
2016 COMMUNITY RESOURCE GUIDE

LESBIAN, GAY, BISEXUAL, TRANSGENDER,
QUESTIONING, INTERSEX, or ALLIED



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Interim Superintendent of Schools

Houston Independent School District Board of Education

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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

LESBIAN, GAY, BISEXUAL, TRANSGENDER, QUESTIONING, INTERSEX or ALLIED (LGBTQIA)

Lesbian, Gay, Bisexual, Transgender, Questioning, Intersex, or Allied (LGBTQIA):

1. AIDS Foundation Houston, Inc. (AFH)
2. Bee Busy, Inc.
3. Bering Omega Community Services
4. Central Care Community Health Care
5. Covenant House Texas
6. Fundación Latinoamericana de Acción Social, Inc. (FLAS)
7. Harris Health System – Thomas Street Health Center
8. Legacy Community Health Services
9. LGBT Switchboard – 24-Hour Helpline
10. Montrose Center
11. Montrose Center – HATCH Youth
12. PFLAG Houston
13. Positive Efforts, Inc.
14. Savoy Hope Foundation
15. Transgender Center

| | Phone | Ages/Grades Served | Costs | Onsite at Schools | Languages |
|----|----------------------------------------------------------------------------------------------|-----------------------------------|------------|-------------------|-----------------------------------------------------|
| 1 | 713-623-6796 | All ages and Ages 7-19 | Free | No | English, Spanish |
| 2 | 713-774-8800 | Ages 12-24 | Free | Yes | English, Spanish |
| 3 | 713-341-3777 713-341-3783 713-341-3750 713-341-3767 713-341-3790 | All ages | Free | No | English, Spanish |
| 4 | 281-822-0900 832-308-1060 713-734-0199 713-333-1336 713-734-0199 832-584-8367 | All ages | Costs vary | No | English, Spanish |
| 5 | 713-630-5620 | Ages 13-19 | Free | No | English |
| 6 | 713-772-2366 | All ages | Costs vary | No | English, Spanish |
| 7 | 713-873-4000 | All ages | Costs vary | No | English, Spanish, others |
| 8 | 713-351-7350 281-498-6100 832-548-5400 713-779-7200 832-548-5100 832-548-5300 | All ages | Costs vary | No | English, Spanish |
| 9 | 713-529-3211 | All ages | Free | No | English, Spanish |
| 10 | 713-529-0037 | Ages 13-17 and Adults ages 18+ | Costs vary | Yes | English, Spanish, Vietnamese |
| 11 | 713-529-3590 | Ages 13-20 | Free | Yes | English, Spanish, Vietnamese |
| 12 | 713-46PFLAG 713-467-3524 | Ages 12-17 and Adults ages 18+ | Free | Yes | English |
| 13 | 713-812-0044 | All ages | Free | No | English, Spanish |
| 14 | 713-778-1300 832-300-8040 713-839-7111 | All ages | Costs vary | No | English, French, Portuguese, Spanish, Vietnamese |
| 15 | 713-520-8586 | Adults ages 18+ | Costs vary | No | English |

AIDS Foundation Houston, Inc. (AFH)

Address: 6260 Westpark Drive, Suite 100, Houston, TX 77057

Area Served: Houston

Days/Hours: Office: Monday-Friday, 9am-6pm. • Camp Hope: 7am-10:30pm.

Contact: Nike Blue, Chief Program Officer

Phone: 713-623-6796

Fax: 713-623-4029

Email: info@AFHouston.org

Website: <http://www.aidshep.org>

Local Bus Routes: 47, 151, 152

Ages/Grades Served: General Services: All ages. • Camp Hope: Ages 7-16. • Teen Leadership Forum: Ages 17-19.

Eligibility: No area restrictions. • Children who attend Camp Hope or participate in the Teen Leadership Forum must be HIV-positive.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Has a weeklong summer camp for HIV-positive children. • Has a weeklong Teen Leadership Forum to help HIV-positive youth to explore career opportunities and to think through issues such as finishing high school and financing their education. • Offers benefits and resources counseling and case management. • Offers help with housing, food, and nutrition and other services to low-income, HIV-positive adults and children.

Bee Busy, Inc.

Address: 9896 Bissonnet Street, Suite 625, Houston, TX 77036

Area Served: Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Darcy Padgett, Executive Director, or Michelle Suncin, Office Manager

Phone: 713-774-8800

Fax: 713-774-8850

Email: info@beebusy.org

Website: <http://www.beebusy.org/index.html>

Local Bus Routes: 65, 152, 292

Ages/Grades Served: Ages 12-24

Eligibility: No area restrictions. • Requires an appointment for visits on weekday evenings and Saturday.

Costs: Free

Onsite at Schools: Yes. • A Health Education team delivers a comprehensive curriculum at schools.

Languages: English, Spanish

Direct Services: Provides a comprehensive curriculum to increase knowledge about prevention practices. • Reaches out to youth in community centers, group homes, schools, and wherever a group of young people gathers. • Also provides comprehensive risk counseling services to the transgender community, as well as other services for individuals and families in vulnerable, at-risk populations. • Offers information about sexual health issues for the LGBT community.

Bering Omega Community Services

Area Served: Greater Houston

| Location | Address | Phone | Fax | Bus Routes |
|-------------------------------------------------|---------------------------------------------|------------------------------|------------------------------|-----------------------------|
| Omega House | 602 Branard Street, Houston, TX 77006 | 713-341-3777 713-341-3783 | 713-526-8144 | 700 (METRO rail), 25, 56 |
| Day Treatment Program and Housing Assistance | 1429 Hawthorne Street, Houston, TX 77006 | 713-341-3750 713-341-3767 | 713-520-7854 713-341-3758 | 56, 82 |

| Location | Address | Phone | Fax | Bus Routes |
|---------------|---------------------------------------------|--------------|--------------|------------|
| Dental Clinic | 1427 Hawthorne Street, Houston, TX 77006 | 713-341-3790 | 713-524-7995 | 56, 82 |

Days/Hours: Omega House: Monday-Sunday, 24 hours/day. • Day Treatment Program: Monday-Friday, 7am-5pm. • Dental Clinic: Monday-Friday, 8am-5pm. • Housing Assistance: Monday-Friday, 8am-5pm.

Contact: Joe Fuentes, Chief Executive Officer, or Greg Pate, Chief of Community and Support Services

Email: jfuentes@beringomega.org or gpate@beringomega.org

Website: <http://beringomega.org>

Ages/Grades Served: All ages

Eligibility: Requires pre-registration for services. • May require proof of blood work, proof of a diagnosis of human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS), proof of income, proof of identity, and proof of residency. • Must have an appointment to ask about housing assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Operates a residential hospice as a safe and loving home environment for persons in the late stages of human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS). • Also operates an adult daycare facility and a dental clinic for persons with HIV or AIDS. • Offers housing assistance for persons with HIV or AIDS.

Central Care Community Health Care

Area Served: Greater Houston

| Location | Address | Phone | Fax | Hours | Bus Routes |
|----------------------|----------------------------------------------------------------------------|--------------|---------------|--------------------------------------------------------------------------------|----------------|
| Acres Home | 1102-A Pinemont Drive Houston, TX 77018 | 281-822-0900 | 281-822-0906 | Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm | 30, 45 |
| Hillcroft/Southwest | 14087 South Main Street, Houston, TX 77035 | 832-308-1060 | 713-333-1777 | Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm | 47 |
| North Forest/Humble | 14929 Old Humble Road, Humble, TX 77396 | 713-734-0199 | Not available | Hours not available | 83, 256, 259 |
| Riverside/Third Ward | 3315 Delano Street, Houston, TX 77004 | 713-333-1336 | 713-333-1338 | Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm | 9, 54 |
| Sunnyside | 8610 Martin Luther King Jr Blvd, Houston, TX 77033 | 713-734-0199 | 713-734-1564 | Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm | 80 |
| WCT at Tidwell | Woodland Christian Towers, 600 East Tidwell, Suite B, Houston, TX 77022 | 832-584-8367 | Not available | Hours not available | 40, 45, 56, 96 |

Contact: LaToya Darden, President and Chief Executive Officer

Email: Not available

Website: <http://www.centralcarechc.org>

Ages/Grades Served: All ages

Eligibility: Provides services to the general public. • Requires proof of income and proof of identity. • Seeks to eliminate health disparities and focuses efforts on low-income, uninsured, and underserved residents.

Costs: Costs vary. • Charges fees on a sliding scale based on household income and family size. • Accepts insurance co-pays and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers rapid testing for human immunodeficiency virus (HIV), screening for sexually transmitted infections (STI) and Hepatitis C, and treatment of STI. • Also offers counseling for persons who want to know if they have HIV or acquired immunodeficiency syndrome (AIDS) or who want to know more about them. • Provides comprehensive care for persons living with HIV and AIDS – primary care, infectious disease consultation, case management, and medication assistance programs.

Covenant House Texas

Address: 1111 Lovett Boulevard, Houston, TX 77006

Area Served: Harris County

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Victor Hay, Director of Community Services

Phone: 713-630-5620

Fax: Not available

Email: vhay@covenanthousetx.org

Website: <http://www.covenanthousetx.org>

Local Bus Routes: 56, 82

Ages/Grades Served: Ages 13-19

Eligibility: Focuses services on homeless and at-risk youth and on youth who have suffered physical, sexual, and/or emotional abuse from parents or guardians.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides immediate clinical medical care for homeless teenagers in medical crisis. • Provides psychiatric care for homeless teenagers with serious mental health problems. • Offers anonymous and confidential testing for human immunodeficiency virus (HIV) and sexually transmitted disease (STD). • Also offers counseling and education about health, HIV prevention, and risk reduction. • Operates an 80-bed emergency shelter.

Fundación Latinoamericana de Acción Social, Inc. (FLAS)

Area Served: Greater Houston

| Location | Address | Phone | Hours | Bus Routes |
|---------------------------|------------------------------------------------------|--------------|-------------------------|----------------------|
| Main Office | 6666 Harwin Drive, Suite 370, Houston, TX 77036 | 713-772-2366 | Monday-Friday, 9am-5pm | 47, 151, 152, 153 |
| Colores Latinos Office | 6711 Rampart Street, Suite 111, Houston, TX 77081 | 713-772-2366 | Monday-Friday, 2pm-10pm | 2, 47 |

Contact: Elia Chino, Executive Director or Kimberly Palacios, Program Coordinator

Fax: 832-251-8121

Email: echino@flasinc.org or kpalacios@flasinc.org

Website: <http://flasinc.org>

Ages/Grades Served: All ages

Eligibility: Focuses on the Latino community. • May require confirmation of human immunodeficiency virus (HIV) status and proof of identity.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides education, human immunodeficiency virus (HIV) and acquired immunodeficiency syndrome (AIDS) counseling and testing, sexually transmitted disease (STD) referrals, substance abuse treatment, and pregnancy prevention group intervention services for families and adolescents.

Harris Health System – Thomas Street Health Center

Address: 2015 Thomas Street, Houston, TX 77009

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Thomas Giordano, Medical Director

Phone: 713-873-4000

Fax: Not available

Email: Not available

Website: <https://www.harrishealth.org/en/services/locations/pages/thomas-street-health-center.aspx>

Local Bus Routes: 700 (METRO rail), 51, 66

Ages/Grades Served: All ages

Eligibility: Must be diagnosed as HIV-positive. • Requires an application if requesting financial assistance.

Costs: Costs vary. • Offers sliding scale fees based on income level. • Accepts most insurance including Medicaid. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish, Vietnamese, and 150+ other languages

Direct Services: Provides services to persons living with human immunodeficiency virus (HIV) and acquired immunodeficiency syndrome (AIDS). • Offers an extensive HIV health education curriculum. • Also provides primary and specialty care in oncology, endocrinology, neurology, dermatology, rheumatology, pain management, women's health, adolescent health, and other health areas.

Legacy Community Health Services

Area Served: Harris County

| Location | Address | Phone | Fax | Days/Hours | Bus Routes |
|---------------------|--------------------------------------------------------------|--------------|--------------|---------------------------------------------------------------------------------|-----------------|
| Baker-Ripley Clinic | 6500 Rookin Street, Building B, Suite 200, Houston, TX 77074 | 713-351-7350 | 713-351-7351 | Monday-Friday, 8am-4pm | 2, 9, 47 |
| Bissonnet Clinic | 12667 Bissonnet Street, Houston, TX 77099 | 281-498-6100 | 281-498-6105 | Monday, 8am-5pm, Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm, Saturday, 9am-1pm | 65 |
| Lyons Clinic | 5602 Lyons Avenue, Houston, TX 77020 | 832-548-5400 | 832-548-5482 | Monday-Friday, 8am-5pm | 11, 66, 80, 137 |
| Mapleridge Clinic | 6550 Mapleridge Street, Suite 106, Houston, TX 77081 | 713-779-7200 | 713-665-2266 | Monday-Wednesday, 8am-8pm, Thursday-Friday, 8am-5pm | 33, 49 |
| Montrose Clinic | 1415 California Street, Houston, TX 77006 | 832-548-5100 | 832-548-5092 | Monday-Wednesday, 8am-6:30pm, Thursday-Friday, 8am-5pm, Saturday, 9am-2pm | 56 |
| Southwest Clinic | 6441 High Star Drive, Houston, TX 77074 | 832-548-5300 | 713-779-9872 | Monday-Friday, 7:30am-10pm, Saturday, 9am-6pm, Sunday, 12pm-7pm | 9, 47, 402 |

Contact: Katy Caldwell, Executive Director

Email: info@legacycommunityhealth.org

Website: <http://www.legacycommunityhealth.org/Services.aspx>

Ages/Grades Served: All ages

Eligibility: Call to ask for specific information.

Costs: Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive health care services. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), and most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers outpatient behavioral health services such as assessment, medication management, and therapy for children and teenagers, as well as adults. • Provides assessment, diagnosis, and treatment of depression, anxiety, bipolar disorder, attention deficit disorders, autism spectrum disorders, developmental delay, learning disabilities, and schizophrenia.

LGBT Switchboard 24-Hour Helpline

Address: 401 Branard Street, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-7pm. • Help Line: Monday-Sunday, 24 hours/day.

Contact: Not available

Phone: Help Line: 713-529-3211. • If a caller is in immediate danger, call 911.

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://www.montrosecenter.org/hub/services/avp/switchboard>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: All ages

Eligibility: Open to Texas residents regardless of sexual orientation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a 24-hour crisis help line for LGBTQIA persons. • Helps with depression, suicide, crisis intervention, domestic violence, sexual assault, hate crimes, addictions, human immunodeficiency virus (HIV) and sexually transmitted disease (STD) information, identity-affirming support, and other needs.

Montrose Center

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-7pm

Contact: Ann Robison, Executive Director

Phone: 713-529-0037 or 713-529-3211 (LGBT Switchboard 24-hour helpline)

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://www.montrosecenter.org/hub/services/behavioral-health>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18+

Eligibility: Must meet age requirements. • Serves persons regardless of sexual orientation or gender identity. • Requires proof of identity, proof of residency, proof of income, proof of insurance (if any), and proof of HIV-positive status (if applicable). • Requires an appointment, a detailed questionnaire, and an intake assessment.

Costs: Costs vary. • Charges fees on a sliding scale based on income level. • Accepts most insurance including the Children's Health Insurance Program (CHIP), Medicare, and Medicaid. • Intake and assessment fees are \$30-\$100. • Session fees are \$10-\$100 per person. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides services at some HISD high schools through Communities in Schools.

Languages: English, Spanish, Vietnamese

Direct Services: Offers outpatient behavioral health services to all HIV-positive persons. • Provides counseling, group therapy, support groups, integrated care, and case management. • Offers help with coming out, gender identity, gender transitions, homophobia, self-esteem, relationships, parenting, religious abuse, depression, suicidal thoughts, mood disorders, anxiety, stress, grief, chronic illness, and other concerns.

Montrose Center – HATCH Youth

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Tuesday, 5pm-9pm, Friday, 7pm-10pm, and Sunday, 6pm-9pm

Contact: Ann Robison, Executive Director

Phone: 713-529-3590 (HATCH Youth Line)

Fax: 713-526-4367

Email: info@hatchyouth.org

Website: <http://www.hatchyouth.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-20

Eligibility: Must meet age requirements. • Focuses on youths who are Lesbian, Gay, Bisexual, Transgender, Questioning, Intersex, or Allied (LGBTQIA). • Welcomes drop-ins.

Costs: Free

Onsite at Schools: Yes. • Some HATCH support groups meet on HISD high school campuses.

Languages: English, Spanish, Vietnamese

Direct Services: Provides a safe and welcoming place for LGBTQIA youth to meet with a social hour, an educational program hour, and a one-hour small group support meeting. • Operates the HATCH Line. • Holds weekly peer support groups for LGBTQIA student on select high school campuses. • Provides training and motivation for students who seek to start or expand a Gay Straight Alliance (GSA) on campus.

PFLAG Houston

Address: St. Paul's United Methodist Church, 5501 Main Street, Houston, TX 77004

Area Served: Houston

Days/Hours: Support Groups: Sunday, 1:30pm-4:30pm. • Meetings: Second Sunday each month.

Contact: Tim Suenram, President

Phone: 713-46PFLAG (helpline) or 713-467-3524 (helpline)

Fax: Not available

Email: education@pflaghouston.org or advocacy@pflaghouston.org

Website: <http://www.pflaghouston.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 12-17 and adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Trained volunteer community leaders present and provide training for school staff and help create model policy and creative programs that address bullying, harassment, and discrimination.

Languages: English

Direct Services: Provides confidential help to families and friends to understand sexual orientation and gender identity while helping to raise awareness and acceptance. • Provides support, education, and advocacy to students, parents, families, friends, and educators to help them create a learning environment that is conducive to the educational success of all students. • Has a lending library. • Also offers a speakers bureau.

Positive Efforts, Inc.

Address: 7135 West Tidwell Road, Building M, Suite 102, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Barbara Joseph, Executive Director

Phone: 713-812-0044

Fax: 713-957-1542

Email: Not available

Website: <http://www.positiveefforts.org>

Local Bus Routes: 45

Ages/Grades Served: All ages

Eligibility: Focuses efforts on providing culturally competent services to high-risk African-American and Latino/Hispanic communities.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides testing, health education, risk reduction, substance abuse treatment, mental health services, and information and referral services. • Also offers a speakers bureau.

Savoy Hope Foundation

Area Served: Houston

| Location | Address | Phone | Fax | Hours | Bus Routes |
|-------------------------------------|-----------------------------------------------------|--------------|--------------|------------------------|-----------------|
| Main Office | 6200 Savoy Street, Houston, TX 77036 | 713-778-1300 | 713-839-7156 | Monday-Friday, 8am-6pm | 9, 47, 152, 153 |
| Greenspoint Community Health Center | 255 Northpoint Drive, Suite 200, Houston, TX 77060 | 832-300-8040 | 832-300-8041 | Monday-Friday, 8am-6pm | 56, 85, 99, 102 |
| Bellaire Community Health Center | 6800 West Loop South, Suite 560, Bellaire, TX 77401 | 713-839-7111 | 713-839-7156 | Monday-Friday, 8am-6pm | 2, 33 |

Contact: Not available

Email: info@offeringhope.org

Website: <http://offeringhope.org/hiv-specialty-care>

Ages/Grades Served: All ages

Eligibility: Must have been diagnosed with human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS).

Costs: Costs vary. • Accepts all insurance plans and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, French, Portuguese, Spanish, Vietnamese

Direct Services: Offers medical care for persons diagnosed with human immunodeficiency virus (HIV) or acquired immunodeficiency syndrome (AIDS). • Provides medical care, dental care, eye care, prevention care, and a pharmacy.

Transgender Center

Address: 604 Pacific Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Monday-Thursday, 7:30am-6:30pm and Friday, 8am-1pm

Contact: Not available

Phone: 713-520-8586 (Helpline)

Fax: 713-583-5400

Email: info@tgctr.org

Website: <http://www.tgctr.org>

Local Bus Routes: 56, 82

Ages/Grades Served: Primarily adults ages 18+

Eligibility: Requires completing an intake form for some services. • Does not require an intake for human immunodeficiency virus (HIV) testing or attending a support group. • Must speak with or meet with a representative before attending a Transgender Center meeting. • Accepts walk-ins.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Helps persons who are dealing with issues relating to cultural gender stereotypes. • Provides support groups, testing for human immunodeficiency virus (HIV), and other services. • Offers a library and an archive on transgender history.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--------------------------------------------------------------------------|-------------------------------------------|--------------------------------------------------------|----------------------------------------------|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

| | Very Unsatisfied ☹ | Unsatisfied | Neutral ☺ | Satisfied | Very Satisfied ☺ | Not Applicable |
|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Overall product quality | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Process for acquiring it | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Guidance for users | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| First usage | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Repeated usage | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Post-acquisition service | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How long have you used this FACE product?

| | |
|-----------------------|--------------------|
| <input type="radio"/> | Less than 1 month |
| <input type="radio"/> | 1 to 2 months |
| <input type="radio"/> | 2 to 3 months |
| <input type="radio"/> | 3 to 6 months |
| <input type="radio"/> | 6 months to 1 year |
| <input type="radio"/> | 1 year or longer |
| <input type="radio"/> | Have never used it |

How often do you use this FACE product?

| | |
|-----------------------|---------------------------|
| <input type="radio"/> | Daily |
| <input type="radio"/> | 3 to 4 times a week |
| <input type="radio"/> | Weekly |
| <input type="radio"/> | 3 to 4 times a month |
| <input type="radio"/> | Monthly |
| <input type="radio"/> | Every 2 to 3 months |
| <input type="radio"/> | 3 to 4 times a year |
| <input type="radio"/> | Once a year or less often |
| <input type="radio"/> | Do not use it |

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

| | |
|-----------------------|----------------------|
| <input type="radio"/> | Very satisfied 😊 |
| <input type="radio"/> | Somewhat satisfied |
| <input type="radio"/> | Neutral 😐 |
| <input type="radio"/> | Somewhat unsatisfied |
| <input type="radio"/> | Very unsatisfied ☹️ |

Compared to other products of which you are aware, would you say that this FACE product is:

| | |
|-----------------------|------------------------------------------|
| <input type="radio"/> | So good that it's in a class by itself 😊 |
| <input type="radio"/> | Much better than most others |
| <input type="radio"/> | About the same as others 😐 |
| <input type="radio"/> | Somewhat worse than others |
| <input type="radio"/> | Much worse than others ☹️ |
| <input type="radio"/> | Never have used it |

Will you use this FACE product again?

| | |
|-----------------------|----------------------|
| <input type="radio"/> | Definitely yes 😊 |
| <input type="radio"/> | Probably yes |
| <input type="radio"/> | Maybe or maybe not 😐 |
| <input type="radio"/> | Probably no |
| <input type="radio"/> | Definitely no ☹️ |
| <input type="radio"/> | Never have used it |

How likely are you to recommend this FACE product to others?

| | |
|-----------------------|-------------------------------------|
| <input type="radio"/> | Definitely will recommend it 😊 |
| <input type="radio"/> | Probably will recommend it |
| <input type="radio"/> | Maybe or maybe not 😐 |
| <input type="radio"/> | Probably will not recommend it |
| <input type="radio"/> | Definitely will not recommend it ☹️ |
| <input type="radio"/> | Never have used it |

Based upon your experience with this product, how likely are you to use other FACE products?

| | |
|-----------------------|-------------------|
| <input type="radio"/> | Very likely 😊 |
| <input type="radio"/> | Somewhat likely |
| <input type="radio"/> | Neutral 😐 |
| <input type="radio"/> | Somewhat unlikely |
| <input type="radio"/> | Very unlikely ☹️ |

Other comments about the product: _____

Please send this completed evaluation form to:

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 Houston Independent School District (HISD)
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