



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2019 COMMUNITY RESOURCE GUIDE

CLOTHING ASSISTANCE



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

CLOTHING ASSISTANCE

Clothing Assistance:

1. Assistance League of Houston
2. Avenue 360 Health and Wellness
3. Bethel's Heavenly Hands
4. Career Gear Greater Houston
5. Casa Juan Diego
6. Christian Community Service Center Inc.
7. Communities in Schools of Houston Inc.
8. Dress for Success Houston
9. Emergency Aid Coalition
10. Jacobs Ladder of Covenantance
11. Joy Fellowship Center
12. Memorial Assistance Ministries
13. North Channel Assistance Ministries
14. Northwest Assistance Ministries
15. Saint John Vianney Social Services
16. Society of Saint Vincent de Paul
17. Southeast Area Ministries
18. West Houston Assistance Ministries

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-7983 713-526-5425	Grades PK-5	Costs vary	Yes	English
2	713-426-0027 713-827-8266 713-529-6071	All ages	Costs vary	No	English, Spanish
3	713-729-6477	All ages	Free	No	English
4	713-778-9959	Ages 16-17 and Adults ages 18+	Free	No	English
5	713-869-7376	All ages	Free	No	English, Spanish
6	713-961-3993 713-328-0194	All ages	Free	Yes	English, Spanish
7	713-654-1515	Grades K-12	Costs vary	Yes	English
8	713-957-3779	Adults ages 18+	Free	No	English, Spanish
9	713-528-3663 713-526-5135	All ages	Free	No	English, Spanish
10	832-816-0720	All ages	Costs vary	No	English
11	713-227-0304 713-921-0197	Ages 4-16	Free	No	English
12	713-468-4516 Ext. 119	All ages	Free	No	English, Spanish
13	713-453-8028	Adults ages 18+	Free	No	English, Spanish
14	281-885-4555 281-583-5600	All ages	Costs vary	Yes	English, Spanish
15	281-497-4434	All ages	Free	No	English, Spanish
16	713-741-8234 713-862-2605 713-669-9410	All ages	Free	No	English, Spanish
17	713-944-0093	All ages	Free	No	English, Spanish
18	713-780-2727	All ages	Free	No	English, Spanish

Assistance League of Houston

Address: 1902 Commonwealth Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8:30am-4pm. • Thrift Shop: Wednesday-Friday, 10am-3pm, Saturday, 10am-4pm.

Contact: Jenny Price, Vice President of Public Relations

Phone: Office: 713-526-7983. • Thrift Shop: 713-526-5425.

Fax: 713-529-6632

Email: adminassist@assistanceleaguehou.org

Website: <https://www.assistanceleague.org/houston/philanthropic-programs/operation-school-bell>

Local Bus Routes: 32, 40, 56

Ages/Grades Served: Grades PK-5

Eligibility: Accepts no emergency walk-ins. • School counselors must identify children who qualify for school uniform packages based on established criteria. • A school counselor or principal must request the school uniform packages for a child.

Costs: Costs vary. • Some services are no cost, others are low cost. • Thrift shop charges the cost of goods sold. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides assistance to HISD schools and to schools in other districts.

Languages: English

Direct Services: Provides school uniform packages to disadvantaged families having school-aged children. • Clothing is appropriate for school. • Also has a thrift shop.

Avenue 360 Health and Wellness

Area Served: Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Main Campus	2150 West 18th Street, Suite 300, Houston, TX 77008	713-426-0027	Monday-Thursday, 8am-6pm, Friday, 8am-5pm	26
Memorial City	902 Frostwood Drive, Suite 142, Houston, TX 77024	713-827-8266	Monday, 8am-7pm, Tuesday-Friday, 8am-5pm	26, 160, 161, 162
Montrose	1427 Hawthorne Street, Houston, TX 77006	713-529-6071	Monday-Friday, 8am-5pm	56, 82

Days/Hours:

Contact: Gregory Pate, Chief of Community and Support Services

Fax: Not available

Email: gpate@beringomega.org

Website: <http://beringomega.org>

Ages/Grades Served: All ages

Eligibility: Requires registration before obtaining services. • May require proof of insurance, proof of income, proof of identity, and proof of address. • Requires an appointment.

Costs: Costs vary. • Some services are free, others charge fees. • Accepts most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides permanent housing and supportive services to families with histories of homelessness. • Provides case management (healthcare, housing), counseling, family healthcare, financial assistance, health education, housing assistance, information and referral, mental health therapy, outreach, psychiatry, rapid rehousing, and substance abuse treatment. • Offers testing for hepatitis C and human immunodeficiency virus (HIV).

Bethel's Heavenly Hands

Address: 12660 Sandpiper Drive, Houston, TX 77035

Area Served: Greater Houston

Days/Hours: Monday-Tuesday, 9am-3pm, Wednesday, 9am-2pm, Thursday, 9am-3pm, Friday, 9am-2pm

Contact: Christopher Samuels, Manager

Phone: 713-729-6477

Fax: Not available

Email: info@bethelsheavenlyhands.org

Website: <http://www.bethelsheavenlyhands.org>

Local Bus Routes: 7, 63

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers help with clothing. • Supports back-to-school community drives for school clothing and supplies. • Also offers help with food and shelter. • Conducts weekly food distributions.

Career Gear Greater Houston

Address: 7500 Bellaire Boulevard, Suite BB20, Houston, TX 77036

Area Served: Greater Houston

Days/Hours: Tuesday, 10am-4pm, Thursday, 10am-4pm

Contact: Jamay Fishback, Executive Director

Phone: 713-778-9959

Fax: Not available

Email: info@careergearhouston.org

Website: <http://www.careergearhouston.org/index.html>

Local Bus Routes: 2, 9, 402

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires a referral from a social service agency and status as a client in order to obtain professional business clothing.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides professional clothing to men and male youths who seek to get a job and to overcome economic disadvantages. • Provides training in personal presentation, job interviews, and life skills. • Provides follow-up mentoring on conflict resolution, financial literacy, time management, work-life balance, and other topics.

Casa Juan Diego

Address: 4818 Rose Street, Houston, TX 77007

Area Served: Houston

Days/Hours: Monday-Saturday, 9am-4pm

Contact: Mark Zwick and Louise Zwick

Phone: 713-869-7376

Fax: Not available

Email: info@cjed.org

Website: <http://cjed.org/about/what-is-casa-juan-diego>

Local Bus Routes: 27, 71, 85

Ages/Grades Served: All ages

Eligibility: Helps immigrant women and children, particularly pregnant or physically battered women and their children. • Must be an immigrant, a refugee, or a low-income person.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers help with clothing, food, and English as a Second Language (ESL) for guests at its house of hospitality. • Helps women whose husbands have been deported. • Operates a shelter.

Christian Community Service Center Inc.

Area Served: Houston ZIP Codes: 77002, 77003, 77004, 77005, 77006, 77007, 77009, 77010, 77011, 77012, 77016, 77019, 77020, 77021, 77023, 77025, 77026, 77027, 77028, 77029, 77030, 77031, 77033, 77036, 77046, 77056, 77057, 77072, 77074, 77081, 77096, 77098 and 77401.

Location	Address	Phone	Days/Hours	Bus Routes
Central	3230 Mercer Street, Houston, TX 77027	713-961-3993	Monday-Friday, 10am-2pm, Saturday, 9am-12pm	25, 82, 84
Southwest	6856 Bellaire Boulevard, Houston, TX 77074	713-328-0194	Monday-Tuesday, 10am-1pm, Thursday-Friday, 10am-1pm, Saturday, 9am-12pm	2, 9, 47

Contact: Michelle Shonbeck, Executive Director

Fax: 713-961-1548

Email: General questions: ccsc@ccschouston.org. • Food pantry: emergency_sw@ccschouston.org.

Website: <https://www.ccschouston.org/programs>

Ages/Grades Served: Grades PK-8

Eligibility: Welcomes walk-in clients for clothing requests, food requests, and medical help.

Costs: Free

Onsite at Schools: Yes. • Offers a vision care program at several HISD elementary schools.

Languages: English, Spanish

Direct Services: Offers vouchers for school uniforms and clothing, and packages of grade-appropriate school supplies. • Makes referrals to providers of long-term assistance, medical clinics, financial help, and free or low-cost clothing. • Provides five days of food for people experiencing hunger or food insecurity.

Communities in Schools of Houston Inc.

Address: 1235 North Loop West, Suite 300, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Cynthia Clay Briggs, Executive Director

Phone: 713-654-1515

Fax: 713-655-1302

Email: ccbriggs@cis-houston.org

Website: <http://cishouston.org/programs-services>

Local Bus Routes: 26, 27, 30

Ages/Grades Served: Grades K-12

Eligibility: Focuses on families living in poverty. • Requires proof of income and proof of residence.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Delivers programs at 41 HISD campuses.

Languages: English

Direct Services: Helps families meet real emergency needs for clothing, food, utility assistance, and eye-care. • Provides information and referral, support, and counseling.

Dress for Success Houston

Address: 3310 Eastside Street, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-4:30pm

Contact: Katie Crandell, Program Coordinator

Phone: 713-957-3779

Fax: Not available

Email: katie@dfshouston.org

Website: <http://dfshouston.org/suiting-program-and-member-organizations>

Local Bus Routes: 25, 84

Ages/Grades Served: Adults ages 18+

Eligibility: Requires a referral from any of 182 partnering non-profit agencies and community groups in the Greater Houston area. • Must be a low-income, job-ready woman.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a complete employment interview business outfit (suit, blouse, handbag, shoes, scarf, pantyhose, and a pearl set) and a second outfit once a client has a job. • Offers a job retention and career advancement program.

Emergency Aid Coalition

Address: 5401 Fannin Street, Houston, TX 77004

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 9am-1pm. • Lunches: Monday-Friday, 11am-1pm, Sunday, 12pm-1pm.

Contact: Lydia Smyth, Program Director

Phone: 713-528-3663 or 713-526-5135

Fax: 713-528-2650

Email: lsmyth@eachouston.org

Website: <http://www.eachouston.org/clients.html>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and an intake interview. • Allows clients to return for clothing once every two months with no yearly limit.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Distributes clothing to children and families in need. • Runs a sack lunch program and a food pantry, but does not provide groceries to clients who are homeless.

Jacobs Ladder of Covenant

Address: 1802 Caldbeck Lane, Fresno, TX 77545

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Rhonda Jacobs, Executive Director

Phone: 832-816-0720

Fax: Not available

Email: jacobsladderhouston@jloc1.org

Website: <http://www.jloc1.org/services>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Focuses on the working poor. • Requires proof of residence, proof of identity, and proof of employment. • Must have no convictions for violent or sexual crimes.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers clothing such as coats, hats, cloves, and scarves. • Offers school supplies, backpacks, and school uniforms. • Provides workshops on family finances and homeownership. • Operates a food pantry. • Provides parenting classes and training in job readiness skills.

Joy Fellowship Center

Address: 7629 Avenue F, Houston, TX 77012

Area Served: Houston ZIP Codes: 77003, 77011, 77012, 77023, 77029, and 77087.

Days/Hours: Office: Monday-Thursday, 9am-5pm. • Clothing distribution: Tuesday-Wednesday, 9am-11am.

Contact: Sandra Gomez, Director

Phone: General questions: 713-227-0304. • Clothing: 713-921-0197.

Fax: Office: 713-224-0611. • Programs: 713-921-5090.

Email: sandra@missioncenters.org

Website: <http://missioncenters.org/what-we-do/food-clothing>

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 4-16

Eligibility: Requires proof of identity, proof of income, and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps inner-city communities with clothing and food. • Also offers English as a Second Language (ESL) classes for children and adolescents.

Memorial Assistance Ministries

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston ZIP Codes: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, and 77092.

Days/Hours: Monday-Friday, 9am-4pm

Contact: Allison Gil, Family Assistance Program Coordinator

Phone: 713-468-4516 Ext. 119

Fax: 713-468-4702

Email: agil@maministries.org

Website: <http://www.maministries.org/otherassistance>

Local Bus Routes: 26

Ages/Grades Served: All ages

Eligibility: Requires proof of identity and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides vouchers to its Resale Store for up to \$25 worth of clothing for adults and \$15 worth of clothing for children. • Offers temporary support for families to meet basic needs: clothing, food, transportation, shelter, and urgent health care. • Offers classes for citizenship, English as a Second Language (ESL), and General Education Development (GED). • Also helps with job searches and employment.

North Channel Assistance Ministries

Address: 13837½ Bonham Street, Houston, TX 77015

Area Served: Houston ZIP Codes: 77013, 77015, 77029, 77044, 77049, 77078, and 77530.

Days/Hours: Monday-Friday, 8am-1pm

Contact: Vanessa Chambers, Emergency Assistance Clerk

Phone: 713-453-8028

Fax: 713-453-2807

Email: ncam08@sbcglobal.net

Website: <http://www.woodforestpc.org/mission/ncam>

Local Bus Routes: 137

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of income, proof of residence, and proof of eligibility for emergency assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers short-term emergency help, including clothing and food. • Makes referrals for persons who are temporarily in crisis due to low income, unemployment, homelessness, or other reasons.

Northwest Assistance Ministries

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389.

Days/Hours: Monday-Friday, 9am-12pm and 1pm-3pm

Contact: Becky Landes, Vice President of Program Services

Phone: General questions: 281-885-4555. • Appointments: 281-583-5600.

Fax: 281-583-5621

Email: nam@namonline.org

Website: <http://namonline.org/get-help/assistance>

Local Bus Routes: 86

Ages/Grades Served: All ages

Eligibility: Requires proof of residence. • Must live in the service area. • Requires an appointment and an interview. • Accepts walk-ins for emergency food only.

Costs: Costs vary. • Services are free for clothing and food assistance. • Charges a fee for computer skills classes. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present about violence prevention at schools.

Languages: English, Spanish

Direct Services: Offers help with clothing. • Provides help with shelter, energy bills, and transportation. • Offers classes for computer skills, English as a Second Language (ESL), and General Education Development (GED). • Also offers a clinic for children.

Saint John Vianney Social Services

Address: 625 Nottingham Oaks Trail, Houston, TX 77079

Area Served: Houston

Days/Hours: Clothing Resale Shop: Monday, 9am-12pm, Wednesday, 9am-12pm, Friday, 9am-12pm.

Contact: Glorivel Rivas

Phone: 281-497-4434

Fax: 281-584-2024

Email: svj@stjohnvianney.org

Website: <http://www.stjohnvianney.org/ministries/social-services/josephs-coat-resale-shop>

Local Bus Routes: 162

Ages/Grades Served: All ages

Eligibility: Must be in need of emergency assistance. • Walk-ins are welcome. • Accepts appointments.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides clothing assistance • Also provides a food pantry fully stocked as a small grocery store. • Conducts monthly food drives. • Offers classes for English as a Second Language (ESL).

Society of Saint Vincent de Paul

Area Served: Houston ZIP Codes: 77002, 77003, 77004, 77009, 77016, 77017, 77018, 77021, 77023, 77024, 77026, 77028, 77029, 77037, 77038, 77039, 77048, 77051, 77053, 77056, 77071, 77080, 77088, 77092, 77096, and 77098.

Location	Address	Phone	Days/Hours	Bus Routes
Office	2403 Holcombe Boulevard, Houston, TX 77021	713-741-8234	Tuesday-Saturday, 10am-5pm	11, 298
Houston Resale Shop	6654 Gulf Freeway, Houston, TX 77087	713-862-2605	Tuesday-Friday, 9:30am-5pm, Saturday, 8:30am-4pm	40
Bellaire Resale Shop	5236 Cedar Street, Bellaire, TX 77401	713-669-9410	Monday, 11:30am-7pm, Tuesday-Saturday, 9:30am-5pm	33

Contact: Not available

Fax: 713-741-3639

Email: svdpwebsite@svdphouston.org

Website: <http://www.svdphouston.org/services/voucher-ministry>

Ages/Grades Served: All ages

Eligibility: Provides referrals by ZIP code to its resale shops. • Must call the main office for assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers help with clothing needs through vouchers that families can use at two resale shops. • Provides help with food, furniture, rent, utilities, and transportation. • Provides medical, emotional, and spiritual support. • Operates a regional network of 34 food pantries and two food depots in local neighborhoods.

Southeast Area Ministries

Address: 2102 Houston Boulevard, South Houston, TX 77587

Area Served: Houston ZIP Codes: 77017, 77034, 77061, 77075, 77087, 77089, and 77504, and South Houston ZIP Code: 77587.

Days/Hours: Monday-Thursday, 9:30am-1:30pm

Contact: Daer Platt, Director of Operations

Phone: 713-944-0093

Fax: 713-944-2157

Email: southministries@sbcglobal.net

Website: <http://southeastareaministries.com/programs>

Local Bus Routes: 76

Ages/Grades Served: All ages

Eligibility: Requires an initial interview, proof of identity, and proof of address. • Also requires a cut-off notice or an eviction notice for help with rent or utilities.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides help with school clothing and supplies. • Also provides help with food and household items, financial assistance for housing, utilities, and prescriptions, and limited gas vouchers. • Makes referrals to a cooperative network.

West Houston Assistance Ministries

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082.

Days/Hours: Office: Monday-Friday, 10am-1pm. • Food Pantry: Saturday, 10am-1pm.

Contact: Marianne Spencer, Executive Director

Phone: Office: 713-977-9942. • Food Pantry: 713-795-2880.

Fax: 713-783-0761

Email: General questions: wham@whamministries.org. • Programs: marianne.spencer@whamministries.org.

Website: <http://whamministries.org/client-services>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance. • Accepts walk-ins for clothing vouchers, food pantry, and job search assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps with clothing vouchers. • Also helps with food, household items, rent, mortgage, transportation, utilities, and prescriptions. • Operates a job lab. • Provides students with back-to-school supplies required for school. • Offers classes for adult literacy and English as a Second Language (ESL).

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org