HISD’s Parent Student Connect (PSC) Getting Started Guide
Table of Contents

How to Register---------------------4
How to Find your Username----10
How to Reset your Password---14
Additional Information-------------18
1. Please go to http://www.houstonisd.org/domain/7888 to access the Parent Student Connect (PSC). Select “Register”.

2. Registration Step 1 of 6
   → Please select Student or Parent option. Then, select the “Continue” button.
3. **Registration Step 2 of 6**
   - Please “√” inside the “Check this box if you agree to the above and click on Continue” section.

4. **Registration Step 3 of 6**
   - Please complete all fields noted below. Then, select the “Continue” button.
5. **Registration Step 4 of 6**

**Students**

→ Your PSC username will appear in “Here is your username” field. Select the “Continue” button.

**Parents**

→ Please create a **Parent username**, with the directed format. Then, select the “Continue” button.
6. **Registration Step 5 of 6**
   - Please select your **security questions**. Then, select the “**Continue**” button.

7. **Registration Step 6 of 6**
   - Please create your **PSC password**, with the directed format. Then, select the “**Continue**” button.
8. Congratulations! Your Parent Student Connect (PSC) account has been successfully created. You are ready to log into the Parent Student Connect (PSC).

How to Register

The Single Login Data Link for Parents & Students

For assistance in obtaining your existing username and/or password, please go to the PSC home page: [http://www.houstonisd.org/domain/7888](http://www.houstonisd.org/domain/7888)

Select the “Help” button.

Cookies must be enabled on your browser to use PSC.

If you have difficulty logging into PSC, the HISD Service Desk is ready to assist at 713-892-7378 or helpdesk@houstonisd.org.

HISD Service Desk Hours of Operation:

Our phone support hours of operation are 6:30 am – 5:00 pm, Monday through Friday, excluding holidays. Our email line is active 24 hours a day, 7 days a week.

Additional Information
How to Find your Username
1. Please go to http://www.houstonisd.org/domain/7888 to access the Parent Student Connect (PSC). Select “Help”.

2. Login Help
   → Please select Student or Parent option. Then, select the “Continue” button.
3. **Login Help**
   → Please select “Find my username”.

4. **Retrieve Username**
   → Enter all fields noted. Then, select “Retrieve Username”.
5. **Retrieve Username**
   → Write down your user name as it appears in the “Here is your username” field. Then, select the “Continue” button.

6. **Enter your Username and Password**
   → You are ready to log into PSC with your retrieved Username and existing Password.
1. Please go to http://www.houstonisd.org/domain/7888 to access the Parent Student Connect (PSC). Select “Help”.

2. **Login Help**
   - Please select Student or Parent option. Then, select the “Continue” button.
3. **Login Help**  
   Please select “Forgot my password”.

4. **User Identification Step 1 of 2**  
   Please enter your username in the “Enter your username” field, then select the “Continue” button.
5. **User Identification Step 2 of 2**
   - Please enter your **Security Questions** answers previously set. Then, select the “**Continue**” button.

6. **Reset Password**
   - Please create your **new password**, utilizing the format provided.
7. **Successful Password Reset**
   → You are ready to log into PSC. Select the “Continue” button.
Additional Information

If you have difficulty logging into PSC, the HISD Service Desk is ready to assist at 713-892-7378 or helpdesk@houstonisd.org.

HISD Service Desk Hours of Operation:
Our phone support hours of operation are 6:30 am – 5:00 pm, Monday through Friday, excluding holidays.