



Family and Community Engagement
EMPOWERING FAMILIES. ADVANCING LEARNING.

2018 COMMUNITY RESOURCE GUIDE

ADULT BASIC EDUCATION



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2018 Community Resource Guide**. Its primary intended audiences are administrators and teachers in HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its fifth edition, the **2018 Community Resource Guide** now includes 47 topics and 1,160 profiles. The profiles encompass 530 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest. Each heading is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted with peers in other departments for input and insights about service providers.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to FACE@HoustonISD.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of the PDF version of the **Guide** and at the end of each of its topic briefs. We would welcome your feedback!

ADULT BASIC EDUCATION

Adult Basic Education:

1. Alliance for Multicultural Community Services
2. AVANCE Houston Inc.
3. BakerRipley
4. Bilingual Education Institute
5. City of Houston – Multi-Service Centers
6. Community Family Centers
7. East Side University Village Community Learning Center
8. Gulf Coast Community Services Association Inc.
9. Harris County Department of Education
10. House of Amos Inc.
11. Houston Center for Literacy
12. Houston Community College System
13. Houston-Galveston Area Council – Workforce Solutions
14. Houston Public Library
15. Houston Wireless Empowered Community Access Network
16. La Raza United – Texas Multicultural Institute
17. Literacy Advance of Houston
18. Neuhaus Education Center
19. Northwest Assistance Ministries – Learning Center
20. Open Door Mission
21. Project One Focus
22. San Jacinto College
23. The Association for the Advancement of Mexican Americans
24. The Lighthouse of Houston

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700 Ext. 100 713-812-0033	Adults ages 18+	Free	No	Arabic, Chinese, English, Spanish, Vietnamese, others
2	713-686-4400	Adults ages 18+	Free	No	English, Spanish
3	713-667-9400 713-273-3701 713-640-7100 713-380-2260 713-315-6400	All ages	Costs vary	No	English, Spanish
4	713-789-4324	Ages 16-17 and Adults ages 18+	Costs vary	No	Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese
5	832-393-4145 832-395-0895 832-393-4252 832-393-5503 832-395-3380 832-395-0470 832-395-9900 832-395-0069 832-393-4051 832-393-5950	Adults ages 18+	Costs vary	No	English, Spanish
6	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
7	713-747-9255	Grades 9-12 and Adults ages 18+	Costs vary	No	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
8	713-393-4782 Ext. 720	Adults ages 18+	Free	No	English, Spanish
9	713-692-6216	Adults ages 18+	Costs vary	Yes	English, Spanish
10	832-328-0696	All ages	Free	No	English
11	713-640-8240 713-640-8229 713-777-7323 713-588-1200 713-803-1889	Adults ages 18+	Free	No	English, Spanish
12	713-718-5381	Adults ages 18+	Free	No	English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese
13	713-993-4524 713-661-3220 713-228-8848 713-694-5087 713-692-7755 281-458-1155 281-564-2660 713-953-9211 281-807-9462	Adults ages 18+	Free	No	English, Spanish
14	832-393-1313	Adults ages 18+	Free	No	Arabic, English, Spanish, Vietnamese
15	832-393-1313	All ages	Free	No	Arabic, Bengali, Chinese, English, Farsi, French, German, Gujarati, Hindi, Italian, Japanese, Korean, Marathi, Portuguese, Russian, Spanish, Tamil, Telugu, Turkish, Urdu, Vietnamese
16	832-537-8249 713-588-1451	Grades PK-12 and Adults ages 18+	Free	Yes	English, Spanish
17	713-266-8777 281-282-6032	Grades PK-12 and Adults ages 18+	Free	Yes	English, Spanish
18	713-664-7676	Grades PK-12 and Adults ages 18+	Costs vary	Yes	English, Spanish
19	281-885-4616	Adults ages 18+	Costs vary	Yes	English, Spanish
20	713-921-7520	Adults ages 18+	Free	No	English, Spanish
21	281-954-5846	All ages	Costs vary	No	English
22	281-998-6150	Adults ages 18+	Costs vary	No	English, Spanish
23	713-929-2330	Adults ages 18+	\$20 fee	No	English, Spanish
24	713-284-8445 713-284-8494 713-995-1243	Adults ages 18+	Costs vary	No	English

Alliance for Multicultural Community Services

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Sandra Buchholz, Community Programs Director

Phone: 713-776-4700 Ext. 209

Fax: 713-776-4730

Email: General questions: info@allianceontheweb.org. • Programs: sbuchholz@allianceontheweb.org.

Website: <http://allianceontheweb.org/adult-education>

Local Bus Routes: 9, 47, 402

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of refugee status and proof of identity. • Clients must have lived in the United States of America for no longer than five years.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese, Creole, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Provides Adult Basic Education (ABE) classes. • Provides basic to advanced English as a Second Language (ESL) classes with a focus on workforce and job readiness skills. • Offers low-cost childcare during classes. • Also provides refugee resettlement, job counseling and placement, interpreter services, and healthcare access and advocacy.

AVANCE Houston Inc.

Area Served: Houston

Location	Address	Phone	Fax	Bus Routes
Main Office	4301 Dacoma Street, Houston, TX 77092	713-686-4400 713-812-0033	713-812-9829	89
Mangum Education Center	4503 Mangum Road, Houston, TX 77092	713-686-4400 713-812-0033	713-812-9829	23, 85

Days/Hours: Office: Monday-Friday, 8am-5pm. • Adult Basic Education (ABE) classes: Monday-Thursday, 9am-12pm.

Contact: Dora Hinjosa, Adult Education Program Coordinator

Email: General questions: info@avancehouston.org. • Programs: DHinjosa@avancehouston.org.

Website: <http://www.avancehouston.org/adult-education>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proofs of identity and of residence. • Requires an application, orientation, and registration for classes. • Limits classes to adults who have children in AVANCE programs. • Accepts walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for Adult Basic Education (ABE). • Offers basic, intermediate, and multilevel classes for English as a Second Language (ESL). • Offers classes for family literacy, General Education Development (GED), and parenting skills. • Also offers early childhood education, parent education, and child education.

BakerRipley

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Office	4500 Bissonnet Street, Suite 200, Bellaire, TX 77401	713-667-9400	Monday-Friday, 9am-5pm	33, 65
Baker-Ripley	6500 Rookin Street, Houston, TX 77074	713-273-3701	Monday-Friday, 8am-9pm, Saturday, 10am-4pm	9, 47, 402

Location	Address	Phone	Days/Hours	Bus Routes
Harbach-Ripley	6225 Northdale Street, Houston, TX 77087	713-640-7100	Monday and Wednesday, 9am-7pm, Tuesday, Thursday, and Friday, 9am-6pm	50, 73
Leonel Castillo	2101 South Street, Houston, TX 77009	713-380-2260	Monday-Friday, 9am-8pm, Saturday, 9am-2pm	700 (METRO rail), 44, 66
Ripley House	4410 Navigation Boulevard, Houston, TX 77011	713-315-6400	Monday-Friday, 8am-8pm, Saturday, 8am-2pm	20, 29, 80

Contact: Claudia Aguirre-Vasquez, Senior Vice President and Chief Program Officer

Fax: 713-669-5236

Email: president@bakerripley.org

Website: <http://www.bakerripley.org>

Ages/Grades Served: All ages

Eligibility: Requirements vary by program. • Call to ask about specific requirements.

Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of \$100 provides access. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers Adult Basic Education (ABE) classes. • Also offers classes for computer literacy, English as a Second Language (ESL), and General Education Development (GED). • Provides Head Start, youth clubs, after-school programs, summer day programs, immigration and citizenship services, nutrition education, and community gardens.

Bilingual Education Institute

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057

Area Served: Houston

Days/Hours: Monday-Friday, 8am-9pm, Saturday, 9am-12pm

Contact: Gordana Arnautovic, Executive Director

Phone: General questions: 713-789-4555. • Programs: 713-789-4324.

Fax: 713-789-4541

Email: bei@bei.edu

Website: <https://www.bei.edu/non-profit/literacy-english-program>

Local Bus Routes: 25, 32

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Requires proof of residence and refugee status. • Persons qualify for no-cost programs who maintain an immigration status as: refugee, asylee, parolee, victim of torture (with a certified letter), victim of trafficking (with a certified letter), or as other immigrants who hold an I-94 or SI2 visa. • Must be ages 16+ and must have lived in the United States of America for no longer than five years. • Accepts walk-ins.

Costs: Costs vary. • Tuition for English as a Second Language (ESL) classes starts at \$1,535 plus fees. • Some English as a Second Language (ESL) and civics classes are free to eligible students who have a qualifying immigration or refugee status. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese

Direct Services: Provides two levels of basic literacy classes in 80-hour programs for Adult Basic Education (ABE). • Offers classes for citizenship, English as a Second Language (ESL), family literacy, workforce preparation, and distance learning.

City of Houston – Multi-Service Centers

Area Served: Houston

Location	Address	Phone	ABE Days/Hours	Bus Routes
Acres Homes	6719 West Montgomery Road, Houston, TX 77091	832-393-4145	Monday-Wednesday, 8:30am-2:30pm	30, 44
Denver Harbor	6402 Market Street, Houston, TX 77020	832-395-0895	Monday- Friday, 8am-9pm	11, 48, 80
Hiram Clarke	3810 West Fuqua Street, Houston, TX 77045	832-393-4252	Wednesday, 9:30am-12:30pm	14
Kashmere	4802 Lockwood Drive, Houston, TX 77026	832-393-5503	Monday-Thursday, 9am-12pm	26, 80
Magnolia	7037 Capitol Street, Houston, TX 77011	832-395-3380	Monday-Thursday, 8:30am-8:30pm, Friday, 8:30pm-3:30pm	20, 50
Southwest	6400 High Star Drive, Houston, TX 77074	832-395-9900	Tuesday-Thursday, 6pm-8:30pm	9, 47
Sunnyside	9314 Cullen Boulevard, Houston, TX 77051	832-395-0069	Monday-Wednesday, 9am-1pm	29, 87

Contact: Acres Homes: Lakeisha West. • Denver Harbor: Jesse Rodriguez. • Hiram Clark: Corey Garrett. • Kashmere: Not available. • Magnolia: Miguel Leijia, Jr. • Southwest: Sandra Rodriguez. • Sunnyside: Adriane Hatchett.

Fax: Acres Homes: Not available. • Denver Harbor: 832-395-0923. • Hiram Clark: 832-393-4265. • Kashmere: 832-393-5494. • Magnolia: 832-395-3437. • Southwest: 832-395-9951. • Sunnyside: Not available.

Email: webadmin@houstontx.gov

Website: <http://www.houstontx.gov/health/MSC>

Ages/Grades Served: Adults ages 18+

Eligibility: Access to services may require proofs of identity, residence, and income. • Ask the specific multi-service center about its specific programs related to Adult Basic Education (ABE).

Costs: Costs vary. • Some services are no cost; others are low cost. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Services vary by location. • Centers may offer varying combinations of classes for Adult Basic Education (ABE), adult literacy, computer literacy, English as a Second Language (ESL), General Education Development (GED), and job readiness.

Community Family Centers

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Days/Hours: Monday-Friday, 8am-9pm

Contact: Sureya Garcia, Adult Education Coordinator

Phone: 713-923-2316

Fax: 713-923-4243

Email: General questions: info@communityfamilycenters.org. • Programs: sgarcia@communityfamilycenters.org.

Website: <http://www.communityfamilycenters.org/education.php>

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 6-17 and adults ages 18+

Eligibility: Requires registration for programs. • Accepts walk-ins. • Focuses on the local Spanish-speaking community, but Centers are open to all persons.

Costs: Costs vary. • Registration is \$20. • Call to ask about specific costs.

Onsite at Schools: Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Offers two levels of Adult Basic Education (ABE) classes. • Also offers college readiness, counseling, dropout prevention, English as a Second Language (ESL), General Education Development (GED), parent education, summer programs, youth programs, and a sports and recreation center. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals.

East Side University Village Community Learning Center

Address: 3614 Holman Street, Houston, TX 77004

Area Served: Houston: East Side

Days/Hours: Office: Monday-Thursday, 9am-9pm. • Program: Monday, 10am-2pm, Tuesday, 12pm-2pm, Wednesday, 10am-2pm, Thursday, 12pm-2pm. • Adult Basic Education (ABE) classes: Monday, 5pm-7pm, Wednesday, 5pm-7pm.

Contact: Bracy Johnson, Learning Center Manager

Phone: 713-747-9255

Fax: 713-747-6101

Email: eastsideuniv@gmail.com

Website: <http://www.esuvclc.org/parents.html>

Local Bus Routes: 900 (METRO rail), 29, 54

Ages/Grades Served: Grades 9-12 and adults ages 18+

Eligibility: Must live in the service area.

Costs: Costs vary. • Registration fee is \$25 per class. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides adult literacy and Adult Basic Education (ABE). • Also provides classes for citizenship, English as a Second Language (ESL), financial literacy, General Education Development (GED), and personal finance. • Offers classes for basic computer skills and Microsoft Office applications. • Offers classes for high school students for parenting, conflict resolution, nutrition, and college and career preparation.

Gulf Coast Community Services Association Inc.

Address: 9320 Kirby Drive, Houston, TX 77054

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • Adult Basic Education (ABE) classes: Monday-Thursday, 8am-12pm.

Contact: Nikoletta Battistoni

Phone: 713-393-4782 Ext. 720

Fax: 713-343-8709

Email: General questions: info@gccsa.org. • Programs: battistonin@gccsa.org.

Website: <https://www.gccsa.org/adult-education-and-literacy/gedabe>

Local Bus Routes: 700 (METRO rail), 8

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and proof of income. • Must meet federal income guidelines. • Must live in Harris County.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides Adult Basic Education (ABE) classes. • Also provides classes for computer literacy, conversational Spanish, English as a Second Language (ESL), family literacy, and General Education Development (GED).

Harris County Department of Education

Address: 6300 Irvington Boulevard, Houston, TX 77022

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-4:30pm. • Adult Basic Education (ABE) classes: Hours vary at 65 locations.

Contact: Eduardo Honold, Adult Education Director

Phone: General questions: 713-694-6300. • Programs: 713-692-6216.

Fax: 713-696-8258 or 713-696-8294

Email: General questions: adult-education@hcde-texas.org. • Programs: ehonold@hcde-texas.org.

Website: <http://www.hcde-texas.org/who-we-are/divisions-and-leadership/adult-education>

Local Bus Routes: 26, 79

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity. • Requires registration on a first come, first served basis.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers after-school enrichment in HISD and other school districts in Harris County.

Languages: English, Spanish

Direct Services: Offers Adult Basic Education (ABE) classes. • Offers adult English as a Second Language (ESL) classes at 16 locations. • Also offers after-school enrichment, alternative education, curriculum planning and development, psychometrics, and staff development.

House of Amos Inc.

Address: 8030 Boone Road, Houston, TX 77072

Area Served: Houston: Southwest

Days/Hours: Monday-Thursday, 9am-12pm, Saturday, 9am-12pm

Contact: Mary Kutka, Literacy Director

Phone: 832-328-0696

Fax: Not available

Email: houseofamos@houseofamos.org

Website: <http://www.houseofamos.org/new-page>

Local Bus Routes: 4, 161

Ages/Grades Served: All ages

Eligibility: Must complete a registration form. • Requires proof of identity and proof of residence. • Requires proficiency in English to register for citizenship classes.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Offers Adult Basic Education (ABE) classes. • Provides classes for English as a Second Language (ESL), and computer skills, and provides child immunizations. • Also offers citizenship classes and help with citizenship application fees. • Provides intake and referrals for General Education Development (GED) classes, skills training, counseling, the Special Supplemental Nutrition Program for Women Infants and Children (WIC), the Supplemental Nutrition Assistance Program (SNAP), and financial help.

Houston Center for Literacy

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
Main Office	2401 Portsmouth Street, Houston, TX 77098	713-777-7323	KaNeesha Allen, Program Coordinator	25, 27
Magnolia	7037 Capitol Street, Suite A, Houston, TX 77011	832-917-2010	Dora Alim, Teacher Aide	20, 50
San Jose	2615 Fannin Street, Houston, TX 77002	713-803-1887	Olga Rojas, Instructional Coordinator	700 (METRO rail), 54, 82, 85
Southwest	6856 Bellaire Boulevard, Houston, TX 77074	832-917-2010	Doris Larry, Lead Learning Center Manager	2, 9, 47

Days/Hours: Monday-Thursday, 8am-5pm and Friday, 8am-12pm

Fax: 713-640-8247

Email: Main Office: kaneesha.allen@houliteracy.org. • Magnolia: dora.alim@houliteracy.org. • San Jose: olga.rojas@houliteracy.org. • Southwest: doris.larry@houliteracy.org.

Website: <http://www.houliteracy.org/AllPrograms.aspx>

Ages/Grades Served: Adults ages 18+

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides Adult Basic Education (ABE) classes. • Also provides classes for computer skills, English as a Second Language (ESL), family literacy, financial education, and General Education Development (GED). • Operates three adult literacy demonstration centers.

Houston Community College System

Address: 3100 Main Street, BD07, BD08, BD09, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8:30am-4:30pm

Contact: David Joost, Adult Education Director

Phone: 713-718-5381

Fax: 713-718-7617 or 713-718-5377

Email: General questions: hcc.adulteducation@hccs.edu. • Programs: david.joost@hccs.edu.

Website: <http://www.hccs.edu/adult-education>

Local Bus Routes: 700 (METRO rail), 82, 85

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Refugee program requires status as a refugee.

Costs: Free

Onsite at Schools: Yes. • Offers Adult Basic Education at 12 HISD schools among its 40 area locations.

Languages: English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese

Direct Services: Offers Adult Basic Education (ABE) classes. • Also offers classes for English as a Second Language (ESL) and General Education Development (GED). • Refugee program also provides workplace literacy, and help with employment status and legal needs.

Houston-Galveston Area Council – Workforce Solutions

Area Served: Greater Houston

Location	Address	Phone	Fax	Contacts	Bus Routes
Office	3555 Timmons Lane, Houston, TX 77027	713-993-4524	713-993-4578	Mike Temple	82, 84, 283
Astrodome	9315 Stella Link Road, Houston, TX 77025	713-661-3220	713-218-6555	Jacqueline Feliz	10, 68, 261
East End	5104 Harrisburg Boulevard, Houston, TX 77011	713-228-8848	713-228-8858	Tina Taylor	800 (METRO rail), 20, 80
Northeast	4217 Tidwell Road, Suite A, Houston, TX 77093	713-694-5087	713-697-6459	Brenda Wood	3, 45, 80
Northline	4424 North Freeway, Suite A, Houston, TX 77022	713-692-7755	713-697-0635	Ingrid Martin	700 (METRO rail), 23, 36, 56
Northshore	14355 East Wallisville Road, Houston, TX 77049	281-458-1155	281-459-2768	Sandra Dever	137
Southeast	12148 Gulf Freeway, Houston, TX 77034	713-576-2580	713-576-2585	Jame Campos	88
Southwest	12710 Bissonnet Street, Houston, TX 77099	281-564-2660	281-988-9827	Loretta Jones	65, 67
Westheimer	8373 Westheimer Road, Houston, TX 77063	713-953-9211	713-978-7049	Tresell Anderson	47, 82
Willowbrook	17517 Highway 249, Houston, TX 77064	281-807-9462	281-807-6058	Nicole Quintero	44

Days/Hours: Monday-Friday, 8am-5pm (all locations)

Email: CSC@wrksolutions.com

Website: <http://www.wrksolutions.com/find-a-location>

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of citizenship or legal immigrant status, proof of age, proof of residence, proof of income, and proof of household income sources. • May require proof of layoff or unemployment status and proof of current school hours and registration. • Must live in the 13-county service area, and must file a financial aid application.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides access to industry and occupation profiles and other resources to help with career planning. • Helps persons to create a budget, determine eligibility for aid, and apply for financial aid for education and training. • May offer scholarships to clients to pursue high-skill, high-growth jobs. • Offers help with work-related expenses such as childcare, transportation, work clothing, work tools, and/or licenses.

Houston Public Library

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Thursday, 10am-8pm, Friday-Saturday, 10am-5pm, Sunday, 1pm-5pm

Contact: Rhea Lawson, Executive Director

Phone: 832-393-1313

Fax: Not available

Email: Not available

Website: <http://houstonlibrary.org/learn-explore/events>

Local Bus Routes: 40, 85, 161, 214

Ages/Grades Served: General Resources: All ages. • Adult Basic Education (ABE): Adults ages 18+.

Eligibility: Requires a Houston Public Library card. • Call for specific hours at a specific branch library.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, Spanish, Vietnamese

Direct Services: Offers online resources for Adult Basic Education (ABE). • Provides a searchable online database of library events organized by age group, library, and event type. • Operates a system of 31 Neighborhood Libraries, four Regional Libraries, three Special Collection Libraries, four Express Libraries, the HPL Mobile Express, the satellite library located at the Children's Museum of Houston, and the Central Library.

Houston Wireless Empowered Community Access Network

Address: 500 McKinney Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Blanca Quezada, Senior Communication Specialist

Phone: 832-393-1313

Fax: Not available

Email: General questions: contactthpl@houstontx.gov. • Programs: digitalinclusion@houstontx.gov.

Website: <http://houstonlibrary.org/learn-explore/computer-classes/digital-literacy>

Local Bus Routes: 40, 85, 160

Ages/Grades Served: All ages

Eligibility: Requires the ability to read a newspaper.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Bengali, Chinese, English, Farsi, French, German, Gujarati, Hindi, Italian, Japanese, Korean, Marathi, Portuguese, Russian, Spanish, Tamil, Telugu, Turkish, Urdu, Vietnamese

Direct Services: Supports adult digital literacy. • Offers training modules on computer basics, Internet basics, Microsoft Office (Word, Excel, Access, PowerPoint), computer security, digital audio, digital video, and digital photography. • Provides high-need neighborhoods with affordable Internet access, local content, and opportunities to receive training and equipment at community locations.

La Raza United – Texas Multicultural Institute

Address: 7037 Capitol Street, Suite E221, Houston, TX 77011

Area Served: Houston: East End

Days/Hours: Monday-Thursday, 8:30am-8:30pm, Friday, 8:30pm-3:30pm

Contact: Luis Garcia-Alvarez, President and Chief Executive Officer

Phone: 832-537-8249 or 713-588-1451

Fax: Not available

Email: info@larazaunited.org

Website: <http://www.larazaunited.org/tmi>

Local Bus Routes: 20, 50

Ages/Grades Served: Grades 9-12 and adults ages 18+

Eligibility: Requires an application and proof of identity. • Requires taking a locator test if a course requires one. • Serves low- to moderate-income communities with a high number of Latinos and African Americans.

Costs: Costs vary. • Charges \$30 per month to access classes; the Institute may waive the fee for persons who cannot afford it. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers classes for computer literacy, English as a Second Language (ESL), General Education Development (GED), handicrafts, and job skills.

Literacy Advance of Houston

Area Served: Houston

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Main Campus	2424 Wilcrest Drive, Suite 120, Houston, TX 77042	713-266-8777	713-266-8889	Monday-Thursday, 8am-8pm, Friday, 8am-12pm, Saturday, 8am-3pm	161
Bay Area Campus	1300 A Bay Area Boulevard, Houston, TX 77058	281-282-6032	281-282-6013	Monday-Thursday, 9am-8:30pm	249

Contact: Kathryn Bauchelle, Program Director

Email: General questions: info@literacyadvance.org. • Enrollment: students@literacyadvance.org.

Website: http://www.literacyadvance.org/About_Us/Programs/Adult_Basic_Education_ABE

Ages/Grades Served: Grades PK-12 and adults ages 18+

Eligibility: Must meet age requirements. • Requires proof of residence. • Requires that a person is not on probation for a violent crime. • Requires an appointment for registration and requires a two-hour registration.

Costs: Free

Onsite at Schools: Yes. • Provides family literacy services at three HISD campuses. • Has volunteers available to speak about literacy development at schools and for parent groups.

Languages: English, Spanish

Direct Services: Helps adults learn how to read and write (basic literacy skills) through Adult Basic Education (ABE) classes. • Offers Family Literacy Nights at schools. • Provides 30- to 60-minute hands-on presentations for parents about the importance of literacy development for children. • Offers tips for incorporating reading and literacy into activities in the home.

Neuhaus Education Center

Address: 4433 Bissonnet Street, Bellaire, TX 77401

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Adult Literacy classes: Monday-Thursday, 6pm-8pm.

Contact: Suz Hall, Family Support Coordinator/Adult Literacy Instructor

Phone: 713-664-7676

Fax: 713-664-4744

Email: shall@neuhaus.org

Website: <https://community.neuhaus.org/adult-education/tuition-and-fees>

Local Bus Routes: 65

Ages/Grades Served: Grades PK-12 and adults ages 18+

Eligibility: No area restrictions. • Requires registration, interviews, and screening for adult literacy classes.

Costs: Costs vary. • Adult literacy class tuition is \$200 per semester. • Initial adult literacy screening fee is \$25.

• Call to ask about specific costs.

Onsite at Schools: Yes. • Provides support for HISD reading initiatives at all school levels.

Languages: English, Spanish

Direct Services: Offers 15-week, 30-hour adult literacy classes that meet twice weekly. • Also offers seminars to provide parents and educators with information and strategies for building the literacy skills of children, to foster understanding of learning difficulties, and to promote academic success.

Northwest Assistance Ministries – Learning Center

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389.

Days/Hours: Monday-Thursday, 8am-5pm and Friday, 8am-4pm

Contact: Mary Silbert, Learning Center Director

Phone: General questions: 281-885-4555. • Adult Basic Education (ABE) classes: 281-885-4616.

Fax: 281-583-5621

Email: General questions: nam@namonline.org. • Programs: msilbert@namonline.org.

Website: <http://namonline.org/get-help/learning-center>

Local Bus Routes: 86

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of residence. • Must live in the service area. • Requires registration for courses. • Classes are open to all Houston residents.

Costs: Costs vary. • Computer skills classes may charge a fee for costs of course materials. • Services are free for clothing and food assistance.

Onsite at Schools: Yes. • Offers presentations about violence prevention to schools.

Languages: English, Spanish

Direct Services: Provides Adult Basic Education (ABE) classes. • Offers classes for computer literacy, English as a Second Language (ESL), and General Education Development (GED). • Offers help with basic needs including clothing, shelter, energy bills, and transportation. • Also offers a clinic for children.

Open Door Mission

Address: 5803 Harrisburg Boulevard, Houston, TX 77011

Area Served: Houston

Days/Hours: Monday-Friday, 7am-10pm, and Saturday, 9am-1pm

Contact: Morgan Chew, Education Manager

Phone: 713-921-7520 Ext. 221 or 713-921-7520 Ext. 240

Fax: 713-921-4206

Email: General questions: info@opendoorhouston.org. • Programs: mchew@opendoorhouston.org.

Website: <http://www.opendoorhouston.org/programs/education-center>

Local Bus Routes: 800 (METRO rail), 20, 50

Ages/Grades Served: Adults ages 18+

Eligibility: Mission serves men only. • Must be at least age 18 and must have at least a fifth-grade reading level. • Requires taking a written test for reading, language, and mathematics. • Must bring proof of identity to the admission test. • Mission serves men only. • Requires proof of identity.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers online classes for adult literacy. • Also offers basic computer skills classes to the men in its programs to help prepare them for the competitive job market.

Project One Focus

Address: 7401 Alabonson Road, Suite C, Houston, TX 77088

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Salivia Ester

Phone: 281-954-5846

Fax: Not available

Email: one-focus@swbell.net

Website: <http://projectonefocus.org/programs>

Local Bus Routes: 85

Ages/Grades Served: All ages

Eligibility: Focuses on low-income families. • Requires registration for classes.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides adult literacy classes. • Also provides classes for computer literacy, English as a Second Language (ESL), and General Education Development (GED).

San Jacinto College

Area Served: Greater Houston

Location	Address	Office Days/Hours	ABE Days/Hours	Bus Routes
Central Campus	8060 Spencer Highway, Room C-1.128, Pasadena, TX 77505	Monday-Thursday, 8am-6:30pm, Friday, 8am-4:30pm	Monday, 5:30pm-8:30pm, Tuesday, 8:30am-11:30am, Wednesday, 5:30pm-8:30pm, Thursday, 8:30am-11:30am	Not available
South Campus	13735 Beamer Road, Room S-8.1052, Houston, TX 77089	Monday-Thursday, 8am-6:30pm, Friday, 8am-4:30pm	Monday, 8:30am-11:30am, Tuesday, 8:30am-11:30am and 5:30pm-8:30pm, Wednesday, 8:30am-11:30am, Thursday, 8:30am-11:30am and 5:30pm-8:30pm	88

Contact: Not available

Phone: General questions: 281-542-2020. • Programs: 281-998-6150.

Fax: Not available

Email: Registration: registration.cpd@sjcd.edu. • Programs: information@sjcd.edu.

Website: <http://www.sanjac.edu/continuing-professional-development/community/grants/adult-education-literacy>

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Requires registration for classes.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides classes for Adult Basic Education (ABE) and English as a Second Language (ESL). • Offers summer camps in Science, Technology, Engineering, and Technology (STEM).

The Association for the Advancement of Mexican Americans

Address: 4419 North Main Street, Houston, TX 77009

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8am-5:30pm. • Adult Basic Education (ABE) classes: Monday-Thursday, 9am-1pm and 6pm-9pm.

Contact: Patricia Cabrera, Director of Adelante

Phone: 713-929-2330

Fax: 713-926-8035

Email: General questions: aama@aama.org. • Programs: pcabrera@aama.org.

Website: <http://www.aama.org/adult-education>

Local Bus Routes: 44

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity and proof of age. • Requires registration for classes. • Must be able to speak and write in the language of instruction.

Costs: Costs vary. • Charges a \$20 registration fee. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers adult literacy classes. • Also offers classes for English as a Second Language (ESL) and General Education Development (GED) • Offers childcare (ages 3-5) for persons attending classes.

The Lighthouse of Houston

Area Served: Houston

Location	Address	Phone	Fax	Bus Routes
Main Office	3602 West Dallas Street, Houston, TX 77019	713-284-8445 713-284-8494	713-284-8451 713-284-8468	27
Southwest	8640 Wednesbury Lane, Houston, TX 77074	713-995-1243	713-995-4581	46, 65

Days/Hours: Monday-Friday, 7am-5pm

Contact: Katie Hoffman, Director of Education Services

Fax: 713-284-8451

Email: General questions: houstonlighthouse@houstonlighthouse.org. • Programs: khoffman@houstonlighthouse.org.

Website: <http://www.houstonlighthouse.org/education-programs/#adulthoodliteracy>

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Focuses on the blind and visually impaired.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides Adult Basic Education (ABE) classes. • Also offers Braille training and classes for computer literacy, English as a Second Language (ESL), and job readiness.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely

Other comments about the product: _____

Please send this completed evaluation form to:

Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org