



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2018 COMMUNITY RESOURCE GUIDE

CHILD ABUSE PREVENTION



Dr. Grenita Lathan
Interim Superintendent of Schools

Houston Independent School District Board of Education

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Family and Community Engagement Department
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www.HoustonISD.org/face

It is the policy of the Houston Independent School District not to discriminate on the basis of age, color, handicap or disability, ancestry, national origin, marital status, race, religion, sex, veteran status, political affiliation, sexual orientation, gender identity and/or gender expression in its educational or employment programs and activities.

EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

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Origins and Attributes

Under the former leadership of Dr. Jorge Arredondo and present leadership of Dr. Michelle Burke, a 12-person team contributed to developing the **2018 Community Resource Guide**: Bea Marquez, Gwendolyn Johnson, Kaiya Liddell, Dr. Elizabeth Cocina, Candice Castillo, Priscilla Chavera, Meron Tilahun, Luis Flores, Ashley Pleasant, Gabriella Hernandez, Rony Canales, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at HISD schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database. The **Guide** is available as a searchable database, as a collection of topic briefs, and as a single complete reference.

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CHILD ABUSE PREVENTION

Child Abuse Prevention:

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2. Child Abuse Resource and Education Center
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5. Children's Assessment Center
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7. Crime Stoppers of Houston Inc.
8. DAYA Inc.
9. DePelchin Children's Center
10. ESCAPE Family Resource Center
11. Family Services of Greater Houston
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13. Harris County Protective Services for Children and Adults
14. Houston Area Women's Center – Children's Court Services
15. Justice for Children
16. National Center for Missing and Exploited Children – Texas Regional Office
17. Texas Center for the Missing
18. Texas Children's Hospital – Child Protection Program
19. Texas Department of Family and Protective Services – Help and Hope
20. Texas Education Agency – Safe and Healthy Schools
21. The Bridge Over Troubled Waters Inc.
22. The Thread Alliance
23. TRIAD Prevention Program – Parenting with Love and Limits
24. University of Houston Victim's Resource Institute
25. University of Texas Health Science Center at Houston – McGovern Medical Center
26. Victim Assistance Centre Inc.

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-529-0639	Ages 0-6	Free	No	English, Spanish
2	713-500-6064	Ages 0-17	Costs vary	No	English, Spanish
3	713-529-1396 Ext. 245	Ages 0-17	Free	No	English
4	713-481-6555	Grades PK-12	Costs vary	Yes	English, Spanish
5	713-986-3300	Ages 0-17	Costs vary	No	English, Spanish
6	713-600-1100	Ages 0-17	Costs vary	Yes	English, Spanish
7	713-521-4600	Grades PK-12	Free	Yes	English, Spanish
8	713-842-7222 713-981-7645	All ages	Free	No	Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Tulu, Urdu
9	713-730-2335	Grades K-8	Costs vary	Yes	English, Spanish
10	713-942-9500	Ages 0-18	Costs vary	No	English, Spanish
11	713-861-4849	Grades K-12	Costs vary	Yes	English, Spanish
12	713-755-5800 713-755-5546	Ages 0-18	Free	No	English, Spanish
13	713-295-2570 713-295-2579	All ages	Free	No	English
14	713-528-6798	Ages 0-17	Free	No	English, Spanish, others
15	713-225-4357 800-733-0059	Ages 0-17	Free	No	English, Spanish
16	512-465-2156	Ages 0-17	Costs vary	No	Arabic, Chinese, English, Spanish, others

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
17	713-599-0235	Grades K-12 and Adults ages 18+	Free	Yes	English
18	832-824-5507	Ages 0-17	Costs vary	No	English
19	512-438-4800	Ages 0-17	Free	No	English, Spanish
20	512-463-9734	Grades PK-12	Free	No	English, Spanish
21	713-472-0753	All ages	Free	No	English, Spanish
22	281-937-2612	All ages	Free	No	English
23	713-295-2600 713-295-2613	Ages 10-17	Free	No	English, Spanish
24	713-743-2246	Ages 0-17	Free	No	English, Spanish
25	713-500-7840	Ages 0-17	Costs vary	No	English
26	713-274-7391	All ages	Costs vary	No	English, Spanish

Casa de Esperanza de los Niños

Address: 2911 Corder Street, Building A, Houston, TX 77054

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Kathy Foster, Director

Phone: 713-529-0639

Fax: 713-529-9179

Email: Not available

Website: <https://www.casahope.org>

Local Bus Routes: 11, 28

Ages/Grades Served: Ages 0-6

Eligibility: Must meet age requirements. • Must be in a crisis situation at risk of injury, abuse, or neglect.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers a safe place for children in crisis due to abuse, neglect, or the effects of human immunodeficiency virus (HIV). • Provides residential care and coordinates medical and psychological care for each child.

Child Abuse Resource and Education Center

Address: 6410 Fannin Street, Suite 1425, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-500-6064

Fax: 713-500-0721

Email: Not available

Website: <http://childrens.memorialhermann.org/services/child-abuse-resource-and-education-center>

Local Bus Routes: 700 (METRO rail), 56, 298

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions. • Must be a victim of child abuse and neglect or a child living in foster care.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides inpatient consultations for suspected cases of child abuse and neglect. • Provides comprehensive outpatient services for child abuse and neglect victims and children living in foster care.

Child Advocates Inc.

Address: 3701 Kirby Drive, Suite 400, Houston, TX 77098

Area Served: Harris County

Days/Hours: Monday-Thursday, 8:30am-5:30pm, Friday, 8:30am-3:30pm

Contact: Hannah Sindlinger, Program Coordinator

Phone: 713-529-1396 Ext. 245

Fax: 713-529-1390

Email: hannah.sindlinger@childadvocates.org

Website: <http://www.childadvocates.org>

Local Bus Routes: 25, 27

Ages/Grades Served: Ages 0-17

Eligibility: Must be an advocate for a child in foster care.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Trains and supports court-appointed volunteers who provide a voice for abused and neglected children in foster care.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Trish King, Executive Director

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://childbuilders.org/parents>

Local Bus Routes: 32, 49, 82

Ages/Grades Served: Grades PK-12

Eligibility: Requires affiliation with a school. • Online materials are available to the general public.

Costs: Costs vary. • Online parenting resource materials are free of charge. • Call to ask about specific costs for on-site parenting education programs.

Onsite at Schools: Yes. • Operates parenting education programs at 13 HISD campuses.

Languages: English, Spanish

Direct Services: Provides 30 online parenting resources about preventing sexual abuse, child safety, child discipline, developmental milestones (ages 0-5), and raising mentally healthy children. • Offers a 14-unit parenting education curriculum for high school students. • Provides training in safety education for Grades PK-12 and in relationship education for Grades 8-12.

Children's Assessment Center

Address: 2500 Bolsover Street, Houston, TX 77005

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Elaine Stolte, Executive Director

Phone: 713-986-3300

Fax: 713-986-3553

Email: General questions: info@cac.hctx.net. • Programs: elaine.stolte@cac.hctx.net.

Website: <http://www.cachouston.org>

Local Bus Routes: 27, 41, 84

Ages/Grades Served: Ages 0-17

Eligibility: Must be a child victim of abuse, a sibling of a child victim of abuse, or a non-offending caregiver of a child victim of abuse.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers varied services ranging from crisis intervention and psychological evaluations to group, family, and individual therapy of child victims, siblings, and non-offending caregivers. • Provides a safe haven for children while awaiting services or during investigations of alleged abuse. • Provides online tips and other resources about prevention, intervention, and treatment of child sexual abuse.

Collaborative for Children

Address: 1111 North Loop West, Suite 600, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Christina Triantaphyllis, Chief Officer of Public Policy and Strategic Initiatives

Phone: General questions: 713-600-1100. • Public Policy and Strategic Initiatives: 713-600-1122.

Fax: 713-600-1105

Email: ctriantaphyllis@collabforchildren.org

Website: <https://www.collabforchildren.org>

Local Bus Routes: 26

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Classes are open to the community at large. • Online resources are available to the general public.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Parent educators are available to provide instruction at schools.

Languages: English, Spanish

Direct Services: Advocates for the welfare of young children. • Offers parent education for parents and other caregivers. • Classes cover child development, child guidance and discipline, communication, community resources, family involvement, financial literacy, parent/child activities, and other topics. • Also provides referrals to other parent education providers. • Many free materials for parents are available online.

Crime Stoppers of Houston Inc.

Address: 3001 Main Street, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • Speakers: Any time pending speaker availability.

Contact: Michelle Sacks

Phone: 713-521-4600

Fax: 713-521-0402

Email: info@crime-stoppers.org

Website: <http://crime-stoppers.org/get-informed/resource-center/child-abuse>

Local Bus Routes: 700 (METRO rail), 54, 82, 85

Ages/Grades Served: Grades PK-12

Eligibility: No area restrictions. • Online resources are available to the general public.

Costs: Free

Onsite at Schools: Yes. • Offers the Safe School Program to all schools. • Offers speakers about child safety topics to present to parents and students at schools and other places.

Languages: English, Spanish

Direct Services: Provides 18 tips for child safety and child abuse prevention. • Offers programs about public safety, campus security, campuses, citizenship, respect, and safety for Grades PK-12. • Offers 20- to 60-minute presentations to parents and students about child safety topics such as bullying, child abuse and neglect, domestic violence, drugs on campus, human trafficking, Internet safety, school violence, teenage dating safety, and underage drinking.

DAYA Inc.

Address: 3300 South Gessner Road, Suite 203, Houston, TX 77063

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Sesh Bala, President

Phone: Office: 713-842-7222. • Helpline: 713-981-7645.

Fax: 713-583-1822

Email: contact@dayhouston.org

Website: <http://www.dayahouston.org/services.php>

Local Bus Routes: 46

Ages/Grades Served: All ages

Eligibility: Focuses on the South Asian community of Houston.

Costs: Free

Onsite at Schools: No

Languages: Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Tulu, Urdu

Direct Services: Provides confidential and culturally sensitive services to women and children in crisis situations such as domestic violence, sexual assault, and child abuse. • Offers crisis counseling for individuals and a support group for survivors of domestic violence. • Provides interpretation in all major South Asian languages.

DePelchin Children's Center

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Jennifer Jarriel, President and Chief Executive Officer

Phone: 713-730-2335

Fax: 713-802-3801

Email: General questions: info@depelchin.org. • Programs: jjarriel@depelchin.org

Website: <https://www.depelchin.org/atrisk-youth-programs>

Local Bus Routes: 27, 71, 85

Ages/Grades Served: Grades K-8

Eligibility: No area restrictions. • Must register for classes.

Costs: Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers school-based youth development programs.

Languages: English, Spanish

Direct Services: Provides counseling for at-risk youths and helps families work through crisis situations such as a child running away, delinquent behaviors, family conflict, or severe problems at school. • Offers school-based programs for elementary and middle schools aimed at positive youth development and the prevention of bullying, delinquency, and substance abuse. • Also offers parent education classes.

ESCAPE Family Resource Center

Address: 1721 Pech Road, Suite 300, Houston, TX 77055

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5:30pm

Contact: Hortencia Morales, Parent Services Coordinator

Phone: 713-942-9500

Fax: 713-942-0702

Email: General questions: hmorales@learntoparent.org. • Programs: [programs@learntoparent.org](http://www.learntoparent.org).

Website: <http://www.learntoparent.org/index.php?page=child-abuse-101>

Local Bus Routes: 26

Ages/Grades Served: Ages 0-18

Eligibility: Course is designed for professionals who educate and care for minor children.

Costs: Costs vary. • Courses are \$20-\$40 per person. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about parenting skills and child abuse prevention. • Offers two- to four-hour Child Abuse Prevention training workshops for professionals who work with children at schools, camps, child care centers, social service agencies, and similar places.

Family Services of Greater Houston

Area Served: Greater Houston

Location	Address	Phone	Fax	Bus Routes
Central Office	4625 Lillian Street, Houston, TX 77007	713-861-4849	713-861-4021	25, 27, 41
Administration	2700 Southwest Freeway, Suite 209, Houston, TX 77098	713-861-4849	713-861-4021	71, 85

Days/Hours: Monday-Friday, 8am-5pm

Contact: Deidrea Jackson, Vice President of Program Services and Accreditation

Email: family@familyhouston.org

Website: <http://www.familyhouston.org>

Ages/Grades Served: Grades K-12

Eligibility: Requires an appointment.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts all major insurance plans. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides onsite counseling to students and families at 14 HISD schools.

Languages: English, Spanish

Direct Services: Offers parent education classes about anger management, building the self-esteem of a child, effective child discipline, good parenting, stages of child development, and talking to a child. • Offers a parenting and divorce course on skills for parents to avoid placing children in the middle of conflicts during and after a divorce. • Offers case management, counseling, and substance abuse prevention.

Harris County District Attorney's Office – Child Abuse Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Belinda Hill

Phone: General questions: 713-755-5800. • Child abuse: 713-755-5546.

Fax: 713-755-1052

Email: da@dao.hctx.net

Website: <https://app.dao.hctx.net/HelpingVictims/VictimResources.aspx>

Local Bus Routes: 700 (METRO rail), 20, 30, 48

Ages/Grades Served: Ages 0-18

Eligibility: Requires an application. • Reported child abuse offenses must have occurred in Harris County. • Accepts non-emergency walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps children who are victims of sexual and physical abuse. • Operates special programs to protect young victims of crime from further trauma. • Makes referrals for counseling.

Harris County Protective Services for Children and Adults

Address: 6300 Chimney Rock Road, Houston, TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Kim Cheung, Director

Phone: 713-295-2570 or 713-295-2579

Fax: Not available

Email: Not available

Website: <https://hcps.harriscountytexas.gov>

Local Bus Routes: 33, 49

Ages/Grades Served: All ages

Eligibility: Must be referred by the Texas Department of Family Protective Services.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides early comprehensive child and family evaluations to identify needed services for physically abused and neglected children entering the custody of the agency.

Houston Area Women's Center – Children's Court Services

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-9pm, Saturday 8am-5:30pm. • Hotlines and Shelter: Monday-Sunday, 24 hours/day.

Contact: Sonia Corrales, Chief Program Officer

Phone: Office: 713-528-6798. • Domestic Violence Hotline: 713-528-2121. • Sexual Assault Hotline: 713-528-7273 or 713-528-RAPE. • If a caller is in immediate danger, call 911.

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org/en/our-services/children-s-court-services>

Local Bus Routes: 40, 56

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim of a crime or a witness to a crime.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Explains law enforcement and legal procedures. • Gives status updates for investigations and court cases. • Orients children to the court and goes with them to the Office of the District Attorney and the court. • Explains probation and parole, and provides referrals to community resources. • Offers help in applying for compensation for crime victims. • Offers language interpreters if needed.

Justice for Children

Address: 2600 Southwest Freeway, Suite 806, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Steven Lightfoot, Executive Director

Phone: 713-225-4357 or 800-733-0059

Fax: Not available

Email: slightfoot@justiceforchildren.org

Website: <http://justiceforchildren.org>

Local Bus Routes: 25

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Advocates for abused or neglected children. • Offers free (pro-bono) legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides clients through the complex system of child protection.

National Center for Missing and Exploited Children – Texas Regional Office

Address: 8668 Spicewood Springs Road, Suite 200, Austin, TX 78759

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Joe Rivera, Program Manager of Outreach

Phone: 512-465-2156

Fax: Not available

Email: NCMEC_Texas@ncmec.org

Website: <https://www.ncmectx.org>

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17

Eligibility: Online materials are available to the general public.

Costs: Costs vary. • Provides many family safety publications for free. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Albanian, Amharic, Arabic, Armenian, Bulgarian, Chinese, Czech, Danish, English, Farsi, French, German, Haitian Creole, Hmong, Hungarian, Italian, Japanese, Khmer, Lao, Pashto, Polish, Portuguese, Romanian, Russian, Slovak, Somali, Spanish, Tigrinya, Ukrainian, Vietnamese

Direct Services: Provides safety education to children, families, schools, and community groups. • Helps law enforcement in investigations of sexual exploitation of children and other crimes against children. • Provides many child safety materials on child abuse prevention, child safety, and child sexual exploitation.

Texas Center for the Missing

Address: 3311 Richmond Avenue, Suite 315, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Melissa Rangel, Case Manager

Phone: 713-599-0235

Fax: Not available

Email: support@tcftm.org

Website: <http://centerforthemissing.org>

Local Bus Routes: 25, 84

Ages/Grades Served: Grades K-12 and adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Speakers present at schools and to parent groups.

Languages: English

Direct Services: Offers 35- to 45-minute presentations on Internet safety (Grades K-8) and 45-minute presentations on Internet safety, cyber bullying, and related topics (Grades 6-12). • Presents about Internet safety exclusively for parents. • Also offers interactive materials for use with children.

Texas Children's Hospital – Child Protection Program

Address: 6621 Fannin Street, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Michelle Lyn, Chief of Child Protection Section of Emergency Medicine

Phone: 832-824-5507

Fax: Not available

Email: Not available

Website: <https://www.texaschildrens.org/about-us/preventive-outreach/child-abuse-pediatric-team>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim of child abuse or child neglect.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides evaluation, diagnosis, treatment, and post-care for infants, children, and teenagers who are victims of child abuse or neglect.

Texas Department of Family and Protective Services – Help and Hope

Address: 701 West 51st Street, Austin, TX 78751

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 512-438-4800

Fax: Not available

Email: Not available

Website: http://www.helpandhope.org/Child_Safety/preventing-child-abuse.asp

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17

Eligibility: Online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about recognizing the signs of child abuse or neglect. • Offers extensive parenting tips on its website.

Texas Education Agency – Safe and Healthy Schools

Address: 1701 North Congress Avenue, Austin, TX 78701

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 512-463-9734

Fax: 512-463-9838

Email: healthandsafety@tea.texas.gov

Website: http://tea.texas.gov/Texas_Schools/Safe_and_Healthy_Schools

Local Bus Routes: Not available

Ages/Grades Served: Grades PK-12

Eligibility: Online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides links to resources for preventing child abuse and neglect and for reporting suspected cases of child abuse and neglect. • Provides links to resources for raising public awareness and for advocacy against child abuse and neglect.

The Bridge Over Troubled Waters

Area Served: Harris County

Location	Address	Phone	Bus Routes
Houston Office	6309 Martin Luther King Jr. Drive, Houston, TX 77021	Office: 713-494-7238 Hotline: 713-473-2801	900 (METRO rail), 80, 87
Pasadena Office	811 Allen Genoa Road, Pasadena, TX 77504	Office: 713-472-0753 Hotline: 713-473-2801	Not available

Days/Hours: Office: Monday-Friday, 8:30am-5:30pm. • Hotline: Monday-Sunday, 24 hours/day.

Contact: Debbie Moseley, Executive Director

Fax: Not available

Email: dmosley@botw.org

Website: <http://www.thebridgeovertroubledwaters.org/v2>

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a 24-hour crisis and referral hotline, 24-hour advocacy, and accompaniment to hospitals, schools, police stations, courts and other agencies. • Offers support groups, case management, assessments, education programs, parenting classes, family therapy, and personal safety plan development. • Also offers a 100-bed shelter, permanent housing for women with disabilities and children in their care, and transitional and rapid re-housing.

The Thread Alliance

Address: 121 North Post Oak Lane, Suite 406, Houston, TX 77024

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Sheila Aron

Phone: 281-937-2612

Fax: Not available

Email: Not available

Website: <http://www.thethreadalliance.org/resources>

Local Bus Routes: 33, 47

Ages/Grades Served: All ages

Eligibility: Online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers extensive online lists of services and resources for prevention, intervention, and treatment concerning child abuse. • Provides lists of city and state crisis hotlines for children and youth.

TRIAD Prevention Program – Parenting with Love and Limits

Address: 6300 Chimney Rock Road, Houston, TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Deborah Colby, TRIAD Program Director

Phone: 713-295-2600 or 713-295-2613

Fax: Not available

Email: Deborah.Colby@cps.hctx.net

Website: <http://hcps.harriscountytexas.gov/Our-Services/Youth-Services/TRIAD-Prevention-Program>

Local Bus Routes: 33, 49

Ages/Grades Served: Ages 10-17

Eligibility: Must be a family with one or more children who are identified as at-risk youths.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Distributes a Parent Survival Kit. • Offers Parenting with Love and Limits, a six-week parenting and therapeutic course about parenting and out-of-control teenagers and how to stop extreme behaviors of disrespect, ditching school, violence, alcohol or drug use, sexual promiscuity, or threats of suicide. • Also offers mental health services for program-eligible children, youths, and families.

University of Houston Victim's Resource Institute

Address: 4800 Calhoun Road, Houston, TX 77004

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 713-743-2246

Fax: Not available

Email: Not available

Website: <http://www.uh.edu>

Local Bus Routes: 900 (METRO rail)

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions. • Must be a juvenile victim of criminal violence. • Requires an appointment.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers psychological treatment for child and adolescent victims of violence. • Provides crime victim support, crime witness support, and counseling for youths who are victims of violence.

University of Texas Health Science Center at Houston – McGovern Medical Center

Address: 6410 Fannin Street, Suite 1228, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Rebecca Baddock, Administrative Manager, Child Protection Pediatrics

Phone: 713-500-7840

Fax: 713-500-0721

Email: Rebecca.A.Baddock@uth.tmc.edu

Website: <https://med.uth.edu/pediatrics/divisions/child-protection-pediatrics/clinics>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides initial assessments and ongoing comprehensive medical care for child victims of abuse and neglect, as well as complete care for children living in foster care.

Victim's Assistance Centre Inc.

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8:30am-4:30pm. • Counseling: Monday-Wednesday, 12pm-8pm.

Contact: Marinelle Timmons, Executive Director

Phone: 713-274-7391

Fax: 713-755-8824

Email: Not available

Website: <https://www.facebook.com/HelpVictimsHouston>

Local Bus Routes: 700 (METRO rail), 20, 52, 82

Ages/Grades Served: All ages

Eligibility: SAFE Supervised Visitation Program requires a driver license and/or identification, vehicle information (make, model, color, license plate number), medical insurance for all children, photos of all children, and a copy of court order or protective order (if any).

Costs: Costs vary. • Some services are free. • The SAFE Supervised Visitation Program registration is \$75 per parent. • Visits are \$60 per month. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers counseling and safety planning for victims of domestic violence and child abuse. • Counsels persons about domestic violence, grief, life transitions, crime and violence, post-traumatic stress, sexual abuse, and behavioral issues. • Helps victims get protective orders, register for Texas Victim Information and Notification Everyday (VINE) notifications, take part in supervised visits, and file for compensation for crime victims.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org