



**Family and Community Engagement**  
EMPOWERING FAMILIES. ADVANCING LEARNING.

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# 2019 COMMUNITY RESOURCE GUIDE

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SCHOOL VIOLENCE PREVENTION

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Interim Superintendent of Schools

# Houston Independent School District Board of Education

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## **Family and Community Engagement Department**

4400 West 18<sup>th</sup> Street, Houston, Texas 77092

[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [FACE@HoustonISD.org](mailto:FACE@HoustonISD.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

## SCHOOL VIOLENCE PREVENTION

### School Violence Prevention:

1. Anti-Defamation League Houston
2. Center for Safe and Secure Schools
3. Change Happens!
4. ChildBuilders
5. City of Houston – Keep Houston SAFE
6. City of Houston – Mayor’s Anti-Gang Office
7. Community Family Centers
8. Crime Stoppers of Houston Inc. – Safe School Program
9. Crisis Intervention of Houston Inc.
10. DePelchin Children’s Center
11. First and Goal Inc.
12. Girls Incorporated of Greater Houston
13. Harris County Sheriff’s Office – CloseWatch Harris County
14. Houston Achievement Place – Project CLASS
15. Houston Independent School District – Police Department
16. Houston Police Department – Stop Houston Gangs
17. Innovative Alternatives Inc.
18. Montrose Center
19. PACE Youth Programs Inc.
20. Youth Advocate Programs Inc.

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-627-3490	Grades K-12	Free	Yes	English
2	713-696-2127	Grades PK-12	Costs vary	Yes	English, Spanish
3	713-374-1252 713-691-4191	Ages 12-19	Free	Yes	English, Spanish
4	713-481-6555	Grades PK-12	Costs vary	Yes	English, Spanish
5	713-308-3200	All ages	Free	No	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
6	832-393-0931 832-393-0891	Grades PK-12	Free	Yes	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
7	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
8	713-521-4600 832-849-1585	Grades PK-12	Free	Yes	English, Spanish
9	713-533-4502 713-533-4508	All ages	Costs vary	Yes	English, Spanish
10	713-802-6324	Grades 5-8	Costs vary	Yes	English, Spanish
11	713-571-9121	Grades 4-12	Costs vary	Yes	English
12	713-802-2260	Ages 11-14	Costs vary	Yes	English, Spanish
13	832-529-6797	All ages	Free	No	English, Spanish
14	713-868-1943	Ages 3-12	Costs vary	Yes	English, Spanish, Vietnamese
15	713-892-7777	Grades PK-12	Free	Yes	Arabic, English, Spanish, Vietnamese
16	713-308-0200	All ages	Free	Yes	English, Spanish
17	713-222-2525	Grades 3-12	Costs vary	Yes	English, Spanish
18	713-529-0037	Ages 13-17 and Adults ages 18+	Costs vary	Yes	English, Spanish, Vietnamese
19	713-550-3296	Ages 10-17	Free	No	English, Spanish
20	713-741-4121	Grades 6-12	Costs vary	No	English

## Anti-Defamation League Houston

**Address:** 4635 Southwest Freeway, Suite 400, Houston, TX 77027

**Area Served:** Texas: South

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Jodi Bernstein, Senior Associate Director

**Phone:** 713-627-3490

**Fax:** 713-627-2011

**Email:** General questions: [southwest@adl.org](mailto:southwest@adl.org). • Programs: [houston@adl.org](mailto:houston@adl.org).

**Website:** <http://houston.adl.org/noplaceforhate>

**Local Bus Routes:** 9, 33

**Ages/Grades Served:** Grades K-12

**Eligibility:** Requires schools to adopt specific guidelines for participation and to submit plans for activities consistent with those plans.

**Costs:** Free

**Onsite at Schools:** Yes. • No Place for Hate Program is in place at 28 HISD schools.

**Languages:** English

**Direct Services:** Provides schools with resources to ensure that anti-bias and diversity education are integral parts of the curriculum. • Helps schools to create and sustain inclusive school environments where all students feel valued and have the opportunity to succeed. • Also helps schools to promote respect for individual difference and to challenge bigotry and prejudice.

## Center for Safe and Secure Schools

**Address:** 6005 Westview Drive, Houston, TX 77055

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-4:30pm

**Contact:** Ecomet Burley, Director

**Phone:** 713-696-2127

**Fax:** 713-696-8211

**Email:** [eburley@hcde-texas.org](mailto:eburley@hcde-texas.org)

**Website:** <http://www.safeandsecureschools.org/default.aspx>

**Local Bus Routes:** 33, 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Online materials are available to the general public.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Conducts school facility safety audits in member school districts.

**Languages:** English, Spanish

**Direct Services:** Provides resources about bullying prevention, school violence prevention, youth gang prevention, and prevention of child abductions. • Conducts school facility safety audits. • Provides tips about safety while walking to school, school bus safety, and safety while using the Internet and social media.

## Change Happens!

**Area Served:** Harris County

Location	Address	Days/Hours	Phone	Bus Routes
Acres Home Youth Center	6719 West Montgomery Road, Houston, TX 77091	Monday-Thursday, 8am-4:30pm	713-691-4191	30, 44
Third Ward Youth Center	3353 Elgin Street, Houston, TX 77004	Monday-Thursday, 8am-6pm, and Friday, 8am-5pm	713-374-1252	900 (METRO rail), 29, 54

**Contact:** Stephen Smith, School-Based Prevention Programs Coordinator

**Fax:** 713-651-8045

**Email:** General questions: [info@changehappenstx.org](mailto:info@changehappenstx.org). • Programs: [ssmith@changehappenstx.org](mailto:ssmith@changehappenstx.org).

**Website:** <http://www.changehappenstx.org/programs-services>

**Ages/Grades Served:** Ages 12-19

**Eligibility:** Must meet age requirements.

**Costs:** Free

**Onsite at Schools:** Yes. • Delivers the Rescue Youth Program at schools and other places.

**Languages:** English, Spanish

**Direct Services:** Offers mentoring, tutoring, character building discussions, and enrichment activities. •

Teaches children life skills and how to handle problems constructively. • Helps in preventing youth involvement in drugs, alcohol, gangs, and other self-destructive activities. • Offers presentations in schools.

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### ChildBuilders

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**Address:** 2425 Fountain View Drive, Suite 210, Houston, TX 77057

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Trish King, Executive Director

**Phone:** 713-481-6555

**Fax:** 713-481-6548

**Email:** [childbuilders@childbuilders.org](mailto:childbuilders@childbuilders.org)

**Website:** <http://childbuilders.org>

**Local Bus Routes:** 32, 49, 82

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Requires affiliation with a school. • Requires registration for training.

**Costs:** Costs vary. • Training is generally \$10-\$20 per teacher, counselor, nurse, or volunteer to be trained. • Call to ask about specific costs.

**Onsite at Schools:** Yes

**Languages:** English, Spanish

**Direct Services:** Provides personal safety education and relationship education. • Grades PK-1: curriculum explores child abuse, emotional abuse, bullying, and kidnapping with children; uses videos and puppets to present material. • Grades 3-12: curriculum explores depression, sexual harassment, eating disorders, running away, domestic violence, and peer pressure; uses videos to spur discussion. • Provides parent education for high school students • Presents 45- to 90-minute workshops on child safety, dating violence, healthy relationships, internet safety, parenting, and resilience.

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### City of Houston – Keep Houston SAFE

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**Address:** 1200 Travis Street, Suite 2100, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** 713-308-3200

**Fax:** Not available

**Email:** [Gang.Reduction@houstonpolice.org](mailto:Gang.Reduction@houstonpolice.org) (to report gang activity)

**Website:** [http://www.houstontx.gov/police/keep\\_houston\\_safe](http://www.houstontx.gov/police/keep_houston_safe)

**Local Bus Routes:** 700 (METRO rail), 85, 162

**Ages/Grades Served:** All ages

**Eligibility:** Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

**Direct Services:** Provides online materials about crime prevention (burglary, domestic violence, gangs, identity theft, robbery, sexual assault). • Provides materials about child safety, Internet safety, pedestrian safety, and personal safety. • Also provides information about citizen patrols and police volunteer programs.

## City of Houston – Mayor’s Anti-Gang Office

**Address:** 900 Bagby Street, 2nd Floor, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Patricia Harrington, Division Manager

**Phone:** Presentations: 832-393-0931. • Youth and Family Workshops: 832-393-0891.

**Fax:** 832-393-0903

**Email:** [patricia.harrington@houstontx.gov](mailto:patricia.harrington@houstontx.gov)

**Website:** <http://www.houstontx.gov/antigang/programs.html>

**Local Bus Routes:** 40, 85, 162, 219

**Ages/Grades Served:** Grades PK-12

**Eligibility:** No area restrictions. • Provides an online form to request speakers.

**Costs:** Free

**Onsite at Schools:** Yes. • Anti-Gang Office staff members make presentations to students at both primary and secondary schools to educate them about the consequences and dangers of gang involvement.

**Languages:** Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

**Direct Services:** Provides youth and family workshops to build gang awareness and resistance skills. • Offers community outreach, education, and training on gang awareness. • Offers individual and group mentoring programs in four neighborhoods. • Focuses on reducing truancy and on school-based intervention strategies. • Also provides guest speakers on topics related to violence prevention and school safety.

## Community Family Centers

**Address:** 7524 Avenue E, Houston, TX 77012

**Area Served:** Houston: Greater East End

**Days/Hours:** Youth: Monday-Friday, 3pm-6pm. • Parents: Tuesday and Friday, 8:30am-11:30am, Thursday, 8:30am-11am.

**Contact:** Miguel de la Luna, Director of Programs

**Phone:** 713-923-2316

**Fax:** 713-923-4243

**Email:** [mdeluna@communityfamilycenters.org](mailto:mdeluna@communityfamilycenters.org)

**Website:** <http://www.communityfamilycenters.org/index.php>

**Local Bus Routes:** 20, 50

**Ages/Grades Served:** Ages 6-17 and adults ages 18+

**Eligibility:** Requires registration for programs. • Focuses on the local Spanish-speaking community. • Accepts walk-ins.

**Costs:** Costs vary. • Charges a fee for field trips in some programs. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Offers youth programs, summer programs, and a sports and recreation center. • Offers classes for Adult Basic Education (ABE), English as a Second Language (ESL), General Education Development (GED), and parent education. • Also offers college readiness, counseling, and dropout prevention. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals.

## Crime Stoppers of Houston Inc. – Safe School Program

**Address:** 3001 Main Street, Houston, TX 77002

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 9am-5pm. • Speakers: Any time pending speaker availability.

**Contact:** Michelle Sacks, Safe School Program Manager

**Phone:** General questions: 713-521-4600. • Program: 832-849-1585.

**Fax:** 713-521-0402

**Email:** General questions: [info@crime-stoppers.org](mailto:info@crime-stoppers.org). • Program: [msacks@crime-stoppers.org](mailto:msacks@crime-stoppers.org).

**Website:** <http://crime-stoppers.org/our-programs/safe-school-program>

**Local Bus Routes:** 700 (METRO rail), 54, 82, 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** Yes. • Offers the Safe School Program to all schools. • Offers speakers to present about child safety to parents and students at schools and other places.

**Languages:** English, Spanish

**Direct Services:** Operates a program about public safety and campus security for middle school and high school campuses. • Also operates a program about citizenship, respect, and safety for school campuses that serves Grades PK-6. • Offers 20- to 60-minute presentations to parents and students on child safety topics such as bullying, child abuse and neglect, domestic violence, drugs on campus, human trafficking, Internet safety, school violence, teenage dating safety, and underage drinking.

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### Crisis Intervention of Houston Inc.

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**Address:** 3701 Kirby Drive, Suite 540, Houston, TX 77098

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8:30am-5pm

**Contact:** Naomi Madrid, Executive Director, or Brenda Fitch, Director of Training

**Phone:** General questions: 713-533-4502. • Training: 713-533-4508.

**Fax:** 713-527-0435

**Email:** [info@crisishotline.org](mailto:info@crisishotline.org)

**Website:** <https://crisishotline.org/services-and-programs>

**Local Bus Routes:** 9, 25, 27, 41

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Speakers are available to present at schools.

**Languages:** English, Spanish

**Direct Services:** Offers a youth outreach program to prevent bullying and peer-harassment. • Provides education about suicide prevention and suicide intervention. • Promotes onsite crisis response teams. • Offers speakers about bullying, crisis intervention, conflict resolution, self-esteem, and violence prevention.

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### DePelchin Children's Center

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**Address:** 4950 Memorial Drive, Houston, TX 77007

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Lesly Goggans-Coleman, Program Coordinator

**Phone:** 713-802-6324

**Fax:** 713-802-3801

**Email:** General questions: [info@depelchin.org](mailto:info@depelchin.org). • Programs: [lcoleman@depelchin.org](mailto:lcoleman@depelchin.org).

**Website:** <http://www.depelchin.org/schoolbased-programs>

**Local Bus Routes:** 27, 71, 85

**Ages/Grades Served:** Grades 5-8

**Eligibility:** No area restrictions. • Must attend one of the grade levels served.

**Costs:** Costs vary. • School-based and community-based programs are free. • Parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers the All Stars Program at HISD elementary and middle schools.

**Languages:** English, Spanish

**Direct Services:** Offers the All Stars Program to support positive youth development and to prevent substance abuse, bullying, and delinquency. • Helps students to evaluate consequences of behaviors that put their well-



being at risk and to avoid behaviors that put their futures at risk. • Also offers counseling, psychiatry, psychological testing, and parent education programs.

### First and Goal Inc.

**Address:** PO Box 941176, Houston, TX 77094

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Tyrone Smith, President

**Phone:** 713-571-9121

**Fax:** Not available

**Email:** [info@teamfirstandgoal.org](mailto:info@teamfirstandgoal.org)

**Website:** <http://www.teamfirstandgoal.org/Programs.htm>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Grades 4-12

**Eligibility:** No area restrictions. • Provides an online form to request speakers.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Speakers present at schools and other places.

**Languages:** English

**Direct Services:** Speakers present at school general assemblies on topics related to making decisions, motivation, setting goals, violence prevention, and youth leadership. • Offers staff development workshops about sensitivity, respect, and diversity in the curriculum.

### Girls Incorporated of Greater Houston

**Address:** 1111 North Loop West, Suite 180, Houston, TX 77008

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Jenn Nguyen, Program Coordinator

**Phone:** 713-802-2260

**Fax:** 713-802-2907

**Email:** [jennifer@girlsinc-houston.org](mailto:jennifer@girlsinc-houston.org)

**Website:** <http://www.girlsinc.org/resources/programs/girls-inc-friendly-peersuasion.html>

**Local Bus Routes:** 26

**Ages/Grades Served:** Ages 11-14

**Eligibility:** Must be a girl within the age group appropriate to a specific program. • Requires six sessions of 60-90 minutes per session.

**Costs:** Costs vary. • Partner school pays a flat fee of \$30 per hour plus mileage. • Fee includes programming for groups of 8-15 girls, materials/supplies, and a trained facilitator for the duration of the program.

**Onsite at Schools:** Yes. • Offers programs at several HISD schools.

**Languages:** English, Spanish

**Direct Services:** Helps girls to stand up to relational aggression, a less overt form of bullying often called “mean girl” behavior. • Teaches girls how to identify relational aggression and how it affects their self-concept and interferes with their academic and physical development. • Teaches girls how to resolve conflict constructively. • Also offers programs for girls in economic literacy, media literacy, and Science, Technology, Engineering and Mathematics (STEM).

### Harris County Sheriff’s Office – CloseWatch Harris County

**Address:** 1200 Baker Street, Houston, TX 77002

**Area Served:** Harris County

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** Non-Emergency: 713-221-6000. • Tip Line: 832-529-6797.

**Fax:** Not available

**Email:** Not available

**Website:** <http://www.closewatchharriscounty.com>

**Local Bus Routes:** 700 (METRO rail), 51, 52, 85, 161, 162

**Ages/Grades Served:** All ages

**Eligibility:** Must have a mobile device or a personal computer.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Supports anonymous tips about crimes or suspicious activities from citizens to law enforcement officers. • Offers a quick tips option and a complete tips option. • Uses cell phones, tablets, or laptops. • Sends text, videos, and photographs.

### Houston Achievement Place – Project CLASS

**Address:** 245 West 17th Street, Houston, TX 77008

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Katrina Chance

**Phone:** 713-868-1943

**Fax:** 713-868-4823

**Email:** [kchance@hapkids.org](mailto:kchance@hapkids.org)

**Website:** <http://projectclass.org/what-is-project-class/key-components-of-project-class>

**Local Bus Routes:** 26

**Ages/Grades Served:** Ages 3-12

**Eligibility:** Must be an eligible age.

**Costs:** Costs vary. • Charges a fee to schools that contract for services. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Program is available for elementary schools and early childhood centers.

**Languages:** English, Spanish, Vietnamese

**Direct Services:** Offers a comprehensive, school-wide intervention and training for elementary schools to teach fundamental social skills to children. • Provides ways to maintain social skills and to handle difficult situations with children. • Also teaches the basic social, emotional, and relationship skills for children ages 3-5 and for the adults who work with them. • Has materials for schools available in several languages.

### Houston Independent School District – Police Department

**Address:** 3500 Tampa Street, Houston, TX 77021

**Area Served:** Houston: Houston ISD

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Robert Mock, Chief of Police

**Phone:** 713-892-7777

**Fax:** 713-842-3752

**Email:** [HISDPD@HoustonISD.org](mailto:HISDPD@HoustonISD.org)

**Website:** <http://www.HoustonISD.org/domain/7973>

**Local Bus Routes:** 28, 29, 54, 60

**Ages/Grades Served:** Grades PK-12

**Eligibility:** No area restrictions within the school district.

**Costs:** Free

**Onsite at Schools:** Yes. • Provides public safety at all HISD schools and facilities.

**Languages:** Arabic, English, Spanish, Vietnamese

**Direct Services:** Ensures public safety throughout the school district.

## Houston Police Department – Stop Houston Gangs

**Address:** 1200 Travis Street, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** Gang Tip Line: 713-308-0200.

**Fax:** Not available

**Email:** [crime.reduction@houstonpolice.org](mailto:crime.reduction@houstonpolice.org)

**Website:** <http://www.stophoustongangs.org>

**Local Bus Routes:** 85, 161, 214, 219

**Ages/Grades Served:** All ages

**Eligibility:** Online gang prevention materials are available to the general public. • Provides an online form for anonymous tips.

**Costs:** Free

**Onsite at Schools:** Yes

**Languages:** English, Spanish

**Direct Services:** Teaches residents about the threat of gangs, the criminal activities of gangs, ways to tell if someone is involved in a gang, ways to deter gang activity, and what to do if someone suspects gang activity. • Teaches students about the consequences and realities of gang life. • Offers videos and tips about warning signs and about what parents, communities, and schools can do about gangs.

## Innovative Alternatives Inc.

**Address:** 1335 Regents Park Drive, Suite 240, Houston, TX 77058

**Area Served:** Houston

**Days/Hours:** Monday-Thursday, 8am-8pm, Friday, 8am-5pm, and Saturday, 9am-5pm

**Contact:** Sharon Bayus, Chief Executive Officer

**Phone:** 713-222-2525

**Fax:** 281-480-4815

**Email:** [IAI@innovativealternatives.org](mailto:IAI@innovativealternatives.org)

**Website:** <http://innovativealternatives.org/what-is-training>

**Local Bus Routes:** 246, 249

**Ages/Grades Served:** Grades 3-12

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Helps schools to create anti-bullying and peer mediation programs.

**Languages:** English, Spanish

**Direct Services:** Teaches students, faculty, and parents how to recognize inappropriate aggressive behaviors and equips them with strategies to intervene in bullying situations. • Offers programs for bullying prevention, conflict resolution, peer mediation, and anger management. • Focuses on positive social behaviors, intervention behaviors, and improved academic and social achievement.

## Montrose Center

**Address:** 401 Branard Street, Room 101, Houston, TX 77006

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-7pm

**Contact:** Ann Robison, Executive Director

**Phone:** 713-529-0037

**Fax:** 713-526-4367

**Email:** [info@montrosecenter.org](mailto:info@montrosecenter.org)

**Website:** <http://montrosecenter.org/hub>

**Local Bus Routes:** 700 (METRO rail), 56

**Ages/Grades Served:** Ages 13-17 and adults ages 18+

**Eligibility:** Must meet age requirements. • Requires proof of identity and proof of insurance. • Services are available to persons regardless of sexual orientation or gender identity. • Requires proof of identity, proof of residency, proof of income, proof of insurance (if any), and proof of HIV-positive status (if applicable). • Also requires an appointment, a detailed questionnaire, and an intake assessment.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income level. • Accepts most insurance plans, the Children's Health Insurance Program (CHIP), Medicare, and Medicaid. • Intake and assessment are \$30-\$100. • Sessions are \$10-\$100 per person. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Provides services at some HISD high schools through Communities in Schools.

**Languages:** English, Spanish, Vietnamese

**Direct Services:** Offers outpatient behavioral health services to all HIV-positive persons. • Provides case management, counseling, group therapy, integrated care, and support groups. • Offers help with anxiety, chronic illness, coming out, depression, gender identity, gender transitions, grief, homophobia, mood disorders, self-esteem, parenting, relationships, religious abuse, stress, suicidal thoughts, and other concerns.

### PACE Youth Programs Inc.

**Address:** 4333 West Little York Road, Houston, TX 77091

**Area Served:** Harris County

**Days/Hours:** No fixed hours

**Contact:** Steven Holloway, Chief Executive Officer

**Phone:** 713-550-3296

**Fax:** Not available

**Email:** [info@paceyouth.org](mailto:info@paceyouth.org)

**Website:** <http://www.paceyouth.org/index.php>

**Local Bus Routes:** 85

**Ages/Grades Served:** Ages 10-17

**Eligibility:** Must be at risk for delinquent activity and incarceration.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides intervention and prevention for juveniles who are involved in the criminal justice system or at risk for involvement in it. • Offers a 12-week life skills program for parents and youth and informs them separately about self-esteem, anger management, discipline, and communication. • Offers a 12-month prevention program about self-image, academics, character, and career readiness for youth who have one or both parents in jail and for their parents and/or caregivers.

### Youth Advocate Programs Inc.

**Address:** 4120 Directors Row, Suite D, Houston, TX 77092

**Area Served:** Harris County

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Willie Durham, Director

**Phone:** 713-741-4121

**Fax:** 832-767-1523

**Email:** [wdurham@yapinc.org](mailto:wdurham@yapinc.org)

**Website:** <http://www.yapinc.org/youth-school>

**Local Bus Routes:** 89

**Ages/Grades Served:** Grades 6-12

**Eligibility:** Must be at high risk of school failure. • Requires a referral to the program.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Supports at-risk students through mentoring, strengths-based asset development, and culturally competent, community-based care. • Provides intensive supervision, mentoring, coaching, brokering, and modeling through advocates who help families meet their obligations to judges, probation officers, and other referring agencies.

## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

**FACE PRODUCT EVALUATION FORM**

**Overall, how satisfied are you with this FACE product?**

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

**Compared to other products of which you are aware, would you say that this FACE product is:**

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

**Will you use this FACE product again?**

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

**How likely are you to recommend this FACE product to others?**

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

**Based upon your experience with this product, how likely are you to use other FACE products?**

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)