



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2018 COMMUNITY RESOURCE GUIDE

LEGAL AID



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

LEGAL AID

Legal Aid:

1. African Law Center
2. Aid to Victims of Domestic Abuse
3. BakerRipley
4. Boat People SOS Houston
5. Catholic Charities of the Archdiocese of Galveston-Houston – Saint Frances Cabrini Center for Immigrant Legal Assistance
6. Chinese Community Center of Houston
7. Disability Rights Texas – East Region
8. Dispute Resolution Center – Harris County
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10. Harris County Bar Association
11. Harris County District Attorney's Office – Child Abuse Division
12. Harris County District Attorney's Office – Family Criminal Law Division
13. Harris County Domestic Relations Office
14. Houston Area Women's Center – Children's Court Services
15. Houston Bar Association
16. Houston Lawyer Referral Service
17. Houston Police Department – Family Violence Unit
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19. India House Houston
20. Innovative Alternatives Inc.
21. Justice for Children
22. Legal Line – Hotline
23. Lone Star Legal Aid
24. Memorial Assistance Ministries
25. OCA-Greater Houston Chapter
26. Somali Bantu Community of Greater Houston
27. South Texas College of Law Legal Clinics
28. Tahirih Justice Center
29. University of Houston Law Center – Immigration Clinic
30. Victim's Assistance Centre
31. VN Teamwork
32. YMCA of Greater Houston – International Services

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	281-624-6421	All ages	Free	No	English
2	713-224-9911	All ages	Costs vary	No	English, Spanish
3	713-667-9400 713-273-3701 713-640-7100 713-380-2260 713-315-6400	All ages	Costs vary	No	English, Spanish
4	281-530-6888	Adults ages 18+	Costs vary	No	English, Vietnamese
5	713-227-9981 713-595-4145	Adults ages 18+	Costs vary	No	Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese
6	713-271-6100 Ext. 203	All ages	Free	No	Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese
7	713-974-7691	All ages	Costs vary	Yes	English, Spanish
8	713-755-8274	Grades K-12 and Adults ages 18+	Free	Yes	English, Spanish
9	713-364-3435	All ages	Costs vary	No	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
10	713-236-8000	Adults ages 18+	Costs vary	No	English
11	713-274-5800 713-274-0150	Ages 0-18	Free	No	English
12	713-274-5800 713-274-0212	All ages	Costs vary	No	English, Spanish, Vietnamese
13	713-274-7300	All ages	Costs vary	No	English
14	713-528-6798	Ages 0-17	Free	No	English, Spanish, others
15	713-759-1133	All ages	Free	No	English, Spanish
16	713-237-9429	Adults ages 18+	Costs vary	No	English, Spanish
17	713-308-1100 281-405-6460 713-731-5960 281-584-4900	All ages	Free	No	English, Spanish
18	713-228-0735 713-228-0732 713-759-1133	All ages	Free	No	English, Spanish
19	713-929-1900	Adults ages 18+	Free	No	English, Hindi
20	713-222-2525	Adults ages 18+	Costs vary	Yes	English, Spanish
21	713-225-4357 800-733-0059	Ages 0-17	Free	No	English, Spanish
22	713-759-1133	Grades K-12 and Adults ages 18+	Free	No	English, Spanish
23	713-652-0077	All ages	Free	No	English, Spanish, Vietnamese
24	713-468-4516	All ages	Free	No	English, Spanish
25	281-968-9131	All ages	Free	No	English, Spanish
26	713-995-1070	All ages	Free	No	Arabic, Bhutanese, English, Somali, Swahili
27	713-659-8040 713-646-1774	All ages	Costs vary	No	English
28	713-496-0100	All ages	Costs vary	No	Amharic, Arabic, Chinese (Mandarin), English, Farsi, French, Hindi, Korean, Spanish, Urdu
29	713-743-2094	All ages	Costs vary	No	English, Spanish
30	713-274-7391	All ages	Costs vary	No	English, Spanish
31	281-495-8936	Adults ages 18+	Free	No	English, Vietnamese
32	713-659-9015 Ext. 1011	All ages	Costs vary	No	Arabic, Burmese, English, Farsi, French, Kirundi, Oromo, Russian, Spanish, Swahili, Vietnamese

African Law Center

Address: 9898 Bissonnet Street, Suite 589, Houston, TX 77036

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm, Saturday, 10am-4pm

Contact: Benjamin Nkem, Executive Director

Phone: 281-624-6421

Fax: 206-338-3324

Email: info@africanlawcenter.org

Website: <http://www.africanlawcenter.org/our-services>

Local Bus Routes: 65, 68, 269

Ages/Grades Served: All ages

Eligibility: Focuses on low-income African immigrants and persons who have low proficiency in English.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers legal aid concerning citizenship and immigration. • Provides help with income tax filings, financial aid counseling, and translations. • Also provides help with citizenship applications, family petitions, status adjustments, Deferred Action for Childhood Arrivals (DACA) forms, and Deferred Action for Parents of Americans and Lawful Permanent Residents (DAPA) forms.

Aid to Victims of Domestic Abuse

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Maisha Colter, Director of Legal Advocacy Program

Phone: 713-224-9911

Fax: 713-715-6935 or 713-715-6945

Email: MaishaC@avda-tx.org

Website: <http://avda-tx.org>

Local Bus Routes: 700 (METRO rail), 161, 162, 214, 216, 219

Ages/Grades Served: All ages

Eligibility: Requires proof of family income for non-emergency services. • Must have experienced recent physical or sexual abuse or a pattern of abuse within the household. • Residency, citizenship, and immigration status requirements vary based on status as an emergency or a non-emergency.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present at schools and health fairs.

Languages: English, Spanish

Direct Services: Provides battering intervention and prevention programs, crisis counseling, legal representation, safety planning, and victim advocacy. • Provides a victims support group. • Offers speakers on domestic violence, healthy relationships, and related topics • Offers legal representation in 50+ languages.

BakerRipley

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Office	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	Monday-Friday, 9am-5pm	33, 65
Baker-Ripley	6500 Rookin Street, Houston, TX 77074	713-273-3701	Monday-Friday, 8am-9pm, Saturday, 10am-4pm	9, 47, 402
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	Monday and Wednesday, 9am-7pm, Tuesday, Thursday, and Friday, 9am-6pm	50, 73
Leonel Castillo	2101 South Street, Houston, TX 77009	713-380-2260	Monday-Friday, 9am-8pm, Saturday, 9am-2pm	700 (METRO), 44, 66
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	Monday-Friday, 8am-8pm, Saturday, 8am-2pm	20, 29, 80

Days/Hours: Monday-Friday 7am-8pm, Saturday, 9am-1pm

Contact: Claudia Aguirre-Vasquez, Senior Vice President and Chief Program Officer

Fax: 713-669-5236

Email: president@bakerripley.org

Website: <http://www.bakerripley.org>

Ages/Grades Served: All ages

Eligibility: Requirements vary by program.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers immigration and citizenship services. • Offers classes for Adult Basic Education (ABE), computer literacy, English as a Second Language (ESL), and General Education Development (GED). • Also offers Head Start, youth clubs, after-school programs, summer day programs, nutrition education, and community gardens.

Boat People SOS Houston

Address: 11360 Bellaire Boulevard, Suite 910, Houston, TX 77072

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Stephanie Pena

Phone: 281-530-6888

Fax: 281-530-6838

Email: General questions: info@bpsos.org. • Programs: stephanie.pena@bpsos.org.

Website: <http://www.bpsos.org/bpsos-houston>

Local Bus Routes: 2, 161

Ages/Grades Served: Adults ages 18+

Eligibility: Focuses on immigrant and refugee families. • Some services require proof of income, proof of identity, and proof of residence.

Costs: Costs vary. • May charge a fee for some language services. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Vietnamese

Direct Services: Provides advocacy. • Helps with filing immigration forms, family and affianced sponsorships, and permanent resident or United States citizenship applications. • Holds monthly citizenship workshops. • Provides case management and legal representation to immigrant victims of domestic violence. • Also provides English as a Second Language (ESL) classes and citizenship and naturalization services.

Catholic Charities of the Archdiocese of Galveston-Houston – Saint Frances Cabrini Center for Immigrant Legal Assistance

Address: 2900 Louisiana Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Zenobia Lai, Legal Director

Phone: General questions: 713-227-9981. • Immigrant legal assistance: 713-595-4145.

Fax: 713-526-1546

Email: General questions: info@www.catholiccharities.org. • Programs: zlai@catholiccharities.org.

Website: <https://www.catholiccharities.org/supporting-refugees-immigrants>

Local Bus Routes: 6, 20, 30

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese

Direct Services: Offers help with immigration legal services, such as citizenship applications. Accepts cases involving asylum, family petitions, naturalization, refugee and asylum adjustments, unaccompanied minors, visa applications, Deferred Action for Childhood Arrivals (DACA), and Deferred Action for Parents of Americans and Lawful Permanent Residents (DAPA). • Offers support for advocacy, legal assessment, legal counseling, legal representation, and outreach.

Chinese Community Center of Houston

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • Naturalization: Friday, 9am-12pm.

Contact: Denise Truong, Director of Programs

Phone: 713-271-6100 Ext. 203

Fax: 713-271-3713

Email: General questions: info@ccchouston.org. • Programs: dtruong@ccchouston.org.

Website: <http://ccchouston.org/citizenship>

Local Bus Routes: 151, 152

Ages/Grades Served: All ages

Eligibility: Must live in Harris County to receive legal aid. • Requires photographic identification (photo ID), a permanent resident card or green card, a passport, and income tax for the last year. • Also requires an employment history (for the past five years) and a list of home addresses (for the past five years). • Accepts walk-ins.

Costs: Free

Onsite at Schools: No

Languages: Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese

Direct Services: Offers help with naturalization and citizenship applications. • Offers classes for English as a Second Language (ESL).

Disability Rights Texas – East Region

Address: 1500 McGowen Street, Suite 100, Houston, TX 77004

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-4pm. • Intake: Monday-Friday, 9am-4pm. • Online Intake: Monday-Sunday, 24 hours/day.

Contact: Mary Faithfull, Executive Director (Texas)

Phone: 713-974-7691 or 800-252-9108

Fax: 713-974-7695

Email: mfaithfull@disabilityrightstx.org

Website: <https://www.disabilityrightstx.org>

Local Bus Routes: 700 (METRO rail), 11, 44, 54, 85

Ages/Grades Served: All ages

Eligibility: Represents only persons with disabilities. • Must live in Texas. • Requires four weeks of advance notice for speakers.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present about disabilities at schools.

Languages: English, Spanish

Direct Services: Offers 24-hour online intake except when the office is closed for holidays. • Service priorities include accessibility, community living, education, employment, healthcare, housing, protection and civil rights, transportation, and voting rights. • Advocates on behalf of persons with disabilities. • Offers speakers to present at schools.

Dispute Resolution Center – Harris County

Address: 49 San Jacinto Street, Suite 220, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-5pm.

Contact: Moiya Press-Jackson

Phone: 713-755-8274

Fax: 713-755-8885

Email: email@drchouston.org

Website: <https://drc.harriscountytexas.gov/en-usa/Pages/Default.aspx>

Local Bus Routes: 700 (METRO rail), 20, 85, 151, 161, 162

Ages/Grades Served: Grades K-12 and adults ages 18+

Eligibility: Must live in the service area. • Centers require a parent or a legal guardian to accompany all minor children. • Always call ahead.

Costs: Free

Onsite at Schools: Yes. • Mediation programs for special education, juvenile/victim offenders, and truancy all serve cases involving schools.

Languages: English, Spanish

Direct Services: Based at Harris County Annex 21, provides mediation services. • Attorneys, schools, courts, and/or the Harris County Juvenile Probation Department may refer students and other parties to the Center. • Provides community-based mediation and family mediation services. • Offers speakers to present to schools, parent groups, and other organizations that create public awareness of its services.

FIEL Houston

Address: 6610 Harwin Drive, Suite 214, Houston, TX 77036

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm, Saturday, 9am-3pm

Contact: Aura Espinosa, Director of Legal Department

Phone: 713-364-3435

Fax: Not available

Email: aespinosa@fielhouston.org

Website: <https://fielhouston.org/aboutus/programs>

Local Bus Routes: 47, 151, 152, 153

Ages/Grades Served: All ages

Eligibility: No area restrictions. • Requires a visit to its office to handle all legal questions.

Costs: Costs vary. • Provides free consultations. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers legal aid concerning citizenship and immigration. Provides help with financial aid counseling, income tax filings, and translations. • Also provides help with citizenship applications, family petitions, status adjustments, Deferred Action for Childhood Arrivals (DACA) forms, and Deferred Action for Parents of Americans and Lawful Permanent Residents (DAPA) forms.

Harris County Bar Association

Address: 3050 Post Oak Boulevard, Suite 1750, Houston, TX 77056

Area Served: Harris County and five other counties

Days/Hours: Monday-Friday, 9am-5pm

Contact: Sharon Michaels

Phone: 713-236-8000

Fax: Not available

Email: Not available

Website: <http://www.harriscountybar.com/need-a-lawyer>

Local Bus Routes: 33

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of income.

Costs: Costs vary. • Provides 30-minute initial lawyer consultations at no cost or low cost. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides free lawyer referrals. • Provides initial office consultations.

Harris County District Attorney's Office – Child Abuse Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Victim Assistance Coordinator

Phone: General questions: 713-274-5800. • Child Abuse Division: 713-274-0150.

Fax: 713-755-1052

Email: da@dao.hctx.net

Website: <https://app.dao.hctx.net/HelpingVictims/VictimResources.aspx>

Local Bus Routes: 700 (METRO rail), 20, 30, 48

Ages/Grades Served: Ages 0-18

Eligibility: Requires an application. • Reported child abuse offenses must have occurred in Harris County. • Accepts non-emergency walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps children who are victims of sexual and physical abuse. • Operates special programs to protect young victims of crime from further trauma, and makes referrals for counseling.

Harris County District Attorney's Office – Family Criminal Law Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Victim Assistance Coordinator

Phone: General questions: 713-274-5800. • Family Criminal Law Division: 713-274-0212.

Fax: 713-755-1052

Email: da@dao.hctx.net

Website: <https://app.dao.hctx.net/HelpingVictims/FamilyCriminalLaw.aspx>

Local Bus Routes: 700 (METRO rail), 20, 51, 52

Ages/Grades Served: All ages

Eligibility: Provides services on a first come, first served basis. • Requires photographic identification (photo ID) and evidence (photographs, recordings, medical records). • Either the victim or the perpetrator must live in Harris County or the violence must have occurred in Harris County.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Provides applications for restraining orders and protective orders, which a judge in a family court will determine to issue or not to issue.

Harris County Domestic Relations Office

Address: 1310 Prairie Street, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 713-274-7300

Fax: 713-437-5800

Email: Not available

Website: <https://dro.harriscountytexas.gov/Pages/default.aspx>

Local Bus Routes: 700 (METRO rail), 20, 82

Ages/Grades Served: All ages

Eligibility: Must live in Harris County. • Must have a case in the Harris County family courts.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides assistance to families who have cases in the family courts in the county. • Promotes mediation as an alternative to litigation. • Protects the best interests of the child and ensures that children get emotional and financial support from each parent.

Houston Area Women's Center – Children's Court Services

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-9pm, and Saturday, 8am-5:30pm

Contact: Sonia Corrales, Chief Program Officer

Phone: 713-528-6798

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org/en/our-services/children-s-court-services>

Local Bus Routes: 40, 56

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim of a crime or a witness to a crime.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Explains law enforcement and legal procedures. • Gives status updates about investigations and court cases. • Orients children to the court and goes with them to the Office of the District Attorney and the court. • Provides information about probation and parole, referrals to community resources, and help in applying for compensation for crime victims. • Offers language interpreters if needed.

Houston Bar Association

Address: 1111 Bagby Street, FLB 200, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Bonnie Simmons, Director of Projects

Phone: 713-759-1133

Fax: 713-759-1710

Email: bonnies@hba.org

Website: <https://www.hba.org>

Local Bus Routes: 40, 85, 161, 162

Ages/Grades Served: All ages

Eligibility: Requires proof of residence and proof of income. • Must live in Harris County. • Requires at least 21 days of advance notice for speaker requests. • Provides a form to request speakers.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers community support through a dispute resolution center, an elder law program, a volunteer lawyers program, a legal questions help line, and a lawyer referrals service. • Offers speakers on 50 topics such as family law, immigration law, personal injury law, and how to hire an attorney.

Houston Lawyer Referral Service

Address: 1111 Bagby Street, FLB 200, Houston, TX 77002

Area Served: Harris County and four other counties

Days/Hours: Monday-Friday, 8:30am-4:30pm

Contact: Karen Ramsey

Phone: 713-237-9429

Fax: 713-759-1710

Email: Not available

Website: <https://hlrs.org>

Local Bus Routes: 40, 85, 161, 162

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Costs vary. • Provides free referrals. • Offers 30-minute initial office consultations at \$20. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides referrals to lawyers who practice almost every area of law. • Provides reduced-fee attorneys for income-eligible persons.

Houston Police Department – Family Violence Unit

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Central	1200 Travis Street, Houston, TX 77002	713-308-1100	Monday-Sunday, 24 hours/day	700 (METRO rail), 85, 161, 162
North	9455 West Montgomery Road, Houston, TX 77088	281-405-6460	Monday-Sunday, 24 hours/day	30, 44
Southeast	8300 Mykawa Road, Houston, TX 77048	713-731-5960	Monday-Sunday, 24 hours/day	73
Westside	3203 South Dairy Ashford Road, Houston, TX 77082	281-584-4900	Monday-Sunday, 24 hours/day	25, 67, 82

Contact: Not available

Fax: Not available

Email: Not available

Website: <http://www.houstontx.gov/police/fvu/index.htm>

Ages/Grades Served: All ages

Eligibility: Cases must have occurred within the city limits of Houston.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Investigates cases of family violence. • Helps persons who have been punched, sexually assaulted, shot, slapped, stabbed, stalked and harassed, strangled, threatened with a deadly weapon, verbally and/or emotionally abused, or suffered any other form of violence by an intimate partner, a family member, an in-law, a boyfriend, a girlfriend, a roommate, or an acquaintance.

Houston Volunteer Lawyers Program

Address: 1111 Bagby Street, FLB300, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm, and Saturday, 9am (twice monthly).

Contact: Not available

Phone: Office: 713-228-0735. • Intake: 713-228-0732. • Legal advice: 713-759-1133.

Fax: 713-228-5826

Email: info@hvlp.org

Website: <http://www.makejusticehappen.org>

Local Bus Routes: 40, 85, 161, 162

Ages/Grades Served: All ages

Eligibility: Requires proof of residence and proof of income. • Must live in Harris County. • Must have an income of less than 200% of Federal poverty guidelines and must have limited assets. • Hours vary by types of services. • Always call ahead.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides free legal services to low-income persons. • Connects qualified applicants with attorneys who volunteer their time on a free (pro bono) basis. • Offers free legal advice through the Legal Lines Program of the Houston Bar Association.

India House Houston

Address: 8888 West Bellfort Avenue, Houston, TX 77031

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 9:30am-5:30pm. • Immigration Law Clinic: Saturday, 1pm-3pm.

Contact: Manu Prashar, Administrative Assistant

Phone: 713-929-1900

Fax: 713-772-9015

Email: General questions: info@indiahouseinc.org. • Programs: manu@indiahouseinc.org.

Website: <https://www.indiahouseinc.org/programs-services/legal-center>

Local Bus Routes: 8, 46

Ages/Grades Served: Adults ages 18+

Eligibility: Requires an appointment.

Costs: Free

Onsite at Schools: No

Languages: English, Hindi

Direct Services: Offers legal consultations about asylum, immigration, naturalization, and related topics. • Provides classes in the Hindi language and the culture of India. • Also provides after-school tutorials, summer enrichment, and mentorship seminars. • Offers programs to address issues of educational achievement, dropout rates, juvenile crime, and health and wellness.

Innovative Alternatives Inc.

Address: 1335 Regents Park Drive, Suite 240, Houston, TX 77058

Area Served: Harris County

Days/Hours: Monday-Thursday, 8am-8pm, Friday, 8am-5pm, Saturday, 9am-1pm

Contact: Sharon Bayus, Chief Executive Officer

Phone: 713-222-2525

Fax: 281-480-4815

Email: Sharon-Bayus@innovativealternatives.org

Website: <http://innovativealternatives.org>

Local Bus Routes: 246, 249

Ages/Grades Served: Grades K-12 and adults ages 18+

Eligibility: Requires an initial screening.

Costs: Costs vary. • May charge fees on a sliding scale based on total income of all persons working in the home. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides school-based anti-bullying programs, as well as programs for peer mediation and multicultural mediation.

Languages: English, Spanish

Direct Services: Trains students and school staff in peer mediation and conflict resolution skills. • Mediates in volatile and complex situations such as child custody, child support, divorce, and visitation rights.

Justice for Children

Address: 2600 Southwest Freeway, Suite 806, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Steven Lightfoot, Executive Director

Phone: 713-225-4357 or 800-733-0059

Fax: Not available

Email: slightfoot@justiceforchildren.org

Website: <http://justiceforchildren.org>

Local Bus Routes: 25, 27, 84

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Advocates for abused or neglected children. • Offers free (pro bono) legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides clients through the complex system of child protection.

Legal Line – Hotline

Address: 1111 Bagby Street, FLB 200, Houston, TX 77002

Area Served: Houston

Days/Hours: English Legal Line: 1st and 3rd Wednesday of each month, 5pm-9pm. • Spanish Legal Line: 1st Thursday of each month, 6pm-8pm. • Office: Monday-Friday, 8:30am-5pm.

Contact: Bonnie Simmons, Director of Projects

Phone: Hotline: 713-759-1133. • If a caller is in immediate danger, call 911.

Fax: 713-759-1710

Email: bonnies@hba.org

Website: <http://www.hba.org/services/legalline>

Local Bus Routes: 700 (METRO rail), 800 (METRO rail), 40, 41, 202, 204

Ages/Grades Served: All ages, but primarily adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides free (pro bono) legal advice from volunteer attorneys over the phone only.

Lone Star Legal Aid

Address: 1415 Fannin Street, Suite 300, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 713-652-0077

Fax: 713-652-2709

Email: Not available

Website: <http://www.lonestarlegal.org/FAQ.pl>

Local Bus Routes: 700 (METRO rail), 202, 204

Ages/Grades Served: All ages

Eligibility: Requires proof of income. • Handles only civil law cases. • Gives priority to clients who have life-altering or life-threatening problems.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Helps low-income persons and families with civil legal problems. • May provide legal advice and possible representation in court. • Offers help with consumer law, discrimination law, education law, employment law, family law, healthcare law, housing and homeownership law, neighborhood problems, and wills and estates.

Memorial Assistance Ministries

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston ZIP Codes: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, and 77092.

Days/Hours: Monday-Friday, 10am-6pm, Saturday, 10am-5pm

Contact: Raquel Barajas, Staff Attorney

Phone: 713-468-4516

Fax: 713-468-4702

Email: rbarajas@maministries.org

Website: <http://www.maministries.org/legal>

Local Bus Routes: 26

Ages/Grades Served: All ages

Eligibility: Requires proof of identity and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers help with family-based petitions, Deferred Action for Childhood Arrivals (DACA) applications, naturalization, citizenship, lawful permanent resident cards, and adjustment of status for refugees and others. • Also offers classes for citizenship, English as a Second Language (ESL), and General Education Development (GED). • Provides job search and employment assistance, temporary support for families to meet basic needs (urgent healthcare, food, clothing, transportation, shelter), and other services.

OCA-Greater Houston Chapter

Address: 9800 Town Park Drive, Suite 142, Houston, TX 77036

Area Served: Greater Houston

Days/Hours: No fixed hours.

Contact: Aarica Chambers

Phone: 281-968-9131

Fax: Not available

Email: General questions: info@ocahouston.org. • Programs: aarica.chambers@ocahouston.org.

Website: <http://www.ocahouston.org/programs>

Local Bus Routes: 46, 151, 152

Ages/Grades Served: All ages

Eligibility: Focuses on Asian and Pacific Islander Americans. • Applicants for citizenship must bring a permanent resident card (green card), a social security insurance (SSI) card, a driver license, passports (current and expired), and court-issued traffic ticket dispositions. • Call to ask about specific days and hours.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides social justice advocacy related to securing the rights of Asian and Pacific Islander Americans. • Promotes civic participation, education, and leadership, fosters cultural heritage and cultural awareness, and advances coalitions and community-building initiatives.

Somali Bantu Community of Greater Houston

Address: 6666 Hillcroft Street, Suite 260, Houston, TX 77036

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Omar Osman, Executive Director

Phone: 713-995-1070

Fax: 713-995-4622

Email: omar@sbcgh.org

Website: <http://www.sbcgh.org>

Local Bus Routes: 9, 47

Ages/Grades Served: All ages

Eligibility: Focuses on immigrant and refugee groups.

Costs: Costs vary. • Charges a nominal fee for services. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Arabic, Bhutanese, English, Somali, Swahili

Direct Services: Provides legal help to immigrants and refugees for issues concerning immigration and citizenship. • Also provides case management, interpretation, a youth program, and English as a Second Language (ESL) classes.

South Texas College of Law Legal Clinics

Address: 1303 San Jacinto Street, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Ben Santillan, Clinical Programs Administrator

Phone: Office: 713-659-8040. • Program: 713-646-1774.

Fax: Not available

Email: bsantillan@stcl.edu

Website: <https://www.stcl.edu/academics/legal-clinics>

Local Bus Routes: 700 (METRO rail), 11, 40, 41, 51, 52, 137

Ages/Grades Served: All ages

Eligibility: Requires proof of income.

Costs: Costs vary. • Some services are free (pro bono), others charge fees. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides civil practice clinics in access to justice, estate planning, family law, guardianship, and probate. • Also provides specialized clinics in asylum, child welfare, domestic violence, human trafficking, and other legal topics.

Tahirih Justice Center

Address: 1717 Saint James Place, Suite 450, Houston, TX 77056

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5:30pm

Contact: Anne Chandler, Executive Director

Phone: 713-496-0100

Fax: 713-481-1793

Email: houston@tahirih.org

Website: <http://www.tahirih.org/locations/houston>

Local Bus Routes: 20, 33, 49

Ages/Grades Served: All ages

Eligibility: Accepted requests must involve the protection of immigrant women and girls from persecution. • Persons who seek services at no cost must demonstrate an inability to pay. • Requires an appointment.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Amharic, Arabic, Chinese (Mandarin), English, Farsi, French, Hindi, Korean, Spanish, Urdu

Direct Services: Provides legal advocacy for ethnically diverse immigrant women and girls. • Helps victims of violence and persons who flee human rights abuses such as female genital mutilation, rape, torture, human trafficking, honor crimes, forced marriage, widow rituals, and domestic violence. • Also offers speakers on cultural competency, gender-based violence, human trafficking, and other topics.

The University of Houston Law Center – Immigration Clinic

Address: 100 Law Center, RM 56 TU II, Houston, TX 77204

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Geoffrey Hoffman, Director

Phone: 713-743-2094

Fax: 713-743-2195

Email: General questions: lawclinic@uh.edu. • Clinic: ghoffman@central.uh.edu.

Website: <http://www.law.uh.edu/clinic/immi.asp>

Local Bus Routes: 900 (METRO rail), 25, 29, 244, 245, 247

Ages/Grades Served: All ages

Eligibility: Must be an immigrant or an applicant for asylum. • Requires an appointment.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates as part of Clinical Legal Education Programs at the Center. • Handles applications for asylum on behalf of victims of torture and persecution. • Represents immigrants who have been the victims of domestic violence, human trafficking and crime, and children and those fleeing civil war, genocide, or political repression.

Victim's Assistance Centre

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8:30am-4:30pm. • Counseling: Monday-Wednesday, 12pm-8pm.

Contact: Marinelle Timmons, Executive Director

Phone: 713-274-7391

Fax: 713-755-8824

Email: Not available

Website: <https://www.facebook.com/HelpVictimsHouston>

Local Bus Routes: 700 (METRO rail), 20, 52, 82

Ages/Grades Served: All ages

Eligibility: SAFE supervised visitation program requires a driver license and/or identification, vehicle information (make, model, color, license plate number), medical insurance for all children, photos of all children, and a copy of court order or protective order (if any).

Costs: Costs vary. • Some services are free. • Registration for the SAFE supervised visitation program is \$75 per parent. • Visits are \$60 per month. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers counseling and safety planning for victims of domestic violence and child abuse. • Helps persons coping with domestic violence, grief, life transitions, crime and violence, post-traumatic stress, sexual abuse, and behavioral issues. • Helps victims get protective orders, register for Texas Victim Information and Notification Everyday (VINE) notifications, take part in supervised visits, and file for crime victim compensation.

VN Teamwork

Address: 11210 Bellaire Boulevard, Suite 118, Houston, TX 77072

Area Served: Houston

Days/Hours: Office: Monday-Friday, 10am-6pm. • Law Clinic: Wednesday, 1:30pm-3:30pm.

Contact: Michael Nguyen, Executive Director

Phone: 281-495-8936

Fax: 281-495-8938

Email: hiepluc@vnteamwork.org

Website: <http://vnteamwork.org/law-clinic>

Local Bus Routes: 2, 161

Ages/Grades Served: Adults ages 18+

Eligibility: Focuses on low-income to moderate-income persons including recent immigrants, refugees, relocated disaster evacuees, and dislocated workers. • Accepts walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Vietnamese

Direct Services: Hosts monthly legal clinics to help with preparation of wills, the legalization and naturalization process, and other topics. • Offers citizenship test preparation and referrals.

YMCA of Greater Houston – International Services

Address: 6300 Westpark Drive, Suite 600, Houston, TX 77057

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8:30am-5pm. • Immigration legal services: Wednesday, 8:30am-5pm.

Contact: Shawn Borzalleri, Vice President of Programs

Phone: 713-659-5566

Fax: 713-339-9015

Email: shawnb@ymcahouston.org

Website: <https://www.ymcahouston.org/ymca-international/volunteer>

Local Bus Routes: 47, 151

Ages/Grades Served: All ages

Eligibility: Requires status as a refugee or immigrant and proof of identity.

Costs: Costs vary. • Charges \$40 for some immigrant legal service consultations. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Arabic, Burmese, English, Farsi, French, Kirundi, Oromo, Russian, Spanish, Swahili, Vietnamese

Direct Services: Offers citizenship and immigration legal services. • Promotes self-sufficiency in refugee and immigrant communities in Houston. • Offers help with resettlement, employment, education, mental health, teen programs, and case management. • Offers classes for English as a Second Language (ESL) and General Education Development (GED). • Also offers after-school programs and youth programs.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org