



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2018 COMMUNITY RESOURCE GUIDE

GENERAL EDUCATION DEVELOPMENT



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

GENERAL EDUCATION DEVELOPMENT

General Education Development:

1. ALAR Institute Inc.
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5. Community Family Centers
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20. Turner-Provost Institute Adult Education Programs
21. West Houston Assistance Ministries

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	281-669-7633	Adults ages 18+	Costs vary	Yes	English, Spanish
2	713-686-4400	Adults ages 18+	Free	No	English, Spanish
3	713-667-9400 713-273-3701 713-640-7100 713-380-2260 713-315-6400	Adults ages 18+	Costs vary	No	English, Spanish
4	832-393-4145 832-395-0895 832-393-4200 832-393-4700 832-395-3380 832-395-9900 832-395-0069	Adults ages 18+	Costs vary	No	English, Spanish
5	713-923-2316 713-773-9900	Ages 16-17 and Adults ages 18+	Free	No	English, Spanish
6	713-747-9255	Adults ages 18+	Free	No	English, Spanish
7	713-393-4782	Adults ages 18+	Free	No	English, Spanish
8	713-692-6216	Adults ages 18+	Free	No	English, Spanish
9	713-640-8200 713-670-5518	Age 17 and Adults ages 18+	Free	No	English, Spanish
10	713-718-5400 713-718-8300 713-718-8000 713-718-5700 713-718-7800	Adults ages 18+	Free	No	English, French, German, Khmer, Lao, Persian, Russian, Spanish, Thai, Vietnamese
11	832-393-1313	Adults ages 18+	Free	No	Arabic, English, Spanish, Vietnamese
12	832-537-8249 713-588-1451	Adults ages 18+	Costs vary	No	English, Spanish
13	713-468-4516	Adults ages 18+	Free	No	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
14	713-454-6464	Grades 6-12 and Adults ages 18+	Free	No	English, Spanish
15	281-885-4555 281-885-4616	Adults ages 18+	Free	Yes	English, Spanish
16	832-962-4247	Adults ages 18+	Free	No	English, Spanish
17	281-542-2020 281-478-3634	Adults ages 18+	Costs vary	No	English, Spanish
18	832-428-9909	Adults ages 18+	Costs vary	No	English
19	713-929-2330	Adults ages 18+	\$20	Yes	English, French, Spanish
20	832-209-1360	Adults ages 18+	Costs vary	No	English
21	713-977-9942	Adults ages 18+	Free	No	English, Spanish

ALAR Institute Inc.

Address: 6420 Richmond Avenue, Houston, TX 77057

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-10pm

Contact: Patricia Donatti, Executive Director

Phone: 281-669-7633

Fax: 281-558-7402

Email: pdonatti@alarnet.org

Website: <http://www.alarnet.org/ged.html>

Local Bus Routes: 25, 47

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers adult education programs at 51 HISD campuses.

Languages: English, Spanish

Direct Services: Offers 120 hours of classes for General Education Development (GED). • Also offers classes for Adult Basic Education (ABE), citizenship, computer literacy, English as a Second Language (ESL), parent education, and Spanish as a Second Language (SSL).

AVANCE Houston Inc.

Address: 4503 Mangum Road, Houston, TX 77092

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • General Education Development (GED) classes: Monday-Friday, 9am-12pm.

Contact: Dora Hinojosa, Adult Education Program Manager

Phone: 713-686-4400

Fax: 713-812-9829

Email: dhinojosa@avancehouston.org

Website: <http://www.avancehouston.org/ged>

Local Bus Routes: 23, 85

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, and an application. • Classes are for adults who have children in AVANCE programs.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for English as a Second Language (ESL) and Adult Basic education (ABE), as well as programs in child education, early childhood education, fatherhood education, and parent education.

BakerRipley

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Office	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	Monday-Friday, 9am-5pm	33, 65
Baker-Ripley Neighborhood Center	6500 Rookin Street, Houston, TX 77074	713-273-3701	Monday-Friday, 8am-9pm, Saturday, 8am-2pm	9, 47, 402
Harbach-Ripley Neighborhood Center	6225 Northdale Street, Houston, TX 77087	713-640-7100	Monday 9am-7pm, Tuesday, 9am-6pm, Wednesday, 9am-7pm, Thursday-Friday, 9am-6pm	50, 73
Leonel Castillo Community Center	2101 South Street, Houston, TX 77009	713-380-2260	Monday-Friday, 9am-8pm, Saturday, 9am-2pm	700 (METRO rail), 44, 66

Contact: Claudia Aguirre-Vasquez, Senior Vice President and Chief Program Officer

Fax: 713-669-5236

Email: president@bakerripley.org

Website: <http://www.bakerripley.org/locations>

Ages/Grades Served: Adults ages 18+

Eligibility: Requirements vary by program. • Call to ask about specific requirements.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for Adult Basic Education (ABE), computer literacy, and English as a Second Language (ESL). • Also offers Head Start, youth clubs, after school programs, summer day programs, immigration and citizenship services, nutrition education, and community gardens.

City of Houston – Multi-Service Centers

Area Served: Houston

Location	Address	Phone	GED Days/Hours	Bus Routes
Acres Homes	6719 West Montgomery Road, Houston, TX 77091	832-393-4145	Monday-Wednesday, 8:30am-12:30pm	30, 44
Denver Harbor	6402 Market Street, Houston, TX 77020	832-395-0895	Monday-Friday, 8am-9pm	11, 48, 80
Hiram Clarke	3810 West Fuqua Street, Houston, TX 77045	832-393-4200	Monday-Wednesday, 9:30am-1:30pm	14
Kashmere	4802 Lockwood Drive, Houston, TX 77026	832-393-4700	Monday-Thursday, 9am-12pm	26, 80
Magnolia	7037 Capitol Street, Houston, TX 77011	832-395-3380	Friday, 9am-1pm	20, 50
Southwest	6400 High Star Drive, Houston, TX 77074	832-395-9900	Tuesday-Thursday, 6pm-8:30pm	9, 47
Sunnyside	9314 Cullen Boulevard, Houston, TX 77051	832-395-0069	Monday-Wednesday, 9:30am-1pm	29, 87

Contact: Acres Homes: Lakeisha West. • Denver Harbor: Jesse Rodriguez. • Hiram Clark: Corey Garrett. • Kashmere: Not available. • Magnolia: Miguel Leijia, Jr. • Southwest: Sandra Rodriguez. • Sunnyside: Adriane Hatchett.

Fax: Acres Homes: Not available. • Denver Harbor: 832-395-0923. • Hiram Clark: 832-393-4265. • Kashmere: 832-393-5494. • Magnolia: 832-395-3437. • Southwest: 832-395-9951. • Sunnyside: Not available.

Email: webadmin@houstontx.gov

Website: <http://www.houstontx.gov/health/MSC>

Ages/Grades Served: Adults ages 18+

Eligibility: Access to services may require proof of identity, proof of residence, and proof of income. • Call to ask the specific multi-service center about its specific programs related to General Education Development (GED).

Costs: Costs vary. • Some services are no cost, others are low cost. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Services vary by location. • Centers offer varying combinations of classes for Adult Basic Education (ABE), adult literacy, English as a Second Language (ESL), General Education Development (GED), computer literacy, and job readiness.

Community Family Centers

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Community Family Centers	7524 Avenue E, Houston, TX 77012	713-923-2316	Monday-Thursday, 9am-12pm and 6pm-9pm, Friday, 9am-12pm	20, 50
American International University	9999 Richmond Avenue, Houston, TX 77042	713-773-9900	Monday-Thursday, 1:30pm- 4:30pm	47, 152, 153

Contact: Sureya Garcia, Adult Education Coordinator

Fax: 713-923-4243

Email: General questions: info@communityfamilycenters.org. • Program: sgarcia@communityfamilycenters.org.

Website: <http://www.communityfamilycenters.org/education.php>

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires program registration and taking a locator test. • Requires photographic identification (photo ID), proof of identity, and proof of address. • Accepts walk-ins.

Costs: Costs vary. • Registration is \$20. • Class tuition itself is free. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers youth programs at two HISD high schools and school-based services at 18 HISD schools.

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED), and for Adult Basic Education (ABE), English as a Second Language (ESL), and parent education. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals. • Also provides youth/summer programs and a sports and recreation center.

East Side University Village Community Learning Center

Address: 3614 Holman Street, Houston, TX 77004

Area Served: Houston: Third Ward

Days/Hours: Office: Monday-Thursday, 9am-9pm. • General Education Development (GED) classes: Monday-Thursday, 10am-12pm.

Contact: Bracy Johnson, Learning Center Manager

Phone: 713-747-9255

Fax: 713-747-6101

Email: eastsideuniv@gmail.com

Website: <http://www.esuvclc.org/class-schedule.html>

Local Bus Routes: 9, 29, 54

Ages/Grades Served: Adults ages 18+

Eligibility: Must register and apply for financial aid.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for English as a Second Language (ESL), life skills, Spanish language, and workplace readiness. • Provides technical skills training, job training, and after-school computer tutorials for youth.

Gulf Coast Community Services Association Inc.

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • General Education Development (GED) classes: Monday-Thursday, 9am-2pm.

Contact: Nicoletta Battistoni, Client Services Manager

Phone: 713-393-4782 Ext. 720

Fax: 713-343-8701

Email: General questions: info@gccsa.org. • Program: battistonin@gccsa.org.

Website: <https://www.gccsa.org/adult-education-and-literacy/gedabe>

Local Bus Routes: 700 (METRO rail), 8

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income. • Must meet federal income guidelines.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED). • Also offers classes for adult literacy, computer skills, conversational Spanish, and English as a Second Language (ESL).

Harris County Department of Education

Address: 6300 Irvington Boulevard, Houston, TX 77022

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-4pm

Contact: Eduardo Honold, Director

Phone: 713-692-6216

Fax: Not available

Email: adult-education@hcde-texas.org

Website: <http://www.hcde-texas.org/who-we-are/divisions-and-leadership/adult-education>

Local Bus Routes: 26, 79

Ages/Grades Served: Adults ages 18+

Eligibility: Must register in person. • Requires photographic identification (photo ID) for registration.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED) both online and at 65 locations. • Also offers classes for adult literacy, computer skills, and English as a Second Language (ESL).

Houston Center for Literacy

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
Office	2401 Portsmouth Street, Houston, TX 77098	713-777-7323	KaNeesha Allen, Program Coordinator	25, 27
Magnolia	7037 Capitol Street, Suite A, Houston, TX 77011	832-917-2010	Dora Alim, Teacher Aide	20, 50
San Jose	2615 Fannin Street, Houston, TX 77002	713-803-1887	Olga Rojas, Instructional Coordinator	700 (METRO rail), 54, 82, 85
Southwest	6856 Bellaire Boulevard, Houston, TX 77074	832-917-2010	Doris Larry, Lead Learning Center Manager	2, 9, 47

Days/Hours: Monday-Thursday, 8am-5pm and Friday, 8am-12pm

Fax: 713-640-8247

Email: Main Office: kaneesha.allen@houliteracy.org. • Magnolia: dora.alim@houliteracy.org. • San Jose: olga.rojas@houliteracy.org. • Southwest: doris.larry@houliteracy.org.

Website: <http://www.houliteracy.org>

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED). • Offers classes for Adult Basic Education (ABE), computer skills, English as a Second Language (ESL) for non-native speakers, family literacy, and financial education. • Operates three adult literacy demonstration centers.

Houston Community College System

Area Served: Greater Houston

Location	Address	Days/Hours	Phone	Bus Routes
Office	3100 Main Street, BD07, BD08, BD09, Houston, TX 77002	Monday-Friday, 8:30am- 4:30pm	713-718-5400	700 (METRO rail), 82
Northeast	555 Community College Drive, Houston, TX 77013	Monday-Thursday, 8am- 10pm, Friday, 8am-4pm	713-718-8300	11, 97
Northline	401 Northline Mall, Houston, TX 77022	Monday-Thursday, 8am- 10pm, Friday, 8am-4pm	713-718-8000	85
Town and Country	1010 West Sam Houston Parkway North, Houston, TX 77043	Monday-Thursday, 8am- 10pm, Friday, 8am-4pm	713-718-5700	26, 39, 70, 72
Westgate	1550 Foxdale Drive, Houston, TX 77084	Monday-Thursday, 8am- 10pm, Friday, 8am-4pm	713-718-7800	Not available

Contact: David Joost

Fax: 713-718-7617 or 713-718-5377

Email: General questions: hcc.adulteducation@hccs.edu. • Programs: david.joost@hccs.edu.

Website: <http://www.hccs.edu/adult-education/administration>

Ages/Grades Served: Adults ages 18+

Eligibility: Must be a dropout and have parental permission if age 17. • Must be under a court order if age 16. • Requires proof of identity. • Refugee program requires proof of status as a refugee.

Costs: Free

Onsite at Schools: Yes. • Offers Adult Basic Education (ABE) at 12 HISD schools.

Languages: English, French, German, Khmer, Lao, Persian, Russian, Spanish, Thai, Vietnamese

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for English as a Second Language (ESL) and Adult Basic Education (ABE). • Refugee program provides workplace literacy and help with employment status and legal needs.

Houston Public Library – Online Learning Resources

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Thursday, 10am-8pm, Friday-Saturday, 10am-5pm, Sunday, 1pm-5pm

Contact: Rhea Lawson, Executive Director

Phone: 832-393-1313

Fax: Not available

Email: Not available

Website: <http://houstonlibrary.org/research/resources-by-category/250>

Local Bus Routes: 40, 85, 161, 214

Ages/Grades Served: Resources: All ages. • General Education Development (GED): Adults ages 18+.

Eligibility: Requires a Houston Public Library card. • Call for specific hours at a specific branch library.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, Spanish, Vietnamese

Direct Services: Offers online resources for General Education Development (GED) and for practice taking GED tests. • Provides a searchable online database of library events organized by age group, library, and event type. • Operates a system of 31 Neighborhood Libraries, four Regional Libraries, three Special Collection Libraries, four Express Libraries, the HPL Mobile Express, the satellite library located at the Children's Museum of Houston, and the Central Library.

La Raza United – Texas Multicultural Institute

Address: 7037 Capitol Street, Suite E221, Houston, TX 77011

Area Served: Houston: East End

Days/Hours: Office: Monday-Thursday, 8:30am-8:30pm, Friday, 8:30pm-3:30pm. • General Education Development (GED) classes: Friday, 9am-1pm.

Contact: Luis Garcia-Alvarez, President and Chief Executive Officer

Phone: 832-537-8249 or 713-588-1451

Fax: Not available

Email: info@larazaunited.org

Website: <http://www.larazaunited.org/tmi>

Local Bus Routes: 20, 50

Ages/Grades Served: Adults ages 18+

Eligibility: Requires an application and proof of identity. • Requires taking a locator test if a course requires one. • Serves low-income and moderate-income communities with a high number of Latinos and African Americans.

Costs: Costs vary. • Charges \$30 per month to access classes. • May waive access fees for persons who cannot afford it. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for computer literacy and English as a Second Language (ESL). • Also offers handicrafts and job skills.

Memorial Assistance Ministries

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston ZIP Codes: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, and 77092.

Days/Hours: Office: Monday-Friday, 9am-4pm. • General Education Development (GED) classes: Monday, 9am-12pm, Wednesday, 9am-12pm, Friday, 9am-12pm.

Contact: Georgia Kimmel, Vice President of Family Education Programs

Phone: General questions: 713-468-4516. • Programs: 713-574-7534. • Registration: 713-468-4516 Ext. 105.

Fax: 713-468-4702

Email: gkimmel@maministries.org

Website: <http://www.maministries.org/ged>

Local Bus Routes: 26

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and proof of residence. • Requires program orientation and registration.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED). • Offers classes for citizenship, computer literacy, and English as a Second Language (ESL). • Also offers job search and employment assistance and other services. • Offers temporary support for families to meet basic needs: urgent health care, food, clothing, transportation, and shelter.

Mission Milby Community Development Corporation

Address: 2220 Broadway Street, Houston, TX 77012

Area Served: Houston: East End

Days/Hours: General Education Development (GED) classes: Monday-Wednesday, 5:30pm-8:30pm.

Contact: Maria Aguilar, Program Director

Phone: 713-454-6464

Fax: Not available

Email: Not available

Website: <http://www.missionmilby.org/programs.html>

Local Bus Routes: 50, 73

Ages/Grades Served: Grades 6-12 and adults ages 18+

Eligibility: Must live in the service area.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED) and English as a Second Language (ESL). • Also provides computer and Internet instruction, open computer labs, and free wireless Internet access.

Northwest Assistance Ministries

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Harris County. • Some services restricted by ZIP code to: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, and 77389.

Days/Hours: Monday, 9am-4pm, Tuesday, 9am-8:30pm, Wednesday-Friday, 9am-4pm

Contact: Becky Landes, Vice President of Program Services

Phone: General questions: 281-885-4555. • Learning center: 281-885-4616.

Fax: 281-583-5616

Email: vlandes@namonline.org

Website: <http://namonline.org/get-help/learning-center>

Local Bus Routes: 86

Ages/Grades Served: Adults ages 18+

Eligibility: For some services, must live in one of the ZIP codes in the restricted service area.

Costs: Free

Onsite at Schools: Yes. • Offers presentations about violence prevention to schools.

Languages: English, Spanish

Direct Services: Provides classes for General Education Development (GED). • Offers classes for computer skills, English as a Second Language (ESL), financial education, and literacy skills. • Also offers job search and citizenship/naturalization seminars and a health clinic. • Helps with basic needs (clothing, energy bills, shelter, and transportation).

Open Door Mission

Address: 5803 Harrisburg Boulevard, Houston, TX 77011

Area Served: Houston

Days/Hours: Monday-Friday, 7am-10pm, and Saturday, 9am-1pm

Contact: Morgan Chew, Education Manager

Phone: 832-962-4247

Fax: 713-921-4206

Email: General questions: info@opendoorhouston.org. • Programs: mchew@opendoorhouston.org.

Website: <http://www.opendoorhouston.org/programs/education-center>

Local Bus Routes: 800 (METRO rail), 20

Ages/Grades Served: Adults ages 18+

Eligibility: Mission serves men only. • Requires proof of identity. • Must be at least 18 years old and must have at least a fifth-grade reading level. • Requires taking a written test for reading, language, and mathematics. • Must bring proof of identity to the admission test.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers online General Education Development (GED) course work. • Offers basic computer skills classes to the men in its programs to help prepare them for the competitive job market: basic computer operations, typing, Microsoft Word, email, and resume development.

San Jacinto College

Area Served: Greater Houston

Location	Address	Days/Hours	Phone	Bus Routes
Central Campus	8060 Spencer Highway, Pasadena, TX 77505	Monday-Thursday, 6pm-9pm	281-542-2020 281-478-3634	Not available
North Campus	5800 Uvalde Road, Houston, TX 77049	Monday-Thursday, 6pm-9pm	281-542-2020 281-478-3634	Not available
South Campus	3735 Beamer Road, Houston, TX 77089	Monday-Thursday, 6pm-9pm	281-542-2020 281-478-3634	88

Contact: Denise Orand or Rachel Tompkins

Fax: Not available

Email: denise.orand@sjcd.edu or rachel.tompkins@sjcd.edu

Website: <http://www.sanjac.edu/continuing-professional-development/ged-adult-basic-education-test-preparation>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires registration for courses and tutorials.

Costs: Costs vary. • Classes are \$120-\$165. • Four-subject GED prep tutorials are \$395. • GED course and tutorial supplies are \$60. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Offers courses and tutorials for General Education Development (GED).

Stepping Stones to Higher Education

Address: 8313 Southwest Freeway, Suite 110, Houston, TX 77074

Area Served: Houston

Days/Hours: Tuesday, 9am-12pm, Thursday, 9am-12pm, Saturday, 9:30am-12pm

Contact: Shirley Rhodes, Director

Phone: 832-428-9909

Fax: 281-969-8168

Email: Not available

Website: <http://www.steppingstoneshighereducation.com>

Local Bus Routes: 46

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Costs vary. • Application fee is \$125. • Tuition for General Education Development (GED) classes is \$250. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides classes on all five areas of General Education Development (GED).

The Association for the Advancement of Mexican Americans

Area Served: Greater Houston

Location	Address	Days/Hours	Bus Routes
Main Campus	6001 Gulf Freeway, Building C-5, Houston, TX 70023	Monday-Thursday, 9am-1pm, 6pm-9pm	40, 28
Cathedral of Saint Matthews	9101 Airline Drive, Houston, TX 77037	Monday-Thursday, 9am-1pm	56
Sanchez Charter School North	406 East Rittenhouse Street, Houston, TX 77076	Monday-Thursday, 6pm-9pm	40, 56, 79

Contact: Amber Edmonson, Outreach Specialist

Phone: 713-929-2330

Fax: 713-926-8235

Email: General questions: aama@aama.org. • Programs: aedmonson@aama.org.

Website: <http://www.aama.org/adult-education>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity. • Also requires registering for classes, attending an orientation, and taking a placement test.

Costs: Costs vary. • Registration is \$20 per semester. • Call to ask about specific costs.

Onsite at Schools: Yes. • Operates a six-week resiliency program in seven HISD elementary schools.

Languages: English, French, Spanish

Direct Services: Offers classes for General Education Development (GED) and for English as a Second Language (ESL). • During classes, provides childcare for children ages 3-5.

Turner-Provost Institute Adult Education Programs

Address: 4300 North Shepherd Drive, Houston, TX 77018

Area Served: Greater Houston

Days/Hours: Office: Saturday-Sunday, 3pm-5pm. • General Education Development (GED) classes: Saturday-Sunday, 3pm-5pm.

Contact: Veronica Turner-Provost, Executive Director

Phone: 832-209-1360

Fax: Not available

Email: Not available

Website: <http://www.turner-provostinstitute.com/services>

Local Bus Routes: 27, 36, 44

Ages/Grades Served: Adults ages 18+

Eligibility: Requires registration for classes.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Based at the St. Matthews United Methodist Church, offers classes for General Education Development (GED). • Also offers classes for English as a Second Language (ESL).

West Houston Assistance Ministries

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082.

Days/Hours: Office: Monday-Friday, 10am-1pm. • General Education Development (GED) classes: Monday-Thursday, 9am-1pm.

Contact: Marianne Spencer, Executive Director

Phone: 713-977-9942

Fax: 713-783-0761

Email: General questions: wham@whamministries.org. • Programs: marianne.spencer@whamministries.org.

Website: <http://whamministries.org/employment-services/ged>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and photographic identification (photo ID). • Must register and attend orientation and testing.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for General Education Development (GED). • Also offers classes for English as a Second Language (ESL) and adult literacy. • Operates a food pantry. • Helps with clothing, household items, rent, mortgage, transportation, utilities, and prescriptions. • Operates a job lab. • Provides students with back-to-school supplies they need to return to the classroom.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org