



# HISD's Parent Student Connect (PSC)

## Login Help Guide

Click one of the following options:

[Forgot Password](#)

[Forgot Username](#)

[Forgot Username and Password](#)



# **HISD's Parent Student Connect (PSC)**


## **Login Help Guide**

***Forgot Password***

## Parent Student Connect



### PARENTS & STUDENTS

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### HISD

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### Parents & Students

## Access Student Information

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### Parent Student Connect

Login above to access daily grades, assignments, progress reports, and more!  
**Step-by-step guide**(.pdf): [English](#) | [Spanish](#); **For more about PSC**, [click here](#).



How to Enroll My Child  
in School



What School Should  
My Child Attend?



Forgotten  
Username  
and/or Password

### ► Choose Your School

Everything you need to select a school and enroll your child, including details on transfer procedures and eligibility requirements... [More...](#)

### ► Parent Resources

Back to School, Lexiles for Learning, Parent Rights and Responsibilities, school supplies, uniforms, transportation, AYP, and more... [More...](#)

### ► Student Requirements

Grading and promotion standards, Code of Student Conduct, Texas Assessment of Knowledge and Skills... [More...](#)

### ► Health & Wellness

Immunization requirements, free and reduced lunch, Parent Online, medical care at school, health insurance, and more... [More...](#)

### SCHOOL SEARCH

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### DEPARTMENT SEARCH

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### Login Help

1. [Forgot my password](#)
2. [Find my username](#)

If you have forgotten both username and password, first, select *Find my username*, and following those steps, you will be given the option to select *Forgot my password* to reset your password.

Throughout the Login Help select **Back** to return to previous page.

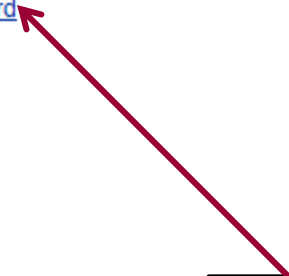
Throughout the Login Help select **Cancel** to return to Parents & Students home page



### Login Help

---

1. [Forgot my password](#)
2. [Find my username](#)

[Back](#)[Cancel](#)

To reset your  
password, select  
**Forgot my password**



### Login Help

If you have forgotten your username or password, please use the following steps for assistance.

Please select one and click Continue.

- ☐ Are you a student?
- ☐ Are you a parent?

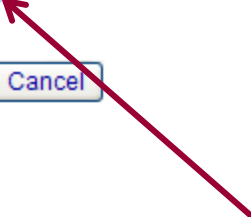
[Continue](#)[Cancel](#)

Select your role –  
**Student or Parent** and  
click **Continue**



### User Identification Step 1 of 2

Enter your username

[Back](#)[Continue](#)[Cancel](#)

Enter your **username**  
created during  
registration and click  
**Continue**



### User Identification Step 2 of 2

Please answer the following security questions, then click the continue button.

What is the name of your favorite childhood friend?

What is the name of the street on which you grew up?

Who was your childhood hero?

[Back](#)[Continue](#)[Cancel](#)

Enter the answers to your  
**security questions**  
created during  
registration and click  
**Continue**



## Reset Password

Create your password

\*Password must be between 8-20 characters long and must contain at least one number, one uppercase letter, and one lowercase letter, and cannot be the same as your username.

Confirm your new password

[Back](#)[Continue](#)[Cancel](#)

Create and confirm your new  
**password** and click **Continue**.

\*Please note password requirements.\*





### Successful Password Reset

Congratulations! Your Parent Student Connect password was successfully reset.

Click Continue to proceed to login.

[Continue](#)

You have successfully  
reset your **Password**.  
Click **Continue** to login

Enter your username and password

Username:

Password:

Login

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Enter **username** and  
new **password** created  
during Login Help and  
click **Login**

# Additional Information

- ***Cookies* must be enabled in your browser to use PSC.** For assistance with *Enabling Cookies*, see the following link:  
**<http://www.aera.net/cookie/iecookies.cfm.htm>**
- **If you have difficulty with Login Help, call the HISD Helpdesk at 713-892-7378.**
  - HISD Help Desk Hours of Operation:
    - Monday – Friday: 6:30 am – 6:00 pm (August 2009 – September 2009)
    - Monday – Friday: 7:00 am – 5:00 pm (October 2009 – July 2010)

Click [here](#) to return to  
top of Login Help



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***Forgot Username***

**Parent Student Connect**



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**Parents & Students**

**Access Student Information**

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Help

First-time User

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[What School  
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Forgotten  
Username  
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**SCHOOL SEARCH**

Search By Name

[Submit](#) | [More Options](#)

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**DEPARTMENT SEARCH**




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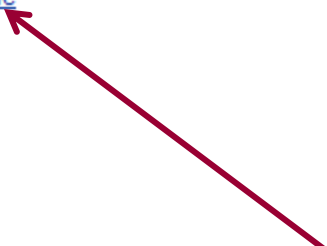
Throughout the Login Help select **Cancel** to return to Parents & Students home page



### Login Help

---

1. [Forgot my password](#)
2. [Find my username](#)

[Back](#)[Cancel](#)

To retrieve your  
username, select  
**Find my username**







### Retrieve Username

Enter Student Info (Must Match School Records Exactly)

Parent First Name:

Parent Last Name:

Student HISD ID Number:

Student First Name:

Student Middle Initial:

Student Last Name:

Address: (ex. 400 W. 10th, apt. 30)

Student Date of Birth: (MM/DD/YYYY)

Student PEIMS Number - Last Five Digits:

\*The PEIMS number is either:

• S-number • Social Security number if provided to school

Email Address:

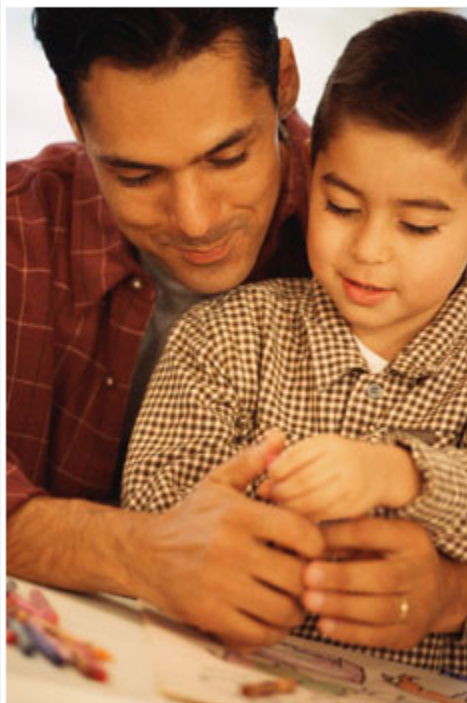
Notification triggers for certain student information will require an email address

If you believe your student's information may be incorrect, then complete the appropriate forms at your student's school.

[Back](#)[Retrieve Username](#)[Cancel](#)

**\*\*ATTENTION:** Be sure that the information you are entering is the exact same data that is on file with your school.\*\*

Enter all student information. Click **Retrieve Username**



## Retrieved Username

Here is your username

Test4James

\*Write down your username, it is required to login.

[Continue](#)

[Forgot my Password](#)

Your **username**  
created during  
registration will be  
displayed.

Click **Continue** to login

Enter your username and password

Username:

Password:

Login

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Enter **username** and  
**password** and click  
**Login**

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***Forgot Username and Password***

## Parent Student Connect



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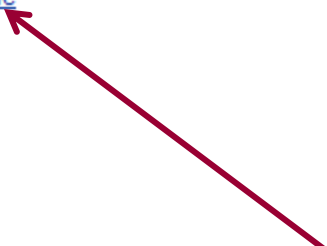
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## Login Help

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1. [Forgot my password](#)
2. [Find my username](#)

[Back](#)[Cancel](#)

To retrieve your  
username, select  
**Find my username**







## Retrieve Username

Enter Student Info (Must Match School Records Exactly)

Parent First Name:

Parent Last Name:

Student HISD ID Number:

Student First Name:

Student Middle Initial:

Student Last Name:

Address: (ex. 400 W. 10th, apt. 30)

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Student PEIMS Number - Last Five Digits:

\*The PEIMS number is either:

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Email Address:

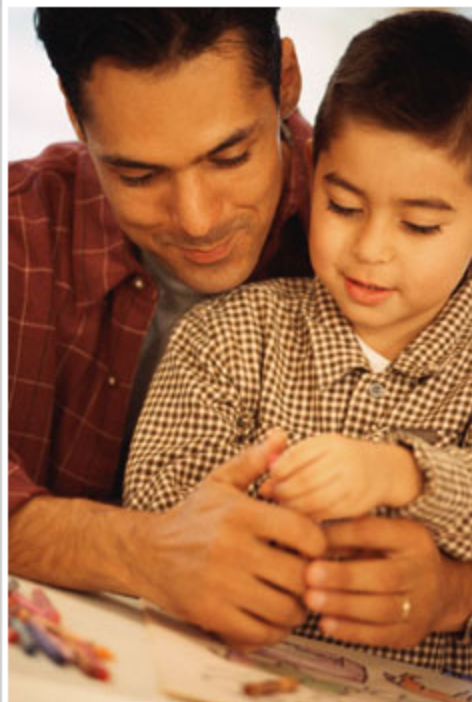
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\*Write down your username, it is required to login.

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Your **username**  
created during  
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To reset your  
**password**, click  
**Forgot my Password**



### User Identification Step 2 of 2

Please answer the following security questions, then click the continue button.

What is the name of your favorite childhood friend?

What is the name of the street on which you grew up?

Who was your childhood hero?

[Back](#)[Continue](#)[Cancel](#)

Enter the answers to your  
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**Continue**

## Reset Password

Create your password

\*Password must be between 8-20 characters long and must contain at least one number, one uppercase letter, and one lowercase letter, and cannot be the same as your username.

Confirm your new password

[Back](#)[Continue](#)[Cancel](#)

Create and confirm your new **password** and click **Continue**. \*Please note password requirements.\*





### Successful Password Reset

Congratulations! Your Parent Student Connect password was successfully reset.

Click Continue to proceed to login.

[Continue](#)

You have successfully  
reset your **Password**.  
Click **Continue** to login

Enter your username and password

Username:

Password:

Login

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Enter **username** and  
new **password** created  
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