

Free Internet/WiFi Sites Resources

Comcast/Xfinity

Until further notice, all Xfinity WiFi Public hotspots are now open to everyone on the "xfinitywifi" SSID. Public hotspots can be found in small/medium businesses and outdoors in commercial areas. Non-Xfinity subscribers need to accept Terms and Conditions to access the network and repeat when requested to continue to receive free unlimited access.

We want to make it as fast and simple as possible to access this service:

- To receive the increased Internet speeds, existing customers will not need to do anything. The new speeds will be rolled out nationally over the next few days.
- We'll send all new customers a free self-install kit that includes a cable modem with a Wi-Fi router. There will be no term contract or credit check and no shipping fee.
- To sign up, applicants can simply visit www.internetessentials.com. The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

Queremos que acceder a este servicio sea lo más rápido y fácil posible:

- Los clientes actuales no necesitarán hacer nada para recibir el aumento en velocidad. Este aumento se implementará en todo el país durante los próximos días.
- Enviaremos a todos los clientes nuevos un paquete de autoinstalación gratuito que incluye un módem con cableado con router de WiFi. No habrá contrato de plazo fijo, ni verificación de crédito, ni cargos por envío.
- Para inscribirse, pueden simplemente visitar www.internetessentials.com. El sitio web incluye opción de video chat con agentes de Servicio al Cliente en lenguaje de señas. También hay dos números de teléfono dedicados: 1-855-846-8376 para inglés o 1-855-765-6995 para español.

Spectrum

We're committed to offering special discounts to households affected by this virus. Beginning Monday, March 16, we'll offer two free months of internet and WiFi services to new customers in households with Pre-K to 12 or college students who need remote education. This discount will be applied as a credit for your first two months of internet services. We'll waive any installation or pre-payment fees to help get you started.

You can qualify for this offer if you:

- Have a student of qualifying age at your service address with remote education needs
- Have not subscribed to our internet services within the past 30 days

Call 1-855-243-8892 to sign up for this offer.

Altice

Altice USA is committed to helping schools and students stay connected during this unprecedented time. For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, we are offering our Altice Advantage 30 Mbps broadband solution for free for 60 days to any new customer household within our footprint.

Starting Monday, March 16, 2020, eligible households interested in this solution can call:

- 866-200-9522 to enroll in Optimum region
- 888-633-0030 to enroll in Suddenlink region

AT&T – No disconnections, unlimited WiFi, waive late fees for existing customers

Verizon – No disconnections, unlimited WiFi, waive late fees for existing customers