
2019 COMMUNITY RESOURCE GUIDE

COMMUNITY YOUTH SERVICES



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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

COMMUNITY YOUTH SERVICES

Community Youth Services:

1. American Red Cross – Greater Houston Area Chapter
2. Big Brothers Big Sisters of Greater Houston
3. Boys and Girls Club of Greater Houston
4. ChildBuilders
5. Community Family Centers
6. Community Youth Services
7. Houston Area Urban League Inc.
8. Justice for Children
9. Montrose Center – HATCH Youth

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-8300	Grades PK-12	Costs vary	Yes	English, Spanish
2	713-271-5683 713-860-8208	Ages 6-18	Free	Yes	English, Spanish
3	713-868-3426 713-400-2179 713-862-7404 713-227-1041 713-991-5083	Ages 6-17	Costs vary	No	English, Spanish
4	713-481-6555	Grades PK-12	Costs vary	Yes	English, Spanish
5	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
6	713-394-4000 713-845-7458 713-726-3616 713-236-4880	Grades K-12	Free	Yes	English
7	713-393-8700 281-220-8030	Ages 0-18	Free	Yes	English, Spanish
8	713-225-4357 800-733-0059	Ages 0-17	Free	No	English, Spanish
9	713-529-3590	Ages 13-17 and Adults ages 18-20	Free	Yes	English

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 7:30am-5:30pm

Contact: Steve Vetrano, Regional Chapter Executive Officer

Phone: Office: 713-526-8300. • Volunteer and Youth Services: 361-887-9991, Ext. 5512.

Fax: 713-313-5479

Email: General questions: <http://www.redcross.org/contact-us/general-inquiry>. • Programs:

YouthInvolvement@redcross.org.

Website: <http://www.redcross.org/local/texas/gulf-coast/local-chapters/houston>

Local Bus Routes: 9, 25, 27

Ages/Grades Served: Grades PK-12

Eligibility: Full training for students requires 2½ hours. • An online toolkit helps schools start and run a Red Cross Club. • Call to ask about requirements for setting up a Red Cross Club at a school.

Costs: Costs vary. • Training is free for students. • Adult or instructor training is \$70-\$110. • Call to ask about specific costs.

Onsite at Schools: Yes. • The local Red Cross chapter helps in creating Red Cross Clubs at any school level.

Languages: English, Spanish

Direct Services: Offers training for students in first aid and cardiopulmonary resuscitation (CPR). • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to

muscles, bones, and joints, and Citizen CPR. • Students get a first aid and CPR course completion card. • Offers Youth-to-Youth, a tutoring and mentoring program, and leadership development for high school students.

Big Brothers Big Sisters of Greater Houston

Address: 6437 High Star Drive, Houston, TX 77074

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Alistine Turnbull-Blackshear, Senior Director of Programs

Phone: Office: 713-271-5683. • Programs: 713-860-8208.

Fax: 713-271-0587

Email: General questions: HoustonProgram@bbbstx.org. • Programs: ablackshear@bbbstx.org.

Website: <http://www.bbbstx.org>

Local Bus Routes: 9, 47

Ages/Grades Served: Ages 6-18

Eligibility: Focuses on children who are African American, Native American, or Hispanic/Latino. • Must meet age requirements. • Must have an appointment.

Costs: Free

Onsite at Schools: Yes. • Offers a school-based mentoring program.

Languages: English, Spanish

Direct Services: Provides one-on-one mentoring programs based in communities and in schools. • Offers programs for corporate workplace mentoring and educational enrichment. • Exposes students to professional workplaces and introduces them to new career paths and life goals. • Helps students who exhibit specific academic challenges to stay in school, to graduate, and to be ready to enter college, the military, or the workforce.

Boys and Girls Clubs of Greater Houston

Area Served: Greater Houston

Location	Address	Phone	Fax	Contact	Bus Routes
Administration	815 Crosby Street, Houston, TX 77019	713-868-3426	281-200-0650	Hayley Reid, Executive Assistant	40, 85
Allen Parkway	815 Crosby Street, Houston, TX 77019	713-400-2179	Not available	DeKeita Frazier, Director	40, 85
Havard	1520 Airline Drive, Houston, TX 77009	713-862-7404	713-862-7530	Carla Jones-Adams, Director	26
Holthouse	2411 Canal Street, Houston, TX 77003	713-227-1041	713-227-1346	Jeremy Whiteurst, Director	6, 20
Morefield	5950 Selinsky Road, Houston, TX 77048	713-991-5083	713-991-5590	Keiundra Jackson-Nash, Director	80

Days/Hours: All locations (school year): Monday-Thursday, 3pm-8pm, Friday, 3pm-7pm. • All locations (summer): Monday-Friday, 9am-5:30pm.

Email: General questions: contact@bgcgh.org. • Allen Parkway: dfrazier@bgcgh.org. • Havard: cjones@bgcgh.org. • Holthouse: jwhiteurst@bgclgh.org. • Morefield: knash@bgcgh.org.

Website: <http://www.bgclubs-houston.org/About-Us/#locations>

Ages/Grades Served: Ages 6-17

Eligibility: No area restrictions. • Requires birth certificates for ages 6-17. • Must meet age requirements. • Accepts walk-ins.

Costs: Costs vary. • Club fee at all locations is \$5 per child during school year, \$15-\$20 per child during summer. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers after-school programs and summer programs. • After-school program provides tutoring and homework help, cultural enrichment (digital arts, fine arts, photography, and writing), computer literacy, college and career preparation, and help with skills in mathematics, science, and literacy. • Summer Learning Program exposes youth to fun learning opportunities through activities and programs in English language arts, fine arts, and Science, Technology, Engineering, and Mathematics (STEM). • Provides transportation from some schools to its clubs.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Trish King, Executive Director

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://childbuilders.org/training>

Local Bus Routes: 32, 49, 82

Ages/Grades Served: Grades PK-12

Eligibility: No area restrictions. • Specific grade ranges served vary by program.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Programs operate in area school districts among other places.

Languages: English, Spanish

Direct Services: Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only). • Also provides 45- to 90-minute workshops on dating violence prevention, parenting, keeping children safe, internet safety, resilience, healthy relationships, and other topics.

Community Family Centers

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Days/Hours: Youth: Monday-Friday, 3pm-6pm. • Parents: Tuesday, 8:30am-11:30am, Thursday, 8:30am-11am, Friday, 8:30am-11:30am.

Contact: Miguel de la Luna, Director of Programs

Phone: 713-923-2316

Fax: 713-923-4243

Email: mdeluna@communityfamilycenters.org

Website: <http://www.communityfamilycenters.org/index.php>

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 6-17 and adults ages 18+

Eligibility: Focuses on the local Spanish-speaking community. • Requires program registration. • Accepts walk-ins.

Costs: Costs vary. • Charges a fee for field trips in some programs. • Call to ask about specific costs.

Onsite at Schools: Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Provides youth services with focuses on preventing substance abuse, juvenile delinquency, and teen pregnancy. • Offers youth and summer programs, counseling, college readiness, dropout prevention, a sport and recreation center, and other services. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals.

Community Youth Services

Address: 2525 Murworth Drive, Houston, TX 77054

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: HISD Area Supervisors: Doris Vidal, Marvin Anderson, or Donald Rogers

Phone: Office: 713-394-4000. • HISD Area Supervisors: 713-845-7458, 713-726-3616, or 713-236-4880.

Fax: Not available

Email: Not available

Website: <https://hcps.harriscountytx.gov>

Local Bus Routes: 14, 84

Ages/Grades Served: Grades K-12

Eligibility: Serves families of youth who are experiencing problems.

Costs: Free

Onsite at Schools: Yes. • Serves three HISD schools.

Languages: English

Direct Services: Provides voluntary school-based crisis intervention, counseling, and case management services. • Does information and referral searches to help clients find other needed social services for truancy, runaway, pregnancy, substance abuse, school, economics, and family problems. • Helps with access to licensed host families and to emergency shelter care. • A parent and teen survival course teaches anger management, conflict resolution, and mediation. • Visits a family at home or at CYS offices on the school campus, and helps families to deal with other youth-serving agencies.

Houston Area Urban League Inc.

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Workshops: Monday-Friday, 9am-1pm.

Contact: John Robinson, Family Support Manager

Phone: General questions: 713-393-8700. • Workshop registration: 281-220-8030.

Fax: 713-393-8790

Email: Workshops: gkizzee@haul.org. • Family support: jrobinson@haul.org.

Website: <http://www.haul.org/programs/eyd>

Local Bus Routes: 700 (METRO rail), 900 (METRO rail), 40, 52

Ages/Grades Served: Ages 0-18

Eligibility: Requires registration for programs.

Costs: Free

Onsite at Schools: Yes. • Youth leadership programs are available to area secondary schools.

Languages: English, Spanish

Direct Services: Offers a year-round education and youth development program. • Focuses support activities on early literacy, early numeracy, and technology (ages 0-11); on mathematics, college readiness, and life skills (ages 11-14); and on personal and leadership development, scholarship, college plans, and career plans (ages 15-18). • A Saturday academy focuses on Science, Technology, Engineering, and Mathematics (STEM) disciplines. • Students meet every second week to develop skills and activities.

Justice for Children

Address: 2600 Southwest Freeway, Suite 806, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Steven Lightfoot, Executive Director

Phone: 713-225-4357 or 800-733-0059

Fax: Not available

Email: slightfoot@justiceforchildren.org

Website: <http://justiceforchildren.org>

Local Bus Routes: 25, 27

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides advocacy and other services for abused and neglected children. • Offers free (pro bono) legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides families through the complex child protection system.

Montrose Center – HATCH Youth

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Tuesday, 5pm-9pm, Friday, 7pm-10pm, and Sunday, 6pm-9pm

Contact: Anna Maria Garza, HATCH Youth Services Associate

Phone: 713-529-3590

Fax: 713-526-4367

Email: info@hatchyouth.org

Website: <http://www.hatchyouth.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18-20

Eligibility: Focuses on youths who are lesbian, gay, bisexual, transgender, questioning, intersex, or allied (LGBTQIA). • Must meet age requirements and complete a brief and anonymous questionnaire. • Welcomes drop-ins.

Costs: Free

Onsite at Schools: Yes. • Some HATCH support groups meet at HISD high school campuses.

Languages: English

Direct Services: Provides a safe and welcoming place for lesbian, gay, bisexual, transgender, questioning, intersex, or allied (LGBTQIA) youth to meet. • Each night offers a social hour, an educational program hour, and a one-hour small group support meeting. • Operates the HATCH Line. • Holds weekly peer support groups for LGBTQIA student on select high school campuses. • Provides training and motivation for students who seek to start or expand an on-campus Gay Straight Alliance.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org