

# 2021 - 2022 COMMUNITY RESOURCE GUIDE



Millard House II
Superintendent of Schools

# Houston Independent School District Board of Education

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# **Family and Community Engagement Department**

Ryan Professional Development Center 4001 Hardy Street. Houston, Texas 77009 www.HoustonISD.org/face

It is the policy of the Houston Independent School District not to discriminate on the basis of age, color, handicap or disability, ancestry, national origin, marital status, race, religion, sex, veteran status, political affiliation, sexual orientation, gender identity and/or gender expression in its educational or employment programs and activities.

#### **INFORMATION and REFERRAL**

#### Information and Referral:

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- 2. ChildBuilders
- 3. Children at Risk
- 4. City of Houston Mayor's Anti-Gang Office
- 5. City of Houston Mayor's Citizens' Assistance Office
- 6. City of Houston Multi-Service Centers
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- 22. Youth for Tomorrow Texas Network for Children Placement Locator

|     | Phone                        | Ages/Grades Served | Costs      | Onsite at Schools | Languages                                   |  |
|-----|------------------------------|--------------------|------------|-------------------|---|--|
| 1   | 713-224-9911                 | All ages           | Costs vary | Yes               | English, Spanish                            |  |
| 2   | 713-481-6555                 | Grades PK-12       | Costs vary | Yes               | English, Spanish                            |  |
| 3   | 713-869-7740                 | Adults ages 18+    | Free       | Yes               | English, Spanish                            |  |
| 4   | 832-393-0931                 | All ages           | Free       | Yes               | Arabic, Chinese, English,<br>Spanish, Urdu, |  |
|     |                              |                    |            |                   | Vietnamese                                  |  |
| 5   | 832-393-0955                 | All ages           | Free       | No                | Arabic, Chinese, English,                   |  |
|     |                              |                    |            |                   | Spanish, Urdu,<br>Vietnamese                |  |
| 6   | 832-393-4127                 | All ages           | Costs vary | No                | English, Spanish                            |  |
|     | (See profile list.)          |                    |            |                   |   |  |
| 7   | 713-739-7514                 | All ages           | Free       | No                | English                                     |  |
| 8   | 713-600-1234                 | Adults ages 18+    | Free       | Yes               | English, Spanish                            |  |
|     | 713-600-1177                 |                    |            |                   |   |  |
| 9   | 713-654-1515                 | Grades K-12        | Costs vary | Yes               | English                                     |  |
| 10  | 713-394-4000                 | Grades K-12        | Free       | Yes               | English                                     |  |
|     | 713-845-7458                 |                    |            |                   |   |  |
|     | 713-726-3616                 |                    |            |                   |   |  |
|     | 713-236-4880                 |                    |            |                   |   |  |
| 11  | 713-466-6304                 | Ages 0-17 and      | Costs vary | No                | English, Spanish                            |  |
| 40  | 740 000 0000                 | Adults ages 18-21  | 0 1        | A.I.              |   |  |
| 12  | 713-236-8000                 | Adults ages 18+    | Costs vary | No                | English                                     |  |
| 13  | 713-524-4267                 | All ages           | Free       | No                | English                                     |  |
| 4.4 | Ext. 137                     | A leafferness 40 c | 0          | NI.               | For effects On a sink                       |  |
| 14  | 713-237-9429<br>800-289-4577 | Adults ages 18+    | Costs vary | No                | English, Spanish                            |  |
| 15  | 713-523-8963                 | All ages           | Free       | No                | English                                     |  |
| 16  | 713-682-8911                 | All ages Ages 0-14 | Free       | No                | English, Spanish                            |  |
| 17  | 713-462-7708                 | Grades PK-12       |            | Yes               | Ü   |  |
| 17  |                              | Grades PN-12       | Costs vary | res               | English                                     |  |
|     | 713-744-6534                 |                    |            |                   |   |  |

|    | Phone                        | Ages/Grades Served | Costs      | Onsite at Schools | Languages  |
|----|------------------------------|--------------------|------------|-------------------|--|
| 18 | 800-422-2956<br>512-776-7727 | All ages           | Free       | No                | English, Spanish   |
| 19 | 713-957-4357<br>211          | All ages           | Costs vary | No                | English, French, German,<br>Korean, Spanish,<br>Vietnamese |
| 20 | 713-274-7391                 | All ages           | Costs vary | No                | English, Spanish   |
| 21 | 713-339-9015                 | All ages           | Costs vary | No                | English  |
| 22 | 817-633-1900                 | All ages           | Free       | No                | English  |

#### Aid to Victims of Domestic Abuse

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • National Domestic Violence Hotline: Monday-Sunday, 24

hours/day.

Contact: Sherri Kendall, Executive Director

Phone: Office: 713-224-9911. • National Domestic Violence Hotline: 800-799-7233 or 800-799-SAFE.

**Fax:** 713-715-6935 or 713-715-6945

Email: SherriK@avda-tx.org
Website: http://avda-tx.org

Local Bus Routes: 700 (METRO rail), 32, 82, 161, 162, 219

Ages/Grades Served: All ages

**Eligibility:** Requires proof of family income for non-emergency services. • Must have experienced recent physical or sexual abuse or a pattern of abuse within the household. • Residency, citizenship, and immigration status requirements vary based on status of a situation as an emergency or a non-emergency.

**Costs:** Costs vary. • May require a fee for some services. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present at schools and health fairs.

Languages: English, Spanish

**Direct Services:** Provides battering intervention and prevention programs, crisis counseling, legal representation, safety planning, and victim advocacy. • Provides a victims support group. • Offers speakers on domestic violence, healthy relationships, and related topics. • Provides legal representation in 50+ languages.

#### **Child Builders**

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

Contact: Amanda Siroosian, Program Director

**Phone:** 713-481-6555 **Fax:** 713-481-6548

Email: <a href="mailto:childbuilders@childbuilders.org">childbuilders.org</a>
Website: <a href="http://childbuilders.org">http://childbuilders.org</a>
Local Bus Routes: 32, 33, 49, 82
Ages/Grades Served: Grades PK-12
Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides child safety and relationship education programs in schools.

Languages: English, Spanish

**Direct Services:** Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and Internet dangers), and a relationship education program (for secondary school students only). • Also provides presentations at schools.

#### **Children at Risk**

Address: 2900 Weslayan Street, Suite 400, Houston, TX 77027

Area Served: Texas

Days/Hours: Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-5pm, and other days/hours

pending speaker availability.

Contact: Melanie Richmond, AmeriCorps/VISTA Outreach Coordinator

**Phone:** 713-869-7740 **Fax:** 713-869-3409

Email: General questions: info@childrenatrisk.org. • Programs: mrichmond@childrenatrisk.org.

Website: <a href="http://www.childrenatrisk.org/content">http://www.childrenatrisk.org/content</a>

**Local Bus Routes:** 82, 84, 283

Ages/Grades Served: Adults ages 18+

**Eligibility:** No area restrictions. • Reports are available to the general public. **Costs:** Free. • Speakers and many online reports are available at no cost. **Onsite at Schools:** Yes. • Speakers present at schools and to parent groups.

Languages: English, Spanish

**Direct Services:** Publishes reports about indicators of the wellbeing of children. • Publishes reports about topics in education, food insecurity, human trafficking, parenting, juvenile justice, mental health, and issues impacting Latino children in Texas. • Presents talks about parenting, school improvement, school rankings, and legislation and advocacy.

#### City of Houston - Mayor's Anti-Gang Office

Address: 901 Bagby Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-6pm

Contact: Patricia Harrington, Division Manager

**Phone:** 832-393-0931 **Fax:** 713-247-1340

Email: patricia.harrington@houstontx.gov

Website: http://www.houstontx.gov/antigang/programs.html

Local Bus Routes: 40, 85, 161, 162, 219

Ages/Grades Served: All ages

Eligibility: Requires at least 30 days of advance notice for requests for anti-gang speakers. • Provides an

online form to request speakers.

Costs: Free

Onsite at Schools: Yes. • Speakers present at schools.

Languages: Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Provides youth and family workshops to build gang awareness and resistance skills. • Offers community outreach, education, and training about gang awareness. • Offers individual and group mentoring programs in four neighborhoods. • Focuses on reducing truancy and on school-based intervention strategies.

#### City of Houston - Mayor's Citizens' Assistance Office

Address: 900 Bagby Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

**Contact:** Rhonda Sauter **Phone:** 832-393-0955 **Fax:** 832-393-0952

Email: rhonda.sauter@houstontx.gov
Website: http://www.houstontx.gov/cao
Local Bus Routes: 40, 85, 161, 162, 219

Ages/Grades Served: All ages

Eligibility: Focuses on citizens and neighborhoods in Houston.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Responds to citizen inquiries and service requests. • Connects and collaborates with city departments, civic groups, and community partners to address the requests and complaints of citizens. • Conducts neighborhood surveys, neighborhood tours, site visits, and investigations of complaints.

# **City of Houston – Multi-Service Centers**

Area Served: Houston

| Location      | Address                    | Phone        | Service Referrals Days/Hours | <b>Bus Routes</b> |
|---------------|----------------------------|--------------|------------------------------|-------------------|
| Acres Homes   | 6719 West Montgomery Road, | 832-393-4127 | Monday, 8am-3pm, Wednesday,  | 30, 44            |
|               | Houston, TX 77091          |              | 8am-3pm                      |                   |
| Denver Harbor | 6402 Market Street,        | 832-395-0895 | Monday-Friday, 8am-9pm       | 11, 48, 80        |
|               | Houston, TX 77020          |              |                              |                   |
| Fifth Ward    | 4014 Market Street,        | 832-393-3800 | Monday-Thursday, 8:30am-     | 11, 29, 48        |
|               | Houston, TX 77020          |              | 4:30pm                       |                   |
| Hiram Clarke  | 3810 West Fuqua Street,    | 832-393-4200 | Tuesday, 8am-5pm, Thursday-  | 14                |
|               | Houston, TX 77045          |              | Friday, 8am-5pm              |                   |
| Kashmere      | 4802 Lockwood Drive,       | 832-393-5480 | Monday-Friday, 7:30am-4:30pm | 80                |
|               | Houston, TX 77026          |              |                              |                   |
| Magnolia      | 7037 Capitol Street,       | 832-395-3380 | Monday-Thursday, 9am-5pm     | 800 (METRO        |
|               | Houston, TX 77011          |              |                              | rail)             |
| Northeast     | 9720 Spaulding Street,     | 832-395-0470 | Monday-Friday, 9am-5pm       | 3, 45             |
|               | Houston, TX 77016          |              |                              |                   |
| Southwest     | 6400 High Star Drive,      | 832-395-9906 | Monday-Friday, 8am-5pm       | 9, 47             |
|               | Houston, TX 77074          |              |                              |                   |
| Sunnyside     | 9314 Cullen Boulevard,     | 832-395-0069 | Monday-Friday, 8am-5pm       | 29, 87            |
|               | Houston, TX 77051          |              |                              |                   |
| Third Ward    | 3611 Ennis Street,         | 832-393-4795 | Monday-Friday, 8am-5pm       | 9, 54             |
|               | Houston, TX 77004          |              |                              |                   |
| West End      | 170 Heights Boulevard,     | 832-393-5962 | Monday-Friday, 8:30am-5pm    | 40, 66, 71,       |
|               | Houston, TX 77007          |              |                              | 85                |

**Contact:** Acres Homes: Lakeisha West. • Denver Harbor: Jesse Rodriguez. • Fifth Ward: Lynelle Jones. • Hiram Clark: Corey Garrett. • Kashmere: Not available. • Magnolia: Miguel Leija, Jr. • Northeast: Candy Arzu. • Southwest: Sandra Rodriguez. • Sunnyside: Adriane Hatchett. • Third Ward: Rosalind Augustine. • West End: Sopheak Pen.

**Fax:** Acres Homes: Not available. • Denver Harbor: 832-395-0923. • Fifth Ward: 832-395-3805. • Hiram Clark: 832-393-4265. • Kashmere: 832-393-5494. • Magnolia: 832-395-3437. • Northeast: 832-395-0506. •

Southwest: 832-395-9951. • Sunnyside: Not available. • Third Ward: Not available. • West End: 832-393-5977.

Email: webadmin@houstontx.gov

Website: http://www.houstontx.gov/health/MSC

Ages/Grades Served: All ages

**Eligibility:** Access to services may require proof of identity, proof of residence, and proof of income. • Call to ask about a specific multi-service center and about the specific programs that it offers.

Costs: Costs vary. • Some services are free; others are low cost. • Call to ask about specific costs.

Onsite at Schools: No Languages: English, Spanish

**Direct Services:** May refer clients to programs for Adult Basic Education (ABE), English as a Second Language (ESL), General Education Development (GED), or workforce development. • May refer clients to programs for fatherhood education, nutrition education, or parent education. • May refer clients to programs for adult literacy, computer literacy, or financial literacy. • May refer clients to providers of case management, dental, health, and mental health services. • Also, may refer clients to providers of help with basic needs (clothing, food, shelter, utilities).

# **Coalition for the Homeless of Houston/Harris County**

Address: 600 Jefferson Street, Suite 2050, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • Information and Referral: Monday-Sunday, 24 hours/day.

Contact: Eva Thibaudeau, Director of Programs

**Phone:** 713-739-7514 **Fax:** 713-739-8038

Email: ethibaudeau@homelesshouston.org
Website: http://www.homelesshouston.org
Local Bus Routes: 85, 161, 162, 219

Ages/Grades Served: All ages

Eligibility: Information about homelessness is available to the general public.

Costs: Free

Onsite at Schools: No Languages: English

**Direct Services:** Advocates for preventing and ending homelessness. • Informs the general public about licensed care homes, public assistance programs, shelters, and specialized housing. • Publishes a guide to

sources of shelter assistance. • Publishes a report about homeless school children in Houston.

#### Collaborative for Children – Childcare Locator

Address: 1111 North Loop West, Suite 600, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

**Contact:** Andrea Francis, Vice President of Family Engagement **Phone:** English: 713-600-1234. • Spanish: 713-600-1177.

**Fax:** 713-600-1105

Email: afrancis@collabforchildren.org

Website: https://www.collabforchildren.org/families/find-child-care

Local Bus Routes: 26

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Costs vary. • Offers free referrals. • Parent education and other programs may charge fees. • Call to

ask about specific costs.

Onsite at Schools: Yes. • Offers parent education programs at schools.

Languages: English, Spanish

**Direct Services:** Offers a searchable, online, regional database to help families find childcare that meets their needs. • Offers referrals to accredited providers, before-school and after-school care, center-based and home-based childcare, preschools, summer camps, and workforce providers. • Operates Parents as Teachers and parent education programs. • Offers referrals to parent education providers and materials about how to select high-quality childcare. • Provides online and onsite training to licensed childcare professionals. • Advocates for high-quality early childhood education.

#### Communities in Schools of Houston Inc.

Address: 1235 North Loop West, Suite 300, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Cynthia Clay Briggs, Executive Director

**Phone:** 713-654-1515 **Fax:** 713-655-1302

Email: ccbriggs@cis-houston.org

Website: http://cishouston.org/programs-services

**Local Bus Routes: 26, 27, 30** 

Ages/Grades Served: Grades K-12

Eligibility: Focuses on families living in poverty. • Requires proof of income and proof of residence.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Delivers programs on-site at 40 HISD campuses.

Languages: English

**Direct Services:** Helps families meet real emergency needs for food, clothing, utility assistance, and eye care.

Provides information and referral, support, and counseling.

#### **Community Youth Services**

Address: 2525 Murworth Drive, Houston, TX 77054

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Doris Vidal, Marvin Anderson, or Donald Rogers, HISD Area Supervisors

Phone: Office: 713-394-4000. • HISD Area Supervisors: **713-845-7458**, 713-726-3616, or 713-236-4880.

**Fax:** Not available **Email:** Not available

Website: http://www.hc-ps.org/children and youth.aspx

Local Bus Routes: 14, 84

Ages/Grades Served: Grades K-12

**Eligibility:** Focuses on families of youth who are experiencing problems.

Costs: Free

Onsite at Schools: Yes. • Delivers programs on-site at three HISD campuses.

Languages: English

**Direct Services:** Does information and referral searches to help clients find social services for such problems as truancy, runaway, pregnancy, substance abuse, school, economics, and family problems. • Provides voluntary school-based crisis intervention, counseling, and case management. • Helps persons access licensed host families and emergency shelter care. • Offers a parent/teen survival course on anger management, conflict resolution, and mediation. • Visits a family at home or at CYS offices on the school campus, and helps families deal with other youth-serving agencies.

#### **Family to Family Network**

Address: 13150 FM 529, Suite 106, Houston, TX 77041

Area Served: Houston

Days/Hours: Monday-Friday, 10am-4pm

Contact: Mary Jane Williams, Executive Director

**Phone:** 713-466-6304 **Fax:** 713-466-6319

Email: familytofamily@sbcglobal.net

Website: http://www.familytofamilynetwork.org/what-we-do

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17 and adults ages 18-21

Eligibility: No area restrictions.

Costs: Costs vary. • Events may cost \$50+ per person. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

**Direct Services:** Offers online information and referral through Texas Project First. • Provides Individualized Education Plan (IEP) support to parents of children with disabilities. • Offers education and training events on the special education process, information on diagnoses of developmental disabilities, and referral to community resources.

# **Harris County Bar Association**

Address: 3050 Post Oak Boulevard, Suite 1750, Houston, TX 77056

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Sharon Michaels Phone: 713-236-8000 Fax: Not available Email: Not available

Website: http://www.harriscountybar.com/need-a-lawyer

**Local Bus Routes: 33** 

**Ages/Grades Served:** Adults ages 18+ **Eligibility:** Requires proof of income.

Costs: Costs vary. • Provides free or reduced-fee 30-minute initial lawyer consultations. • Call to ask about

specific costs.

Onsite at Schools: No Languages: English

**Direct Services:** Provides free lawyer referrals. • Provides initial office consultations.

# Harris County Medical Society – Physician Referral Service

Address: 1515 Hermann Drive, Houston, TX 77004

Area Served: Harris County

**Days/Hours:** Monday-Friday, 9am-4pm

Contact: Teosha Blaylock, Executive Assistant

Phone: General questions: 713-524-4267. • Physician referrals: 713-524-4267 Ext. 137.

**Fax:** 713-526-1434

Email: teosha blaylock@hcms.org

Website: http://www.hcms.org/community-health/find-a-physician

Local Bus Routes: 700 (METRO rail), 56, 298

Ages/Grades Served: All ages

Eligibility: Physician referral service is available to the general public.

Costs: Free

Onsite at Schools: No Languages: English

Direct Services: Operates a call-in physician referral service that divides Harris County into 16 areas and is

searchable using ZIP codes. • Physicians cover many types of healthcare and medical specialties. • Background about physicians includes the following: a year of medical school graduation, residency, internship, board certification, national scientific medical society membership, and language ability.

# **Houston Lawyer Referral Service**

Address: 1111 Bagby Street, Suite FLB200, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8:30am-4:30pm

Contact: info@hlrs.org

**Phone:** 713-237-9429 or 800-289-4577

Fax: 713-652-0001 Email: info@hlrs.org

Website: https://hlrs.org/for-the-public

Local Bus Routes: 700 (METRO rail), 40, 41, 412

**Ages/Grades Served:** Adults ages 18+ **Eligibility:** Requires proof of income.

Costs: Costs vary. • Provides reduced-fee services for income-eligible persons. • Call to ask about specific

costs.

Onsite at Schools: No Languages: English, Spanish

Direct Services: Provides free lawyer referrals and referrals to social service agencies. • Provides a 24-hour

attorney on call. • Provides a reduced-fee, 30-minute initial office consultation.

#### Mental Health America of Greater Houston - Information and Referral Line

Address: 2211 Norfolk Street, Suite 810, Houston, TX 77098

**Area Served:** Greater Houston

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Tiffany Ross, Director of Education and Outreach

**Phone**: 713-523-8963 **Fax**: 713-552-0698

Email: info@mhahouston.org

Website: http://www.mhahouston.org

Local Bus Routes: 25, 27 Ages/Grades Served: All ages

**Eligibility:** No area restrictions. • Focuses on services for children, adolescents, veterans, and the elderly.

Costs: Free

Onsite at Schools: No Languages: English

Direct Services: Provides information and referral to providers of behavioral health services, mental health

services, and social services. • Provides online resources for behavioral health issues.

# **Methodist Children's Home Family Outreach – Family Solutions Program**

Address: 5005 Mitchelldale Street, Suite 119, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Veronica Whalon-Peters, Program Administrator

Phone: 713-682-8911

Fax: Not available

Email: <a href="mailto:vpeters@mch.org">vpeters@mch.org</a>

Website: <a href="mailto:http://www.mch.org">http://www.mch.org</a>

Local Bus Routes: 85, 89

Ages/Grades Served: Ages 0-14

Eligibility: Must be a family with at least one child living in the home who is between ages 0-14.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers information and referral services and help with legal issues. • Provides support to

families who are struggling to meet the challenges of raising a second generation of children.

# **Region 4 Educational Service Center**

Address: 7145 West Tidwell Road, Houston, TX 77092

Area Served: Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm **Contact:** Pam Wells, Executive Director **Phone:** 713-462-7708 or 713-744-6534

**Fax:** 713-744-6514

Email: General questions: solutions@esc4.net. • Programs: pam.wells@esc4.net.

Website: <a href="http://www.esc4.net">http://www.esc4.net</a>

**Local Bus Routes: 45** 

Ages/Grades Served: Grades PK-12

Eligibility: Products and services are available to districts in ESC4 and to the general public. • HISD is in

ESC4.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Schools can order curricular and assessment resources and can register staff for

in-district professional development.

Languages: English

**Direct Services:** Operates as a regional education service center. • Works with school districts and charter schools to help them to improve student performance, operate more efficiently, and implement state initiatives.

• Provides training and standards-based curricular and assessment resources for the content areas. •

Publishes a product catalog.

# Texas Department of State Health Services – Family Health Services Information Referral Line

Address: 1100 West 49th Street, Austin, TX 78756

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Emma Gomez, Special Assistant for Family and Community Health Services

**Phone:** 800-422-2956 or 512-776-7727

**Fax:** 512-776-7358 **Email:** Not available

Website: https://www.dshs.texas.gov/contact.shtm

Local Bus Routes: Not available Ages/Grades Served: All ages

**Eligibility:** Information Referral Line is available to the general public.

Costs: Free

Onsite at Schools: No Languages: English, Spanish

Direct Services: Provides families with information and referral for questions about infant and child

development, infant and child nutrition, infant and child safety, maternal and child health, and similar topics.

# United Way of Greater Houston – Online Community Resource Directory

Address: 50 Waugh Drive, Houston, TX 77007

**Area Served:** Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: M. Vasquez, Community and Agency Relations

**Phone:** 713-957-4357 or 211

Fax: Not available

Email: help@unitedwayhouston.org

Website: http://referral.uwtgc.org/Search.aspx

Local Bus Routes: 40, 85 Ages/Grades Served: All ages

**Eligibility:** Directory is available to the general public.

Costs: Costs vary. • Searchable online database is free. • Print version is \$45 plus tax. • Call to ask about

specific costs.

Onsite at Schools: No

Languages: English, French, German, Korean, Spanish, Vietnamese

**Direct Services:** Provides information based on ZIP code, location, agency, program, or keyword. • Uses a searchable, comprehensive, regional database of social services. • Among topics are the following: basic needs, consumer services, criminal justice and legal services, education, environmental quality, healthcare, income security, individual and family life, mental health care and counseling, and disaster services.

#### Victim's Assistance Centre – Victim Assistance and SAFE Supervised Visitations

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8:30am-4:30pm. • Counseling: Monday-Wednesday, 12pm-8pm.

**Contact:** Marinelle Timmons, Executive Director

**Phone:** 713-274-7391 **Fax:** 713-755-8824 **Email:** Not available

Website: <a href="https://www.facebook.com/HelpVictimsHouston">https://www.facebook.com/HelpVictimsHouston</a><br/>
Local Bus Routes: 700 (METRO rail), 20, 40, 255, 256, 257

Ages/Grades Served: All ages

**Eligibility:** The SAFE supervised visitation program requires a driver license and/or identification, vehicle information (make, model, color, license plate number), medical insurance for all children, photographs of all children, and a copy of a court order or a protective order (if any).

Costs: Costs vary. • SAFE supervised visitation program registration is \$75 per parent. • Visits are \$60 per

month. • Call to ask about specific costs.

Onsite at Schools: No Languages: English, Spanish

Direct Services: For victims of domestic violence and child abuse offers safety planning and counseling about

domestic violence, grief, life transitions, crime and violence, post-traumatic stress, sexual abuse, and

behaviors. • Helps victims get protective orders, register for Texas Victim Information and Notification Everyday

(VINE) notifications, take part in supervised visits, and file for crime victim compensation.

#### **YMCA** of Greater Houston – International Services

Address: 6300 Westpark Drive, Suite 600, Houston, TX 77057

Area Served: Greater Houston

**Days/Hours:** Monday-Friday, 8:30am-5pm **Contact:** Dario Lipovac, Senior Program Director

**Phone:** 713-339-9015 **Fax:** 713-758-9140

Email: dario.lipovac@ymcahouston.org

Website: <a href="http://www.ymcahouston.org/ymca-international">http://www.ymcahouston.org/ymca-international</a>

Local Bus Routes: 32, 47, 151 Ages/Grades Served: All ages

**Eligibility:** Requires status as a refugee or immigrant.

Costs: Costs vary. • Most services are free. • Charges \$40 for some immigrant legal service consultations. •

Call to ask about specific costs.

Onsite at Schools: No Languages: English

**Direct Services:** Promotes self-sufficiency in the refugee and immigrant communities of Houston. • Helps with case management, education, employment, mental health, teen programs, immigration and resettlement.

#### Youth for Tomorrow – Texas Network for Children Placement Locator

Address: 624 Six Flags Drive, Suite 126, Arlington, TX 76011

Area Served: Texas

**Days/Hours:** Monday-Sunday, 24 hours/day **Contact:** Janis Lehman, Executive Director

Phone: 817-633-1900 Fax: Not available

Email: General questions: info@yft.org. • Programs: janis.lehman@yft.org.

Website: <a href="http://www.yft.org">http://www.yft.org</a>
Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Online child placement locator is available to the general public.

Costs: Free

Onsite at Schools: No Languages: English

**Direct Services:** Helps families, childcare professionals, and others who seek information about Texas children and placements for children in foster homes, treatment centers, and other residential options. • The online resource covers more than 475 providers in Texas. • Also provides answers to frequently asked questions about residential behavioral health programs.