
2019 COMMUNITY RESOURCE GUIDE

BACK-TO-SCHOOL SUPPLIES



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

BACK to SCHOOL SUPPLIES

Back to School Supplies:

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4. Christian Community Service Center Inc.
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19. Texas Health and Human Services Commission – TANF School Subsidy
20. The Mission of Yahweh Inc.
21. West Houston Assistance Ministries
22. YMCA of Greater Houston – Operation Backpack

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-7983 713-526-5425	Grades PK-5	Costs vary	Yes	English
2	713-271-5683 713-860-8208	Grades K-12	Free	No	English, Spanish
3	713-723-2671 713-723-3841	All ages	Costs vary	No	English
4	713-961-3993	Grades PK-8	Free	No	English, Spanish
5	713-837-0311	Grades K-5	Free	No	English, Spanish
6	713-802-7645 713-730-2335	Grades PK-12	Free	Yes	English, Spanish
7	713-528-3663 713-526-5135	All ages	Free	No	English, Spanish
8	713-541-2700 713-266-8002	Grades PK-12	Free	No	English, Spanish
9	713-528-6798 Ext. 2255	Grades PK-12	Free	No	English, Spanish
10	713-864-2824	Ages 0-18	Free	No	English
11	713-547-8661	Grades PK-12	Free	No	English
12	713-556-7200	Grades PK-12	Free	Yes	Arabic, Chinese, English, Spanish, others
13	832-816-0720	All ages	Costs vary	No	English
14	713-468-4516 Ext. 161	Grades PK-12	Free	Yes	English, Spanish
15	281-885-4597	Grades K-12	Free	No	English, Spanish
16	713-228-9411	Grades PK-6	Costs vary	No	English, Spanish
17	713-944-0093	All ages	Free	No	English, Spanish
18	713-748-0700	Grades K-12	Free	No	English
19	512-424-6500	Ages 0-18	Free	No	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
20	713-466-4785	Boys: Ages 0-8 Girls: Ages 0-13 Women: Adults ages 18+	Free	No	English
21	713-977-9942	All ages	Free	No	English, Spanish
22	832-484-9622 713-643-4396 713-869-3378 713-748-5405 713-633-0530 713-659-8501 713-747-2173 713-781-1061 713-664-9622 281-458-7777 713-726-1606	Grades K-8	Free	No	English, Spanish

Assistance League of Houston

Address: 1902 Commonwealth Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8:30am-4pm. • Thrift Shop: Wednesday-Friday, 10am-3pm, Saturday, 10am-4pm.

Contact: Jenny Price, Vice President of Public Relations

Phone: Office: 713-526-7983. • Thrift Shop: 713-526-5425.

Fax: 713-529-6632

Email: adminassist@assistanceleaguehou.org

Website: <https://www.assistanceleague.org/houston/philanthropic-programs/operation-school-bell>

Local Bus Routes: 32, 40, 56

Ages/Grades Served: Grades PK-5

Eligibility: Accepts no emergency walk-ins. • School counselors must identify children who qualify for school uniform packages based on established criteria. • A school counselor or principal must request the school uniform packages for a child.

Costs: Costs vary. • Some services are no cost, others are low cost. • Thrift shop charges the cost of goods sold. • Call to ask about specific costs.

Onsite at Schools: Yes. • Serves HISD schools and those in other school districts.

Languages: English

Direct Services: Provides school uniform packages to disadvantaged families having school-aged children. • Clothing is appropriate for school. • Also has a thrift shop.

Big Brothers Big Sisters of Greater Houston

Address: 6437 High Star Drive, Houston, TX 77074

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Alistine Turnbull-Blackshear, Director of Programs

Phone: Office: 713-271-5683. • Programs: 713-860-8208.

Fax: 713-271-0587

Email: atouchstone@bbbstx.org

Website: <http://www.bbbstx.org/backtoschool>

Local Bus Routes: 9, 47

Ages/Grades Served: Grades K-12

Eligibility: Recipients of back-to-school supplies must be participants in Big Brothers Big Sisters of Greater Houston. • Requires an appointment.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides Little Brothers and Little Sisters and their siblings with a backpack full of school supplies appropriate to their grade level.

Braes Interfaith Ministries

Area Served: Houston ZIP Codes: 77025, 77035, 77045, 77051, 77053, 77054, 77071, 77085, and 77096.

Location	Address	Phone	Days/Hours	Bus Routes
Food Pantry	4300 West Bellfort Avenue, Houston, TX 77096	713-723-2671	Monday, 10am-2pm, Wednesday, 10am-2pm, Friday, 10am-2pm	8
Resale and Consignment Shop	10814-B South Post Oak Road, Houston, TX 77035	713-723-3841	Monday-Saturday, 10am- 4pm	7, 10, 49

Contact: Eloy Montez, Executive Director

Fax: 713-723-3872

Email: Not available

Website: <http://braesinterfaithministries.com>

Ages/Grades Served: All ages

Eligibility: Must be an existing food pantry client to be eligible for vouchers for school supplies. • Must live within the ZIP code service area.

Costs: Costs vary. • School supplies are free. • Clothing is low cost. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides back-to-school supplies. • Offers help with food and clothing. • Operates a clothing resale and consignment shop.

Christian Community Service Center Inc.

Area Served: Houston ZIP Codes: 77031, 77036, 77072, and 77074.

Location	Address	Phone	Days/Hours	Bus Routes
Central	3434 Branard Street, Houston, TX 77027	713-961-3993	Monday-Friday, 10am-2pm, Saturday, 9am-12pm	25, 82, 84
Southwest	6856 Bellaire Boulevard, Houston, TX 77074	713-328-0194	Monday-Tuesday, 10am-1pm, Thursday- Friday, 10am-1pm, Saturday, 9am-12pm	2, 9, 47
Resale Shop	5413 Bellaire Boulevard, Bellaire, TX 77401	713-665-4000	Monday-Saturday, 10am-5pm	33, 65

Contact: Michelle Shonbeck, Executive Director

Days/Hours:

Fax: 713-961-1548

Email: ccsc@ccschouston.org

Website: <https://www.ccschouston.org/emergencyservicescentral>

Ages/Grades Served: Basic Needs: All ages. • School Supplies: Grades PK-8.

Eligibility: Offers help on a first come, first served basis. • Requires an appointment for help with rent or utilities. • Food pantry limits assistance to a five-day supply of food.

Costs: Free

Onsite at Schools: Yes. • Offers a vision care program at several HISD elementary schools.

Languages: English, Spanish

Direct Services: Provides back-to-school supplies and vouchers for a new school uniform and/or shoes. • Also provides help with clothing, food, and rent or utility payments. • Food pantry offers food for persons who are hungry or food-insecure. • Provides referrals to social services for childcare, healthcare, and housing assistance.

City of Houston – Mayor’s Back to School Fest

Address: 901 Bagby Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Susan Bono

Phone: Registration: 713-837-0311. • Programs: 832-393-1037 or 832-393-0867.

Fax: Not available

Email: General questions: 311@houstontx.gov. • Programs: susan.bono@houstontx.gov.

Website: <http://www.houstontx.gov/btsf>

Local Bus Routes: 40, 85, 219

Ages/Grades Served: Grades K-5

Eligibility: Requires registration by phone or on the website in order to participate. • Requires proof of identity and an event confirmation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides eligible students with backpacks, school uniforms, basic school supplies, dental and vision screenings, and immunizations.

DePelchin Children’s Center

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Jennifer Jarriel, President and Chief Executive Officer

Phone: 713-802-7645 or 713-730-2335

Fax: 713-802-3801

Email: advancement@depelchin.org

Website: <https://www.depelchin.org/gifts-in-kind>

Local Bus Routes: 27

Ages/Grades Served: Grades PK-12

Eligibility: Families must demonstrate a need for help with school supplies.

Costs: Free

Onsite at Schools: Yes. • Offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of bullying, delinquency, and substance abuse.

Languages: English, Spanish

Direct Services: Provides students with grade-appropriate school supplies. • Also helps families to deal with managing anger, anxiety, behavior problems, depression, family conflict, loss and grief, school problems, and resolving trauma.

Emergency Aid Coalition

Address: 5401 Fannin Street, Houston, TX 77004

Area Served: Harris County

Days/Hours: Monday-Friday, 9am-1pm

Contact: Lydia Smyth, Program Director

Phone: 713-528-3663 or 713-526-5135

Fax: 713-528-2650

Email: lsmyth@eachouston.org

Website: <http://www.eachouston.org/programs.html>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence. • Requires registration and an intake interview. • Must be a client to obtain backpacks, supplies, and uniforms. • Requires photographic identification (photo ID) for parents and birth certificates for each child.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides school uniforms, backpacks, and grade-appropriate school supplies.

House of Charity

Address: 10802 Sugar Hill Drive, Suite A, Houston, TX 77042

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-4pm

Contact: Paula Wheeler or Luz Corina

Phone: 713-541-2700 or 713-266-8002

Fax: 713-266-8003

Email: info@houseofcharity.com

Website: <http://www.houseofcharity.com/educational%20resource.htm>

Local Bus Routes: 153, 161

Ages/Grades Served: Grades PK-12

Eligibility: Focuses on disadvantaged, inner-city students and schools.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides immediate relief for inner-city teachers in need of school supplies for their classrooms and students.

Houston Area Women's Center

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-9pm and Saturday, 8am-5:30pm

Contact: Pam Hobbs

Phone: 713-528-6798 Ext. 2255

Fax: 713-535-6363

Email: phobbs@hawc.org

Website: <http://www.hawc.org/en/support-us/back-to-school-project-2016>

Local Bus Routes: 40, 56

Ages/Grades Served: Grades PK-12

Eligibility: Must be a child receiving services at the Center.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Distributes new backpacks and school supplies to the children receiving services at the Center, who are children who have experienced sexual abuse and exploitation, domestic violence, and/or were witnesses to such crimes.

Houston Children's Charity

Address: 230 Westcott Street, Suite 202, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Sherry Self, Administrative Director

Phone: Office: 713-524-2878. • Programs: 713-864-2824.

Fax: 713-524-3199

Email: sherry@houstonchildrenscharity.org

Website: <http://houstonchildrenscharity.org/programs/back-2-school>

Local Bus Routes: 20, 27, 71

Ages/Grades Served: Ages 0-18

Eligibility: Must meet age requirements and attend school. • Must be underprivileged, abused, or disabled.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides children with backpacks and basic school supplies. • Offers prosthetic devices to children who have lost limbs and offers accessible vehicles to families of children with mobility impairments. • Operates a clothing closet. • Provides air conditioners and beds for children whose families do not have them.

Houston Food Bank

Area Served: Greater Houston

Location	Address	Phone	Bus Routes
Office	535 Portwall Street, Houston, TX 77029	713-223-3700	11, 97
Teachers Aid Center	8353 East Freeway, Houston, TX 77019	713-547-8661	11, 97

Days/Hours: Monday-Friday, 8am-5pm, Saturday, 8:30am-12pm

Contact: School Programs Coordinator

Fax: Not available

Email: TeachersAid@houstonfoodbank.org

Website: <http://www.houstonfoodbank.org/programs/teachers-aid>

Ages/Grades Served: Grades PK-12

Eligibility: Requires that the Backpack Buddy Site Coordinator at a school first submit a teacher roster, then individual teachers register before they schedule a shopping visit.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides school supplies to teachers in schools where 70% or more of students are on free or reduced price lunch and who participate in the Backpack Buddy Program of the Houston Food Bank.

Houston Independent School District – Strategic Partnerships Back to School Fest

Address: 4400 West 18th Street, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Caleen Allen, General Manager, Strategic Partnerships

Phone: 713-556-7200

Fax: Not available

Email: callen11@HoustonISD.org

Website: <http://www.HoustonISD.org/Page/89139>

Local Bus Routes: 26, 85

Ages/Grades Served: Grades PK-12

Eligibility: Requires student enrollment at an HISD campus.

Costs: Free

Onsite at Schools: Yes

Languages: Arabic, Chinese, English, Spanish

Direct Services: Provides backpacks of school supplies for HISD students.

Jacobs Ladder of Covenantance

Address: 1802 Caldbeck Lane, Fresno, TX 77545

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Rhonda Jacobs, Executive Director

Phone: 832-816-0720

Fax: Not available

Email: jacobsladderhouston@jloc1.org

Website: <http://www.jloc1.org/services>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Focuses on the working poor. • Requires proof of residence, proof of identity, and proof of employment. • Must have no convictions for violent or sexual crimes.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers school supplies, backpacks, and school uniforms. • Provides workshops on family finances and homeownership. • Operates a food pantry. • Provides parenting classes and training in job readiness skills.

Metropolitan Assistance Ministries – Back to School Program

Address: 1625 Blalock Road, Houston, TX 77080

Area Served: Houston ZIP Codes: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77088, 77079, 77080, 77091, and 77092.

Days/Hours: Monday-Friday, 9am-4pm

Contact: Christina Finley, Development Officer

Phone: 713-468-4516 Ext. 161

Fax: Not available

Email: cfinley@maministries.org

Website: <http://www.maministries.org/backtoschool>

Local Bus Routes: 26

Ages/Grades Served: Grades PK-12

Eligibility: School counselors and nurses identify the need for back to school clothing at each school. • Must live within the service area.

Costs: Free

Onsite at Schools: Yes. • Works with campus staff to identify needs for dress-code clothing.

Languages: English, Spanish

Direct Services: Provides shopping vouchers for clothing to schools for distribution to families identified as in need of assistance. • Clothing meets school dress codes.

Northwest Assistance Ministries – Back to School Project

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389.

Days/Hours: Monday, 9am-11am, Tuesday, 5pm-6:30pm, Wednesday, 9am-11am, Friday, 9am-11am

Contact: Becky Landes, Vice President of Program Services

Phone: 281-885-4597

Fax: 281-583-5616

Email: vlandes@namonline.org

Website: <http://namonline.org/back-to-school-program>

Local Bus Routes: 86

Ages/Grades Served: Grades K-12

Eligibility: Must live within the service area. • Requires proof of address, proof of birth, proof of household income, and photographic identification (photo ID) for adults.

Costs: Free

Onsite at Schools: Yes. • Speakers present about violence prevention at schools.

Languages: English, Spanish

Direct Services: Provides vouchers for school supplies for distribution to families in need. • Also provides classes for adult literacy, computer literacy, English as a Second Language (ESL), financial education, and General Education Development (GED).

San Jose Clinic

Address: 2615 Fannin Street, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm and 3rd Saturday of each month, 8am-4pm • Eligibility interviews: Monday-Friday, 8am-4pm on a walk-in basis.

Contact: Jini Kuruvilla, Dental Director, or Sherri Onyiego, Medical Director

Phone: 713-228-9411

Fax: 713-228-6371

Email: patientaccess@sanjoseclinic.org

Website: <http://www.sanjoseclinic.org>

Local Bus Routes: 700 (METRO rail), 82, 162

Ages/Grades Served: Healthcare: All ages. • Back-to-school supplies: Grades PK-6.

Eligibility: Requires proof of identity, proof of income, and proof of residence. • Low-income, uninsured individuals and families must complete an eligibility interview. • Limits back-to-school supplies to patients.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides patient families with a backpack, grade-appropriate school supplies, and gift cards to buy school uniforms. • Also provides primary and specialty care, eye care, preventative and restorative dental care, laboratory services, a pharmacy, and a patient assistance program.

Southeast Area Ministries

Address: 2102 Houston Boulevard, South Houston, TX 77587

Area Served: Houston ZIP Codes: 77017, 77034, 77061, 77075, 77087, and 77089, and South Houston ZIP Code: 77587.

Days/Hours: Monday-Thursday, 9:30am-1:30pm

Contact: Daer Platt, Director of Operations

Phone: 713-944-0093

Fax: Not available

Email: southernministries@sbcglobal.net

Website: <http://southeastareaministries.com/programs>

Local Bus Routes: 76

Ages/Grades Served: All ages

Eligibility: Requires proof of identify and proof of address. • Must complete an interview.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides school clothing, shoes, and school supplies to children who are referred by officials at public schools in its service area.

Star of Hope

Address: 6897 Ardmore Street, Houston, TX 77054

Area Served: Houston

Days/Hours: Monday-Friday, 8am-6pm, Saturday, 8am-2pm

Contact: Betty Nunnally, Senior Vice President of Programs

Phone: 713-748-0700

Fax: Not available

Email: info@sohmission.org

Website: <http://www.sohmission.org/ways-to-give/urgent-ongoing-needs/school-supply-needs>

Local Bus Routes: 28

Ages/Grades Served: Grades K-12

Eligibility: Must be a homeless child who is enrolled in school.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides backpacks of school supplies, clothing such as school uniforms, and other essential items for homeless children.

Texas Health and Human Services Commission – TANF School Subsidy

Address: 4900 North Lamar Boulevard, Austin, TX 78751

Area Served: Texas

Days/Hours: Monday-Friday, 8am-6pm

Contact: Not available

Phone: 512-424-6500

Fax: Not available

Email: Not available

Website: <https://yourtexasbenefits.hhsc.texas.gov/programs/tanf/families>

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-18

Eligibility: Requires proof of income. • Must meet income requirements. • Must accept and follow program participation conditions and requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps families to pay for basic living needs such as: food, clothing, housing, utilities, laundry, transportation, telephone, household supplies, furniture, and medical supplies.

The Mission of Yahweh Inc.

Address: 10247 Algiers Road, Houston, TX 77041

Area Served: Shelter: Harris County. • Food Pantry: Houston ZIP Code 77041 only.

Days/Hours: Office: Monday-Friday, 8am-5pm. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Chris Idank, Operations Director

Phone: 713-466-4785

Fax: 713-466-3480

Email: chris.idank@missionofyahweh.org

Website: <http://www.missionofyahweh.org/programs/outreach>

Local Bus Routes: 46

Ages/Grades Served: Women: Adults ages 18+. • Boys: Ages 0-8. • Girls: Ages 0-13.

Eligibility: Shelter is for homeless women and children only. • Children must be eligible ages. • Clients must volunteer for 20 hours per week. • If clients are working part-time, they must volunteer for 10 hours per week.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides backpacks of back to school supplies to low-income children in the neighborhood. • Also provides food, clothing, and shelter. • Offers help with job readiness, life skills, parenting skills, character development, computer training, counseling, and financial education. • Financial education classes cover budgeting, checking accounts, credit management, and other topics.

West Houston Assistance Ministries

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082.

Days/Hours: Monday-Friday, 10am-1pm

Contact: Marianne Spencer, Executive Director

Phone: 713-977-9942

Fax: 713-783-0761

Email: General questions: wham@whaministries.org. • Programs: marianne.spencer@whaministries.org.

Website: <http://whaministries.org/back-to-school-drive>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides students with supplies required to return to the classroom. • Helps with food, clothing, household items, rent, mortgage, transportation, utilities, and prescriptions, and operates a job lab. • Also offers classes for adult literacy, English as a Second Language (ESL), financial literacy, and General Education Development (GED).

YMCA of Greater Houston – Operation Backpack

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
Cossaboom Family YMCA	7903 South Loop East, Houston, TX 77012	713-643-4396	Manuel Vila, Youth Development Director	50, 76
Harriet and Joe Foster Family YMCA	1234 West 34th Street, Houston, TX 77018	713-869-3378	Maximillian Madero, Youth Development Director	30, 36
Houston Texans YMCA	5202 Griggs Road, Houston, TX 77021	713-748-5405	Lorenzo Jackson, Youth Development Director	900 (METRO rail), 80
Northeast Family YMCA	7901 Tidwell Road, Houston, TX 77028	713-633-0530	Demetta Landry, Community Executive Director	3, 45, 78
Tellepsen Family Downtown YMCA	808 Pease Street, Houston, TX 77002	713-659-8501	Crystal Davis, Youth Development Director	700 (METRO rail), 85, 160
Texas Medical Center Child Care YMCA	5614 H. Mark Crosswell Jr. Street, Houston, TX 77021	713-747-2173	Noddyica Jackson, Youth Development Director	4, 11
Trotter Family YMCA	1331 Augusta Drive, Houston, TX 77057	713-781-1061	Lorie Janish, Youth Development Director	32, 47, 49
Weekley Family YMCA	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	Alex Taylor, Executive Director	2, 10, 402
Wendel D. Ley Family YMCA	15055 Wallisville Road, Houston, TX 77049	281-458-7777	Jennifer James, Community Executive Director	Not available
West Orem Family YMCA	5801 West Orem Drive, Houston, TX 77085	713-726-1606	Kem Redic, Community Executive Director	49

Days/Hours: Hours vary from one location to another. • Call to ask about specific times.

Fax: 713-758-9140

Email: ymcaoperation-backpack@ymcahouston.org

Website: <https://www.ymcahouston.org/operation-backpack/facts>

Ages/Grades Served: Grades K-8

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides backpacks of school supplies to children who need them.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
Houston Independent School District (HISD)
4400 West 18th Street
Houston, TX 77092
713-556-7290 (main)
713-556-6814 (fax)
face@HoustonISD.org