual schools and at central offices.

HISD – Food Services

Address: Houston Independent School District, 6801 Bennington Street, Houston, TX 77028

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Ray Danilowicz

Phone: 713-491-5700

Email: fsresponseline@houstonisd.org

Website: <http://www.houstonisd.org/Domain/7971>

Direct Services: Staff dietitians deliver nutrition education to more than 12,000 students and help parent, student, and community organizations with nutrition health education and awareness. • Conducts the Dinner Meal Program after hours at selected schools (check with your campus for dinner service). • When school is not in session, administers the summer breakfast and lunch meal program at summer school locations; open to the public for all children ages 1-18. • Provides parents with eligibility materials they need to apply to programs like the Children's Health Insurance Program (CHIP). • Helps community members complete free and reduced price lunch applications. • Attends Health Fairs, Back to School Nights, and PTO/PTA meetings to make community members aware of available benefits and how to qualify for the free and reduced price lunch program.

HISD – Health and Medical Services

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Gwendolyn Johnson (Manager); Terranye Overshown (Outreach Worker); Kaiya Liddell (Outreach Worker); Sherrie Collier (Asthma/Food Allergy Specialist)

Email: gjohns10@houstonisd.org; toversho@houstonisd.org; kliddell@houstonisd.org; or scollier@houstonisd.org

Phone: 713-556-7280 (Gwendolyn Johnson); 713-556-6789 (Terranye Overshown); 713-556-8804 (Kaiya Liddell); or 713-556-7165 (Sherrie Collier)

Fax: 713-556-7283

Website: <http://www.houstonisd.org/Domain/8035>

Direct Services: Offers presentations and one-on-one help with applying for CHIP/Children's Medicaid. • Helps parents with the entire CHIP/Children's Medicaid application process. • Connects parents with other helpful resources inside and outside HISD. • Provides parent education and professional support for students with asthma and food allergies.

HISD – HISD TV

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Sarah Greer-Osborne

Phone: 713-556-6606

Email: info@houstonisd.org

Website: <http://hisdtv.org>

Direct Services: Provides parents, students, staff, and members of the Houston community with the latest news and information involving HISD and its 282 schools. • Covers district-wide initiatives and press conferences, parent and student forums, community meetings, and campus-based news. • Provides audio/visual and technical support for board meetings, workshops, press conferences, community events, and all other meetings and staff development that occur within the Hattie Mae White Educational Support Center as well as 282 schools within HISD.

HISD – Homeless Education

Address: Peck Elementary School, 5001 Martin Luther King, Jr. Boulevard - Route 2, Houston, TX 77021
Hilliard Elementary School, 8115 East Houston Road, Houston, TX 77028

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Bernadette Cardenas

Phone: 713-556-7237 or 713-556-6906

Fax: 713-556-7024

Email: bcardena@houstonisd.org

Website: <http://www.houstonisd.org/Page/74844>

Direct Services: Provides support and guidance to homeless children and youth who are in transition, and who lack a fixed, regular, and adequate nighttime residence. • Provides uniforms, shoes, underwear, school supplies, and personal hygiene items for identified students who qualify. • Helps with enrollment, immunizations, and obtaining school medical records. • Offers leadership for school staff in identifying homeless students and increasing community awareness. • Works with other HISD personnel to provide transportation, free breakfast/lunch, tutorial programs, and referrals to social service agencies and resources. • Helps match homeless families with agencies that provide housing and food. • Helps with transportation for homeless students so that they can remain at their school of origin. • Offers a Parent Center to help parents with career services, Medicaid, and the Children's Health Insurance Program (CHIP) • Offers presentations and professional development on the McKinney-Vento Act and on homeless education services.

HISD – Library Services

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Liz Philippi; Janice Newsum; Sofia D'Arcy; or Yolanda Saucedo

Phone: 713-556-6998 (general), 713-556-6149 (Liz Philippi), 713-556-6080 (Janice Newsum), 713-556-7075 (Sofia D'Arcy), or 713-556-7272 (Yolanda Saucedo)

Email: ephilipp@houstonisd.org; jnewsum@houstonisd.org; sdarcy@houstonisd.org; or ysauceda@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8051>

Direct Services: Provides digital resources to students, parents, and community. • Offers training and presentations about digital resources available at school libraries. • Provides print and non-print materials to students and parents. • Assists parents with suggested reading lists correlated to student reading levels.

HISD – Multilingual Programs

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Magda Galindo or David Glaesemann

Phone: 713-556-7288

Fax: 713-556-6980

Email: mgalind2@houstonisd.org or dglaesem@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8037>

Languages: Provides parent guides for English language learner and immigrant students in Arabic, Chinese (Mandarin), English, Farsi, French, Somali, Spanish, Swahili, Urdu, and Vietnamese.

Direct Services: Offers Stepping Stones, a home-based program for children ages 3-4 already enrolled in the migrant education program that introduces the child to social skills, language readiness, and identification of letters, numbers, colors, and shapes • Provides school supplies and uniform clothing vouchers in August and January for students enrolled in the HISD migrant education program • Offers In-home one-on-one reading mediation and enrichment for migrant students in Grades PreK-6 enrolled in the HISD migrant education program. • Provides tutorials for children and youth ages 3-21 enrolled in the HISD migrant education program. • HISD students who qualify for the migrant education

program: (1) have moved with their families across school district boundaries or State lines within the past 3 years; (2) have moved so they or their parents could look for work in agriculture, fishing, forestry, ranching, dairy, canneries, or meat packing plants; and (3) have families that depend on agricultural work for their livelihood.

HISD – Parent Community Assistance

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Suzanne Mihaloglou, Parent/Community Administrator

Phone: 713-556-7121

Fax: 713-556-7119

Email: ParentAssistance@houstonisd.org

Website: <http://www.houstonisd.org/Page/69836>

Direct Services: Listens to parent and community concerns and helps to resolve them through the appropriate HISD policies, procedures, and personnel.

HISD – Police (Feeder Patrol and Power Shift Officers)

Address: Houston Independent School District, Police Department, 3500 Tampa Street, Houston, TX 77021

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Sergeant Melva DeAnda and Lieutenant Guadalupe Jimenez

Phone: 713-842-3715

Email: mdeanda@houstonisd.org or gjimenez@houstonisd.org

Website: <http://www.houstonisd.org/Domain/7973>

Direct Services: Provides workshops for students and parents on bullying, child abuse, school safety, and school rules and consequences; other topics are available upon request. • Publishes a parent guide to Internet safety.

HISD – PowerUp/Technology

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Christina Masick

Phone: 713-556-6601

Email: powerup@houstonisd.org

Website: <http://www.houstonisd.org/powerup>

Direct Services: As an initiative for creating a 1:1 ratio of laptop computers to HISD students, PowerUp starts out at 11 pilot high schools during 2013-2014 then expands across HISD in phases. • It improves equity in students' access to more interactive instruction and a more rigorous curriculum. • PowerUp fits instruction to each student's personal needs, and extends options for teaching, learning, collaboration, and communication at home and at school. • HISD supports laptop use with on-campus wireless Internet. • PowerUp encourages responsible student use of technology and parental monitoring of how their children use it. • HISD plans to offer computer classes for families as PowerUp unfolds.

HISD – Psychological Services

Address: Houston Independent School District, Psychological Services Department, 6100 Knox Street, Annex Building, Houston, TX 77091-4143

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Patricia Weger

Phone: 713-696-6430

Fax: 713-696-6439

Email: pweger@houstonisd.org

Website: <http://www.houstonisd.org/Domain/8052>

Direct Services: Provides psychologists assigned to handle crisis intervention and consultation in serious or challenging situations that require psychological intervention and/or referral. • Offers services at school and district-wide levels.

HISD – Refugee Programs

Address: Las Americas/Jane Long Middle School, Temporary Building, Room 608, 6501 Bellaire Boulevard, Houston, TX 77074-6428

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Jennifer Alexander, Amelia De Landa, Andrea Antwi, or Shirin Herman

Phone: 713-556-6973

Email: jalexan3@houstonisd.org; adelanda@houstonisd.org; aantwi@houstonisd.org; or sherman@houstonisd.org

Website: <http://www.houstonisd.org/Page/32057>

Direct Services: Provides support to newly arrived refugee students during their resettlement process in the United States; also provides training for teachers and parents and coordinates all appropriate area service providers.

HISD – School Choice

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Margarita C. Aguilar, Betty Johnson, Jennifer Todd, or Dave Wheat

Phone: 713-556-6734 (Margarita C. Aguilar) or 713-556-6947 (Betty Johnson, Jennifer Todd, or Dave Wheat)

Fax: 713-556-6784

Email: maguila3@houstonisd.org; dwheat@houstonisd.org; bjohns13@houstonisd.org; or jtodd1@houstonisd.org

Website: <http://www.houstonisd.org/Domain/21217>

Direct Services: Offers presentations about School Choice Options to parents and students in their own communities and in one-on-one settings. • Conducts appeal meetings for parents who are appealing a transfer decision. • Trains parents in their own communities about how to apply to magnet programs either online or on paper.

HISD – Special Education

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Sowmya Kumar (Assistant Superintendent); Holly Ortego (Alternative and Charter); Mary Kay Kinnett, Cynthia Moore, Susan Pansmith (Elementary Schools); Toni Pompa-Rodriguez (Middle Schools); or Susan Hurta (High Schools)

Phone: 713-556-7025 (Sowmya Kumar), 713-434-5285 (Holly Ortego), 713-434-4704 (Mary Kay Kinnett, Cynthia Moore, Susan Pansmith), 713-434-4700 (Toni Pompa-Rodriguez), or 713-434-4728 (Susan Hurta)

Email: skumar@houstonisd.org; horteago@houstonisd.org; mhefty@houstonisd.org; cmoore1@houstonisd.org; spansmit@houstonisd.org; tpomparo@houstonisd.org; or shurta@houstonisd.org

Website: <http://www.houstonisd.org/Domain/15681>

Direct Services: Supports students with disabilities in gaining college and career readiness and independent living skills through active engagement in grade-level curriculum. • Provides psychological services, child study services, speech and language services, student evaluations, and other assistance to all HISD schools.

HISD – Student Discipline

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Luis Gavito

Phone: 713-556-7140

Fax: 713-556-7282

Email: lgavito@houstonisd.org

Website: <http://www.houstonisd.org/Domain/15184>

Direct Services: Supports parents, students, central office, and campuses with student-discipline related issues, questions, and concerns. • Supports review, approval, and processing of referrals to the Discipline Alternative Education Program (DAEP) and expulsions to the Juvenile Justice Alternative Education Program (JJAEP).

HISD – Transportation Services

Address: Houston Independent School District, 6351 Pinemont Drive, Houston, TX 77092

Hours/Days: Monday-Friday, 5:00AM-8:00PM

Contacts: Chester Glaude

Phone: 713-613-3040

Email: mcanale1@houstonisd.org

Website: <http://www.houstonisd.org/Domain/7972>

Direct Services: Provides safe, professional, and efficient transportation to and from school, educational field trips, athletic competitions, and events. • Operates 850 buses to transport about 31,000 students to and from HISD schools each day.

HISD – Virtual Learning Options

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Enrollment: Tuesday and Thursday, 8:30AM-12:00PM and 1:30PM-4:00PM

Contacts: Jeanine Wilson

Phone: 713-556-7295 (office) or 713-556-8822 (Jeanine Wilson)

Fax: 713-556-6814

Email: vschool@houstonisd.org (office) or jwilson8@houstonisd.org

Website: <http://www.houstonisd.org/Domain/17318>

Direct Services: Provides information on virtual options for adults who attended an HISD school but did not graduate and who wish to continue their studies. • Can provide presentations at school campuses. • Helps with identifying appropriate online learning environments for students seeking non-traditional ways of attending school. • Provides online options for students to earn high school course credits.

HOTLINES

Hotlines:

1. Alcoholics Anonymous – Houston Hotline
2. Covenant House – Crisis Line
3. Crime Stoppers of Houston, Inc. – Tip Line
4. Crisis Intervention of Houston, Inc. – Crisis Hotlines
5. Houston Area Women’s Center (HAWC) – Domestic Violence and Sexual Assault/Rape Hotlines
6. Jason Foundation – National Suicide Prevention Hotline
7. National Center for Missing and Exploited Children – Missing Children and Child Sexual Exploitation Hotlines
8. National Runaway Safeline (NRS) – Runaway Hotline
9. TeenLine Houston – Teen Crisis Hotline
10. Texas Cancer Information – Cancer Hotline
11. Texas Council on Family Violence – Domestic Violence Hotline
12. Texas Department of Family and Protective Services – Texas Abuse Hotline
13. Texas Department of Family and Protective Services – Texas Youth and Runaway Hotline
14. Texas Office of the Attorney General (OAG) – Child Support Division

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	877-390-6300	All ages	Free	No	English, Spanish
2	800-999-9999	All ages	Free	No	English, Spanish
3	713-222-TIPS 713-222-8477	Grades PreK-12 Adults ages 18+	Free	Yes	English
4	713-HOTLINE 713-468-5463 713-526-8088 713-47AYUDA	All ages	Free	No	English, Spanish, and 200+ other languages
5	713-528-2121 713-528-RAPE	Ages 5-18 Adults ages 18+	Free	No	English, Spanish, and 200+ other languages
6	800-273-8255 800-273-TALK	Grades 7-12	Free	No	English
7	800-THE-LOST 800-843-5678	Ages 0-18	Free	No	English
8	800-786-2929 800-RUNAWAY	Ages 0-18	Free	No	English, Spanish
9	713-529-TEEN 713-529-8336	Primarily ages 13-19	Free	No	English, Spanish
10	713-792-2277 877-632-6789	All ages	Free	No	English, Spanish
11	800-799-SAFE 800-799-7233	All ages	Free	No	English, Spanish, and 170+ other languages
12	800-252-5400	Ages 0-18	Free	No	English, Spanish, Vietnamese
13	800-989-6884	Ages 0-18	Free	No	English, Spanish
14	800-252-8014	All ages	Costs vary	No	English

Alcoholics Anonymous (AA) – Houston Hotline

Address: 4140 Directors Row, Suites D and E, Houston, TX 77092

Area Served: Greater Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-686-6300 or 877-390-6300 (hotline)

Fax: Not available

Email: intergroup@aahouston.org

Website: <http://www.aahouston.org>

Local Bus Routes: 40

Ages/Grades Served: All ages

Eligibility: Anyone who self-identifies as wanting or needing to stop drinking alcohol is eligible for services.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates group meetings to support anonymous members' decisions to stop drinking alcohol.

Covenant House (CH) – Crisis Line

Address: 1111 Lovett Boulevard, Houston, TX 77006

Area Served: Harris County

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Victor Hay, Director of Community Services

Phone: 713-523-2231 (general questions) or 800-999-9999 (crisis hotline). • If a situation is life-threatening, call 911.

Fax: 713-523-6904

Email: vhay@covenanthousetx.org

Website: <http://www.covenanthousetx.org>

Local Bus Routes: 81, 82

Ages/Grades Served: All ages, but primarily adults ages 18-21

Eligibility: Must be homeless, a runaway, and/or an at-risk youth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers walk-in services, a crisis shelter, free medical care, comprehensive case management, mental health and substance abuse counseling. • Also offers educational and vocational training, life skills training, a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program.

Crime Stoppers of Houston, Inc. – Tip Line

Address: 3001 Main Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Rania Mankarious, Executive Director or Nikoletta Miller, Safe School Program Manager

Phone: 713-521-4600 (general questions), 713-222-TIPS (Tip Line), or 713-222-8477 (Tip Line). •Text TIP610 and a crime tip to CRIMES (274637). • If a situation is life-threatening, call 911.

Fax: 713-521-0402

Email: info@crime-stoppers.org

Website: <http://www.crime-stoppers.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Grades PreK-12 and adults ages 18+

Eligibility: The Tip Line is open to the general public.

Costs: Free

Onsite at Schools: Yes. Crime Stoppers offers a safe schools program to all school campuses.

Languages: English

Direct Services: Pays up to \$5,000 for any information that leads to the filing of felony charges or arrest of any suspect. • All persons who provide a tip will remain anonymous.

Crisis Intervention of Houston (CIH), Inc. – Crisis Hotlines

Address: 3701 Kirby Drive, Suite 540, Houston, TX 77098

Area Served: Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Chandra Sanders, Outreach and Resource Development Coordinator

Phone: Offices: 713-533-4504. • Hotlines: 713-HOTLINE or 713-468-5463 (crisis hotline); 713-526-8088 or 713-47-AYUDA (Spanish hotline). • If an emergency is life-threatening, call 911.

Fax: 713-527-0435

Email: hotline@crisishotline.org

Website: <http://www.crisishotline.org/having.html>

Local Bus Routes: 18, 25

Ages/Grades Served: All ages

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Provides information about depression and suicide; physical, verbal and sexual abuse; alcoholism; and drug abuse.

Houston Area Women's Center (HAWC) – Domestic Violence and Sexual Assault/Rape Hotlines

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-9:00PM, Saturday 8:00AM-5:00PM. • Hotlines and Shelter: Monday-Sunday, 24 hours/day.

Contact: Sonia Corrales, Chief Program Officer

Phone: 713-528-6798 (offices), 713-528-2121 (domestic violence hotline), 713-528-7273 or 713-528-RAPE (sexual assault hotline). • If a caller is in immediate danger, call 911.

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org>

Local Bus Routes: 18, 34

Ages/Grades Served: All ages, but particularly ages 5-18 and adults ages 18+

Eligibility: HAWC serves persons affected by domestic and sexual violence. • Must be a victim/survivor of domestic violence (adults ages 18+); a victim/survivor of sexual assault, incest, sexual abuse, sexual harassment, or sex trafficking (children ages 5-18, adults ages 18+); a victim of dating violence (pre-teens, teens, adults ages 18+); or a child who has witnessed domestic violence (children ages 6-18).

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Offers assessment and intake, counseling, emergency rides to shelter, shelter, referrals, and advocacy to support clients.

Jason Foundation – National Suicide Prevention Hotline

Address: 18 Volunteer Drive, Hendersonville, TN 37075

Area Served: Texas and other states

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 800-273-8255 or 800-273-TALK (suicide prevention hotline). • If a caller is in immediate danger, call 911.

Fax: 615-264-0188

Email: contact@jasonfoundation.com

Website: <http://jasonfoundation.com>

Local Bus Routes: None

Ages/Grades Served: Grades 7-12

Eligibility: The hotline is open to anyone in suicidal crisis or emotional distress.

Costs: Free

Onsite at Schools: No, but a Suicide Prevention Curriculum with staff development and family/community modules is available for secondary schools.

Languages: English

Direct Services: Promotes awareness, education, and prevention of youth suicide.

National Center for Missing and Exploited Children – Missing Children/Child Sexual Exploitation Hotlines

Address: Charles B. Wang International Children's Building, 699 Prince Street, Alexandria, VA 22314

Area Served: Texas and other states

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 800-THE-LOST or 800-843-5678 (missing child reports). • No phone number for reporting child sexual exploitation. • Persons can report child sexual exploitation online.

Fax: 703-224-2122

Email: Not available

Website: <http://www.missingkids.com> (missing children) or <http://www.cybertipline.com> (child sexual exploitation)

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-18

Eligibility: Both hotlines are open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides safety and prevention resources for families and professionals. • Focuses are on child abduction, child sexual exploitation, and Internet safety.

National Runaway Safeline (NRS) – Runaway Hotline

Address: 3080 North Lincoln Avenue, Chicago, IL 60657

Area Served: Texas and other states

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 800-786-2929 or 800-RUNAWAY (hotline) or 773-880-9860 (general questions). • If a situation is life-threatening, call 911.

Fax: 773-929 5150

Email: info@1800runaway.org

Website: <http://www.1800runaway.org>

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-18, but primarily older youths

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No, but NRS does provide a comprehensive Runaway Prevention Curriculum available to schools.

Languages: English, Spanish

Direct Services: Provides crisis intervention, counseling, and referrals to meet each caller's needs. • It mediates calls between youth and their parents or guardians, as well as calls between youth and social service protection agencies, and between adults and organizations that can help the youth. • Its Home Free Program reunites families by giving youth a free ride home.

TeenLine Houston – Teen Crisis Hotline

Address: 3701 Kirby Drive, Suite 540, Houston, TX 77098

Area Served: Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-529-TEEN or 713-529-8336 (teen crisis hotline) or text TEEN to 78247. • If a situation is life-threatening, call 911.

Fax: Not available

Email: hotline@crisishotline.org

Website: <http://www.teenlinkhouston.org>

Local Bus Routes: 18, 25

Ages/Grades Served: Primarily teenagers, ages 13-19

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Use of the TeenLine 24-hour crisis hotline is anonymous and confidential. • Teens can talk about their problems with teen peers who are trained to help them. • TeenLine helps with relationship problems, alcohol, drugs, peer-pressure, bullying, stress, or other personal issues.

Texas Cancer Information – Cancer Hotline

Address: Unit 511, The University of Texas, MD Anderson Cancer Center, 1515 Holcombe Boulevard, Houston, TX 77030

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Not available

Phone: 713-792-2277 or 877-632-6789 (cancer hotline) or 713-792-2121 (information)

Fax: 713-794-1951

Email: info@texascancer.info

Website: <http://www.texascancer.info>

Local Bus Routes: 700 (METRO light rail); 26 (bus)

Ages/Grades Served: All ages

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: The hotline describes cancer-related resources and services such as prevention, detection, hospitals, and treatment options.

Texas Council on Family Violence – Domestic Violence Hotline

Address: PO Box 161810, Austin, Texas 78716

Area Served: Texas

Hours/Days: Monday-Sunday, 24 hours/day.

Contact: Dyanne Purcell, CEO

Phone: Offices: 512-794-1133. • National Domestic Violence Hotline: 800-799-SAFE or 800-799-7233. • If a situation is life-threatening, call 911.

Fax: 512-794-1199

Email: Not available

Website: <http://www.tcfv.org>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 170+ other languages through interpreter services

Direct Services: Provides crisis intervention, safety planning, and information and referrals to agencies.

Texas Department of Family and Protective Services – Texas Abuse Hotline

Address: 701 West 51st Street, Austin, TX 78751

Area Served: Texas

Hours/Days: Monday-Sunday, 24 hours/day

Contact: CJ Broussard-White, Regional Director

Phone: 800-252-5400. • If a situation is life-threatening, call 911.

Fax: Not available

Email: Not available

Website: <https://www.txabusehotline.org/Login/Default.aspx>

Local Bus Routes: None

Ages/Grades Served: Ages 0-18

Eligibility: The hotline is open to the general public. • Use the website only for reporting situations that do not require an emergency response.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Provides a place to report suspected abuse, neglect, or exploitation of a child, a person age 65+, or an adult with disabilities.

Texas Department of Family and Protective Services – Texas Youth and Runaway Hotline

Address: 701 West 51st Street, Austin, TX 78751

Area Served: Texas

Hours/Days: Monday-Sunday, 24 hours/day

Contact: CJ Broussard-White, Regional Director

Phone: Hotline: 800-989-6884. • If a situation is life-threatening, call 911.

Fax: Not available

Email: yfhhot@dfps.state.tx.us

Website: https://www.dfps.state.tx.us/youth_hotline/youth_resources.asp

Local Bus Routes: None

Ages/Grades Served: Ages 0-18

Eligibility: The hotline is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away. • Also offers a free message service so runaways can communicate with their parents if they are unwilling to talk with them directly.

Texas Office of the Attorney General (OAG) – Child Support Division

Address: 6161 Savoy Drive, Suite 350, Houston, TX 77036

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Linda Clark, Office Manager

Phone: 800-252-8014 (automated payment and case information)

Fax: 713-243-7110

Email: child.support@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/fieldoffices.php>

Local Bus Routes: 81, 132

Ages/Grades Served: All ages

Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.

Costs: Costs vary. • Call to ask about service costs.

Onsite at Schools: No

Languages: English

Direct Services: Helps parents to get the financial support necessary for children to grow up and succeed in life. • Encourages parental responsibility. • Establishes paternity of children and court orders for financial and medical support. • Enforces child support orders.

Information and Referral:

1. Aid to Victims of Domestic Abuse (AVDA)
2. Child Builders
3. Children at Risk
4. City of Houston – Mayor’s Anti-Gang Office
5. Harris County Medical Society – Physician Referral Service
6. Region 4 Educational Service Center (ESC4)
7. United Way of Greater Houston – Community Resource Directory (Online)
8. Victim’s Assistance Center – Victim’s Assistance and SAFE Supervised Visitations
9. Young Men’s Christian Association of Greater Houston (YMCA) – International Services
10. Youth for Tomorrow – Texas Network for Children Placement Locator

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-224-9911	All ages	Costs vary	No	English, Spanish
2	713-481-6555	Grades PreK-12	Costs vary	Yes	English, Spanish
3	713-869-7740	All ages	Costs vary	No	English
4	713-247-1576	All ages	Free	Yes	English, Spanish
5	713-524-4267 713-524-4267 ext. 137	All ages	Free	No	English
6	713-462-7708	Grades PreK-12	Costs vary	Yes	English
7	713-685-2300 713-685-2455	All ages	Costs vary	No	English
8	713-755-5625	All ages	Costs vary	No	English, Spanish
9	713-339-9015 Ext. 1010	All ages	Costs vary	No	English
10	817-633-1900	All ages	Free	No	English

Aid to Victims of Domestic Abuse (AVDA)

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • National Domestic Violence Hotline: Monday-Sunday, 24 hours/day.

Contact: Sherri Kendall, Executive Director

Phone: 713-224-9911 (offices) or 800-799-7233 or 800-799-SAFE (National Domestic Violence Hotline)

Fax: 713-715-6935 or 713-715-6945

Email: sherrik@avda-tx.org

Website: <http://www.avda-tx.org>

Local Bus Routes: 20, 50, 102, 228

Ages/Grades Served: All ages

Eligibility: Requires proof of family income for non-emergency services. • Must have experienced recent physical or sexual abuse or a pattern of abuse within the household. • Residency, citizenship, and immigration status requirements vary based on status as an emergency or a non-emergency.

Costs: Costs vary. • Some services may require a fee.

Onsite at Schools: No

Languages: English, Spanish. • Legal representation is available in 50+ languages.

Direct Services: Provides crisis counseling, safety planning, victim advocacy, legal representation, and battering intervention and prevention programs.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Michelle Sacks, Program Manager or Holly Mellema, Administrative Assistant

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://childbuilders.org>

Local Bus Routes: 81, 82

Ages/Grades Served: Grades PreK-12, but specific grade ranges vary by program.

Eligibility: No restrictions

Costs: Costs vary.

Onsite at Schools: Yes. Child Builders delivers programs in area school districts among other places.

Languages: English, Spanish

Direct Services: Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only).

Children at Risk

Address: 2900 Wesleyan Street, Suite 400, Houston, TX 77027

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Nancy Correa, Director, Center for Parenting and Family Well-Being, or Ariana Sessions, Administrative Coordinator

Phone: 713-869-7740

Fax: 713-869-3409

Email: info@childrenatrisk.org (general questions), ncorrea@childrenatrisk.org (parenting and family well-being), or asesions@childrenatrisk.org (administration)

Website: <http://www.childrenatrisk.org>

Local Bus Routes: 73, 78, 82

Ages/Grades Served: All ages

Eligibility: Reports are available to the general public.

Costs: Costs vary. • Many reports are available online at no cost.

Onsite at Schools: No

Languages: English

Direct Services: Publishes reports on indicators of child wellbeing. • Also publishes reports on topics in education, food insecurity, parenting, human trafficking, mental health, juvenile justice, and issues impacting Texas's Latino children.

City of Houston – Mayor’s Anti-Gang Office

Address: 901 Bagby Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-6:00PM

Contact: Patricia Harrington, Division Manager

Phone: 713-247-1576

Fax: 713-247-1340

Email: patricia.harrington@houstontx.gov

Website: <http://www.houstontx.gov/antigang/index.html>

Local Bus Routes: 20, 36, 40, 85

Ages/Grades Served: All ages

Eligibility: Requires at least 30 days’ notice for requests for anti-gang speakers.

Costs: Free

Onsite at Schools: Yes. Schools can use an online form to request anti-gang speakers.

Languages: English, Spanish

Direct Services: Provides case management, counseling, court based-assessment, mediation, referrals, recreation activities, job readiness for youthful offenders, and victims’ assistance. • Offers community education and training on gang awareness. • Also focuses on reducing truancy and on school-based intervention strategies.

Harris County Medical Society – Physician Referral Service

Address: John P. McGovern Building, 1515 Hermann Drive, Houston, TX 77004

Area Served: Harris County

Hours/Days: Monday-Friday, 9:00AM-4:00PM

Contact: Mandy Bray

Phone: 713-524-4267 (general questions) or 713-524-4267 ext. 137 (physician referral service)

Fax: 713-526-1434 or 713-942-7072

Email: mandy_bray@hcms.org

Website: <http://www.hcms.org/Template.aspx?id=273>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: The physician referral service is open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Operates a call-in physician referral service. It is searchable based on 16 ZIP codes in Harris County. • Physicians cover many types of specialties. • Background about physicians includes: year of medical school graduation, residency, internship, board certification, national scientific medical society membership, and language ability.

Region 4 Educational Service Center (ESC4)

Address: 7145 West Tidwell Road, Houston, TX 77092

Area Served: Harris County and 6 other counties

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Dr. Pam Wells, Executive Director

Phone: 713-462-7708 (general questions) or 713-744-6534 (executive director)

Fax: 713-744-6514

Email: pam.wells@esc4.net

Website: <http://www.esc4.net>

Local Bus Routes: 45

Ages/Grades Served: Grades PreK-12

Eligibility: Products and services are available to districts in ESC4 and to the general public. • HISD is in ESC4.

Costs: Costs vary by product and service.

Onsite at Schools: Yes, schools can order curricular and assessment resources and can register staff for in-district professional development.

Languages: English

Direct Services: Operates as a regional education service center. • Works with school districts and charter schools to improve student performance, operate more efficiently, and implement state initiatives. • Provides training and standards-based content area curricular and assessment resources. • Publishes a product catalog.

United Way of Greater Houston – Community Resource Directory (Online)

Address: 50 Waugh Drive, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: M. Vasquez, Community and Agency Relations

Phone: 713-685-2300 (general questions) or 713-685-2455 (community and agency relations)

Fax: Not available

Email: mvasquez@unitedwayhouston.org (community and agency relations)

Website: <http://referral.uwtgc.org/Search.aspx>

Local Bus Routes: 36

Ages/Grades Served: All ages

Eligibility: The Community Resource Directory is available to the general public.

Costs: Costs vary. • Free searchable online database; \$45 plus tax for the print edition.

Onsite at Schools: No

Languages: English

Direct Services: Provides information based on ZIP code, location, agency, program or keyword. • It uses a searchable, comprehensive, regional database of social services. • Among its topics are: basic needs, consumer services, criminal justice and legal services, education, environmental quality, health care, income security, individual and family life, mental health care and counseling, and disaster services.

Victim's Assistance Center – Victim's Assistance and SAFE Supervised Visitations

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:30AM-5:00PM. • Hotline: Monday-Sunday, 24 hours/day.

Contact: Marinelle Timmons, Executive Director

Phone: 713-755-5625 (hotline)

Fax: 713-755-8824

Email: victimac@aol.com or safevisitation@aol.com

Website: <http://victimassistancecentre.com>

Local Bus Routes: 5, 20, 50, 259

Ages/Grades Served: All ages

Eligibility: The SAFE supervised visitation program requires driver's license and/or ID; vehicle information (make, model, color, license plate number); medical insurance for all children; photos of all children; and a copy of court order or protective order (if any).

Costs: Costs vary. • Some services are free. • The SAFE supervised visitation program registration fee is \$75/parent. • Visit fees are \$60/month.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers counseling and safety planning for victims of domestic violence. • Helps them get protective orders, register for Texas VINE notifications, take part in supervised visits, and file for crime victim compensation.

Young Men's Christian Association of Greater Houston (YMCA) – International Services

Address: 6300 Westpark Drive, Suite 600, Houston, TX 77057

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Canh Lam, Office Director

Phone: 713-339-9015 (general questions) or 713-339-9015 Ext. 1010 (office director)

Fax: 713-758-9140

Email: canh.lam@ymcahouston.org

Website: <http://www.ymcahouston.org/ymca-international>

Local Bus Routes: 163

Ages/Grades Served: All ages

Eligibility: Requires status as a refugee or immigrant.

Costs: Costs vary. • Most services are free. • May require a \$40 fee for some immigrant legal service consultations.

Onsite at Schools: No

Languages: English

Direct Services: Promotes self-sufficiency in Houston's refugee and immigrant communities. • Offers direct services in resettlement, employment, education, mental health, teen programs, and case management. • Also offers immigration legal services.

Address: 624 Six Flags Drive, Suite 126, Arlington, TX 76011

Area Served: Texas

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Janis Lehman, Executive Director

Phone: 817-633-1900

Fax: Not available

Email: Not available

Website: <http://www.yft.org>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: The online child placement locator is available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps families, childcare professionals, and others who seek information about Texas children and placements for children in foster homes, treatment centers, and other residential options. • The online resource covers more than 475 providers in Texas.

LEARNING DIFFERENCES – DIAGNOSIS, ASSESSMENT, and TREATMENT

Learning Differences (Diagnosis, Assessment, and Treatment):

1. Attention Deficit Disorder Association – Southern Region
2. DePelchin Children's Center (DCC)
3. Easter Seals Greater Houston
4. Legacy Community Health Services
5. Mental Health and Mental Retardation Authority of Harris County (MHMRA)
6. Texas Department of Assistive and Rehabilitative Services (DARS)
7. The Arc of Greater Houston
8. University of Houston at Clear Lake – Psychological Services Clinic
9. Vita-Living, Inc.

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	281-897-0982	All ages	Costs vary	No	English
2	713-730-2335 888-730-2335	Grades K-12	Costs vary	Yes	English, Spanish
3	713-838-9050	All ages	Costs vary	No	English, Spanish, and 55+ other languages
4	713-548-5000	All ages	Costs vary	No	English, Spanish
5	713-970-7000 866-970-4770	Ages 0-17	Costs vary	No	English
6	713-267-8510 800-628-5115	Ages 0-3 and ages 16+	Costs vary	Yes	American Sign Language, English
7	713-957-1600	Ages 3+	Costs vary	No	English, Spanish
8	281-283-3330	Ages 5-18	Costs vary	No	English
9	713-271-5795	Ages 0-22	Free	No	English

Attention Deficit Disorder Association – Southern Region

Address: 12345 Jones Road, Suite 287-7, Houston, TX 77070

Area Served: Texas and 4 other states

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Not available

Phone: 281-897-0982

Fax: 281-894-6883

Email: addaoffice@sbcglobal.net

Website: <http://www.adda-sr.org>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: Membership in the association is open to the general public.

Costs: Membership fee is \$40 for individuals, families, and educators; \$60 for healthcare professionals.

Onsite at Schools: No

Languages: English

Direct Services: Provides a resource network and support groups for persons impacted by attention deficit disorders (ADD) and related conditions. • Offers extensive information about children and adolescents with attention deficit hyperactivity disorder (ADHD), learning disabilities and related topics. • Advocates for development of community resources and services to meet the educational, social, and health care needs of all persons who have ADD and ADHD.

DePelchin Children's Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Mary Kristen Valentine, Director, Marketing and PR

Phone: 713-730-2335 or 888-730-2335

Fax: 713-802-3801

Email: info@depelchin.org

Website: <http://www.depelchin.org>

Local Bus Routes: 6, 26, 27

Ages/Grades Served: Grades K-12

Eligibility: No area restrictions

Costs: Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services cost \$25-\$150.

Onsite at Schools: Yes. DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

Languages: English, Spanish

Direct Services: Works with schools and families to provide educational evaluations to clarify the learning disability. • Specializes in attention deficit hyperactivity disorder (ADHD). • Makes recommendations on school placement and steps to take to maximize a student's potential. • Teaches coping skills for children and parents.

Easter Seals Greater Houston

Address: 4500 Bissonnet Street, Suite 340, Bellaire, TX 77401

Area Served: Greater Houston

Hours/Days: Monday-Thursday, 7:30AM-5:00PM

Contact: Elise Hough, CEO or Madison Shofner, Public Relations

Phone: 713-838-9050 Ext. 306 or 713-838-9050 Ext. 351

Fax: 713-838-9098

Email: info@eastersealshouston.org or mshofner@eastersealshouston.org

Website: <http://www.eastersealshouston.org>

Local Bus Routes: 9, 65

Ages/Grades Served: All ages

Eligibility: Requirements vary by service type. • Call for specific information.

Costs: Costs vary by service type. • Call for information.

Onsite at Schools: No

Languages: English, Spanish, and 55+ other languages on the website

Direct Services: Provides services to meet the needs of children and adults with disabilities and their families. • Services include: information and referral; physical, occupational, and speech therapy; social work services; medical and educational evaluations; respite care; camps; counseling; and case management. • Among other services are: a high school program; leisure learning activities; a toy library; children's therapy; an assistive technology lab; social skills training for children with autism; adapted driver's education; and training for using I-PADs/Androids.

Legacy Community Health Services

Address: 1415 California Street, Houston, TX 77006

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Katy Caldwell, Executive Director

Phone: 713-548-5000

Fax: 713-830-3000

Email: info@legacycommunityhealth.org

Website: <http://www.legacycommunityhealth.org>

Local Bus Routes: 82

Ages/Grades Served: All ages

Eligibility: Call for information.

Costs: Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive health care services. • Accepts Medicaid, CHIP, and most private insurance.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: A network of community clinics offers a full range of outpatient behavioral health services including assessment, medication management, testing, and therapy for children and teenagers, as well as adults. • Provides assessment, diagnosis, and treatment of a wide range of mental conditions including depression, anxiety, bipolar disorder, attention deficit disorders, autism spectrum disorders, developmental delay, learning disabilities, and schizophrenia. • Provides therapy for individuals, couples, and families.

Mental Health and Mental Retardation Authority of Harris County (MHMRA)

Address: 7011 Southwest Freeway, Houston, TX 77074

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Offers 24 hour emergency psychiatric services through telephone, mobile outreach, or walk-in.

Contact: Steven Schnee, Executive Director

Phone: 713-970-7000 or 866-970-4770

Fax: Not available

Email: Not available

Website: <http://www.mhmra Harris.org>

Local Bus Routes: 2, 9, 81, 163

Ages/Grades Served: Ages 0-17

Eligibility: Requires proof of residence in Harris County.

Costs: Costs vary. • Accepts Medicaid, CHIP, and private insurance. • Persons may qualify for reduced fees. • Provides services to persons with mental disabilities regardless of a person's ability to pay or third party coverage.

Onsite at Schools: No

Languages: English

Direct Services: Coordinates and develops countywide community-based programs and services for the treatment of mental illness and mental retardation. • Provides a 24-hour helpline.

Texas Department of Assistive and Rehabilitative Services (DARS)

Address: 6220 Westpark Drive, Suite 110, Houston, TX 77057

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Cassie Fisher, Stakeholder Relations, or Brandy Holt, Stakeholder Relations

Phone: 713-267-8510 or 800-628-5115 (general questions); 512-377-0486 (Cassie Fisher) or 512-377-0646 (Brandy Holt) (stakeholder relations)

Fax: 713-735-3473

Email: DARS.Inquiries@dars.state.tx.us (general questions), cassie.fisher@dars.state.tx.us (stakeholder relations), or brandy.holt@dars.state.tx.us (stakeholder relations)

Website: <http://www.dars.state.tx.us>

Local Bus Routes: 25, 81, 163

Ages/Grades Served: Ages 0-3 and ages 16+

Eligibility: No area restrictions. • Call for information.

Costs: Costs vary. • Call for specific costs.

Onsite at Schools: No

Languages: American Sign Language, English

Direct Services: Provides free screening for children ages 0-3 to identify disabilities or developmental delays. • Works with families to develop and implement a plan outlining appropriate services for their child and family. • DARS also provides extended rehabilitation services and vocational rehabilitation for persons ages 16+.

The Arc of Greater Houston

Address: 3737 Dacoma Street, Suite E, Houston, TX 77092

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Call before visiting.

Contact: Judy Kantorczyk, Executive Director

Phone: 713-957-1600

Fax: 713-957-1699

Email: judy@aogh.org

Website: <http://www.aogh.org>

Local Bus Routes: 40

Ages/Grades Served: Ages 3+

Eligibility: Must have an intellectual or other developmental disability, or any disability covered under the Individuals with Disabilities Education Act (IDEA).

Costs: Costs vary. • Call for specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Focuses on expanding inclusive opportunities for people with intellectual and developmental disabilities. • Promotes their rights and interests, provides innovative trainings and services, and increases community awareness. • Offers social and leisure activities, summer camps, respite care, support groups, educational advocacy, and information and referral.

The University of Houston at Clear Lake – Psychological Services Clinic

Address: 2700 Bay Area Boulevard, Houston, TX, 77058

Area Served: Greater Houston

Hours/Days: Monday-Thursday, 9:00AM-9:00PM, Friday, 9:00AM-5:00PM

Contact: Chad Wetterneck

Phone: 281-283-3330

Fax: Not available

Email: wetterneck@uhcl.edu

Website: http://prtl.uhcl.edu/portal/page/portal/HSR/HOME/CENTERS_INSTITUTES/PSYC_SC

Local Bus Routes: 77, 80

Ages/Grades Served: Ages 5-18

Eligibility: Requires documentation from parents.

Costs: Costs vary. • Charges fees on a sliding scale based on family income. • An intake appointment is free of charge and includes an assessment and meeting with an intake specialist. • While services are not provided free of charge, the clinic has a goal to serve persons without regard to income, including those with limited ability to pay.

Onsite at Schools: No

Languages: English

Direct Services: Provides family therapy, individual counseling, and assessment for children with emotional, behavioral, family, or educational problems at home or in school. • Advanced graduate students working under supervision of clinical faculty provide the services.

Vita-Living, Inc.

Address: 3300 South Gessner Road, Suite 150, Houston, TX 77053

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Renee Wallace, Chief Executive Officer

Phone: 713-271-5795

Fax: 713-952-2463

Email: vita@vitaliving.org

Website: <http://www.vitaliving.org>

Local Bus Routes: 46

Ages/Grades Served: Ages 0-22

Eligibility: Must have a diagnosis of a developmental disability before age 22. • Also must be eligible for social security insurance (SSI) and Medicaid benefits, live within the service area, and meet level of care qualifications.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides lifelong services and supports for children and adults with intellectual and developmental disabilities and related conditions. • Provides services in group homes, family homes, and individual homes in a variety of inclusive community locations.

LEGAL AID

Legal Aid:

1. Aid to Victims of Domestic Abuse (AVDA)
2. Catholic Charities of the Archdiocese of Galveston-Houston – St. Frances Cabrini Center for Immigrant Legal Assistance
3. Dispute Resolution Centers (DRC)
4. Harris County District Attorney – Child Abuse Division
5. Houston Area Women’s Center (HAWC) – Children’s Court Services
6. Houston Police Department – Family Violence Unit
7. Innovative Alternatives, Inc.
8. Legal Line – Hotline
9. University of Houston Law Center – Immigration Clinic
10. Victim’s Assistance Centre

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-224-9911	All ages	Costs vary	No	English, Spanish
2	713-874-6570 713-526-4611	All ages	Costs vary	No	English, Spanish
3	713-755-8274	Grades K-12	Costs vary	Yes	English, Spanish
4	713-755-5800 713-755-5546	Ages 0-18	Free	No	English
5	713-528-6798 Ext. 2264	Ages 0-17	Free	No	English, Spanish, and 200+ other languages
6	713-308-1100	All ages	Free	No	English, Spanish
7	713-222-2525	Adults ages 18+	Costs vary	Yes	English, Spanish

8	713-759-1133	Primarily adults ages 18+	Free	No	English, Spanish
9	713-743-2094	All ages	Costs vary	No	English
10	713-755-5625	All ages	Costs vary	No	English, Spanish

Aid to Victims of Domestic Abuse (AVDA)

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Sherri Kendall, Executive Director

Phone: 713-224-9911 (offices)

Fax: 713-715-6935

Email: sherrik@avda-tx.org

Website: <http://www.avda-tx.org>

Local Bus Routes: 20, 50, 102, 228

Ages/Grades Served: All ages

Eligibility: Must have experienced recent physical or sexual abuse or a pattern of abuse within the household, and requires proof of income for non-emergency services. • Residency, citizenship, and immigration status requirements vary based on emergency or non-emergency status.

Costs: Costs vary. • Some services may require a fee.

Onsite at Schools: No

Languages: English, Spanish. • Legal representation is available in 50+ languages.

Direct Services: Provides legal representation and victim advocacy. • Also provides crisis counseling, safety planning, and battering intervention and prevention programs.

Catholic Charities of the Archdiocese of Galveston-Houston – St. Frances Cabrini Center for Immigrant Legal Assistance

Address: 2900 Louisiana Street, Houston, TX 77006

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM; by appointment only. • Accepts no walk-ins.

Contact: Wafa Abdin, Immigration Legal Services

Phone: 713-874-6570 or 713-526-4611

Fax: 713-526-1546

Email: info@catholiccharities.org

Website: <http://www.catholiccharities.org/cabrini>

Local Bus Routes: 53, 78, 163

Ages/Grades Served: All ages

Eligibility: Requires proof of income, no criminal convictions (unless a prior client), and referral by Refugee Resettlement, St. Jerome's, or through special meeting (called a Charla). • Refuses cases that other attorneys or notaries file unless it has a copy of a previously filed I-130. • Refuses consular processing cases if there are multiple entries.

Costs: Costs vary. • Provides one free consultation with immigration attorney. • Usually requires a \$30 intake fee. • Charges a sliding scale fee based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides legal services for low-income immigrants and refugees. • Also provides legal assessment, legal counseling, and legal representation. • Offers information and referrals, citizenship application assistance, and advocacy. • Explains immigration laws and offers a consultation with an immigration attorney or an accredited representative.

Dispute Resolution Centers (DRC)

Address: 49 San Jacinto Street, Suite 220, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Hours and locations for mediation services vary. • Call ahead.

Contact: Not available

Phone: 713-755-8274

Fax: 713-755-8885

Email: Not available

Website: <http://www.harriscountytexas.gov/drc/programs.aspx>

Local Bus Routes: 20, 66, 163

Ages/Grades Served: Grades K-12

Eligibility: Must live in the service area. • Centers require a parent or legal guardian to accompany all minor children.

Costs: Costs vary. • Charges fees on a sliding scale based on income.

Onsite at Schools: Yes. The Centers' special education mediation program, juvenile/victim offender mediation program, and truancy mediation program all serve cases involving schools.

Languages: English, Spanish

Direct Services: Provides mediation services. • Attorneys, schools, courts, and/or the Harris County Juvenile Probation Department may refer students and other parties to the DRC.

Harris County District Attorney – Child Abuse Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts non-emergency walk-ins.

Contact: Devon Anderson or Belinda Hill

Phone: 713-755-5800 (general questions) or 713-755-5546 (child abuse)

Fax: 713-755-1052

Email: da@dao.hctx.net

Website: <http://app.dao.hctx.net>

Local Bus Routes: 20, 163, 256

Ages/Grades Served: Ages 0-18

Eligibility: Requires an application. • A reported child abuse offense must have occurred in Harris County.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps child victims of sexual and physical abuse. • Operates special programs to protect young victims of crime from further trauma, and makes referrals for counseling.

Houston Area Women's Center (HAWC) – Children's Court Services

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 8:00AM-9:00PM, Saturday, 8:30AM-5:30PM. • Hotline to reach Advocates: Monday-Sunday, 24 hours/day

Contact: Karen Koch, Media Contact

Phone: 713-528-6798 Ext. 2264 (general questions) or 713-528-2121 (hotline)

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org/en/our-services/children-s-court-services>

Local Bus Routes: 18, 34

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim or a witness to a crime.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Explains law enforcement and legal procedures. • Gives status updates for investigations and court cases. • Orients children to the court and accompanies them to the District Attorney's Office and court. • Provides information about probation and parole, referrals to community resources, and help in applying to Crime Victims' Compensation. • Offers language interpreters if needed.

Houston Police Department – Family Violence Unit

Address: HPD Headquarters, 1200 Travis Street, Houston, TX 77002 (Central)
North Police Station, 9455 West Montgomery Road, Houston, TX 77088 (North)
Southeast Police Station, 8300 Mykawa Road, Houston, TX 77048 (South)
3203 South Dairy Ashford Road, Houston, TX 77082 (Westside)

Area Served: Houston

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-308-1100 (Central); 281-405-6460 (North); 713-731-5960 (South); 281-584-4900 (Westside)

Fax: Not available

Email: Not available

Website: <http://www.houstontx.gov/police/fvu/index.htm>

Local Bus Routes: 20, 40, 85, 131 (Central); 44 (North); 5, 73 (South); 25, 82 (Westside)

Ages/Grades Served: All ages

Eligibility: Cases must have occurred within Houston city limits.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Investigates cases involving former spouses, family members, former family members, in-laws, girlfriends, boyfriends, intimate partners, roommates, or acquaintances. • Family violence is also called domestic violence or domestic abuse.

Innovative Alternatives, Inc.

Address: 1335 Regents Park Drive, Suite 240, Houston, TX 77058

Area Served: Harris County

Hours/Days: Monday-Thursday, 8:00AM-8:00PM, Friday, 8:00AM-5:00PM, Saturday, 9:00AM-1:00PM

Contact: Sharon Bayus, President and CEO

Phone: 713-222-2525

Fax: 281-480-4815

Email: Sharon-Bayus@innovativealternatives.org

Website: <http://www.innovativealternatives.org>

Local Bus Routes: 246

Ages/Grades Served: Adults ages 18+

Eligibility: Requires an initial screening.

Costs: Costs vary. • May charge fees on a sliding scale based on the total income of all persons working in the home.

Onsite at Schools: Yes. Provides school-based anti-bullying programs, as well as programs for peer mediation and multicultural mediation.

Languages: English, Spanish

Direct Services: Trains students and school staff in peer mediation and conflict resolution skills. • Trains youth and adults to tolerate and understand gender, cultural, and role differences. • Offers mediation services for divorce, child custody, child support, visitations, and other volatile and complex situations.

Legal Line – Hotline

Address: 1001 Fannin Street, Suite 1300, Houston, TX 77002

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 8:30AM-5:00PM. • English: 1st and 3rd Wednesday of Each Month, 5:00PM-9:00 PM. • Spanish: 1st Thursday of Every Month, 6:00PM-8:00PM.

Contact: Bonnie Simmons, Supervising Project Coordinator

Phone: 713-759-1133

Fax: 713-759-1710

Email: bonnies@hba.org

Website: <http://www.hba.org/services/legalline>

Local Bus Routes: 20, 40, 85, 131

Ages/Grades Served: All ages, but primarily adults ages 18+

Eligibility: No restrictions

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides free legal advice from volunteer attorneys over the phone only.

The University of Houston Law Center – Immigration Clinic

Address: Clinical Legal Education Programs, 100 Law Center, RM 56 TU II, Houston, TX 77204

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Call ahead for an appointment.

Contact: Geoffrey Hoffman, Director or Thelma Baines, Program Manager

Phone: 713-743-2094

Fax: 713-743-2195

Email: lawclinic@uh.edu

Website: <http://www.law.uh.edu/clinic/immi.asp>

Local Bus Routes: 40, 68, 88

Ages/Grades Served: All ages

Eligibility: Must be an immigrant or an applicant for asylum.

Costs: Costs vary. • Some services may require a fee.

Onsite at Schools: No

Languages: English

Direct Services: Handles applications for asylum on behalf of victims of torture and persecution. • Represents immigrants who have been the victims of domestic violence, human trafficking and crime, and children and those fleeing civil war, genocide, or political repression.

Victim's Assistance Centre

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:30AM-5:00PM. • Hotline: Monday-Sunday, 24 hours/day.

Contact: Marinelle Timmons, Executive Director

Phone: 713-755-5625 (hotline)

Fax: 713-755-8824

Email: victimac@aol.com or safevisitation@aol.com

Website: <http://victimassistancecentre.com>

Local Bus Routes: 5, 20, 50, 259

Ages/Grades Served: All ages

Eligibility: Status as a victim of violent crime or as someone living in fear of being such a victim.

Costs: Costs vary. • Some services may charge a fee.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides services to meet the emotional, physical, informational, and financial needs of victims of violent crime.

Linked to Learning:

1. Asia Society Texas Center
2. Bayou Bend Collection and Gardens
3. Blaffer Art Museum at the University of Houston
4. Houston Arboretum and Nature Center
5. Houston Center for Photography (HCP)
6. Houston Museum of Natural Science (HMNS)
7. Houston Public Library (HPL)
8. Houston Zoo
9. John P. McGovern Museum of Health and Medical Science
10. Museum of Fine Arts Houston (MFAH)
11. Rienzi
12. Space Center Houston
13. The Heritage Society Museum at Sam Houston Park

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-496-9901 713-496-9915	All ages	Costs vary	No, but linked to academic content	English
2	713-639-7758 713-639-7762	All ages	Costs vary	No, but linked to academic content	English
3	713-743-9521 713-743-9526	Grades K-12	Costs vary	No, but linked to academic content	English
4	713-681-8433 713-366-0426	Grades K-12	Costs vary	No, but linked to academic content	English
5	713-529-4755	All ages	Free	No, but linked to academic content	English
6	713-639-4629 713-639-4617	Grades K-12	Costs vary	No, but linked to academic content	English
7	832-393-1313 832-393-1378	Grades PreK-12, adults	Free	No, but linked to academic content	English, Spanish
8	713-533-6500 713-533-6550	Grades K-12	Costs vary	No, but linked to academic content	English
9	713-521-1515 713-337-8451	Grades PreK-12	Costs vary	No, but linked to academic content	English
10	713-639-7324	Grades PreK-12	Free	No, but linked to academic content	English
11	713-639-7800 713-639-7803	Grades 6-12	Free	No, but linked to academic content	English, French, German, Italian, Polish, Portuguese, Russian, Spanish
12	281-283-4755 281-283-4787	Grades K-12	Costs vary	No, but linked to academic content	English
13	713-655-1912 Ext. 101	All ages	Costs vary	No, but linked to academic content	English

Asia Society Texas Center

Address: 1370 Southmore Boulevard, Houston, TX 77004

Area Served: Greater Houston

Hours/Days: Tuesday-Sunday, 11:00AM-6:00PM

Contact: Paul Pass, Education and Outreach Manager

Phone: 713-496-9901 (general questions) or 713-496-9915 (school tours)

Fax: 713-496-9989

Email: TXCenter@AsiaSociety.org (general questions) or PPass@AsiaSociety.org (school tours)

Website: <http://asiasociety.org/texas>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: Docent-led school tour groups must have 85 or fewer persons. • Requires at least one adult chaperone for every 10 children.

Costs: School tours are free. • Admission to building is free. • Exhibition admission is free for children ages 0-5 and members, and \$5 for persons ages 6+ and non-members. • Parking at the Society's lot is \$4/day.

Onsite at Schools: No; however, docent-led field trips for schools are available during open hours.

Languages: English

Direct Services: The Asia Society's Education Department staff and docents design and develop materials and tours that fit Texas Essential Knowledge and Skills (TEKS) and district curriculum standards.

Bayou Bend Collection and Gardens

Address: 6003 Memorial Drive at Westcott Street, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Tuesday-Saturday, 10:00AM-5:00PM, Sunday, 1:00PM-5:00PM. • School Field Trips: 9:30AM-11:30AM.

Contact: Lavinia Ignat

Phone: 713-639-7758 (school tour inquiries) or 713-639-7762 (custom school tour programs)

Fax: Not available

Email: bayoubend@mfah.org

Website: <http://www.mfah.org/visit/bayou-bend-collection-and-gardens/bayou-bend-school-group-tours>

Local Bus Routes: 6

Ages/Grades Served: All ages

Eligibility: Bayou Bend is open to the public. • Bayou Bend prohibits children ages 0-9 on its collection tours (indoors).

Costs: Gardens Only: Free for children ages 0-9, \$5 for ages 10+. • School visits are free. • Parking for school busses in a nearby lot is free.

Onsite at Schools: No; however, but Bayou Bend offers free school visits to its gardens (all ages) and its historic house (ages 10+).

Languages: English

Direct Services: Includes 14 acres of formal, landscaped gardens whose flowers and trees often have strong associations with the South; also features classical sculptures of mythical Greek figures, gently sloped walking paths, natural woodlands, and winding ravines. • School visits that include the historic house are available for students ages 10+, in groups of up to 72 students. • Offers tours that reflect a classroom's special interests, from advanced American History to Architecture to Painting. • Sponsors a Family Learning Day on April 16, 2014.

Blaffer Art Museum at the University of Houston

Address: 4800 Calhoun Road, Houston, TX 77004

Area Served: Greater Houston

Hours/Days: General: Tuesday-Wednesday and Friday-Saturday, 10:00AM-5:00PM, Thursday 10:00AM-7:00PM. •

Guided Tours: Tuesday-Saturday, 10:00AM-4:00PM.

Contact: Katherine Veneman, Curator of Education

Phone: 713-743-9521 (for general questions) or 713-743-9526 (for school programs)

Fax: Not available

Email: kveneman@uh.edu (school programs)

Website: <http://www.blafferartmuseum.org>

Local Bus Routes: 77, 80

Ages/Grades Served: Grades K-12

Eligibility: The Museum is open to the public. • Guided tours require 2 weeks' advance notice. • Teachers should preview exhibitions before arranging a tour to ensure appropriateness for K-12 students.

Costs: Museum admission is free. • Free parking is in lot 16B; paid parking (\$4/day) is in Lot 16F. • Parking passes are available.

Onsite at Schools: No

Languages: English

Direct Services: Offers guided tours for groups of 10-75 adults or children. • Docents lead the guided tours of exhibitions. • Interdisciplinary faculty can help to link tours to a school's curriculum.

Houston Arboretum and Nature Center

Address: 4501 Woodway Drive, Houston, TX 77024-7708

Area Served: Greater Houston

Hours/Days: Grounds and Trails: Monday-Sunday, 7:00AM-Dusk. • Nature Center Building: 9:00AM-5:00PM. • Nature Shop: 10:00AM-4:00PM.

Contact: Katherine Seaton, Marketing Manager

Phone: 713-681-8433 (general questions) or 713-366-0426 (programs)

Fax: 713-681-1191

Email: arbor@houstonarboretum.org or kseaton@houstonarboretum.org

Website: <http://www.houstonarboretum.org/learn/schoolprograms>

Local Bus Routes: 6

Ages/Grades Served: Grades K-12

Eligibility: The Arboretum and Nature Center are open to the general public. • Requires at least one adult chaperone for every 10 children.

Costs: Free

Onsite at Schools: No; however, docent-led sanctuary field trips for schools are available.

Languages: English

Direct Services: Staff naturalists and docents use the 155-acre nature and wildlife sanctuary as a hands-on laboratory to offer science-based learning experiences aligned with the Texas Essential Knowledge and Skills (TEKS). • Middle school and high school students can participate in a survey of natural aquatic habitats and do basic water testing procedures and aquatic animal and plant surveys.

Houston Center for Photography (HCP)

Address: 1441 West Alabama Street, Houston, TX 77006

Area Served: Greater Houston

Hours/Days: Wednesday-Thursday, 11:00AM-9:00PM, Friday, 11:00AM-5:00PM, Saturday-Sunday, 11:00AM-7:00PM

Contact: Caroline Docwra, Programs Coordinator or Juliana Forero, Director of Education

Phone: 713-529-4755

Fax: 713-529-9248

Email: info@hcponline.org (general questions), exhibits@hcponline.org (school tour appointments), or education@hcponline.org (education)

Website: http://hcponline.org/pages/about_hcp_68.asp

Local Bus Routes: 78

Ages/Grades Served: All ages

Eligibility: HCP galleries are open to the general public.

Costs: Admission to HCP galleries is free. • HCP has a free parking lot.

Onsite at Schools: No; however, guided tours of HCP exhibitions are available for schools during gallery hours.

Languages: English

Direct Services: HCP exhibits contemporary photographs and educates the public about photography both as an artistic medium and as a tool for cultural investigation. • HCP offers photography classes for persons at all levels of skill.

Houston Museum of Natural Science (HMNS)

Address: 5555 Hermann Park Drive, Houston, TX 77030

Area Served: Greater Houston

Hours/Days: General Hours: Monday-Sunday, 9:00AM-5:00PM. • Field Trips: Monday-Saturday, 9:00AM-5:00PM.

Contact: Tiffany Silva, Central Districts Representative or Cathy Parsons, Youth Education Marketing Coordinator

Phone: 713-639-4629 (general questions) or 713-639-4617 (field trips)

Fax: 713-523-4125 (general questions) or 713-639-4775 (field trips)

Email: fieldtrips@hmns.org (general questions), tsilva@hmns.org (central districts representative), or cparsons@hmns.org (field trips for HISD schools)

Website: <http://www.hmns.org/fieldtrips> and http://www.hmns.org/index.php?option=com_content&id=435&Itemid=458

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Grades K-12

Eligibility: Museum is open to the public. • Schools must reserve field trips in advance and have at least one chaperone per 10 students. • Groups must include at least 10 students to get the field trip rate.

Costs: Admission for school groups is \$3.50/student. • Admission is free only for the permanent exhibits on Thursday, 2:00PM-5:00PM. • Admission to permanent exhibits is free for members of all ages, \$15 for non-member children, and \$20 for non-member adults. • Docents are available for 10:00AM-12:00PM at \$10/docent, with one docent required for every 10 students.

Onsite at Schools: No; however, Museum provides curricular materials for use with school field trips.

Languages: English

Direct Services: Curricular materials for school field trips are designed to reinforce Texas Essential Knowledge and Skills (TEKS) objectives and to elevate students' excitement about learning science all school year. • HMNS has curricular units for all of its permanent and special exhibits. • Units include TEKS objectives, vocabulary, a knowledge hunt, and extension activities for Grades K-8. • High school units are available, with 2 weeks' notice, upon request.

Houston Public Library (HPL)

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Hours vary. • Call ahead for specific hours and locations.

Contact: Blanca Quezada, Senior Communication Specialist

Phone: 832-393-1313 (general questions); 832-393-1378 (HPL Mobile Express); 832-393-1300 (library administration); 832-393-1382 (communications specialist)

Fax: Not available

Email: hpl.mobile@houstontx.gov

Website: <http://www.houstonlibrary.org/hpl-locations>

Local Bus Routes: 40, 85, 131, 219. • Routes to local branch libraries vary. • Ask about bus or light rail routes for the local branch library.

Ages/Grades Served: Grades PreK-12 and adults ages 18+

Eligibility: HPL is open to all residents of Texas. • Many services require a library card.

Costs: Free

Onsite at Schools: Yes. Schools may arrange visits of the HPL Mobile Express computer-training lab. • Lab supports literacy programs, workforce development and computer training, access to technology, homework help, enrichment programs, ESL classes, after school programs, and library card registration.

Languages: English, Spanish

Direct Services: HPL includes the Central Library, 3 special collection libraries (a research center, a center for genealogical research, and an African-American Library), 4 regional libraries, 31 neighborhood libraries, 4 express libraries, a mobile express library, and a satellite library (at the Children's Museum). • Services for families with children include digital and face-to-face story times, video gaming, game design, and robotics.

Houston Zoo

Address: 6200 Hermann Park Drive, Houston, TX 77030

Area Served: Greater Houston

Hours/Days: Monday-Sunday, 9:00AM-5:00PM

Contact: Nick Espinosa, Senior Director of Development

Phone: 713-533-6500 (general questions) or 713-533-6550 (field trips)

Fax: 713-522-2823

Email: nespinosa@houstonzoo.org

Website: <http://www.houstonzoo.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Grades K-12 (up to age 19 on school field trips)

Eligibility: Zoo must receive request forms and payment 3 weeks before the field trip date. • Requires at least one chaperone for every 10 K-12 students and at least one chaperone for every 5 pre-K students.

Costs: Zoo admission is free for organized school groups Monday-Thursday, 9:00AM-3:00PM. • General admission to programs and exhibits is free for members and children under age 2, \$10 for non-member children ages 2-12, \$14 for non-member persons ages 13-64, and \$7.50 for persons ages 65+.

Onsite at Schools: No

Languages: English

Direct Services: Interactive classes and assembly programs align with Texas Essential Knowledge and Skills (TEKS). • They include animal artifacts and live animal presentations, as well as giraffe feeding, a wildlife carousel, and a 4-D experience; these are available to groups as add-ons to their field trip experience.

John P. McGovern Museum of Health and Medical Science

Address: 1515 Hermann Drive, Houston TX 77004

Area Served: Greater Houston

Hours/Days: Tuesday-Saturday, 9:00AM-5:00PM, Sunday, 12:00PM-5:00PM

Contact: Kathy Drago, School Programs Manager

Phone: 713-521-1515 (for general questions) or 713-337-8451 (for school programs)

Fax: 713-526-1434

Email: info@thehealthmuseum.org (general questions), kdrago@thehealthmuseum.org (school programs), or reservations@thehealthmuseum.org (field trips)

Website: <http://thehealthmuseum.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Grades PreK-12

Eligibility: Museum is open to the general public. • School field trips must have one chaperone for every 10 students.

Costs: General admission to Museum programs and exhibits is free each Thursday, 2:00PM-5:00PM. • All other times, it is free for members and children ages 0-2, \$6 for non-member children ages 3-12, and \$8 for non-members ages 13+. • The Museum's parking lot is \$5/day.

Onsite at Schools: No

Languages: English

Direct Services: Offers innovative and interactive health and science educational experiences. • Among attractions are: a hands-on walk through the human body, real organ dissections, and science mini-classes and mini-med schools.

Museum of Fine Arts Houston (MFAH)

Address: 1001 Bissonnet Street, Houston, TX 77005

Area Served: Greater Houston

Hours/Days: Tuesday-Friday tours start at 9:30AM, 10:00AM, 10:30AM, 11:00AM, 11:30AM, 12:00PM, 12:30PM, and 1:00PM. • Docent-guided visits last one hour. • Museum Hours: Tuesday-Wednesday, 10:00AM-5:00PM, Thursday, 10:00AM-9:00PM, Friday-Saturday, 10:00AM-7:00PM, Sunday, 12:15PM-7:00PM. • The Lillie and Hugh Roy Cullen Sculpture Garden is open 9:00AM-10:00PM, 365 days/year.

Contact: Mary Haus, Director of Marketing and Communications

Phone: 713-639-7324

Fax: Not available

Email: tours@mfah.org

Website: <http://www.mfah.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: Grades PreK-12

Eligibility: MFAH is open to the general public. • Schedule self-guided tours at least 2 weeks ahead, docent-guided tours at least 4 weeks ahead.

Costs: Free for school groups with 4 weeks' advance registration. • General admission is free each Thursday. • Children ages 0-12 are free. • Admission to the Sculpture Garden is free.

Onsite at Schools: No; however, but the Museum offers docent-guided and self-guided tours for schools.

Languages: English

Direct Services: Docent-guided tours include 4-6 works of art, encourage critical and creative thinking, address varied learning styles, and are aligned with Texas Essential Knowledge and Skills (TEKS). • They link varied academic subjects and develop students' skills for viewing and describing Art, thinking deeply, and linking Art to human experience. • Students use inquiry, critical thinking skills, and close looking to explore the meaning of Art in different cultures.

Rienzi

Address: 1406 Kirby Drive, Houston, TX 77019

Area Served: Greater Houston

Hours/Days: Museum: Monday-Friday, 9:00AM-5:00PM. • School tours on Wednesday-Friday start at 10:00AM, 11:00AM, and 1:30PM.

Contact: Sara Edwards, Public Programs Manager

Phone: 713-639-7800 (general questions) or 713-639-7803 (school tours)

Fax: 713-639-7810

Email: rienzi@mfah.org or sedwards@mfah.org (school tours)

Website: <http://www.mfah.org/visit/rienzi/educators-students>

Local Bus Routes: 18

Ages/Grades Served: Grades 6-12

Eligibility: Rienzi is open to the general public. • Minimum size for group tours: 10 persons. • Maximum size for group tours: 60 persons. • Rienzi requires one adult chaperone for every 10 students.

Costs: Admission is free for school tours.

Onsite at Schools: No; however, Rienzi's thematic school tours connect with established secondary school curricula. • School tours engage students in exploring topics in European history, world cultures, geography, and language arts.

Languages: English, French, German, Italian, Polish, Portuguese, Russian, Spanish

Direct Services: Schedule a school tour with the Education Office at least 4 weeks ahead. • Rienzi sponsors a Family Learning Day, April 16, 2014.

Space Center Houston

Address: 1601 NASA Parkway, Houston, TX 77058

Area Served: Greater Houston

Hours/Days: Monday-Friday, 10:00AM-5:00PM, Saturday-Sunday, 10:00AM-7:00PM

Contact: Richard H Sanger, Director of Development

Phone: 281-283-4755 (general reservations) or 281-283-4787 (field trip sponsorship program)

Fax: 281-283-7724 (field trip sponsorship program)

Email: schinfo@spacecenter.org or dsanger@spacecenter.org

Website: <http://spacecenter.org/education-programs/school-visits/title-1-school-discounts>

Local Bus Routes: 249

Ages/Grades Served: Grades K-12

Eligibility: Space Center Houston is open to the general public. • Only pre-approved Title I school sponsorship program applications qualify for discounts.

Costs: Offers a discounted field trip fee of \$5.95 per student for Title I schools to visit all exhibits and attractions. • One free ticket for each 15 group-tickets reserved. • Chaperones and teachers must have tickets; group bus drivers get in free. • Parking at the lot is \$6; it is free for group buses and vans.

Onsite at Schools: No

Languages: English

Direct Services: Exhibits and demonstrates the history of American space exploration and the stories of its astronauts.

The Heritage Society Museum at Sam Houston Park

Address: 1100 Bagby Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Park: Daily from dawn-dusk. • Museum: Tuesday-Saturday, 10:00AM-4:00PM. • School Tours: Tuesday-Friday, 10:00AM-11:30AM.

Contact: Alice Collette, Executive Director

Phone: 713-655-1912 Ext. 101 (reservations)

Fax: 713-655-9249

Email: emartin@heritagesociety.org or acollette@heritagesociety.org

Website: <http://www.heritagesociety.org/hours.html>

Local Bus Routes: 20, 36, 40, 85

Ages/Grades Served: All ages. • Group tours are available at group rates and designed for students in Grades 3, 4, and 7.

Eligibility: Museum is open to the general public. • Requires one chaperone per 10 students; groups of 6 or more must reserve tours at least 2 weeks in advance.

Costs: Free for Museum gallery; regular group tours are free for children ages 0-5; \$6 for children ages 6-18; \$15 for adults; and \$12 for ages 65+. • Limited free parking is available in a visitor parking lot. • Admission is free for student group tours. • Chaperones are free up to one per 10 children.

Onsite at Schools: No; however, Museum tours are aligned with state Social Studies standards for Grades 3, 4, and 7.

Languages: English

Direct Services: Museum focuses on preserving Houston's history and offers group tours of historic houses for students, scouts, and others.

PARENT EDUCATION – GENERAL PROGRAMS

Parent Education-General Programs:

1. ARK Group, Inc.
2. AVANCE Houston, Inc.
3. City of Houston – Mayor's Anti-Gang Office
4. Collaborative for Children
5. ESCAPE Family Resource Center
6. Family Services of Greater Houston
7. Texas Agrilife Extension Service – Harris County (District 9 – Southeast)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	888-275-0744	Adults ages 18+	\$165/program	Yes	English, Spanish
2	713-812-0033 Ext. 215	Parents and caregivers of children ages 0-5	Free	No	English, Spanish
3	713-247-1576	Parents and caregivers of K-12 students	Free	Yes	English, Spanish
4	713-600-1100 713-600-1113 713-600-1116	Adults ages 18+	Costs vary	Yes	English, Spanish
5	713-942-9500	Parents of children ages 0-18	Costs vary	No	English, Spanish
6	713-861-4849	Adults ages 18+	\$40/class	Yes	English, Spanish
7	281-855-5600	Adults ages 18+	Free	No	English

ARK Group, Inc.

Address: Lone Star College-University Park, 20515 SH 249, CB 127, Houston, TX 77070

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: R. Glenn Wilkerson, President

Phone: 888-275-0744

Fax: Not available

Email: thearkgroup2@sbcglobal.net

Website: <http://www.thearkgroup.org>

Local Bus Routes: 86

Ages/Grades Served: Adults ages 18+

Eligibility: The parenting skills program is available to the general public.

Costs: Charges \$165 for the entire 4-course parenting skills program.

Onsite at Schools: Yes. The parenting skills program can take place at schools.

Languages: English, Spanish

Direct Services: Programs helps parents to address the practical aspects of parenting. • Covers topics such as effective discipline, homework, family meetings, bully-proofing, and instilling responsibility. • A 4-course program is 26 weeks; the first course is 8 weeks.

AVANCE Houston, Inc.

Address: 4281 Dacoma Street, Houston, TX 77092

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Hilda Aguilar, Family Education Services

Phone: 713-812-0033 Ext. 215

Fax: 713-812-9829

Email: HAguilar@avancehouston.org

Website: <http://www.avancehouston.org/parent-child-education>

Local Bus Routes: 40

Ages/Grades Served: Parents and caregivers of preschool-aged children

Eligibility: Some programs are restricted to adult clients who have children in AVANCE programs.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Sessions cover child growth and development, parents' roles as a child's first teacher, making toys for learning through parent-child play, and community resources to support child development. • A 3-hours/week session takes 9 months to complete. • Parent education program also offers home visits, transportation support, early childhood education, child advocacy assistance, and other components. • A weekly Fatherhood Program supports the father's role in his children's education. • Also offers GED preparation and ESL classes.

City of Houston – Mayor’s Anti-Gang Office

Address: 901 Bagby Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-6:00PM

Contact: Patricia Harrington, Division Manager

Phone: 713-247-1576

Fax: 713-247-1340

Email: patricia.harrington@houstontx.gov

Website: <http://www.houstontx.gov/antigang/index.html>

Local Bus Routes: 20, 36, 40, 85

Ages/Grades Served: Parents and caregivers of K-12 students

Eligibility: Must make requests for guest speakers at least 30 days in advance.

Costs: Free

Onsite at Schools: Yes. Guest speakers can come to schools to present to parents and/or students on gang prevention and related topics.

Languages: English, Spanish

Direct Services: Offers gang awareness education to parents, caregivers, and the general public. • Helps families and communities with identifying and addressing gang involvement within their families and communities.

Collaborative for Children

Address: 1111 North Loop West, Suite 600, Houston, TX 77008

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Deborah Bradford, Parent Engagement Projects Manager, or Kathy Butler, Manager, Family Engagement

Phone: 713-600-1100 (general questions), 713-600-1113 (parent engagement), or 713-600-1116 (family engagement)

Fax: 713-600-1105

Email: dbradford@collabforchildren.org (parent engagement) or kbutler@collabforchildren.org (family engagement)

Website: <http://www.collabforchildren.org/parent-education>

Local Bus Routes: 40

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Classes are open to the community at large.

Costs: Costs vary. • Call for specific information.

Onsite at Schools: Yes. Parent educators are available to provide instruction at schools.

Languages: English, Spanish

Direct Services: Offers parent education for parents and other caregivers. • Classes cover communication, child development, child guidance and discipline, family involvement, parent/child activities, financial literacy, community resources, other topics. • Also provides referrals to other parent education providers. • Many free materials for parents are available online.

ESCAPE Family Resource Center

Address: 1721 Pech Road, Suite 300, Houston, TX 77055

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:30PM

Contact: Hortencia Morales, Parent Services Coordinator

Phone: 713-942-9500

Fax: 713-942-0702

Email: hmorales@learntoparent.org

Website: <http://www.learntoparent.org>

Local Bus Routes: 20

Ages/Grades Served: Parents of children ages 0-18

Eligibility: Requires pre-registration for classes.

Costs: Costs vary. • Charges range from \$25-\$155/class per individual or per family.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about parenting skills and child abuse prevention. • Offers divorce workshops and classes for grandparents, relatives, and other caregivers. • One class teaches families healthy ways to cope with stress, manage anger and discipline children. • Two more classes help families to understand the emotional process of divorce, the effects of divorce on children, and how to manage co-parenting. • One class provides parents of children ages 0-5 years with activities and games they can use to teach their children social skills and self-discipline skills. • Another class helps men understand their responsibilities as fathers and how to establish stronger relationships with their children.

Family Services of Greater Houston

Address: 2700 Southwest Freeway, Suite 209, Houston, TX 77098
4625 Lillian Street, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Parent and Family Life Classes (in English): Monday, 6:00PM-7:30PM, and Tuesday, 10:30AM-12:00PM. • Parent and Family Life Classes (in Spanish): Tuesday, 4:00PM-5:30PM. • Co-Parenting and Divorce Classes (English only): Tuesday, 4:00PM-8:00PM.

Contact: Nyla K Woods, President and CEO

Phone: 713-861-4849

Fax: 713-861-4021

Email: family@familyservices.org or nwoods@familyservices.org

Website: <http://www.familyservices.org>

Local Bus Routes: 9, 18, 26 (Administration); 36, 70 (Central Office)

Ages/Grades Served: Adults ages 18+

Eligibility: Must be an adult.

Costs: Charges \$40 for parenting education classes.

Onsite at Schools: Yes. Family Services provides substance abuse prevention and education or school-based services at 20 HISD schools.

Languages: English, Spanish

Direct Services: Parent education classes cover good parenting, effective child discipline, building a child's self-esteem, talking to one's child, stages of child development, and anger management. • Offers a parenting and divorce course (only in English). • Classes cover skills for parents to avoid placing children in the middle of conflicts during and after a divorce. • Offers counseling, case management, substance abuse prevention, and other services.

Address: 3033 Bear Creek Drive, Houston, TX 77084

Area Served: Harris County

Hours/Days: Monday-Friday, 7:30AM-4:00PM

Contact: Jennifer J. Garza, Extension Agent – Family and Consumer Sciences or Becky Deasy, Office Manager

Phone: 281-855-5600

Fax: 281-855-5638

Email: rldeasy@ag.tamu.edu

Website: <http://harris.agrilife.org/program-areas/family-and-consumer-sciences/parenting>

Local Bus Routes: Not available

Ages/Grades Served: Adults ages 18+

Eligibility: No restrictions

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers research-based parent education programs that empower family relationships against adversities. • Class options cover communication and cooperation, discipline and responsibility, and power, courage, and self-esteem.

PARENT EDUCATION – SPECIALIZED PROGRAMS

Parent Education - Specialized Programs:

1. Community Family Centers (CFC)
2. Council on Alcohol and Drugs Houston – Prevention Resource Center (PRC Region 6)
3. Covenant House Texas
4. DePelchin Children's Center (DCC)
5. Family Services of Greater Houston
6. Volunteers of America Texas, Inc. – Relatives as Parents Program

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-923-2316	Ages 6-17 Adults ages 18+	Costs vary	Yes	English, Spanish
2	713-942-4122 281-200-9118	Grades 3-12	Free	Yes	English, Spanish
3	713-523-2231 713-630-5620	Primarily ages 18-21	Free	No	English, Spanish
4	713-730-2335 888-730-2335	Grades K-8	Costs vary	Yes	English, Spanish
5	713-861-4849	Adults ages 18+	\$40/class	Yes	English, Spanish
6	713-460-0781	Parents and children ages 6-16	Free	No	English, Spanish

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Hours/Days: Tuesdays, 8:30AM-11:30AM, and Fridays, 8:30AM-11:30AM. • Accepts walk-ins.

Contact: Rosie Canales, Program Director

Phone: 713-923-2316

Fax: 713-923-4243

Email: rcanales@www.communityfamilycenters.org

Website: <http://www.communityfamilycenters.org>

Local Bus Routes: 20, 36, 50

Ages/Grades Served: Ages 6-17 and adults ages 18+

Eligibility: Requires proof of identity, proof of residence, and proof of income. • Focuses on the local Spanish-speaking community.

Costs: Costs vary. • Many programs are free; CFC charges a fee for field trips in some programs.

Onsite at Schools: Yes. CFC runs youth programs at 2 HISD high schools, and school-based services at 18 HISD schools.

Languages: English, Spanish

Direct Services: Offers parent education classes. • Also offers adult basic education, ESL and GED preparation classes, counseling, youth/summer programs, college readiness, and dropout prevention. • Provides emergency food assistance, health screenings, immunizations, translation services, and referrals.

Council on Alcohol and Drugs Houston – Prevention Resource Center (PRC Region 6)

Address: 303 Jackson Hill Street, Houston, TX 77007

Area Served: Harris County and 12 other counties

Hours/Days: Monday-Thursday, 8:30AM-9:00PM, Friday, 8:30AM-5:00PM, Saturday, 8:00AM-2:00PM

Contact: Angie Cano-Garza, Community Liaison

Phone: 713-942-4122 or 281-200-9118

Fax: 713-526-8257

Email: prc6@council-houston.org (general questions) or youth@council-houston.org (youth programs)

Website: <http://www.council-houston.org>

Local Bus Routes: 6, 36

Ages/Grades Served: Grades 3-12

Eligibility: No restrictions

Costs: Free

Onsite at Schools: Yes. PRC Region 6 makes health fair presentations at schools, offers 9 drug, alcohol, and tobacco abuse prevention curriculums. • Also offers an evidence-based prevention curriculum for all school levels.

Languages: English, Spanish

Direct Services: Serves as a public clearinghouse of information about alcohol, tobacco, and other drugs. • Provides free pamphlets, posters, and videos. • Also offers online access to information on alcohol, drugs, prevention, and statistics.

Covenant House Texas

Address: 1111 Lovett Boulevard, Houston, TX 77006

Area Served: Harris County

Hours/Days: Monday-Sunday, 24 hours/day. • Accepts walk-ins.

Contact: Victor Hay, Director of Community Services

Phone: 713-523-2231 (general questions) or 713-630-5620 (community services)

Fax: 713-523-6904

Email: vhay@covenanthousetx.org

Website: <http://www.covenanthousetx.org>

Local Bus Routes: 81, 82

Ages/Grades Served: All ages, but primarily ages 18-21

Eligibility: Must be a homeless, runaway, and/or at-risk youth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates a Crisis Shelter, which has parenting classes. • Offers free medical care, comprehensive case management, mental health and substance abuse counseling, educational and vocational training, and life skills training. • Offers a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program.

DePelchin Children's Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Mary Kristen Valentine, Director, Marketing and PR

Phone: 713-730-2335 or 888-730-2335

Fax: 713-802-3801

Email: info@depelchin.org (general questions) or parented@depelchin.org (parent education)

Website: <http://www.depelchin.org/parent-education>

Local Bus Routes: 6, 26, 27

Ages/Grades Served: Grades K-8

Eligibility: No area restrictions. • Must preregister for classes.

Costs: Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services cost \$25-\$150.

Onsite at Schools: Yes. DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

Languages: English, Spanish

Direct Services: Offers parent education, counseling, psychiatry, and psychological testing, as well as school-based programs and other services. • Parent education courses include Parenting 101, Positive Parenting, and Helping Children Cope with Divorce. • A Coaching for Parents program helps parents deal with positive discipline; behavioral or developmental issues; talking about sexuality; bullying or social aggression; school or life transitions; dealing with death or other tragedies; family communication; changing family dynamics; blended family issues; and stress management.

Family Services of Greater Houston

Address: 2700 Southwest Freeway, Suite 209, Houston, TX 77098
4625 Lillian Street, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Parent and Family Life Classes (in English): Monday, 6:00PM-7:30PM, and Tuesday, 10:30AM-12:00PM. • Parent and Family Life Classes (in Spanish): Tuesday, 4:00PM-5:30PM. • Co-Parenting and Divorce Classes (English only): Tuesday, 4:00PM-8:00PM.

Contact: Nyla K. Woods, President and CEO

Phone: 713-861-4849 (appointments)

Fax: 713-861-4021

Email: family@familyservices.org (general questions) or nwoods@familyservices.org

Website: <http://www.familyservices.org>

Local Bus Routes: 9, 18, 25

Ages/Grades Served: Adults ages 18+

Eligibility: Must be an adult.

Costs: Charges a \$40 fee for parent education classes.

Onsite at Schools: Yes. Family Services provides counseling, substance abuse prevention, and/or school-based services at 20 HISD schools. • Also serves other schools and community locations in its service area.

Languages: English, Spanish

Direct Services: Offers counseling, parent resources and education, and marriage education and relationship skills training. • Also offers case management, substance abuse prevention and education, financial education, and car and personal loans.

Volunteers of America Texas, Inc. (VOA) – Relatives as Parents Program

Address: 4808 Yale Street, Houston, TX 77018

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Tawnia Wise, Director of Development

Phone: 713-460-0781

Fax: 713-460-0988

Email: programs@voatx.org or twise@voatx.org

Website: <http://www.voatx.org/regions-served/houston>

Local Bus Routes: 66

Ages/Grades Served: Parents and children ages 6-16

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides parent education classes as part of a continuum of support services for strengthening families. • Also offers addiction treatment, prevention and recovery programs, affordable housing for low-income families, continuum of support services, and GED preparation classes.

Speakers and Speakers Bureaus:

1. Alzheimer's Association Houston and Southeast Texas Chapter – Speakers Bureau
2. American Diabetes Association – Professional and Public Education
3. American Heart Association, Houston Division – Speakers Bureau and Public Education
4. City of Houston – Office of Emergency Management
5. Crisis Intervention of Houston, Inc. – Community Education
6. Epilepsy Foundation of Texas – Epilepsy Education in Schools
7. Harris Health System
8. Houston Bar Association (HBA) – Speakers Bureau
9. Houston Clean City Commission, Inc. – Speakers Bureau
10. PFLAG Houston
11. Prevent Blindness Texas
12. St. Joseph Medical Center
13. The Council on Alcohol and Drugs Houston
14. United Nations Association (UNA) – Houston Chapter
15. University of Houston College of Optometry (UHCO) – Speakers Bureau

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-314-1313 800-272-3900	Ages 17+ and Grades 7-12	Free	Yes	Chinese, English, Korean, Spanish
2	713-977-7706 800-342-2383	PreK-12	Free	Yes	English, Spanish
3	713-610-5000	Grades K-12	Free	Yes	Chinese, English, Spanish, Vietnamese
4	713-884-4500	All ages	Free	Yes	English, Spanish
5	713-533-4500	Primarily ages 13-17 and adults ages 18+	Costs vary	Yes	English, Spanish
6	888-548-9716 713-789-6295	All ages	Free	Yes	English, Spanish
7	713-566-6400	All ages	Free	Yes	English, Spanish
8	713-839-8855	All ages, but primarily adults ages 18+	Free	Yes	English
9	713-839-8855	All ages	Free	Yes	English
10	713-467-3524	Ages 12-17 and adults ages 18+	Free	Yes	English
11	713-526-2559	All ages	Free	Yes	Chinese, English, Spanish, Vietnamese
12	713-757-1000	All ages	Free	Yes	English, Spanish
13	713-942-4100 877-777-8829	Grades 3-12	Free	Yes	English
14	832-448-0538	Grades K-12	Costs vary	Yes	English, Spanish
15	713-743-2051	All ages	Costs vary	Yes	English, Spanish

Alzheimer's Association Houston and Southeast Texas Chapter – Speakers Bureau

Address: 2242 West Holcombe Boulevard, Houston, TX 77030

Area Served: Southeast Texas

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Caroline Goynor (Education Coordinator) or Sarah Taylor (Education Manager)

Phone: 713-314-1313 or 800-272-3900

Fax: 713-314-1315

Email: info@alz.org, cgoynor@alz.org, or staylor@alz.org

Website: <http://www.alz.org/texas>

Local Bus Routes: 2, 26

Ages/Grades Served: Speakers: Ages 17+. • Health Fair and Walk to End Alzheimer's Volunteers: Grades 7-12.

Eligibility: Requires an adult to supervise student volunteers in its Health Fair and Walk to End Alzheimer's. • May require registration for educational programs. • Speaker requests must arrive 30 days before the date of the event, or 45 days before the event if it is for a bilingual audience.

Costs: Free

Onsite at Schools: Yes. Speakers are available for schools on topics related to Alzheimer's disease and other dementias.

Languages: Chinese, English, Korean, Spanish

Direct Services: Provides trained volunteers to speak at schools and other organizations on topics related to Alzheimer's disease and other dementias. • Welcomes adult-supervised secondary school volunteers in its awareness programs.

American Diabetes Association – Professional and Public Education

Address: 2400 Augusta Drive, Suite 175, Houston, TX 77057

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Mary Baumann or Amanda Caylor, Manager of Youth Markets

Phone: 800-342-2383 or 713-977-7706 Ext. 6085

Fax: 713-977-6277

Email: mbaumann@diabetes.org or acaylor@diabetes.org

Website: <http://www.diabetes.org/in-my-community/local-offices/houston-texas>

Local Bus Routes: 53, 81, 82

Ages/Grades Served: PreK-12

Eligibility: No area restrictions. • Requires a school that hosts one of its guest speakers also participate in the School Walk for Diabetes program. • The Walk is an educational school fund-raising program that advances diabetes research, education, and advocacy and promotes healthy living, school spirit, and community involvement.

Costs: Free.

Onsite at Schools: Yes. Speakers make presentations to schools, as well as other public and private organizations.

Languages: English, Spanish

Direct Services: Provides professional speakers for group meetings to present information and materials about diabetes.

• Offers information and awareness specific to African Americans, Native Americans, Alaska Natives, Asian Americans, Native Hawaiians, Pacific Islanders, and Latinos. • Covers risk factors, those who may be at risk, and ways to help manage the disease. • Offers workshops and in-services for teachers and nurses on preventing childhood obesity through coordinated school health.

American Heart Association, Houston Division – Speakers Bureau and Public Education

Address: 10060 Buffalo Speedway, Houston, TX 77054

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Myra Robinson, Executive Director

Phone: 713-610-5000

Fax: 713-610-5200

Email: Myra.Robinson@heart.org

Website: http://www.heart.org/HEARTORG/Affiliate/Houston/Texas/Home_UCM_SWA001_AffiliatePage.jsp

Local Bus Routes: 10, 14

Ages/Grades Served: Grades K-12

Eligibility: No restrictions, but requires an application.

Costs: Free

Onsite at Schools: Yes, offers speakers, an extensive collection of lesson plans, and a Cardio-Pulmonary Resuscitation (CPR) training kit for schools.

Languages: Chinese, English, Spanish, Vietnamese

Direct Services: Provides programs as requested on cardiovascular disease, risk factors, healthy-heart lifestyles, and research for youth and adults. • Offers a portable CPR in Schools Training Kit for secondary schools usable for training 10 students at a time; also offers extensive lesson plans for Grades K-8.

City of Houston – Office of Emergency Management

Address: 5320 North Shepherd Drive, Houston, TX 77091

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Michael Walter, Public Information Officer

Phone: 713-884-4554

Fax: 713-884-4545

Email: info@houstonoem.net or Michael.Walter@houstontx.gov

Website: <http://www.houstonoem.net/go/doc/4027/1995702>

Local Bus Routes: 44, 45

Ages/Grades Served: All ages

Eligibility: Requires at least 2 weeks' notice for requests for presentations and a facility that can accommodate an audience of at least 20 persons.

Costs: Free

Onsite at Schools: Yes. Any school can request a presentation about emergency preparedness and about the Ready Houston Initiative.

Languages: English, Spanish

Direct Services: Conducts disaster preparedness presentations for citizens of Houston.

Crisis Intervention of Houston, Inc. – Community Education

Address: 3015 Richmond Avenue, Houston, TX 77098

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Naomi Madrid, Executive Director

Phone: 713-533-4500

Fax: 713-527-0435

Email: info@crisishotline.org

Website: <http://www.crisishotline.org>

Local Bus Routes: 25, 53

Ages/Grades Served: Primarily ages 13-17 and adults ages 18+

Eligibility: Some services, such as speakers, require completing an application.

Costs: Costs vary. • Calls to hotlines are free. • Call to ask about costs for speakers.

Onsite at Schools: Yes, speakers are available to schools.

Languages: English, Spanish

Direct Services: Provides speakers on bullying, suicide prevention, crisis intervention, suicide warning signs, grief processes, and communication and listening skills.

Epilepsy Foundation of Texas – Epilepsy Education in Schools

Address: 2401 Fountain View Drive, Suite 900, Houston, TX 77057

Area Served: Southeast Texas

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Amy Redus, Education Programs or Donna Stahlhut, CEO

Phone: 888-548-9716 or 713-789-6295

Fax: 713-789-5628

Email: education@eftx.org or dstahlhut@eftx.org

Website: <http://eftx.org>

Local Bus Routes: 81, 82

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: Yes. Provides seizures training for school personnel and makes presentations at schools.

Languages: English, Spanish

Direct Services: Provides information and materials for students and school staff. • Covers the causes and prevention of epilepsy, how epilepsy affects psychological, social, and educational life, and how to manage seizures.

Harris Health System

Address: 2525 Holly Hall Street, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Hours vary among the 22 locations. • Call for specific hours.

Contact: David Lopez, CEO

Phone: 713-566-6400 (general questions)

Fax: Not available

Email: Not available

Website: <https://www.harrishealth.org/en/news/speaker-bureau/pages/default.aspx>

Local Bus Routes: 700 (METRO light rail); 11, 87 (bus)

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: Yes. One of its 6 school-based clinics is at an HISD middle school. • Speakers are available to schools. Use the online request form.

Languages: English, Spanish

Direct Services: Offers experts who share their expertise on diverse health-related topics ranging from health and wellness to health reform.

Houston Bar Association

Address: 1001 Fannin Street, Suite 1300, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Bonnie Simmons, Supervising Project Coordinator

Phone: 713-759-1133

Fax: 713-759-1710

Email: bonnies@hba.org

Website: <http://www.hba.org>

Local Bus Routes: 20, 40, 85, 131

Ages/Grades Served: All ages, but primarily adults ages 18+

Eligibility: Must apply at least 3 weeks ahead of time to request a speaker and must specify the legal topic for presentation.

Costs: Costs vary. • Services may require a fee. • Call the HBA for specific costs.

Onsite at Schools: Yes. HBA has a Speakers Bureau available to any school or community organization.

Languages: English

Direct Services: Provides legal assistance to the public. • Offers a speakers bureau, a dispute resolution center, a lawyer referral service, volunteer lawyers, a legal line, and other services.

Houston Clean City Commission, Inc. – Speakers Bureau

Address: 3000 Richmond Avenue, Suite 350, Houston, TX 77098

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Emily Barlow, Program Director

Phone: 713-839-8855

Fax: 713-839-8880

Email: contact@houstonbeautiful.org or ebarlow@houstonbeautiful.org

Website: <http://www.houstonbeautiful.org>

Local Bus Routes: 25, 82

Ages/Grades Served: All ages.

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: Yes. Provides speakers to visit classrooms and present on varied environmental topics.

Languages: English

Direct Services: Speakers present to community groups on recycling, litter prevention, community clean-up, and beautification projects. • Offers extensive curriculum and teacher training on varied environmental topics. • Helps schools with beautification and landscaping projects in their neighborhoods and on school property. • Helps schools develop outdoor environmental learning centers.

PFLAG Houston

Address: 2700 Albany Street, Houston, TX 77006

Area Served: Houston

Hours/Days: No fixed hours. • Call for information about meeting times and locations.

Contact: Tim Suenram, President

Phone: 713-46PFLAG or 713-467-3524

Fax: Not available

Email: speakers@pflaghouston.org or webmaster@pflaghouston.org

Website: <http://www.pflaghouston.org>

Local Bus Routes: 81, 82, 163

Ages/Grades Served: Ages 12-17 and adults ages 18+

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: Yes. Offers trained volunteer community leaders who make presentations and provide training for school staff and help create model policy and creative programs that address bullying, harassment, and discrimination.

Languages: English

Direct Services: Provides confidential help to families and friends to understand sexual orientation and gender identity while helping to raise awareness and acceptance. • Provides support, education, and advocacy to students, parents, families, friends, and educators to help them create a learning environment that is conducive to the educational success of all students. • A lending library is available.

Prevent Blindness Texas

Address: 2202 Waugh Drive, Houston, TX 77006

Area Served: Southeast Texas

Hours/Days: Monday-Thursday, 8:30AM-5:30PM

Contact: Irene Baird, Executive Director or Marisol Guzman, Program Director

Phone: 713-526-2559

Fax: 713-529-8310

Email: ibaird@preventblindnesstexas.org or mguzman@preventblindnesstexas.org

Website: <http://texas.preventblindness.org>

Local Bus Routes: 81, 82

Ages/Grades Served: Presentations: All ages. • Curriculum: Grades K-8

Eligibility: Must submit an online request for speakers at community events.

Costs: Free

Onsite at Schools: Yes. Offers vision, eye health, and safety curriculums aligned with national content standards. • Includes teachers' guides, lesson plans, and other support materials.

Languages: Chinese, English, Spanish, Vietnamese

Direct Services: Offers presenters at health fairs and community events. • Conducts vision screenings at community events to help identify adults and children at risk of eye disease and vision loss.

St. Joseph Medical Center

Address: 1401 St. Joseph Parkway, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Pat Matthews, CEO

Phone: 713-757-1000 (general questions) or 713-757-7575 (physician finder)

Fax: Not available

Email: sjmcanswers@sjmctx.com

Website: <http://www.sjmctx.com/services/community-services>

Local Bus Routes: 5, 30, 40, 85

Ages/Grades Served: All ages

Eligibility: No area restrictions. • Audience must have 20+ persons. • Call for an application.

Costs: Free

Onsite at Schools: Yes. Speakers are available to speak at schools and other organizations.

Languages: English, Spanish

Direct Services: Offers speakers to present to community organizations about a variety of health topics or disease diagnosis and recovery. • Among available topics are: allergies, cancer, first aid, healthy living, depression, infectious disease, migraines, panic attacks, home and family safety, and stress reduction.

The Council on Alcohol and Drugs Houston

Address: 303 Jackson Hill Street, Houston, TX 77007

Area Served: Houston

Hours/Days: Offices: Monday-Thursday, 8:30AM-9:00PM, Friday, 8:30AM-5:00PM, Saturday, 8:00AM-2:00PM. •

Speakers: Monday-Friday, 8:30AM-4:30PM.

Contact: William Taylor, President and CEO

Phone: 713-942-4100 or 877-777-8829

Fax: 713-400-6684

Email: youth@council-houston.org

Website: <http://www.council-houston.org/prevention-education/prevention-prc/presentations-health-fairs-tours>

Local Bus Routes: 26, 50, 85

Ages/Grades Served: Grades 3-12

Eligibility: No area restrictions. • Requires at least 2 weeks' lead time for presentations, health fairs, or agency tours.

Costs: Free

Onsite at Schools: Yes. Speakers make presentations to schools and other community groups.

Languages: English

Direct Services: Provides presentations, health fairs, and agency tours to the community. • Offers a Grades 3-8 prevention curriculum for developing drug resistance skills, personal self-management, and general social skills. • Offers a Grades 9-12 prevention curriculum for developing planning and decision-making skills, interpersonal competence skills, cultural competence skills; and peaceful conflict resolution.

The University of Houston College of Optometry (UHCO) – Speakers Bureau

Address: 4901 Calhoun Road, Houston, TX 77204

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-6:00PM

Contact: Not available

Phone: 713-743-2051

Fax: Not available

Email: marketing@optometry.uh.edu

Website: <http://www.opt.uh.edu/community/need-a-speaker.cfm>

Local Bus Routes: 30, 77, 80

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Costs vary. • Contact UHCO for specific information.

Onsite at Schools: Yes. Speakers present on eye health and other vision-related topics.

Languages: English, Spanish

Direct Services: Offers medical experts to speak on pediatric optometry, diabetic retinopathy, glaucoma, cataracts, macular degeneration, retinal diseases, and multiple sclerosis. • Speakers also present on perceptual skills testing, color vision testing, low vision, prescription eyewear, contact lenses, sunglasses, and other eye health or vision-related topics.

United Nations Association (UNA) – Houston Chapter

Address: 11110 Bellaire Boulevard, Houston, TX 77072

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM, by appointment only. • Hours are flexible. • Always call ahead.

Contact: Teta Banks, President

Phone: 832-448-0538

Fax: 713-667-4744

Email: info@unahouston.org or globalclassrooms@unahouston.org

Website: <http://www.unahouston.org/content/programs-and-projects>

Local Bus Routes: 2

Ages/Grades Served: Grades K-12

Eligibility: No restrictions

Costs: Costs vary. • Minimum cost is \$100. • Costs depend on program, duration, audience size, and location.

Onsite at Schools: Yes. Speakers present about world affairs and the United Nations to schools and civic organizations.

Languages: English, Spanish • Availability of other languages depends on the topic.

Direct Services: Offers information and training programs about the various organizations within the United Nations (UN) structure and about various international issues and their effects on the local and global communities. • UNA holds an Annual Global Classrooms Conference for middle school and high students and culminating in a Model UN session where students debate and develop resolutions and solutions to global crises.

TRANSLATION and INTERPRETATION

Translation and Interpretation:

1. Alliance for Multicultural Community Services (AMCS) – Interpreter Services
2. ALTA Translation Services, Inc.
3. Boat People SOS (BPSOS)
4. Daya: Serving South Asian Families
5. Houston Interpreters and Translators Association (HITA)
6. Language Line
7. MedLine Plus – Health Information in Multiple Languages
8. Sign Shares
9. Texas Department of Assistive and Rehabilitative Services (DARS)
10. Young Men's Christian Association of Greater Houston (YMCA) – International Services

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 209	Adults ages 18+	Costs vary	No	English, Spanish, and 65+ other languages
2	800-895-8210 404-920-3800 404-920-3891	All ages	Costs vary	Yes	English, Spanish, and 100+ other languages
3	281-530-6888	Adults ages 18+	Costs vary	No	English, Khmer, Spanish, Vietnamese
4	713-583-1822	All ages	Free	No	Bengali, English, Gujarati, Hindi, Telugu, Urdu, others

5	281-731-3813	All ages	Costs vary	Yes	Arabic, Chinese, English, Farsi, Hindi, Korean, Polish, Punjabi, Russian, Sindhi, Spanish, Urdu, others
6	800-752-6096	All ages	Costs vary	Yes	English, Spanish, and 200+ other languages
7	888-346-3656 301-594-5983	All ages	Free	No	Arabic, Chinese, English, Spanish, Urdu, others
8	713-869-4373 866-787-4154	Grades Pre-K-12	Costs vary	Yes	American Sign Language, English, Spanish Sign Language, Spanish
9	713-267-8510 800-628-5115	All ages	Costs vary	Yes	American Sign Language, English
10	713-659-5566	Adults ages 18+	Costs vary	No	Arabic, English, Farsi, Kirundi, Oromo, Russian, Spanish, Swahili, others

Alliance for Multicultural Community Services (AMCS) – Interpreter Services

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Lori Bass, Interpreter Services

Phone: 713-776-4700 Ext. 209

Fax: 713-776-4730

Email: info@allianceontheweb.org (general questions) or lbass@allianceontheweb.org (interpreter services)

Website: <http://www.allianceontheweb.org/interpreter.html>

Local Bus Routes: 9, 163

Ages/Grades Served: Adults ages 18+

Eligibility: Persons to be trained must be bilingual, have a high school diploma, and meet age requirements.

Costs: Costs vary. • Training is free; however, AMCS charges a fee for interpreter services.

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides interpretation for limited English proficient clients who need access to health care, immigration, and social services.

ALTA Translation Services, Inc.

Address: 3355 Lenox Road, Suite 510, Atlanta, GA 30326

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Rachel Maurer, Translation Services

Phone: 800-895-8210 or 404-920-3800 (general questions), or 404-920-3891 (translation services)

Fax: 888-303-4455 or 404-920-3801

Email: Not available

Website: <http://www.altalang.com/translation-services/houston>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Costs vary. • Contact for a free estimate using an online form. • Charges fees on a per-word basis for all translations. • Determines rates by the specific language, the turnaround time, and the nature of the subject matter. • Minimum charge is \$85-\$125 depending on the language.

Onsite at Schools: Yes

Languages: Albanian, Afrikaans, Amharic, Arabic, Armenian, Azeri, Baluchi, Belorussian, Bengali, Bosnian, Bulgarian, Burmese, Cebuano, Czech, Chechen, Chinese (Cantonese, Mandarin, Min, Taiwanese, Wu), Croatian, Danish, Dari, Dutch, English, Fante, Farsi, Finnish, Flemish, French, Fulfulde, Georgian, German, Greek, Gujarati, Haitian Creole, Hausa, Hawaiian, Hindi, Hebrew, Hmong, Hungarian, Ibo, Ilocano, Indonesian, Italian, Japanese, Kannada, Kashmiri, Kazakh, Khmer, Korean, Kurdish (Kurmandji, Sorani), Lao, Latvian, Lithuanian, Malayalam, Marathi, Mongolian, Norwegian, Oromo, Papiamentu, Pashto, Polish, Portuguese, Punjabi, Romanian, Russian, Samoan, Serbian, Sinhalese, Slovenian, Slovak, Somali, Spanish, Swahili, Swedish, Tagalog, Tajik, Tamil, Thai, Tigrinya, Tongan, Turkish, Turkmen, Twi, Ukrainian, Urdu, Uzbek, Vietnamese, Wolof, Yiddish, Yoruba

Direct Services: Provides complete professional translation services in 100+ languages.

Boat People SOS (BPSOS)

Address: 11360 Bellaire Boulevard, Suite 910, Houston, TX 77072

Area Served: Harris County

Hours/Days: Monday-Friday, 9:00AM-5:00PM

Contact: Trish Nguyen

Phone: 281-530-6888

Fax: 281-530-6838

Email: trish.nguyen@bpsos.org

Website: <http://www.bpsos.org/mainsite/en/where-we-work/us-branches/houston.html>

Local Bus Routes: 2

Ages/Grades Served: Adults ages 18+

Eligibility: Some services require proof of income, proof of identity, and proof of residence.

Costs: Costs vary; some language services may charge a fee.

Onsite at Schools: No

Languages: English, Khmer, Spanish, Vietnamese

Direct Services: Provides ESL classes and citizenship and naturalization services. • Offers case management, health education, housing assistance and referrals, legal assistance, direct emergency assistance, and help for victims of domestic violence.

Daya: Serving South Asian Families

Address: 3300 South Gessner Road, Suite 203, Houston, TX 77063

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 9:00AM-5:00PM. • Help Line: Monday-Sunday, 24 hours/day

Contact: Abhilasha Vineet, Director of Community Education and Outreach

Phone: Offices and Help Line: 713-981-7645

Fax: 713-583-1822

Email: contact@dayahouston.org

Website: <http://www.dayahouston.org>

Local Bus Routes: 46

Ages/Grades Served: All ages

Eligibility: Must be a member of the South Asian community.

Costs: Free

Onsite at Schools: No

Languages: Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Urdu

Direct Services: Provides translation and interpretation. • Offers individual crisis counseling, case management, and support for survivors of domestic violence. • Offers computer skills and ESL classes, transitional housing, financial assistance, legal assistance, help with accessing public benefits, and referrals. • Operates a help line for women and children in crisis situations such as domestic violence, sexual assault, and child abuse.

Houston Interpreters and Translators Association (HITA)

Address: PO Box 801793, Houston, TX 77280

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Nina Midway, Public Relations, or Steven Marzuola, President

Phone: 281-731-3813

Fax: Not available

Email: pr@hitagroup.org, editor@hitagroup.org, or president@hitagroup.org

Website: <http://www.hitagroup.org/users/find>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: No restrictions

Costs: Costs vary. • Annual dues are \$35 for individuals, \$100 for corporations, and \$75 for institutions. • HITA members charge for services. • Call for specific costs.

Onsite at Schools: Yes

Languages: American Sign Language, Amharic, Arabic, Baluchi, Belarusian, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin, Wu), Croatian, Danish, Dutch, English, Farsi, French, German, Hebrew, Hindi, Hungarian, Indonesian, Italian, Korean, Latvian, Norwegian, Polish, Portuguese, Punjabi, Romanian, Russian, Serbian, Sindhi, Spanish, Swedish, Turkish, Ukrainian, Urdu, Vietnamese, and others.

Direct Services: Provides interpretation (oral) or translation (written) to and from English and other languages.

Language Line Solutions

Address: 1 Lower Ragsdale Drive, Building 2, Monterey CA 93940

Area Served: Texas and other states

Hours/Days: Monday-Sunday, 24 hours/day

Contact: Winnie Heh, Senior Vice President of Global Operations

Phone: 800-752-6096

Fax: Not available

Email: WeCare@languageline.com

Website: <http://www.languageline.com>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Costs vary. • Call for specific cost details.

Onsite at Schools: Yes. Services are available to schools and other types of community organizations.

Languages: Akan, Albanian, American Sign Language, Amharic, Arabic, Armenian, Assyrian, Azerbaijani, Azeri, Bajuni, Bambara, Basque, Belorussian, Bengali, Bosnian, Bulgarian, Burmese, Cakchiquel, Chinese (Cantonese, Fukienese, Fuzhou, Mandarin, Shanghainese, Sichuan, Toishanese), Catalan, Chao-Chao, Chaldean, Chin, Chuukese, Cree, Croatian, Czech, Danish, Dari, Dinka, Diula, Dutch, Edo, English, Estonian, Ewe, Fante, Farsi, Fijian Hindi, Finnish, Flemish, French, Fula, Fulani, Gaelic, Garre, Georgian, German, Gorani, Greek, Haitian Creole, Hakka, Hausa, Hebrew, Hindi, Hmong, Hungarian, Ibanag, Ibo, Icelandic, Igbo, Ilocano, Indonesian, Italian, Javanese, Karen, Karenni, Kashmiri, Kazakh, Khmer, Kikuyu, Kinyarwanda, Kirghiz, Kirundi, Korean, Kosovan, Krio, Kurdish, Kurmanji, Lao, Latvian, Lingala, Lithuanian, Luganda, Macedonian, Malay, Malayalam, Mam, Mandinka, Mandingo, Marathi, Marshallese, Mien, Mina, Mixteco, Moldavan, Mongolian, Montenegrin, Neapolitan, Nepali, Norwegian, Nuer, Oromo, Papiamentu, Pashto, Patois, Pidgin, Polish, Portuguese, Punjabi, Quechua, Romanian, Russian, Samoan, Serbian, Sicilian, Sinhalese, Slovak, Somali, Sorani, Spanish, Sundanese, Susu, Swahili, Swedish, Tagalog, Taiwanese, Tajik, Tamil, Telugu, Tigre, Thai, Tibetan, Tigrinya, Tongan, Toucouleur, Turkish, Twi, Ukrainian, Urdu, Uighur, Uzbek, Vietnamese, Visayan, Welsh, Wolof, and others

Direct Services: Provides over-the-phone, on-demand video remote interpreting, and on-site interpretation in 200+ languages. • Also provides translation of documents, websites, and multimedia in 200+ languages.

MedLine Plus – Health Information in Multiple Languages

Address: United States National Library of Medicine, 8600 Rockville Pike, Bethesda, MD 20894

Area Served: Texas and other states

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Online Services: Monday-Sunday, 24 hours/day

Contact: Stephanie Dennis, Head of Health Information Products Unit

Phone: 888-346-3656 or 301-594-5983

Fax: 301-402-1384

Email: custserv@nlm.nih.gov

Website: <http://www.nlm.nih.gov/medlineplus/languages/languages.html>

Local Bus Routes: None

Ages/Grades Served: All ages

Eligibility: The MedLine is available to the general public.

Costs: Free

Onsite at Schools: No

Languages: American Sign Language, Amharic, Arabic, Armenian, Bengali, Bosnian, Burmese, Chamorro, Chinese, Chuukese, Croatian, English, Farsi, French, German, Gujarati, Haitian Creole, Hindi, Hmong, Ilocano, Italian, Karen, Khmer, Kirundi, Korean, Kurdish, Lao, Marshallese, Nepali, Oromo, Polish, Portuguese, Romanian, Russian, Samoan, Somali, Spanish, Swahili, Tagalog, Thai, Tigrinya, Tongan, Turkish, Ukrainian, Urdu, Vietnamese

Direct Services: Provides links to find health information in languages other than English organized by health topic.

Sign Shares

Address: 99 Detering Street, Suite 160, Houston, TX 77007

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Accepts walk-ins.

Contact: Deborah Gunter, President/CEO

Phone: 713-869-4373 or 866-787-4154

Fax: 713-869-8463

Email: coordinator@signshares.com

Website: <http://www.signshares.com>

Local Bus Routes: 85

Ages/Grades Served: Grades Pre-K-12

Eligibility: No area restrictions. • Services are available to the general public.

Costs: Charges an hourly rate based on time of day, advance notice, and volume of service. • Minimum rate is 2 hours.

Onsite at Schools: Yes

Languages: American Sign Language, English, Spanish, Spanish Sign Language

Direct Services: Provides American Sign Language (ASL) interpreting services. • Also provides oral interpreting services and computer-aided real-time (CART) reporting services.

Texas Department of Assistive and Rehabilitative Services (DARS)

Address: 6220 Westpark Drive, Suite 110, Houston, TX 77057

Area Served: Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Cassie Fisher, Stakeholder Relations, or Brandy Holt, Stakeholder Relations

Phone: 713-267-8510 or 800-628-5115 (general questions); 512-377-0486 (Cassie Fisher) or 512-377-0646 (Brandy Holt) (stakeholder relations)

Fax: 713-735-3473

Email: DARS.Inquiries@dars.state.tx.us (general questions), cassie.fisher@dars.state.tx.us (stakeholder relations), or brandy.holt@dars.state.tx.us (stakeholder relations)

Website: <http://www.dars.state.tx.us/dhhs/direct.shtml>

Local Bus Routes: 25, 81, 163

Ages/Grades Served: All ages

Eligibility: No area restrictions

Costs: Costs vary. • Call DARS for specific costs.

Onsite at Schools: Yes

Languages: American Sign Language, English

Direct Services: Provides last-resort services for persons who are deaf or hard of hearing to facilitate access to essential services and community participation. • Services include sign language or oral interpreters and real-time captioning.

Young Men's Christian Association of Greater Houston (YMCA) – International Services

Address: 2600 North Loop West, Suite 330, Houston, TX 77092

Area Served: Greater Houston

Hours/Days: Offices: Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM. • Accepts walk-ins.

Contact: Linda F. Lykos, Vice President-Development

Phone: 713-659-5566

Fax: 713-659-4314

Email: llynos@ymcahouston.org

Website: <http://www.ymcahouston.org>

Local Bus Routes: 40, 58

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and proof of refugee status.

Costs: Costs vary. • Charges fees on a sliding scale based on income.

Onsite at Schools: No

Languages: Arabic, Burmese, English, Farsi, French, Kirundi, Oromo, Russian, Spanish, Swahili, Vietnamese

Direct Services: Assists refugees in resettlement. • Offers GED preparation and ESL classes, job training, and other services in its informal education programs. • Offers after school and youth programs.

TRANSPORTATION

Transportation:

1. American Red Cross – Greater Houston Area Chapter
2. Association for the Advancement of Mexican Americans (AAMA)
3. Gulf Coast Community Services Association, Inc. (GCCSA)
4. Harris County Rides
5. Metropolitan Transit Authority of Harris County (METRO)
6. St. Hope Foundation, Inc. – Medical Transportation Services

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-313-1631	All ages	Free	No	English, Spanish, and 200+ other languages
2	713-926-9491	All ages	Free	No	English, Spanish
3	713-393-4700	All ages	Free	No	English, Spanish
4	713-368-7433	Adults ages 18+	Costs vary	Yes	English, Spanish
5	713-635-4000	All ages	Costs vary	Yes	English, Spanish
6	713-778-1300	All ages	Free	No	English, French, Portuguese, Spanish, Vietnamese

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Hours/Days: Monday-Friday, 7:00AM-6:00PM

Contact: Not available

Phone: 713-313-1631

Fax: 713-313-5479

Email: information@ghac.org

Website: <http://www.redcross.org/tx/houston>

Local Bus Routes: 9, 25

Ages/Grades Served: All ages

Eligibility: Requires referral by a participating physician or social service agency; also requires proof of residence, proof of Medicare eligibility, proof of disability, or homeless status.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Provides transport for persons who are low-income or elderly, or who have special medical needs. • Persons may receive door-to-door transportation to and from medical appointments and social service agencies.

Association for the Advancement of Mexican Americans (AAMA)

Address: 204 Clifton Street, Houston, TX 77011

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Kathryn Butcher, VP of Public Relations

Phone: 713-926-9491

Fax: 713-926-8035

Email: kbutcher@aama.org

Website: <http://www.aama.org>

Local Bus Routes: 20, 50

Ages/Grades Served: All ages

Eligibility: Requires status as an at-risk Latino in need of counseling or other assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps link Spanish-speaking persons to transportation, medical care, housing, and other services. • Serves as a liaison for persons who are unable to access services due to language barriers.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Sue Kriegel, Executive Assistant

Phone: 713-393-4700

Fax: 713-343-8701

Email: gulfcoast@gccsa.org

Website: <http://www.gccsa.org>

Local Bus Routes: 700 (METRO light rail); 18 (bus)

Ages/Grades Served: All ages

Eligibility: Income guidelines apply for most services. • Requires proof of identity, proof of disability, proof of income, proof of residence, and proof of age.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Works with the Harris County RIDES Program to provide transportation to senior citizens and persons with disabilities.

Harris County – RIDES Program

Address: 9418 Jensen Drive, Houston, TX 77093

Area Served: Harris County outside of METRO Lift service area

Hours/Days: Shared Ride: Monday-Sunday, 7:00AM-7:00PM. • Taxi: Monday-Sunday, 24 hours/day.

Contact: Yvonne Maldonado or Juan Hernandez, Consumer Assistance Specialists

Phone: 713-368-7433

Fax: 713-696-1977

Email: yvonne.maldonado@csd.hctx.net or juan.hernandez@csd.hctx.net

Website: <http://www.harriscountyrides.com>

Local Bus Routes: 6, 45

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of disability, proof of age, and proof of income.

Costs: Half fare: \$3. • Maximum one-way fare is \$24 (after a 50% discount). • Fares are subject to change at any time.

Onsite at Schools: Yes

Languages: English, Spanish

Direct Services: As a subsidized program of curb-to-curb transportation, RIDES lets eligible customers and participating agencies buy services at a large discount.

Metropolitan Transit Authority of Harris County (METRO)

Address: 1900 Main Street, Houston, TX 77002

Area Served: Harris County

Contact: Not available

METRO Service	Focus	Phone	Days	Hours
Offices	Customer service Community outreach	713-635-4000 713-739-4018		
METROLine	Route and schedule information	713-635-4000	Monday-Friday Saturday-Sunday	6:00AM-12:00AM 8:00AM-12:00AM
RideStore	Fare cards and passes	713-739-6968	Monday-Friday	8:00AM-5:00PM
METROLift	Customer service information	713-225-0119	Monday-Friday	8:00AM-5:00PM
METRO STAR	Van pool	713-224-7433 888-606-7433		
MAP	Motorist assistance	713-225-5627 713-CALL-MAP	Monday-Friday	6:00AM-10:00PM
Emergency Ride	Emergency assistance	713-224-7433 888-606-7433		

Fax: Not available

Email: Not available

Website: <http://www.ridemetro.org/AboutUs/ContactUs.aspx>

Local Bus Routes: METRO Offices and RideStore: 700 (METRO light rail); 88, 249 (bus)

Ages/Grades Served: All ages

Eligibility: No restrictions for most uses. • METRO is open to the general public.

Costs: One-way METRO Rail fares are \$1.25. • One-way METRO Park and Ride fares vary by transit zone.

Onsite at Schools: Yes. METRO light rail and bus routes pass near many public and private schools. • METRO also offers safety presentations and rail safety materials for classrooms in Grades K-12.

Languages: English, Spanish

Direct Services: Runs the METRO Bus, METRO Rail, METRO Lift, STAR vanpool, and Ride Share programs.

St. Hope Foundation, Inc. – Medical Transportation Services

Address: 6200 Savoy Drive, Suite 540, Houston, TX 77036

Area Served: Greater Houston

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

Contact: Tracy Minter, Transportation Coordinator

Phone: 713-778-1300

Fax: 713-778-0827

Email: Not available

Website: <http://offeringhope.org>

Local Bus Routes: 81, 132, 163

Ages/Grades Served: All ages

Eligibility: Serves HIV+ persons. • Requires proof of income, proof of residence, and proof of HIV+ status.

Costs: Free

Onsite at Schools: No

Languages: English, French, Portuguese, Spanish, Vietnamese

Direct Services: Provides transportation in vehicles and vans to persons living with HIV/AIDS.

TUTORING SERVICES

Tutoring Services:

1. Alliance for Multicultural Community Services
2. American Red Cross – Greater Houston Area Chapter
3. Chinese Community Center
4. Community Family Centers (CFC)
5. Fifth Ward Enrichment Program, Inc.
6. Houston Area Urban League (HAUL)
7. Houston Public Library (HPL)
8. Multicultural Education and Counseling through the Arts (MECA)
9. Neighborhood Centers, Inc.
10. SHAPE Community Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700	Ages 10-17	Free	No	English, Spanish, others
2	713-526-8300	Grades PreK-12	Costs vary	Yes	English, Spanish, and 200+ other languages
3	713-271-6100 Ext. 110	Grades K-10	Free	No	Chinese, English, Spanish, Vietnamese
4	713-923-2316	Ages 6-17	Free	Yes	English, Spanish
5	713-229-8353	Males ages 12-19	Free	Yes	English, Spanish
6	713-393-8700 713-393-8714	Ages 12-18	Free	Yes	English, Spanish
7	832-393-1313	Grades K-12	Free	No	Arabic, Chinese, English, French, German, Italian, Japanese, Russian, Spanish
8	713-802-9304 713-802-9403	Grades 11-12	\$20 fee	No	English, Spanish
9	713-667-9400	Ages 0-18	Costs vary	No	English, Spanish
10	713-521-0629	Ages 5-15	Free	No	English

Alliance for Multicultural Community Services

Address: 6440 Hillcroft Street, Suite 411, Houston TX 77081

Area Served: Harris County

Hours/Days: Monday-Friday, 8:30AM-5:00PM

Contact: Yani Rose, Executive Director or Miriam Diria, Director of Operations

Phone: 713-776-4700

Fax: 713-776-4730

Email: info@allianceontheweb.org, yanikeo@allianceontheweb.org, or mdiria@allianceontheweb.org

Website: <http://www.allianceontheweb.org/community.html>

Local Bus Routes: 9, 163

Ages/Grades Served: Ages 10-17

Eligibility: Requires school report card, proof of age, and proof of income.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Focuses on students from low-income households. • College-student mentors provide homework and tutorial assistance. • Offers a computer lab, financial literacy classes, life skills education, recreational activities, community services projects, and cultural opportunities.

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Steve Vetrano, CEO

Phone: 713-526-8300 or 800-RED-CROSS

Fax: 713-313-5479

Email: information@ghac.org, support@redcrosstraining.org, or YouthInvolvement@redcross.org

Website: <http://www.houstonredcross.org> or <http://www.redcross.org/take-a-class/school-programs>

Local Bus Routes: 25, 26, 53

Ages/Grades Served: Grades PreK-12

Eligibility: Full training for students requires 2.5 hours. • An online toolkit helps schools start and run a Red Cross Club.

Costs: Costs vary. • Training is free for students; charges a fee of \$70 to \$110 for adult or instructor training.

Onsite at Schools: Yes. The local Red Cross chapter assists in creating Red Cross Clubs at any school level.

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Offers training in First Aid and Cardio-Pulmonary Resuscitation (CPR) for students. • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card.

Chinese Community Center of Houston

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Tutoring: Monday-Friday, 3:00PM- 6:30PM

Contact: Lisa To, Youth Program Coordinator

Phone: 713-271-6100, Ext. 110

Fax: 713-271-3713

Email: info@ccchouston.org or lisato@ccchouston.org

Website: <http://ccchouston.org/youth>

Local Bus Routes: 2

Ages/Grades Served: Grades K-10

Eligibility: Proof of income level. • Requires parents to participate in at least one family involvement activity each month such as parenting classes, benefits counseling, and family involvement nights.

Costs: Free

Onsite at Schools: No

Languages: Chinese, English, Spanish, Vietnamese

Direct Services: Tutors help new immigrant youths in their transition into the community on a daily basis through academic tutoring and help with school homework and other question. • Offers English language enrichment and other social group activities.

Community Family Centers

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Hours/Days: Youth Tutoring: Monday-Friday, 3:00PM-6:00PM. • Accepts walk-ins.

Contact: Rosalba Castillo, Director of Youth Programs

Phone: 713-923-2316

Fax: 713-923-4243

Email: rcastillo@communityfamilycenters.org

Website: <http://www.communityfamilycenters.org>

Local Bus Routes: 20, 36, 50

Ages/Grades Served: Ages 6-17

Eligibility: Requires program registration. • Focuses on the local Spanish-speaking community.

Costs: Free

Onsite at Schools: Yes. Youth programs are at 2 HISD high schools. • School-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Aligns educational support activities with HISD goals in providing daily help with homework and tutoring as needed. • Focuses on reading/writing, math, science, language proficiency and comprehension. • Supports learning and acquiring new life and social skills and offers enrichment activities.

Fifth Ward Enrichment Program, Inc.

Address: 4014 Market Street, Suite W145, Houston, TX 77020

Area Served: Houston: Fifth Ward

Hours/Days: Monday-Friday, 9:00AM-6:00PM

Contact: Veldya Hamilton, Administrative Clerk or Charles L. Savage, Executive Director

Phone: 713-229-8353

Fax: 713-229-8311

Email: fwep@fwepinc.org, vhamilton@fwepinc.org, or csavage@fwepinc.org

Website: <http://www.fwepinc.org>

Local Bus Routes: 11

Ages/Grades Served: Males ages 12-19

Eligibility: Must meet age requirements, attend a HISD secondary school in the Fifth Ward, and be a minority youth with identified academic problems.

Costs: Free

Onsite at Schools: Yes. Operates school-based projects located at 3 HISD high schools and 3 HISD middle schools.

Languages: English, Spanish

Direct Services: Offers help with homework and test preparation for boys with identified academic problems. • Holds academic competitions focused on spelling skills and knowledge of historical events and the community. • Recruits tutors from fraternities, corporations, and the community to work with students who have extreme academic problems. • Offers mentoring, entrepreneurial skills, life skills, leadership development, and community service.

Houston Area Urban League (HAUL)

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Judson W. Robinson III, President and CEO

Phone: 713-393-8700 (general questions) or 713-393-8714 (registration)

Fax: 713-393-8790

Email: Not available

Website: <http://www.haul.org/programs/education-center>

Local Bus Routes: 20, 66, 262

Ages/Grades Served: Middle School MIDLITES Program: Ages 11-14. • High School NULITES Program: Ages 15-18.

Eligibility: Requires registration.

Costs: Free

Onsite at Schools: Yes.

Languages: English, Spanish

Direct Services: Focuses middle school educational support activities on college readiness and developing life skills, and focuses high school educational support activities on personal and leadership development, college plans, and career plans. • A Saturday academy focuses on science, technology, engineering, and mathematics (STEM) disciplines.

Houston Public Library (HPL)

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Tuesday-Thursday, 4:00PM-6:00PM. • Homework Help: Monday-Sunday, 2:00PM-11:00PM

Contact: Greg Simpson, Assistant Director of Communications

Phone: 832-393-1313

Fax: Not available

Email: Not available

Website: <http://www.houstonlibrary.org/tutorials> and <http://www.houstonlibrary.org/hpl-locations>

Local Bus Routes: Central Library: 20, 40, 85. • Call METRO for bus and light rail routes to HPL branch libraries.

Ages/Grades Served: Grades K-12

Eligibility: Many services require a valid library card.

Costs: Free

Onsite at Schools: No, but offers extensive resources to support the K-12 school curriculum.

Languages: Arabic, English, French, German, Italian, Japanese, Mandarin Chinese, Russian, Spanish

Direct Services: Students (K-12) who need help with their schoolwork can request assistance from volunteer tutors. • Cardholders also can get live online homework help, skills building, writing assistance, and more using Brainfuse. • HPL also offers language-learning options such as Live Mocha and Mango Languages.

Multicultural Education and Counseling through the Arts (MECA)

Address: 1900 Kane Street, Houston, TX 77007

Area Served: Harris County

Hours/Days: Monday-Friday, 12:00PM-7:00PM by appointment only.

Contact: Alice Valdez, Executive Director, or Liz Salinas, Associate Director of Programs

Phone: 713-802-9370

Fax: 713-802-9403 or 713-802-9304

Email: info@meca-houston.org

Website: <http://www.meca-houston.org>

Local Bus Routes: 85

Ages/Grades Served: Grades 11-12

Eligibility: No area restrictions. • Requires students to maintain sufficient academic performance in order to participate in recitals and other events.

Costs: Charges a \$20 registration fee. • Provides tutoring at no additional cost for registered students; charges a small fee for students not enrolled at MECA.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers tutoring or students who need tutoring or academic assistance in mathematics, reading, or other academic classes. • Provides a college prep program, a summer arts program, mentoring, SAT preparation workshops and practice exams, dance education, and improvisation classes.

Neighborhood Centers, Inc.

Location	Address	Phone	Fax	Contacts
Offices	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	713-669-5236	Angela Blanchard, President/CEO
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	713-640-7106	Stephen Cooper, Community Developer
Independence Heights	205 West Crosstimbers Road, Houston, TX 77018	713-691-1393	713-691-3825	Blanca Salinas, Community Developer
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	713-315-6404	Bolivar Fraga, Community Developer
The BRIDGE-El Puente	6113 Renwick Drive, Suite 201B, Houston, TX 77081	713-592-0288	713-592-0259	Marisol Casares, Community Developer

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 7:30AM-5:00PM. • Site hours vary. • Call ahead.

Contact: Claudia Vasquez, Senior Vice President and Chief Program Officer

Email: president@neighborhood-centers.org

Website: <http://neighborhood-centers.org>

Local Bus Routes: 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)

Ages/Grades Served: Ages 0-18

Eligibility: Requirements vary by program.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates 6 neighborhood centers as well as early childhood education and other educational, health, and recreational programs.

SHAPE Community Center

Address: 3815 Live Oak Street, Houston, TX 77004

Area Served: Harris County

Hours/Days: Office: Monday-Friday, 9:00AM-4:00PM. • Family Center: Monday-Friday, 7:00AM-7:00PM, Saturday, 8:00AM-5:00PM.

Contact: Deloyd T. Parker, Jr., Executive Director

Phone: 713-521-0629

Fax: 713-521-1185

Email: shape@shape.org

Website: <http://www.shape.org>

Local Bus Routes: 5, 80

Ages/Grades Served: Ages 5-15

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers computer classes, an after-school enrichment program, an 8-week summer school program, an alternative education program, and youth development. • Offers cultural, social, and health-centered programs to support families.

VOCATIONAL TRAINING and EMPLOYMENT

Vocational Training and Employment:

1. Alliance for Multicultural Community Services (AMCS) – Employment Program
2. Bilingual Education Institute (BEI)
3. Career and Recovery Resources, Inc. – Youth Employment Services (YES)
4. Goodwill Industries – Heights Job Connection Service Center
5. Houston Center for Literacy (HCL) – Demonstration Learning Centers
6. Houston-Galveston Area Council (H-GAC) – Workforce Solutions
7. Job Corps – Gary Job Corps Center
8. SEARCH – Employment Services
9. Texas Department of Assistive and Rehabilitative Services (DARS) – Houston Field Offices

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 151	Adults ages 18+	Free	No	English, Spanish, Vietnamese, others
2	713-789-4555	Ages 7-12 Adults ages 18+	Costs vary	No	Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others
3	713-754-7000	Ages 16-21	Costs vary	No	English, Spanish
4	713-692-6221 713-699-6305	Youth Adults ages 18+	Free	No	English
5	713-640-8200 713-670-5518	Ages 17-18 Adults ages 18+	Free	No	English, Spanish
6	713-627-3200	Adults ages 18+	Free	No	English, Spanish,

	713-993-4528 713-993-4571				Vietnamese
7	800-733-JOBS 512-396-6652	Ages 16-24	Free	No	English, Spanish
8	713-739-7752	All ages	Free	No	English, Spanish
9	713-866-7765 (See profile for full list.)	Adults ages 18+	Costs vary	No	American Sign Language, English, Spanish

Alliance for Multicultural Community Services (AMCS) – Employment Program

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Houston

Hours/Days: Monday-Friday, 10:00AM-6:30PM

Contact: Gop Kucha, Employment Department Coordinator

Phone: 713-776-4700 Ext. 151

Fax: 713-776-4730

Email: gkucha@allianceontheweb.org

Website: <http://www.allianceontheweb.org>

Local Bus Routes: 163

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of refugee status; must have lived in the US for no longer than 5 years.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Bosnian, Bulgarian, Burmese, Chinese (Cantonese and Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrigna, Tunisian, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides job counseling, job readiness training, referral to ESL and vocational programs, job referral, job placement, job placement follow-up, job upgrading, and job retention. • Offers ESL classes to enable adults to become self-sufficient and employable as soon as possible.

Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Course hours and days vary. Intensive courses are 18-24 hours. • New cycles start every 7 weeks.

Contact: Lazaro Hinojosa, Admissions Representative

Phone: 713-789-4555 (general questions)

Fax: 713-789-4541

Email: bei@bei.edu

Website: <http://www.bei.edu>

Local Bus Routes: 25, 81

Ages/Grades Served: Ages 7-12, also adults ages 18+

Eligibility: Requires proof of residence and refugee status; must have lived in the US for no longer than 5 years.

Costs: Costs start at \$299 for tuition for language programs, plus costs of materials or registration.

Onsite at Schools: No

Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, and others

Direct Services: Offers intensive, morning, and evening ESL and non-English language classes. • Students also can engage in conversation, drama, and creative writing projects to support acquiring language skills.

Career and Recovery Resources, Inc. – Youth Employment Services (YES)

Address: 2525 San Jacinto Street, Houston, TX 77002

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Jeffrey Berry, Program Director

Phone: 713-754-7000

Fax: 713-754-7072

Email: Not available

Website: <http://www.careerandrecovery.org>

Local Bus Routes: 700 (METRO light rail); 5, 85 (bus)

Ages/Grades Served: Ages 16-21

Eligibility: Must be an at-risk youth.

Costs: Costs vary. • Services may charge fees on a sliding scale based on income.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps clients to assess interests and abilities, explore career options, define career goals, and determine how to get and keep an entry-level job. • Helps with obstacles to employment: illiteracy, disabilities, homelessness, a lack of skills, substance abuse, and risk behaviours.

Goodwill Industries – Job Connection Service Center

Address: 140 West Loop North Freeway, Houston, TX 77055 (Administration)
215 West 20th Street, Houston, TX 77008 (Service Center)

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-4:30PM. • Accepts walk-ins.

Contact: Meredith Phillips, Media Relations or William A. Sala, Workforce Development

Phone: 713-692-6221 (administration) or 713-699-6305 (service center)

Fax: 713-692-0923 (administration) or 713-699-6339 (media relations)

Email: M_Phillips@goodwillhouston.org (media relations) or WASala@goodwillhouston.org (workforce development)

Website: <http://www.goodwillhouston.org>

Local Bus Routes: 66

Ages/Grades Served: Youth and adults ages 18+

Eligibility: Must be an adjudicated youth or young adult. • Requires an orientation before being placed in a program.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers résumé preparation and interview skills, job search assistance, and networking and job placement services. • Offers use of computer lab and phones for job search, workplace success skills training, personal financial skills, and coaching. • Makes referrals to housing, clothing, and childcare services.

Houston Center for Literacy (HCL) – Demonstration Learning Centers

Address: 2401 Portsmouth Street, Suite 230, Houston, TX 77098

Area Served: Houston: Magnolia, Denver Harbor, Midtown (San Jose)

Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

Contact: Doris Larry, Lead Learning Center Manager

Phone: 713-640-8200 (general questions) or 713-670-5518 (learning centers)

Fax: 713-640-8247

Email: doris.larry@houliteracy.org

Website: <http://www.houliteracy.org>

Local Bus Routes: 18, 25, 26

Ages/Grades Served: Ages 17-18, and adults ages 18+

Eligibility: Requires ages 17+ for basic adult education and GED classes; must be ages 18+ for ESL classes.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Supports literacy development at 3 sites located in high-need areas of Houston. • Demonstrates best practices in running an adult literacy center, including curriculum, management, data entry, advocacy, and training volunteers.

Houston-Galveston Area Council (H-GAC) – Workforce Solutions

Location	Address	Phone	Fax	Bus Routes
Main Office	3555 Timmons Lane, Houston, TX 77027	713-627-3200 713-993-4528 713-993-4571	713-993-4578 832-681-2500	25, 53, 73, 78
Astrodome	9315 Stella Link Road, Houston, TX 77025	713-661-3220	713-666-9532	8
East End	5104 Harrisburg Boulevard, Houston, TX 77011	713-228-8848	713-228-8858	20, 50
Northeast	4217 Tidwell Road, Suite A, Houston, TX 77093	713-694-5087	713-697-4063	3, 6, 45
Northline	4424 North Freeway, Suite A, Houston, TX 77022	713-692-7755	713-697-0635	44, 56
Northshore	14355 East Wallisville Road, Houston, TX 77049	281-458-1155	281-459-2768	137
Southwest	12710 Bissonnet Street, Houston, TX 77099	281-564-2660	281-988-9827	65, 67
Westheimer	8373 Westheimer Road, Houston, TX 77063	713-953-9211	713-953-1948	53, 82
Willowbrook	17517 Highway 249, Houston, TX 77064	281-807-9462	281-807-6058	44

Area Served: Harris County and 12 other counties

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: David Baggerly or Michelle Ramirez, Program Managers

Email: david.baggerly@wrksolutions.com or michelle.ramirez@wrksolutions.com

Website: <http://www.wrksolutions.com>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proofs of citizenship or legal immigrant status, age, residence, income, and household income sources. • May require proofs of layoff or unemployment status and proofs of current school hours and registration. • Must live in the 13-county service area, and must file a financial aid application.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Provides access to industry and occupation profiles and other resources to help with career planning. • Helps persons to create a budget, determine eligibility for aid, and apply for financial aid for education and training. • May offer scholarships to clients to pursue high-skill, high-growth jobs. • Offers help with work-related expenses such as childcare, transportation, work clothing, work tools, and/or licenses.

Job Corps – Gary Job Corps Center

Address: 2800 Airport Highway 21, San Marcos, TX 78667

Area Served: Southeast Texas

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Lonnie Hall, Center Director or Micheal Ryan, Principal

Phone: 800-733-JOBS or 512-396-6652 (general questions), 512-396-6561 (director), or 512-396-6495 (principal)

Fax: 512-396-6666

Email: hall.lonnie@jobcorps.gov (director) or ryan.micheal@jobcorps.gov (principal)

Website: <http://www.jobcorps.gov>

Local Bus Routes: None

Ages/Grades Served: Ages 16-24

Eligibility: Must be a legal resident or citizen, meet low-income qualifications, and need to earn a high school diploma or take a GED examination.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers hands-on career technical training, academic training, and help earning a GED or high school diploma. • Offers career planning, on-the-job training, job placement, residential housing, food service, driver's education, health and dental care, and nutrition classes. • Provides a basic living allowance and a clothing allowance.

SEARCH – Employment Services

Address: 2505 Fannin Street, Houston, TX 77002

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Orientation: Tuesday and Thursday, 2:00PM.

Contact: Lisa Estes, Development Director

Phone: 713-739-7752

Fax: 713-739-9201

Email: info@searchhomeless.org or lestes@searchhomeless.org

Website: <http://www.searchhomeless.org>

Local Bus Routes: 700 (METRO light rail); 1 (bus)

Ages/Grades Served: All ages

Eligibility: Requires status as a homeless person and participation in an intake interview and orientation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides job readiness, skills training, job placement assistance, and case management, as well as employment counseling to support job searches. • Offers help for getting a job such as work clothes, basic tools, bus tokens, meals, and access to computers, telephones, and voicemail.

Texas Department of Assistive and Rehabilitative Services (DARS) – Houston Field Offices

Location	Address	Phone	Fax	Bus Routes
Central	3311 Richmond Avenue, Suite 175, Houston, TX 77098	713-866-7765	713-874-5080	25, 53
East End	5425 Polk Avenue, Suite 410, Houston, TX 77023	713-928-7700	713-928-7740	36, 50
Hobby	8866 Gulf Freeway, Suite 225, Houston, TX 77017	713-866-7750	713-947-8521	40, 88
North	450 North Sam Houston Parkway East, Suite 220, Houston, TX 77060	713-267-8550	281-999-2999	56, 102
Northeast	11811 East Freeway, Suite 250, Houston, TX 77029	713-866-7735	713-866-7744	137
South	2636 South Loop West, Suite 525, Houston, TX 77054	713-349-1360	713-349-1379	14, 18
Southwest	3721 Briarpark Drive, Suite 150, Houston, TX 77042	713-866-7700	713-977-6484	2, 46
West	427 West 20th Street, Suite 407, Houston, TX 77008	713-802-3100	None	40, 50

Area Served: Harris County

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Field office hours vary. • Always call ahead.

Email: DARS.Inquiries@dars.state.tx.us

Website: <http://www.dars.state.tx.us/drs/offices/OfficeLocator.aspx>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires a physical or mental disability that substantially impedes employment. • Other criteria include whether the person is employable after receiving services and whether services are required to achieve employment outcomes.

Costs: Costs vary. • Charge fees on a sliding scale based on income.

Onsite at Schools: No

Languages: American Sign Language, English, Spanish

Direct Services: Helps persons with disabilities to prepare for, find, and keep jobs. • Support services may include counseling, training, medical treatment, assistive devices, job placement assistance, and other assistance.

FACE PRODUCT EVALUATION FORM

Product Name: _____

User(s): _____

Date: _____

School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|---|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Trustees |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
-
- | | |
|--|--|
| <input type="radio"/> Black or African American | <input type="radio"/> Hispanic or Latino |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | <input type="radio"/> White or Caucasian |
| <input type="radio"/> Asian or Pacific Islander | <input type="radio"/> Two or More Races or Ethnicities |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral 😊	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

Overall, how satisfied are you with this FACE product?	
<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:	
<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?	
<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?	
<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?	
<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Alejandro Morúa, General Manager
 Department of Family and Community Engagement (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290