Question of the Month for October 2014

I am having difficulty accessing third party applications on the HUB. Plus, I get a pop-up message that asks me if I want to "show all content." What should I do?

While most third party applications accessible on the HUB are available to all educators, some digital resources are limited to certain subjects, grade levels, and to those campuses with a subscription. If you are having difficulty accessing a digital resource, first hover over the application icon for more information. Those applications with restricted use based on grade and/or course will indicate accordingly. If you believe you should have access to the application and don't, check with your campus instructional technologist or HUB Coordinator to see if your school's subscription to this digital resource is current for your grade and subject. If so, contact Liz Philippi in HISD Library Services at ephilipp@houstonisd.org for username and password information. If you still have difficulty accessing the application, contact the HISD Help Desk.

If you see a pop-up about "show all content" when accessing digital resources on the HUB, there are two options to disable it:

Option 1: Open Internet Explorer> Tools > Internet Options > Security tab > Custom level > Settings > Display mixed content, select Enable. Click Apply/OK/Exit. Restart IE.

Option 2: Click on "Show All Content" button when prompted and select Digital Resources from the dropdown menu again. For security purpose, this process needs to be repeated each time you log in to the HUB.