16. Are you satisfied or dissatisfied with each of the following as it applies to HISD?
14. As applied to HISD, do you agree or disagree with each of the following statements?

**CHART 3**

**Agreement with HISD Performance Statements**

Slide 1 of 2

- **HISD provides an education that helps students improve way of life**
  - 2009 General Population: 87%
  - 2007 General Population: 68%
  - 2009 Parents: 69%
  - 2007 Parents: 73%

- **HISD provides quality school education**
  - 2009 General Population: 84%
  - 2007 General Population: 73%
  - 2009 Parents: 70%
  - 2007 Parents: 67%

- **Schools set high standards for academic performance**
  - 2009 General Population: 64%
  - 2007 General Population: 50%
  - 2009 Parents: 68%
  - 2007 Parents: 73%

- **HISD uses good educational practices in running its schools**
  - 2009 General Population: 64%
  - 2007 General Population: 60%
  - 2009 Parents: 57%
  - 2007 Parents: 64%

**CHART 4**

**Agreement with HISD Performance Statements**

Slide 2 of 2

- **HISD provides adequate equipment & up-to-date technology**
  - 2009 General Population: 62%
  - 2007 General Population: 57%
  - 2009 Parents: 59%
  - 2007 Parents: 48%

- **HISD uses sound business practices**
  - 2009 General Population: 76%
  - 2007 General Population: 50%
  - 2009 Parents: 82%
  - 2007 Parents: 60%

- **HISD schools are safe & secure**
  - 2009 General Population: 83%
  - 2007 General Population: 48%
  - 2009 Parents: 83%
  - 2007 Parents: 61%

- **HISD has enough computers in its schools**
  - 2009 General Population: 35%
  - 2007 General Population: 39%
  - 2009 Parents: 62%
  - 2007 Parents: 62%
HISD Values and Goals: Believe Statements True

10. HISD has certain core values and goals that are used to set standards of performance. As I read you a list of statements about HISD, please tell me if you believe the statement is true, more true than false, equally true and false, more false than true, or the statement is false?