

The Benefits Center PO Box 100158, Columbia, SC 29202-3158

Pacific Time Zone Toll-free 1-877-851-7637 Fax 1-877-851-7624 All Other Time Zones Toll-free 1-800-858-6843 Fax 1-800-447-2498 Call toll-free Monday through Friday, 7 a m to 7 p m (Central Time)

For use with policies issued by the following Unum Group ["Unum"] subsidiaries

Unum Life Insurance Company of America Provident Life and Accident Insurance Company

The Paul Revere Life Insurance Company

OUR COMMITMENT TO YOU

We understand that a disabling illness or injury creates emotional, physical and financial challenges, and we want to do whatever we can to help you. You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during the claim process.

PLEASE NOTE: Houston HISD <u>Supplemental Sick Leave Bank (SSLB)</u> claims require special HISD forms. Contact the HISD Employee Support Services for SSLB forms and questions at 713-293-9780.

INSTRUCTIONS

When should you use this claim form?

Use this claim form to submit a disability claim to Unum This form should be used for the following types of claims only

- Long Term Disability
- Any combination of the following Long Term Disability, Individual Disability and Life Insurance Waiver of Premium If you are covered for more than one of these products, this is the only form you need to complete

Who is responsible for completing this claim form?

The information provided on this claim form will be used to evaluate your eligibility for disability benefits. Please provide complete and legible responses to ensure your claim is processed as quickly as possible. Please enclose any additional information you feel will assist us in the evaluation of your claim.

- Employee/Individual Statement (pages 4-7): Please complete this section of the claim form and fax it to 1-877-851-7624 (Pacific time zone) or 1-800-447-2498 (all other time zones) If you prefer, it may be mailed to the address noted above
- Please complete the name and date of birth fields at the top of every page for easy identification purposes in case the pages become separated
- Direct Deposit Request (page 8): Please complete this form is you wish to have your Long Term Disability benefits deposited directly into your bank account
- Authorization to Share Information with Third Parties (page 9): If you wish to give us permission to share the details of your claim with a third party (such as your spouse, child, sibling, friend, etc.), please sign and date this form and fax it to 1-877-851-7624 (Pacific time zone) or 1-800-447-2498 (all other time zones). If you prefer, it may be mailed to the address noted above
- Employee/Individual Authorization (last page): Please sign and date this form and provide a copy to your attending
 physician Fax the completed form to 1-877-851-7624 (Pacific time zone) or 1-800-447-2498 (all other time zones) or mail it to
 the address noted above
- Employer Statement (pages 10-12): Please give this section of the claim form to your employer and ask him/her to complete, sign and date the form. Your employer should fax the completed form to 1-877-851-7624 (Pacific time zone) or 1-800-447-2498 (all other time zones) or mail it to the address noted above
- Attending Physician Statement (pages 13-15): Please complete Part I of this statement, then give this section of the claim form to the physician or treating provider primarily responsible for your care. Ask him/her to complete Part II and fax the completed form to 1-877-851-7624 (Pacific time zone) or 1-800-447-2498 (all other time zones). If s/he prefers, it may be mailed to the address noted above.

Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a m. to 8 p.m. Monday through Friday.



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Instructions (continued) / Claim Fraud Statements

Fraud Warning

For your protection, the laws of several states, including Alaska, Arizona, Arkansas, Delaware, Idaho, Indiana, Louisiana, Maine, Maryland, New Mexico, Ohio, Oklahoma, Rhode Island, Tennessee, Texas, Virginia, Washington, and West Virginia require the following statement to appear on this claim form

Any person who knowingly and with the intent to injure, defraud or deceive an insurance company presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison

Fraud Warning for California Residents

For your protection, California law requires the following to appear on this claim form Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison

Fraud Warning for Colorado Residents

For your protection, Colorado law requires the following to appear on this claim form It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Fraud Warning for District of Columbia Residents

For your protection, the District of Columbia requires the following to appear on this claim form WARNING. It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

Fraud Warning for Florida Residents

For your protection, Florida law requires the following to appear on this claim form
Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree

Fraud Warning for Kentucky Residents

For your protection, Kentucky law requires the following to appear on this claim form
Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime

Fraud Warning for Minnesota Residents

For your protection, Minnesota law requires the following to appear on this claim form A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime

Fraud Warning for New Hampshire Residents

For your protection, New Hampshire law requires the following to appear on this claim form Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638 20

Fraud Warning for New Jersey Residents

For your protection, New Jersey law requires the following to appear on this claim form Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and civil penalties



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Instructions (continued) / Claim Fraud Statements

Fraud Warning for New York Residents

For your protection, New York law requires the following to appear on this claim form Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation

Fraud Warning for Pennsylvania Residents

For your protection, Pennsylvania law requires the following to appear on this claim form Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties

Fraud Warning for Puerto Rico Residents

For your protection, Puerto Rico law requires the following to appear on this claim form Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.



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EMPLOYEE/INDIVIDUAL STATEMENT (P	LEASE PR	INT)										
A Information About You												
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The state in which you work Preferred	d e-mail addre	ss (for confire	nation purpo	ses only	/)				1	г т	г	
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Please check all types of coverage you have with Unum												
☐ Short Term Disability		-			-		oility					
□ Voluntary Benefits Cancer/Critical Illness □ Volunt						rt						
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ii yes, employer hame						reieprio	ne ranno	-1				
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B Information About the Condition(s) Causing Your	r Disabililty											
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What is the name of your medical condition?		What were	your first syr	nptoms	?							
Describe when you first noticed the symptoms		1				Dat	e you we	re first t	reated	by a	physi	cian
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2 For an injury, answer the following questions then go	o to #4											
What is the name of your medical condition?												
Describe where and how the injury occurred												
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Date the injury occurred (mm/dd/yy)		ted to a moto ent report file			as an	I I	e you we n/dd/yy)	re first t	reated	by a	pnysi	cian
3 For pregnancy , answer the following questions then	go to #4											
What is your expected delivery date?												
Were there any complications causing you to		If yes, pleas	e explain									
stop work prior to your expected delivery date? ☐ Yes	□No											
Have you already delivered?	hat type of del	ıvery? □ Va	gınal 🗆 C-	Section	If yes,	date of d	elivery					
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EMPLOYEE/INDIVIDUAL STATEMENT (Continued)
Employee/Individual's Name (Last Name, Suffix, First Name, MI) Date of Birth (mm/dd/yy)
Fraud Warning: For your protection, Arizona law requires the following to appear on this claim form
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tion for insurance or statement of claim containing any materially false information, or conceals for the purpose of
misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation
I. Signature of Employee/Individual
I have read and understand the fraud notices listed on this form. I also acknowledge that should my claim be overpaid for any reason it is my obligation to repay any such overpayment. The above statements are true and complete to the best of my knowledge and belief. (Your signature is required for benefit consideration.)
X
Signature
Reminder: Please sign and date the Authorization (last page of this claim form)



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Pacific Time Zone Toll-free 1-877-851-7637 Fax 1-877-851-7624 All Other Time Zones Toll-free 1-800-858-6843 Fax 1-800-447-2498 Call toll-free Monday through Friday, 7 a m to 7 p m (Central Time)

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the money into your bank account on a monthly schedule

- Reasons to use Direct Deposit
 - It's safe no more lost or stolen checks
 - It's convenient
 - It's reliable
 - It saves time
- How do I sign-up for Direct Deposit?

Just complete the top section of this form and mail or fax it to us. Please print clearly so we are able to verify your account numbers accurately

What if I change financial institutions or want to stop my direct deposit?

It's simple!! To change financial institutions, please complete this form and attach a voided check imprinted with your name. To stop your direct deposit, please complete this form or provide the information on our secure website, unum com

- When can I expect the money to be in my account?
 - Because this can vary from person-to-person, please discuss the details with your claims specialist and your financial institution
- What if I have questions?

Please call our toll-free Direct Deposit Customer Service line at 1-800-413-7671 There are knowledgeable and courteous representatives available to answer your questions, Monday through Friday, 8 a m to 4 p m Eastern Time

Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries



CL-1019 (04/11)

DISABILITY CLAIM FORM

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You are not required to sign this Optional Authorization. However, if you would like us to communicate with a family member, friend or other third party about your claim, we recommend completing the information below. Please sign and date the form as indicated and mail or fax it to the address or fax number indicated above.

Optional Authorization to Disclose Information to Third Parties

no assist in the evaluation or administration of my claim(s), I authorize and duly authorized representatives ("Unum") to share personal healt relating to my claim with the family members, friends, and/or other thi	h and financial information
My Spouse:	•
(Name)	(Telephone Number)
Other Family Member	
(Name / Relationship)	(Telephone Number)
Other person:	
(Name / Relationship)	(Telephone Number)
l authorize Unum to leave messages about my claim on my voicemai \square Yes $\ \square$ No	I / answering machine.
I understand that information about my claim may include information information about my health may be related to any disorder of the imr limited to, HIV and AIDS; use of drugs and alcohol; and mental and por treatment, but does not include psychotherapy notes.	nune system including, but not
I do not wish the following information about my claim to be shared (le	eave blank if not applicable):
I further understand that the information is subject to redisclosure and federal regulations governing the privacy of health information.	d might not be protected by certain
I may revoke this authorization in writing at any time except to the ext recipient of my information has relied on it prior to receiving my notice Authorization by sending written notice to the address above.	
This authorization is valid for the shorter of two (2) years or the duraticopy of the Authorization and a copy shall be as valid as the original.	on of my claim. I may request a
Employee Signature	Date
Printed Name	Social Security Number
I signed on behalf of the claimant as	_ (ındıcate relationship). If Power vator, please attach a copy of the

Reorder as CU-5018 (05/12)



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ATTENDING PHYSICIAN STATEMENT (F	LEASE PRI	NT)							
PART I TO BE COMPLETED BY PATIENT									
Name of Patient (Last Name, Suffix, First Name, MI)			Social Secui	rity Number					
Date of Birth (mm/dd/yy) Employer Name Home Telephor	ne Number	En 7	pployer Telephone Number 1 3 5 5 6	6 6 5 5					
HOUSTONISD	POI	I C Y # 1	5 1 9 0 8						
PART II: TO BE COMPLETED BY PHYSICIAN OR TE Instructions: Please complete, sign and date this form on this form and provide copies of supporting reports, this form in Section F	n The purpose	of this form is to assist us in m							
A Patient Information									
Height Weight Date of first	t visit regarding	current condition(s) (mm/dd/y)	<i>(</i>)						
Did you advise the patient to stop working? Yes	□ No If yes, wi	hat was the first date the patie	nt was unable to work (mm/d	ld/yy)?					
Has the patient been treated for the same/similar cond	ition in the past	? ☐ Yes ☐ No ☐ Unknow	n						
If yes, please provide treatment dates From (mm/dd	/yy)	Through	(mm/dd/yy)						
Is the patient's condition due to injury or illness involvir	ng the patient's	employment?	□ Unknown						
B Diagnosis									
What is the primary diagnosis preventing the patient from	om working?								
Please include primary ICD-9 or DSM-IV Multi-Axial dia	agnoses codes	ICD-9							
DSM-IV I II		III	IV	V					
What are the other conditions that prevent the patient i	†	□ NA							
Secondary Diagnosis	ICD-9								
Secondary Diagnosis	ICD-9								
Are there any cognitive deficits or psychiatric condition if yes, please provide restrictions and limitations	s that impact ful	nction?							
Date of last examination (mm/dd/yy)		Date of next examination (mi	m/dd/yy)						
What symptoms is your patient reporting about his/her	condition?		· · · · · · · · · · · · · · · · · · ·						
What diagnostic or clinical findings support your diagnostic	osis?								
C Treatment									
Describe the patient's current treatment program									
Medications (please include the medication log)									
CL-1019 (04/11)		13	Re	eorder as CU-5018 (05/12)					



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ATTENDING PH	IYSICIAN	STATE	EMEN'	T (Con	tinue	d)													
Patient's Name														D	ate of B	rith (m	m/dd/y	/y)	
Has the patient been h	ospitalized	P ☐ Yes	□No	If yes,	date ho	spitalize	ed (mm.	/dd/yy)				Date d	ıschar	ged (mm/dd/	уу)			
Was surgery performe	d? □Yes	□No	If yes, n	ame of s	urgical	procedu	re				CPT-4 o	code	D	ate s	urgery p	erform	ed (mi	m/dd/y	y)
Is the patient still unde	r your care?	P □ Yes	□No	If no, f	inal date	e of treat	tment (mm/dd/y	y)	!		****							
D Other Treating Pro	viders or H	lospitals																	
Please provide comple	ete name, co	ntact info	ormation	and spe	ecialty o	f any oth	ner trea	ting phys	sicians	s or ho	spitals								
Name				Special	ty			Address								Tele	phone	e Numb	er

E Functional Capacithe patient's eligibility i			ate of th	ne patien	t's func	tional ca	pacity l	based on	your	knowle	edge of	the patie	ent Th	ıs ınfe	ormatior	ı is imp	ortant	to ass	ess
Patient's ability to (Ple			anly)																
Never Occa		requently		ntınuousl	yι	Jnknowr	1												
	33% ¯ : □	34-66%	6	7-100%	•														
Stand																			
Patient's ability to perfe	orm (Please		all that a Never		asionally	/ Fred	quently	Conti	nuous	lv U	nknowr	า							
		R	0%		-33% L		-66% L		100% L	_		•							
Fine Finger movement Hand/eye coordinated				ä	ā				Ō	[
Pushing/Pulling Dominant Hand										Ċ									
	igit Lei											 .					-		
Patient's ability to (Ple	ease check a Nev		oply) Occasio	nally	Freque	untlu.	Contu	nuously	Unkr	NOW D									
	0%	6	1-33	%	34-66		67-	100%											
Climb Twist/bend/stoop																			
Reach above shoulder Operate heavy machin]									
Patient's ability to lift/o					alız ¹	Inter-	<u>-</u>												
0%	Occasionall 1-33%	34-66		67-100%		Jnknowr	7												
Up to 10 lbs 11 to 20 lbs																			
21 to 50 lbs 51 to 100 lbs																			



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ATTENDING PHYSICIAN STATEME	NT (Continu	ed)										
Patient's Name								Dat	e of B	rth (mn	n/dd/yy	<u>/)</u>
Please indicate restrictions (activities the patien	t should not do)	and limitations (activities th	e patient	cannot do) in the	space p	rovided	below	/		7
RESTRICTIONS	······································					<u> </u>						
1 IMITATIONIC												
LIMITATIONS												
When do you expect improvement in the patient	t's functional cap	pacity?										
FRAUD NOTICE Any person w	ho knowing	nly files a s	tateme	nt of c	laım co	ntain	ına fa	lse o	r mı	slead	lina	
information is subject to crimina												claım
form						.5	.,					
F Signature of Attending Physician		·										
The above statements are true and complete to	the best of my l	knowledge and I	oelief									
Physician Name (Last Name, First Name, MI, S												
Medical Specialty			Degree									
Address		a-w				- · · · · · · · · · · · · · · · · · · ·						
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Tolophono Number		Fax Number					Physic	uon'e Te	v ID N	lumbor		
Telephone Number		rax Number					Filysic	10115 10	IX ID IN	uniber		
Are you related to this patient? \square Yes \square No If yes, what is the relationship?	1											
Signature of Physician								Da	te			
X												



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EMPLOYEE/INDIVIDUAL AUTHORIZATION - FOR EMPLOYEE TO COMPLETE

Please sign and return this authorization to The Benefits Center at the address above. You are entitled to receive a copy of this authorization. This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule.

Authorization

l authorize health care professionals, hospitals, clinics, laboratories, pharmacies and all other medical or medically related providers, facilities or services, rehabilitation professionals, vocational evaluators, health plans, insurance companies, third party administrators, insurance producers, insurance service providers, credit bureaus, the MIB Group, Inc., Social Security advocacy vendor, The Association of Life Insurance Companies (which operates the Health Claims Index and the Disability Income Record System), professional licensing bodies, employers, attorneys, financial institutions and/or banks, and governmental entities,

To disclose information, whether from before, during or after the date of this authorization, about my health, including HIV, AIDS or other disorders of the immune system, use of drugs or alcohol, mental or physical history, condition, advice or treatment (except this authorization does not authorize release of psychotherapy notes), prescription drug history, earnings, financial or credit history, professional licenses, employment history, insurance claims and benefits, and all other claims and benefits, including Social Security claims and benefits,

To the following persons: Unum Group and its subsidiaries, Unum Life Insurance Company of America, Provident Life and Accident Insurance Company, The Paul Revere Life Insurance Company, and persons who evaluate claims for any of those companies ("Unum"), employee benefit plans sponsored by my employer and any person providing services to, or insurance benefits on behalf of, such plans, and to anyone who provides services, including the evaluation of claims, related to benefits offered by Unum, my employer, or the Social Security Administration ("Authorized Recipients");

For the purposes of evaluating and administering claims, including assistance with return to work. Unum also may rely on this authorization for one year, or as otherwise permitted by law, to disclose information about me to the Authorized Recipients so they may conduct health care operations, claims payment, administrative, and audit functions related to my benefit plans.

Information authorized for use or disclosure may include information which may indicate the presence of a communicable or non-communicable disease.

If I do not sign this authorization or if I alter or revoke it, Unum may not be able to evaluate my claim(s), which may lead to my claim(s) being denied. I may revoke this authorization at any time by sending written notice to the address above. I understand that revocation will not apply to any information that is requested prior to Unum receiving notice of revocation.

The privacy protections established by HIPAA may not apply to information disclosed under this authorization, but other privacy laws do apply. Information disclosed under this authorization may be redisclosed only as permitted or required by law, including state fraud reporting laws. For evaluation and administration of claims, this authorization is valid for two years or the duration of my claim.

Insured's Signature	Date Signed
Printed Name	Social Security Number
I signed on behalf of the Insured as	(Relationship). If Power of of the document granting authority.