



**Family and Community Engagement**  
EMPOWERING FAMILIES. ADVANCING LEARNING.

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# 2018 COMMUNITY RESOURCE GUIDE

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HOME SAFETY

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Interim Superintendent of Schools

# Houston Independent School District Board of Education

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## **Family and Community Engagement Department**

4400 West 18<sup>th</sup> Street, Houston, Texas 77092

[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [FACE@HoustonISD.org](mailto:FACE@HoustonISD.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

## HOME SAFETY

### Home Safety:

1. American Red Cross of Greater Houston – Home Fire Safety
2. Center for Safe and Secure Schools
3. Center Point Energy
4. ChildBuilders
5. City of Houston – Keep Houston SAFE
6. City of Houston – Office of Emergency Management
7. Crime Stoppers of Houston Inc.
8. Galveston Island Beach Patrol
9. Harris County Public Health and Environmental Services
10. Harris County Sheriff’s Office – CloseWatch Harris County
11. Houston Fire Department
12. Houston Fire Museum
13. Houston Independent School District
14. Houston Police Department
15. Houston Society for the Prevention of Cruelty to Animals
16. METRO – Rail Safety
17. National Center for Missing and Exploited Children – Texas Regional Office
18. Safe Kids Greater Houston
19. Texas Center for the Missing
20. Texas Children’s Hospital
21. Texas Department of Family and Protective Services – Help and Hope
22. Texas Department of Public Safety
23. Texas Department of State Health Services – Safe Sleep for Babies Program
24. Texas Poison Control Network
25. We Care Inc.
26. YMCA of Greater Houston – Water Wise Program

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-8300	All ages	Free	Yes	English, Spanish
2	713-696-2127	Grades PK-12	Costs vary	Yes	English
3	713-659-2111 713-207-6923	Grades K-12 and Adults ages 18+	Free	Yes	English, Spanish
4	713-481-6555	Grades PK-12	Costs vary	Yes	English, Spanish
5	713-308-3200	All ages	Free	No	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
6	311 713-884-4554	Ages 13-17 and Adults ages 18+	Free	Yes	Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese
7	713-521-4600 832-849-1585	Grades PK-12	Free	Yes	English, Spanish
8	409-763-4769	All ages	Free	Yes	English
9	713-439-6246	All ages	Costs vary	Yes	English, Spanish, Vietnamese
10	832-529-6797	All ages	Free	No	English, Spanish
11	832-394-6936	All ages	Free	Yes	English, Spanish
12	713-524-2526	Ages 2-17 and Adults ages 18+	Costs vary	No	English
13	713-556-6000	Grades PK-12	Free	Yes	Arabic, English, Spanish, Vietnamese
14	311 713-884-3131	All ages	Free	No	Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
15	713-869-7722 Ext. 143	Grades PK-12	Costs vary	Yes	English, Spanish
16	713-635-4000	Grades PK-5	Free	Yes	Arabic, Chinese, English, Spanish, Urdu, Vietnamese
17	512-465-2156	Ages 5-17	Free	Yes	English, Spanish
18	832-842-3482	Ages 0-13	Free	No	English, Spanish
19	713-599-0235	Grades 6-12 and Ages 3-8	Free	Yes	English, Spanish
20	832-824-1000	Ages 0-17	Free	No	English, Spanish
21	512-438-4800	Ages 0-17	Free	No	English, Spanish
22	512-424-2000	All ages	Free	Yes	English, Spanish
23	512-776-7373	Ages 0-2	Free	No	English, Spanish
24	800-222-1222	All ages	Free	Yes	Arabic, Chinese, English, Spanish, others
25	713-664-2273	Adults ages 18+	Costs vary	No	English
26	832-484-9622 (See profile list.)	All ages	Costs vary	Yes	English

### American Red Cross of Greater Houston – Home Fire Safety

**Address:** 2700 Southwest Freeway, Houston, TX 77098

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Steve Vetrano, Regional Chapter Executive Officer

**Phone:** 713-526-8300

**Fax:** Not available

**Email:** General questions: <http://www.redcross.org/contact-us/general-inquiry>.

**Website:** <http://www.redcross.org/local/texas/gulf-coast/local-chapters/houston>

**Local Bus Routes:** 9, 25, 27

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Provides an online request form for home smoke alarms.

**Costs:** Free

**Onsite at Schools:** Yes. • Local Red Cross chapters help in creating Red Cross Clubs at any school level.

**Languages:** English, Spanish

**Direct Services:** Installs smoke alarms in homes that do not have them. • Offers training about home fire safety. • Provides a home fire safety checklist and tips for a home fire escape plan. • Also offers training for students in first aid and cardiopulmonary resuscitation (CPR).

### Center for Safe and Secure Schools

**Address:** 6005 Westview Drive, Houston, TX 77055

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-4:30pm

**Contact:** Ecomet Burley, Director

**Phone:** 713-696-2127

**Fax:** 713-696-8211

**Email:** [eburley@hcde-texas.org](mailto:eburley@hcde-texas.org)

**Website:** <http://www.safeandsecureschools.org/default.aspx>

**Local Bus Routes:** 33, 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Online materials are available to the general public.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Conducts school facility safety audits in member school districts.

**Languages:** English, Spanish

**Direct Services:** Provides resources about bullying prevention, school violence prevention, youth gang prevention, and prevention of child abductions. • Conducts school facility safety audits. • Provides tips about safety while walking to school, school bus safety, and safety while using the Internet and social media.

### Center Point Energy

**Address:** PO Box 4981, Houston, TX 77210

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-7:30pm.

**Contact:** Geoffrey Castro, Program Manager

**Phone:** Office: 713-659-2111 or 800-752-8036. • Speakers: 713-207-6923.

**Fax:** Not available

**Email:** [geoffrey.castro@centerpointenergy.com](mailto:geoffrey.castro@centerpointenergy.com)

**Website:** <http://www.centerpointenergy.com/en-us/residential/safety/electric-safety?sa=ho>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Grades K-12 and adults ages 18+

**Eligibility:** Requires at least 21 days of advance notice for speaker requests. • Provides an online speaker request form and a brochure about its speakers.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about safety at schools and to parent groups.

**Languages:** English, Spanish

**Direct Services:** Presents for 30-45 minutes about indoor electrical safety (electrical outages, use of electrical appliances, proper wiring, circuit breakers, fuse boxes, space heaters, portable generators) and outdoor electrical safety (electric meters, fallen electrical wires, guy wires, pad-mount transformers, power lines, utility poles). • Offers speakers about energy conservation, natural gas safety, smart meters, and hurricane preparedness. • Offers safety and career day speakers and demonstrations for Grades K-5 and free teacher materials for Grades K-12.

### ChildBuilders

**Address:** 2425 Fountain View Drive, Suite 210, Houston, TX 77057

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Amanda Siroosian, Program Director

**Phone:** 713-481-6555

**Fax:** 713-481-6548

**Email:** [childbuilders@childbuilders.org](mailto:childbuilders@childbuilders.org)

**Website:** <http://childbuilders.org/training/safety-education>

**Local Bus Routes:** 32, 49, 82

**Ages/Grades Served:** We Help Ourselves Program: Grades K-12. • Stand Strong Stay Safe Program: Grades PK-1.

**Eligibility:** No area restrictions.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Child safety programs operate at 28 HISD campuses.

**Languages:** English, Spanish

**Direct Services:** Provides personal safety education and relationship education. • Grades PK-1: curriculum explores child abuse, emotional abuse, bullying, and kidnapping with children; uses videos and puppets to present material. • Grades 3-12: curriculum explores depression, sexual harassment, eating disorders, running away, domestic violence, and peer pressure; uses videos to spur discussion. • Provides parent education for high school students • Presents 45- to 90-minute workshops about child safety, dating violence, healthy relationships, internet safety, parenting, and resilience.

## City of Houston – Keep Houston SAFE

**Address:** 1200 Travis Street, Suite 2100, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** 713-308-3200

**Fax:** Not available

**Email:** [Gang.Reduction@houstonpolice.org](mailto:Gang.Reduction@houstonpolice.org) (to report gang activity)

**Website:** [http://www.houstontx.gov/police/keep\\_houston\\_safe](http://www.houstontx.gov/police/keep_houston_safe)

**Local Bus Routes:** 40, 85, 160

**Ages/Grades Served:** All ages

**Eligibility:** Online materials are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

**Direct Services:** Provides online materials about crime prevention (burglary, domestic violence, gangs, identity theft, robbery, sexual assault). • Provides materials about child safety, Internet safety, pedestrian safety, and personal safety. • Also provides information about citizen patrols and police volunteer programs.

## City of Houston – Office of Emergency Management

**Address:** 5320 North Shepherd Drive, Houston, TX 77091

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-5pm, and on weekends and evenings pending speaker availability.

**Contact:** Michael Walter, Public Information Officer

**Phone:** 713-884-4554 or 311

**Fax:** 713-884-4545

**Email:** [Michael.Walter@houstontx.gov](mailto:Michael.Walter@houstontx.gov)

**Website:** <http://houstontx.gov/oem>

**Local Bus Routes:** 27, 40, 44

**Ages/Grades Served:** Ages 13-17 and adults ages 18+

**Eligibility:** Requires at least two weeks of advance notice for speaker requests. • Requires an audience of at least 30 persons and a facility large enough for it. • Note that OEM offices are in a secure facility not open to the public.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present at schools and to parent groups.

**Languages:** Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese

**Direct Services:** Offers Disaster Preparedness Guides for families and 30- to 60-minute presentations for students. • Provides Guides in eight languages and offers presentations in English or Spanish. • Presentations and Guides both cover disaster preparedness as a whole, emergency kits, emergency plans, evacuation routes, and tips for staying informed. • A Ready Super Heroes Program also supports teachers who conduct disaster preparedness education in the classroom.

## Crime Stoppers of Houston Inc.

**Address:** 3001 Main Street, Houston, TX 77002

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 9am-5pm. • Speakers: Anytime pending speaker availability.

**Contact:** Michelle Sacks, Safe School Program Manager

**Phone:** General questions: 713-521-4600. • Safe School Program: 832-849-1585.

**Fax:** 713-521-0402

**Email:** General questions: [info@crime-stoppers.org](mailto:info@crime-stoppers.org). • Safe School Program: [msacks@crime-stoppers.org](mailto:msacks@crime-stoppers.org).

**Website:** <http://crime-stoppers.org/our-programs/safe-school-program>

**Local Bus Routes:** 700 (METRO rail), 85, 261, 283

**Ages/Grades Served:** Grades PK-12

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** Yes. • Offers the Safe School Program to all schools. • Offers speakers about child safety topics to present to parents and students at schools and other community organizations.

**Languages:** English

**Direct Services:** Offers a program about public safety and campus security for middle school and high school campuses. • Also offers a program about citizenship, respect, and safety for school campuses that serves Grades PK-6. • Offers 20- to 60-minute presentations to parents and students about child safety topics such as bullying, child abuse and neglect, domestic violence, drugs on campus, human trafficking, Internet safety, school violence, teenage dating safety, and underage drinking. • Also publishes monthly safety tips, which are available online.

### Galveston Island Beach Patrol

**Address:** 301 Seawall Boulevard, Galveston, TX 77550

**Area Served:** Greater Houston

**Days/Hours:** Speakers: Monday-Friday, 9am-3pm if staff is available.

**Contact:** Kara Harrison, Lieutenant

**Phone:** 409-763-4769

**Fax:** 409-763-5868

**Email:** General questions: [beachpatrol@galvestonparkboard.org](mailto:beachpatrol@galvestonparkboard.org). • Speakers:

[kharrison@galvestonparkboard.org](mailto:kharrison@galvestonparkboard.org).

**Website:** <http://texasbeachsafety.org/water-safety>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Focuses on elementary schools, but can present to secondary schools.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present water safety talks to school assemblies, Health and Physical Education classes, and parent groups.

**Languages:** English

**Direct Services:** Offers 45-minute, interactive, large-group presentations about water safety and offers shorter presentations for individual classes. • Provides water safety educational activities and supporting educational materials, and offers 12 water safety tips on its website.

### Harris County Public Health and Environmental Services

**Address:** 2223 West Loop South, Houston, TX 77027

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Sandy Kachur, Senior Public Information Officer

**Phone:** 713-439-6246

**Fax:** 713-439-6317

**Email:** General questions: [skachur@hcphe.org](mailto:skachur@hcphe.org). • Health fairs: [healthfairrequest@hcphe.org](mailto:healthfairrequest@hcphe.org).

**Website:** <http://publichealth.harriscountytx.gov>

**Local Bus Routes:** 33

**Ages/Grades Served:** All ages

**Eligibility:** All onsite services are by appointment only. • No walk-ins.

**Costs:** Costs vary. • Some services are free. • Charges fees on a sliding scale based on income. • Accepts Medicaid. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Clinics offer school-based dental education.

**Languages:** English, Spanish, Vietnamese



**Direct Services:** Promotes health literacy and public health and safety for families and communities on the topics of clean water, healthy dining choices, infant and child nutrition, physical activity, prevention of chronic diseases, tobacco cessation, and other topics. • Manages the Harris County Youth Risk Behavior Survey.

### Harris County Sheriff's Office – CloseWatch Harris County

**Address:** 1200 Baker Street, Houston, TX 77002  
**Area Served:** Harris County  
**Days/Hours:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** Non-Emergency: 713-221-6000. • Tip Line: 832-529-6797.  
**Fax:** Not available  
**Email:** Not available  
**Website:** <http://www.closewatchharriscounty.com>  
**Local Bus Routes:** 700 (METRO rail), 51, 52, 85, 214  
**Ages/Grades Served:** All ages  
**Eligibility:** Must have a mobile device or a personal computer.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Supports anonymous tips about crimes or suspicious activities from citizens to law enforcement officers. • Offers a quick tips option and a complete tips option. • Uses cell phones, tablets, or laptops. • Sends text, videos, and photographs.

### Houston Fire Department

**Address:** 600 Jefferson Street, Houston, TX 77002  
**Area Served:** Houston  
**Days/Hours:** Office: Monday-Friday, 8am-4pm. • Speakers: Monday-Friday, 8am-4pm.  
**Contact:** Diana Cardenas  
**Phone:** 832-394-6936  
**Fax:** 713-466-8396  
**Email:** [diana.cardenas@houstontx.gov](mailto:diana.cardenas@houstontx.gov)  
**Website:** [http://houstontx.gov/fire/community\\_interaction/pubedform.html](http://houstontx.gov/fire/community_interaction/pubedform.html)  
**Local Bus Routes:** 85, 161, 162, 219  
**Ages/Grades Served:** All ages  
**Eligibility:** Speaker events must occur on Monday-Friday, 8am-4pm. • Must provide at least four weeks of advance notice for speaker requests. • Provides an online form to request speakers.  
**Costs:** Free  
**Onsite at Schools:** Yes. • Speakers present at schools and participate in health fairs.  
**Languages:** English, Spanish  
**Direct Services:** Offers 45- to 60-minute presentations about general fire safety and fire extinguisher training with hands-on demonstrations. • Can schedule presentations on weekends or evenings only on a case-by-case basis. • Offers two- to four-hour Mobile Safety Trailer visits (Grade 3 only). • Also offers 30- to 60-minute on-campus fire safety puppet shows (Grades PK-1 only). • Presents at schools and health fairs.

### Houston Fire Museum

**Address:** 2403 Milam Street, Houston, TX 77006  
**Area Served:** Houston  
**Days/Hours:** Tuesday-Saturday, 10am-4pm  
**Contact:** Tiara Sanchez, Operations Manager  
**Phone:** 713-524-2526  
**Fax:** 713-520-7566  
**Email:** [tiara@houstonfiremuseum.org](mailto:tiara@houstonfiremuseum.org)

**Website:** <http://www.houstonfiremuseum.org/fire-safety>

**Local Bus Routes:** 44, 85, 219

**Ages/Grades Served:** Ages 2-17 and adults ages 18+

**Eligibility:** Museum is open to the general public. • Online resources are available to the general public.

**Costs:** Costs vary. • Online home fire safety and fire prevention tips are free to the public. • Museum admission is \$2 for ages 2-12, \$5 for ages 13-64, and \$4 for adults ages 65+. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides online home safety tips about burglar bars, smoke alarms, and creating and practicing home escape plans. • Presents exhibits about the history of firefighting in Houston and offers museum tours for groups of 10-30 persons.

### Houston Independent School District

**Address:** 4400 West 18th Street, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Lenny Schad

**Phone:** 713-556-6000

**Fax:** Not available

**Email:** [lschad@HoustonISD.org](mailto:lschad@HoustonISD.org)

**Website:** <http://www.HoustonISD.org/cybersafety>

**Local Bus Routes:** 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Online cyber safety resources are available to the general public. • Services are open to HISD schools and the communities they serve.

**Costs:** Free

**Onsite at Schools:** Yes. • Provides services directly to HISD schools.

**Languages:** Arabic, English, Spanish, Vietnamese

**Direct Services:** Provides information about digital citizenship, cyber bullying, online security, safe gaming, and sexting. • Offers extensive family cyber safety tips for children and families at all school levels. • Maintains a digital citizenship wiki for classroom teachers.

### Houston Police Department

**Address:** 1200 Travis Street, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** 713-884-3131 (non-emergency) or 311. • If a caller is in immediate danger, call 911.

**Fax:** Not available

**Email:** Not available

**Website:** <http://www.houstontx.gov/police/robbery/homesafety.htm>

**Local Bus Routes:** 40, 85, 160

**Ages/Grades Served:** All ages

**Eligibility:** Home safety tips and other online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

**Direct Services:** Provides many tips about home safety, personal safety, and vehicle safety. • Works cooperatively with the public to prevent crime, enforce the law, preserve the peace, and provide a safe environment.

## Houston Society for the Prevention of Cruelty to Animals

**Address:** 900 Portway Drive, Houston, TX 77024

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 11am-7pm, Saturday-Sunday, 11am-6pm. • Injured Animal Ambulance: Monday-Sunday, 9am-5pm. • Speakers: Monday-Friday, 8am-5pm.

**Contact:** Margo Faulkner, Community Education Manager

**Phone:** Office: 713-869-7722 Ext. 143. • Injured Animal Ambulance: 713-880-4357.

**Fax:** 713-869-5857

**Email:** [info@houstonspca.org](mailto:info@houstonspca.org)

**Website:** <http://www.houstonspca.org/programs-and-services/community-outreach>

**Local Bus Routes:** 85

**Ages/Grades Served:** Grades PK-12

**Eligibility:** Requires appointments for shelter tours.

**Costs:** Costs vary. • Requests donations of \$25 or more for shelter tours. • Presentations to schools and parent groups are free. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers animal safety and other presentations for schools and parent groups.

**Languages:** English, Spanish

**Direct Services:** Provides 30- to 45-minute presentations about animal protection, animal safety, animal sciences (anatomy, genetics, and zoology), and environmental education. • Offers shelter tours designed for adult and youth groups. • Offers an on-call injured animal ambulance.

## METRO – Rail Safety

**Address:** 1900 Main Street, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 6am-8pm, Saturday-Sunday, 8am-8pm

**Contact:** Not available

**Phone:** 713-635-4000

**Fax:** Not available

**Email:** Not available

**Website:** <http://www.ridemetro.org/Pages/RailSafety.aspx>

**Local Bus Routes:** 700 (METRO rail), 44, 85, 161, 162, 214, 216, 219

**Ages/Grades Served:** METRO Rail Safety Awareness Program: Grades PK-5.

**Eligibility:** Online rail safety resources are available to the general public. • METRO is open to the general public for most uses.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about railroad safety at schools.

**Languages:** Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Provides online tips about safety on station platforms, exiting and boarding trains, riding trains, and walking and driving near rail lines. • Offers a school safety program about safety around METRO railroad tracks, which is linked to health and safety standards in Texas Essential Knowledge and Skills (TEKS). • Speakers present about railroad safety at schools.

## National Center for Missing and Exploited Children – Texas Regional Office

**Address:** 8668 Spicewood Springs Road, Suite 200, Austin, TX 78759

**Area Served:** Texas

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Joe Rivera, Program Manager of Outreach

**Phone:** 512-465-2156

**Fax:** Not available

**Email:** [NCMEC\\_Texas@ncmec.org](mailto:NCMEC_Texas@ncmec.org)

**Website:** <http://www.missingkids.org/Safety>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 5-17

**Eligibility:** Resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about child safety at schools and other places.

**Languages:** English, Spanish

**Direct Services:** Provides safety education about child abduction, child sexual exploitation, disaster preparedness, digital citizenship, and Internet safety.

### Safe Kids Greater Houston

**Address:** 1919 South Braeswood Boulevard, Suite 2228, Houston, TX 77030

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Inspection stations: Hours vary by location.

**Contact:** Diana Suarez Martinez, Coalition Coordinator

**Phone:** 832-842-3482

**Fax:** Not available

**Email:** [dxsaurez@texaschildrens.org](mailto:dxsaurez@texaschildrens.org)

**Website:** <http://www.safekidsgreaterhouston.org/community-resources>

**Local Bus Routes:** 700 (METRO rail), 56

**Ages/Grades Served:** Ages 0-13

**Eligibility:** Provides an online speaker request form. • Requires advance notice of at least 60 days for a car seat event and advance notice of at least 30 days for other speaker requests. • Requires an appointment for car seat check-ups at its 44 community locations.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Based at Texas Children's Hospital, provides information about bicycle safety, pedestrian safety, child passenger safety, fire safety, home safety, and water safety. • Provides 44 inspection stations in its service area.

### Texas Center for the Missing

**Address:** 3311 Richmond Avenue, Suite 315, Houston, TX 77098

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-4pm. • Amber alerts: Monday-Sunday, 24 hours/day.

**Contact:** Beth Alberts, Chief Executive Officer

**Phone:** 713-599-0235

**Fax:** Not available

**Email:** [support@tcftm.org](mailto:support@tcftm.org)

**Website:** <http://centerforthemissing.org/our-programs>

**Local Bus Routes:** 25, 84

**Ages/Grades Served:** Internet safety: Grades 6-12. • Child safety: Ages 3-8.

**Eligibility:** Requires an appointment for office visits. • Provides an online form to request speakers.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present at schools, health fairs, and other places.

**Languages:** English, Spanish

**Direct Services:** Provides prevention education programs on using child identification kits, child abduction, and Internet safety. • Offers free child identification kits and child safety checklists in a free mobile app.

### Texas Children's Hospital

**Address:** 6621 Fannin Street, Houston, TX 77030

**Area Served:** Greater Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Not available

**Phone:** 832-824-1000

**Fax:** Not available

**Email:** Not available

**Website:** <https://www.texaschildrens.org/departments/injury-prevention/kohls-safe-home-program>

**Local Bus Routes:** 700 (METRO rail), 56

**Ages/Grades Served:** Ages 0-17

**Eligibility:** Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Helps families to identify common household hazards and to childproof their homes against them. • Provides online tips about water safety, home safety, infant sleep safety, and crib safety.

### Texas Department of Family and Protective Services – Help and Hope

**Address:** 701 West 51st Street, Austin, TX 78751

**Area Served:** Texas

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Not available

**Phone:** 512-438-4800

**Fax:** Not available

**Email:** Not available

**Website:** [http://www.helpandhope.org/Child\\_Safety/default.asp](http://www.helpandhope.org/Child_Safety/default.asp)

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 0-17

**Eligibility:** Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides online resources about water safety for families.

### Texas Department of Public Safety

**Address:** 5805 North Lamar Boulevard, Austin, TX 78752

**Area Served:** Texas

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Not available

**Phone:** Customer service: 512-424-2000.

**Fax:** Not available

**Email:** [media@dps.texas.gov](mailto:media@dps.texas.gov)

**Website:** <https://www.txdps.state.tx.us/tle/awareness.htm>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about safety at schools.

**Languages:** English, Spanish

**Direct Services:** Provides information about bicycle safety, pedestrian safety, child passenger safety, overall traffic safety, Internet safety, personal safety, crime prevention, and drug awareness.

## Texas Department of State Health Services – Safe Sleep for Babies Program

**Address:** PO Box 149347, Austin, TX 78765

**Area Served:** Texas

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Not available

**Phone:** 512-776-7373

**Fax:** 512-458-7658

**Email:** [titlev@dshs.texas.gov](mailto:titlev@dshs.texas.gov)

**Website:** <http://www.dshs.texas.gov/mch>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Ages 0-2

**Eligibility:** No area restrictions. • Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides online access to a safe sleep checklist and a safe sleep fact list. • Offers a community training guide about safe sleep for babies.

## Texas Poison Control Network

**Address:** 301 University Boulevard, Galveston, TX 77555

**Area Served:** Texas

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Norma Valle, Poison Control Program Director

**Phone:** Hotline: 800-222-1222.

**Fax:** Not available

**Email:** General questions: [info@poisoncontrol.org](mailto:info@poisoncontrol.org). • Program: [norma.marrero@csec.texas.gov](mailto:norma.marrero@csec.texas.gov).

**Website:** <http://poisoncontrol.org/education>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present at schools and at health fairs.

**Languages:** Arabic, Chinese, English, French, Haitian Creole, Hmong, Korean, Polish, Portuguese, Russian, Spanish, Thai, Vietnamese, and 150+ other languages

**Direct Services:** Operates at the Southeast Texas Poison Center. • Provides emergency treatment information and prevention education about medication safety, poisonings, and toxic exposures. • Provides poison prevention tips for all rooms in a home. • Also provides information about food safety and holiday safety.

## We Care Inc.

**Address:** 6220 Westpark Drive, Suite 101, Houston, TX 77057

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 9am-5pm. • First aid: Sunday, 9am-11am. • Cardiopulmonary resuscitation (CPR): Sunday, 11am-2pm.

**Contact:** Albertha Lewis, Chief Executive Officer

**Phone:** 713-664-2273

**Fax:** 713-664-1836

**Email:** [wecareinc@sbcglobal.net](mailto:wecareinc@sbcglobal.net)

**Website:** <http://www.wecareinc.org>

**Local Bus Routes:** 9, 47

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Requires proof of identity. • May also require proof of emergency, proof of income, proof of homelessness, or proof of unemployment. • Requires an application for food assistance.

**Costs:** Costs vary. • Basic first aid: \$30. • Cardiopulmonary resuscitation (CPR) and first aid: \$35. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides home safety courses in first aid and cardiopulmonary resuscitation (CPR). •

Provides emergency food assistance to persons in need, and provides nutrition education and outreach to childcare providers.

### YMCA of Greater Houston – Water Wise Program

**Area Served:** Greater Houston

Location	Address	Phone	Email	Bus Routes
Office	2600 North Loop West, Suite 300, Houston, TX 77092	713-758-9180	<a href="mailto:Paul.Bady@ymcahouston.org">Paul.Bady@ymcahouston.org</a>	26, 89
Cossaboom	7903 South Loop East, Houston, TX 77012	713-643-4396	<a href="mailto:Bruce.Jacobs@ymcahouston.org">Bruce.Jacobs@ymcahouston.org</a>	50, 76
Foster	1234 West 34th Street, Houston, TX 77018	713-869-3378	<a href="mailto:Kelly.Hood@ymcahouston.org">Kelly.Hood@ymcahouston.org</a>	30, 36
Houston Texans	5202 Griggs Road, Houston, TX 77021	713-748-5405	<a href="mailto:Alexander.Oveal@ymcahouston.org">Alexander.Oveal@ymcahouston.org</a>	900 (METRO rail), 80
Northeast	7901 Tidwell Road, Houston, TX 77028	713-633-0530	<a href="mailto:Demetta@ymcahouston.org">Demetta@ymcahouston.org</a>	3, 45, 78
Tellepsen	808 Pease Street, Houston, TX 77002	713-659-8501	<a href="mailto:Manuelv@ymcahouston.org">Manuelv@ymcahouston.org</a>	700 (METRO rail), 85, 160
Trotter	1331 Augusta Drive, Houston, TX 77057	713-781-1061	<a href="mailto:Paige.Zabransky@ymcahouston.org">Paige.Zabransky@ymcahouston.org</a>	32, 47, 49
Weekley	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	<a href="mailto:Ashley.Bradford@ymcahouston.org">Ashley.Bradford@ymcahouston.org</a>	2, 10, 402
Wendel D. Ley	15055 Wallisville Road, Houston, TX 77049	281-458-7777	<a href="mailto:Consuelo.Moses@ymcahouston.org">Consuelo.Moses@ymcahouston.org</a>	Not available
West Orem	5801 West Orem Drive, Houston, TX 77085	713-726-1606	<a href="mailto:Daniel.Rangel@ymcahouston.org">Daniel.Rangel@ymcahouston.org</a>	49

**Days/Hours:** Office: Monday-Friday, 9am-5pm. • Program hours and water safety speaker availability vary from one YMCA location to another. • Call for specific times and speaker availability.

**Contact:** Office: Paul Bady, Youth Development Director for Aquatics. • Cossaboom: Bruce Jacobs, Youth Development Director. • Foster: Kelly Hood, Youth Development Director. • Houston Texans: Alexander Oveal, Jr., Youth Development Director. • Northeast: Demetta Landry, Community Executive Director. • Tellepsen: Manuel Villa, Senior Director of Aquatics. • Trotter: Paige Zabransky, Aquatics Director. • Weekley: Ashley Bradford, Aquatics Director. • Wendel D. Ley: Consuelo Moses, Youth Development Director. • West Orem: Daniel Rangel, Youth Development Director.

**Fax:** 713-758-9140

**Website:** <https://www.ymcahouston.org/aquatics/ymca-water-wise>

**Ages/Grades Served:** All ages

**Eligibility:** Focuses on residents in apartment communities affiliated with the Houston Apartment Association.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers present about water safety at schools and to parent groups.

**Languages:** English

**Direct Services:** Offers 20- to 45-minute presentations about topics related to water safety awareness, such as how to protect young swimmers, how to prevent drowning, and how to choose a personal flotation device (such as a life vest).

## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it



**FACE PRODUCT EVALUATION FORM**

**Overall, how satisfied are you with this FACE product?**

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

**Compared to other products of which you are aware, would you say that this FACE product is:**

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

**Will you use this FACE product again?**

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

**How likely are you to recommend this FACE product to others?**

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

**Based upon your experience with this product, how likely are you to use other FACE products?**

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)  
Houston Independent School District (HISD)  
4400 West 18<sup>th</sup> Street  
Houston, TX 77092  
713-556-7290 (main)  
713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)