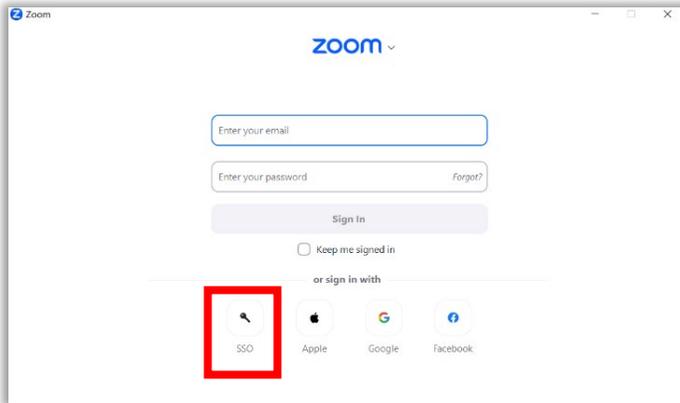


Zoom Sign-in (NES/NES-A) Quick Reference Guide

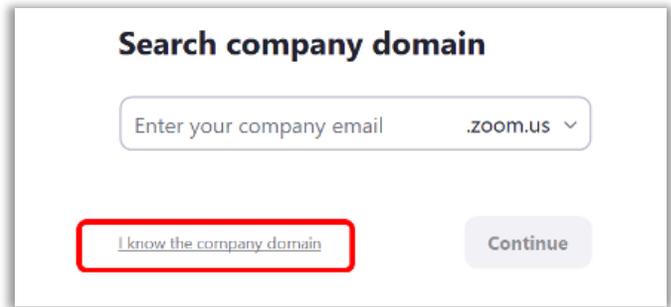
Zoom Desktop App Sign-in (Step 1)

- Zoom is available on the desktop of NES/NES-A Surface devices.
- Sign into Zoom using SSO (Single Sign-On).



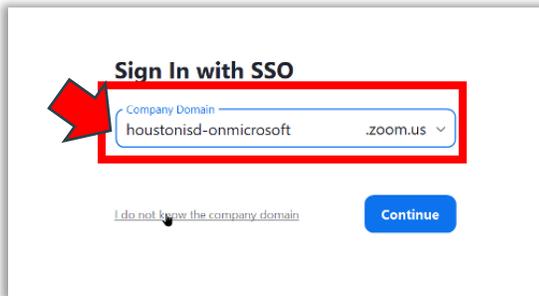
Zoom Desktop App Sign-in (Step 2)

- Zoom will ask you to enter an email address. Do NOT enter an email address. **Instead, click "I Know the Company Domain"**. A new screen will appear that will ask you to enter the company domain.



Zoom Desktop App Sign-in (Step 3)

- **Enter the domain:** houstonisd-onmicrosoft



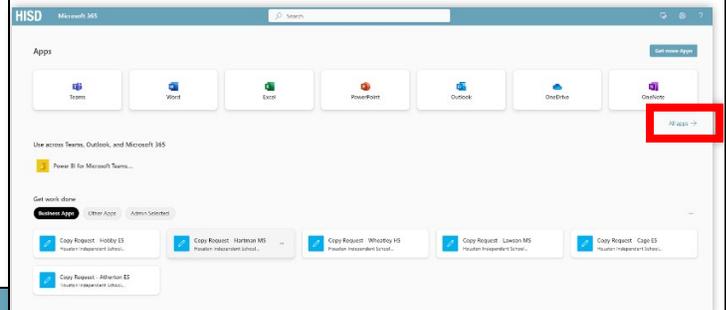
- Click "Continue"
 - Zoom will then sign your HISD account into Zoom.
- If you already have a Zoom account using your HISD email address, you will still use this process. You will receive a notification to upgrade your account to the full Zoom license.**

Support

The **Houston ISD Service Desk** can be reached by:
Phone: 713-892-SERV (7378)
Email: servicedesk@houstonisd.org
Web: To create a support ticket visit:
<https://servicedesk.houstonisd.org>
The HISD IT ServiceDesk is open Monday through Friday from 6:30am until 5:00pm CST excluding Houston Independent School District approved holidays. After-hours support is available for emergencies and to report service outages only. Routine requests for services will be handled during the normal business hours.

Accessing Zoom in Web Browser

- Zoom can also be accessed from the web browser of an HISD device.
- Click on your preferred web browser.
- Access MyHISD.
- Click the waffle icon in the top left.
- Click "Explore all your Apps".
- Click "All apps"



- Scroll down on the next page to the section labeled "Other Apps".
- From this section of apps, **click the app labeled "Zoom-HISD"**



- This will launch Zoom in your web browser.
- When the webpage loads, click "Sign in"
- You will automatically be signed into your Zoom account.