

Memorial Hermann Launches Phased Approach to Safely Resume Elective Services

Memorial Hermann will begin a phased approach to safely resume services that will allow us to address the current and ongoing medical needs of our patients tomorrow, April 22nd.

The following phased approach will allow us to gradually ramp up services.

Phase 1	Phase 2	Phase 3
<ul style="list-style-type: none">• Scheduled to begin Wed., April 22• Locations: OPID, SM&R, hospital outpatient and TIRR outpatient• Types of procedures: Non-invasive testing and procedures, including MRIs, CTs, mammograms and physical therapy• A physician order will be required at the time of service for all procedures excluding mammograms. <p>If you have questions, please contact our scheduling departments: Outpatient Imaging and Breast Centers Scheduling: 877-704-8700 Sports Medicine & Rehabilitation Scheduling: 888-301-8477</p>	<ul style="list-style-type: none">• Limited schedule to begin as early as April 27 with a gradual ramp-up to a full schedule of day surgery procedures by May 4• Locations: All acute-care and surgical hospitals• Types of procedures: Day Surgery/Outpatient procedures, including services within Cardiology, Urology, Endoscopy, Interventional Radiology, etc.• Patients will be tested for COVID-19 during Pre-Admit Testing (PAT)	<ul style="list-style-type: none">• Scheduled to begin as early as May 6• Locations: All acute-care and surgical hospitals• Types of procedures: Continue with Day Surgery procedures and begin inpatient surgeries such as CABG, valve surgery, etc.• Patients will be tested for COVID-19 during Pre-Admit Testing (PAT)

A list of facilities opening on April 22 is available online at <http://www.memorialhermann.org/coronavirus/open-locations/>. This list will be regularly updated as we reopen additional locations and services.

We are implementing a **Safe Wait** measure that enforces social distancing in our waiting areas, staggering scheduled appointments and, when necessary, asking patients to wait in their vehicles for their appointments. Additional safety enhancements include:

- All employees, physicians and patients will be screened upon entering our facilities.
- All patients will be provided a surgical mask after clearing the screening process. Employees and physicians will continue to wear surgical masks, and those treating patients will be provided the recommended personal protective equipment (PPE).
- To minimize the number of people in our facilities, visitors will not be allowed (with limited exceptions).
- We will continue to thoroughly clean rooms and equipment in between each patient visit.
- As an additional safety measure, patients will be tested for COVID-19 prior to surgeries.

Our plan also includes COVID-19 testing for employees and physicians.

We look forward to resuming services to meet more of the current and ongoing medical needs of our patients, and we are committed to ensuring a safe environment for everyone.