How to log in to your HCC Student Sign In account for the first time.

Go to: www.hccs.edu  ➤ Click on MyEagle Student Sign-In (top right of page), or www.myeagle.hccs.edu

- Click on Student Sign In
- Click on “First Time or Forgot My User ID” or “Reset My Password”
- Enter Social Security Number (SS#) or Assigned P# (if SS# not used and located in acceptance letter emailed to you from HCC) and full date of birth
- Your username (W ID#) and initial password should appear. Return to Student Sign In and sign in.
  - You will be prompt to create a new password and fill in your challenge/security and Help Desk questions. (If not, see Profile tile below)
  - Password must be a minimum of 8 characters and contain at least one capital letter, one lower case letter, one number, and a special character.

If your password does not appear, or need further assistance, Call IT Help Desk: 713.718.8800, option 2, and they can assist with resetting your password. You will need to know your SS#, or P#.

**Student Homepage**

Once signed in, the first page/main page is your “Student Homepage.”

Below are a few important tiles, with a short description and/or instructions.

**Profile:** If you were not prompt to create a new password/challenge questions, proceed to your Profile tile and click My System Profile. Change/update security and Help Desk questions in Change or set up forgotten password help link and create new/change password in Change password.

**Checklists:** Please complete the online New Student Orientation, Title IX, Campus Carry Training, and Financial Responsibility, prior to enrollment period.

**Eagle Resources:** Here you can find a Checklist Completion Video under Student Homepage Tutorials, to help assist you complete the requested checklist items.

**Manage Classes:** Verify your class enrollment and schedule here. All class registration must be pre-approved by your HCC High School Liaison.

**Financial Account:** Residency Status (In/out District), Student Account by Term (class schedule/fee receipt), Make payments. If residency is not In-district, please notify HCC High School Liaison.

**Academic Progress:** Program of study, degree/certificate progress, Expected Graduation Term, Apply for Graduation.
Other resources within HCC MyEagle

**Student Email** is created within 24 hours after enrolling into your first college class.
- Log in is your W# followed by @student.hccs.edu; example, W123456789@student.hccs.edu
- Password is the password you created for your Student Sign-In account. (If you just changed password, allow 30-60 minutes for all accounts to sync.) If it does not work, see **Change Password** tile below.

**Eagle Online Canvas** learning platform is used for all online classes and classes with online components. Log in is the same as your **Student Email**, see above log in and password information.

**Canvas Training**: Here you can find instruction guides and videos to assist you with the logging in process, navigating, posting/uploading assignments, system requirements, enable popup blockers, ect...

**Learning Web**: Here you can find your instructors syllabus and contact information and other resources the instructor posts, prior to the start of the semesters.

**Library**: As an HCC student you have full access to research and learning resources through the HCC Libraries system.

**Find a Tutor**: Tutoring services are FREE for all HCC classes; this includes HCC Dual Credit classes. Tutoring services can be accessed either online or in-person. Additional Tutoring Services: [https://www.hccs.edu/resources-for/current-students/tutoring/](https://www.hccs.edu/resources-for/current-students/tutoring/)

**Change Password**: If you have forgotten your password or logged out of your account, you can reset account here. Your security questions must be set, see first page **Student Homepage’s Profile** tile instructions for setup.

**IT Help Desk** (password issues): 713.718.8800, option 2  
**Canvas Tech Support**: 713.718.5275, option 3, or  
**IT Email**: customer.support@hccs.edu (student must use HCC Student Email)

**Student Handbook**: [www.hccs.edu/studenthandbook](http://www.hccs.edu/studenthandbook)  
**Official Course Catalog**: [www.hccs.edu/catalog](http://www.hccs.edu/catalog)