
2016 COMMUNITY RESOURCE GUIDE

LEARNING DIFFERENCES



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Interim Superintendent of Schools

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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

LEARNING DIFFERENCES (DIAGNOSIS, ASSESSMENT, and TREATMENT)

Learning Differences (Diagnosis, Assessment, and Treatment):

1. Attention Deficit Disorder Association – Southern Region
2. Be an Angel Children’s Charity
3. DePelchin Children’s Center (DCC)
4. Easter Seals Greater Houston (ESGH)
5. Family to Family Network
6. Legacy Community Health Services
7. Texas Department of Assistive and Rehabilitative Services (DARS)
8. The Arc of Greater Houston
9. The Harris Center for Mental Health and IDD – Children and Adolescent Services
10. University of Houston at Clear Lake – Psychological Services Clinic

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	281-897-0982	All ages	Costs vary	No	English
2	281-219-3313	Ages 0-17	Free	No	English
3	713-730-2335 888-730-2335	Grades K-12	Costs vary	Yes	English, Spanish
4	713-838-9050	All ages	Costs vary	No	English, Spanish, others
5	713-466-6304	Ages 0-17 and Adults ages 18-21	Costs vary	No	English, Spanish
6	713-351-7350 281-498-6100 832-548-5400 713-779-7200 832-548-5100 832-548-5300	All ages	Costs vary	No	English, Spanish
7	713-267-8510 800-628-5115	Ages 0-3 and Ages 16+	Costs vary	No	American Sign Language, English
8	713-957-1600	Ages 3-17 and Adults ages 18+	Costs vary	No	English, Spanish
9	713-970-7000 713-852-1900 713-852-1800 713-512-4165 713-970-4444 713-970-8448 713-970-8188 713-970-4555 713-970-3888	Ages 3-17	Costs vary	No	English
10	281-283-3330	Ages 5-18	Costs vary	No	English

Attention Deficit Disorder Association – Southern Region

Address: 12345 Jones Road, Suite 287-7, Houston, TX 77070

Area Served: Texas and other states

Days/Hours: Monday-Friday, 9am-5pm

Contact: Not available

Phone: 281-897-0982

Fax: 281-894-6883

Email: addaoffice@sbcglobal.net

Website: <http://www.adda-sr.org>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: Membership in the Association is open to the general public.

Costs: Costs vary. • Membership fee is \$40 for individuals, families, and educators; it is \$60 for healthcare professionals.

Onsite at Schools: No

Languages: English

Direct Services: Provides a resource network and support groups for persons impacted by attention deficit disorders (ADD) and related conditions. • Offers extensive information about children and adolescents with attention deficit hyperactivity disorder (ADHD), learning disabilities, and related topics. • Advocates for development of community resources and services to meet the educational, social, and healthcare needs of all persons who have ADD and ADHD.

Be an Angel Children's Charity

Address: 2003 Aldine Bender Road, Houston, TX 77032

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Marti Boone, Executive Director

Phone: 281-219-3313

Fax: 281-219-7746

Email: Not available

Website: <http://www.beanangel.org>

Local Bus Routes: 6

Ages/Grades Served: Ages 0-17

Eligibility: Requires proof of income.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps children from low-income families with multiple disabilities or profound deafness. • Offers adaptive equipment such as wheelchairs, medical strollers, home ramps, auto ramps, and hearing aids. • Also offers respite programs and barrier-free camps for families.

DePelchin Children's Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Mary Kristen Valentine, Director of Marketing and Public Relations

Phone: 713-730-2335 or 888-730-2335

Fax: 731-802-3801

Email: info@depelchin.org

Website: <http://www.depelchin.org>

Local Bus Routes: 20, 27

Ages/Grades Served: Grades K-12

Eligibility: No area restrictions

Costs: Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

Languages: English, Spanish

Direct Services: Works with schools and families to provide educational evaluations to clarify the learning disability. • Specializes in attention deficit hyperactivity disorder (ADHD). • Makes recommendations on school placement and steps to take to maximize a student's potential. • Teaches coping skills for children and parents.

Easter Seals Greater Houston (ESGH)

Address: 4500 Bissonnet Street, Suite 340, Bellaire, TX 77401

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 7:30am-5pm

Contact: Elise Hough, Chief Executive Officer

Phone: 713-838-9050

Fax: 713-838-9098

Email: info@eastersealshouston.org or ehough@eastersealshouston.org

Website: <http://www.eastersealshouston.org/Programs/our-services.html>

Local Bus Routes: 33, 65

Ages/Grades Served: All ages

Eligibility: Requirements vary by service type. • Call to ask about specific requirements.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish, and 55+ other languages on the website

Direct Services: Provides services to meet the needs of children and adults with disabilities and their families.

• Offers information and referral, therapy, evaluations, respite care, camps, counseling, and case management. • Also offers a high school program, leisure learning activities, a toy library, an assistive technology lab, social skills training, and adapted driver's education.

Family to Family Network

Address: 13150 FM 529, Suite 106, Houston, TX 77041

Area Served: Houston

Days/Hours: Monday-Friday, 10am-4pm

Contact: Mary Jane Williams, Executive Director

Phone: 713-466-6304

Fax: 713-466-6319

Email: familytofamily@sbcglobal.net

Website: <http://familytofamilynetwork.org>

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17 and adults ages 18-21

Eligibility: No area restrictions.

Costs: Costs vary. • Events may cost \$50 per person or more. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides support regarding Individualized Education Plans (IEPs) to families of children with disabilities. • Educates and trains on the special education process and on diagnoses of developmental disabilities. • Offers online information and referrals to community resources through Texas Project First.

Legacy Community Health Services

Area Served: Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Baker-Ripley Clinic	6500 Rookin Street, Building B, Suite 200, Houston, TX 77074	713-351-7350	713-351-7351	Monday-Friday, 8am-4pm	2, 9, 47
Bissonnet Clinic	12667 Bissonnet Street, Houston, TX 77099	281-498-6100	281-498-6105	Monday, 8am-5pm, Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm, Saturday, 9am-1pm	65
Lyons Clinic	5602 Lyons Avenue, Houston, TX 77020	832-548-5400	832-548-5482	Monday-Friday, 8am-5pm	11, 66, 80, 137

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Mapleridge Clinic	6550 Mapleridge Street, Suite 106, Houston, TX 77081	713-779-7200	713-665-2266	Monday-Wednesday, 8am-8pm, Thursday-Friday, 8am-5pm	33, 49
Montrose Clinic	1415 California Street, Houston, TX 77006	832-548-5100	832-548-5092	Monday-Wednesday, 8am-6:30pm, Thursday-Friday, 8am-5pm, Saturday, 9am-2pm	56
Southwest Clinic	6441 High Star Drive, Houston, TX 77074	832-548-5300	713-779-9872	Monday-Friday, 7:30am-10pm, Saturday, 9am-6pm, Sunday, 12pm-7pm	9, 47, 402

Contact: Katy Caldwell, Executive Director

Email: info@legacycommunityhealth.org

Website: <http://www.legacycommunityhealth.org/Services.aspx>

Ages/Grades Served: All ages

Eligibility: Requirements vary. • Call to ask for specific requirements.

Costs: Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive health care services. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), and most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: A network of community clinics offers a full range of outpatient behavioral health services including assessment, medication management, testing, and therapy for children teenagers, and adults. • Offers assessment, diagnosis, and treatment of mental conditions such as depression, anxiety, bipolar disorder, attention deficit disorders, autism spectrum disorders, developmental delay, learning disabilities, and schizophrenia. • Offers therapy for individuals, couples, and families.

Texas Department of Assistive and Rehabilitative Services (DARS)

Address: 6220 Westpark Drive, Suite 110, Houston, TX 77057

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 713-267-8510 or 800-628-5115

Fax: 713-735-3473

Email: DARS.Inquiries@dars.state.tx.us

Website: <http://www.dars.state.tx.us/services/index.shtml>

Local Bus Routes: 25, 32, 47, 152

Ages/Grades Served: Ages 0-3 and ages 16+

Eligibility: No area restrictions. • Call to ask about specific requirements.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: American Sign Language, English

Direct Services: Provides free screening for children ages 0-3 to identify disabilities or developmental delays. • Works with families to develop and implement a plan outlining appropriate services for their child and family. • DARS also provides extended rehabilitation services and vocational rehabilitation for persons ages 16+.

The Arc of Greater Houston

Address: 3737 Dacoma Street, Suite E, Houston, TX 77092

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Michelle Howard-Herbein, Executive Director

Phone: 713-957-1600

Fax: 713-957-1699

Email: michelleh@aogh.org

Website: <http://www.aogh.org>

Local Bus Routes: 89

Ages/Grades Served: Ages 3-17 and adults ages 18+

Eligibility: Must have an intellectual or other developmental disability, or any disability covered under the Individuals with Disabilities Education Act (IDEA). • Always call ahead before visiting.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Focuses on expanding inclusive opportunities for people with intellectual and developmental disabilities. • Promotes their rights and interests, provides innovative trainings and services, and increases community awareness. • Offers social and leisure activities, summer camps, respite care, support groups, educational advocacy, and information and referral.

The Harris Center for Mental Health and IDD – Children and Adolescent Services

Area Served: Harris County

Location	Address	Phone	Days/Hours	Bus Routes
Administrative Office	7011 Southwest Freeway, Houston, TX 77074	713-970-7000 866-970-4770 713-970-7070	Monday-Friday, 8am-5pm	2, 9, 47
Burnett-Bayland Home	6500A Chimney Rock Road, Houston, TX 77081	713-852-1900	Monday-Sunday, 24 hours/day	33, 49
Burnett-Bayland Reception Center	6500A Chimney Rock Road, Houston, TX 77081	713-852-1800	Monday-Sunday, 24 hours/day	33, 49
Children's Detention Center	3540 West Dallas Street, Houston, TX 77019	713-512-4165	Monday-Sunday, 24 hours/day	27, 85
MHMRA Eligibility Center	3630 West Dallas Street, Houston, TX 77019	713-970-4444	Monday-Friday, 6am-4pm	27, 85
Northwest Family Resource Center	3737 Dacoma Street, Houston, TX 77092	713-970-8448	Monday-Friday, 8am-5pm	89
Ripley Family Resource Center	4414 Navigation Boulevard, Houston, TX 77011	713-970-8188	Monday-Friday, 8am-5pm	20, 29, 80
Southeast Family Resource Center	5901 Long Drive, Houston, TX 77087	713-970-4555	Monday-Friday, 8am-5pm	900 (METRO rail)
Southwest Family Resource Center	7011 Southwest Freeway, Houston, TX 77074	713-970-3888	Monday-Friday, 8am-5pm	2, 9, 47

Contact: Steven B. Schnee, Executive Director

Fax: Not available

Email: Not available

Website: <http://www.mhmraharris.org/Child-And-Adolescent-Services.asp>

Ages/Grades Served: Ages 3-17

Eligibility: Requires proof of age, proof of residency, and proof of insurance (if any). • Also requires proof of serious functional impairment or proof of serious emotional disturbance. • Must walk into the Eligibility Center at least two hours before the closing hour in order to get a same-day appointment for a child or adolescent.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), private insurance plans, or self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides services to children and adolescents with serious emotional disturbance. • Helps children to be able to live in homes with families, to develop normal relationships with their peers, to attend school, and to remain out of hospitals and juvenile justice facilities.

Address: 2700 Bay Area Boulevard, Houston, TX, 77058

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 9am-12pm and 1pm-8pm, Friday, 8am-12pm

Contact: Mary Stafford

Phone: 281-283-3330

Fax: Not available

Email: staffordm@uhcl.edu

Website: http://prtl.uhcl.edu/portal/page/portal/HSR/HOME/CENTERS_INSTITUTES/PSYC_SC

Local Bus Routes: Not available

Ages/Grades Served: Ages 5-18

Eligibility: Requires documentation from parents.

Costs: Costs vary. • Charges fees on a sliding scale based on family income. • An intake appointment is free and includes an assessment and a meeting with an intake specialist. • Although services are not free, the Clinic seeks to serve persons without regard to income, including those with limited ability to pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides family therapy, individual counseling, and assessment for children with emotional, behavioral, family, or educational problems at home or in school. • Advanced graduate students provide the services while working under supervision of clinical faculty.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org