

2021 - 2022 COMMUNITY RESOURCE GUIDE



Millard House II
Superintendent of Schools

Houston Independent School District Board of Education

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Family and Community Engagement Department
Ryan Professional Development Center
4001 Hardy Street, Houston, Texas 77009
www.HoustonISD.org/face

It is the policy of the Houston Independent School District not to discriminate on the basis of age, color, handicap or disability, ancestry, national origin, marital status, race, religion, sex, veteran status, political affiliation, sexual orientation, gender identity and/or gender expression in its educational or employment programs and activities.

PARENTAL LOCATING ASSISTANCE

Parent Locating Assistance:

1. Texas Office of the Attorney General – Child Support Division
2. Texas OAG – Child Support Division – CS Houston East, Office 634
3. Texas OAG – Child Support Division – CS Houston North, Office 635
4. Texas OAG – Child Support Division – CS Houston Northwest, Office 636
5. Texas OAG – Child Support Division – CS Houston Southeast, Office 638
6. Texas OAG – Child Support Division – CS Houston Southwest, Office 639
7. Texas OAG – Child Support Division – CS Houston West, Office 681

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	800-252-8014	All ages	Costs vary	No	English, Spanish
2	713-450-4442	All ages	Costs vary	No	English, Spanish
3	281-820-1200	All ages	Costs vary	No	English, Spanish
4	713-861-7427	All ages	Costs vary	No	English, Spanish
5	713-910-0092	All ages	Costs vary	No	English, Spanish
6	713-266-6300	All ages	Costs vary	No	English, Spanish
7	713-973-4300	All ages	Costs vary	No	English, Spanish

Texas Office of the Attorney General – Child Support Division

Address: 6161 Savoy Drive, Suite 350, Houston, TX 77036

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Guadalupe Matschiner, Region 6 Outreach Coordinator

Phone: 800-252-8014

Fax: 713-787-2641

Email: guadalupe.matschiner@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 9, 47, 153

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston East, Office 634

Address: 12605 I-10 East, Suite 300, Houston, TX 77015

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Carolyn Wiley, Office Manager

Phone: 713-450-4442

Fax: 713-451-4694

Email: carolyn.wiley@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 137

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston North, Office 635

Address: 450 North Sam Houston Parkway East, Suite 190, Houston, TX 77060

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Tiffany Fowler, Office Manager

Phone: 281-820-1200

Fax: 281-445-3301

Email: tiffany.fowler@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 56, 102

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston Northwest, Office 636

Address: 5225 Katy Freeway, Suite 300, Houston, TX 77007

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Jennifer Beard, Office Manager

Phone: 713-861-7427

Fax: 713-802-9920

Email: jennifer.beard@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 27, 66, 85

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston Southeast, Office 638

Address: 8866 Gulf Freeway, Suite 200, Houston, TX 77017

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Chad Grant, Office Manager

Phone: 713-910-0092

Fax: 713-910-4806

Email: chad.grant@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 50, 76, 249

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston Southwest, Office 639

Address: 6200 Savoy Drive, Suite 930, Houston, TX 77036

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Joel Flavin, Office Manager

Phone: 713-266-6300

Fax: 713-785-3452

Email: joel.flavin@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 47, 153

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.

Texas OAG Child Support Division – CS Houston West, Office 681

Address: 4600 Highway 6 North, Suite 300, Houston, TX 77084

Area Served: Harris County (by ZIP code)

Days/Hours: Monday-Friday, 8am-5pm

Contact: Louise Clark, Office Manager

Phone: 713-973-4300

Fax: 281-345-0122

Email: louise.clark@texasattorneygeneral.gov

Website: <https://www.texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Must complete an application for services. • Call to ask about the services provided.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help in locating absent parents. • Establishes voluntary and court-ordered paternity and offers paternity testing. • Helps to collect and enforce child support payments. • Contact the OAG Field Offices, which are based on ZIP codes.