

---

# 2019 COMMUNITY RESOURCE GUIDE

---

---

PARENT EDUCATION

---



Dr. Grenita Lathan  
Interim Superintendent of Schools

# Houston Independent School District Board of Education

Elizabeth Santos

**District I**

Rhonda Skillern-Jones

**District II**

Sergio Lira

**District III**

Jolanda Jones

**District IV**

Sue Deigaard

**District V**

Holly Maria Flynn Vilaseca

**District VI**

Anne Sung

**District VII**

Diana Dávila

**District VIII**

Wanda Adams

**District IX**

Grenita Lathan, Interim Superintendent of Schools  
Rick Cruz, Chief Strategy and Innovation Officer  
Dr. Kenneth Davis, Assistant Superintendent Equity & Outreach

## **Family and Community Engagement Department**

4400 West 18<sup>th</sup> Street, Houston, Texas 77092  
[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

It is the policy of the Houston Independent School District not to discriminate on the basis of age, color, handicap or disability, ancestry, national origin, marital status, race, religion, sex, veteran status, political affiliation, sexual orientation, gender identity and/or gender expression in its educational or employment programs and activities.

## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [FACE@HoustonISD.org](mailto:FACE@HoustonISD.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

## AVANCE Houston Inc.

**Address:** 4301 Dacoma Street, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Linda Medina

**Phone:** 713-686-4400

**Fax:** 713-812-9829

**Email:** [RLMedina@avancehouston.org](mailto:RLMedina@avancehouston.org)

**Website:** <http://www.avancehouston.org>

**Local Bus Routes:** 89

**Ages/Grades Served:** Parent-Child Education Program: Ages 0-5. • Fathers in Action Program: Ages 0-5. • Strong Families Strong Communities Program: Ages 14-17 and adults ages 18+.

**Eligibility:** Limits some programs to adult clients who have children in AVANCE programs.

**Costs:** Free

**Onsite at Schools:** Yes. • Parent-Child Education Program operates at three HISD schools.

**Languages:** English, Spanish

**Direct Services:** Parent-Child Education Program covers child development, parents as first teachers of their children, toys for use in parent-child play, and community resources to support child development. • A three-hours-per-week session takes nine months to complete. • Parent education program also offers home visits, transportation support, early childhood education, and child advocacy assistance. • The Fathers in Action Program empowers fathers as educators of their children. • Also offers classes for English as a Second Language (ESL) and General Education Development (GED).

## ChildBuilders

**Address:** 2425 Fountain View Drive, Suite 210, Houston, TX 77057

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Trish King, Executive Director

**Phone:** 713-481-6555

**Fax:** 713-481-6548

**Email:** [childbuilders@childbuilders.org](mailto:childbuilders@childbuilders.org)

**Website:** <http://childbuilders.org/training/parenting-education>

**Local Bus Routes:** 32, 49, 82

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Requires affiliation with a school. • Requires pre-registration for training.

**Costs:** Costs vary. • Training costs are generally \$10-\$20 per teacher, counselor, nurse, or volunteer to be trained. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Operates parenting education programs at 13 HISD campuses.

**Languages:** English, Spanish

**Direct Services:** Offers a 14-unit parenting education curriculum for high school students. • Provides training in safety education for Grades PK-12 and in relationship education for Grades 8-12.

## Children at Risk

**Address:** 2900 Wesleyan Street, Suite 400, Houston, TX 77027

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Melanie Richmond, AmeriCorps/VISTA Outreach Coordinator

**Phone:** 713-869-7740

**Fax:** 713-869-3409

**Email:** General questions: [info@childrenatrisk.org](mailto:info@childrenatrisk.org). • Programs: [mrichmond@childrenatrisk.org](mailto:mrichmond@childrenatrisk.org).

**Website:** <http://childrenatrisk.org/content>

**Local Bus Routes:** 82, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Reports are available to the general public.

**Costs:** Costs vary. • Speakers and many online reports are free. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Speakers present at schools and to parent groups.

**Languages:** English, Spanish

**Direct Services:** Operates the Center for Parenting and Family Well-Being. • Trains providers of parent education services, promotes positive parent-child relationships, advocates for effective parent support programs, and raises awareness of best practices and evidence-based strategies. • Offers presentations of differing lengths about parenting, school improvement and school rankings, and legislation and advocacy.

### Children's Museum of Houston – Parent Stars Program

**Address:** 1500 Binz Street, Houston, TX 77004

**Area Served:** Houston

**Days/Hours:** Tuesday-Wednesday, 10am-6pm, Thursday, 10am-8pm, Friday-Saturday, 10am-6pm, Sunday, 12pm-6pm

**Contact:** Mary Ellen Salas, Program Manager

**Phone:** 713-535-7270

**Fax:** Not available

**Email:** [msalas@cmhouston.org](mailto:msalas@cmhouston.org)

**Website:** <http://www.cmhouston.org/parent-stars>

**Local Bus Routes:** 700 (METRO rail), 56, 298

**Ages/Grades Served:** All ages

**Eligibility:** Museum is open to the general public.

**Costs:** Costs vary. • General admission is \$10 for ages 1-64 and \$9 for ages 65+. • Museum members are free. • Admission is free for families on Thursday, 5pm-8pm. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Schools can host a hands-on family learning event.

**Languages:** English, Spanish

**Direct Services:** Offers the Parent Stars program of parent workshops based on 15 themes, each designed to empower parents as the first teacher of their child. • Offers family learning activities that focus on literacy, science, and mathematics and include bilingual activity guide books. • Offers the Adventures After-School Program at the museum. • Also offers a mathematics-based after-school enrichment program.

### City of Houston – Healthy Families Healthy Futures

**Address:** 6400 High Star Drive, Suite 118, Houston, TX 77074

**Area Served:** Houston Southwest ZIP Codes: 77036, 77045, 77053, 77057, 77072, 77074, 77081, 77083, 77085, and 77099, and Houston Sunnyside ZIP Codes: 77021, 77033, 77047, 77048, and 77051.

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Sandra Rodriguez, Community Liaison

**Phone:** 832-395-9902

**Fax:** 713-778-6520

**Email:** [311@houstontx.gov](mailto:311@houstontx.gov)

**Website:** <http://www.houstontx.gov/health/HealthCenters/hfhf.html>

**Local Bus Routes:** 2, 9, 47

**Ages/Grades Served:** Ages 15-17 and adults ages 18-25

**Eligibility:** Must meet age requirements. • Must live in the areas served.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides home visits to first-time mothers. • Focuses on promoting positive parent-child interactions by strengthening family bonds, improving healthful child growth and development, and decreasing child abuse and neglect.

## City of Houston – Mayor’s Anti-Gang Office

**Address:** 901 Bagby Street, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Patricia Harrington, Division Manager

**Phone:** 832-393-0931

**Fax:** Not available

**Email:** [patricia.harrington@houstontx.gov](mailto:patricia.harrington@houstontx.gov)

**Website:** <http://www.houstontx.gov/antigang/programs.html>

**Local Bus Routes:** 44, 85, 214, 216

**Ages/Grades Served:** Parents and caregivers of students in Grades K-12

**Eligibility:** Must request speakers at least 30 days in advance.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about gang prevention at schools.

**Languages:** Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Offers gang awareness education to parents, caregivers, and the general public. • Helps families and communities to identify and address gang involvement within their families and communities.

## Collaborative for Children – Parents as Teachers Program

**Address:** 1111 North Loop West, Suite 600, Houston, TX 77008

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Whitney Sudhalter, Manager of Parents as Teachers Program

**Phone:** General questions: 713-600-1100. • Parents as Teachers Program: 713-600-1140.

**Fax:** 281-936-0349

**Email:** [wsudhalter@collabforchildren.org](mailto:wsudhalter@collabforchildren.org)

**Website:** <https://www.collabforchildren.org/PAT>

**Local Bus Routes:** 26

**Ages/Grades Served:** Ages 0-36 months and prenatal

**Eligibility:** Must be pregnant or parenting one or more children under 36 months of age.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers a home-based curriculum to promote school readiness and positive child development through parent group meetings, linking of families to community resources, home visits, developmental screenings, and age-appropriate family activities.

## Community Family Centers

**Address:** 7524 Avenue E, Houston, TX 77012

**Area Served:** Houston: Greater East End

**Days/Hours:** Youth: Monday-Friday, 3pm-6pm. • Parents: Tuesday and Friday, 8:30am-11:30am, Thursday, 8:30am-11am.

**Contact:** Miguel de la Luna, Director of Programs

**Phone:** 713-923-2316

**Fax:** 713-923-4243

**Email:** [mdeluna@communityfamilycenters.org](mailto:mdeluna@communityfamilycenters.org)

**Website:** <http://www.communityfamilycenters.org/parenting.php>

**Local Bus Routes:** 20

**Ages/Grades Served:** Ages 6-17 and adults ages 18+

**Eligibility:** Focuses on the local Spanish-speaking community. • Requires registration for the program. • Accepts walk-ins.

**Costs:** Costs vary. • Many programs are free. • Charges a fee for field trips in some programs. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Offers parent education classes based on Positive Action Parenting, which focus on parent-child communication, self-esteem, stress management, life skills, and a healthful lifestyle. • Offers classes for Adult Basic Education (ABE), English as a Second Language (ESL), and General Education Development (GED). • Also offers college readiness, counseling, dropout prevention, summer programs, and youth programs. • Provides emergency food assistance, health screenings, immunizations, referrals, and translation.

---

### Community Youth Services

---

**Address:** 2525 Murworth Drive, Houston, TX 77054

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** HISD Area Supervisors: Doris Vidal, Marvin Anderson, or Donald Rogers

**Phone:** Office: 713-394-4000. • HISD Area Supervisors: 713-845-7458, 713-726-3616, or 713-236-4880.

**Fax:** Not available

**Email:** Not available

**Website:** <https://hcps.harriscountytexas.gov/Our-Services/Youth-Services/CYS>

**Local Bus Routes:** 14, 84

**Ages/Grades Served:** Grades K-12

**Eligibility:** Focuses on families of youth who are experiencing problems.

**Costs:** Free

**Onsite at Schools:** Yes. • Provides services at three HISD campuses.

**Languages:** English

**Direct Services:** A parent and teen survival course teaches anger management, conflict resolution, and mediation. • Provides voluntary school-based crisis intervention, counseling, and case management. • Does information and referral searches to help clients find other needed social services for such problems as truancy, runaway, pregnancy, substance abuse, school, economics, and family problems. • Helps with access to licensed host families and to emergency shelter care. • Visits a family at home or at CYS offices on the school campus, and helps families deal with other youth-serving agencies.

---

### Covenant House Texas

---

**Address:** 1111 Lovett Boulevard, Houston, TX 77006

**Area Served:** Harris County

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Victor Hay, Community Services Director

**Phone:** 713-523-2231

**Fax:** Not available

**Email:** [vhay@covenanthousetx.org](mailto:vhay@covenanthousetx.org)

**Website:** <https://www.covenanthousetx.org/Programs>

**Local Bus Routes:** 56, 298

**Ages/Grades Served:** Adults ages 18-20 and their children

**Eligibility:** Must be a homeless or runaway youth. • Accepts walk-ins.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present at schools and community centers.

**Languages:** English, Spanish

**Direct Services:** Offers parenting classes for clients at its Crisis Shelter. • Provides healthcare and comprehensive case management. • Offers counseling, evaluation, therapy, and treatment for mental health and substance abuse. • Operates programs for aftercare, permanent housing, runaway prevention, street outreach, and transitional living. • Also offers educational training, life skills training, and vocational training.

## DePelchin Children's Center

**Address:** 4950 Memorial Drive, Houston, TX 77007

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Parent Education classes: Wednesday, 6:30pm-8:30pm.

**Contact:** Meredith Rose, Parent Education Program Coordinator

**Phone:** Appointments: 713-730-2335. • Programs: 713-802-3852.

**Fax:** 713-802-3801

**Email:** General questions: [info@depelchin.org](mailto:info@depelchin.org). • Programs: [parentEd@depelchin.org](mailto:parentEd@depelchin.org).

**Website:** <http://www.depelchin.org/parent-education>

**Local Bus Routes:** 27, 71, 85

**Ages/Grades Served:** Grades K-8

**Eligibility:** No area restrictions. • Must register for classes.

**Costs:** Costs vary. • School-based programs are free. • Registration and materials for parent education classes are \$25. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of bullying, delinquency, and substance abuse.

**Languages:** English, Spanish

**Direct Services:** Offers Parenting 101, which is an eight-week parent education course. • Offers Parenting Help, which addresses blended families, bullying and social aggression, changing family dynamics, child behavior, child development, death and other family tragedies, family communication, managing stress, positive discipline, school and life transitions, and talking about sexuality. • Also offers counseling, psychiatry, psychological testing, and school-based programs.

## ESCAPE Family Resource Center

**Address:** 1721 Pech Road, Suite 300, Houston, TX 77055

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5:30pm

**Contact:** Hortencia Morales, Parent Services Coordinator

**Phone:** 713-942-9500

**Fax:** 713-942-0702

**Email:** [hmorales@learntoparent.org](mailto:hmorales@learntoparent.org)

**Website:** <http://www.learntoparent.org/index.php?page=classes>

**Local Bus Routes:** 26

**Ages/Grades Served:** Parents of children ages 0-18

**Eligibility:** Requires pre-registration for classes.

**Costs:** Costs vary. • Each class is \$25-\$155. • Charges fees per individual or per family. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides information about parenting skills and child abuse prevention. • Offers divorce workshops and classes for grandparents, relatives, and other caregivers. • Helps families cope with anger, child discipline, and stress. • Helps families to understand divorce and emotions, effects of divorce on children, and how to manage co-parenting. • Provides activities and games for parents to use teaching social skills and self-discipline to children ages 0-5. • Helps men to understand their responsibilities as fathers and how to establish stronger relationships with their children.



## Family Services of Greater Houston

**Area Served:** Greater Houston

Location	Address	Phone	Fax	Bus Routes
Central Office	4625 Lillian Street, Houston, TX 77007	713-861-4849	713-861-4021	25, 27, 41
Administration	2700 Southwest Freeway, Suite 209, Houston, TX 77098	713-861-4849	713-861-4021	71, 85

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Deidrea Jackson, Vice President of Program Services and Accreditation

**Email:** [family@familyhouston.org](mailto:family@familyhouston.org)

**Website:** <http://www.familyhouston.org/houston-counseling>

**Ages/Grades Served:** Ages 3-18

**Eligibility:** Requires an appointment.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income. • Accepts all major insurance plans, Medicaid, and the Children's Health Insurance Program (CHIP). • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Provides onsite counseling to students and families at 14 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Provides parent education classes about how to build self-esteem in children, how to talk to children, how to discipline children effectively, how to manage anger, and stages of child development. • Offers a parenting and divorce course for parents about how to avoid placing children in the middle of conflicts during and after a divorce. • Also provides case management, counseling, and substance abuse prevention.

## Fifth Ward Enrichment Program Inc. – Parent and Family Liaisons

**Address:** 4014 Market Street, Suite W145, Houston, TX 77020

**Area Served:** Houston: Fifth Ward

**Days/Hours:** Monday-Friday, 9am-6pm

**Contact:** Michael Scott, Program Manager

**Phone:** 713-229-8353

**Fax:** 713-229-8311

**Email:** General questions: [fwep@fwepinc.org](mailto:fwep@fwepinc.org). • Programs: [msscott@fwepinc.org](mailto:msscott@fwepinc.org).

**Website:** <http://www.fwepinc.org/pfl>

**Local Bus Routes:** 11, 29, 48

**Ages/Grades Served:** Ages 12-19

**Eligibility:** Must support one of six school-based projects.

**Costs:** Free

**Onsite at Schools:** Yes. • Operates school-based projects at six HISD secondary schools.

**Languages:** English, Spanish

**Direct Services:** Plans and coordinates parenting skills classes, parent-child outings, leadership retreats, and other activities for parents and guardians at its six school-based after-school youth development projects. • Also offers a seven-week summer program.

## Grant Me the Wisdom Foundation

**Address:** 8827 Sam Houston Parkway North, Suite 200, Houston, TX 77040

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-3pm. • Monthly workshops: Tuesday, 6pm-8pm.

**Contact:** Ana Lucero, Director of Operations and Programming

**Phone:** 281-477-4338

**Fax:** 832-259-3297

**Email:** [ana@gmtw.org](mailto:ana@gmtw.org)

**Website:** <http://www.grantmethewisdom.org/bio>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Programs focus on women and girls of all ages.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Programs cover child discipline, child safety, domestic violence, goals and expectations, good nutrition, incentives, parent-child communication, proactive parenting, and raising exceptional children.

### Harris County Protective Services for Children and Adults – Parent Teen Survival Program

**Address:** 2525 Murworth Drive, Houston, TX 77054

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Rebbie Lewis-McGowen, Parent Teen Survival Program Coordinator

**Phone:** 713-394-4000

**Fax:** Not available

**Email:** [Rebbie.Lewis-McGowen@cps.hctx.net](mailto:Rebbie.Lewis-McGowen@cps.hctx.net)

**Website:** <http://hcps.harriscountytexas.gov/Our-Services/Youth-Services/TRIAD-Prevention-Program/Parent-Teen-Survival>

**Local Bus Routes:** 84

**Ages/Grades Served:** Ages 12-18

**Eligibility:** Must be an at-risk youth. • Must live in Harris County.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers the five-session Parent Teen Survival Program. • Curriculum focuses on conflict resolution, effective parent-child communication, managing anger, negotiating and setting boundaries, problem-solving skills, and understanding consequences.

### Hispanic Counseling Center

**Area Served:** Greater Houston

Location	Address	Phone	Fax	Bus Routes
North	4625 North Freeway, Suite 207, Houston, TX 77022	281-679-9937	281-679-9982	36, 56
Southwest/West	14780 Memorial Drive, Suite 206, Houston, TX 77079	281-679-9937	281-679-9982	162

**Days/Hours:** Monday-Friday, 10am-8pm, Saturday-Sunday, 8am-8pm

**Contact:** Francisco Villalobus, Executive Director

**Email:** General questions: [info@hispaniccounselingcenter.com](mailto:info@hispaniccounselingcenter.com). • Programs: [counseling@hispaniccounselingcenter.com](mailto:counseling@hispaniccounselingcenter.com).

**Website:** <http://www.hispaniccounselingcenter.com/index.php/parenting/parenting-/2>

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No area restrictions. • Classes are open enrollment. • Adults can start attending at any time.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income if a referral requests it. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides two-hour parent education classes in six sessions (12 hours) and eight sessions (16 hours). • Provides one session (four hours) of a parenting awareness class. • Offers classes for anger management and English as a Second Language (ESL). • Also offers outpatient therapy.

## Houston Independent School District – HIPPY Program

**Address:** 1102 Telephone Road, Houston, TX 77023

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Maria Gabriella Hernandez, Program Manager, or Walter Sampson, Sr., Program Manager

**Phone:** 713-967-5298

**Fax:** 713-967-5297

**Email:** [mhernand@HoustonISD.org](mailto:mhernand@HoustonISD.org)

**Website:** <http://www.HoustonISD.org/HIPPY>

**Local Bus Routes:** 26, 85

**Ages/Grades Served:** Ages 3-5

**Eligibility:** Must live within HISD district boundaries. • Must have a child who is ages 3-5. • Requires a child who is age 5 to have been in HIPPY at age 4.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides services to eligible families in neighborhoods served by HISD schools. • Home visitors review and role-play weekly lessons for parents to use at home with their children to develop their school readiness skills. • Provides parents with a structured 30-week curriculum for their children who are ages 3-4 and a structured, 15-week curriculum for their children who are age 5.

## Houston Public Library – Parent Resource Library at Children’s Museum of Houston

**Address:** 1500 Binz Street, Houston, TX 77004

**Area Served:** Houston

**Days/Hours:** Tuesday-Wednesday, 10am-6pm, Thursday, 10am-8pm, Friday-Saturday, 10am-6pm, Sunday, 12pm-6pm

**Contact:** Beck Gorman, Manager of Family Literacy Involvement Program (FLIP) and Parent Resource Library

**Phone:** Office: 713-535-7292. • FLIP Kits: 713-535-7254.

**Fax:** Not available

**Email:** [bgorman@cmhouston.org](mailto:bgorman@cmhouston.org)

**Website:** <http://houstonlibrary.org/location/parent-resource-library-childrens-museum-houston>

**Local Bus Routes:** 700 (METRO rail), 56, 298

**Ages/Grades Served:** All ages

**Eligibility:** Requires a valid Houston Public Library card. • Lets families check out for three weeks as many Family Literacy Involvement Program (FLIP) kits as they wish at any of 35 branch libraries.

**Costs:** Free

**Onsite at Schools:** Yes. • Museum offers mathematics academic enrichment at 14 area after-school sites.

**Languages:** Chinese, English, Spanish, Vietnamese

**Direct Services:** Offers a Parent Resource Library at Children’s Museum of Houston, with resources for parents on all early childhood development issues and concerns. • Offers regularly scheduled family story time hours at the Parent Resource Library. • Provides Family Literacy Involvement Program (FLIP) activity kits that focus on mathematics, science, and the creative arts. • Provides a searchable online FLIP kit catalog. • Offers FLIP kits geared to the needs of infants, toddlers, preschoolers, and children in Grades K-3.

## Jacobs Ladder of Covenance

**Address:** 1802 Caldbeck Lane, Fresno, TX 77545

**Area Served:** Greater Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Rhonda Jacobs, Executive Director

**Phone:** 832-816-0720

**Fax:** Not available

**Email:** [jacobsladderhouston@jloc1.org](mailto:jacobsladderhouston@jloc1.org)

**Website:** <http://www.jloc1.org/services>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Focuses on the working poor. • Requires proof of residence, proof of identity, and proof of employment. • Must have no convictions for violent or sexual crimes.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides parenting classes and training in job readiness skills. • Offers school supplies, backpacks, and school uniforms. • Provides workshops about family finances and homeownership. • Operates a food pantry.

### Methodist Children's Home Family Outreach – Grandparents as Parents Program

**Address:** 5005 Mitchelldale Street, Suite 119, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Veronica Whalon-Peters, Outreach Director

**Phone:** 713-682-8911

**Fax:** Not available

**Email:** [vpeters@mch.org](mailto:vpeters@mch.org)

**Website:** <http://www.mch.org>

**Local Bus Routes:** 85, 89

**Ages/Grades Served:** Ages 0-14

**Eligibility:** Must have at least one child living in the home who is between ages 0-14.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides support to families who are struggling to meet the challenges of raising a second generation of children. • Offers information and referral and help with legal issues.

### National Alliance on Mental Illness Greater Houston – Parents and Teachers as Allies

**Address:** 3630 West Dallas Street, Suite 140, Houston, TX 77019

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Victory Evans, Program Coordinator

**Phone:** General questions: 713-970-4419. • Programs: 713-970-4489.

**Fax:** 713-970-4436

**Email:** [vevans@namigreaterhouston.org](mailto:vevans@namigreaterhouston.org)

**Website:** <http://namigreaterhouston.org/community-outreach-programs/parents-and-teachers-as-allies>

**Local Bus Routes:** 27, 85

**Ages/Grades Served:** All ages

**Eligibility:** Open to persons with mental illness and their family members, friends, and caregivers.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Filipino, French, German, Hmong, Italian, Japanese, Korean, Lao, Persian, Punjabi, Russian, Spanish, Thai, Vietnamese

**Direct Services:** Provides support groups for persons living in recovery from mental illness, persons with a recent diagnosis of mental illness, and family members and friends of those living with mental illness. • Offers safe and supportive places for family and friends of persons with mental health issues to share, listen, and learn with mutual support of peers. • Trains school staff on specific, age-related symptoms of mental illness in youth and how best to intervene. • Holds 90-minute weekly or biweekly family support group meetings.

## Parent Engagement for Active Child Enrichment

**Address:** 1607 Northshore Drive, Missouri City, TX 77459

**Area Served:** Greater Houston

**Days/Hours:** No fixed hours.

**Contact:** Padmaja Sarathy, President

**Phone:** 832-415-3088

**Fax:** Not available

**Email:** [pps4peace@yahoo.com](mailto:pps4peace@yahoo.com)

**Website:** <http://www.peacenurtureskids.org/activities>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** Yes. • Presents workshops for parents at schools in HISD and in other school districts.

**Languages:** English

**Direct Services:** Helps families to overcome time and resource constraints and help their children succeed in school. • Provides informal guidance, tips, and techniques to help parents to raise a healthy and happy child. • Conducts parent-child learning fairs and workshops for parents of young children on such topics as emotional bonding, behavior strategies, physical well-being, learning strategies, and academic attainment. • Provides flexibility in the content, duration, and scheduling of workshops.

## Parents Alliance

**Address:** 15810 Park Ten Place, Suite 105, Houston, TX 77084

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Jose-Pablo Fernandez, Chief Executive Officer, or Helena Mestre, Associate Director

**Phone:** 713-871-0744

**Fax:** Not available

**Email:** [jp@parentsalliance.org](mailto:jp@parentsalliance.org)

**Website:** [http://www.parentsalliance.org/courses\\_workshops](http://www.parentsalliance.org/courses_workshops)

**Local Bus Routes:** 75, 162

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Focuses on the needs of low-income and low-education Hispanic/Latino parents and families.

**Costs:** Costs vary. • Courses for parents are \$200-\$600. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers parent workshops at schools.

**Languages:** English, Spanish

**Direct Services:** Offers training for parents and children to act as community change agents with focuses on community involvement, community leadership, environmental stewardship, family values, lifelong learning, and literacy. • Also offers courses for 10-20 parents per class in digital learning, financial literacy, and using mobile devices.

## Power Parent Inc.

**Address:** 333 South Jensen Drive, Houston, TX 77003

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 7am-6pm

**Contact:** Lupe Casares, Community Arts Development Director

**Phone:** 713-222-1213

**Fax:** 713-222-1426

**Email:** [lcasares@tbhcenter.org](mailto:lcasares@tbhcenter.org)

**Website:** <http://www.tbhcenter.org/power-parent-inc>

**Local Bus Routes:** 6, 30, 48

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers parent workshops at schools.

**Languages:** English, Spanish

**Direct Services:** Offers five-week programs for families to address areas of need for personal growth. • Uses skits, film, and storytelling to stimulate parent-student discussions. • Explores themes such as anger management, barrier breaking, bullying, career planning, family bonding, gang prevention, passion for learning, problem solving, school involvement, and truancy prevention.

---

### Texas A&M Agri-Life Extension Service

---

**Address:** 3033 Bear Creek Drive, Houston, TX 77084

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 7:30am-4pm

**Contact:** Jennifer Garza, Harris County Extension Agent

**Phone:** 281-855-5600

**Fax:** 281-855-5638

**Email:** [harris-tx@tamu.edu](mailto:harris-tx@tamu.edu)

**Website:** <http://harris.agrilife.org/program-areas/family-and-consumer-sciences/parenting>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Offers research-based parent education programs that empower family relationships against adversities. • Parent education class options cover parent-child communication and cooperation, discipline and responsibility, and power, courage, and self-esteem.

---

### The ARK Group Inc.

---

**Address:** 20515 State Highway 249, CB 127, Houston, TX 77070

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** R. Glenn Wilkerson, President

**Phone:** 888-275-0744

**Fax:** Not available

**Email:** [ARK@thearkgroup.com](mailto:ARK@thearkgroup.com)

**Website:** <http://www.thearkgroup.com>

**Local Bus Routes:** 44

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • A four-course parenting skills program is \$165. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Schools can host the parenting skills program.

**Languages:** English, Spanish

**Direct Services:** Helps parents with practical aspects of parenting. • Program topics cover effective discipline, homework, family meetings, bully-proofing, and instilling responsibility. • A four-course program is 26 weeks; the first course requires eight weeks.

## The Association for the Advancement of Mexican Americans

**Area Served:** Greater Houston

Location	Address	Days/Hours	Bus Routes
Main Campus	6001 Gulf Freeway, Building C-5, Houston, TX 70023	Monday-Thursday, 9am-1pm, 6pm-9pm	40, 28
Cathedral of Saint Matthews	9101 Airline Drive, Houston, TX 77037	Monday-Thursday, 9am-1pm	56
Sanchez Charter School North	406 East Rittenhouse Street, Houston, TX 77076	Monday-Thursday, 6pm-9pm	40, 56, 79

**Contact:** Amber Edmonson, Outreach Specialist

**Phone:** 713-926-9491

**Fax:** 713-926-8235

**Email:** General questions: [aama@aama.org](mailto:aama@aama.org). • Programs: [aedmonson@aama.org](mailto:aedmonson@aama.org).

**Website:** <http://www.aama.org/houston-services>

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Requires proof of identity.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Operates a six-week resiliency program in seven HISD elementary schools.

**Languages:** English, French, Spanish

**Direct Services:** Offers parenting skills training. • Offers classes for English as a Second Language (ESL) and General Education Development (GED). • During classes, offers childcare for children ages 3-5.

## The Parenting Center – Parenting Advice Line

**Address:** 2928 West Fifth Street, Fort Worth, TX 76107

**Area Served:** Texas

**Days/Hours:** Office: Monday-Thursday, 8:30am-9pm, Friday, 8:30am-5pm. • Advice Line: Monday-Friday, 12pm-3pm

**Contact:** Debbie Hutchinson, President

**Phone:** Parenting Advice Line: 817-332-6399.

**Fax:** Not available

**Email:** Not available

**Website:** <http://theparentingcenter.org/PAL>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Parenting advice line is open to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers a confidential phone line for concerned parents or caregivers with questions about raising children.

## TRIAD Prevention Program – Parenting with Love and Limits

**Address:** 6300 Chimney Rock Road, Houston, TX 77081

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Deborah Colby, Program Director

**Phone:** 713-295-2600 or 713-295-2613

**Fax:** Not available

**Email:** [Deborah.Colby@cps.hctx.net](mailto:Deborah.Colby@cps.hctx.net)

**Website:** <http://hcps.harriscountytexas.gov/Our-Services/Youth-Services/TRIAD-Prevention-Program>



**Local Bus Routes:** 33, 49

**Ages/Grades Served:** Ages 10-17

**Eligibility:** Must be a family with one or more children who are identified as at-risk youths.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Distributes a Parent Survival Kit. • Offers Parenting with Love and Limits, a six-week parenting and therapeutic course that shows parents of out-of-control teenagers how to stop extreme behaviors of alcohol or drug use, disrespect, ditching school, sexual promiscuity, threats of suicide, or violence. • Also offers mental health services for program-eligible children, youths, and families.

### University of Houston – Families CAN Program

**Address:** 4365 Wheeler Street, Room 301, Houston, TX 77204

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Shelley Townsend, Program Director/Family Partner

**Phone:** 713-743-5491

**Fax:** 713-743-5383

**Email:** [stownsend3@uh.edu](mailto:stownsend3@uh.edu)

**Website:** <http://www.coe.uh.edu/pep/families-can>

**Local Bus Routes:** 900 (METRO rail), 25

**Ages/Grades Served:** Ages 0-17

**Eligibility:** Must be caring for children with chronic illnesses and/or physical disabilities.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers in-home casework services, family support services, information and referral, parent support groups, and parent training. • Provides information, referrals, and help with the transition of youths with disabilities into adult life.

### Volunteers of America – Relatives as Parents Program

**Address:** 4808 Yale Street, Houston, TX 77018

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Melinda Perez-Porter, Program Director

**Phone:** 832-830-2398

**Fax:** Not available

**Email:** [kinfamilies@gmail.com](mailto:kinfamilies@gmail.com)

**Website:** <http://www.kinfamilies.org>

**Local Bus Routes:** 40

**Ages/Grades Served:** All ages

**Eligibility:** Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Helps grandparents and other relatives who are raising grandchildren or other relatives as surrogate parents. • Provides lists of online local, state, and national resources to support kin families.



## Yancy Life Transition Center

**Address:** 2600 South Loop West, Suite 475A, Houston, TX 77054

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Trevor Taylor, Executive Director

**Phone:** 281-815-4768

**Fax:** 281-815-4768

**Email:** [trevor@yltc.org](mailto:trevor@yltc.org)

**Website:** <http://www.yltc.org/services.html>

**Local Bus Routes:** 14, 84

**Ages/Grades Served:** Grades 1-12

**Eligibility:** Must be parents or adult caregivers of students who attend an academic enrichment program.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Presents literacy workshops at school campuses.

**Languages:** English, Spanish

**Direct Services:** Provides literacy workshops to families of children participating in its academic enrichment programs. • Also provides in-school and after-school tutorials in core subject areas.

## PARENT EDUCATION

### Parent Education:

1. Association for Family and Community Integrity
2. AVANCE Houston Inc.
3. ChildBuilders
4. Children at Risk
5. Children’s Museum of Houston – Parent Stars Program
6. City of Houston – Healthy Families Healthy Futures
7. City of Houston – Mayor’s Anti-Gang Office
8. Collaborative for Children – Parents as Teachers Program
9. Community Family Centers
10. Community Youth Services
11. Covenant House Texas
12. DePelchin Children’s Center
13. ESCAPE Family Resource Center
14. Family Services of Greater Houston
15. Fifth Ward Enrichment Program Inc. – Parent and Family Liaisons
16. Grant Me the Wisdom Foundation
17. Harris County Protective Services for Children and Adults – Parent Teen Survival Program
18. Hispanic Counseling Center
19. Houston Independent School District – Home Instruction for Parents of Preschool Youngsters Program
20. Houston Public Library – Parent Resource Library at Children’s Museum of Houston
21. Jacobs Ladder of Covenantance
22. Methodist Children’s Home Family Outreach – Grandparents as Parents Program
23. National Alliance on Mental Illness Greater Houston – Parents and Teachers as Allies
24. Parent Engagement for Active Child Enrichment
25. Parents Alliance
26. Power Parent Inc.
27. Texas A&M Agri-Life Extension Service
28. The ARK Group Inc.
29. The Association for the Advancement of Mexican Americans
30. The Parenting Center – Parenting Advice Line
31. TRIAD Prevention Program – Parenting with Love and Limits
32. University of Houston – Families CAN Program
33. Volunteers of America – Relatives as Parents Program
34. Yancy Life Transition Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-800-0866	Ages 12-17	Costs vary	No	English
2	713-686-4400	Ages 0-5, Ages 14-17, and Adults ages 18+	Free	Yes	English, Spanish
3	713-481-6555	Grades PK-12	Costs vary	Yes	English, Spanish
4	713-869-7740	Adults ages 18+	Costs vary	No	English, Spanish
5	713-535-7270	All ages	Costs vary	Yes	English, Spanish, others
6	832-395-9902	Ages 15-17 and Adults ages 18-25	Free	No	English, Spanish
7	832-393-0931	Grades K-12	Free	Yes	Arabic, Chinese, English, Urdu, Spanish, Vietnamese
8	713-600-1100 713-600-1140	Ages 0-36 months and prenatal	Free	No	English, Spanish
9	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
10	713-394-4000	Grades K-12	Free	Yes	English
11	713-523-2231	Adults ages 18-20	Free	Yes	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
12	713-730-2335 713-802-3852	Grades K-8	Costs vary	Yes	English, Spanish
13	713-942-9500	Ages 0-18	Costs vary	No	English, Spanish
14	713-861-4849	Ages 3-18	Costs vary	Yes	English, Spanish
15	713-229-8353	Ages 12-17 and Adults ages 18-19	Free	Yes	English, Spanish
16	281-477-4338	All ages	Free	No	English
17	713-394-4000	Ages 12-18	Costs vary	No	English, Spanish
18	281-679-9937	Adults ages 18+	Costs vary	No	English, Spanish
19	713-967-5298	Ages 3-5	Free	No	English, Spanish
20	713-535-7292 713-535-7254	All ages	Free	No	Chinese, English, Spanish, Vietnamese
21	832-816-0720	All ages	Costs vary	No	English
22	713-682-8911	Ages 0-14	Free	No	English
23	713-970-4489	All ages	Free	No	Arabic, Chinese, English, Filipino, French, German, Hmong, Italian, Japanese, Korean, Lao, Persian, Punjabi, Russian, Spanish, Thai, Vietnamese
24	832-415-3088	All ages	Free	Yes	English
25	713-871-0744	Adults ages 18+	Costs vary	Yes	English, Spanish
26	713-222-1213	Adults ages 18+	Costs vary	Yes	English, Spanish
27	281-855-5600	Adults ages 18+	Free	No	English
28	888-275-0744	Adults ages 18+	Costs vary	Yes	English, Spanish
29	713-926-9491	Adults ages 18+	Costs vary	Yes	English, French, Spanish
30	817-332-6399	All ages	Free	No	English, Spanish
31	713-295-2600	Ages 10-17	Free	No	English, Spanish
32	713-743-5491	Ages 0-17	Free	No	English, Spanish
33	832-830-2398	All ages	Free	No	English
34	281-815-4768	Grades 1-12	Costs vary	Yes	English, Spanish

### Association for Family and Community Integrity

**Address:** 401 Branard Street, Suite 304, Houston, TX 77006

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Not available

**Phone:** 713-800-0866

**Fax:** Not available

**Email:** [info@glbthomeless.org](mailto:info@glbthomeless.org)

**Website:** [http://glbthomeless.org/?page\\_id=103](http://glbthomeless.org/?page_id=103)

**Local Bus Routes:** 56, 82, 298

**Ages/Grades Served:** Ages 12-17

**Eligibility:** Must be either at risk of family separation and homelessness or already homeless.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Offers online classes about the science of sexual orientation, bisexuality, transgender identity, and the process of coming out as a gay child and as a parent of a gay child. • Offers parent education about the coming out experience, the science of sexual orientation, consequences of the rejection of a gay child, and maintaining healthy parent-child relationships.

## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

**FACE PRODUCT EVALUATION FORM**

**Overall, how satisfied are you with this FACE product?**

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

**Compared to other products of which you are aware, would you say that this FACE product is:**

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

**Will you use this FACE product again?**

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

**How likely are you to recommend this FACE product to others?**

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

**Based upon your experience with this product, how likely are you to use other FACE products?**

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)