
2018 COMMUNITY RESOURCE GUIDE

WORKFORCE DEVELOPMENT and EMPLOYMENT



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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

WORKFORCE DEVELOPMENT and EMPLOYMENT

Workforce Development and Employment:

1. Alliance for Multicultural Community Services – Employment Program
2. American GI Forum National Veterans Outreach Program
3. BakerRipley
4. Bilingual Education Institute
5. Career and Recovery Resources Inc. – Youth Employment Services
6. Change Happens! – Positive Pathways Program
7. Family Services of Greater Houston
8. Fifth Ward Community Redevelopment Corporation
9. Goodwill Industries – Heights Job Connection Service Center
10. Houston Area Urban League Inc.
11. Houston Center for Literacy
12. Houston Community College System – Community-Based Job Training
13. Houston COMPASS Inc.
14. Houston-Galveston Area Council – Workforce Solutions
15. Jewish Family Service
16. Job Corps – Gary Job Corps Center
17. Memorial Assistance Ministries
18. Northwest Assistance Ministries
19. SEARCH – Employment Services
20. SER-Jobs for Progress – Helping Young People Excel
21. SER-Jobs for Progress – YouthBuild Houston
22. Texas Workforce Commission
23. West Houston Assistance Ministries

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 151	Adults ages 18+	Free	No	Arabic, Chinese, English, Spanish, others
2	713-666-4796	Adults ages 18+	Free	No	English
3	713-667-9400 713-273-3701 713-640-7100 713-380-2260 713-315-6400	All ages	Costs vary	No	English, Spanish
4	713-789-4555 713-789-4324	Adults ages 18+	Costs vary	No	English, Spanish
5	713-754-7089	Ages 16-17 and Adults ages 18-21	Costs vary	No	English, Spanish
6	713-374-1283	Ages 14-17 and Adults ages 18-24	Free	Yes	English, Spanish
7	713-861-4849	Adults ages 18+	Costs vary	Yes	English, Spanish
8	713-674-0175 Ext. 24	Adults ages 18+	Costs vary	No	English
9	832-431-4471 713-699-6305 832-900-7454 713-590-3123 713-699-6352	Ages 16-17 and Adults ages 18+	Free	No	English
10	281-220-6012	Adults ages 18+	Free	Yes	English, Spanish
11	713-640-8229 713-640-8204	Adults ages 18+	Free	No	English, Spanish
12	713-718-2311	Adults ages 18+	Costs vary	No	English
13	713-229-8319	Adults ages 18+	Free	No	English

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
14	713-993-4524 713-661-3220 713-228-8848 713-694-5087 713-692-7755 281-458-1155 281-564-2660 713-953-9211 281-807-9462	Adults ages 18+	Free	No	English, Spanish
15	713-667-9336	All ages	Costs vary	No	English, Hebrew, Russian
16	800-733-5627 512-396-6652 512-396-6561 512-396-6731	Ages 16-17 and Adults ages 18-24	Free	No	English, Spanish
17	713-574-7538 713-574-4516	All ages	Costs vary	No	English, Spanish
18	281-885-4616	All ages	Costs vary	Yes	English, Spanish
19	713-739-7752	Adults ages 18+	Free	No	English, Spanish
20	713-773-6000 Ext. 147	Ages 16-17 and Adults ages 18-24	Free	No	English, Spanish
21	713-773-6000 Ext. 131	Age 17 and Adults ages 18-24	Free	No	English, Spanish
22	800-687-7028 800-687-7036	Adults ages 18+	Costs vary	No	English, Spanish
23	713-780-2727 Ext. 401	All ages	Free	No	English, Spanish

Alliance for Multicultural Community Services – Employment Program

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Mahesh Neopanny, Refugee Programs Director

Phone: 713-776-4700 Ext. 151

Fax: 713-776-4730

Email: General questions: info@allianceontheweb.org. • Program: mneopanny@allianceontheweb.org.

Website: <http://allianceontheweb.org/employment>

Local Bus Routes: 9, 47, 402

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of refugee status. • Must have lived in the United States of America for no longer than five years.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese, Creole, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides referral to English as a Second Language (ESL) and vocational programs, job counseling, job placement, job placement follow-up, job readiness training, job referral, job retention, and job upgrading. • Helps adults to become self-sufficient and employable.

American GI Forum National Veterans Outreach Program

Address: 2600 South Loop West, Suite 630, Houston, TX 77054

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Carlos Martinez

Phone: 713-666-4796

Fax: 832-831-6263

Email: General questions: giform@agif-nvop.org. • Programs: cmartinez@agif-nvop.org.

Website: <http://www.agif-nvop.org/Services/EmploymentTrainingPrograms.aspx>

Local Bus Routes: 8, 14, 84

Ages/Grades Served: Adults ages 18+

Eligibility: Must be a veteran discharged within the past 48 months. • Requires proof of identity, proof of citizenship, and proof of homeless status.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides advocacy, job placement assistance, and training for homeless veterans and for disabled veterans for reentering the job market.

BakerRipley

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Office	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	Monday-Friday, 9am-5pm	33, 65
Baker-Ripley	6500 Rookin Street, Houston, TX 77074	713-273-3701	Monday-Friday, 8am-9pm, Saturday, 10am-4pm	9, 47, 402
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	Monday and Wednesday, 9am-7pm, Tuesday, Thursday, and Friday, 9am-6pm	50, 73
Leonel Castillo	2101 South Street, Houston, TX 77009	713-380-2260	Monday-Friday, 9am-8pm, Saturday, 9am-2pm	700 (METRO), 44, 66
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	Monday-Friday, 8am-8pm, Saturday, 8am-2pm	20, 29, 80

Contact: Claudia Aguirre-Vasquez, Senior Vice President and Chief Program Officer

Fax: 713-669-5236

Email: ASPIRE@bakerripley.org

Website: <http://www.bakerripley.org>

Ages/Grades Served: Adults ages 18+

Eligibility: Requirements vary by workforce development program. • Call to ask about specific requirements.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides career coaching, soft skills training, financial aid assistance, job placement, and other support services. • Offers workforce development for careers as welders, pipefitters, ironworkers, electricians, technicians, and other industrial employment.

Bilingual Education Institute

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-9pm, Saturday, 9am-12pm. • Courses: Monday-Friday, 8:30am-6pm.

Contact: Gordana Arnautovic, Executive Director

Phone: 713-789-4555 or 713-789-4324

Fax: 713-789-4541

Email: bei@bei.edu

Website: <https://www.bei.edu/special-programs> and <https://www.bei.edu/intensive-english-program-iep>

Local Bus Routes: 25, 32

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Costs vary. • Tuition for intensive language courses starts at \$1,650, plus materials and registration. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides English for Special Purposes (ESP) courses that focus on effective communication in specific industries such as oil and gas, healthcare, and hospitality. • Provides nine levels of seven-week (140-hour) intensive English as a Second Language (ESL) courses that focus on conversation, cultural awareness, grammar, idiom, listening, non-verbal communication, reading, and writing.

Career and Recovery Resources Inc. – Youth Employment Services

Address: 2525 San Jacinto Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Cynthia Jackson, YES Program Director

Phone: 713-754-7089

Fax: 713-754-7072

Email: Not available

Website: <http://www.careerandrecovery.org/youth-empowerment-services-yes-1>

Local Bus Routes: 700 (METRO rail), 44, 54, 85

Ages/Grades Served: Ages 16-17 and adults ages 18-21

Eligibility: Must be an at-risk youth. • Must meet age requirements.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps persons to assess interests and abilities, explore career options, define career goals, and learn how to get and keep an entry-level job. • Also helps persons to overcome obstacles to employment such as disabilities, financial instability, homelessness, illiteracy, substance abuse, and a lack of skills.

Change Happens! – Positive Pathways Program

Address: 3353 Elgin Street, Houston, TX 77004

Area Served: Houston ZIP Codes: 77004, 77016, 77020, 77021, 77026, 77028, 77033, 77036, 77051, 77060, 77067, and 77078.

Days/Hours: Monday-Friday, 8am-5pm

Contact: Quashanique Mitchell, Positive Pathways Program Coordinator

Phone: 713-374-1283

Fax: 713-651-8045

Email: General questions: info@changehappenstx.org. • Programs: qmittell@changehappenstx.org.

Website: <http://www.changehappenstx.org/positive-pathways>

Local Bus Routes: 900 (METRO rail), 29

Ages/Grades Served: Ages 14-17 and adults ages 18-24

Eligibility: Must meet age requirements. • Must live in high-poverty, high-crime communities. • Must be involved with the juvenile justice system or must have been involved with it.

Costs: Free

Onsite at Schools: Yes. • Provides mentoring and offers presentations at schools.

Languages: English, Spanish

Direct Services: Provides case management, coaching, job readiness training, workforce development, mentoring, restorative justice and service learning activities. • Helps with the expunging of juvenile records for participants who meet state qualifications. • Offers character-building discussions, enrichment activities, mentoring, and tutoring. • Also offers presentations at schools.

Family Services of Greater Houston

Area Served: Greater Houston

Location	Address	Phone	Fax	Bus Routes
Central Office	4625 Lillian Street, Houston, TX 77007	713-861-4849	713-861-4021	25, 27, 41
Administration	2700 Southwest Freeway, Suite 209, Houston, TX 77098	713-861-4849	713-861-4021	71, 85

Days/Hours: Monday-Friday, 8am-5pm

Contact: Deidrea Jackson, Vice President of Program Services and Accreditation

Email: family@familyhouston.org

Website: <http://www.familyhouston.org/houston-employment-services>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires an appointment.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts all major insurance plans, Medicaid, and the Children's Health Insurance Program (CHIP). • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides onsite counseling to students and families at 14 HISD schools.

Languages: English, Spanish

Direct Services: Provides help with setting career goals, preparing resumes, doing job searches, and on-the-job conflict resolution. • Also offers case management, counseling, parent education, and substance abuse prevention.

Fifth Ward Community Redevelopment Corporation

Address: 4300 Lyons Avenue, Suite 300, Houston, TX 77020

Area Served: Houston: Fifth Ward

Days/Hours: Monday-Thursday, 9am-5pm, Friday, 9am-3pm

Contact: Rosalind Walton, Chief Program Officer

Phone: 713-674-0175 Ext. 24

Fax: 713-674-0176

Email: rmwalton@fifthwardcrc.org

Website: <http://www.fifthwardcrc.org/jobtraining.asp>

Local Bus Routes: 11, 29, 48

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides training in job placement, life skills, pre-employment skills, and readiness and retention. • Offers workforce training in the use of computer technology.

Goodwill Industries – Job Connection Service Center

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Corporate	1140 West Loop North, Houston, TX 77055	832-431-4471	Monday-Friday, 8am-4:30pm	33, 85
Heights	215 West 20th Street, Houston, TX 77008	713-699-6305	Monday-Friday, 8am-4:30pm	26
Meyerland	9606 Hillcroft Street, Houston, TX 77096	832-900-7454	Monday-Friday, 8am-4:30pm	47
River Oaks	2520 Brun Street, Houston, TX 77019	713-590-3123	Monday-Friday, 8am-4:30pm	27, 82
San Jacinto	3121 San Jacinto Street, Houston, TX 77004	713-699-6352	Monday-Friday, 8am-4:30pm	700 (METRO rail), 82, 261

Contact: Alma Duldulao-Ybarra, Director of Workforce Development

Fax: 713-692-0923

Email: Not available

Website: <http://www.goodwillhouston.org/services/job-connection-services>

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Must be an adjudicated youth or young adult. • Requires an orientation before placement in a program.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers resume preparation and interview skills, job search assistance, and networking and job placement services. • Offers use of a computer lab and phones for job search, workplace success skills training, personal financial skills, and coaching. • Makes referrals to housing, clothing, and childcare services.

Houston Area Urban League

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Workshops: Monday-Friday, 9am-1pm. • Basic skills training: Wednesday, 9am-1pm. • Soft skills training: Friday, 9am-1pm.

Contact: Rommell Williams, Workforce Development Program Manager

Phone: General questions: 713-393-8700. • Program: 281-220-6012.

Fax: 713-393-8790

Email: rwilliams@haul.org

Website: <http://www.haul.org/programs/wd>

Local Bus Routes: 700 (METRO rail), 900 (METRO rail), 40, 52

Ages/Grades Served: Adults ages 18+

Eligibility: Must be a client who needs help to become economically stable.

Costs: Free

Onsite at Schools: Yes. • Youth leadership programs are available to area secondary schools.

Languages: English, Spanish

Direct Services: Provides training, guidance, and resources for job applications, job interviews, job searches, and job retention. • Provides assessments, basic job training, soft skills training, resume development, career coaching, job referrals, job readiness workshops, and job placement assistance. • Also offers youth development programs.

Houston Center for Literacy

Address: 2401 Portsmouth Street, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 8am-5pm, Friday, 8am-12pm

Contact: Martin Loa or Sheri Suarez Foreman

Phone: 713-640-8229 or 713-640-8204

Fax: 713-640-8247

Email: martin.loa@houliteracy.org or sheri.foreman@houliteracy.org

Website: <http://www.houliteracy.org>

Local Bus Routes: 25, 27

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides onsite adult classes in workplace English for non-native speakers. • Also provides classes for Adult Basic Education (ABE), computer skills, English as a Second Language (ESL), family literacy, financial education, and General Education Development (GED).

Houston Community College System – Community-Based Job Training

Address: 3100 Main Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 7am-10pm, Saturday, 7am-5pm, Sunday, 9am-5pm

Contact: Not available

Phone: 713-718-2311

Fax: 713-718-2111

Email: hcc.cbjt@hccs.edu

Website: <http://www.hccs.edu/adult-education/free-community-based-job-training>

Local Bus Routes: 700 (METRO rail), 82, 162

Ages/Grades Served: Adults ages 18+

Eligibility: Must be unemployed or underemployed. • Must submit an application.

Costs: Costs vary. • Training itself is free. • Some partners charge a registration fee. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Offers 108-200 hours of training in eight career pathways, most of which occurs at the facilities of ten partnering nonprofit organizations. • Provides wrap-around support services for participants.

Houston COMPASS Inc.

Address: 1212 Prairie Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 9am-2pm

Contact: Cynthia Brannon, Executive Director

Phone: 713-229-8319

Fax: 713-229-8560

Email: director@houstoncompass.org

Website: <http://www.houstoncompass.org/services.html>

Local Bus Routes: 700 (METRO rail), 20, 85, 161, 162, 214, 216

Ages/Grades Served: Adults ages 18+

Eligibility: Requires acceptable proof of identity. • Must be homeless. • Provides help on a first come, first served basis.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers job counseling and help with job readiness, job leads, and job-search coaching. • Offers case management. • Offers referrals for help with clothing, food, housing, transportation, crisis intervention, reading glasses, identification cards, haircuts, toiletries, and access to healthcare and dental care.

Houston-Galveston Area Council – Workforce Solutions

Area Served: Greater Houston

Location	Address	Phone	Fax	Contacts	Bus Routes
Office	3555 Timmons Lane, Houston, TX 77027	713-993-4524	713-993-4578	Mike Temple	82, 84, 283
Astrodome	9315 Stella Link Road, Houston, TX 77025	713-661-3220	713-218-6555	Jacqueline Feliz	10, 68, 261
East End	5104 Harrisburg Boulevard, Houston, TX 77011	713-228-8848	713-228-8858	Tina Taylor	800 (METRO rail), 20, 80
Northeast	4217 Tidwell Road, Suite A, Houston, TX 77093	713-694-5087	713-697-6459	Brenda Wood	3, 45, 80
Northline	4424 North Freeway, Suite A, Houston, TX 77022	713-692-7755	713-697-0635	Ingrid Martin	700 (METRO rail), 23, 36, 56
Northshore	14355 East Wallisville Road, Houston, TX 77049	281-458-1155	281-459-2768	Sandra Dever	137
Southeast	12148 Gulf Freeway, Houston, TX 77034	713-576-2580	713-576-2585	Jame Campos	88
Southwest	12710 Bissonnet Street, Houston, TX 77099	281-564-2660	281-988-9827	Loretta Jones	65, 67
Westheimer	8373 Westheimer Road, Houston, TX 77063	713-953-9211	713-978-7049	Tresell Anderson	47, 82
Willowbrook	17517 Highway 249, Houston, TX 77064	281-807-9462	281-807-6058	Nicole Quintero	44

Days/Hours: Monday-Friday, 8am-5pm (all locations)

Email: CSC@wrksolutions.com

Website: <http://www.wrksolutions.com/find-a-location>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of citizenship or legal immigrant status, proof of age, proof of residence, proof of income, and proof of household income sources. • May require proofs of layoff or unemployment status and proofs of current school hours and registration. • Must live in the 13-county service area, and must file a financial aid application.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides access to industry and occupation profiles and other resources to help with career planning. • Helps persons to create a budget, determine eligibility for aid, and apply for financial aid for education and training. • May offer scholarships to clients to pursue high-skill, high-growth jobs. • Offers help with work-related expenses such as childcare, transportation, work clothing, work tools, and/or licenses.

Jewish Family Service

Address: 4131 South Braeswood Boulevard, Houston, TX 77025

Area Served: Houston

Days/Hours: Monday, 8:30am-9pm, Tuesday-Thursday, 8:30am-5:30pm, Friday, 8:30am-4pm

Contact: Laura Alter

Phone: 713-667-9336

Fax: 713-667-3619

Email: General questions: info@jfshouston.org. • Programs: lalter@jfshouston.org.

Website: http://www.jfshouston.org/employment_services

Local Bus Routes: 10, 68

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Costs vary. • Charges fees based on a sliding scale. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Hebrew, Russian

Direct Services: Offers help with skills needed to find and keep a job, such as job searches, social media, networking, writing resumes, and interviewing for a job. • Helps with issues relating to addictive behavior, anxiety or depression, behavioral problems, bereavement, child abuse and family violence, health problems, and interpersonal relationships. • Also helps with issues relating to blended families, marriage and intermarriage, parenting, and personal growth and adjustment.

Job Corps – Gary Job Corps Center

Address: 2800 Airport Highway 21, San Marcos, TX 78667

Area Served: Texas: Southeast

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Lonnie Hall, Center Director or Melissa Valdez, Training Director

Phone: General questions: 800-733-5627 or 512-396-6652. • Programs: 512-396-6561 or 512-396-6731.

Fax: 512-396-6666

Email: General questions: hall.lonnie@jobcorps.gov. • Programs: valdez.melissa@jobcorps.gov.

Website: <http://gary.jobcorps.gov/home.aspx>

Local Bus Routes: Not available

Ages/Grades Served: Ages 16-17 and adults ages 18-24

Eligibility: Must be a legal resident or citizen and meet low-income qualifications. • Also must need to earn a high school diploma or to take a General Education Development (GED) examination.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers hands-on career technical training, academic training, and help earning a General Education Development (GED) certificate or high school diploma. • Offers career planning, on-the-job training, job placement, residential housing, food service, driver education, healthcare, dental care, and nutrition classes. • Provides a basic living allowance and a clothing allowance.

Memorial Assistance Ministries

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston ZIP Codes: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, and 77092.

Days/Hours: Office: Monday-Friday, 9am-4pm. • Employment services: Monday-Friday, 8:30am-6pm.

Contact: Bethlehem Zewede, Employment Services Manager

Phone: General questions: 713-468-4516. • Employment services: 713-574-7538.

Fax: 713-468-4702

Email: bzewede@maministries.org

Website: <http://www.maministries.org/employmentservices>

Local Bus Routes: 26

Ages/Grades Served: All ages

Eligibility: Requires proof of identity and proof of residence.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers career readiness assessments, job coaching, job search, employment certification, and employment assistance. • Offers six levels of classes in English as a Second Language (ESL). • Offers

classes for citizenship, computer literacy, and General Education Development (GED). • Offers temporary support for families to meet basic needs: urgent health care, food, clothing, transportation, and shelter.

Northwest Assistance Ministries

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389.

Days/Hours: Monday-Friday, 9am-12pm and 1pm-3pm

Contact: Mary Silbert, Learning Center Manager

Phone: General questions: 281-885-4616. • Appointments: 281-583-5600.

Fax: 281-583-5621

Email: msilbert@namonline.org

Website: <http://namonline.org/get-help/learning-center>

Local Bus Routes: 86

Ages/Grades Served: All ages

Eligibility: Requires proof of residence. • Must live in the service area. • Requires an appointment and an interview. • Accepts walk-ins for emergency food only.

Costs: Costs vary. • Clothing and food assistance are free. • Computer skills classes charge a fee. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present about violence prevention at schools.

Languages: English, Spanish

Direct Services: Offers job search seminars. • Provides help with clothing, shelter, energy bills, and transportation. • Offers classes for computer skills, English as a Second Language (ESL), and General Education Development (GED). • Also offers a clinic for children.

SEARCH – Employment Services

Address: 2505 Fannin Street, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • Orientation: Tuesday and Thursday, 2pm.

Contact: Not available

Phone: 713-739-7752

Fax: 713-739-9201

Email: info@searchhomeless.org

Website: <http://www.searchhomeless.org/programs/employ>

Local Bus Routes: 700 (METRO rail), 54, 161, 162

Ages/Grades Served: Adults ages 18+

Eligibility: Requires status as a homeless person and participation in an intake interview and orientation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides job readiness, skills training, job placement assistance, and case management, as well as employment counseling to support job searches. • Offers help for getting a job such as work clothes, basic tools, bus tokens, meals, and access to computers, telephones, and voicemail.

SER-Jobs for Progress – Helping Young People Excel

Address: 201 Broadway Street, Houston, TX 77012

Area Served: Harris County and four other counties

Days/Hours: Monday-Friday, 8am-5pm

Contact: Christopher Pratt, Director of Training and Development

Phone: 713-773-6000 Ext. 147

Fax: 713-773-6010

Email: chris.pratt@serhouston.org

Website: <http://www.serhouston.org/youth>

Local Bus Routes: 50

Ages/Grades Served: Ages 16-17 and adults ages 18-24

Eligibility: Must meet age requirements and must be out of school. • Focuses on youths and young adults facing challenges to employment such as being low-income, being pregnant or parenting, aging out of foster care, being from a single parent household, or having a disability.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides education, training, and employment assistance for out-of-school youths and young adults. • Offers summer work experiences and internships.

SER-Jobs for Progress – YouthBuild Houston

Address: 201 Broadway Street, Houston, TX 77012

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Christopher Pratt, Director of Training and Development

Phone: 713-773-6000 Ext. 131

Fax: 713-773-6010

Email: YouthBuild@serhouston.org

Website: <http://www.serhouston.org/youthbuild>

Local Bus Routes: 50

Ages/Grades Served: Age 17 and adults ages 18-24

Eligibility: Must meet age requirements. • Requires going to an information session.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides on-the-job training, paid work experience in the construction industry, and job search assistance. • Provides classes for General Education Development (GED).

Texas Workforce Commission

Area Served: Texas

ZIP Codes Served	Address	Phone	Fax	Bus Routes
77001, 77004, 77005, 77006, 77007, 77008, 77009, 77014, 77016, 77018, 77019, 77021, 77022, 77024, 77025, 77026, 77027, 77028, 77030, 77031, 77032, 77035, 77036, 77037, 77038, 77039, 77040, 77041, 77042, 77043, 77044, 77045, 77046, 77049, 77050, 77052, 77053, 77054, 77055, 77056, 77057, 77060, 77063, 77064, 77064, 77066, 77067, 77068, 77069, 77070, 77071, 77072, 77073, 77074, 77076, 77077, 77078, 77079, 77080, 77081, 77082, 77083, 77084, 77085, 77086, 77088, 77090, 77091, 77092, 77093, 77094, 77095, 77096, 77097, 77098, 77099	427 West 20th Street, Suite 407, Houston, TX 77008	800-687-7028	713-802-3100	26
77002, 77003, 77010, 77011, 77012, 77013, 77015, 77017, 77020, 77023, 77029, 77033, 77034, 77047, 77048, 77051, 77058, 77059, 77061, 77062, 77075, 77087, 77089	10060 Fuqua Street, Houston, TX 77089	800-687-7036	713-948-7960	88, 246, 249

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Email: customers@twc.state.tx.us

Website: <http://www.twc.state.tx.us/jobseekers/vocational-rehabilitation-services>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires a physical or mental disability that substantially impedes employment. • Must submit an application. • Must take an assessment if a job counselor requires one.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: American Sign Language, English, Spanish

Direct Services: Helps persons with disabilities to prepare for, find, and keep jobs. • Offers support such as counseling, training, medical treatment, assistive devices, job placement assistance, and other assistance.

West Houston Assistance Ministries

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082.

Days/Hours: Monday-Friday, 10am-1pm

Contact: Shirley Downing, Executive Director

Phone: Office: 713-977-9942. • Employment services: 713-780-2727 Ext. 401.

Fax: 713-783-0761

Email: wham@whamministries.org

Website: <http://whamministries.org/employment-services>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates a job lab. • Provides job-readiness workshops, legal advice, help with resumes and cover letters, access to communication tools (fax, copier, phone, and printer). • Offers information and referral about job training programs. • Offers help with clothing, food, household items, rent, mortgage, transportation, utilities, back-to-school supplies, and prescriptions. • Offers classes for adult literacy, English as a Second Language (ESL), and General Education Development (GED).

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org