



**Family and Community Engagement**  
EMPOWERING FAMILIES. ADVANCING LEARNING.

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# 2019 COMMUNITY RESOURCE GUIDE

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LEARNING DIFFERENCES

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Interim Superintendent of Schools

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## **Family and Community Engagement Department**

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[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [FACE@HoustonISD.org](mailto:FACE@HoustonISD.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

## LEARNING DIFFERENCES

### Learning Differences:

1. Attention Deficit Disorder Association – Southern Region
2. Autism Society Texas Gulf Coast
3. Baylor College of Medicine – Parkinson’s Disease Center and Movement Disorders Clinic
4. Be an Angel Children’s Charity
5. Best Buddies Texas
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13. Family to Family Network
14. Legacy Community Health Services
15. Living Hope Wheelchair Association
16. Lupus Foundation of America Inc. – Texas Gulf Coast Chapter
17. Muscular Dystrophy Association Houston
18. Prevent Blindness Texas
19. Sign Shares
20. Texas Children’s Hospital – Cystic Fibrosis Care Center
21. Texas Children’s Hospital – Meyer Center for Developmental Pediatrics
22. Texas School for the Blind and Visually Impaired
23. The Arc of Greater Houston
24. The Briarwood School
25. The Center for Hearing and Speech
26. The Cystic Fibrosis Foundation – Texas Gulf Coast Chapter
27. The Harris Center for Mental Health and IDD – Children and Adolescent Services
28. The Harris School
29. The Lighthouse of Houston
30. The University of Houston at Clear Lake – Psychological Services Clinic
31. The Westview School
32. Tourette Association of America – Texas Chapter
33. United Spinal Association of Houston
34. University of Houston Clear Lake – Verbal Behavior Clinic

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	281-897-0982	All ages	Costs vary	No	English
2	409-925-1869	All ages	Costs vary	No	English, Spanish
3	713-798-2273	All ages	Costs vary	Yes	English
4	281-219-3313	Ages 0-17	Free	No	English
5	832-673-0305	Grades 6-12 and Adults ages 18+	Costs vary	Yes	English, Spanish
6	832-822-0952	All ages	Costs vary	No	English
7	832-394-0814	All ages	Free	No	Arabic, Chinese, English, Spanish, Urdu, Vietnamese
8	713-730-2335 713-864-2582 713-664-3459	Ages 0-18	Costs vary	Yes	English, Spanish
9	713-974-7691 800-252-9108	All ages	Costs vary	No	English
10	713-682-7237	All ages	\$35/year	No	English, Spanish
11	713-838-9050 Ext. 374	All ages	Costs vary	No	English, Spanish, others

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
12	713-789-6295	All ages	Costs vary	Yes	English
13	713-466-6304	Ages 0-17 and Adults ages 18-21	Costs vary	No	English, Spanish
14	713-351-7350 713-921-0075 832-548-5400 713-779-7200 832-548-5000 713-559-3260 832-548-5300	All ages	Costs vary	No	English, Spanish
15	281-764-6251	All ages	Costs vary	No	English, Spanish
16	713-529-0126	All ages	Costs vary	No	English, Spanish
17	713-522-3941	All ages	Free	Yes	English
18	713-869-4373 866-787-4154	Grades PK-12	Costs vary	Yes	American Sign Language, English, Spanish, Spanish Sign Language
19	713-526-2559 Ext. 109	Grades K-8 and Adults ages 18+	Free	Yes	English, Spanish
20	832-822-3300	All ages	Costs vary	No	Arabic, Chinese, English, Farsi, French, German, Gujarati, Hindi, Korean, Japanese, Laotian, Russian, Spanish, Tagalog, Urdu, Vietnamese
21	832-822-3400	Ages 0-17	Costs vary	No	Arabic, Chinese, English, Farsi, French, German, Gujarati, Hindi, Korean, Japanese, Laotian, Russian, Spanish, Tagalog, Urdu, Vietnamese
22	512-454-8631 512-206-9251	Ages 6-17 and Adults ages 18-21	Free	No	English, Spanish
23	713-957-1600	Ages 3-17 and Adults ages 18+	Costs vary	No	English, Spanish
24	281-493-1070	Grades K-12	Costs vary	No	English
25	713-523-3633	Ages 0-18	Costs vary	No	English, Spanish
26	713-621-0006	All ages	Costs vary	No	English, Spanish
27	713-970-7000 713-852-1900 713-852-1800 713-512-4165 713-970-4444 713-970-8448 713-970-8188 713-970-4555 713-970-3888	Ages 3-17	Costs vary	No	English
28	713-526-2046	Grades PK-8	Costs vary	No	English
29	713-284-8494 713-995-1243	All ages	Costs vary	No	English, Spanish
30	281-283-3330	Ages 5-18	Costs vary	No	English
31	713-973-1900	Ages 2-15	Costs vary	No	English
32	281-238-8096	All ages	Free	Yes	English, Spanish
33	713-364-4724	All ages	Free	No	English
34	281-283-7600	All ages	Costs vary	No	English, Spanish

## Attention Deficit Disorder Association – Southern Region

**Address:** 12345 Jones Road, Suite 287-7, Houston, TX 77070

**Area Served:** Texas and other states

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Not available

**Phone:** 281-897-0982

**Fax:** 281-894-6883

**Email:** [addaoffice@sbcglobal.net](mailto:addaoffice@sbcglobal.net)

**Website:** <http://www.adda-sr.org>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Requires membership. • Membership is open to the general public.

**Costs:** Costs vary. • Membership is \$40 for individuals, families, and educators. • Membership is \$60 for healthcare professionals. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides a resource network and support groups for persons impacted by attention deficit disorders (ADD) and related conditions. • Offers extensive information about children and adolescents with attention deficit hyperactivity disorder (ADHD), learning disabilities, and related topics. • Advocates for development of community resources and services to meet the educational, social, and healthcare needs of all persons who have ADD and ADHD.

## Autism Society Texas Gulf Coast

**Address:** 1300-A Bay Area Boulevard, Houston, TX 77058

**Area Served:** Greater Houston

**Days/Hours:** Second Tuesday each month, 7pm-8:30pm

**Contact:** Not available

**Phone:** 409-925-1869

**Fax:** Not available

**Email:** [autismsocietytxgulfcoast@gmail.com](mailto:autismsocietytxgulfcoast@gmail.com)

**Website:** <http://www.autism-society.org/chapter605>

**Local Bus Routes:** 246, 249

**Ages/Grades Served:** All ages

**Eligibility:** Requires membership. • Membership is open to the general public. • Focuses on individuals, families, and caregivers.

**Costs:** Costs vary. • Membership is \$40 per year for households. • Membership is \$150 per year for professionals. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Holds monthly meetings, which do not provide childcare. • Provides support and resources about autism.

## Baylor College of Medicine – Parkinson's Disease Center and Movement Disorders Clinic

**Address:** 7200 Cambridge Street, Suite 9A, Houston, TX 77030

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Not available

**Phone:** 713-798-2273

**Fax:** 713-798-5339

**Email:** [pdcmcd@bcm.edu](mailto:pdcmcd@bcm.edu)

**Website:** <https://www.bcm.edu/healthcare/care-centers/parkinsons>

**Local Bus Routes:** 27, 60, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Participates in health fairs and other community events.

**Languages:** English

**Direct Services:** Builds public awareness through community outreach. • Works regularly with local support groups on educational events and support group meetings. • Performs clinical and basic research. • Trains healthcare professionals.

### Be an Angel Children's Charity

**Address:** 2003 Aldine Bender Road, Houston, TX 77032

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Marti Boone, Executive Director

**Phone:** 281-219-3313

**Fax:** 281-219-7746

**Email:** Not available

**Website:** <http://www.beanangel.org>

**Local Bus Routes:** 6

**Ages/Grades Served:** Ages 0-17

**Eligibility:** Requires proof of income.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Helps children from low-income families with multiple disabilities or profound deafness. • Offers adaptive equipment such as wheelchairs, medical strollers, home ramps, auto ramps, and hearing aids. • Also offers respite programs and barrier-free camps for families.

### Best Buddies Texas

**Address:** 6212 North Main Street, Unit C, Houston, TX 77009

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Arden Stone, Area Director

**Phone:** 832-673-0305

**Fax:** 832-673-0304

**Email:** [texas@bestbuddies.org](mailto:texas@bestbuddies.org)

**Website:** <https://bestbuddies.org/find-programs/texas>

**Local Bus Routes:** 26

**Ages/Grades Served:** Grades 6-12 and adults ages 18+

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Individual membership is free. • School chapter dues are \$350 per year. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Campuses can form local chapters of Best Buddies.

**Languages:** English, Spanish

**Direct Services:** Fosters peer-to-peer friendships between middle school students, high school students, and university students with and without intellectual and developmental disabilities (IDD). • Provides leadership development for persons with IDD through advocacy training, speech coaching, and public speaking. • Also provides job support and workforce participation services for adults with IDD.

## Blue Bird Circle – Specialty Clinics

**Address:** 6701 Fannin Street, Houston, TX 77030

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 10am-4pm, Saturday, 10am-2pm

**Contact:** Lynn Chapieski or Karen Evankovich

**Phone:** 832-822-0952

**Fax:** Not available

**Email:** [bluebirdcircle@gmail.com](mailto:bluebirdcircle@gmail.com)

**Website:** <http://www.thebluebirdcircle.com/clinics/specialty-clinics-and-research>

**Local Bus Routes:** 27, 56, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Operates 15 pediatric clinics that focus on autism, cerebral palsy, epilepsy, multiple sclerosis, muscular dystrophy, stroke, and hundreds of other neurological disorders.

## City of Houston – Mayor’s Office for People with Disabilities

**Address:** 1475 West Gray Street, Box 10, Houston, TX 77019

**Area Served:** Houston

**Days/Hours:** Thursday, 6pm-8pm. • Meets on the second Thursday of each month.

**Contact:** Maria Town, Director

**Phone:** 832-394-0814

**Fax:** Not available

**Email:** [mopdmail@houstontx.gov](mailto:mopdmail@houstontx.gov)

**Website:** <http://www.houstontx.gov/disabilities>

**Local Bus Routes:** 27, 32, 40, 56

**Ages/Grades Served:** All ages

**Eligibility:** Must live within the city limits of Houston.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Advocates for the rights and needs of persons with disabilities. • Facilitates delivery of services, contributes to development of policy and legislation, builds partnerships to promote community awareness, and serves as a liaison with other public and private entities.

## DePelchin Children’s Center

**Address:** 4950 Memorial Drive, Houston, TX 77007

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Mary Kristen Valentine, Director of Marketing and Public Relations

**Phone:** Office: 713-730-2335. • Community-Based Counseling Program: 713-864-2582. • STAR Program: 713-664-3459.

**Fax:** 731-802-3801

**Email:** [info@depelchin.org](mailto:info@depelchin.org)

**Website:** <https://www.depelchin.org>

**Local Bus Routes:** 20, 27

**Ages/Grades Served:** Ages 0-18

**Eligibility:** No area restrictions.



**Costs:** Costs vary. • School-based and community-based counseling programs are free. • Registration and materials for parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers school-based youth development and prevention programs.

**Languages:** English, Spanish

**Direct Services:** Provides parent-child interaction therapy for children with behavioral and emotional difficulties. • Helps families to address anxiety, coping with loss and grief, depression, family conflict, low self-esteem, self-harm, behavioral problems, and school problems. • Teaches coping skills for children and parents.

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### Disability Rights Texas – East Region

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**Address:** 1500 McGowen Street, Suite 100, Houston, TX 77004

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-4pm. • Intake: Monday-Friday, 9am-4pm. • Online Intake: Monday-Sunday, 24 hours/day.

**Contact:** Mary Faithfull, Executive Director (Texas)

**Phone:** 713-974-7691 or 800-252-9108

**Fax:** 713-974-7695

**Email:** [mfaithfull@disabilityrightstx.org](mailto:mfaithfull@disabilityrightstx.org)

**Website:** <http://www.disabilityrightstx.org>

**Local Bus Routes:** 700 (METRO rail), 11, 44, 54, 85

**Ages/Grades Served:** All ages

**Eligibility:** Represents only persons with disabilities. • Must live in Texas. • Speaker requests require four weeks of notice before the event. • Focuses on persons with disabilities and parents of children with disabilities.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Speakers present about disabilities at schools.

**Languages:** English, Spanish

**Direct Services:** Offers 24-hour online intake except when the office is closed for holidays. • Service priorities include accessibility, community living, education, employment, healthcare, housing, protection and civil rights, transportation, and voting rights.

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### Down Syndrome Association of Houston

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**Address:** 7115 Tidwell Road, Building K, Suite 106, Houston, TX 77092

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 10am-6pm

**Contact:** Monserratt Pardo

**Phone:** 713-682-7237

**Fax:** Not available

**Email:** [mpardo@dsah.org](mailto:mpardo@dsah.org)

**Website:** <http://dsah.org>

**Local Bus Routes:** 3, 45

**Ages/Grades Served:** All ages

**Eligibility:** Requires membership. • Membership is open to the general public. • Focuses on persons with Down syndrome, their families, and caregivers.

**Costs:** Costs vary. • Family memberships are \$35 per year. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides advocacy, information, and referrals to community resources. • Provides access to social events, educational conferences, a resource library, parent packages, and other resources.

## Easter Seals Greater Houston

**Address:** 4500 Bissonnet Street, Suite 340, Bellaire, TX 77401

**Area Served:** Greater Houston

**Days/Hours:** Monday-Thursday, 7:30am-5pm

**Contact:** Lauren Brennan, Public Relations

**Phone:** 713-838-9050, Ext. 374

**Fax:** 713-838-9098

**Email:** General questions: [info@eastersealshouston.org](mailto:info@eastersealshouston.org). • Programs: [lbrennan@eastersealshouston.org](mailto:lbrennan@eastersealshouston.org).

**Website:** <http://www.eastersealshouston.org/Programs/our-services.html>

**Local Bus Routes:** 33, 65

**Ages/Grades Served:** All ages

**Eligibility:** Requirements vary by type of service.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides services to meet the needs of children and adults with disabilities and their families.

• Offers case management, counseling, evaluations, information and referral, respite care, and therapy. • Also offers adapted driver education, an assistive technology lab, a high school program, leisure learning activities, a toy library, social skills training, and summer camps.

## Epilepsy Foundation Texas

**Address:** 2401 Fountain View Drive, Suite 900, Houston, TX 77057

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Rebecca Moreau, Programs Director

**Phone:** 713-789-6295

**Fax:** 713-789-5628

**Email:** [rmoreau@eftx.org](mailto:rmoreau@eftx.org)

**Website:** <http://eftx.org>

**Local Bus Routes:** 32, 82

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Online training is free. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Provides presentations and training at schools.

**Languages:** English

**Direct Services:** Trains school nurses and school personnel about how to recognize a seizure and how to

provide first aid to students with epilepsy and seizures. • Offers training course both online and in person. •

Also offers weekend camps for children and youth with epilepsy and their families.

## Family to Family Network

**Address:** 13150 FM 529, Suite 106, Houston, TX 77041

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 10am-4pm

**Contact:** Mary Jane Williams, Executive Director

**Phone:** 713-466-6304

**Fax:** 713-466-6319

**Email:** [familytofamily@sbcglobal.net](mailto:familytofamily@sbcglobal.net)

**Website:** <http://www.familytofamilynetwork.org/what-we-do>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 0-17 and adults ages 18-21

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Events may cost \$50+ per person. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides support regarding Individualized Education Plans (IEPs) to families of children with disabilities. • Educates and trains on the special education process and on diagnoses of developmental disabilities. • Offers online information and referrals to community resources through Texas Project First.

### Legacy Community Health Services

**Area Served:** Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Baker-Ripley	6500 Rookin Street, Building B Suite 200, Houston, TX 77074	713-351-7350	713-351-7351	Monday-Friday, 7am-5pm	2, 9, 47
Branard	401 Branard Street, Level 3, Houston, TX 77006	713-559-3260	713-366-7444	Tuesday, 10am-6pm, Thursday, 10am-6pm	700 (METRO rail), 56
Lyons	5602 Lyons Avenue, Houston, TX 77020	832-548-5400	832-548-5482	Monday-Friday, 8am-5pm, Saturday, 9am-1pm	11, 66, 80, 137
Mapleridge	6550 Mapleridge Street, Suite 106, Houston, TX 77081	713-779-7200	713-665-2266	Monday-Thursday, 8am-8pm, Friday, 8am-5pm	33, 49
Montrose	1415 California Street, Houston, TX 77006	832-548-5000	832-548-5092	Monday, 8am-6:30pm, Tuesday, 8am-6pm, Wednesday, 8am-6:30pm, Thursday-Friday, 8am-5pm, Saturday, 9am-2pm	56
Santa Clara	5616 Lawndale Street, Suite A108, Houston, TX 77023	713-921-0075	713-759-0912	Monday-Friday, 8am-5pm, Saturday, 8:30am-12:30pm	65
Southwest	6441 High Star Drive, Houston, TX 77074	832-548-5300	713-779-9872	Monday-Friday, 7:30am-10pm, Saturday, 9am-6pm, Sunday, 12pm-7pm	9, 47, 402

**Contact:** Katy Caldwell, Executive Director

**Email:** [info@legacycommunityhealth.org](mailto:info@legacycommunityhealth.org)

**Website:** <http://www.legacycommunityhealth.org/public-health>

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Requires an appointment.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive healthcare services. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), and most private insurance plans. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates a network of community clinics. • Offers behavioral health services for outpatients. • Manages medications, conducts tests, and provides therapy for individuals, couples, and families. • Offers assessments and treatments for attention deficit disorder (ADD), autism disorder, and bipolar disorder. • Also offers assessments and treatments for anxiety, depression, developmental delay, learning disabilities, and schizophrenia.

### Living Hope Wheelchair Association

**Address:** 9500 Westview Drive, Suite 104, Houston, TX 77055

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 10am-2pm

**Contact:** Pancho Arguelles, Executive Director

**Phone:** 281-764-6251

**Fax:** Not available

**Email:** [livinghope@lhwassociation.org](mailto:livinghope@lhwassociation.org)

**Website:** <http://lhwassociation.org>

**Local Bus Routes:** 26

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Must be a person with a spinal cord injury, a family member of a person with a spinal cord injury, or an advocate or supporter of persons with a spinal cord injury. • Focuses on persons who need a wheelchair but who lack enough health insurance to afford one. • Call ahead before a visit.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Distributes wheelchairs, hospital beds, and other medical equipment. • Repairs wheelchairs. • Provides advocacy and public education about disabilities and the impacts of spinal cord injuries and mobility impairments on access to social and health services and on quality of life.

### Lupus Foundation of America Inc. – Texas Gulf Coast Chapter

**Address:** 3701 Kirby Drive, Suite 700, Houston, TX 77098

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 10am-5pm

**Contact:** Rey Cantu, Community Outreach and Communication Director

**Phone:** 713-529-0126

**Fax:** 713-529-0780

**Email:** [rcantu@LupusTexas.org](mailto:rcantu@LupusTexas.org)

**Website:** <http://www.lupus.org/texasgulfcoast>

**Local Bus Routes:** 25, 27, 41

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides information about all aspects of lupus. • Offers support for parents, family members, and caregivers of persons with lupus. • Trains healthcare providers.

### Muscular Dystrophy Association Houston

**Address:** 11767 Katy Freeway, Suite 750, Houston, TX 77079

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Not available

**Phone:** 713-522-3941

**Fax:** Not available

**Email:** [houstongulfcoast@mdausa.org](mailto:houstongulfcoast@mdausa.org)

**Website:** <https://www.mda.org/services/educational-resources>

**Local Bus Routes:** 39, 162

**Ages/Grades Served:** Programs: All ages. • Summer Camps: Ages 6-17.

**Eligibility:** No area restrictions. • Must be registered with the Association to attend its summer camp.

**Costs:** Free.

**Onsite at Schools:** Yes. • Speakers present to staff during school faculty meetings or trainings. • Offers a weeklong disability awareness program for children ages 2-7.

**Languages:** English

**Direct Services:** Provides treatment and support to children with neuromuscular disorders and to their families. • Offers weeklong residential summer camps and ongoing support groups. • Offers help with medical equipment (e.g., walkers, canes, shower chairs, or hospital beds). • Provides advocacy tools for parents.

## Prevent Blindness Texas

**Address:** 2202 Waugh Drive, Houston, TX 77006

**Area Served:** Southeast Texas

**Days/Hours:** Office: Monday-Thursday, 8:30am-5:30pm. • Speakers: Monday-Friday, 8am-5pm.

**Contact:** Christina Jewett, Program Director

**Phone:** 713-526-2559 Ext. 109

**Fax:** 713-529-8310

**Email:** [cjewett@preventblindnesstexas.org](mailto:cjewett@preventblindnesstexas.org)

**Website:** <http://texas.preventblindness.org>

**Local Bus Routes:** 40, 56

**Ages/Grades Served:** Presentations: Adults ages 18+. • Curriculum: Grades K-8.

**Eligibility:** Must submit an online request for speakers at community events. • Requires at least four weeks of advance notice for speakers.

**Costs:** Free

**Onsite at Schools:** Yes. • Offers presenters at health fairs and community events and offers vision, eye health, and safety curricula aligned with national content standards. • Includes teacher guides, lesson plans, and other support materials.

**Languages:** English, Spanish

**Direct Services:** Provides one-hour presentations on diabetes and the eyes and 30-minute presentations on adult eye disorders, contact lens safety, and other topics. • Provides certification courses for adult vision screeners (1½ hours) and child vision screeners (three hours). • Does visual acuity screenings at community events to help identify adults and children who are at risk of eye disease and vision loss. • Provides referrals to providers of eye care.

## Sign Shares

**Address:** 99 Detering Street, Suite 160, Houston, TX 77007

**Area Served:** Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Christina Goebel, Advocacy Projects Manager

**Phone:** 713-869-4373 or 866-787-4154

**Fax:** 713-869-8463

**Email:** [info@signshares.com](mailto:info@signshares.com)

**Website:** <http://www.signshares.com>

**Local Bus Routes:** 20, 71, 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** No area restrictions. • Services are available to the general public. • Accepts walk-ins.

**Costs:** Costs vary. • Charges an hourly rate for interpreters based on time of day, advance notice, and volume of service. • Minimum rate is for two hours. • Call to ask about specific costs.

**Onsite at Schools:** Yes

**Languages:** American Sign Language, English, Spanish, Spanish Sign Language

**Direct Services:** Provides advocacy for the deaf and hearing impaired. • Provides American Sign Language and Spanish Sign Language interpreting services. • Also provides oral interpreting services and computer-aided real-time reporting services.

## Texas Children's Hospital – Cystic Fibrosis Care Center

**Address:** 6621 Fannin Street, Houston, TX 77030

**Area Served:** Greater Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Pam Tuley, Center Coordinator

**Phone:** Office: 832-822-3300. • Appointments: 832-822-2778. • Translation assistance: 832-824-5200.

**Fax:** 832-825-9034

**Email:** Not available

**Website:** <https://www.texaschildrens.org/departments/cystic-fibrosis-care-center>

**Local Bus Routes:** 700 (METRO rail), 27, 56, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Accepts Medicaid, Children's Health Insurance Plan (CHIP), most private health insurance plans, and self-pay. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Farsi, French, German, Gujarati, Hindi, Korean, Japanese, Laotian, Russian, Spanish, Tagalog, Urdu, Vietnamese

**Direct Services:** Provides comprehensive clinical services. • Evaluates and treats pulmonary disorders. • Conducts research on treatments for cystic fibrosis. • Provides support for patients and families.

### Texas Children's Hospital – Meyer Center for Developmental Pediatrics

**Address:** 8080 North Stadium Drive, Houston, TX 77054

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-4:30pm

**Contact:** Jennifer Evans, Clinic Manager

**Phone:** 832-822-3400

**Fax:** 832-825-3399

**Email:** Not available

**Website:** <https://www.texaschildrens.org/departments/developmental-pediatrics>

**Local Bus Routes:** 700 (METRO rail), 84

**Ages/Grades Served:** Ages 0-17

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Accepts Medicaid, Children's Health Insurance Plan (CHIP), most private health insurance plans, and self-pay. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Farsi, French, German, Gujarati, Hindi, Korean, Japanese, Laotian, Russian, Spanish, Tagalog, Urdu, Vietnamese

**Direct Services:** Provides family-centered, medically directed diagnostic services across the full range of developmental-behavioral pediatrics: attention deficit hyperactivity disorder (ADHD), autism spectrum disorders, cerebral palsy, developmental coordination disorders, and learning disability.

### Texas School for the Blind and Visually Impaired

**Address:** 1110 West 45th Street, Austin, TX 78756

**Area Served:** Texas

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • School: 7:50am-3:50pm.

**Contact:** Miles Fain, Principal, or Sara Merritt, Summer Programs Manager

**Phone:** Office: 512-454-8631. • School Principal: 512-206-9251.

**Fax:** 512-206-9453

**Email:** General questions: [MilesFain@tsbvi.edu](mailto:MilesFain@tsbvi.edu). • Programs: [merritts@tsbvi.edu](mailto:merritts@tsbvi.edu).

**Website:** <http://www.tsbvi.edu/comprehensive-programs>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 6-17 and adults ages 18-21

**Eligibility:** Must be a blind or visually impaired student. • Must live in Texas. • Requires an application for admission and registration for school and for summer programs. • Parents must provide transportation to summer programs.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides specialized instruction to prepare students for high school graduation, return to their local school districts, or transition to further education, training, or placement in local communities. • Offers summer programs that last from four days to five weeks.

## The Arc of Greater Houston

**Address:** 3737 Dacoma Street, Suite E, Houston, TX 77092

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Michelle Howard-Herbein, Executive Director

**Phone:** 713-957-1600

**Fax:** 713-957-1699

**Email:** [michelleh@aogh.org](mailto:michelleh@aogh.org)

**Website:** <http://www.aogh.org>

**Local Bus Routes:** 89

**Ages/Grades Served:** Ages 3-17 and adults ages 18+

**Eligibility:** Must have an intellectual or other developmental disability, or any disability covered under the Individuals with Disabilities Education Act (IDEA).

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Focuses on expanding inclusive opportunities for persons with intellectual and developmental disabilities (IDD). • Promotes their rights and interests, provides innovative trainings and services, and increases community awareness. • Offers social and leisure activities, summer camps, respite care, support groups, educational advocacy, and information and referral.

## The Briarwood School

**Address:** 12207 Whittington Drive, Houston, TX 77077

**Area Served:** Greater Houston

**Days/Hours:** Lower School: Monday-Tuesday, 7:55am-3pm. Wednesday, 7:55am-12pm, Thursday-Friday, 7:55am-3pm. • Middle/Upper School: Monday-Tuesday, 7:30am-3pm. Wednesday, 7:30am-12pm, Thursday-Friday, 7:30am-3pm.

**Contact:** Vivian Shudde, Executive Director

**Phone:** 281-493-1070

**Fax:** 281-493-1343

**Email:** [vshudde@briarwoodschoool.org](mailto:vshudde@briarwoodschoool.org)

**Website:** <http://briarwoodschoool.org>

**Local Bus Routes:** 152, 153

**Ages/Grades Served:** Grades K-6 (ages 5-13) and Grades 7-12 (ages 13-21)

**Eligibility:** Must meet age requirements. • Must submit an application for enrollment.

**Costs:** Costs vary. • Tuition and fees at the Lower School are \$20,467 per year. • Tuition and fees at the Middle/Upper School are \$21,500 per year. • Call to ask about specific costs.

**Onsite at Schools:** No. • The Briarwood School is a private school for children with learning differences and intellectual disabilities.

**Languages:** English

**Direct Services:** Teaches students diagnosed with learning differences or intellectual disabilities such as attention deficit hyperactivity disorder (ADHD), dyscalculia, dysgraphia, dyslexia, non-verbal learning disorders, speech/language disorders, or written and expressive language disorders.

## The Center for Hearing and Speech

**Address:** 3636 West Dallas Street, Houston, TX 77019

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 7am-6pm

**Contact:** Diane Tucker, Director of Administration

**Phone:** 713-523-3633

**Fax:** 713-523-8399

**Email:** Not available

**Website:** <http://www.centerhearingandspeech.org>

**Local Bus Routes:** 27, 85

**Ages/Grades Served:** School: Ages 18 months-72 months. • Programs: Ages 0-18.

**Eligibility:** No area restrictions. • Must have hearing loss.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, private insurance plans, or self-pay. • Charges tuition of up to \$12,950 per year. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Teaches listening, speaking, and literacy skills to children with hearing loss. • Operates an audiology clinic, a speech-language pathology clinic, and a school.

### The Cystic Fibrosis Foundation – Texas Gulf Coast Chapter

**Address:** 50 Briar Hollow Lane, Suite 250E, Houston, TX 77027

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Sissy Boyd, Executive Director

**Phone:** 713-621-0006

**Fax:** 713-621-2542

**Email:** [texas-gulf@cff.org](mailto:texas-gulf@cff.org)

**Website:** <https://www.cff.org/TXGulf>

**Local Bus Routes:** 33, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Accepts Medicaid, most private insurance plans, and self-pay. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides treatments and therapies for children with cystic fibrosis and related disorders of the lungs and pancreas. • Provides support groups for parents of children with cystic fibrosis. • Provides parents help with healthful nutrition, navigating insurance options, and preventing infections.

### The Harris Center for Mental Health and IDD – Children and Adolescent Services

**Area Served:** Harris County

Location	Address	Phone	Days/Hours	Bus Routes
Administrative Office	7011 Southwest Freeway, Houston, TX 77074	713-970-7000 866-970-4770 713-970-7070	Monday-Friday, 8am-5pm	2, 9, 47
Burnett-Bayland Home	6500A Chimney Rock Road, Houston, TX 77081	713-852-1900	Monday-Sunday, 24 hours/day	33, 49
Burnett-Bayland Reception Center	6500A Chimney Rock Road, Houston, TX 77081	713-852-1800	Monday-Sunday, 24 hours/day	33, 49
Children's Detention Center	3540 West Dallas Street, Houston, TX 77019	713-512-4165	Monday-Sunday, 24 hours/day	27, 85
Northwest Family Resource Center	3737 Dacoma Street, Houston, TX 77092	713-970-8448	Monday-Friday, 8am-5pm	89
Ripley Family Resource Center	4414 Navigation Boulevard, Houston, TX 77011	713-970-8188	Monday-Friday, 8am-5pm	20, 29, 80
Southeast Family Resource Center	5901 Long Drive, Houston, TX 77087	713-970-4555	Monday-Friday, 8am-5pm	900 (METRO rail)
Southwest Family Resource Center	7011 Southwest Freeway, Houston, TX 77074	713-970-3888	Monday-Friday, 8am-5pm	2, 9, 47

**Contact:** Steven Schnee, Executive Director



**Fax:** Not available

**Email:** Not available

**Website:** <http://www.mhmraharris.org/Child-And-Adolescent-Services.asp>

**Ages/Grades Served:** Ages 3-17

**Eligibility:** Requires proof of age, proof of residency, and proof of insurance (if any). • Also requires proof of serious functional impairment or proof of serious emotional disturbance. • Must walk into the Eligibility Center at least two hours before the closing hour in order to get a same-day appointment for a child or adolescent.

**Costs:** Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), private health insurance plans, or self-pay. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides services to children and adolescents with serious emotional disturbance. • Helps children to be able to live in homes with families, to develop normal relationships with their peers, to attend school, and to remain out of hospitals and juvenile justice facilities.

### The Harris School

**Address:** 6210 Rookin Street, Houston, TX 77074

**Area Served:** Greater Houston

**Days/Hours:** Monday-Thursday, 8:30am-3:30pm, Friday, 8:30am-12:30pm. • Extended care: 7:30am-8:15am and 3:30pm-5:15pm.

**Contact:** Susan Spencer, Director

**Phone:** 713-526-2046

**Fax:** 713-526-9126

**Email:** [info@theharrisschool.org](mailto:info@theharrisschool.org)

**Website:** <http://www.theharrisschool.com>

**Local Bus Routes:** 47, 402

**Ages/Grades Served:** Grades PK-8

**Eligibility:** Requires completion of an intake form and an application, as well as a campus tour.

**Costs:** Costs vary. • Tuition is \$30,750 per year. • Fees are \$2,400 per year. • Offers limited financial help with tuition costs. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Offers an integrated and therapeutic program to enhance self-awareness, problem-solving, and social emotional well-being. • Assists children who are not functioning at their full potential in traditional school settings due to anxiety, trauma, depression, or a diagnosed attention, sensory, or behavioral disorder.

### The Lighthouse of Houston

**Area Served:** Houston

Location	Address	Phone	Fax	Bus Routes
Office	3602 West Dallas Street, Houston, TX 77019	713-284-8494	713-284-8451 713-284-8468	27
Southwest	8640 Wednesbury Lane, Houston, TX 77074	713-995-1243	713-995-4581	46, 65

**Days/Hours:** Office: Monday-Friday, 8am-4pm. • After-School Program: Tuesday, 3pm-5:15pm (twice monthly). • Summer Camp: Monday-Friday, 8am-3pm.

**Contact:** Katie Hoffman

**Email:** General questions: [houstonlighthouse@houstonlighthouse.org](mailto:houstonlighthouse@houstonlighthouse.org). • Programs: [khoffman@houstonlighthouse.org](mailto:khoffman@houstonlighthouse.org).

**Website:** <http://www.houstonlighthouse.org/community-services-center>

**Ages/Grades Served:** After-School Program: Grades K-8. • Summer Camp: Ages 5-11. • Other programs: All ages.

**Eligibility:** Programs serve the blind and visually impaired. • Must meet age requirements.

**Costs:** Costs vary. • After-school program is free. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers therapeutic recreation, vision rehabilitation, outpatient rehabilitation, and community education and outreach. • Also offers after-school and summer camp programs for visually impaired children. • Provides transportation of HISD students to tutoring and recreation.

### The University of Houston at Clear Lake – Psychological Services Clinic

**Address:** 2700 Bay Area Boulevard, Houston, TX, 77058

**Area Served:** Greater Houston

**Days/Hours:** Monday-Thursday, 9am-12pm and 1pm-8pm, Friday, 8am-12pm

**Contact:** Mary Stafford

**Phone:** 281-283-3330

**Fax:** Not available

**Email:** [staffordm@uhcl.edu](mailto:staffordm@uhcl.edu)

**Website:** <http://prtl.uhcl.edu/psychological-services-clinic>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 5-18

**Eligibility:** Requires documentation from parents.

**Costs:** Costs vary. • Charges fees on a sliding scale based on family income. • An intake appointment is free and includes an assessment and a meeting with an intake specialist. • Serves persons without regard to income, including those with limited ability to pay. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides family therapy, individual counseling, and assessment for children with emotional, behavioral, family, or educational problems at home or in school. • Advanced graduate students provide the services while working under supervision of clinical faculty.

### The Westview School

**Address:** 1900 Kersten Drive, Houston, TX 77043

**Area Served:** Greater Houston

**Days/Hours:** Early Childhood: Monday-Friday, 9am-12pm and 12:45pm-3:45pm. • Pre-Kindergarten and Kindergarten: Monday-Friday, 9am-2pm. • Elementary School: Monday-Friday, 9am-3pm. • Middle School: Monday-Friday, 8:30am-3:30pm. • Extended Care: 8am-9am and 12pm-5pm.

**Contact:** Betty Mattis, Admissions Director

**Phone:** 713-973-1900

**Fax:** Not available

**Email:** [bmattis@westviewschool.org](mailto:bmattis@westviewschool.org)

**Website:** <http://www.westviewschool.org>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 2-15

**Eligibility:** Must meet age requirements. • Must have autism spectrum disorder.

**Costs:** Costs vary. • Tuition is \$18,750-26,750 per year. • Offers financial assistance based on need and an online application form. • Call to ask about specific costs.

**Onsite at Schools:** No. • The Westview School is a private school for high-functioning children with autism spectrum disorder.

**Languages:** English

**Direct Services:** Provides assessment and treatment of neurodevelopmental disorders, educational assessments, speech and language assessments, and developmental, psychological, and neuropsychological evaluations. • Also provides group therapy, individual therapy, coaching, and occupational therapy.

## Tourette Association of America – Texas Chapter

**Address:** PO Box 147, Richmond, TX 77406

**Area Served:** Texas

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Michael Conway, President

**Phone:** 281-238-8096

**Fax:** 281-238-0468

**Email:** [TouretteTexas@aol.com](mailto:TouretteTexas@aol.com)

**Website:** <http://www.tourettetexas.org>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Must have Tourette syndrome. • Requires advance notice for requests for speakers or participation in health fairs.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present at schools and participate at health fairs.

**Languages:** English, Spanish

**Direct Services:** Makes in-service presentations at schools. • Helps families and children in crisis. • Offers counseling, medical assistance, support groups, family events and activities, a summer camp for children, and educational programs. • Offers speakers to present at schools and participate at health fairs.

## United Spinal Association of Houston

**Address:** 4106 Austin Street, Houston, TX 77004

**Area Served:** Greater Houston

**Days/Hours:** Wheelchair distribution: 10am-2pm (monthly, every 2nd Wednesday)

**Contact:** Julie Collins, Lead Coordinator

**Phone:** 713-364-4724

**Fax:** Not available

**Email:** [connections@unitedspinalhouston.org](mailto:connections@unitedspinalhouston.org)

**Website:** <http://www.unitedspinalhouston.org/programs>

**Local Bus Routes:** 700 (METRO rail), 11, 261

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Must be a person with a spinal cord injury or disease.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Helps persons with amyotrophic lateral sclerosis, multiple sclerosis, polio, spina bifida, spinal cord injury, spinal muscular atrophy, spinal tumor, and transverse myelitis. • Provides the Connections Peer Network support group. • Provides public education and advocacy about the unique needs of persons with spinal cord injury or disease. • Partners with Project HOPE, which distributes medical supplies to persons experiencing significant financial hardship.

## University of Houston Clear Lake – Verbal Behavior Clinic

**Address:** 2700 Bay Area Boulevard, Houston, TX 77058

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Sarah Lechago, Director

**Phone:** 281-283-7600

**Fax:** Not available

**Email:** [vbclinic@uhcl.edu](mailto:vbclinic@uhcl.edu)

**Website:** <http://prtl.uhcl.edu/autism-center/verbal-behavior-clinic>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Focuses on persons with autism spectrum disorders. • Helps persons both with and without diagnoses of autism spectrum disorder.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Trains caregivers in teaching language and communication skills and social skills to their children and adolescents with autism spectrum disorders and other disabilities. • Provides training in vocal speech, sign language, cooperative play, peer interaction, conversation skills, reading and reading comprehension, mathematics, and other linguistic and social skills.

## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

**FACE PRODUCT EVALUATION FORM**

**Overall, how satisfied are you with this FACE product?**

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

**Compared to other products of which you are aware, would you say that this FACE product is:**

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

**Will you use this FACE product again?**

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

**How likely are you to recommend this FACE product to others?**

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

**Based upon your experience with this product, how likely are you to use other FACE products?**

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)