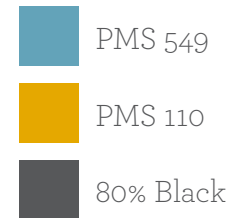
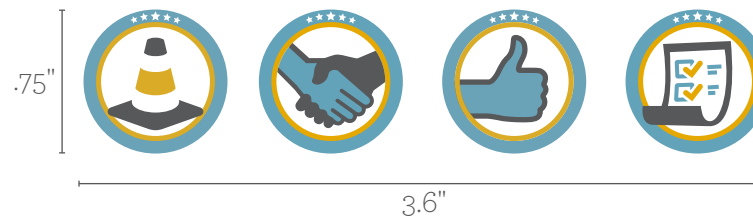
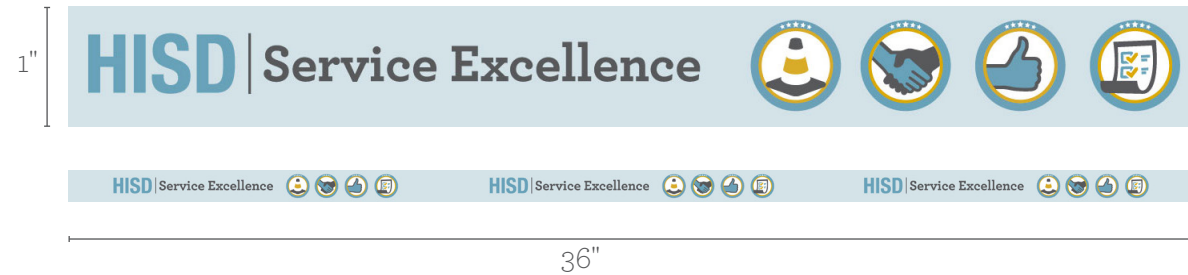


HISD | Service Excellence

Branded Material



| Lanyard (1"x36") | Vendor: Academy Advertising Specialties* |

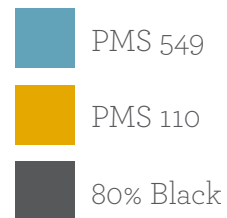


 PMS 549

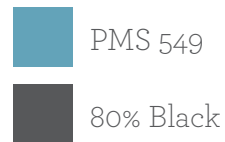
 80% Black

| Mug (2.5" imprint area) | Vendor: Academy Advertising Specialties* |

* Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

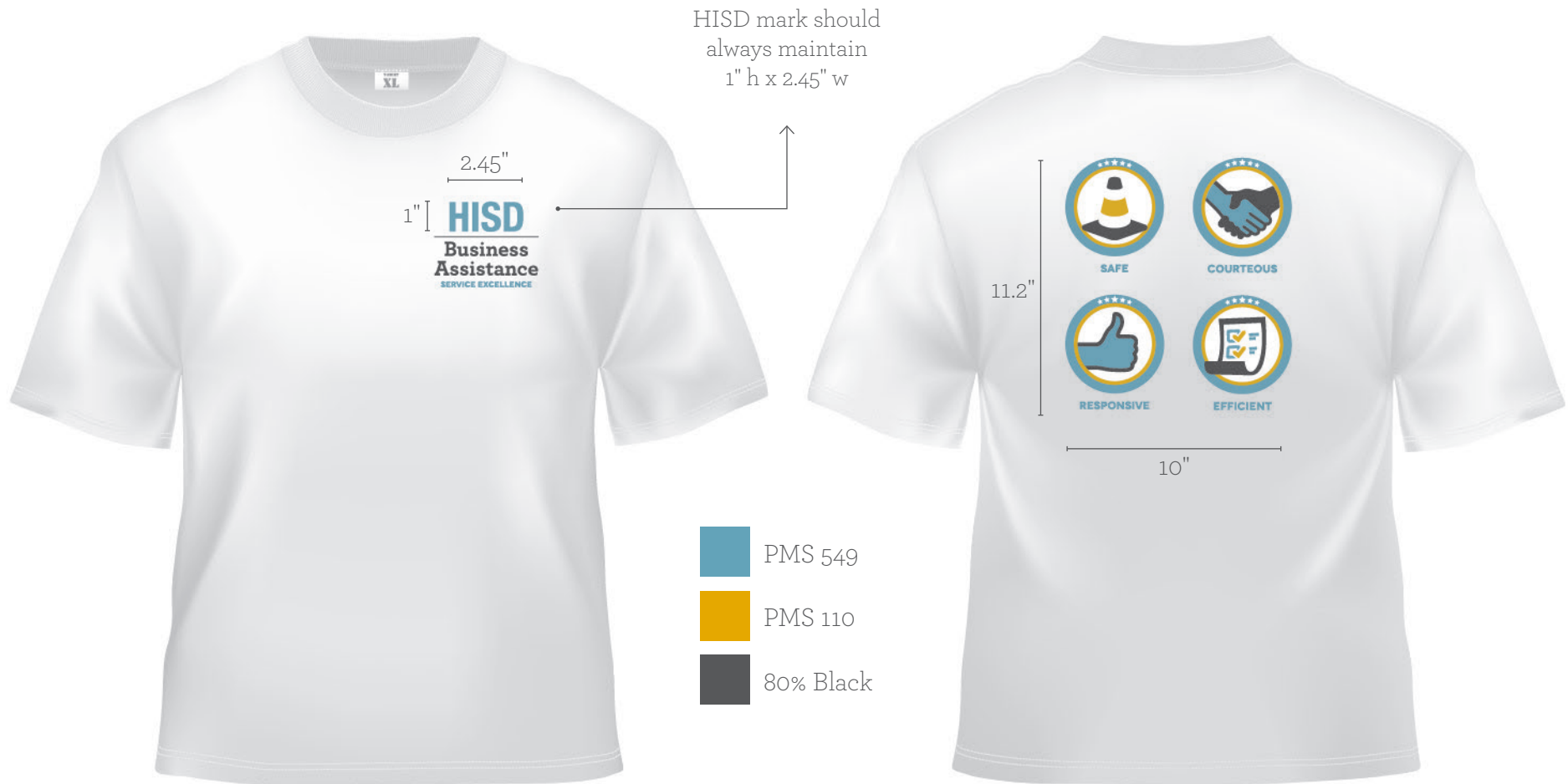


| T-Shirt with Icons | Vendor: Academy Advertising Specialties* |



| T-Shirt with Philosophy Quote | Vendor: Academy Advertising Specialties* |

* Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



sample department t-shirt
(overall logo dimensions will vary based on department logo)

| Dept. Specific T-Shirt with Icons | Vendor: Academy Advertising Specialties* |

* Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



sample department t-shirt
(overall logo dimensions will vary based on department logo)

| Dept. Specific T-Shirt with Philosophy Quote | Vendor: Academy Advertising Specialties* |

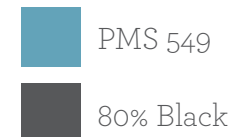
* Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



dark gray cap with white embroidery



blue cap with dark gray embroidery



| Dark Gray or Blue Cap | Vendor: Academy Advertising Specialties* |



sample department dark gray cap with white embroidery

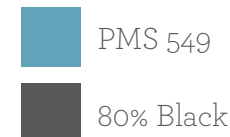
overall logo dimensions
will vary based on
department logo



HISD mark should
always maintain
1" h x 2.45" w



sample department blue cap with dark gray embroidery



| Dept. Specific Black or Blue Cap | Vendor: Academy Advertising Specialties* |

* Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



card front



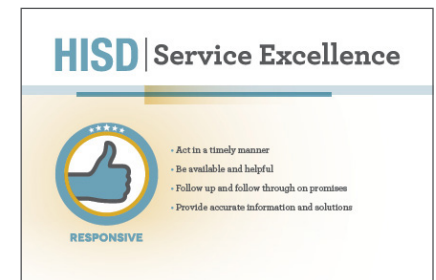
card back

| Card (3.5"x 2" 12pt Gloss Cover) | Vendor: HISD Printing Services (PS1) | Estimate: \$106/per 100* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



card front



alternate card back

| WOW! Cards (6"x 4" 80# Cover Stock) | Vendor: HISD Printing Services (PS1) | Estimate: \$86/per 100* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

HISD Service Excellence

Name: _____

Work Site: _____


Date: _____

☐ SAFE
 ☐ COURTEOUS


☐ RESPONSIVE
 ☐ EFFICIENT

WOW!


Thank You for Your Excellent Service!




SAFE



COURTEOUS



RESPONSIVE



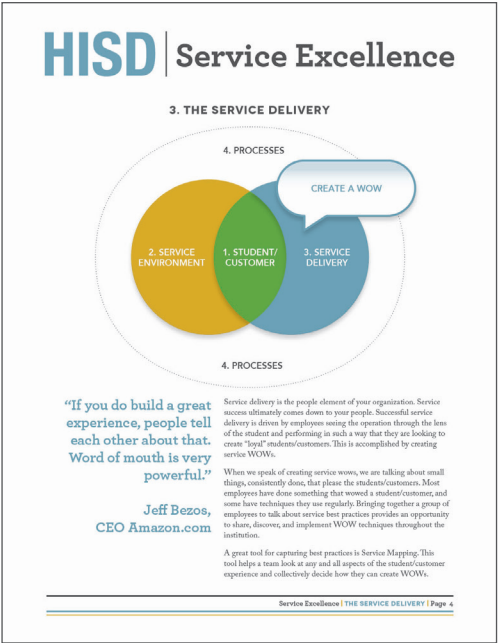
EFFICIENT

Manager: _____ Date: _____

| Perforated WOW! Ticket-book (8.25"x 3.625" 80# Cover Stock)(25 sheets per book) | Vendor: HISD Printing Services (PS1) | Estimate: \$296/per 50 books* |



pocket folder



sample pages

| Toolkit (9"x 12" Folder, 8.5"x 11" Interior pages, 28# Color Copy Text, 60# White Uncoated Label) | Vendor: HISD Printing Services (PS1) | Estimate: \$5 each* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



sample certificate

| Dept. Specific Certificate of Completion (8.5"x 11" 80# White Cover) | Vendor: HISD Printing Services (PS1) | Estimate: \$32/per 100* |



sample certificate

| Dept. Specific Employee of the Month Certificate (8.5"x 11" 80# White Cover) | Vendor: HISD Printing Services (PS1) | Estimate: \$20.02/per 50* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.



sample certificate

| Dept. Specific Service Excellence Award (8.5"x 11" 80# White Cover) | Vendor: HISD Printing Services (PS1) | Estimate: Estimate: \$20.02/per 50* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

HISD | Business Assistance

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

SAFE

- Use good judgment and take appropriate action
- Follow safety procedures and apply proper training
- Promote and maintain a safe work environment
- Evaluate and protect against risks to the district

COURTEOUS

- Listen to the customer's concerns or needs
- Be flexible to the needs of the customer
- Be patient, polite, and respectful
- Show understanding and be considerate

RESPONSIVE

- Act in a timely manner
- Be available and helpful
- Be dependable by following-up and following-through on promises
- Be informative by providing accurate information and solutions

EFFICIENT

- Take pride in your work
- Perform with care, timeliness, and accuracy
- Be organized and productive
- Do it right the first time
- Use the right tools to get the job done

HISD | Business Operations

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

SAFE

- Use good judgment and take appropriate action
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- Promote and maintain a safe work environment
- Evaluate and protect against risks to the district

COURTEOUS

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EFFICIENT

- Take pride in your work
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HISD | Transportation

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

SAFE

- Use good judgment and take appropriate action
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EFFICIENT

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HISD | Police Department

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

SAFE

- Use good judgment and take appropriate action
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HISD | Nutrition Services

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

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- Use good judgment and take appropriate action
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EFFICIENT

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HISD | Construction & Facilities Services

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

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Nutrition Services

SERVICE EXCELLENCE

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

HOUSTON INDEPENDENT SCHOOL DISTRICT
 Hattie Mae White Educational Support Center • 4400 West 18th Street • Houston, Texas 77092-8501
www.HoustonISD.org • www.facebook.com/HoustonISD • www.twitter.com/HoustonISD

Police Department

SERVICE EXCELLENCE

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

HOUSTON INDEPENDENT SCHOOL DISTRICT
 Hattie Mae White Educational Support Center • 4400 West 18th Street • Houston, Texas 77092-8501
www.HoustonISD.org • www.facebook.com/HoustonISD • www.twitter.com/HoustonISD

Transportation

SERVICE EXCELLENCE

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

HOUSTON INDEPENDENT SCHOOL DISTRICT
 Hattie Mae White Educational Support Center • 4400 West 18th Street • Houston, Texas 77092-8501
www.HoustonISD.org • www.facebook.com/HoustonISD • www.twitter.com/HoustonISD

Business Assistance

SERVICE EXCELLENCE

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

HOUSTON INDEPENDENT SCHOOL DISTRICT
 Hattie Mae White Educational Support Center • 4400 West 18th Street • Houston, Texas 77092-8501
www.HoustonISD.org • www.facebook.com/HoustonISD • www.twitter.com/HoustonISD

Construction & Facilities Services

SERVICE EXCELLENCE

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HOUSTON INDEPENDENT SCHOOL DISTRICT
 Hattie Mae White Educational Support Center • 4400 West 18th Street • Houston, Texas 77092-8501
www.HoustonISD.org • www.facebook.com/HoustonISD • www.twitter.com/HoustonISD

| Dept. Specific Profile Posters (24"x 36") | Vendor: HISD Printing Services (PS1) | Estimate: \$46 Mounted on Foam Core Only / \$56 for Laminated & Mounted* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

HISD

Service Excellence



| Horizontal Service Excellence Banner | White Vinyl with Grommets (84"x 24") | Vendor: HISD Printing Services (PS1) | Estimate: \$86* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

HISD

Service Excellence

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

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- Use the right tools to get the job done

| Vertical Service Excellence Banner | White Vinyl with Grommets (24"x 60") | Vendor: HISD Printing Services (PS1) | Estimate: \$95* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

HISD

Business Operations

SERVICE EXCELLENCE

SERVICE PHILOSOPHY

We improve lives and build trust by providing exceptional service that creates a safe and caring environment.

SERVICE STANDARDS

SAFE

- Use good judgment and take appropriate action
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- Promote and maintain a safe work environment
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- Be patient, polite, and respectful
- Show understanding and be considerate

RESPONSIVE

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- Be dependable by following-up and following-through on promises
- Be informative by providing accurate information and solutions

EFFICIENT

- Take pride in your work
- Perform with care, timeliness, and accuracy
- Be organized and productive
- Do it right the first time
- Use the right tools to get the job done

| Vertical Business Operations Banner | White Vinyl with Grommets (24"x 60") | Vendor: HISD Printing Services (PS1) | Estimate: \$95* |

*Prices are subject to change. Contact vendor for quote. Refer to index in the back for HISD approved vendor information.

| HISD Vendor Index |

APPROVED HISD VENDORS FOR PROMOTIONAL MATERIAL*

| Academy Advertising Specialties |

James Donatto
4106 Fannin Street, Houston, TX 77004
T 713.529.0130
E sales@academyawards.com

APPROVED HISD VENDOR FOR PRINTED MATERIAL

| HISD Printing Services (PS1) |

Jennifer Sanders
4400 West 18th Street, Houston, Texas 77092
T 713.556.6048
E JSANDER6@HoustonISD.org

*Please visit the HISD Procurement Services website at www.HoustonISD.org/Procurement for the latest information on vendors and suppliers. Please direct any purchasing questions to **713-556-6515**.