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## 2016 COMMUNITY RESOURCE GUIDE

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YOUTH MENTORING

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Kenneth Huewitt  
Interim Superintendent of Schools

# Houston Independent School District Board of Education

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## **Family and Community Engagement Department**

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[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [jsmith55@houstonisd.org](mailto:jsmith55@houstonisd.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

## YOUTH MENTORING

### Youth Mentoring:

1. 100 Black Men Metropolitan Houston Chapter, Inc.
2. Big Brothers Big Sisters of Greater Houston (BB/BS)
3. Boys and Girls Clubs of Greater Houston, Inc. – Diplomas to Degrees Program
4. Change Happens! – Rescue Youth Program
5. Dream Academy Houston
6. Easter Seals Greater Houston (ESGH) – Ready to Achieve Mentoring Program
7. Houston Area Urban League, Inc. (HAUL) – Mentoring Program
8. Houston Police Department (HPD) – Neighborhood Mentoring
9. India House Houston
10. League of United Latin American Citizens (LULAC) District VIII
11. Montrose Center – HATCH Youth Program
12. Multicultural Education and Counseling through the Arts (MECA)
13. National Society of Black Engineers (NSBE) – Summer Engineering Experiences for Kids (SEEK)
14. PAIR Houston
15. RSVP of Southeast Texas – Harris County
16. Young Men’s Christian Association of Greater Houston (YMCA) – YMCA Achievers

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	877-429-8614 Ext. 890	Boys in Grades 6-12	Free	No	English
2	888-887-2447 713-271-5683	Ages 6-18	Free	Yes	English, Spanish
3	713-868-3426 713-400-2179 713-862-7404 713-227-1041 713-991-5083	Ages 12-17	Costs vary	No	English, Spanish
4	713-374-1252 713-691-4191	Ages 12-19	Free	Yes	English, Spanish
5	713-490-6432	Ages 8-13	Free	Yes	English, Spanish
6	713-838-9050 832-834-4170	Ages 14-17	Costs vary	No	English, Spanish
7	713-393-8700 281-220-8030	Grades 7-12	Free	Yes	English, Spanish
8	832-393-0894 832-393-1061	Grade 6	Free	No	English, Spanish
9	713-929-1900 713-929-1905	Grades 1-10	Costs vary	No	English, Hindi
10	713-695-5980	Grades 8-12	Free	No	English, Spanish
11	713-529-0037 Ext. 334	Ages 13-20	Costs vary	Yes	English, Spanish, Vietnamese
12	713-776-4700	Ages 10-17	Free	No	Arabic, Chinese, English, Spanish, others
13	281-795-9285 703-549-2207 Ext. 242	Grades 3-5	Free	Yes	English, Spanish
14	713-771-1111	Grades 6-12	Free	Yes	Chin, English, French, Kinyarwanda, Karen, Karenni, Nepali, others
15	713-729-3200 Ext. 3238 713-595-8157	All ages	Free	Yes	English
16	281-517-3710 (See profile list.)	Ages 12-18	Costs vary	No	English, Spanish

## 100 Black Men Metropolitan Houston Chapter, Inc.

**Address:** Texas Southern University, 4205 Ennis Street, Houston, TX 77004

**Area Served:** Greater Houston

**Days/Hours:** Saturday, 10am-12pm (2nd and 4th Saturday of each month)

**Contact:** Robert Blair or Roy Carr (Mentoring Co-Chairs)

**Phone:** 877-429-8614 Ext. 890

**Fax:** Not available

**Email:** [mentoring@100blackmenhou.org](mailto:mentoring@100blackmenhou.org) or [rwbo717@gmail.com](mailto:rwbo717@gmail.com) or [Carr1906@yahoo.com](mailto:Carr1906@yahoo.com)

**Website:** <https://sites.google.com/site/100bmomhmentoring/home>

**Local Bus Routes:** 4, 25

**Ages/Grades Served:** Boys in Grades 6-12

**Eligibility:** Focuses are to improve the quality of life of local communities and to enhance educational and economic opportunities for all African Americans. • Requires parents to sign off on a mentee discipline policy.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Helps students to develop a positive self-perception and self-respect and to establish and pursue life-long goals. • Introduces mentees to financial literacy, setting goals, college preparation, Black History, presentation skills, and other skills.

## Big Brothers Big Sisters of Greater Houston (BB/BS)

**Address:** 6437 High Star Drive, Houston, TX 77074

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-6pm

**Contact:** Alistine Turnbull-Blackshear, Director of Programs

**Phone:** 888-887-2447 or 713-271-5683

**Fax:** 713-271-0587

**Email:** [houreception@bbbstx.org](mailto:houreception@bbbstx.org)

**Website:** <http://www.bbbstx.org>

**Local Bus Routes:** 2, 9, 47

**Ages/Grades Served:** Ages 6-18

**Eligibility:** Must meet age requirements. • Requires an appointment.

**Costs:** Free

**Onsite at Schools:** Yes. • BB/BS offers a school-based mentoring program among other options.

**Languages:** English, Spanish

**Direct Services:** Offers one-on-one mentoring programs based in communities and in schools. • Also offers special mentoring programs that match African American children with African American mentors and match Latino children with Latino mentors. • A corporate workplace mentoring program exposes students to professional environments and introduces them to new career paths and life goals. • A consultation and educational enrichment program helps students who exhibit specific academic challenges to stay in school, graduate, and be ready to enter college, the military, or the workforce.

## Boys and Girls Clubs of Greater Houston, Inc. – Diplomas to Degrees Program

**Area Served:** Greater Houston

Location	Address	Phone	Fax	Contact	Bus Routes
Main Office	815 Crosby Street, Houston, TX 77019	713-868-3426	281-200-0650	Hayley Reid, Executive Assistant	40, 85
Allen Parkway Club	815 Crosby Street, Houston, TX 77019	713-400-2179	Not available	Adiagha Mbonisi, Club Director	40, 85
Havard Club	1520 Airline Drive, Houston, TX 77009	713-862-7404	713-862-7530	Carla Jones-Adams, Club Director	26

Location	Address	Phone	Fax	Contact	Bus Routes
Holthouse Club	2411 Canal Street, Houston, TX 77003	713-227-1041	713-227-1346	Jeremy Whiteurst, Club Director	6, 20
Morefield Club	5950 Selinsky Road, Houston, TX 77048	713-991-5083	713-991-5590	Thea Curry-Fuson, Account Manager	80

**Days/Hours:** All locations (school year): Monday-Thursday, 3pm-8pm, Friday, 3pm-7pm. • All locations (summer): Monday-Friday, 9am-5:30pm.

**Email:** [bgch@bgclubs-houston.org](mailto:bgch@bgclubs-houston.org) (general questions); [tburks@bgclubs-houston.org](mailto:tburks@bgclubs-houston.org) (Allen Parkway); [cjones@bgclubs-houston.org](mailto:cjones@bgclubs-houston.org) (Havard); [jwhiteurst@bgclubs-houston.org](mailto:jwhiteurst@bgclubs-houston.org) (Holthouse); or [tcurry-fuson@bgcgh.org](mailto:tcurry-fuson@bgcgh.org) (Morefield)

**Website:** <http://www.bgclubs-houston.org/programs/index.php>

**Ages/Grades Served:** Ages 12-17

**Eligibility:** No area restrictions. • Must meet age requirements. • Requires birth certificates for ages 12-17. • Accepts walk-ins.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No, but provides transportation from some schools to the clubs.

**Languages:** English, Spanish

**Direct Services:** Diplomas to Degrees encourages Club members to achieve academic success, to graduate from high school, to develop and execute goal-setting skills, and to develop college readiness. • Covers topics such as the importance of college, academic preparation, strengths and interests, gaining practical skills, college searches, college applications, financial aid, college life, and creating a college portfolio.

### Change Happens! – Rescue Youth Program

**Area Served:** Harris County

Location	Address	Phone	Days/Hours	Bus Routes
Third Ward Youth Center	3353 Elgin Street, Houston, TX 77004	713-374-1252	Monday-Thursday, 8am-6pm, and Friday, 8am-5pm	900 (METRO rail), 29
Acres Home Youth Center	6719 West Montgomery Road, Houston, TX 77091	713-691-4191	Monday-Thursday, 8am-4:30pm	30, 44, 64

**Contact:** Stephen Smith, School-Based Prevention Programs Coordinator

**Fax:** 713-651-8045

**Email:** [info@changehappenstx.org](mailto:info@changehappenstx.org) or [ssmith@changehappenstx.org](mailto:ssmith@changehappenstx.org)

**Website:** <http://www.changehappenstx.org>

**Ages/Grades Served:** Ages 12-19

**Eligibility:** Must be school-aged and meet age requirements.

**Costs:** Free

**Onsite at Schools:** Yes. • Delivers the Rescue Youth Program in schools and other settings.

**Languages:** English, Spanish

**Direct Services:** Offers mentoring, tutoring, character building discussions, and enrichment activities. • Teaches children life skills and how to handle problems constructively. • Helps in preventing youth involvement in drugs, alcohol, gangs, and other self-destructive activities. • Also offers presentations in schools.

### Dream Academy Houston

**Address:** Foster Elementary School, 3919 Ward Street, Houston, TX 77021

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 3pm-6pm

**Contact:** Dipen Bhakta, Learning Center Director, or Roosevelt Neely, Mentor Coordinator

**Phone:** 713-490-6432

**Fax:** 713-490-6431

**Email:** [dbhakta@usdreamacademy.org](mailto:dbhakta@usdreamacademy.org) or [rneely@usdreamacademy.org](mailto:rneely@usdreamacademy.org)

**Website:** [http://www.usdreamacademy.org/dream\\_cities/houston-tx](http://www.usdreamacademy.org/dream_cities/houston-tx)

**Local Bus Routes:** 29, 54

**Ages/Grades Served:** Ages 8-13

**Eligibility:** Focuses on children who live in high-crime communities and who are at risk of incarceration.

**Costs:** Free for participating students.

**Onsite at Schools:** Yes. • Operates as an after-school and mentoring program on an HISD campus.

**Languages:** English, Spanish

**Direct Services:** Builds on its three pillars of skill-building, character-building, and dream-building to nurture the whole child while altering attitudes, enhancing self-esteem, supporting emotional and intellectual growth, and sparking dreams. • Uses mentors as role models to show students positive options for their lives.

### Easter Seals Greater Houston (ESGH) – Ready to Achieve Mentoring Program

**Address:** 4500 Bissonnet Street, Suite 340, Bellaire, TX 77401

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 7:30am-5pm

**Contact:** Robert Williams, Transition Services

**Phone:** 713-838-9050 (general questions) or 832-834-4170 (programs)

**Fax:** 713-838-9098

**Email:** [info@eastersealshouston.org](mailto:info@eastersealshouston.org) or [rwilliams@eastersealshouston.org](mailto:rwilliams@eastersealshouston.org)

**Website:** <http://www.eastersealshouston.org/Get-Involved/ramp-mentoring-program.html>

**Local Bus Routes:** 33, 65

**Ages/Grades Served:** Ages 14-17

**Eligibility:** Must be a person with disabilities and must meet age requirements.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides comprehensive services to individuals and families affected by disabilities. • Promotes successful transition of youth to employment, continued learning, and independent living. • Uses adult volunteer mentors to support, guide, and be friends to three to four young persons for at least a year. • Helps youth to develop and reach positive academic, career, and personal goals.

### Houston Area Urban League, Inc. (HAUL) – Mentoring Program

**Address:** 1301 Texas Avenue, Houston, TX 77002

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Workshops: 9am-1pm.

**Contact:** John Robinson, Family Support Manager

**Phone:** 713-393-8700 (general questions) or 281-220-8030 (workshop registration)

**Fax:** 713-393-8790

**Email:** [GKizzee@haul.org](mailto:GKizzee@haul.org) (workshops) or [jrobinson@haul.org](mailto:jrobinson@haul.org) (family support)

**Website:** <http://www.haul.org/blog/houston-area-urban-league-mentor-program>

**Local Bus Routes:** 700 (METRO rail), 32, 40, 41, 82,

**Ages/Grades Served:** Grades 7-12

**Eligibility:** Requires registration. • Must be enrolled in middle school or in high school.

**Costs:** Free

**Onsite at Schools:** Yes. • Youth leadership programs are available to area secondary schools.

**Languages:** English, Spanish

**Direct Services:** Matches adults to work one-on-one with students and to help them to stay in school, to graduate on time, and to prepare for their next steps in post-secondary education and careers.

## Houston Police Department (HPD) – Neighborhood Mentoring

**Address:** Anti-Gang Office, Department of Neighborhoods, 900 Bagby Street, 2nd Floor, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Susana Herrera Toledo or Paul Green

**Phone:** 832-393-0894 or 832-393-1061

**Fax:** 832-393-0903

**Email:** [susana.herrera@houstontx.gov](mailto:susana.herrera@houstontx.gov) (youth mentoring) or [paul.green@houstontx.gov](mailto:paul.green@houstontx.gov) (anti-gang office)

**Website:** <http://www.houstontx.gov/antigang/programs.html>

**Local Bus Routes:** 85, 214, 216

**Ages/Grades Served:** Grade 6

**Eligibility:** Must be enrolled in Grade 6. • Must live in the neighborhoods of East End, Denver Harbor, Hiram Clarke, or Gulfton.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides a traditional one-on-one mentoring match with adult mentors who meet regularly with students. • Offers group activities such as field trips and learning activities with other mentor/mentee matches.

## India House Houston

**Address:** 8888 West Bellfort Avenue, Houston, TX 77031

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 9:30am-5:30pm. • After School: Monday-Friday, 3pm-6 pm. • Summer Enrichment Camp: Monday-Friday, 8:30am-6pm.

**Contact:** Michael Miller, Urban Youth Coordinator

**Phone:** 713-929-1900 (general questions) or 713-929-1905 (programs)

**Fax:** 713-772-9015

**Email:** [info@indiahouseinc.org](mailto:info@indiahouseinc.org) (general questions) or [michael@indiahouseinc.org](mailto:michael@indiahouseinc.org) (programs)

**Website:** <http://www.indiahouseinc.org/programs/urban-youth-program>

**Local Bus Routes:** 8, 45

**Ages/Grades Served:** Grades 1-10

**Eligibility:** Requires pre-registration. • Requires proof of income and proof of identity.

**Costs:** Costs vary. • Summer camp registration fees are \$50 per child and \$30 per week per child. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Hindi

**Direct Services:** Provides mentorship seminars, after-school tutorials, and summer enrichment. • Offers programs to address educational achievement, dropout rates, juvenile crime, and health and wellness.

## League of United Latin American Citizens (LULAC) District VIII

**Address:** 5207 Airline Drive, Suite 102, Houston, TX 77002

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Rick Dovalina, District VIII Director

**Phone:** 713-695-5980

**Fax:** 713-691-4128

**Email:** [d8mgr@lulac.org](mailto:d8mgr@lulac.org)

**Website:** <http://www.lulac.org/programs>

**Local Bus Routes:** 36, 45, 56

**Ages/Grades Served:** Grades 8-12

**Eligibility:** No area restrictions.



**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides counseling and assistance to students seeking a post-secondary education.

### Montrose Center – HATCH Youth Program

**Address:** 401 Branard Street, Houston, TX 77006

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-7pm. • Youth Support: Tuesday, 5pm-9pm, Friday, 7pm-10pm, Sunday, 6pm-9pm.

**Contact:** Ann Robison, Executive Director

**Phone:** 713-529-0037 Ext. 334

**Fax:** 713-526-4367

**Email:** [info@hatchyouth.org](mailto:info@hatchyouth.org) or [info@montrosecenter.org](mailto:info@montrosecenter.org)

**Website:** <http://montrosecenter.org/hub>

**Local Bus Routes:** 56, 298

**Ages/Grades Served:** Ages 13-20

**Eligibility:** Must meet age requirements.

**Costs:** Costs vary. • Charges fees on sliding scale based on income. • Accepts Medicaid, Medicare, and private insurance. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Operates a Safe Zones Project for LGBTQIA youth at several area high schools.

**Languages:** English, Spanish, Vietnamese

**Direct Services:** Offers a place for lesbian, gay, bisexual, transgender, queer, questioning, intersex, asexual, or allied (LGBTQIA) youth to provide support to each other in dealing with LGBTQIA issues and other topics.

### Multicultural Education and Counseling through the Arts (MECA)

**Address:** 6440 Hillcroft Street, Suite 411, Houston, TX 77081

**Area Served:** Houston: Southwest

**Days/Hours:** Monday-Friday, 8:30am-5pm

**Contact:** Yani Rose, Executive Director

**Phone:** 713-776-4700

**Fax:** 713-776-4730

**Email:** [yanikeo@allianceontheweb.org](mailto:yanikeo@allianceontheweb.org)

**Website:** <http://www.allianceontheweb.org>

**Local Bus Routes:** 2, 9, 47

**Ages/Grades Served:** Ages 10-17

**Eligibility:** Must be between ages 10-17. • Call to ask about specific requirements.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Bosnian, Bulgarian, Burmese, Chinese (Cantonese and Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrigna, Tunisian, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

**Direct Services:** Uses college students to provide cross-age mentoring in after-school and summer programs for at-risk middle school and high school youth.

### National Society of Black Engineers (NSBE) – Summer Engineering Experiences for Kids (SEEK)

**Address:** Young Women's College Preparatory Academy, 1906 Cleburne Street, Houston, TX 77004

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8:30am-3:30pm

**Contact:** Quiana Piggee-Palmer, SEEK Coordinator

**Phone:** 281-795-9285 or 703-549-2207 Ext. 242

**Fax:** 703-683-5312

**Email:** [qpiggee@nsbe.org](mailto:qpiggee@nsbe.org) or [seek@snbe.org](mailto:seek@snbe.org)

**Website:** <http://www.nsbe.org/seek.aspx>

**Local Bus Routes:** 11

**Ages/Grades Served:** Grades 3-5

**Eligibility:** Requires all parents to attend a mandatory parent orientation and student check-in.

**Costs:** Free

**Onsite at Schools:** Yes. • NSBE operates its summer program on an HISD campus.

**Languages:** English, Spanish

**Direct Services:** Offers a three-week summer program with a ratio of mentor to six students. • Uses hands-on engineering projects to expose students to Science, Technology, Engineering, and Mathematics (STEM) and to the roles and responsibilities of engineers. • Also exposes students to collegiate STEM students and to African American images in STEM.

## PAIR Houston

**Address:** 8303 Southwest Freeway, Suite 718, Houston, TX 77074

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Nicole Tritter Ellis, Executive Director, Catherine O'Shea, High School Program Manager, or Colleen Mayer, Middle School Program Manager

**Phone:** 713-771-1111

**Fax:** Not available

**Email:** [pair@pairhouston.org](mailto:pair@pairhouston.org) (general questions) or [colleen@pairhouston.org](mailto:colleen@pairhouston.org) (middle school programs), or [catherine@pairhouston.org](mailto:catherine@pairhouston.org) (high school programs)

**Website:** <http://www.pairhouston.org>

**Local Bus Routes:** 46

**Ages/Grades Served:** Grades 6-12

**Eligibility:** Must be a refugee enrolled in middle school or high school.

**Costs:** Free

**Onsite at Schools:** Yes. • PAIR operates its programs at schools with significant refugee populations.

**Languages:** Chin, English, French, Kinyarwanda, Karen, Karenni, Nepali

**Direct Services:** Helps refugee youth to navigate American society, reach their academic potential, and become community leaders. • Helps refugee students to achieve a smoother transition to their new home and school and a greater understanding of American and school culture. • Also helps refugee students to have more positive attitudes toward school; to increase social competence, self-esteem, and self-confidence; to increase interest and participation in school activities; to improve English language skills; and to develop more positive relationships with peers and adults.

## RSVP of Southeast Texas – Harris County

**Address:** 5601 South Braeswood Boulevard, Houston, TX 77096

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Mary Ann Kelley, Harris County RSVP Project Coordinator

**Phone:** 713-729-3200 Ext. 3238 (county program) or 713-595-8157 (regional program)

**Fax:** 713-551-7223

**Email:** [mkelley@ericchouston.org](mailto:mkelley@ericchouston.org)

**Website:** <http://www.rsvpvolunteers.com>

**Local Bus Routes:** 32, 47, 68

**Ages/Grades Served:** All ages

**Eligibility:** Schools and other organizations must first apply and qualify to receive services from RSVP.

**Costs:** Free

**Onsite at Schools:** Yes. • RSVP volunteers help schools and other community organizations.

**Languages:** English

**Direct Services:** Provides volunteers ages 55+ to help with mentoring, tutoring, reading programs, special projects, field trips, special events, fund raising, and other activities.

### Young Men's Christian Association of Greater Houston (YMCA) – YMCA Achievers

**Area Served:** Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Aldine-Greenspoint YMCA	10960 North Freeway, Houston, TX 77037	281-517-3710	Monday-Friday, 8am-5pm	56, 102
Cossaboom Family YMCA	7903 South Loop East, Houston, TX 77012	713-643-4396	Monday-Thursday, 5am-9pm, Friday, 5am-8pm, Saturday, 8:30am-3pm	20, 50, 76
Harriet and Joe Foster Family YMCA	1234 West 34th Street, Houston, TX 77018	713-869-3378	Monday-Thursday, 5:30am-9:30pm, Friday, 5am-8:30pm, Saturday, 7am-6pm, Sunday, 12pm-6pm	30, 36
Houston Texans YMCA	5202 Griggs Road, Houston, TX 77021	713-748-5405	Monday-Thursday, 5:30am-9:30pm, Friday, 5:30am-8pm, Saturday, 8am-6pm, Sunday, 1pm-6pm	900 (METRO rail), 87
Northeast Family YMCA	7901 Tidwell Road, Houston, TX 77028	713-633-0530	Monday-Friday, 7:30am-7:30pm	3, 45
Tellepsen Family Downtown YMCA	808 Pease Street, Houston, TX 77002	713-659-8501	Monday-Thursday, 5am-10pm, Friday, 5am-9pm, Saturday, 7am-6pm, Sunday, 10am-6pm	700 (METRO rail), 85, 161, 162, 214, 216
Texas Medical Center Child Care YMCA	5614 H. Mark Crosswell Jr. Street, Houston, TX 77021	713-747-2173	Monday-Friday, 6am-6:30pm	4, 11
Trotter Family YMCA	1331 Augusta Drive, Houston, TX 77057	713-781-1061	Monday-Thursday, 5am-11pm, Friday, 5am-9pm, Saturday, 7am-7pm, Sunday 10am-7pm	32, 47, 49
Weekley Family YMCA	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	Monday-Friday, 5am-10pm, Saturday, 6am-7pm, Sunday, 12pm-8pm	10, 402
Wendel D. Ley Family YMCA	15055 Wallisville Road, Houston, TX 77049	281-458-7777	Monday-Thursday, 4:30am-10pm, Friday, 4:30am-9pm, Saturday, 7am-6pm, Sunday 1pm-6pm	137
West Orem Family YMCA	5801 West Orem Drive, Houston, TX 77085	713-726-1606	Monday-Thursday, 5am-9pm, Friday, 5am-8pm, Saturday, 7am-6pm, Sunday, 12pm-6pm	49

**Contact:** Sherry Bernard

**Fax:** 713-758-9140

**Email:** [sherryb@ymcahouston.org](mailto:sherryb@ymcahouston.org)

**Website:** <https://www.ymcahouston.org/ymca-achievers>

**Ages/Grades Served:** Ages 12-18

**Eligibility:** No area restrictions. • Branches require a registration form and several waiver forms. • Specific program details vary by location. • Call an individual branch to ask about program requirements and practices.

**Costs:** Costs vary. • Offers 25% facility program membership rate discounts. • Call an individual branch to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates a YMCA Youth Achievers as a club-like program designed to help youth to get ready for and pursue college and career options of their choice. • Provides mentors as role models to inspire youth to reach their personal goals. • Provides one mentor for every 10 students.

## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

## FACE PRODUCT EVALUATION FORM

### Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

### Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

### Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

### How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

### Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader  
 Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)