

WHAT TO DO IF...

DIFFICULTY LOGGING ON?

Find your Username

1. Go to www.houstonisd.org/psc to access PSConnect or scan the QR code below with your smartphone.
2. Select **"Help"**.
3. Select **Student or Parent** option. Then, select **"Continue"**.
4. Select **"Find my username"**.
5. Complete **ALL fields**, then select **"Retrieve Username"**.
6. Write down your user name. Then, select **"Continue"**.
7. You are ready to log into PSC!



Reset your Password

1. Go to www.houstonisd.org/psc to access PSConnect or scan the QR code below with your smartphone.
2. Select **"Help"**.
3. Select **Student or Parent** option. Then, select **"Continue"**.
4. Select **"Forgot my password"**.
5. Enter your username and select **"Continue"**.
6. Enter your **Security Questions answers**. Then, select **"Continue"**.
7. Create your new password. Select **"Continue"**.
8. You are ready to log into PSC!

LAPTOP CARE

- Use school-issued bag (with name on removable label)
- Walk with lid closed, never open
- Keep laptop away from food and drinks
- Do not leave laptop unattended, especially in a car (not even in the trunk, it can overheat!)
- Bring charged laptop to school daily

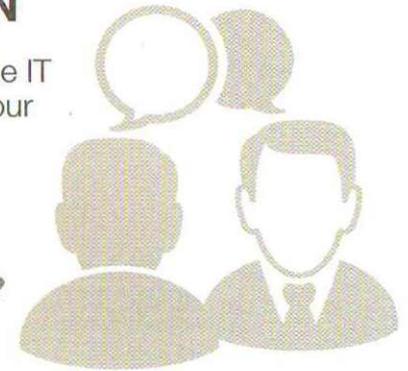
LAPTOP IS LOST OR STOLEN

Immediately, notify your teacher and the IT Customer Service Representative at your campus.

HARDWARE ISSUES

Is your laptop broken or damaged?

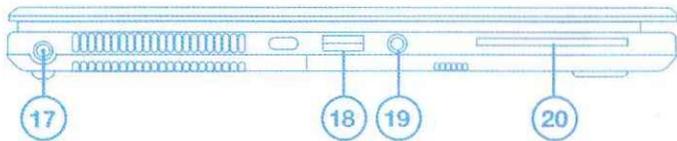
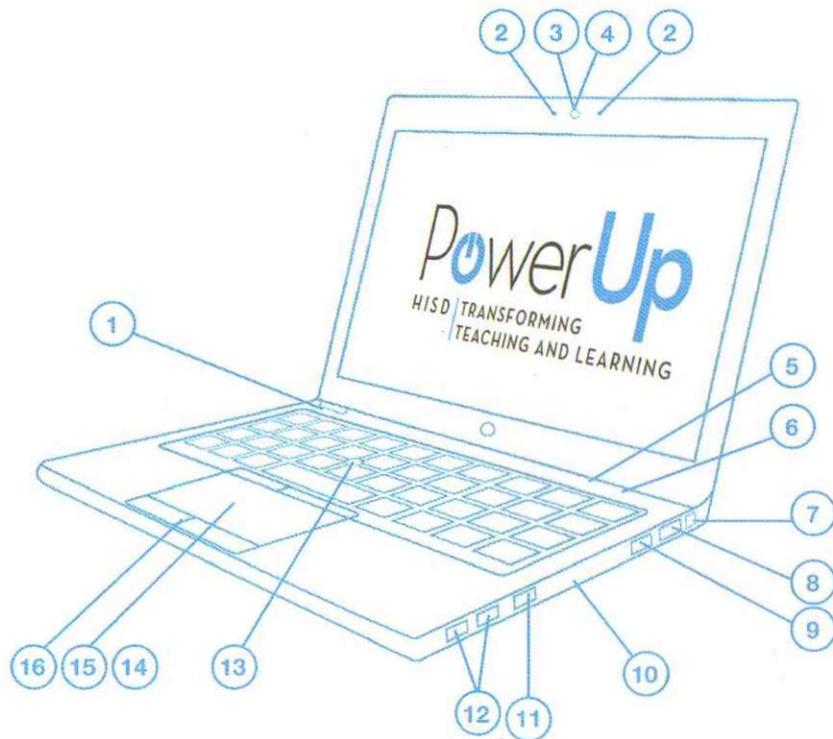
Report to IT Customer Service Representative at campus.



TROUBLE CONNECTING TO WIRELESS NETWORK

1. Enable Wireless on your Laptop by pressing wireless button
(See #5 on the back page).
2. Select the Wi-Fi network.
3. Open a browser on your laptop and click **"Connect"**.





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|---------------------------|------------------------------------|
| 1. Power Button | 11. Display Port |
| 2. Microphone inputs | 12. USB 3.0 Ports |
| 3. Webcam light | 13. Point Stick |
| 4. HD Webcam | 14. Point Stick Pick Buttons |
| 5. Wireless On/Off Button | 15. Touchpad |
| 6. Volume Mute Button | 16. Touchpad Pick Buttons |
| 7. Ethernet Port | 17. Power Connector |
| 8. Docking Connector | 18. USB 3.0 Charging Port |
| 9. VGA/Monitor Connector | 19. Microphone Port |
| 10. SD Card Reader | 20. Smart Card Reader - DO NOT USE |

PowerUp

HISD | TRANSFORMING
TEACHING AND LEARNING

STAY CONNECTED

