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# 2016 COMMUNITY RESOURCE GUIDE

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PARENT EDUCATION

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Kenneth Huewitt  
Interim Superintendent of Schools

# Houston Independent School District Board of Education

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## **Family and Community Engagement Department**

4400 West 18<sup>th</sup> Street, Houston, Texas 77092

[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [jsmith55@houstonisd.org](mailto:jsmith55@houstonisd.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

## PARENT EDUCATION

### Parent Education:

1. Association for Family and Community Integrity (AFCI)
2. AVANCE Houston, Inc.
3. Children at Risk
4. Children’s Museum of Houston – Parent Stars Program
5. City of Houston – Healthy Families Healthy Futures
6. City of Houston – Mayor’s Anti-Gang Office
7. Collaborative for Children – Parents as Teachers (PAT) Program
8. Community Family Centers (CFC)
9. Covenant House Texas
10. DePelchin Children’s Center (DCC)
11. ESCAPE Family Resource Center
12. Family Services of Greater Houston
13. Grant Me the Wisdom Foundation
14. Harris County Protective Services for Children and Adults – Parent Teen Survival Program
15. Houston Center for Literacy (HCL)
16. Houston Independent School District (HISD) – Home Instruction for Parents of Preschool Youngsters (HIPPPY) Program
17. Houston Public Library (HPL) – Parent Resource Library
18. Methodist Children’s Home (MCH) Family Outreach – Grandparents as Parents Program
19. Parent Engagement for Active Child Enrichment (PEACE)
20. Parents Alliance
21. Texas A&M Agri-Life Extension Service – Harris County (District 9 – Southeast)
22. The ARK Group, Inc.
23. TRIAD Prevention Program – Parenting with Love and Limits
24. Volunteers of America – Relatives as Parents Program

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-800-0866	Ages 12-17	Costs vary	No	English
2	713-812-0033 Ext. 248	Ages 0-5	Free	Yes	English, Spanish
3	713-869-7740	Adults ages 18+	Costs vary	No	English, Spanish
4	713-535-7270	All ages	Costs vary	Yes	English, Spanish, others
5	832-395-9902	Ages 15-25	Free	No	English, Spanish
6	832-393-0931	Grades K-12	Free	Yes	Arabic, Chinese, English, Urdu, Spanish, Vietnamese
7	713-600-1100 713-600-1140	Ages 0-36 months and prenatal	Free	No	English, Spanish
8	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
9	713-630-5620	Adults ages 18-20	Free	No	English, Spanish
10	713-730-2335 713-802-3852	Grades K-8	Costs vary	Yes	English, Spanish
11	713-942-9500	Ages 0-18	Costs vary	No	English, Spanish
12	713-861-4849	Grades K-12	Costs vary	Yes	English, Spanish
13	281-477-4338	All ages	Free	No	English
14	713-394-4000	Ages 12-18	Costs vary	No	English, Spanish
15	713-640-8240 713-640-8229 713-777-7323 713-588-1200 713-803-1889	Adults ages 18+	Free	No	English, Spanish
16	713-967-5298	Ages 3-5	Free	No	English, Spanish
17	713-535-7292 713-535-7254	All ages	Free	No	Chinese, English, Spanish, Vietnamese

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
18	713-682-8911	Ages 0-14	Free	No	English
19	832-415-3088	All ages	Free	Yes	English
20	713-871-0744	Adults ages 18+	Costs vary	Yes	English, Spanish
21	281-855-5600	Adults ages 18+	Free	No	English
22	888-275-0744	Adults ages 18+	\$165	Yes	English, Spanish
23	713-295-2600	Ages 10-17	Free	No	English, Spanish
24	832-830-2398	All ages	Free	No	English

### Association for Family and Community Integrity (AFCI)

**Address:** 401 Branard Street, Suite 304, Houston, TX 77006

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Not available

**Phone:** 713-800-0866

**Fax:** Not available

**Email:** [info@glbthomeless.org](mailto:info@glbthomeless.org)

**Website:** [http://glbthomeless.org/?page\\_id=447](http://glbthomeless.org/?page_id=447)

**Local Bus Routes:** 56, 82, 298

**Ages/Grades Served:** Ages 12-17

**Eligibility:** Must be at risk of family separation and homelessness or be already homeless.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Offers online classes on the science of sexual orientation, bisexuality, transgender identity, and the process of coming out as a gay child and as a parent of a gay child. • Offers parent education about the coming out experience, the science of sexual orientation, consequences of the rejection of a gay child, and maintaining healthy parent-child relationships.

### AVANCE Houston, Inc.

**Address:** 4301 Dacoma Street, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-5pm

**Contact:** Hilda Aguilar, Program Manager

**Phone:** 713-812-0033 Ext. 248

**Fax:** 713-812-9829

**Email:** [HAguilar@avancehouston.org](mailto:HAguilar@avancehouston.org)

**Website:** <http://www.avancehouston.org/parent-child-education>

**Local Bus Routes:** 89

**Ages/Grades Served:** Parents and caregivers of children ages 0-5

**Eligibility:** Some programs are restricted to adult clients who have children in AVANCE programs.

**Costs:** Free

**Onsite at Schools:** Yes. • The Parent-Child Education Program operates at three HISD schools.

**Languages:** English, Spanish

**Direct Services:** Parent-Child Education Program sessions cover child development, parents as a child's first teacher, toys for use in parent-child play, and community resources to support child development. • A three-hours-per-week session takes nine months to complete. • Parent education program also offers home visits, transportation support, early childhood education, child advocacy assistance, and other components. • A weekly Fatherhood Program supports the father's role in his children's education. • Offers classes in General Educational Development (GED) preparation and in English as a Second Language (ESL).

## Children at Risk

**Address:** 2900 Wesleyan Street, Suite 400, Houston, TX 77027

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Melanie Richmond, AmeriCorps/VISTA Outreach Coordinator

**Phone:** 713-869-7740

**Fax:** 713-869-3409

**Email:** [info@childrenatrisk.org](mailto:info@childrenatrisk.org) or [mrichmond@childrenatrisk.org](mailto:mrichmond@childrenatrisk.org)

**Website:** <http://www.childrenatrisk.org>

**Local Bus Routes:** 82, 84

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Reports are available to the general public.

**Costs:** Costs vary. • Speakers and many online reports are free. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Speakers are available to present to schools and parent groups.

**Languages:** English, Spanish, and 100+ other languages on its website

**Direct Services:** Operates the Center for Parenting and Family Well-Being. • Trains providers of parent education services, promotes positive parent-child relationships, advocates for effective parent support programs, and raises awareness of best practices and evidence-based strategies. • Presentations of various durations cover parenting, school improvement and school rankings, and legislation and advocacy.

## Children's Museum of Houston – Parent Stars Program

**Address:** 1500 Binz Street, Houston, TX 77004

**Area Served:** Houston

**Days/Hours:** Tuesday-Wednesday, 10am-6pm, Thursday, 10am-8pm, Friday-Saturday, 10am-6pm, Sunday, 12pm-6pm

**Contact:** Mary Ellen Salas, Program Manager

**Phone:** 713-535-7270

**Fax:** Not available

**Email:** [msalas@cmhouston.org](mailto:msalas@cmhouston.org)

**Website:** <http://www.cmhouston.org/parent-stars>

**Local Bus Routes:** 700 (METRO rail), 56, 298

**Ages/Grades Served:** All ages

**Eligibility:** The Museum is open to the general public.

**Costs:** Costs vary. • General admission is \$10 for ages 1-64 and \$9 for ages 65+. • Museum members are free. • Admission is free for families on Thursday, 5pm-8pm. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Schools can host a Children's Museum hands-on family learning event.

**Languages:** English, Spanish, and 55+ other languages

**Direct Services:** Offers the Parent Stars program of parent workshops based on 15 different themes, which are designed to empower parents as their child's first teacher. • Offers family learning activities that focus on literacy, science, and mathematics and include bilingual activity guide books. • Offers the Adventures After-School program at the museum. • Also offers a mathematics-based after-school enrichment program.

## City of Houston – Healthy Families Healthy Futures

**Address:** 6400 High Star Drive, Suite 118, Houston, TX 77074

**Area Served:** Houston Southwest ZIP Codes: 77036, 77045, 77053, 77057, 77072, 77074, 77081, 77083, 77085, and 77099, and Houston Sunnyside ZIP Codes: 77021, 77033, 77047, 77048, and 77051

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Sandra Rodriguez

**Phone:** 832-395-9902

**Fax:** 713-778-6520

**Email:** [311@houstontx.gov](mailto:311@houstontx.gov)

**Website:** <http://www.houstontx.gov/health/HealthCenters/hfhf.html>

**Local Bus Routes:** 2, 9, 47

**Ages/Grades Served:** Ages 15-25

**Eligibility:** Must meet age requirements. • Must live in the areas served.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides home visits to first time mothers. • Focuses on promoting positive parent-child interactions by strengthening family bonds, improving healthful child growth and development, and decreasing child abuse and neglect.

### City of Houston – Mayor’s Anti-Gang Office

**Address:** 901 Bagby Street, Houston, TX 77002

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Patricia Harrington, Division Manager

**Phone:** 832-393-0931

**Fax:** Not available

**Email:** [patricia.harrington@houstontx.gov](mailto:patricia.harrington@houstontx.gov)

**Website:** <http://www.houstontx.gov/antigang/index.html>

**Local Bus Routes:** 44, 85, 214, 216

**Ages/Grades Served:** Parents and caregivers of students in Grades K-12

**Eligibility:** Must make requests for guest speakers at least 30 days in advance.

**Costs:** Free

**Onsite at Schools:** Yes. • Speakers can come to schools to talk to parents and/or students about gang prevention and related topics.

**Languages:** Arabic, Chinese, English, Spanish, Urdu, Vietnamese

**Direct Services:** Offers gang awareness education to parents, caregivers, and the general public. • Helps families and communities to identify and address gang involvement within their families and communities.

### Collaborative for Children – Parents as Teachers (PAT) Program

**Address:** 1111 North Loop West, Suite 600, Houston, TX 77008

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Whitney Sudhalter, Manager of Parents as Teachers Program

**Phone:** 713-600-1100 (general questions) or 713-600-1140 (Parents as Teachers)

**Fax:** 281-936-0349

**Email:** [wsudhalter@collabforchildren.org](mailto:wsudhalter@collabforchildren.org)

**Website:** <https://www.collabforchildren.org/PAT>

**Local Bus Routes:** 26

**Ages/Grades Served:** Ages 0-36 months and prenatal

**Eligibility:** Must be pregnant or parenting one or more children under 36 months of age.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers a home-based curriculum to promote school readiness and positive child development through home visits, developmental screenings, parent group meetings, linking families to community resources, and age-appropriate family activities.

## Community Family Centers (CFC)

**Address:** 7524 Avenue E, Houston, TX 77012

**Area Served:** Houston: Greater East End

**Days/Hours:** Youth: Monday-Friday, 3pm-6pm. • Parents: Tuesday and Friday, 8:30am-11:30am, Thursday, 8:30am-11am.

**Contact:** Miguel de la Luna, Director of Programs

**Phone:** 713-923-2316

**Fax:** 713-923-4243

**Email:** [rcanales@communityfamilycenters.org](mailto:rcanales@communityfamilycenters.org)

**Website:** <http://www.communityfamilycenters.org/parenting.php>

**Local Bus Routes:** 20

**Ages/Grades Served:** Ages 6-17 and adults ages 18+

**Eligibility:** Requires program registration. • Accepts walk-ins. • Focuses on the local Spanish-speaking community.

**Costs:** Costs vary. • Many programs are free. • CFC charges a fee for field trips in some programs. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Offers parent education classes based on Positive Action Parenting, which focus on parent-child communication, self-esteem, stress management, life skills, and a healthful lifestyle. • Offers classes in adult basic education (ABE), English as a Second Language (ESL), and General Educational Development (GED) preparation. • Also offers counseling, youth programs, summer programs, college readiness, and dropout prevention. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals.

## Covenant House Texas

**Address:** 1111 Lovett Boulevard, Houston, TX 77006

**Area Served:** Harris County

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** Victor Hay, Director of Community Services

**Phone:** 713-630-5620

**Fax:** Not available

**Email:** [vhay@covenanthousetx.org](mailto:vhay@covenanthousetx.org)

**Website:** <http://www.covenanthousetx.org>

**Local Bus Routes:** 56, 298

**Ages/Grades Served:** Adults ages 18-20 and their children

**Eligibility:** Must be a homeless or runaway youth. • Accepts walk-ins.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates a Crisis Shelter, which has parenting classes. • Provides free medical care, walk-in services, comprehensive case management, and counseling, therapy, evaluation, and treatment for mental health and substance abuse. • Offers a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program. • Also offers educational training, vocational training, and life skills training.

## DePelchin Children's Center (DCC)

**Address:** 4950 Memorial Drive, Houston, TX 77007

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Meredith Rose, Parent Education Program Coordinator



**Phone:** 713-730-2335 (appointments) or 713-802-3852 (programs)

**Fax:** 713-802-3801

**Email:** [info@depelchin.org](mailto:info@depelchin.org) or [parented@depelchin.org](mailto:parented@depelchin.org)

**Website:** <http://www.depelchin.org/parenting-classes>

**Local Bus Routes:** 27, 71, 85

**Ages/Grades Served:** Grades K-8

**Eligibility:** No area restrictions. • Must preregister for classes.

**Costs:** Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

**Languages:** English, Spanish

**Direct Services:** Offers parent education courses such as Parenting 101, Positive Parenting, and Helping Children Cope with Divorce. • Offers Coaching for Parents to help parents deal with positive discipline, child behavior, child development, talking about sexuality, bullying or social aggression, school or life transitions, death or other tragedies, family communication, changing family dynamics, blended families, and managing stress. • Also offers counseling, psychiatry, psychological testing, and school-based programs.

### ESCAPE Family Resource Center

**Address:** 1721 Pech Road, Suite 300, Houston, TX 77055

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5:30pm

**Contact:** Hortencia Morales, Parent Services Coordinator

**Phone:** 713-942-9500

**Fax:** 713-942-0702

**Email:** [hmorales@learntoparent.org](mailto:hmorales@learntoparent.org) or [programs@learntoparent.org](mailto:programs@learntoparent.org)

**Website:** <http://www.learntoparent.org/index.php?page=parenting-resources>

**Local Bus Routes:** 26

**Ages/Grades Served:** Parents of children ages 0-18

**Eligibility:** Requires pre-registration for classes.

**Costs:** Costs vary. • Fees are from \$25-\$155 for each class. • Charges fees for each individual or for each family. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides information about parenting skills and child abuse prevention. • Offers divorce workshops and classes for grandparents, relatives, and other caregivers. • One class teaches families healthy ways to cope with stress, manage anger, and discipline children. • Two more classes help families to understand the emotional process of divorce, the effects of divorce on children, and how to manage co-parenting. • One class provides parents of children ages 0-5 years with activities and games they can use to teach their children social skills and self-discipline skills. • Another class helps men to understand their responsibilities as fathers and how to establish stronger relationships with their children.

### Family Services of Greater Houston

**Area Served:** Greater Houston

Location	Address	Phone	Fax	Bus Routes
Central Office	4625 Lillian Street, Houston, TX 77007	713-861-4849	713-861-4021	25, 27, 41
Administration	2700 Southwest Freeway, Suite 209, Houston, TX 77098	713-861-4849	713-861-4021	71, 85

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Paz Guerra, Senior Vice-President of Community Services

**Email:** [family@familyservices.org](mailto:family@familyservices.org)

**Website:** <http://www.familyservices.org/content/counseling>

**Ages/Grades Served:** Grades K-12

**Eligibility:** Requires an appointment.

**Costs:** Costs vary. • Charges a fee on a sliding scale based on income. • Accepts all major insurance plans. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Provides onsite counseling to students and families at 14 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Parent education classes cover good parenting, effective child discipline, building a child's self-esteem, talking to one's child, stages of child development, and anger management. • Offers a parenting and divorce course. • Classes cover skills for parents to avoid placing children in the middle of conflicts during and after a divorce. • Offers counseling, case management, and substance abuse prevention services.

### Grant Me the Wisdom Foundation

**Address:** 8827 Sam Houston Parkway North, Suite 200, Houston, TX 77040

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-3pm. • Monthly Workshops: Tuesday, 6pm-8pm.

**Contact:** Ana Lucero, Director of Operations and Programming

**Phone:** 281-477-4338

**Fax:** 832-259-3297

**Email:** [ana@gmtw.org](mailto:ana@gmtw.org)

**Website:** <http://www.grantmethewisdom.org/why-women/womengirls>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** Programs focus on women and girls of all ages.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Programs cover proactive parenting, parent-child communication, child discipline, incentives, raising exceptional children, domestic violence, good nutrition, goals and expectations, and child safety.

### Harris County Protective Services for Children and Adults – Parent Teen Survival Program

**Address:** 2525 Murworth Drive, Houston, TX 77054

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Rebbie Lewis-McGowen

**Phone:** 713-394-4000

**Fax:** Not available

**Email:** [Rebbie.Lewis-McGowen@cps.hctx.net](mailto:Rebbie.Lewis-McGowen@cps.hctx.net)

**Website:** [http://www.hc-ps.org/triad\\_courtservices.aspx](http://www.hc-ps.org/triad_courtservices.aspx)

**Local Bus Routes:** 84

**Ages/Grades Served:** Ages 12-18

**Eligibility:** Must be an at-risk youth. • Must live in Harris County.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers the five-session Parent Teen Survival Program. • Curriculum focuses on conflict resolution, negotiating and setting boundaries, effective parent-child communication, managing anger, understanding consequences, and problem solving skills.

## Houston Center for Literacy (HCL)

**Area Served:** Greater Houston

Location	Address	Phone	Contact	Bus Routes
Main Office	2401 Portsmouth Street, Houston, TX 77098	713-640-8240 713-640-8229	KaNeesha Allen, Program Coordinator	25, 27
Magnolia	7037 Capitol Street, Suite A, Houston, TX 77011	713-777-7323	Dora Alim, Teacher Aide	20, 50
Connect Community	6856 Bellaire Boulevard, Houston, TX 77074	713-588-1200	Olga Rojas, Instructional Coordinator	2, 9, 47
San Jose	2615 Fannin Street, Houston, TX 77002	713-803-1889	Doris Larry, Lead Learning Center Manager	700 (METRO rail), 54, 82, 85

**Days/Hours:** Monday-Thursday, 8am-5pm, Friday, 8am-12pm

**Fax:** 713-640-8247

**Email:** [kaneesha.allen@houliteracy.org](mailto:kaneesha.allen@houliteracy.org) or [martin.loba@houliteracy.org](mailto:martin.loba@houliteracy.org)

**Website:** <http://www.houread.org/about-us/demonstration-centers>

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Must meet age requirements.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates three adult literacy demonstration centers. • Participates in the AmeriCorps Texas Family Literacy Initiative. • Supports 60+ literacy providers throughout its service area. • Creates connections among literacy service providers and literacy resources in order to support adult learners.

## Houston Independent School District (HISD) – HIPPY Program

**Address:** 4400 West 18th Street, Level 3SW, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Jorge Arredondo, Assistant Superintendent for Family and Community Engagement, or Maria Gabriella Hernandez, Home Instruction for Parents of Preschool Youngsters (HIPPY) Program Manager

**Phone:** 713-967-5298

**Fax:** 713-967-5297

**Email:** [mhernand@HoustonISD.org](mailto:mhernand@HoustonISD.org)

**Website:** <http://www.HoustonISD.org/HIPPY>

**Local Bus Routes:** 26, 85

**Ages/Grades Served:** Ages 3-5

**Eligibility:** Must live within HISD district boundaries. • Must have a child who is ages 3-5.

**Costs:** Free

**Onsite at Schools:** No, but provides services to eligible families in neighborhoods served by HISD schools.

**Languages:** English, Spanish

**Direct Services:** Home visitors review and role-play weekly lessons for parents to use at home with their children to develop their school readiness skills. • Provides parents with a structured 30-week curriculum for their children who are ages 3-4 and a structured 15-week curriculum for their children who are age 5.

## Houston Public Library (HPL) – Parent Resource Library

**Address:** Children’s Museum of Houston, 1500 Binz Street, Houston, TX 77004

**Area Served:** Houston

**Days/Hours:** Tuesday-Wednesday, 10am-6pm, Thursday, 10am-8pm, Friday-Saturday, 10am-6pm, Sunday, 12pm-6pm

**Contact:** Beck Gorman, Manager of Family Literacy Involvement Program (FLIP) and Parent Resource Library

**Phone:** 713-535-7292 or 713-535-7254 (FLIP kits)

**Fax:** Not available

**Email:** [bqorman@cmhouston.org](mailto:bqorman@cmhouston.org)

**Website:** <http://houstonlibrary.org/location/parent-resource-library-childrens-museum-houston>

**Local Bus Routes:** 700 (METRO rail), 56, 298

**Ages/Grades Served:** All ages

**Eligibility:** Requires a valid Houston Public Library card. • Lets families check out for three weeks as many FLIP kits as they wish at any of 35 branch libraries.

**Costs:** Free

**Onsite at Schools:** No, but offers FLIP kits for children in Grades K-3.

**Languages:** Chinese, English, Spanish, Vietnamese

**Direct Services:** Offers a Parent Resource Library with resources for parents on all early childhood development issues and concerns. • Offers regularly scheduled family story time hours at the Parent Resource Library. • Provides Family Literacy Involvement Program (FLIP) activity packages (called FLIP kits) that focus on mathematics, science, and the creative arts. • Provides a searchable online FLIP kit catalog. • Offers FLIP kits geared to the needs of infants, toddlers, preschoolers, and children in Grades K-3.

### Methodist Children's Home (MCH) Family Outreach – Grandparents as Parents Program

**Address:** 5005 Mitchelldale Street, Suite 119, Houston, TX 77092

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Veronica Whalon-Peters

**Phone:** 713-682-8911

**Fax:** Not available

**Email:** [vpeters@mch.org](mailto:vpeters@mch.org)

**Website:** <http://www.mch.org>

**Local Bus Routes:** 85, 89

**Ages/Grades Served:** Ages 0-14

**Eligibility:** Must have at least one child living in the home who is between ages 0-14.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides support to families who are struggling to meet the challenges of raising a second generation of children. • Offers information and referral services and help with legal issues.

### Parent Engagement for Active Child Enrichment (PEACE)

**Address:** 1607 Northshore Drive, Missouri City, TX 77459

**Area Served:** Greater Houston

**Days/Hours:** No fixed schedule

**Contact:** Padmaja Sarathy, President

**Phone:** 832-415-3088

**Fax:** Not available

**Email:** [pps4peace@yahoo.com](mailto:pps4peace@yahoo.com)

**Website:** <http://www.peacenurtureskids.org/activities>

**Local Bus Routes:** Not available

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** Yes. • Presents workshops for parents at schools in HISD and in other school districts.

**Languages:** English

**Direct Services:** Builds families' skill-sets to overcome time and resource constraints and help their children succeed in school. • Provides informal guidance, tips, and techniques to help parents to raise a healthy and happy child. • Conducts parent-child learning fairs and workshops for parents of young children on such topics

as emotional bonding, behavior strategies, physical well-being, learning strategies, and academic attainment. • Provides flexibility in the content, duration, and scheduling of workshops.

### Parents Alliance

**Address:** 15810 Park Ten Place, Suite 105, Houston, TX 77084

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Jose-Pablo Fernandez, Chief Executive Officer

**Phone:** 713-871-0744

**Fax:** Not available

**Email:** Not available

**Website:** [http://www.parentsalliance.org/courses\\_workshops](http://www.parentsalliance.org/courses_workshops)

**Local Bus Routes:** 75, 162

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Focuses on the needs of low-income and low-education Hispanic/Latino parents and families.

**Costs:** Costs vary. • Fees for courses for parents are \$200-\$600. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Offers parent workshops at schools.

**Languages:** English, Spanish

**Direct Services:** Offers training for parents and children to act as community change agents with focuses on community leadership, family values, environmental stewardship, community involvement, literacy, and lifelong learning. • Also offers courses for 10-20 parents per class in digital learning, financial literacy, and using mobile devices.

### Texas A&M Agri-Life Extension Service – Harris County (District 9 – Southeast)

**Address:** 3033 Bear Creek Drive, Houston, TX 77084

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 7:30am-4pm

**Contact:** Jennifer Garza, Harris County Extension Agent – Family and Consumer Sciences, or Becky Deasy, Office Manager

**Phone:** 281-855-5600

**Fax:** 281-855-5638

**Email:** [rIdeasy@ag.tamu.edu](mailto:rIdeasy@ag.tamu.edu) or [harris-tx@tamu.edu](mailto:harris-tx@tamu.edu)

**Website:** <http://harris.agrilife.org/program-areas/family-and-consumer-sciences/parenting>

**Local Bus Routes:** Not available

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No area restrictions.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Offers research-based parent education programs that empower family relationships against adversities. • Parent education class options cover parent-child communication and cooperation, discipline and responsibility, and power, courage, and self-esteem.

### The ARK Group, Inc.

**Address:** Lone Star College-University Park, 20515 SH 249, CB 127, Houston, TX 77070

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** R. Glenn Wilkerson, President

**Phone:** 888-275-0744

**Fax:** Not available

**Email:** [ARK@thearkgroup.com](mailto:ARK@thearkgroup.com)

**Website:** <http://www.thearkgroup.com>

**Local Bus Routes:** 44

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** The parenting skills program is available to the general public.

**Costs:** Charges \$165 for the entire four-course parenting skills program.

**Onsite at Schools:** Yes. • Schools can host the parenting skills program.

**Languages:** English, Spanish

**Direct Services:** Helps parents with practical aspects of parenting. • Program topics cover effective discipline, homework, family meetings, bully-proofing, and instilling responsibility. • A four-course program is 26 weeks; the first course is eight weeks.

### TRIAD Prevention Program – Parenting with Love and Limits

**Address:** 6300 Chimney Rock Road, Houston, TX 77081

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Deborah Colby, Program Director, or Nydia Aitkenhead, Counselor

**Phone:** 713-295-2600 or 713-295-2613

**Fax:** Not available

**Email:** [Deborah.Colby@cps.hctx.net](mailto:Deborah.Colby@cps.hctx.net) or [Nydia.Aitkenhead@cps.hctx.net](mailto:Nydia.Aitkenhead@cps.hctx.net)

**Website:** [http://www.hc-ps.org/triad\\_mhservices.aspx](http://www.hc-ps.org/triad_mhservices.aspx)

**Local Bus Routes:** 33, 49

**Ages/Grades Served:** Ages 10-17

**Eligibility:** Must be a family with one or more children who are identified as at-risk youths.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Distributes a Parent Survival Kit. • Offers Parenting with Love and Limits, a six-week parenting and therapeutic course that shows parents how to stop an out-of-control teenager's extreme behaviors of disrespect, ditching school, violence, alcohol or drug use, sexual promiscuity, or threats of suicide. • Also offers mental health services for program-eligible children, youths, and families.

### Volunteers of America – Relatives as Parents Program

**Address:** 4808 Yale Street, Houston, TX 77018

**Area Served:** Greater Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Melinda Perez-Porter, Program Director

**Phone:** 832-830-2398

**Fax:** Not available

**Email:** [rapp@voatx.org](mailto:rapp@voatx.org)

**Website:** <http://www.kinfamilies.org>

**Local Bus Routes:** 40

**Ages/Grades Served:** All ages

**Eligibility:** Online resources are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Helps grandparents and other relatives who are raising grandchildren or other relatives as surrogate parents. • Provides lists of online local, state, and national resources to support kin families.



## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it



## FACE PRODUCT EVALUATION FORM

### Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

### Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

### Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

### How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

### Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader  
 Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)