Additional Information

If you have difficulty logging into PSC, the HISD Service Desk is ready to assist at 713-892-7378 or helpdesk@houstonisd.org.

HISD Service Desk Hours of Operation:
Our phone support hours of operation are 6:30 am – 5:00 pm, Monday through Friday, excluding holidays.
How to Register

1. Please go to [http://www.houstonisd.org/domain/7888](http://www.houstonisd.org/domain/7888) to access the Parent Student Connect (PSC). Select “Register”.

2. Select Student or Parent option. Then, select “Continue”.

3. Please “√” inside the “Check this box if you agree to the above and click on Continue” section.

4. Complete all fields, then select “Continue”.

5. Students: Your PSC username will appear in “Here is your username” field. Select “Continue”.

   Parents: Please create a Parent username, with the directed format. Then, select “Continue”.

6. Select your security questions. Then, select “Continue”.

7. Create your PSC password, with the directed format. Then, select “Continue”.

8. Congratulations! Your Parent Student Connect (PSC) account has been successfully created. You are ready to log into the Parent Student Connect (PSC).

How to Find your Username

1. Please go to [http://www.houstonisd.org/domain/7888](http://www.houstonisd.org/domain/7888) to access the Parent Student Connect (PSC). Select “Help”.

2. Select Student or Parent option. Then, select “Continue”.

3. Select “Find my username”.

4. Complete all fields, then select “Retrieve Username”.

5. Write down your user name as it appears in the “Here is your username” field. Then, select “Continue”.

6. You are ready to log into PSC with your retrieved Username and existing Password.

How to Reset your Password

1. Please go to [http://www.houstonisd.org/domain/7888](http://www.houstonisd.org/domain/7888) to access the Parent Student Connect (PSC). Select “Help”.

2. Select Student or Parent option. Then, select “Continue”.

3. Select “Forgot my password”.

4. Enter your username in the “Enter your username” field. Then, select “Continue”.

5. Enter your Security Questions answers previously set. Then, select “Continue”.

6. Create your new password, utilizing the format provided.

7. You are ready to log into PSC. Select “Continue”.