

2016 COMMUNITY RESOURCE GUIDE

YOUTH TUTORING



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Family and Community Engagement Department

4400 West 18th Street, Houston, Texas 77092 www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

- 1. Used service providers' websites as the primary information resource.
- 2. Consulted Guidestar and organizations' İRS Form 990s for contact and communication information.
- 3. Sent emails with questions to selected organizations for which there were gaps in information.
- 4. Made phone calls to selected organizations for which there were also gaps in information.
- 5. Reviewed successive drafts to assess quality, completeness, and ease of use.
- 6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide:** Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

YOUTH TUTORING

Youth Tutoring:

- 1. Alliance for Multicultural Community Services (AMCS)
- 2. American Red Cross Greater Houston Area Chapter
- 3. Community Family Centers (CFC)
- 4. Fifth Ward Enrichment Program, Inc.
- 5. Houston Area Urban League, Inc. (HAUL)
- 6. Houston Public Library (HPL)
- 7. India House Houston
- 8. Multicultural Education and Counseling through the Arts (MECA)
- 9. Neighborhood Centers, Inc.
- 10. SHAPE Community Center
- 11. Space City Tutoring
- 12. The Princeton Review
- 13. Yancy Life Transition Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages	
1	713-776-4700	Ages 10-17	Free	No	Arabic, Chinese, English,	
					Spanish, others	
2	713-526-8300	Grades PreK-12	Costs vary	Yes	Arabic, Chinese, English,	
					Spanish, others	
3	713-923-2316	Ages 13-17	Free	Yes	English, Spanish	
4	713-229-8353	Males 12-19	Free	Yes	English, Spanish	
5	713-393-8700	Ages 0-18	Free	Yes	English, Spanish	
	281-220-8030					
6	832-393-1313	Grades K-12	Free	No	Arabic, English, French,	
					German, Italian, Japanese,	
					Mandarin Chinese, Russian,	
					Spanish	
7	713-929-1900	Grades 1-10	Free	No	English, Hindi	
	713-929-1905					
8	713-802-9370	Grades 11-12	Costs vary	No	English, Spanish	
9	713-667-9400	All ages	Costs vary	No	English, Spanish	
	713-273-3701					
	713-640-7100					
	713-380-2260					
4.0	713-315-6400		_			
10	713-521-0629	Ages 5-15	Free	No	English	
4.4	004 000 0440	0.00 do 0.40	Ocatoria	Ma	Facilials	
11	281-282-9418	Grades 9-12	Costs vary	No	English	
40	713-408-3703	Over Ive Book 40	0	N.L.	E P. I	
12	713-520-0890	Grades PreK-12	Costs vary	No	English	
13	713-432-0028	Grades 1-12	Costs vary	No	English, Spanish	

Alliance for Multicultural Community Services (AMCS)

1

Address: 6440 Hillcroft Street, Suite 411, Houston TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Yani Rose, Executive Director, or Claire Casuyon, Kijana Scholars Program

Phone: 713-776-4700 **Fax**: 713-776-4730

Email: info@allianceontheweb.org or ccasuyon@allianceontheweb.org

Website: https://allianceontheweb.org/kyp

Local Bus Routes: 9, 47, 402 Ages/Grades Served: Ages 10-17 Eligibility: Requires a school report card, proof of age, and proof of income.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Focuses on refugees and students from low-income households. • College-student mentors provide homework and tutorial assistance. • Offers a computer lab, financial literacy classes, life skills education, recreational activities, community services projects, and cultural opportunities.

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Debra Murphy-Luera, Regional Chapter Executive Officer

Phone: 713-526-8300 or 800-RED-CROSS

Fax: 713-313-5479

Email: <u>information@ghac.org</u> or <u>support@redcrosstraining.org</u> or <u>YouthInvolvement@redcross.org</u> **Website:** <u>http://www.houstonredcross.org</u> or <u>http://www.redcross.org/take-a-class/school-programs</u>

Local Bus Routes: 9, 25, 27

Ages/Grades Served: Grades PreK-12

Eligibility: Full training for students requires 2½ hours. • An online toolkit helps schools start and run a Red

Cross Club.

Costs: Costs vary. • Training is free for students; charges a fee of \$70 to \$110 for adult or instructor training. • Call to ask about specific costs.

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Onsite at Schools: Yes. • The local Red Cross chapter helps in creating Red Cross Clubs at any school level.

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Offers training in First Aid and Cardio-Pulmonary Resuscitation (CPR) for students. • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card.

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012 **Area Served:** Houston: Greater East End

Days/Hours: Youth Tutoring: Monday-Friday, 12pm-5pm **Contact:** Rosalba Castillo, Director of Youth Services

Phone: 713-923-2316 **Fax**: 713-923-4243

Email: rcastillo@communityfamilycenters.org

Website: http://www.communityfamilycenters.org/youth13.php

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 13-17

Eligibility: Requires program registration. • Focuses on the local Spanish-speaking community but welcomes

participants from all backgrounds.

Costs: Free

Onsite at Schools: Yes. • Youth programs are at two HISD high schools. • School-based services are at 18

HISD schools.

Languages: English, Spanish

Direct Services: Aligns educational support activities with HISD goals in providing daily help with homework and tutoring as needed. • Focuses on reading/writing, mathematics, science, language proficiency and comprehension. • Supports learning and acquiring new life and social skills and offers enrichment activities.

Fifth Ward Enrichment Program, Inc.

Address: 4014 Market Street, Suite W145, Houston, TX 77020

Area Served: Houston: Fifth Ward
Days/Hours: Monday-Friday, 9am-6pm
Contact: Charles Savage, Executive Director

Phone: 713-229-8353 Fax: 713-229-8311

Email: fwep@fwepinc.org or csavage@fwepinc.org **Website:** http://www.fwepinc.org/html/school-based.html

Local Bus Routes: 11, 29, 48

Ages/Grades Served: Males ages 12-19

Eligibility: Must meet age requirements, attend an HISD secondary school in the Fifth Ward, and be a youth

with identified academic problems.

Costs: Free

Onsite at Schools: Yes. • Operates school-based projects located at three HISD high schools and three HISD

middle schools.

Languages: English, Spanish

Direct Services: Offers tutorial help with homework and test preparation for boys with identified academic problems. • Holds academic competitions focused on spelling skills and knowledge of historical events and the community. • Recruits tutors from fraternities, corporations, and the community to work with students who have extreme academic problems. • Offers mentoring, entrepreneurial skills, life skills, leadership development, and community service.

Houston Area Urban League, Inc. (HAUL)

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Workshops: Monday-Friday, 9am-1pm.

Contact: John Robinson, Family Support Manager

Phone: 713-393-8700 (general questions) or 281-220-8030 (workshop registration)

Fax: 713-393-8790

Email: GKizzee@haul.org (workshops) or jrobinson@haul.org (family support)

Website: http://www.haul.org/programs/eyd

Local Bus Routes: 700 (METRO rail), 900 (METRO rail), 40

Ages/Grades Served: Ages 0-18

Eligibility: No area restrictions. • Requires registration.

Costs: Free

Onsite at Schools: Yes. • Youth leadership programs are available to area secondary schools.

Languages: English, Spanish

Direct Services: Offers a year-round education and youth development program. • Focuses support activities on early literacy, early numeracy, and technology (ages 0-11); on mathematics, college readiness, and life skills (ages 11-14); and on personal and leadership development, scholarship, college plans, and career plans (ages 15-18). • A Saturday academy focuses on science, technology, engineering, and mathematics (STEM) disciplines. • Students meet every second week to develop skills and activities.

Houston Public Library (HPL)

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Tutoring: Tuesday-Thursday, 4pm-6pm. • Homework Help: Monday-Sunday, 2pm-11pm.

Contact: Greg Simpson, Assistant Director of Communications

Phone: 832-393-1313 Fax: Not available Email: Not available

Website: http://houstonlibrary.org/search/node/tutors and http://houstonlibrary.org/find-it/find-library-location Local Bus Routes: Central Library: 40, 85, 160. • Call METRO for bus and rail routes to HPL branch libraries.

Ages/Grades Served: Grades K-12

Eligibility: Many services require a valid library card.

Costs: Free

Onsite at Schools: No, but HPL offers extensive online resources to support the K-12 school curriculum. Languages: Arabic, English, French, German, Italian, Japanese, Mandarin Chinese, Russian, Spanish Direct Services: Students (K-12) who need help with their schoolwork can request assistance from volunteer tutors. • Cardholders also can get live online homework help, skills building, writing assistance, and more help using Brainfuse. • HPL also offers language-learning options such as Live Mocha and Mango Languages.

India House Houston

Address: 8888 West Bellfort Avenue, Houston, TX 77031

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 9:30am-5:30pm. • After School: Monday-Friday, 3pm-6 pm. • Summer

Enrichment Camp: Monday-Friday, 8:30am-6pm. **Contact:** Michael Miller. Urban Youth Coordinator

Phone: 713-929-1900 (general questions) or 713-929-1905 (programs)

Fax: 713-772-9015

Email: info@indiahouseinc.org (general questions) or michael@indiahouseinc.org (programs)

Website: http://www.indiahouseinc.org/programs/urban-youth-program

Local Bus Routes: 8, 46

Ages/Grades Served: Grades 1-10

Eligibility: Requires pre-registration. • Requires proof of income and proof of identity.

Costs: Costs vary. • Summer camp registration fees are \$50 per child and \$30 per week per child. • Call to ask

about specific costs.

Onsite at Schools: No
Languages: English, Hindi

Direct Services: Provides after-school tutorial, summer enrichment camps, and mentorship seminars. • Offers

programs to address educational achievement, dropout rates, juvenile crime, and health and wellness.

Multicultural Education and Counseling through the Arts (MECA)

Address: 1900 Kane Street, Houston, TX 77007

Area Served: Harris County

Days/Hours: Monday-Friday, 12pm-7pm

Contact: Alice Valdez, Executive Director, or Liz Salinas, Associate Director of Programs

Phone: 713-802-9370 **Fax:** 713-802-9403

Email: info@meca-houston.org

Website: http://www.meca-houston.org/support-services.html

Local Bus Routes: 85

Ages/Grades Served: Grades 11-12

Eligibility: No area restrictions. • Requires students to maintain sufficient academic performance in order to

participate in recitals and other events.

Costs: Costs vary. • Charges registration and class fees for after school. • Charges fees on a sliding scale based on household income. • Provides tutoring at no further cost for registered students. • Charges a small fee for students not enrolled in the MECA after school program. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers volunteer tutors for students who need tutoring or academic assistance in mathematics, reading, or other academic classes. • Provides a college prep program, a summer arts program, mentoring, SAT preparation workshops and practice exams, dance education, and improvisation classes.

Neighborhood Centers, Inc.

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Offices	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	Monday-Friday, 9am-5pm	33, 65
Baker-Ripley Neighborhood Center	6500 Rookin Street, Houston, TX 77074	713-273-3701	Monday-Friday, 8am-9pm, Saturday, 10am-4pm	9, 47, 402
Harbach-Ripley Neighborhood Center	6225 Northdale Street, Houston, TX 77087	713-640-7100	Monday and Wednesday, 9am-7pm, Tuesday, Thursday, and Friday, 9am-6pm	50, 73
Leonel Castillo Community Center	2101 South Street, Houston, TX 77009	713-380-2260	Monday-Friday, 9am-8pm, Saturday, 9am-2pm	700 (METRO rail), 44, 66
Ripley House Neighborhood Center	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	Monday-Friday, 8am-8pm, Saturday, 8am-2pm	20, 29, 80

Contact: Claudia Aguirre-Vasquez, Senior Vice President and Chief Program Officer

Fax: 713-669-5236

Email: president@neighborhood-centers.org **Website:** http://neighborhood-centers.org

Ages/Grades Served: All ages

Eligibility: Requirements vary by program. • Call to ask about specific requirements.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100

provides access. • Call to ask about specific costs.

Onsite at Schools: No Languages: English, Spanish

Direct Services: Operates four neighborhood centers in Houston. • Offers classes in computer literacy, English as a Second Language (ESL), adult basic education (ABE), and General Educational Development (GED). • Also offers Head Start, youth clubs, after school programs, summer day programs, immigration and citizenship services, nutrition education, community gardens, and other services.

SHAPE Community Center

Area Served: Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Office	3903 Almeda Boulevard,	713-521-0629	713-521-1185	Monday-Friday,	700 (METRO
	Houston, TX 77004			9am-4pm	rail), 11, 54
Family Center	3815 Live Oak Street, Houston, TX 77004	713-521-0641	713-526-5164	Monday-Friday, 7am-7pm, Saturday,	9, 11, 25, 54
				8am-5pm	

Contact: Deloyd Parker, Jr., Executive Director

Email: shape@shape.org
Website: http://www.shape.org
Ages/Grades Served: Ages 5-15
Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No Languages: English

Direct Services: Offers youth development services. • Offers computer classes, an after-school enrichment program, an eight-week summer school program, and an alternative education program. • Also offers cultural,

social, and health-centered programs to support families.

Space City Tutoring and Learning Center

Address: 16302 Sea Lark Road, Suite C, Houston, TX 77062

Area Served: Houston

Days/Hours: High School Tutoring: Saturday-Sunday, 1pm-5pm. • One-on-One and Small Group Tutoring:

Monday-Thursday, 3:30pm-8:30pm, and Friday, 3:30pm-6:30pm.

Contact: Audrey Nelson, President **Phone**: 281-282-9418 or 713-408-3703

Fax: 281-282-9418

Email: info@spacecitytutors.com or audrey@spacecitytutors.com

Website: http://www.spacecitytutors.com

Local Bus Routes: 246, 249 Ages/Grades Served: Grades 9-12

Eligibility: No area restrictions. • Requires appointments for tutoring sessions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No Languages: English

Direct Services: Offers one-to-one and small group one-hour tutoring sessions in mathematics, science, language arts, writing, and test prep for the STAAR, PSAT, ACT, and SAT. • Also offers other programs such

as after-school, Friday Night Owls, Saturday enrichment camps, and summer enrichment camps.

The Princeton Review

Address: 3730 Kirby Drive, Suite 1188, Houston, TX 77098

Area Served: Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Hirva Raj Phone: 713-520-0890 Fax: Not available

Email: hirva.raj@review.com

Website: http://www.princetonreview.com/tutors.aspx

Local Bus Routes: 25, 27, 41

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No Languages: English

Direct Services: Offers one-to-one and academic tutoring and test preparation for the AP exams, SAT, ACT, PSAT, SAT II, GMAT, GRE, LSAT, MCAT, USMLE and TOEFL. • Also offers help with college selection, college admissions, and college applications as well as graduate- and professional-level education.

Yancy Life Transition Center

Address: 2654 South Loop West, Houston, TX 77054

Area Served: Houston

Days/Hours: Monday-Friday, 8am-6pm **Contact:** Trevor Taylor, Executive Director

Phone: 713-432-0028 **Fax:** 832-565-1351

Email: ayancylife@yltc.org
Website: http://www.yltc.org
Local Bus Routes: 14, 84

Ages/Grades Served: Grades 1-12 (Ages 6-18)

Eligibility: Focuses on students who attend high-poverty and low-performing schools.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides tutorials at HISD campuses.

Languages: English, Spanish

Direct Services: Provides subject area in-school and at-home tutorials during regular school hours and during out-of-school time such as on Saturdays and during summer breaks. • Also provides after-school enrichment activities and literacy workshops for parents of participating children.

FACE PRODUCT EVALUATION FORM Product Name: ____ User(s): School/Location: Date: **Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you. 0 Student Principal Parent Educator O Board of Education 0 Parent or Guardian 0 Assistant Principal O Parent Liaison O District Administrator 0 Family Member 0 Other Campus School-Based O Central Office Staff Leader Specialist School Bus Driver O FACE Staff \bigcirc Community 0 Classroom Teacher 0 Member School Librarian School Custodian 0 Black or African American Hispanic or Latino 0 White or Caucasian American Indian, Alaska Native, or Native

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

O Two or More Races or Ethnicities

	Very Unsatisfied ⊗	Unsatisfied	Neutral	Satisfied	Very Satisfied ©	Not Applicable
Overall product quality	0	0	0	0	0	0
Process for acquiring it	0	0	0	0	0	0
Guidance for users	0	0	0	0	0	0
First usage	0	0	0	0	0	0
Repeated usage	0	0	0	0	0	0
Post-acquisition service	0	0	0	0	0	0

	How long have you used this FACE product?
0	Less than 1 month
0	1 to 2 months
0	2 to 3 months
0	3 to 6 months
0	6 months to 1 year
0	1 year or longer
0	Have never used it

	How often do you use this FACE product?
0	Daily
0	3 to 4 times a week
0	Weekly
0	3 to 4 times a month
0	Monthly
0	Every 2 to 3 months
0	3 to 4 times a year
0	Once a year or less often
0	Do not use it

Hawaiian

0

Asian or Pacific Islander

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	Overall, how satisfied are you with this FACE product?
0	Very satisfied ☺
0	Somewhat satisfied
0	Neutral 😊
0	Somewhat unsatisfied
0	Very unsatisfied ⊗

	Compared to other products of which you are aware, would you say that this FACE product is:
0	So good that it's in a class by itself ©
0	Much better than most others
0	About the same as others
0	Somewhat worse than others
0	Much worse than others ☺
0	Never have used it

	Will you use this FACE product again?
0	Definitely yes ☺
0	Probably yes
0	Maybe or maybe not ⊕
0	Probably no
0	Definitely no ⊗
0	Never have used it

	How likely are you to recommend this FACE product to others?
0	Definitely will recommend it ☺
0	Probably will recommend it
0	Maybe or maybe not ⊕
0	Probably will not recommend it
0	Definitely will not recommend it ⊗
0	Never have used it

	Based upon your experience with this product, how likely are you to use other FACE products?
0	Very likely ☺
0	Somewhat likely
0	Neutral ⊕
0	Somewhat unlikely
0	Very unlikely ⊗

Other comments about the product:		
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Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org