

**Check the STAAR App from Home:**

Some applications may not be found or fail to install from Software Center.

If the access to Software Center does not work, students must use the HISD-managed Microsoft Store, instead of Software Center, to install some online testing applications. The HISD-managed Microsoft Store is available both on- and off- campus.

**IMPORTANT: The installation from the HISD-managed Microsoft Store may NOT overwrite the older version of a testing application visible on the desktop. To find the new version that was just installed, students must go through the Windows Start button.**

<p><b>Step 1</b></p>	<p>Check your desktop</p>	<p>On your desktop – open the STAAR App and see if it says <b>V 3.19.0 – if yes: you do not need to update</b> If you do not see the STAAR app or it is not 3.19.0 You <b>WILL</b> need to update. Continue to Step 2</p>
	<p>Make sure all programs on the laptop are closed, when checking the STAAR app</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="609 766 792 961"> <p>A )</p> </div> <div data-bbox="873 709 1172 949"> <p>Select a test to take</p> <ul style="list-style-type: none"> <li style="border: 2px solid red; padding: 2px;">Summative Assessment</li> <li style="padding: 2px;">Interim Assessment</li> <li style="padding: 2px;">Practice</li> <li style="padding: 2px;">Tutorials</li> </ul> <p>(B)</p> </div> </div> <p>On <b>Windows devices</b>, verify that the second line in the lower left corner of the screen reads <b>Secure Browser Version: 3.19.0</b>.</p> <div data-bbox="618 1102 1198 1564"> <p>(C)</p> </div>
		<p>If you do not see the STAAR app or it is not 3.19.0 You <b>WILL</b> need to update. Continue to Step 2</p>