
2016 COMMUNITY RESOURCE GUIDE

READINESS for COLLEGE and CAREERS



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Interim Superintendent of Schools

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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

READINESS for COLLEGE and CAREERS

Readiness for College and Careers:

1. Aviation Institute of Maintenance
2. College Community Career
3. Houston Baptist University – Office of Admissions
4. Houston Community College System – Office of Admissions
5. One Goal Houston
6. Prairie View A&M University Northwest Houston Center – Office of Admissions
7. Rice University – Center for College Readiness
8. Rice University – Office of Admissions
9. San Jacinto College – Office of Admissions
10. Texas Southern University – Office of Admissions
11. The University of Texas – Houston Admissions Office
12. The University of Texas – Outreach Houston
13. University of Houston – Office of Admissions
14. University of Houston Downtown – Office of Admissions
15. University of Saint Thomas – Office of Admissions
16. Western Governors University (WGU) Texas

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-644-7777	Adults ages 18+	Costs vary	No	English
2	281-201-8803	Grades 10-12	Free	Yes	English
3	281-649-3211 800-969-3210	Grades 9-12	Costs vary	Yes	English
4	713-718-2000 (See profile list.)	Grades 6-12	Costs vary	No	English
5	281-556-0300	Grades 9-12	Free	Yes	English, Spanish
6	713-790-7270	Grades 9-12	Costs vary	Yes	English
7	713-348-6031	Grades 6-12	Costs vary	No	English
8	713-348-7423	Grades 9-12	Costs vary	Yes	English
9	281-998-6150	Grades 9-12	Costs vary	Yes	English
10	713-313-1985	Grades 9-12	Costs vary	Yes	English
11	713-871-2386	Grades 9-12	Costs vary	Yes	English
12	713-636-6400 Ext. 317	Grades 9-12	Free	Yes	English
13	713-743-1010 option 4	Grades 9-12	Costs vary	Yes	English
14	713-221-8522	Grades 9-12	Costs vary	Yes	English
15	713-525-3500 800-856-8565	Grades 9-12	Costs vary	Yes	English
16	877-214-7011	Ages 16-17 and Adults ages 18+	Costs vary	No	English

Aviation Institute of Maintenance

Address: 7651 Airport Boulevard, Houston, TX 77061

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Sydney Mendez

Phone: 713-644-7777

Fax: Not available

Email: admdiramh@aviationmaintenance.edu

Website: <http://www.aviationmaintenance.edu/campuses/houston-tx>

Local Bus Routes: 40

Ages/Grades Served: Adults ages 18+

Eligibility: Requirements vary. • Call the Office of Admissions to ask for specific details.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2015-2016 is about \$18,697 (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Offers day and evening classes in an aviation maintenance technician program. • Prepares students to pass the Federal Aviation Administration (FAA) test to become a certified airframe and power plant technician for employment in aviation maintenance.

College Community Center

Address: 12926 Dairy Ashford Road, Suite 110, Sugar Land, TX 77478

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Kathy Rose, Executive Director

Phone: 281-201-8803

Fax: Not available

Email: krrose@collegecommunitycareer.org

Website: <http://collegecommunitycareer.org/our-program>

Local Bus Routes: Not available

Ages/Grades Served: Grades 10-12

Eligibility: Requires membership in groups that are underrepresented among college completers, including low-income, Latino/Hispanic, and African American students. • A student must have a minimum 2.5 grade point average (GPA), must meet the criteria to enroll in a four-year university, and must have a degree plan enabling admission to a four-year university.

Costs: Free

Onsite at Schools: Yes. • Operates as an after-school program on high school campuses.

Languages: English

Direct Services: Fosters a college-going culture with low-income and/or first-generation high school students and families. • Prepares students for admission to and graduation from a four year university based on the pillars of college success, leadership development, civic engagement, and career discovery.

Houston Baptist University – Office of Admissions

Address: 7502 Fondren Road, Houston, TX 77074

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Rachael Smith, Campus Visit Coordinator

Phone: 281-649-3211 or 800-969-3210

Fax: 281-649-3217

Email: admissions@hbu.edu or rsmith@hbu.edu

Website: <https://www.hbu.edu/admissions/undergraduate>

Local Bus Routes: 2, 9, 63, 402

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$43,832 (including tuition, fees, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

Houston Community College System – Office of Admissions

Area Served: Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
HCC Administration	3100 Main Street, Houston, TX 77002	713-718-2000	Monday-Friday, 7am-10pm, Saturday, 7am-5pm, Sunday, 9am-5pm	700 (METRO rail), 82,162
HCC Central	1300 Holman Street, Houston, TX 77004	713-718-6000	Monday-Thursday, 8am-10pm, Friday, 8am-4:30pm, Saturday, 9am-1pm	700 (METRO rail), 11
HCC Coleman	1900 Pressler Street, Houston, TX 77030	713-718-7400	Monday-Thursday, 7am-10pm, Friday, 7am-6pm, Saturday, 8am-4pm	27, 56, 84
HCC Fraga	301 North Drennan Street, Houston, TX 77003	713-718-2800	Monday-Friday, 8am-10pm, Saturday, 8am-5pm	20, 29
HCC Gulfton	5407 Gulfton Road, Houston, TX 77081	713-718-7760	Monday-Thursday, 8am-10pm, Friday, 7am-4:30pm	49
HCC McGovern	2450 Holcombe Boulevard, Houston, TX 77021	713-718-7400	Monday-Thursday, 7am-10pm, Friday, 7am-6pm	11, 87
HCC Northeast	555 Community College Drive, Houston, TX 77013	713-718-8300	Monday-Friday, 8am-8:30pm	11, 97
HCC North Forest	6010 Little York Road, Houston, TX 77016	713-718-5868	Monday-Friday, 8am-9pm, Saturday, 8am-1pm	3, 77
HCC Northline	8001 Fulton Street, Houston, TX 77022	713-718-8000	Monday-Friday, 8am-10pm, Saturday-Sunday, 8am-4:30pm	700 (METRO rail), 56, 79
HCC Pinemont	1265 Pinemont Drive, Houston, TX 77018	713-718-8400	Monday-Friday, 8am-10pm, Saturday-Sunday, 8am-5pm	30, 45
HCC Southeast	6815 Rustic Drive, Houston, TX 77087	713-718-7000	Monday-Friday, 8am-10pm, Saturday, 8am-5pm	40
HCC West Loop	5601 West Loop South, Houston, TX 77081	713-718-7868	Monday-Thursday, 8am-10pm, Friday-Saturday, 8am-4:30pm	9, 33

Contact: Mary Lamburg, Registrar

Fax: 713-718-2111

Email: student.info@hccs.edu

Website: <http://www.hccs.edu/district/about-us/campuslocator>

Ages/Grades Served: Grades 6-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-district first-year undergraduates during 2016-2017 is about \$2,031 (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The Community College System participates in college fairs.

Languages: English

Direct Services: Offers the Scholar Success Program for middle school and high school students. • Offers dual credit courses for high school students.

One Goal Houston

Address: 14400 Memorial Drive, Suite 240, Houston, TX 77079

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Shanthy Radhakrishnan or Helen Hailemariam

Phone: 281-556-0300

Fax: 281-596-7570

Email: Shanthy.Radhakrishnan@onegoalgraduation.org or Helen.Hailemariam@onegoalgraduation.org

Website: <http://www.onegoalgraduation.org/our-regions>

Local Bus Routes: 162

Ages/Grades Served: Grades 9-12

Eligibility: Requires membership in groups that are underrepresented among college completers, including low-income, Latino/Hispanic, and African-American students.

Costs: Free

Onsite at Schools: Yes. • Operates at 16 HISD high school campuses.

Languages: English, Spanish

Direct Services: Helps students who are underrepresented in college access and success initiatives.

Prairie View A&M University Northwest Houston Center – Office of Admissions

Address: 9449 Grant Road, Houston, TX 77070

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 9am-9pm, Friday, 9am-1pm, Saturday, 9am-5pm

Contact: Tiffany Allen, Information Resource Specialist

Phone: 713-790-7270

Fax: Not available

Email: tgallen@pvamu.edu or nwhc@pvamu.edu

Website: <http://www.pvamu.edu/northwest>

Local Bus Routes: 44

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for first-year undergraduates during 2016-2017 is about \$23,751 (including tuition, fees, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The Center participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

Rice University – Center for College Readiness

Address: 6100 Main Street, Houston, TX 77005

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Jennifer Gigliotti, Executive Director

Phone: 713-348-6031

Fax: 713-348-3123

Email: collegeready@rice.edu

Website: <http://collegeready.rice.edu/college-readiness-programs-students>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Grades 6-12

Eligibility: Requirements vary. • Call the Readiness Center to ask about specific details.

Costs: Costs vary. • Online Advanced Placement (AP) examination review course fees are \$55-\$70 per course. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Offers on-campus and online review for Advanced Placement (AP) exams. • Offers an online guide on preparing for college, understanding college admissions, financing college, transitioning to college, and preparing for careers. • Informs about how AP and International Baccalaureate (IB) exams prepare students for college. • Offers extensive tips and resources to help parents advise their children who either plan to attend college or who are already attending college.

Rice University – Office of Admissions

Address: Office of Admission–MS 17, Lovett Hall Room 109, Rice University, 6100 Main Street, Houston, TX 77005

Area Served: Texas

Days/Hours: Monday-Friday, 8:30am-5pm, Saturday, 10am-12pm

Contact: Brandon Mack, Senior Assistant Director, Office of Admission

Phone: 713-348-7423

Fax: 713-348-2139

Email: bmack@rice.edu or admission@rice.edu

Website: <https://futureowls.rice.edu/futureowls/Parents.asp>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for first-year undergraduates during 2016-2017 is about \$60,992 (tuition, fees, room, board) excluding general living expenses. • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

San Jacinto College – Office of Admissions

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
North Campus	5800 Uvalde Road, Houston, TX 77049	281-998-6150	Cathy Andrusick	Not available
South Campus	13735 Beamer Road, Houston, TX 77089	281-929-4653	Kathy Miller	88

Days/Hours: Monday-Thursday, 8:30am-5:30pm, Friday, 8:30am-12pm

Fax: Not available

Email: information@sjcd.edu or student.recruitment@sjcd.edu

Website: <http://www.sanjac.edu/apply-register/overview/admission-requirements>

Ages/Grades Served: Grades 9-12

Eligibility: Requires that all students demonstrate readiness for college in reading, writing, and mathematics.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$4,610 (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The College participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

Texas Southern University – Office of Admissions

Address: 3100 Cleburne Street, Houston, TX 77004

Area Served: Greater Houston

Days/Hours: Monday, 7am-5pm, Tuesday-Thursday, 7am -11pm, Friday, 7am-1pm, Saturday, 8am-1pm

Contact: Delekia Gastineau, Manager of High School Recruitment

Phone: 713-313-1985

Fax: 713-313-7851

Email: Delekia.Gastineau@tsu.edu

Website: <http://www.tsu.edu/admissions>

Local Bus Routes: 4, 9

Ages/Grades Served: Grades 9-12

Eligibility: Requires a grade point average (GPA) of at least 2.5, and an SAT score of 820 or higher (critical reading and mathematics only) or an ACT composite score of 17 or higher.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$11,384 (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

The University of Texas – Houston Admissions Office

Address: 8 Greenway Plaza, Suite 824, Houston, TX 77046

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Veronica Pena, Admissions Counselor, and Talrah Pantallion, Financial Aid Counselor

Phone: 713-871-2386

Fax: 713-871-2380

Email: veronicapena@austin.utexas.edu or talrah.pantallion@austin.texas.edu

Website: <http://www.utexas.edu/student/admissions>

Local Bus Routes: 25, 84

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$26,102 (including tuition, fees, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

The University of Texas – Outreach Houston

Address: Kashmere High School, 6900 Wileyvale Street, Room 112, Houston, TX 77028

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 713-636-6400 Ext. 317

Fax: Not available

Email: outreachhouston@austin.utexas.edu

Website: <http://utoutreach.org/houston>

Local Bus Routes: 26, 80

Ages/Grades Served: Grades 9-12

Eligibility: Focuses on low-income students and first-generation college students at target high schools. • Requires participants to meet seven pre-conditions, including having at least a 3.2 grade point average (GPA), maintaining at least an 80 average, and completing Algebra I in Grade 8.

Costs: Free

Onsite at Schools: Yes. • Outreach Houston focuses on eight HISD high schools.

Languages: English

Direct Services: Provides college readiness enrichment activities. • Informs potential applicants about writing resumes and personal statements. • Informs potential applicants about college applications, financial aid, scholarships, community service, and leadership development.

University of Houston – Office of Admissions

Address: Welcome Center, 4400 University Drive, Houston, TX 77204

Area Served: Greater Houston

Days/Hours: Monday-Tuesday, 8am-7pm, Wednesday-Friday, 8am-5pm

Contact: Carolina Nutt, Director of Prospective and New Student Programs

Phone: 713-743-1010, option 4

Fax: Not available

Email: admissions@uh.edu

Website: <http://www.uh.edu/about/offices/enrollment-services/admissions>

Local Bus Routes: 900 (METRO rail), 25

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$12,154 (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

University of Houston Downtown – Office of Admissions

Address: One Main Street, S-350, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 8am-6pm, Friday, 8am-5pm

Contact: Brian Blackwell, Coordinator of Customer Service

Phone: 713-221-8522

Fax: 713-223-7468

Email: blackwellb@uhd.edu or uhdadmit@uhd.edu

Website: <https://www.uhd.edu/admissions/Pages/admissions-index.aspx>

Local Bus Routes: 700 (METRO rail), 161, 214

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$22,874 (including tuition, fees, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

University of Saint Thomas – Office of Admissions

Address: 3800 Montrose Boulevard, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 9am-6pm, Friday, 9am-1pm

Contact: Phillip Butcher, Director of Undergraduate Admissions

Phone: 713-525-3500 or 800-856-8565

Fax: Not available

Email: admissions@stthom.edu

Website: <http://www.stthom.edu/admissions>

Local Bus Routes: 56

Ages/Grades Served: Grades 9-12

Eligibility: Requirements vary. • Encourages potential applicants to demonstrate interest by making a visit to the campus. • Call the Office of Admissions to ask about specific requirements.

Costs: Costs vary. • Total cost of attendance for in-state first-year undergraduates during 2016-2017 is about \$45,016 (including tuition, fees, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: Yes. • The University participates in college fairs.

Languages: English

Direct Services: Provides information about campus life, admission process and requirements, application process, campus visits, financial aid, undergraduate academic programs, and undergraduate research.

Western Governors University (WGU) Texas

Address: 221 West Sixth Street, Suite 1050, Austin, TX 78701

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Kristian Fitzgerald

Phone: 877-214-7011

Fax: Not available

Email: kfitzgerald@wgu.edu

Website: <http://texas.wgu.edu/admissions/requirements>

Local Bus Routes: Not available

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Admissions requirements vary by program. • Call an admissions counselor to ask about specifics.

Costs: Costs vary. • Basic tuition and fees for most programs cost a flat rate of \$3,035 per six-month term or \$6,070 per year (plus books, room, board, and general living expenses). • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides information about admission process and requirements, application process, financial aid, and undergraduate academic programs.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ⊗	Unsatisfied	Neutral ☹	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

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 Houston Independent School District (HISD)
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