

FSA ID: FAQs

What is an FSA ID?

The Federal Student Aid ID is a username and password that is required to log in to all Federal Student Aid websites, including fafsa.gov and studentloans.gov.

Who needs to make an FSA ID?

Both students and parents going through the financial aid process need to create an FSA ID.

When should I create my FSA ID?

We recommend creating your FSA ID in the fall before the FAFSA is available on January 1st. However, it is possible to apply for an FSA ID and use it right away to sign your FAFSA.

How do I create my FSA ID?

Go to fsaid.ed.gov and follow the directions for creating a new FSA ID. Be prepared to provide a valid email address and certain demographic information, such as your full name as it appears on your social security card, your SSN, and your date of birth. **Tip: Don't skip the step where you verify your email address!**

Can I edit my FSA ID?

Yes! If your personal information changes or you would like to update the email address linked to your account, you can make changes by going to fsaid.ed.gov and selecting the "Edit My FSA ID" tab. Note that you **must** update your FSA ID password every 18 months.

What if I forget my FSA ID username or password?

You can retrieve your username or reset your password either by correctly answering 3 of your 5 challenge questions **or** by having a secure code sent to your email address *if you completed the email verification step*. If you use the challenge question option to reset your password, you will have to wait 30 minutes before you can use your new password.

What do I do if I need help?

See your counselor or call the FSA ID help center at 1-800-557-7394