• **The lottery results are in and I have questions. Where can I find answers?**
  The HISD Office of School Choice processes all applications for all HISD schools. Their website offers a comprehensive Q&A for information regarding siblings, lottery priority, next steps if you did not get your school choice, and more. Click [here](#) to stay informed. If you do not find answers to your questions on our Q&A page, reach out to our Magnet Coordinator, Israel Corona: icorona@houstonisd.org

• **How will I know if my child has been offered a seat?**
  Parents can view the status of the application on the parent dashboard on March 26, 2024. Log into your application and click “take action/next steps.” Continue until you see the schools you selected. Heights HS does not have access to your login information. If you need help logging into your application, contact: schoolchoice@houstonisd.org.

• **My child was offered a seat on March 26th. What are my next steps?**
  Congratulations! If your child is offered a seat on March 26, 2024, you will have 14 calendar days (holidays included) to accept the seat. It is recommended that you accept your seat through the school choice system as soon as possible. Once a seat expires, it cannot be reinstated.

• **How do I accept a seat in the school choice system?**
  Congratulations! If you were offered a seat, please follow these steps in the school choice platform by logging into your application:

  1. Accept or decline your seat. Once you decline a seat, the decision cannot be undone. For this reason, the system asks you to accept or decline twice.
  2. Electronically, sign the entrance agreement online.
  3. Upload proof of residency.
  4. Email icorona@houstonisd.org with a copy of the parent’s ID that matches the name on the proof of address uploaded to your application upon accepting.

• **My child has been offered a seat AFTER March 26. What are my next steps?**
  If your child is on the wait list, and you have been offered a seat from the wait list, you have 5 calendar days (including holidays) to accept the seat. You will follow the same steps (above) to accept your seat.

• **My child was marked ineligible. What does this mean?**
  To qualify for our programs, you must meet the minimum matrix score for that particular program. Our programs require a minimum matrix score of 80. Also, if you were not enrolled in an HISD school for 7th & 8th grade, you were required to submit the FINAL 7th grade report card for us to create a matrix score for your student. If this was not completed prior to the deadline for phase 1, you were set to ineligible, and you can no longer apply for that same program during phase 2. In some cases, you may have the opportunity to apply for one of our other programs if your matrix score qualifies you.
• **I received notice that my child is on the waitlist. What does this mean?**
  Wait listed seats are processed in the order that they are listed in the lottery as space becomes available. This is an automated system. Seats are offered as soon as a space becomes available. It is important to note that accepting a seat at a lower ranked school will not affect a student's standing on the wait list of the higher ranked school. Please know that we cannot predict how fast or slow these waitlists will move. Calling to inquire about movement will only slow down the process, as we are currently working on confirming seats.

• **When does the waitlist for Phase 1 expire?**
The waitlist is expected to be retired by the Office of School Choice at the end of July.

• **I am interested in HISD Bus Transportation: Are there bus services available for non-zoned students?**
  Bus services are available for students accepted into Heights HS via the magnet, IB, and CTE programs. Bus requests for the 2024-25 school year will not be processed or available until late July. If you did not indicate the need for transportation on your original school choice application, you will have an opportunity to request bus services upon registration. Routes will be assigned by HISD transportation and information will be communicated to parents from the transportation department. If you have transportation questions, please reach out to: HISD Customer Care 713-556-9400.

• **I would like to visit the campus for a tour. Are there tours available?**
  Tours were available throughout the application period for phase 1. Since we are now confirming seats for students offered, we can no longer accommodate tours. However, if you were offered a seat, you will have an opportunity to visit the campus during the course selection night AND the summer pup camp for new students.