1. **What is the staff-to-student ratio?**
The staff-to-student ratio is 10:1.

2. **How many students are the same age?**
The students are 6th, 7th, and 8th grade. Student interaction is normally coordinated per grade level.

3. **Does your staff have a background in education?**
The staff consist of certified teachers, healthcare providers, professional college, high school, and organizations.

4. **How do you handle discipline?**
We believe in encouraging students to be their best. However, inappropriate behavior is handled with concern and care for all students.

5. **Does the schedule include transition time between school and after school?**
Students are our priority and transitions are important. The time after-school and pick-up will be safe, enlightening, and educational. This is what we provide. Students can socialize, study, gain friendships and have a balanced fun experience.

6. **Do the activities change often enough that the routine does not get boring for students?**
Students will not become bored. We offer new themes every week. Every Friday is filled with fun, excitement, and demonstration of skills.

7. **Are there quiet places set aside for when a child needs to do homework or just needs to be away from the larger group?**
We have an area throughout the experience for daily homework time and assistance.

8. **Is there someone there who will help kids with their homework?**
We have counselors available to assist students with homework. Tutors are available if needed for extra, private assistance.
9. If my child uses assistive technology or accommodations, will they be available during homework time?
We encourage parent to advise us of any needed assistance upon registration.

10. Is there computer/internet access if kids need it for homework?
Yes, computer/internet is accessible. We encourage students to use their laptop administered by the school or laptop used for school.

11. If it is a school-based program: Does the program connect with the school’s teachers or line up with what my child is learning in class? If so, how does this work?
We coordinate with the staff, teachers, and Stem Coordinator at the school to add assistance to students.

12. How will staff provide feedback on my child’s development? How often?
We have an open-door policy. Any concerns can be made to our experience manager or safety personnel at any time. We will offer monthly or weekly progressions or comments.

13. What are the hours of the program? What happens if I am delayed at work?
Our hours are directly after school to 6:30P. We offer an extended hour 6:30P-7:30P for an additional charge.

14. Is there a nurse or another adult certified in CPR and first aid?
All our staff are CPR and First-Aid certified by American Heart Association Standards.

15. Will food and snacks be provided? If so, what kind?
Food and snacks are provided. An additional snack is provided for extended hour students. The snacks are safe and wholesome. Allergies are considered and advised for students.

16. How does the experience provide a safe environment from communicable diseases and pandemics?
We have infection control doctors and nurses on our advisory committee. We follow all guidelines of Centers of Disease Control (CDC) and World Health Organization (WHO).

17. How much is the M.E.D.S. After-School Experience?
One-time registration fee: $80.00 (Register in-person, online or mail)
Monthly Tuition: $315/month (first month) then $350/month
Weekly Tuition: $90/week (first month), then $100/week
Check payable to E-PIC TC dba M.E.D.S. ASE| 3262 Westheimer Rd. #726| Houston, Texas 77098

18. Do you offer holiday or summer experience options?
We have holiday options at a different location and our summer camp is four weeks of fun and excitement for incoming 7th and 8th graders at BCMAR.

19. What if I cannot afford the M.E.D.S. After-School Experience?
We have an advisory committee of healthcare providers and community professionals. Scholarships are made available upon request and meeting of required standards.