

**OSES THINGS PARENTS SHOULD KNOW**

1. Parent concerns and questions may be voiced with OSES via the following:
  - a. Parent Liaisons - [spedsupportingparents@houstonisd.org](mailto:spedsupportingparents@houstonisd.org)
  - b. [Parent Support and Communication Survey](#)
2. Parents who need to register a student with a disability can do so virtually by contacting Glenda Calloway via email: [gcallowa@houstonisd.org](mailto:gcallowa@houstonisd.org)
3. Campus department chairs/caseload teachers will contact parents directly to coordinate special education services:
  - a. ARDs will be virtual and scheduled on Tuesdays, Wednesdays, and Thursdays of each week
  - b. Campuses have already started to conduct ARDs virtually
4. Instructional resources/services will be provided via distance learning, HISD TV, and/or by the campus teacher:
  - a. If you do not have access to the internet or technology, your child may receive an instructional packet from your child's campus.
  - b. Contact your child's teacher for more information.
5. The Autism, Behavior, Board Certified Behavior Analyst, and Intensive Intervention Teams are working with campus teachers/staff to provide direct support to students.
  - a. Weekly strategies will be posted on parent portal
  - b. Feedback to teacher from parent will be used to make adjustments
6. Related Services: OT/PT, Speech, Adaptive PE, Assistive Technology, etc. are being provided virtually using platforms such as phone, zoom, Microsoft Teams etc. based on student's IEP by the service providers.
  - a. Providers are making direct contact with parents to provide support.
    - i. For questions about OT/PT/AT services, contact Brittany Pettis at [Brittney.Pettis@houstonisd.org](mailto:Brittney.Pettis@houstonisd.org).
    - ii. For questions about VI/AI services, contact Bailey Gates at [BGATES1@houstonisd.org](mailto:BGATES1@houstonisd.org).
    - iii. For questions about Adaptive PE and/or Music Therapy, contact Nicole Ayen-Metoyer at [nayen@houstonisd.org](mailto:nayen@houstonisd.org).
    - iv. For questions regarding Speech Therapy, contact Huyen Cao at [HCao@houstonisd.org](mailto:HCao@houstonisd.org).

Information regarding special education services and instructional resources are available on the Special Education page of HISD@HOME and by contacting the home campus special education department chair or case manager.