Millard House II
Superintendent of Schools
Houston Independent School District
Board of Education

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Rick Cruz, Deputy Superintendent
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Family and Community Engagement Department
Ryan Professional Development Center
4001 Hardy Street. Houston, Texas 77009
www.HoustonISD.org/face

It is the policy of the Houston Independent School District not to discriminate on the basis of age, color, handicap or disability, ancestry, national origin, marital status, race, religion, sex, veteran status, political affiliation, sexual orientation, gender identity and/or gender expression in its educational or employment programs and activities.
Domestic Violence Prevention:
1. Aid to Victims of Domestic Abuse
2. Attorney General of Texas
3. Casa Juan Diego
4. DAYA Inc.
5. ESCAPE Family Resource Center
6. Family Time Crisis and Counseling Center
7. Girls Incorporated Houston – Project BOLD
8. Harris County Domestic Violence Coordinating Council
9. Harris County Sheriff’s Office – Victims Assistance Unit
10. Houston Area Women’s Center
11. Houston Police Department – Family Violence Unit
12. Montrose Center
13. Northwest Assistance Ministries
14. Texas Advocacy Project
15. Texas Association Against Sexual Assault
16. The Bridge Over Troubled Waters Inc.
17. The Salvation Army of Greater Houston Area Command – Family Residence
18. Victim’s Assistance Centre Inc.

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 713-224-9911</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>2 512-460-6261</td>
<td>All ages</td>
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<td>No</td>
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</tr>
<tr>
<td>3 713-869-7376</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4 713-842-7222</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Tulu, Urdu</td>
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<tr>
<td>5 713-942-9500</td>
<td>Adults ages 18+</td>
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<tr>
<td>6 281-446-2615</td>
<td>All ages</td>
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<tr>
<td>7 713-802-2260</td>
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</tr>
<tr>
<td>8 281-400-3680</td>
<td>All ages</td>
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<td>English</td>
</tr>
<tr>
<td>9 713-274-9172</td>
<td>All ages</td>
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</tr>
<tr>
<td>10 713-528-6798</td>
<td>Ages 5-17 and Adults ages 18+</td>
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</tr>
<tr>
<td>11 713-308-1100</td>
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<tr>
<td>12 713-529-0037</td>
<td>Ages 13-17 and Adults ages 18+</td>
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<tr>
<td>13 888-750-4673</td>
<td>Adults ages 18+</td>
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</tr>
<tr>
<td>14 800-374-4673</td>
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</tr>
<tr>
<td>15 512-474-7190</td>
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<tr>
<td>16 713-494-7238</td>
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<tr>
<td>17 713-650-6530</td>
<td>Adults ages 18+</td>
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<td>No</td>
<td>English</td>
</tr>
<tr>
<td>18 713-274-7391</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
Aid to Victims of Domestic Abuse

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002
Area Served: Harris County
Days/Hours: Office: Monday–Friday, 8am-5pm. • National Domestic Violence Hotline: Monday–Sunday, 24 hours/day.
Contact: Maisha Colter, Director of Legal Advocacy Program
Phone: Office: 713-224-9911. • National Domestic Violence Hotline: 800-799-7233 or 800-799-SAFE.
Fax: 713-715-6935 or 713-715-6945
Email: MaishaC@avda-tx.org
Website: http://avda-tx.org
Local Bus Routes: 700 (METRO rail), 161, 162, 214, 216, 219
Ages/Grades Served: All ages
Eligibility: Requires proof of family income for non-emergency services. • Must have experienced recent physical or sexual abuse or a pattern of abuse within the household. • Residency, citizenship, and immigration status requirements vary based on status as an emergency or a non-emergency.
Costs: Costs vary. • May require a fee for some services. • Call to ask about specific costs.
Onsite at Schools: Yes. • Speakers present at schools and health fairs.
Languages: English, Spanish
Direct Services: Provides crisis counseling, safety planning, victim advocacy, legal representation, and battering intervention and prevention programs. • Provides a victims support group. • Offers speakers about domestic violence, healthy relationships, and related topics • Offers legal representation in 50+ languages.

Attorney General of Texas

Address: 300 West 15th Street, Austin, TX 78701
Area Served: Texas
Days/Hours: Monday–Friday, 9am-5pm
Contact: Noellita Lugo, Family Initiatives
Phone: 512-460-6261
Fax: 512-475-2994
Email: Not available
Website: https://www.texasattorneygeneral.gov/cvs/domestic-violence-a-personal-safety-plan
Local Bus Routes: Not available
Ages/Grades Served: All ages
Eligibility: Online resources are available to the general public.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Presents a checklist for a Domestic Violence Personal Safety Plan. • Provides lists of what to do in specific situations: during an explosive incident, when preparing to leave, when someone has a protective order, and when at home, on the job, and in public. • Also provides lists of what someone who is escaping domestic violence needs to take for identification, financial papers, legal papers, and personal items.

Casa Juan Diego

Address: 4818 Rose Street, Houston, TX 77007
Area Served: Houston
Days/Hours: Monday–Saturday, 9am-4pm
Contact: Mark Zwick and Louise Zwick
Phone: 713-869-7376
Fax: Not available
Email: info@cjd.org
Website: http://cjdf.org/about/what-is-casa-juan-diego
Local Bus Routes: 27, 71, 85
**DAYA Inc.**

**Address:** 3300 South Gessner Road, Suite 203, Houston, TX 77063  
**Area Served:** Houston  
**Days/Hours:** Monday-Friday, 9am-5pm  
**Contact:** Sesh Bala, President  
**Phone:** Office: 713-842-7222. • Helpline: 713-981-7645.  
**Fax:** 713-583-1822  
**Email:** contact@dayhouston.org  
**Website:** [http://www.dayahouston.org/services.php](http://www.dayahouston.org/services.php)

**Ages/Grades Served:** All ages  
**Eligibility:** Helps immigrant women and children, particularly pregnant or physically battered women and their children. • Must be an immigrant, a refugee, or a low-income person.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers help with food, clothing, and English as a Second Language (ESL) for guests at its house of hospitality. • Helps women whose husbands have been deported. • Operates an emergency shelter.

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**ESCAPE Family Resource Center**

**Address:** 2410 Hamilton Street, Houston, TX 77004  
**Area Served:** Greater Houston  
**Days/Hours:** Monday-Friday, 8am-5:30pm  
**Contact:** Hortencia Morales, Parent Services Coordinator  
**Phone:** 713-942-9500  
**Fax:** 713-942-0702  
**Email:** General questions: hmorales@learntoparent.org. • Programs: programs@learntoparent.org.  

**Ages/Grades Served:** All ages  
**Eligibility:** Must be a member of the South Asian community in Houston.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Tulu, Urdu  
**Direct Services:** Provides confidential and culturally sensitive services to women and children in crisis situations such as domestic violence, sexual assault, and child abuse. • Offers crisis counseling for individuals and a support group for survivors of domestic violence. • Provides interpretation in all major South Asian languages.

**Local Bus Routes:** 46

**Ages/Grades Served:** Ages 0-18

**Eligibility:** Requires parents of children ages 0-18 to register for classes.  
**Costs:** Costs vary. • Call to ask about specific costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers parenting skills and techniques and safety training for mothers so that they can reassert their roles as a parent, restore appropriate parent-child boundaries and relationships, and learn new ways to resolve conflicts and discipline children.
Family Time Crisis and Counseling Center

Address: 1203 South Houston Avenue, Humble, TX 77338  
Area Served: Greater Houston  
Days/Hours: Office: Monday–Friday, 9am-5pm. • Hotline: Monday-Sunday, 24 hours/day.  
Contact: Christina Allen, Executive Director  
Phone: Hotline: 281-446-2615.  
Fax: 281-446-3691  
Email: Not available  
Website: https://www.familytimeccc.org/family-violence  
Local Bus Routes: Not available  
Ages/Grades Served: All ages  
Eligibility: Must be a victim of domestic violence.  
Costs: Free to victims  
Onsite at Schools: No  
Languages: English  
Direct Services: Provides emergency shelter for victims of domestic violence and their children, individual and group counseling to families, and help through its 24-hour hotline. • Helps victims obtain legal, medical, transportation, housing, and employment services. • Also helps victims to apply for compensation for crime victims.

Girls Incorporated Houston – Project BOLD

Address: 1111 North Loop West, Suite 180, Houston, TX 77008  
Area Served: Greater Houston  
Days/Hours: Monday-Friday, 8am-5pm  
Contact: Jenn Nguyen, Program Coordinator  
Phone: 713-802-2260  
Fax: 713-802-2907  
Email: jennifer@girlsinc-houston.org  
Website: http://www.girlsinc.org/resources/programs/girls-inc-project-bold.html  
Local Bus Routes: 26  
Ages/Grades Served: Ages 6-18  
Eligibility: Must be a girl within the age group appropriate to a specific program.  
Costs: Costs vary. • Call to ask about specific costs.  
Onsite at Schools: Yes. • Offers programs at several HISD schools.  
Languages: English, Spanish  
Direct Services: Presents skills and strategies for avoiding or dealing with hurtful or dangerous situations in the home, in relationships, in the community, and online. • Builds skills in assertiveness, negotiation, self-defense, seeking out and talking to caring adults, and developing and maintaining safe and healthy relationships. • Also offers programs for girls in economic literacy, media literacy, and Science, Technology, Engineering, and Mathematics (STEM).

Harris County Domestic Violence Coordinating Council

Address: 2990 Richmond Avenue, Suite 555, Houston, TX 77027  
Area Served: Harris County  
Days/Hours: Monday-Friday, 9am-5pm  
Contact: Not available  
Phone: 281-400-3680  
Fax: Not available  
Email: info@hcdvcc.org  
Website: http://hcdvcc.org/resources  
Local Bus Routes: 25, 84  
Ages/Grades Served: All ages
Eligibility: Resources are available to victims in and survivors of domestic violence and abusive relationships.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Provides help for victims in and survivors of abusive relationships. • Offers resources, tools, and training for law enforcement and community organizations.

**Harris County Sheriff’s Office – Victims Assistance Unit**

Address: 1200 Baker Street, Houston, TX 77002
Area Served: Harris County
Days/Hours: Monday-Sunday, 24 hours/day
Contact: Not available
Phone: Non-Emergency: 713-221-6000. • Victims Assistance: 713-274-9172.
Fax: Not available
Email: Not available
Website: [http://www.harriscountyso.org/ReportCrime/HCSO_VictimsAssistanceUnit.aspx](http://www.harriscountyso.org/ReportCrime/HCSO_VictimsAssistanceUnit.aspx)
Local Bus Routes: 85, 265
Ages/Grades Served: All ages
Eligibility: Must be an innocent victim of crime in Harris County.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides criminal justice support assistance for innocent victims of crime. • Helps crime victims to apply for compensation for crime victims, legal aid, and financial assistance.

**Houston Area Women’s Center**

Address: 1010 Waugh Drive, Houston, TX 77019
Area Served: Greater Houston
Days/Hours: Office: Monday-Friday, 8am-9pm, Saturday 8am-5:30pm. • Hotlines and Shelter: Monday-Sunday, 24 hours/day.
Contact: Sonia Corrales, Chief Program Officer
Phone: Office: 713-528-6798. • Domestic Violence Hotline: 713-528-2121. • Sexual Assault Hotline: 713-528-7273 or 713-528-RAPE. • If a caller is in immediate danger, call 911.
Fax: 713-535-6363
Email: info@hawc.org
Local Bus Routes: 40, 41
Ages/Grades Served: Ages 5-17 and adults ages 18+
Eligibility: Serves persons affected by domestic and sexual violence. • Must be a victim or survivor of domestic violence (adults ages 18+); a victim or survivor of sexual assault, incest, sexual abuse, sexual harassment, or sex trafficking (children ages 5-17, adults ages 18+); a victim of dating violence (pre-teens, teens, adults ages 18+); or a child who has witnessed domestic violence (children ages 6-18).
Costs: Free
Onsite at Schools: No
Languages: English, Spanish, and 200+ other languages available through the Language Line
Direct Services: Offers assessment and intake, counseling, emergency rides to shelter, shelter, referrals, and advocacy to support clients.
**Area Served:** Houston

<table>
<thead>
<tr>
<th>Location</th>
<th>Station</th>
<th>Address</th>
<th>Phone</th>
<th>Bus Routes</th>
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<tr>
<td>Central</td>
<td>Headquarters</td>
<td>1200 Travis Street, Houston, TX 77002</td>
<td>713-308-1100</td>
<td>161, 162, 214, 216</td>
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<tr>
<td>Houston</td>
<td>North</td>
<td>9455 West Montgomery Road, Houston, TX 77088</td>
<td>832-394-3600</td>
<td>30, 44</td>
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<tr>
<td>South</td>
<td>Southeast</td>
<td>8300 Mykawa Road, Houston, TX 77048</td>
<td>832-394-1793</td>
<td>73</td>
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<tr>
<td>Houston</td>
<td>West</td>
<td>3203 South Dairy Ashford Road, Houston, TX 77082</td>
<td>832-394-5611</td>
<td>25, 67, 82</td>
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**Days/Hours:** Monday-Sunday, 24 hours/day
**Contact:** Not available
**Fax:** Not available
**Email:** Not available
**Website:** [http://www.houstontx.gov/police/fvu/index.htm](http://www.houstontx.gov/police/fvu/index.htm)

**Ages/Grades Served:** All ages
**Eligibility:** Must live in the service area.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Investigates cases of family violence. • Helps persons who have been punched, sexually assaulted, shot, slapped, stabbed, stalked and harassed, strangled, threatened with a deadly weapon, verbally and/or emotionally abused, or suffered any other form of violence by an intimate partner, a family member, an in-law, a boyfriend, a girlfriend, a roommate, or an acquaintance.

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**Montrose Center**

**Address:** 401 Branard Street, Room 101, Houston, TX 77006

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-7pm

**Contact:** Ann Robison, Executive Director

**Phone:** Office: 713-529-0037. • LGBT Switchboard 24-hour helpline: 713-529-3211.

**Fax:** 713-526-4367

**Email:** info@montrosecenter.org

**Website:** [http://www.montrosecenter.org/hub/services/behavioral-health](http://www.montrosecenter.org/hub/services/behavioral-health)

**Local Bus Routes:** 700 (METRO rail), 56, 298

**Ages/Grades Served:** Ages 13-17 and adults ages 18+

**Eligibility:** Must meet age requirements. • Requires proof of identity and proof of insurance. • Services are available to persons regardless of sexual orientation or gender identity. • Requires proof of identity, proof of residency, proof of income, proof of insurance (if any), and proof of HIV-positive status (if applicable). • Also requires an appointment, a detailed questionnaire, and an intake assessment.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income level. • Accepts most insurance including the Children’s Health Insurance Program (CHIP), Medicare, and Medicaid. • Intake and assessment are $30-$100. • Sessions are $10-$100 per person. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Serves some HISD high schools through Communities in Schools.

**Languages:** English, Spanish, Vietnamese

**Direct Services:** Provides counseling, group therapy, support groups, integrated care, and case management. • Offers outpatient behavioral health services to all HIV-positive persons. • Offers help with anxiety, chronic illness, coming out, depression, gender identity, gender transitions, grief, homophobia, mood disorders, parenting, relationships, religious abuse, self-esteem, stress, suicidal thoughts, and other concerns.
Northwest Assistance Ministries

Address: 15555 Kuykendahl Road, Houston, TX 77090
Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389.
Days/Hours: Monday-Sunday, 24 hours/day
Contact: Not available
Phone: Hotline: 888-750-4673 or 281-885-4673.
Fax: 281-583-5621
Email: nam@namonline.org
Website: http://namonline.org/get-help/family-violence-center
Local Bus Routes: 86, 99
Ages/Grades Served: Adults ages 18+
Eligibility: Must live in the service area.
Costs: Costs vary. • Services are free for clothing and food assistance. • Classes for computer skills charge a fee. • Call to ask about specific costs.
Onsite at Schools: Yes. • Offers presentations about violence prevention at schools.
Languages: English, Spanish
Direct Services: Offers a 24-hour hotline, telephone crisis counseling, emergency shelter, emergency food, clothing, transportation, medical assistance, counseling for adults and children, community outreach, information and referral for battering intervention programs, onsite law enforcement, legal referrals, and court accompaniment. • Offers classes for computer literacy, English as a Second Language (ESL), and General Education Development (GED). • Offers a clinic for children.

Texas Advocacy Project

Address: 1524 South IH 35, Box 19, Austin, TX 78704
Area Served: Texas
Days/Hours: Monday-Friday, 9am-5pm
Contact: Heather Bellino, Executive Director
Phone: Family Violence Legal Helpline: 800-374-HOPE or 800-374-4673.
Fax: Not available
Email: info@texasadvocacyproject.org
Website: http://www.texasadvocacyproject.org
Local Bus Routes: Not available
Ages/Grades Served: All ages
Eligibility: Must live in the service area. • Online resources are available to the general public.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers civil legal assistance and counsel to victims of domestic violence, dating violence, sexual assault, and stalking. • Provides free and confidential legal advice to teenagers who have experienced dating violence in Texas. • Provides extensive online resources about dating violence and relationship abuse for parents and teenagers. • Also provides a helpline for legal assistance.

Texas Association Against Sexual Assault

Address: 6200 La Calma Drive, Suite 110, Austin, TX 78752
Area Served: Texas
Days/Hours: Monday-Friday, 8am-5pm
Contact: Tim Love, Prevention Program Director
Phone: 512-474-7190
Fax: 512-474-6490
Email: Not available
Website: http://taasa.org/resources
**Local Bus Routes:** Not available  
**Ages/Grades Served:** All ages  
**Eligibility:** Online resources are available to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides online access to resources for advocacy, community education and engagement, primary prevention of domestic violence, and support of survivors of domestic violence.

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**The Bridge Over Troubled Waters Inc.**

**Area Served:** Harris County

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Houston Office</td>
<td>6309 Martin Luther King Jr. Drive, Houston, TX 77021</td>
<td>Office: 713-494-7238 Hotline: 713-473-2801</td>
<td>41, 80, 87</td>
</tr>
<tr>
<td>Pasadena Office</td>
<td>811 Allen-Genoa Road, Pasadena, TX 77504</td>
<td>Office: 713-472-0753 Hotline: 713-473-2801</td>
<td>Not available</td>
</tr>
</tbody>
</table>

**Days/Hours:** Office: Monday-Friday, 8:30am-5:30pm. • Hotline: Monday-Sunday, 24 hours/day.  
**Contact:** Debbie Moseley, Executive Director  
**Fax:** Not available  
**Email:** dmosely@botw.org  
**Website:** [http://www.thebridgeovertroubledwaters.org/v2](http://www.thebridgeovertroubledwaters.org/v2)

**Ages/Grades Served:** All ages  
**Eligibility:** No area restrictions. • Must be a person who is experiencing domestic violence, sexual assault, or homelessness.  
**Costs:** Free  
**Onsite at Schools:** Yes. • Speakers present about domestic violence at schools and other places.  
**Languages:** English, Spanish  
**Direct Services:** Provides a 24-hour crisis and referral hotline, 24-hour advocacy, and accompaniment to hospitals, schools, police stations, and courts. • Offers support groups, case management, assessments, education programs, parenting classes, family therapy, and personal safety plan development. • Also offers a 100-bed shelter, permanent housing for women with disabilities and children in their care, and transitional and rapid re-housing.

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**The Salvation Army of Greater Houston Area Command – Family Residence**

**Address:** 1603 McGowen Street, Houston, TX 77004  
**Area Served:** Greater Houston  
**Days/Hours:** Monday-Friday, 8am-4:30pm  
**Contact:** Charmaine Smith, Director  
**Phone:** 713-650-6530  
**Fax:** 713-650-0901  
**Email:** charmaine.smith@uss.salvationarmy.org  
**Website:** [http://www.salvationarmyhouston.org/shelters](http://www.salvationarmyhouston.org/shelters)

**Local Bus Routes:** 11, 44, 54, 85  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must be an adult woman with children.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers classes and counseling to victims of domestic violence, substance abuse, crime, illiteracy, or unemployment. • Helps families to overcome the underlying causes of homelessness and to promote healing and readiness to return to independent living.
Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002
Area Served: Harris County
Days/Hours: Office: Monday-Friday, 8:30am-4:30pm. • Counseling: Monday-Wednesday, 12pm-8pm.
Contact: Marinelle Timmons, Executive Director
Phone: 713-274-7391
Fax: 713-755-8824
Email: Not available
Website: https://www.facebook.com/HelpVictimsHouston
Local Bus Routes: 700 (METRO rail), 262, 265
Ages/Grades Served: All ages
Eligibility: SAFE Supervised Visitation Program requires a driver license and/or identification, vehicle information (make, model, color, license plate number), medical insurance for all children, photographs of all children, and a copy of a court order or protective order (if any).
Costs: Costs vary. • Some services are free. • SAFE Supervised Visitation Program registration is $75 per parent. • Visits are $60 per month. • Call to ask about specific costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers counseling and safety planning for victims of domestic violence and child abuse. • Counsels persons about domestic violence, grief, life transitions, crime and violence, post-traumatic stress, sexual abuse, and behavioral issues. • Helps victims to get protective orders, to register for Texas Victim Information Notification Everyday (VINE) notifications, to take part in supervised visits, and to file for crime victim compensation.