



ONLINE ASSESSMENT NEWSLETTER
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HISD Student Assessment
MEASURING KNOWLEDGE. SUPPORTING GROWTH.

Troubleshooting EdPlan



Dear Fellow Onliners! If you proactively take care of these five common issues, you will eliminate more than 99% of all Online Testing issues with EdPlan.

- 1) Use **Google Chrome**.
- 2) Remember to ask your students to **disable Google Chrome Extensions** immediately before starting an EdPlan test or any online testing.
- 3) **Close all other applications** before starting a test. A reboot also helps!
- 4) If you are assigning a "secure" test on EdPlan, make sure the students have the "**PCG Secure Assessment**" app installed from Software Center. This app comes pre-installed in the latest PowerUp image. If this is still an issue on your campus, do not assign your test as "secure".
- 5) If you are assigning a "secure" test on EdPlan, make sure that students have their **pop-up blockers disabled**.

Guidance docs and videos to address these issues are available online at www.HoustonISD.org/StudentAssessment - Remember to click on "Online Assessment".

How to Disable Google Chrome Extensions

1. Open Google Chrome
2. Some enabled extensions will appear next to the menu icon. Here is an example for Skype:



Others extensions may not show any sign of being enabled, so it is important to take the following steps.



3. Click on the Menu icon
4. Click on "Settings" on the drop-down menu
5. Click on "Extensions" on the left pane
6. Uncheck the radio button next to each extension
7. Close the browser
8. When you open the browser again, the extensions will not be running and will not interfere with EdPlan

Software Center FIX

Software Center is the only program students can use to install software on their PowerUp laptops.



Software Center is accessed by clicking on the Windows Start button, then typing "software" in the box labeled "search programs or files", and then clicking on "Software Center".

Software Center allows you to install relevant software including the PCG Secured Assessment browser that you need for EdPlan testing.

In some student laptops, Software Center opens but does not show any available software.

Here are the steps students need to follow to make Software Center show the available software.

1. Click on the Windows start button
2. Click on "Control Panel"
3. Click on "Configuration Manager"
4. Click on the "Actions" tab

5. Click on “Machine Policy Retrieval & Evaluation Cycle”
6. Click “Run Now”
7. Click on “Application Deployment Evaluation Cycle”
8. Click “Run Now”
9. If these steps fail, try them again after connecting the student laptop to our network using an Ethernet cable.

Smart Board Pen Input May Conflict with EdPlan



For a couple of years, teachers and members of the Formative Assessment and the

Information Technology (IT) teams had been troubleshooting this issue until they found a fix. The fix is posted at www.HoustonISD.org/StudentAssessment - Remember to click on “Online Assessment”.

EdPlan Training



In-person EdPlan training is offered each Fall. However, excellent online training resources and videos are available all-year-round via EdPlan’s **Solution Center** when you click on the

Administration button or at www.HoustonISD.org/EdPlan

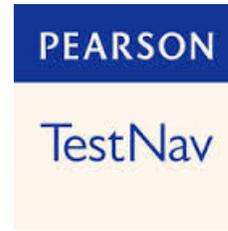
The resources and videos are also available at www.HoustonISD.org/StudentAssessment - Remember to click on “**Formative Assessment**”.



New Version or New System?

It will be a while before we know the answer to the above question. The current contract with PCG – makers of EdPlan – expires at the end of the 2016-2017 school year. The District has created a Request for Proposal (RFP) committee and the RFP process has begun. Student Assessment has received feedback for the RFP and it will be used in the RFP process.

Pearson TestNav8



TestNav8 is the application that replaces TestNav7. TestNav7 was browser-based and required Java updates. TestNav8 is a stand-alone application that does not require Java.

TestNav8 is now available in Software Center for download and will be used for TELPAS, TAKS, and STAAR ALTERNATE 2.

ETS STAAR Application



The ETS STAAR application has replaced TestNav 7 for the STAAR-A, STAAR-L,

and STAAR End-of-Course (EOC) tests. The ETS STAAR app is a stand-alone program that does not require a browser or Java. It is now available in Software Center.

Thank You Information Technology (IT) for all you do!!!

Training for Online TELPAS and STAAR

Campus Testing Coordinators (CTCs) are being trained on the details of online testing during the regular TELPAS and STAAR training sessions found on E-Train.

To prepare their campuses for testing, Customer Service Representatives (CSRs) and Campus Instructional Technologists (CITs) may consult with their CTC and access online testing resources online at www.HoustonISD.org/StudentAssessment - Remember to click on “Online Assessment”.

On the Header



The image on the header shows students taking the online

formative Snapshot 4 in Dr. Parker’s Pre-AP Biology class at North Early College. EdPlan was configured to reveal the answers after the test so students could track their answers. A student secretary took notes of the student misunderstandings for further re-teach. Way to go North Early!