1. Parent concerns and questions may be voiced with OSES via the following:
   a. Parent Liaisons - spedsupportingparents@houstonisd.org
   b. Parent Support and Communication Survey

2. Parents who need to register a student with a disability can do so virtually by contacting Glenda Calloway via email: gcallowa@houstonisd.org

3. Campus department chairs/caseload teachers will contact parents directly to coordinate special education services:
   a. ARDs will be virtual and scheduled on Tuesdays, Wednesdays, and Thursdays of each week
   b. Campuses have already started to conduct ARDs virtually

4. Instructional resources/services will be provided via distance learning, HISD TV, and/or by the campus teacher:
   a. If you do not have access to the internet or technology, your child may receive an instructional packet from your child’s campus.
   b. Contact your child’s teacher for more information.

5. The Autism, Behavior, Board Certified Behavior Analyst, and Intensive Intervention Teams are working with campus teachers/staff to provide direct support to students.
   a. Weekly strategies will be posted on parent portal
   b. Feedback to teacher from parent will be used to make adjustments

6. Related Services: OT/PT, Speech, Adaptive PE, Assistive Technology, etc. are being provided virtually using platforms such as phone, zoom, Microsoft Teams etc. based on student’s IEP by the service providers.
   a. Providers are making direct contact with parents to provide support.
      i. For questions about OT/PT/AT services, contact Brittany Pettis at Brittnay.Pettis@houstonisd.org.
      ii. For questions about VI/Al services, contact Bailey Gates at BGATES1@houstonisd.org.
      iii. For questions about Adaptive PE and/or Music Therapy, contact Nicole Ayen-Metoyer at nayen@houstonisd.org.
      iv. For questions regarding Speech Therapy, contact Huyen Cao at HCao@houstonisd.org.

Information regarding special education services and instructional resources are available on the Special Education page of HISD@HOME and by contacting the home campus special education department chair or case manager.