

Student **Login credentials:** Network username (your S###) and password (**Do not** use email address or place student\ in front of username).

Please remember that the IT Service Desk is ready to assist with any questions your teams may have. We also have PowerSchool resources available to help answer How-To questions on scheduling or PowerTeacher Pro questions.

HISD IT Service and Support is here to help!

- **Online Assistance is available 24/7 on the [HISD Solution Center](#).** You can find answers to FAQs, How-to guides and videos, etc.
- **Need Password Reset?** Go to [HISD Access](#) to reset your own password or reset your account.
- The **Houston ISD IT Service Desk** can be reached by:
 - **Phone:** 713-892-SERV (7378)
 - **Web Portal:** <https://servicedesk.houstonisd.org>

The Service Desk is open Monday through Friday from 6:30am until 5:00pm Central Time excluding Houston Independent School District approved holidays. After-hours support is available for emergencies and to report service outages only. Routine requests for services will be handled during the normal business hours.

