

Yvonne Vaas



Favorite Training and Keynote Topics:

- Administrative Assistants Conference
- Clear and Concise e-Mail and Business Writing
- Coaching and Teambuilding Skills for Managers and Supervisors
- Conference on Personal and Professional Enrichment
- Conflict Management Skills for Women
- How to Become a Better Communicator
- Professional Presentation Skills
- Take the Lead
- The Complete Guide to Poised and Powerful Public Speaking
- The Essentials of Communicating with Diplomacy and Professionalism

A former bank vice president with more than 15 years of business experience, Yvonne is now a professional speaker who impacts the day-to-day management of companies and people.

Her abundant talents, high energy, can-do attitude and ability to empower teams set her apart from other trainers. Characterized by colleagues and audiences as one of SkillPath's most insightful faculty members, Yvonne tackles her topic areas with passion.

After earning an accounting degree, Yvonne stepped into banking where she held leadership positions at three different banks. In her last role as vice president, Yvonne's experience spanned personnel, customer service and training. Her accomplishments included creating a new unit and hiring, training and managing officers as they conducted banking audits and examinations.

Yvonne has developed many unique abilities over the years as a training and development expert. She conducted train-the-trainer sessions for not-for-profit organizations, workshops for high school and college students and leadership and development training for human resource professionals.

As a human resource manager, Yvonne managed the personnel issues and concerns of more than 500 banking center associates, guided five regional support managers and facilitated new employee orientation workshops.

From administrative assistants to customer service professionals, people find it easy to relate to her wisdom as she shares and encourages them to pursue their dreams of personal achievement. Yvonne's ability to combine the past with current practices makes her one of SkillPath's top facilitators.

Positional Experience

- Professional Speaker
- Human Resources Manager
- Career Coach

Education

- B.S. in Accounting, Florida A&M University, Tallahassee, Florida