
2016 COMMUNITY RESOURCE GUIDE

FINANCIAL STABILITY



Kenneth Huewitt
Interim Superintendent of Schools

Houston Independent School District Board of Education

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Family and Community Engagement Department

4400 West 18th Street, Houston, Texas 77092

www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

FINANCIAL STABILITY

Financial Stability:

1. Alliance for Multicultural Community Services (AMCS) – Financial Opportunity Center (FOC)
2. Career and Recovery Resources, Inc.
3. Chinese Community Center of Houston – Financial Opportunity Center (FOC)
4. Family Services of Greater Houston
5. Federal Reserve Bank of Dallas (FRB)
6. Harris County Housing Resource Center
7. Houston Area Urban League, Inc. (HAUL)
8. Money Management International, Inc.
9. SER-Jobs for Progress, Inc. – Financial Opportunity Center (FOC)
10. Society of Saint Vincent de Paul
11. Texas Office of the Attorney General (OAG) – Child Support Division
12. Volunteers of America – Financial Opportunity Center (FOC)
13. Wesley Community Center – Financial Opportunity Center (FOC)
14. West Houston Assistance Ministries (WHAM)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-776-4700	Adults ages 18+	Free	No	Arabic, Chinese, English, Spanish, others
2	713-754-7096	Ages 16-21	Costs vary	No	English, Spanish
3	713-271-6100	Adults ages 18+	Costs vary	No	Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese
4	713-861-4849 713-867-7740	Adults ages 18+	Free	Yes	English, Spanish
5	713-483-3000 713-483-3667	Grades 9-12	Free	Yes	English, Spanish
6	713-578-2000 713-578-2055 713-696-1998	All ages	Free	No	English, Spanish, Vietnamese
7	713-393-8700 281-220-8030	Adults ages 18+	Free	Yes	English, Spanish
8	800-308-2227 Ext. 6602	Grades K-12	Costs vary	No	English, Spanish
9	713-773-6000	Ages 16-17 and Adults ages 18-24	Free	No	English, Spanish
10	713-741-8234 713-862-2605 713-669-9410	All ages	Free	No	English, Spanish
11	800-252-8014	Ages 0-18	Costs vary	No	English
12	713-460-0781	Adults ages 18+	Costs vary	No	English
13	713-223-8131 713-821-8916	Adults ages 18+	Free	No	English, Spanish
14	713-780-2727	All ages	Free	No	English, Spanish

Alliance for Multicultural Community Services (AMCS) – Financial Opportunity Center (FOC)

Address: 6440 Hillcroft Street, Suite 411, Houston TX 77081

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8:30am-5:30pm. • Financial Opportunity Center: Monday-Friday, 8:30am-5:30pm.

Contact: Yani Rose, Executive Director, or Miriam Diria, Director of Operations

Phone: 713-776-4700

Fax: 713-776-4730

Email: info@allianceontheweb.org or ejames@allianceontheweb.org or gkurian@allianceontheweb.org

Website: <https://allianceontheweb.org/financial-center>

Local Bus Routes: 9, 47, 402

Ages/Grades Served: Adults ages 18+

Eligibility: Focuses on refugees and students from low-income households.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Operates a Financial Opportunity Center that offers a computer lab, financial literacy classes, life skills education, vocational training, and employment assistance. • Offers recreational activities, community services projects, and cultural opportunities. • College-student mentors provide homework and tutorial help.

Career and Recovery Resources, Inc.

Address: 2525 San Jacinto Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Patricia Vasquez, THRIVE Program Director

Phone: 713-754-7096

Fax: 713-754-7072

Email: Not available

Website: <http://www.careerandrecovery.org/thrive>

Local Bus Routes: 700 (METRO rail), 44, 85, 160

Ages/Grades Served: Ages 16-21

Eligibility: Must be eligible to participate in THRIVE.

Costs: Costs vary. • May charge a fee on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides financial tips and coaching, training for employment, counseling, advice on making major purchases and reducing debt, and planning for long-term financial stability. • Also works with persons to overcome obstacles to employment such as risk behaviour, substance abuse, illiteracy, disabilities, homelessness, and a lack of skills.

Chinese Community Center of Houston – Financial Opportunity Center (FOC)

Address: 9800 Town Park Drive, Houston, TX 77036

Area Served: Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • Financial Opportunity Center: 9am-5pm.

Contact: Denise Truong, Director of Programs

Phone: 713-271-6100

Fax: 713-271-3713

Email: info@ccchouston.org

Website: <http://www.ccchouston.org>

Local Bus Routes: 2, 46, 152, 402

Ages/Grades Served: Adults ages 18+

Eligibility: Focuses on low to moderate income persons. • Requires pre-registration for homebuyer education classes and appointments for homebuyer counseling. • Accepts walk-ins.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese

Direct Services: Operates a Financial Opportunity Center that offers public benefits access and application assistance, financial literacy classes, life skills education, vocational training, and employment placement. • Also offers first-time homebuyer education and homebuyer pre-purchase counseling.

Family Services of Greater Houston

Address: 2700 Southwest Freeway, Suite 209, Houston, TX 77098 (Administration)
4625 Lillian Street, Houston, TX 77007 (Central Office)

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Paz Guerra, Senior Vice President of Community Services

Phone: 713-861-4849 (appointments) or 713-867-7740 (financial literacy workshops)

Fax: 713-861-4021

Email: family@familyservices.org

Website: <http://www.familyservices.org/content/financial-stability>

Local Bus Routes: 25, 27, 41 (central office); 71, 85 (administration)

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Substance abuse prevention/education and school-based services occur at 20 HISD schools.

Languages: English, Spanish

Direct Services: Offers financial education, financial coaching, and mentoring to help parents and families become financially stable and ultimately self-sufficient. • Helps clients to devise plans to organize finances, reduce debt, reprioritize spending, build savings and other assets, improve credit, and reach long-term financial goals. • Provides workshops on topics such as building credit and eliminating debt. • Also offers parent education, counseling, case management, substance abuse prevention, and other services.

Federal Reserve Bank of Dallas (FRB)

Address: 1801 Allen Parkway, Houston, TX 77019

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Susan Kizer, Economic Education Coordinator (Houston Branch)

Phone: 713-483-3000 (general questions) or 713-483-3667 (economic education)

Fax: Not available

Email: susan.kizer@dal.frb.org

Website: <http://www.dallasfed.org/microsites/cd/wealth/index.html>

Local Bus Routes: 40, 56, 85

Ages/Grades Served: Grades 9-12

Eligibility: No area restrictions. • The financial education resource is available to the general public.

Costs: Free

Onsite at Schools: Yes. • Lesson plans and classroom materials are available for use in schools.

Languages: English, Spanish

Direct Services: Offers Building Wealth, a personal finance education resource for use at home or in classrooms to help families and youth develop plans for building personal wealth. • Covers strategies such as setting financial goals, budgeting, saving and investing, managing debt, and understanding credit reports and credit scores. • Lesson plans and classroom materials include student activities, handouts, and visual aids.

Harris County Housing Resource Center

Address: 8410 Lantern Point Drive, Houston, TX 77054

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm. • Helpline: Monday-Sunday, 24 hours/day.

Contact: Not available

Phone: 713-578-2000 (general questions), 713-578-2055 (helpline), or 713-696-1998 (resource navigators)

Fax: Not available

Email: hrc@hctx.net (general questions) or navigator@csd.hctx.net (resource navigators)

Website: <http://www.hrc.hctx.net>

Local Bus Routes: 14, 84

Ages/Grades Served: All ages

Eligibility: Provides information about housing and emergency services in Harris County, regardless of income. • Some services may require proof of residence in Harris County.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, Vietnamese

Direct Services: Links families to financial literacy programs. • Links families to emergency financial help for paying rent or mortgage, or paying bills for gas, electricity, phone, or water. • Links families to sources of transitional and long-term housing and support. • Offers guidance about proof of need, proof of income, proof of identity, proof of disability, and other topics. • Resource Navigators help persons who are having a hard time finding enough resources.

Houston Area Urban League, Inc. (HAUL)

Address: 1301 Texas Avenue, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Financial Literacy Workshops: 9am-1pm.

Contact: John Robinson, Family Support Manager

Phone: 713-393-8700 (general questions) or 281-220-8030 (workshop registration)

Fax: 713-393-8790

Email: GKizzee@haul.org (workshops) or jrobinson@haul.org (family support)

Website: <http://www.haul.org/programs/housing>

Local Bus Routes: 700 (METRO rail), 800 (METRO rail), 51, 52

Ages/Grades Served: Adults ages 18+

Eligibility: Requires registration.

Costs: Free

Onsite at Schools: Yes. • Youth leadership programs are available to area secondary schools.

Languages: English, Spanish

Direct Services: Offers workshops in a financial literacy program. • Helps families to develop and maintain a budget and acquire a basic understanding of their finances. • Provides workforce development, youth leadership development, and other services.

Money Management International, Inc.

Area Served: Texas

Location	Address	Phone	Days/Hours	Bus Routes
Main Offices	14141 Southwest Freeway, Suite 1000, Sugar Land, TX 77478	866-226-0278 866-889-9347	Monday-Friday, 8am-5pm	Not available
Fuqua Branch	11550 Fuqua Street, Suite 350, Houston, TX 77034	866-226-0278 866-889-9347	Monday-Friday, 8am-5pm	249, 297
Greenway Plaza Branch	3800 Buffalo Speedway, Suite 162, Houston, TX 77098	866-226-0278 866-889-9347	Monday-Friday, 8am-5pm	9, 25, 84

Contact: Rudy Cavazos, Regional Director

Phone: 800-308-2227 Ext. 6602 (regional director)

Fax: 888-812-5358 (new debt management plans), 888-845-0501 (existing debt management plans), 800-933-0133 (direct deposit) or 281-484-8016 (regional director)

Email: rudy.cavazos@moneymanagement.org

Website: <http://www.moneymanagement.org/Financial-Education.aspx>

Ages/Grades Served: Grades K-12

Eligibility: No area restrictions. • Financial education is available to the general public.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides financial education about bankruptcy, credit reporting and credit scores, family finances, financial crisis management, frugal living, home ownership, home loans, loans and debt, money and budgeting, savings, youth and money, and other topics. • Offers counseling about student loans, foreclosure prevention, reverse mortgages, and debt.

SER-Jobs for Progress, Inc. – Financial Opportunity Center (FOC)

Address: 201 Broadway Street, Houston, TX 77012

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Rene Hernandez, Financial Coach, or David Fernandez, Financial Coach

Phone: 713-773-6000

Fax: 713-773-6010

Email: info@serhouston.org

Website: <http://www.serhouston.org/financial-opportunity-center>

Local Bus Routes: 50

Ages/Grades Served: Ages 16-17 and adults ages 18-24

Eligibility: Must be an out-of-school youth. • Must meet age requirements.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers group-based financial education on topics such as budgeting and developing savings plans. • Offers one-on-one financial counseling with a financial coach, which focuses on solving specific problems or crises, such as reducing high debt or preventing an eviction.

Society of Saint Vincent de Paul

Area Served: Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Administrative Office	2403 Holcombe Boulevard, Houston, TX 77021	713-741-8234	Monday-Friday, 8am-5pm	4, 11, 60
Vincentian Services Center	6654 Gulf Freeway, Houston, TX 77087	713-862-2605	Tuesday-Friday, 9:30am-5pm, Saturday, 8:30-4pm	40
Resale Shop	5236 Cedar Street, Bellaire, TX 77401	713-669-9410	Monday, 11:30am-7pm, Tuesday-Saturday, 9:30am-5pm	33

Contact: Ann Schorno, Executive Director

Fax: Not available

Email: ann.schorno@svdphouston.org

Website: <http://www.svdphouston.org/services>

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides financial assistance through vouchers for transportation, clothing, and furniture. • Operates 32 food pantries in local neighborhoods and a grocery-style food depot. • Offers gift-cards for groceries and basic supplies.

Texas Office of the Attorney General (OAG) – Child Support Division

Address: 6161 Savoy Drive, Suite 350, Houston, TX 77036

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Linda Clark, Office Manager

Phone: 800-252-8014

Fax: 713-243-7110

Email: linda.clark@oag.state.tx.us

Website: <https://texasattorneygeneral.gov/cs/about-the-child-support-program>

Local Bus Routes: 9, 47, 152

Ages/Grades Served: Ages 0-18

Eligibility: Requires certified copies of all court orders about child custody. • Call to ask about other specific requirements.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides help finding absent parents using public records such as social security, driver's license, and unemployment. • Establishes voluntary and court-ordered paternity. • Paternity tests are available. • For help collecting child support, contact the OAG Field Offices (based on ZIP codes).

Volunteers of America – Financial Opportunity Center (FOC)

Address: 4808 Yale Street, Houston, TX 77018

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Danita Wadley, Program Manager

Phone: 713-460-0781

Fax: 713-460-0988

Email: dwadley@voatx.org

Website: <http://www.voatx.org/financial-opportunity-center>

Local Bus Routes: 40

Ages/Grades Served: Adults ages 18+

Eligibility: Focuses on low- to moderate-income persons.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Operates a Financial Opportunity Center that provides financial education and support for financial planning. • Offers financial coaching, financial literacy workshops, and help with filing income taxes. • Also offers job readiness workshops, job skills training and certification, and computer literacy classes.

Wesley Community Center – Financial Opportunity Center (FOC)

Address: 1410 Lee Street, Houston, TX 77009

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Shon Dorsey, Director of Programs, or Lucretia Jelks, Financial Counseling

Phone: 713-223-8131 (programs) or 713-821-8916 (financial counseling)

Fax: 713-225-3449

Email: sdorsey@wesleyhousehouston.org (programs) or ljelks@wesleyhousehouston.org (financial counseling)

Website: <http://www.wesleyhousehouston.org/our-agency/foc-financial-opportunity-center>

Local Bus Routes: 700 (METRO rail), 51, 52, 66

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity, proof of residence, proof of income, and proficiency in English. • Must call for an appointment. • Accepts walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides financial education on budgeting and credit repair. • Offers counseling about achieving long-term economic stability, and obtaining safe, low-interest loans. • Helps with job searches, resume writing, interview practice, job fairs, workplace behavior, making referrals to employers, and enrolling in college, technical school, or General Educational Development (GED) preparation classes.

West Houston Assistance Ministries (WHAM)

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082

Days/Hours: Monday-Friday, 10am-6pm, Saturday, 9am-5pm

Contact: Shirley Downing, Executive Director

Phone: 713-780-2727

Fax: 713-783-0761

Email: wham@whamministries.org or shirley.downing@whamministries.org

Website: <http://whamministries.org/financial-literacy>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps with financial literacy, rent, mortgage, utilities, food, clothing, household items, and prescriptions. • Operates a job lab. • Provides students with back-to-school supplies required for return to the classroom.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org