



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2018 COMMUNITY RESOURCE GUIDE

LESBIAN, GAY, BISEXUAL, TRANSGENDER, QUESTIONING,
INTERSEX, or ALLIED



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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

LESBIAN, GAY, BISEXUAL, TRANSGENDER, QUESTIONING, INTERSEX or ALLIED

Lesbian, Gay, Bisexual, Transgender, Questioning, Intersex, or Allied:

1. AIDS Foundation Houston Inc.
2. AssistHers
3. Avenue 360 Health and Wellness
4. Bee Busy Inc.
5. Bering Open Gate
6. Central Care Community Health Care
7. City of Houston – Mayor’s LGBTQ Advisory Board
8. Covenant House Texas
9. Fundación Latinoamericana de Acción Social Inc.
10. Gulf Coast Archive and Museum of GLBT History Inc.
11. Harris Health System – Thomas Street Health Center
12. Homeless Gay Kids Houston – Tony’s Place
13. Lambda Center Houston
14. Legacy Community Health Services
15. LGBT Switchboard – 24-Hour Helpline
16. Lesbian Health Initiative of Houston Inc.
17. Montrose Center
18. Montrose Center – HATCH Youth
19. PFLAG Houston
20. Positive Efforts Inc.
21. Savoy Hope Foundation
22. The Center for AIDS Information and Advocacy
23. Transgender Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-623-6796	All ages and Ages 7-19	Free	No	English, Spanish
2	713-521-4628	Adults ages 18+	Free	No	English
3	713-426-0027 713-827-8266 713-529-6071	All ages	Costs vary	No	English, Spanish
4	713-774-8800	Ages 12-17 and Adults ages 18-24	Free	Yes	English, Spanish
5	713-526-1017	Adults ages 18-30	Free	No	English, Spanish
6	281-822-0900 832-308-1060 713-734-0199 713-333-1336 713-734-0199 832-584-8367	All ages	Costs vary	No	English, Spanish
7	832-393-0817	All ages	Free	No	English, Spanish
8	713-630-5620	Ages 10-17 and Adults ages 18-20	Free	No	English
9	713-772-2366	All ages	Costs vary	No	English, Spanish
10	832-722-5785	All ages	Free	No	English
11	713-873-4000	All ages	Costs vary	No	English, Spanish, others
12	713-678-0733	Ages 13-17 and Adults ages 18-24	Free	No	English, Spanish
13	713-521-1243	Adults ages 18+	Costs vary	No	English

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
14	713-351-7350 713-921-0075 832-548-5400 713-779-7200 832-548-5000 713-559-3260 832-548-5300	All ages	Costs vary	No	English, Spanish
15	713-529-3211 713-529-0037	All ages	Free	No	English, Spanish
16	713-426-3356	Adults ages 18+	Costs vary	No	English
17	713-529-0037	Ages 13-17 and Adults ages 18+	Costs vary	Yes	English, Spanish, Vietnamese
18	713-529-3590	Ages 13-17 and Adults ages 18-20	Free	Yes	English, Spanish, Vietnamese
19	713-46PFLAG 713-467-3524	Ages 12-17 and Adults ages 18+	Free	Yes	English
20	713-812-0044	All ages	Free	No	English, Spanish
21	713-778-1300 832-300-8040 713-839-7111	All ages	Costs vary	No	English, French, Portuguese, Spanish, Vietnamese
22	713-527-8219	Adults ages 18+	Free	No	English, Spanish
23	713-520-8586	Adults ages 18+	Costs vary	No	English

AIDS Foundation Houston Inc.

Address: 6260 Westpark Drive, Suite 100, Houston, TX 77057

Area Served: Houston

Days/Hours: Office: Monday-Friday, 9am-6pm. • Camp Hope: Monday-Friday, 7am-10:30pm.

Contact: Nike Blue, Chief Program Officer

Phone: 713-623-6796

Fax: 713-623-4029

Email: info@AFHouston.org

Website: <http://www.aidshep.org>

Local Bus Routes: 47, 151, 152

Ages/Grades Served: General Services: All ages. • Camp Hope: Ages 7-16. • Teen Leadership Forum: Ages 17-19.

Eligibility: No area restrictions. • Focuses on low-income, HIV-positive adults and children. • Children who attend Camp Hope or participate in the Teen Leadership Forum must be HIV-positive.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Has a weeklong summer camp for HIV-positive children. • Has a weeklong Teen Leadership Forum to help HIV-positive youth to explore career opportunities and to think through issues such as finishing high school and financing their education. • Offers case management and counseling about benefits and resources. • Also offers help with housing, food, and nutrition.

AssistHers

Address: 401 Branard Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-7pm

Contact: Lynn Schwartzenburg, President

Phone: 713-521-4628

Fax: Not available

Email: contact@assisthers.org

Website: <http://www.assisthers.org/OurPrograms.html>

Local Bus Routes: 700 (METRO rail), 25, 56

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps lesbians with disabilities or chronic illness. • Provides care teams, case management, grocery cards, and taxi vouchers. • Also provides health education presentations.

Avenue 360 Health and Wellness

Area Served: Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Main Campus	2150 West 18th Street, Suite 300, Houston, TX 77008	713-426-0027	Monday-Thursday, 8am-6pm, Friday, 8am-5pm	26
Memorial City	902 Frostwood Drive, Suite 142, Houston, TX 77024	713-827-8266	Monday, 8am-7pm, Tuesday-Friday, 8am-5pm	26, 160, 161, 162
Montrose	1427 Hawthorne Street, Houston, TX 77006	713-529-6071	Monday-Friday, 8am-5pm	56, 82

Contact: Gregory Pate, Chief of Community and Support Services

Fax: Not available

Email: gpate@beringomega.org

Website: <http://beringomega.org>

Ages/Grades Served: All ages

Eligibility: Requires an appointment before obtaining services. • May require proof of insurance, proof of income, proof of identity, and proof of address. • Focuses on persons who are homeless, on families who are at risk of becoming homeless, and on the lesbian, gay, bisexual, transgender (LGBT) community.

Costs: Costs vary. • Some services are free, others charge fees. • Accepts most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides case management (healthcare, housing), counseling, family healthcare, financial assistance, health education, housing assistance, information and referral, mental health therapy, outreach, psychiatry, rapid rehousing, and substance abuse treatment. • Provides permanent housing and supportive services to families with histories of homelessness. • Offers testing for hepatitis C and human immunodeficiency virus (HIV).

Bee Busy Inc.

Address: 9896 Bissonnet Street, Suite 625, Houston, TX 77036

Area Served: Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Darcy Padgett, Executive Director

Phone: 713-774-8800

Fax: 713-774-8850

Email: info@beebusy.org

Website: <http://beebusy.org/index.html>

Local Bus Routes: 65, 152, 292

Ages/Grades Served: Ages 12-17 and adults ages 18-24

Eligibility: No area restrictions. • Requires an appointment for visits on weekday evenings and Saturday.

Costs: Free

Onsite at Schools: Yes. • A Health Education team delivers a comprehensive curriculum at schools.

Languages: English, Spanish

Direct Services: Offers information about sexual health issues for the lesbian, gay, bisexual, and transgender (LGBT) community. • Provides comprehensive risk counseling services to the transgender community, as well as other services for individuals and families in vulnerable, at-risk populations. • Also provides a comprehensive curriculum to increase knowledge about prevention practices. • Reaches out to youth in community centers, group homes, schools, and wherever a group of young people gathers.

Bering Open Gate

Address: 1440 Harold Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Programs: Sunday, 12:30pm-3pm.

Contact: Dena Gray Hughes, Director of Programming

Phone: 713-526-1017

Fax: Not available

Email: denah@beringumc.org

Website: <http://www.beringopengate.org>

Local Bus Routes: 56, 82

Ages/Grades Served: Adults ages 18-30

Eligibility: Must be a homeless person. • Focuses on young adults who identify as lesbian, gay, bisexual, transgender, or questioning (LGBTQ).

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides snacks and family-style meals. • Provides personal hygiene packs (weekly) and backpacks (once every three months). • Provides a clothing closet (one outfit per week). • Offers on-site testing for sexually transmitted diseases (STDs) and human immunodeficiency virus (HIV). • Also offers information and referral to community service agencies.

Central Care Community Health Care

Area Served: Greater Houston

Location	Address	Phone	Fax	Hours	Bus Routes
Acres Home	1102-A Pinemont Drive Houston, TX 77018	281-822-0900	281-822-0906	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	30, 45
Hillcroft-Southwest	14087 South Main Street, Houston, TX 77035	832-308-1060	713-333-1777	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	47
North Forest-Humble	14929 Old Humble Road, Humble, TX 77396	713-734-0199	Not available	Hours not available	83, 256, 259
Riverside-Third Ward	3315 Delano Street, Houston, TX 77004	713-333-1336	713-333-1338	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	9, 54
Sunnyside	8610 Martin Luther King Jr Blvd, Houston, TX 77033	713-734-0199	713-734-1564	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	80
WCT at Tidwell	Woodland Christian Towers, 600 East Tidwell, Suite B, Houston, TX 77022	832-584-8367	Not available	Hours not available	40, 45, 56, 96

Contact: La Toya Darden, President and Chief Executive Officer

Email: Not available

Website: <http://www.centralcarechc.org>

Ages/Grades Served: All ages

Eligibility: Provides services to the general public. • Requires proof of income and proof of identity. • Seeks to eliminate health disparities and focuses efforts on low-income, uninsured, and underserved residents.

Costs: Costs vary. • Charges fees on a sliding scale based on household income and family size. • Accepts insurance co-pays and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers rapid testing for human immunodeficiency virus (HIV), screening for sexually transmitted infections (STI) and hepatitis C, and treatment of STI. • Also offers counseling for persons who want to know if they have HIV or acquired immunodeficiency syndrome (AIDS) or who want to know more about them. • Provides comprehensive care for persons living with HIV and AIDS, including case management, infectious disease consultation, medication assistance, and primary care.

City of Houston – Mayor’s LGBTQ Advisory Board

Address: 901 Bagby Street, 3rd Floor, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Lou Weaver, Chairperson

Phone: 832-393-0817

Fax: Not available

Email: Not available

Website: <http://www.houstontx.gov/boards>

Local Bus Routes: 44, 85, 161, 162, 214

Ages/Grades Served: All ages

Eligibility: Must live within the city limits of Houston.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Advises the office of the mayor on matters impacting the lesbian, gay, bisexual, transgender, and questioning (LGBTQ) community in Houston.

Covenant House Texas

Address: 1111 Lovett Boulevard, Houston, TX 77006

Area Served: Harris County

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Victor Hay, Director of Community Services

Phone: 713-630-5620

Fax: Not available

Email: vhay@covenanthousetx.org

Website: <https://www.covenanthousetx.org/Programs>

Local Bus Routes: 56, 82

Ages/Grades Served: Ages 10-17 and adults ages 18-20

Eligibility: Focuses services on homeless and at-risk youth and on youth who have suffered physical, sexual, and/or emotional abuse from parents or guardians. • Must be a homeless or runaway youth and ages 10-20. • Must live in the service area.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides immediate clinical medical care for homeless teenagers in medical crisis. • Provides psychiatric care for homeless teenagers with serious mental health problems. • Offers anonymous and

confidential testing for human immunodeficiency virus (HIV) and sexually transmitted disease (STD). • Also offers counseling and education about health, HIV prevention, and risk reduction. • Operates an 80-bed emergency shelter.

Fundación Latinoamericana de Acción Social Inc.

Area Served: Greater Houston

Location	Address	Phone	Hours	Bus Routes
Main Office	6666 Harwin Drive, Suite 370, Houston, TX 77036	713-772-2366	Monday-Friday, 9am-5pm	47, 151, 152, 153
Colores Latinos Office	6711 Rampart Street, Suite 111, Houston, TX 77081	713-772-2366	Monday-Friday, 2pm-10pm	2, 47

Contact: Elia Chino, Executive Director, or Kimberly Palacios, Program Coordinator

Fax: 832-251-8121

Email: General questions: echino@flasinc.org. • Programs: kpalacios@flasinc.org.

Website: <http://flasinc.org>

Ages/Grades Served: All ages

Eligibility: Focuses on the Latino community. • May require confirmation of human immunodeficiency virus (HIV) status and proof of identity.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides education, counseling and testing for human immunodeficiency virus (HIV) and acquired immunodeficiency syndrome (AIDS), sexually transmitted disease (STD) referrals, substance abuse counseling, and pregnancy prevention group intervention services for families and adolescents. • Hosts education seminars and health fairs. • Provides referrals to social service agencies.

Gulf Coast Archive and Museum of GLBT History Inc.

Address: 5326 Dora Street, Houston, TX 70005

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Ty Burns, Executive Director

Phone: 832-722-5785

Fax: Not available

Email: info@gcam.org

Website: <http://gcam.org>

Local Bus Routes: 700 (METRO rail), 56, 65

Ages/Grades Served: All ages

Eligibility: Archive and Museum are open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides online access to gay, lesbian, bisexual, and transgender (GLBT) historical archives.

Harris Health System – Thomas Street Health Center

Address: 2015 Thomas Street, Houston, TX 77009

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Thomas Giordano, Medical Director

Phone: 713-873-4000

Fax: Not available

Email: Not available

Website: <https://www.harrishealth.org/en/services/locations/pages/thomas-street-health-center.aspx>

Local Bus Routes: 700 (METRO rail), 51, 66

Ages/Grades Served: All ages

Eligibility: Must be diagnosed as HIV-positive. • Requires an application if requesting financial assistance.

Costs: Costs vary. • Charges fees on a sliding scale based on income level. • Accepts Medicaid, Medicare, the Children's Health Insurance Program (CHIP), and many major health insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish, Vietnamese, and 150+ other languages

Direct Services: Provides services to persons living with human immunodeficiency virus (HIV) and acquired immunodeficiency syndrome (AIDS). • Offers an extensive HIV health education curriculum. • Also provides primary and specialty care in dermatology, endocrinology, neurology, oncology, rheumatology, pain management, the health of women and adolescents, and other health areas.

Homeless Gay Kids Houston – Tony's Place

Address: 3611 Montrose Boulevard, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Sunday, 11am-5pm

Contact: Not available

Phone: 713-678-0733

Fax: Not available

Email: Not available

Website: <https://homelessgaykidshouston.org>

Local Bus Routes: 56

Ages/Grades Served: Ages 13-17 and adults ages 18-24

Eligibility: Must be a homeless person. • Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates a drop-in center as a day shelter. • Provides help with food, shelter, laundry, clothing, hygiene kits, computer use, Internet access, and phone charging.

Lambda Center Houston

Address: 1201 West Clay Street, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Monday-Friday, 6:30am-9:30pm, Saturday, 8:30am-9:30pm, Sunday, 9:30am-8:30pm

Contact: Lynette Ross, Corporate President

Phone: 713-521-1243

Fax: Not available

Email: corporate_president@lambdahouston.org

Website: <http://www.lambdahouston.org>

Local Bus Routes: 40, 56

Ages/Grades Served: Adults ages 18+

Eligibility: Must self-identify primarily as lesbian, gay, bisexual, or transgender (LGBT). • Must remain a member in good standing.

Costs: Costs vary. • Requires membership dues. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Operates 12-step recovery programs for members of the lesbian, gay, bisexual, and transgender (LGBT) community.

Legacy Community Health Services

Area Served: Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Baker-Ripley	6500 Rookin Street, Building B Suite 200, Houston, TX 77074	713-351-7350	713-351-7351	Monday-Friday, 7am-5pm	2, 9, 47
Branard	401 Branard Street, Level 3, Houston, TX 77006	713-559-3260	713-366-7444	Tuesday, 10am-6pm, Thursday, 10am-6pm	700 (METRO rail), 56
Lyons	5602 Lyons Avenue, Houston, TX 77020	832-548-5400	832-548-5482	Monday-Friday, 8am-5pm, Saturday, 9am-1pm	11, 66, 80, 137
Mapleridge	6550 Mapleridge Street, Suite 106, Houston, TX 77081	713-779-7200	713-665-2266	Monday-Thursday, 8am-8pm, Friday, 8am-5pm	33, 49
Montrose	1415 California Street, Houston, TX 77006	832-548-5000	832-548-5092	Monday, 8am-6:30pm, Tuesday, 8am-6pm, Wednesday, 8am-6:30pm, Thursday-Friday, 8am-5pm, Saturday, 9am-2pm	56
Santa Clara	5616 Lawndale Street, Suite A108, Houston, TX 77023	713-921-0075	713-759-0912	Monday-Friday, 8am-5pm, Saturday, 8:30am-12:30pm	65
Southwest	6441 High Star Drive, Houston, TX 77074	832-548-5300	713-779-9872	Monday-Friday, 7:30am-10pm, Saturday, 9am-6pm, Sunday, 12pm-7pm	9, 47, 402

Contact: Katy Caldwell, Executive Director

Email: info@legacycommunityhealth.org

Website: <http://www.legacycommunityhealth.org/public-health>

Ages/Grades Served: All ages

Eligibility: No area restrictions. • Requires an appointment.

Costs: Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive healthcare services. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), and most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates a network of community clinics. • Offers behavioral health services for outpatients. • Manages medications, conducts tests, and provides therapy for individuals, couples, and families. • Offers assessments and treatments for attention deficit disorder (ADD), autism disorder, and bipolar disorder. • Also offers assessments and treatments for anxiety, depression, developmental delay, learning disabilities, and schizophrenia.

LGBT Switchboard 24-Hour Helpline

Address: 401 Branard Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-7pm. • Help Line: Monday-Sunday, 24 hours/day.

Contact: Not available

Phone: Office: 713-529-0037. • Help Line: 713-529-3211. • If a caller is in immediate danger, call 911.

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://www.montrosecenter.org/hub/services/avp/switchboard>

Local Bus Routes: 700 (METRO rail), 56, 265

Ages/Grades Served: All ages

Eligibility: Help Line is open to Texas residents regardless of sexual orientation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a 24-hour crisis help line for lesbian, gay, bisexual, transgender, questioning, intersex, or allied (LGBTQIA) persons. • Provides identity-affirming support and help dealing with addictions, crisis intervention, depression, domestic violence, hate crimes, sexual assault, and suicide. • Provides information about human immunodeficiency virus (HIV) and sexually transmitted diseases (STDs).

Lesbian Health Initiative of Houston Inc.

Address: 401 Branard Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Aurora Harris, Executive Director

Phone: 713-426-3356

Fax: 832-529-2555

Email: Not available

Website: <http://www.lhihouston.org>

Local Bus Routes: 700 (METRO rail), 25, 56

Ages/Grades Served: Adults ages 18+

Eligibility: Must self-identify as a lesbian, gay, bisexual, or transgender (LGBT) person.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Supports direct access to health and wellness for members of the lesbian, gay, bisexual, and transgender (LGBT) community. • Assists with finding a culturally competent medical home. • Provides education about culturally competent care to healthcare professionals and the general public. • Holds a community health fair.

Montrose Center

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-7pm

Contact: Ann Robison, Executive Director

Phone: Office: 713-529-0037. • LGBT Switchboard 24-hour helpline: 713-529-3211.

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://www.montrosecenter.org/hub/services/behavioral-health>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18+

Eligibility: Must meet age requirements. • Serves persons regardless of sexual orientation or gender identity. •

Requires proof of identity, proof of residency, proof of income, proof of insurance (if any), and proof of HIV-positive status (if applicable). • Requires an appointment, a detailed questionnaire, and an intake assessment.

Costs: Costs vary. • Charges fees on a sliding scale based on income level. • Accepts most insurance plans including the Children's Health Insurance Program (CHIP), Medicare, and Medicaid. • Intake and assessment are \$30-\$100. • Sessions are \$10-\$100. • Call to ask about specific costs.

Onsite at Schools: Yes. • Serves some HISD high schools through Communities in Schools.

Languages: English, Spanish, Vietnamese

Direct Services: Offers outpatient behavioral health services to all HIV-positive persons. • Provides counseling, group therapy, support groups, integrated care, and case management. • Offers help with anxiety, chronic illness, coming out, depression, gender identity, gender transitions, grief, homophobia, mood disorders, parenting, relationships, religious abuse, self-esteem, stress, suicidal thoughts, and other concerns.

Montrose Center – HATCH Youth

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Tuesday, 5pm-9pm, Friday, 7pm-10pm, and Sunday, 6pm-9pm

Contact: Anna Maria Garza, HATCH Youth Services Associate

Phone: 713-529-3590

Fax: 713-526-4367

Email: info@hatchyouth.org

Website: <http://www.hatchyouth.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18-20

Eligibility: Must meet age requirements. • Focuses on youths who are lesbian, gay, bisexual, transgender, questioning, intersex, or allied (LGBTQIA). • Welcomes drop-ins.

Costs: Free

Onsite at Schools: Yes. • Some HATCH support groups meet at HISD high school campuses.

Languages: English, Spanish, Vietnamese

Direct Services: Provides a safe and welcoming place for lesbian, gay, bisexual, transgender, questioning, intersex, and allied (LGBTQIA) youth to meet. • Offers social hours, educational program hours, and a one-hour small group support meetings. • Operates the HATCH Line. • Holds weekly peer support groups for LGBTQIA student on select high school campuses. • Provides training and motivation for students who seek to start or expand a Gay Straight Alliance (GSA) on campus.

PFLAG Houston

Address: 5501 Main Street, Houston, TX 77004

Area Served: Houston

Days/Hours: Support Groups: Sunday, 1:30pm-4:30pm. • Meetings: Second Sunday each month.

Contact: Tim Suenram, President

Phone: Helpline: 713-46PFLAG or 713-467-3524.

Fax: Not available

Email: Education: education@pflaghouston.org. • Advocacy: advocacy@pflaghouston.org.

Website: <http://www.pflaghouston.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 12-17 and adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Trained volunteer community leaders present and provide training for school staff and help create model policy and creative programs that address bullying, harassment, and discrimination.

Languages: English

Direct Services: Provides confidential help to families and friends to understand sexual orientation and gender identity while helping to raise awareness and acceptance. • Provides support, education, and advocacy to students, parents, families, friends, and educators to help them create a learning environment that is conducive to the educational success of all students. • Has a lending library. • Also offers a speakers bureau.

Positive Efforts Inc.

Address: 7135 West Tidwell Road, Building M Suite 102, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Barbara Joseph, Executive Director

Phone: 713-812-0044

Fax: 713-957-1542

Email: Not available

Website: <http://www.positiveefforts.org>

Local Bus Routes: 45

Ages/Grades Served: All ages

Eligibility: Focuses efforts on providing culturally competent services to high-risk African-American and Latino/Hispanic communities.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides testing, health education, risk reduction, substance abuse treatment, mental health services, and information and referral services. • Also offers a speakers bureau.

Savoy Hope Foundation

Area Served: Houston

Location	Address	Phone	Fax	Hours	Bus Routes
Office	6200 Savoy Street, Houston, TX 77036	713-778-1300	713-839-7156	Monday-Friday, 8am-6pm	9, 47, 152, 153
Bellaire Community Health Center	6800 West Loop South, Suite 560, Bellaire, TX 77401	713-839-7111	713-839-7156	Monday-Friday, 8am-6pm	2, 33
Greenspoint Community Health Center	255 Northpoint Drive, Suite 200, Houston, TX 77060	832-300-8040	832-300-8041	Monday-Friday, 8am-6pm	56, 85, 99, 102

Contact: Not available

Email: info@offeringhope.org

Website: <http://offeringhope.org/hiv-specialty-care>

Ages/Grades Served: All ages

Eligibility: Must have been diagnosed with human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS).

Costs: Costs vary. • Accepts all insurance plans and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, French, Portuguese, Spanish, Vietnamese

Direct Services: Offers medical care for persons diagnosed with human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS). • Provides dental care, eye care, healthcare, prevention care, and a pharmacy.

The Center for AIDS Information and Advocacy

Address: 1415 California Street, 2nd Floor, Houston, TX 77006

Area Served: Harris County

Days/Hours: Monday-Friday, 9am-5pm

Contact: Not available

Phone: 713-527-8219

Fax: 713-521-3679

Email: info@centerforaids.org

Website: <http://www.centerforaids.org>

Local Bus Routes: 56, 82

Ages/Grades Served: Adults ages 18+

Eligibility: Recommends an appointment.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Promotes participation in studies of vaccines for human immunodeficiency virus (HIV). • Provides advocacy training for HIV-positive persons. • Provides brochures and other information for HIV-positive persons and persons at-risk of HIV.

Transgender Center

Address: 604 Pacific Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Thursday, 7:30am-6:30pm and Friday, 8am-1pm

Contact: Not available

Phone: Helpline: 713-520-8586.

Fax: 713-583-5400

Email: info@tfahouston.com

Website: <http://tfahouston.com>

Local Bus Routes: 56, 82

Ages/Grades Served: Primarily adults, ages 18+

Eligibility: Requires completing an intake form for some services. • Does not require an intake for human immunodeficiency virus (HIV) testing or attending a support group. • Must speak with or meet with a representative before attending a Transgender Center meeting. • Accepts walk-ins.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Helps persons who are dealing with issues relating to cultural gender stereotypes. • Provides support groups, testing for human immunodeficiency virus (HIV), and other services. • Offers a library and an archive on transgender history.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org