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An important notice from Lisle Violin Shop regarding COVID-19:

Lisle Violin Shop is committed to keeping our employees and customers safe. Our four locations have the following measures in place to prevent the spread of infection and COVID-19.

1. Countertops, door knobs and handles, and workstations are being disinfected several times daily.
2. Employees are frequently washing their hands throughout the day with antibacterial hand soap. We invite our customers to do so as well before testing instruments and bows.
3. Rental instruments and bows that are being returned are kept in quarantine for 10 days before being cleaned, disinfected and re-rented.
4. Rental/approval instruments and bows that are being returned are cleaned and disinfected thoroughly, with special attention to areas with high contact (chinrest, fingerboard, pegs). We follow these same cleaning procedures after instruments and bows are played and tested in our shops.
5. Employees are being trained to recognize the symptoms of illness and COVID-19, and employees that show signs of illness, or have travelled internationally, are asked to remain at home.

Our school deliveries are suspended temporarily, as most school districts have closed, or are no longer allowing visitors. We are currently closely working with school districts and orchestra directors to reach a solution, and we will update our customers soon. All four of our locations are currently open during our normal business hours, and we do not foresee any changes in the immediate future. We will continue to monitor the CDC (Center for Disease Control and Prevention) website ([cdc.gov](https://www.cdc.gov)) and the local health department for all updates on COVID-19.

We have been getting some questions about how to clean stringed instruments. These are the practices that are followed in our shops:

1. PLEASE DO NOT USE ALCOHOL OR DISINFECTANT WIPES ON THE VARNISHED PARTS OF THE INSTRUMENT! This includes the body and the scroll. Alcohol and the solution found in most disinfectant wipes will dissolve the varnish on the instrument, and this type of damage cannot be repaired.
2. Simple Green and a soft, dry cotton cloth is recommended for general cleaning. It removes dirt and rosin build-up effectively, but it is NOT a disinfectant. Simple Green is available at most stores (Wal-Mart, Target, Home Depot, etc). It is best to spray the Simple Green directly onto the cloth so the solution does not drip into your instrument. Bow frogs can be cleaned in a similar way, but please do not get any liquid on the bow hair.
3. If you have been exposed to COVID-19, or have come into contact with someone who has been exposed, it is recommended that you quarantine your instrument for the minimum length of time that is recommended by the CDC, as there is no way to thoroughly disinfect a stringed instrument without causing varnish damage.

We extend our sincere thanks to the community for their support and understanding during this difficult time.