Houston Independent School District
(HISD)
Board of Education

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District II: Rhonda Skillern-Jones
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Welcome to the HISD FACE Community Resource Guide 2014. Its primary intended audiences are administrators and teachers in the Houston Independent School District (HISD) and the families and communities they serve.

Structure and Organization

In its first edition, the Guide covers 27 topics and 291 profiles. The profiles cover 180 unique organizations. A topic is the total collection of profiles for a specific area of interest. An entry is an organization and its total profile under a given topic. A profile is the total description of an entry. The Guide uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics. The topics and the profiles under each topic are color-coded to match colors used in the Guide’s Overview and Table of Contents.

Methods Used

In identifying possible topics and profiles for this Guide, HISD FACE staff members:

1. Used service providers’ websites as the primary information resource.
4. Consulted Guidestar and organizations’ IRS Form 990s for contact and communication information.
5. Sent emails with questions to selected organizations for which there were gaps in information.
6. Made phone calls to selected organizations for which there were also gaps in information.
7. Held a peer review with HISD FACE staff members to assess quality, completeness, and ease of use.
8. Included a Product Evaluation Form for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of General Manager, Alejandro Morúa, a four-person team planned and developed the Guide: Valerie Schillaci, Andetria Hampton, Neysa Gavion, and Jeffrey Smith. The Guide traces its lineage to such trailblazers as Harris County’s Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in several ways: (1) The Guide’s area of focus is on HISD and Houston, not on a broader geography. (2) Information summary tables precede the profiles for each topic. (3) Through the headings used in its service provider profiles, it presents answers for a consistently defined set of questions. (4) Wherever possible, it includes contact names, local bus and light rail transit routes, and the languages in which information and/or services are available. (5) The Guide identifies four ways to get information about community resources: phone, fax, email, and website. (6) The Guide also indicates whether services are available onsite at public schools and it briefly describes those services.

Disclaimer

This Guide is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this Guide. We would welcome your feedback!
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### Basic Needs - Food Assistance:

1. Catholic Charities of the Archdiocese of Galveston-Houston  
2. Christian Community Service Center (CCSC)  
3. Community Family Centers (CFC)  
4. Gulf Coast Community Services Association, Inc. (GCCSA)  
5. House of Amos  
6. LIFE Houston  
7. Texas Department of State Health Services – WIC State Program  
8. Texas Department of Human Services – SNAP Offices  
9. The Salvation Army of Greater Houston – Social Service Department  
10. United Way of Greater Houston – Helpline (2-1-1)

### Basic Needs - Parent Locating Services:

1. Texas Office of the Attorney General – Child Support Division  
2. Texas Office of the Attorney General – Child Support Division (CS Houston Intake, Office 612)  
3. Texas Office of the Attorney General – Child Support Division (CS Houston Local Rule, Office 614)  
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### Basic Needs - Shelter Assistance:

1. Catholic Charities of the Archdiocese of Galveston-Houston  
2. Coalition for the Homeless of Houston/Harris County  
3. Harris County Protective Services for Children and Adults – Kinder Emergency Shelter  
4. Housing Authority of Houston (HAH)  
5. Miryams Hostel  
6. Northwest Assistance Ministries (NAM) – Interfaith Hospitality Network  
7. SEARCH – House of Tiny Treasures  
8. SEARCH – Resource Center  
9. Star of Hope – Women and Family Shelters  
11. The Salvation Army of Greater Houston – Family Residence Shelter  
12. Wesley Community Center

### Citizenship and Immigration Services:

1. Alliance for Multicultural Community Services (AMCS)  
2. Bilingual Education Institute (BEI)  
3. Catholic Charities of the Archdiocese of Galveston-Houston  
4. City of Houston – Mayor’s Citizens’ Assistance Office  
5. Harris County Department of Education (HCDE)  
6. Immigration Counseling Center  
7. Interfaith Ministries for Greater Houston, Inc.  
8. League of United Latin American Citizens (LULAC) – District 8  
9. National Council of La Raza (NCLR)
Community Centers:
1. Big Brothers Big Sisters of Greater Houston
2. Boys and Girls Clubs of Greater Houston, Inc.
3. Chinese Community Center
4. City of Houston – Parks and Recreation Department (HPARD)
5. Community Family Centers (CFC)
6. Evelyn Rubenstein Jewish Community Center of Houston
7. Julia C. Hester House
8. Neighborhood Centers, Inc.
9. SHAPE Community Center
10. The Salvation Army of Greater Houston – Boys and Girls Club

Community Youth Services:
1. American Red Cross – Greater Houston Area Chapter
2. Big Brothers Big Sisters of Greater Houston
3. Boys and Girls Club of Greater Houston
4. ChildBuilders
5. Community Family Centers (CFC)
6. Community Youth Services (CYS)
7. Houston Area Urban League (HAUL)
8. Justice for Children
9. Juvenile Court Volunteers (Crossroads)
10. Milky Way Community and Youth Centre

English as a Second Language Services:
1. Alliance for Multicultural Community Services (AMCS)
2. Asian American Family Services – AHEAD Center
3. AVANCE Houston, Inc.
4. Bilingual Education Institute (BEI)
5. Chinese Community Center of Houston
6. Gulf Coast Community Services Association, Inc. (GCCSA)
7. Harris County Department of Education (HCDE)
8. Hispanic Counseling Center
9. Houston Center for Literacy (HCL)
10. Houston Community College System – Adult Education
11. Latino Learning Center, Inc.
12. Literacy Advance of Houston, Inc.
13. Neighborhood Centers, Inc.
14. Taiwanese Heritage Society of Houston (THSH) – Houston Taiwanese School of Languages and Culture
15. VN TeamWork
16. Young Men’s Christian Association of Greater Houston (YMCA) – Informal Education

Family Literacy:
1. Bilingual Education Institute (BEI)
2. Gulf Coast Community Services Association, Inc. (GCCSA) – Community Education
3. Houston Center for Literacy (HCL) – Demonstration Learning Centers
4. La Raza United – Texas Multicultural Institute
5. National Center for Family Literacy (NCFL)
6. Neighborhood Centers, Inc. – Baker-Ripley Center
7. Neuhaus Education Center
8. Northwest Assistance Ministries (NAM) – Learning Center
9. Project One Focus  
10. Reach Out and Read – Texas  
11. Texas Center for the Advancement of Literacy and Learning (TCALL)  
12. University of Texas Health Center at Houston – Reach Out and Read

**General Educational Development (GED) Services:**
1. AVANCE Houston, Inc.  
2. East Side University Village Community Learning Center  
3. Gulf Coast Community Services Association, Inc. (GCCSA)  
4. Houston Center for Literacy (HCL)  
5. Houston Community College System – Adult Education  
6. Northwest Assistance Ministries (NAM)  
7. Young Men’s Christian Association of Greater Houston (YMCA)

**Health-Related Services:**
1. Alliance for Multicultural Community Services (AMCS) – Case Management and Health Services  
2. Caring for Children Foundation of Texas, Inc.  
3. El Centro de Corazón – Health Centers  
4. Eye Care for Kids Foundation  
5. Good Neighbor Healthcare Center  
6. Harris County Public Health and Environmental Services (HCPHES) – Antoine Health Clinic  
7. Harris Health System  
8. Houston Department of Health and Human Services – Houston City Health Centers  
9. Northwest Assistance Ministries (NAM) – Children’s Clinic  
10. San José Clinic  
11. Texas Children’s Pediatric Associates – Community Cares Program  
12. The University of Houston College of Optometry (UHCO) – University Eye Institute  
13. University of Texas Department of Pediatrics – CHOSEN Clinic

**HISD Family Services:**
1. After School Programs  
2. College and Career Readiness  
3. Counseling and Guidance  
4. Dropout Prevention  
5. Early Childhood Education  
6. EMERGE  
7. Family and Community Engagement  
8. Food Services  
9. Health and Medical Services  
10. HISD TV  
11. Homeless Education  
12. Library Services  
13. Multilingual Programs  
14. Parent Community Assistance  
15. Police – Feeder Patrol and Power Shift Officers  
16. PowerUp/Technology  
17. Psychological Services  
18. Refugee Programs  
19. School Choice  
20. Special Education  
21. Student Discipline
22. Transportation Services
23. Virtual Learning Options

**Hotlines:**

1. Alcoholics Anonymous – Houston Hotline
2. Covenant House – Crisis Line
3. Crime Stoppers of Houston, Inc. – Tip Line
4. Crisis Intervention of Houston, Inc. – Crisis Hotlines
5. Houston Area Women’s Center (HAWC) – Domestic Violence and Sexual Assault/Rape Hotlines
6. Jason Foundation – National Suicide Prevention Hotline
7. National Center for Missing and Exploited Children – Missing Children/Child Sexual Exploitation Hotlines
8. National Runaway Safeline (NRS) – Runaway Hotline
9. TeenLine Houston – Teen Crisis Hotline
10. Texas Cancer Information – Cancer Hotline
12. Texas Department of Family and Protective Services – Texas Abuse Hotline
13. Texas Department of Family and Protective Services – Texas Youth and Runaway Hotline
14. Texas Office of the Attorney General (OAG) – Child Support Division

**Information and Referral:**

1. Aid to Victims of Domestic Abuse (AVDA)
2. ChildBuilders
3. Children at Risk
4. City of Houston – Mayor’s Anti-Gang Office
5. Harris County Medical Society – Physician Referral Service
6. Region 4 Educational Service Center (ESC4)
7. United Way of Greater Houston – Community Resource Directory (Online)
8. Victim’s Assistance Center – Victim’s Assistance and SAFE Supervised Visitations
9. Young Men’s Christian Association of Greater Houston (YMCA) – International Services
10. Youth for Tomorrow – Texas Network for Children Placement Locator

**Learning Differences (Diagnosis, Assessment, and Treatment):**

1. Attention Deficit Disorder Association – Southern Region
2. DePelchin Children’s Center (DCC)
3. Easter Seals Greater Houston
4. Legacy Community Health Services
5. Mental Health and Mental Retardation Authority of Harris County (MHMRA)
6. Texas Department of Assistive and Rehabilitative Services (DARS)
7. The Arc of Greater Houston
8. The University of Houston at Clear Lake – Psychological Services Clinic

**Legal Aid:**

1. Aid to Victims of Domestic Abuse (AVDA)
2. Catholic Charities of the Archdiocese of Galveston-Houston – St. Frances Cabrini Center
3. Dispute Resolution Centers (DRC)
4. Harris County District Attorney – Child Abuse Division
5. Houston Area Women’s Center (HAWC) – Children’s Court Services
6. Houston Police Department – Family Violence Unit
7. Innovative Alternatives, Inc.
8. Legal Line – Hotline
9. The University of Houston Law Center – Immigration Clinic 125
10. Victim’s Assistance Centre 125

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2. ALTA Translation Services, Inc.
3. Boat People SOS (BPSOS)
4. Daya: Serving South Asian Families
5. Houston Interpreters and Translators Association (HITA)
6. Language Line Solutions
7. MedLine Plus – Health Information in Multiple Languages
8. Sign Shares
9. Texas Department of Assistive and Rehabilitative Services (DARS)
10. Young Men’s Christian Association of Greater Houston (YMCA) – International Services

Transportation:
1. American Red Cross – Greater Houston Area Chapter
2. Association for the Advancement of Mexican Americans (AAMA)
3. Gulf Coast Community Services Association, Inc. (GCCSA)
4. Harris County Rides
5. Metropolitan Transit Authority of Harris County (METRO)
6. St. Hope Foundation, Inc. – Medical Transportation Services

Tutoring Services:
1. Alliance for Multicultural Community Services (AMCS)
2. American Red Cross – Greater Houston Area Chapter
3. Chinese Community Center of Houston
4. Community Family Centers (CFC)
5. Fifth Ward Enrichment Program, Inc.
6. Houston Area Urban League (HAUL)
7. Houston Public Library (HPL)
8. Multicultural Education and Counseling through the Arts (MECA)
9. Neighborhood Centers, Inc.
10. SHAPE Community Center

Vocational Training and Employment:
1. Alliance for Multicultural Community Services (AMCS) – Employment Program
2. Bilingual Education Institute (BEI)
3. Career and Recovery Resources, Inc. – Youth Employment Services (YES)
4. Goodwill Industries – Heights Job Connection Service Center
5. Houston Center for Literacy (HCL) – Demonstration Learning Centers
6. Houston-Galveston Area Council (H-GAC) – Workforce Solutions
7. Job Corps – Gary Job Corps Center
8. SEARCH – Employment Services
9. Texas Department of Assistive and Rehabilitative Services (DARS) – Houston Field Offices

Product Evaluation Form
### After School and Summer Camps:

1. Chinese Community Center of Houston
2. City of Houston – Parks and Recreation Department (HPARD)
3. Evelyn Rubenstein Jewish Community Center (ERJCC)
4. Fifth Ward Enrichment Program, Inc.
5. Julia C. Hester House
6. Main Street Theater (MST)
7. Project Row Houses
8. The Salvation Army – Greater Houston Area Command
9. Wesley Community Center
10. Young Men’s Christian Association of Greater Houston (YMCA)

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<td>713-271-6100 Ext. 110</td>
<td>Grades K-10, Ages 5-14 (summer)</td>
<td>Costs vary</td>
<td>No</td>
<td>Chinese, English, Spanish, Vietnamese</td>
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<tr>
<td>3</td>
<td>713-729-3200 Ext. 3246</td>
<td>Grades K-5</td>
<td>Costs vary</td>
<td>No</td>
<td>Chinese, English, Hebrew, Russian, Spanish, Yiddish</td>
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<tr>
<td>4</td>
<td>713-229-8353</td>
<td>Males ages 12-19</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
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<td>5</td>
<td>713-672-2573</td>
<td>Ages 4-12</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
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<td>6</td>
<td>713-524-3622, 713-524-9196</td>
<td>Ages 4-14</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English</td>
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<td>7</td>
<td>713-526-7662</td>
<td>Grades 1-12</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
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<td>713-223-8131, 713-821-8917</td>
<td>Grades K-8</td>
<td>Free</td>
<td>No</td>
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<tr>
<td>10</td>
<td>281-517-3710 (See full list below.)</td>
<td>Ages 3-12 and Ages 12-18</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
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Chinese Community Center of Houston

**Address:** 9800 Town Park Drive, Houston, TX 77036  
**Area Served:** Houston  
**Hours/Days:** Office: Monday-Friday, 9:00AM-5:00PM. • Camp Olympus Summer Camp: Monday-Friday, 7:30AM-6:30PM. • Youth After-School Program: Monday-Friday, 3:00PM-6:30PM.  
**Contact:** Lisa To, Youth Program Coordinator  
**Phone:** 713-271-6100, Ext. 110  
**Fax:** 713-271-3713  
**Email:** info@ccchouston.org or lisato@ccchouston.org  
**Website:** [http://ccchouston.org/youth](http://ccchouston.org/youth)  
**Local Bus Routes:** 2  
**Ages/Grades Served:** Grades K-10 or ages 5-14  
**Eligibility:** Requires proof of income level. • Requires parents to participate in at least one family involvement activity each month such as parenting classes, benefits counseling, and family involvement nights. • Serves only 80 students.  
**Costs:** Costs vary. • After-school tuition is free. • May charge a fee for transportation to the site.  
**Onsite at Schools:** No  
**Languages:** Chinese, English, Spanish, Vietnamese  
**Direct Services:** Offers after-school, and summer camps, and early childhood care. • After-school enrichment program helps new immigrant youths in their transition into the community through tutoring; English enrichment; science, mathematics, engineering, and technology (STEM) activities; and other beneficial social group activities. • Offers Camp Olympus summer camp where children ages 5-14 explore mathematics, language arts, science, history, and art concepts in classes based on the summer’s theme.

City of Houston – Parks and Recreation Department (HPARD)

**Address:** 2999 South Wayside Drive, Houston, TX 77023  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • After-School Programs: Monday-Friday, 3:00PM-6:00PM  
**Contact:** Joe Turner, Director, or Estella Espinosa, Communications Manager  
**Phone:** 832-395-7000 (general questions), 832-395-7094 or 832-395-7092 (after-school enrichment), 832-395-7270 (after-school achievement), or 832-395-7022 (communications)  
**Fax:** Not available  
**Email:** askparks@houstontx.gov, joe.turner@houstontx.gov, or estella.espinosa@houstontx.gov  
**Website:** [http://www.houstontx.gov/parks/aboutus.html](http://www.houstontx.gov/parks/aboutus.html)  
**Local Bus Routes:** 26,40  
**Ages/Grades Served:** Grades K-8  
**Eligibility:** Schools and non-profits must attend an application workshop and to submit an application to be an after-school site.  
**Costs:** Costs vary. • Call HPARD for costs for specific programs and locations.  
**Onsite at Schools:** Yes. Operates after-school programs at HISD schools and at other locations.  
**Languages:** English  
**Direct Services:** Youth programs include an after-school achievement program, an after-school enrichment program, summer youth programs, and nature tours. • After-school program activities cover academic enhancement, skill development, enrichment, and community involvement. • Academic enhancement activities may include: tutorials, homework help, subject-specific and technology activities, test preparatory skills, and college exposure and preparation skills. • Skill development activities may include: leadership development, team building, conflict management, financial literacy, job readiness/career orientation skills, or other skill-specific or asset-based projects. • Enrichment activities may include: recreation and sports, arts, dance, creative writing, and career exploration and technology activities. • Community involvement activities may include: citizenship, volunteerism, parental involvement, youth service projects,
and community service. • Oversees more than 37,832 acres covering 366 developed parks and more than 220 green spaces, 60 community centers, and a multiservice center.

<table>
<thead>
<tr>
<th>Evelyn Rubinstein Jewish Community Center (ERJCC)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Address:</strong> 5601 South Braeswood Boulevard, Houston, TX 77096</td>
</tr>
<tr>
<td><strong>Area Served:</strong> Houston</td>
</tr>
<tr>
<td><strong>Hours/Days:</strong> Offices: Sunday, 9:00AM-6:00PM, Monday-Thursday, 7:00AM-10:00PM, Friday, 9:00AM-6:00PM. • Parenting Center: Monday-Friday, 7:00AM-6:00PM.</td>
</tr>
<tr>
<td><strong>Contact:</strong> Randy Comensky, Director or Alex Fritsch, Children’s Programs</td>
</tr>
<tr>
<td><strong>Phone:</strong> 713-729-3200 (general questions), 713-729-3200 Ext. 3246 (children, youth, and camping), or 713-551-7200 (parenting center)</td>
</tr>
<tr>
<td><strong>Fax:</strong> 713-551-7223</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:afritsch@erjcchouston.org">afritsch@erjcchouston.org</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.erjcchouston.org">http://www.erjcchouston.org</a></td>
</tr>
<tr>
<td><strong>Local Bus Routes:</strong> 68</td>
</tr>
<tr>
<td><strong>Ages/Grades Served:</strong> Winter and Spring Break Camps: Grades K-5. • Kid Zone: Grades K-5.</td>
</tr>
<tr>
<td><strong>Eligibility:</strong> Focus is on the Jewish community, but the Center is open to all persons.</td>
</tr>
<tr>
<td><strong>Costs:</strong> Costs for services vary by program.</td>
</tr>
<tr>
<td><strong>Onsite at Schools:</strong> No</td>
</tr>
<tr>
<td><strong>Languages:</strong> Chinese, English, Hebrew, Russian, Spanish, Yiddish</td>
</tr>
<tr>
<td><strong>Direct Services:</strong> Operates a summer day camp, winter break and spring break camps, and School's-Out program. • Camps provide children memorable experiences and lifelong friendships. • A Kid Zone provides a fun and safe place to hang out during after school hours. • After-school activities include: snack time, homework room, gymnastics, tennis, gym time, crafts, cooking, games, Shabbat, and easy access to ERJCC classes.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fifth Ward Enrichment Program, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Address:</strong> 4014 Market Street, Suite W145, Houston, TX 77020</td>
</tr>
<tr>
<td><strong>Area Served:</strong> Houston: Fifth Ward</td>
</tr>
<tr>
<td><strong>Hours/Days:</strong> Monday-Friday, 9:00AM-6:00PM</td>
</tr>
<tr>
<td><strong>Contact:</strong> Veldya Hamilton, Administrative Clerk or Charles L. Savage, Executive Director</td>
</tr>
<tr>
<td><strong>Phone:</strong> 713-229-8353</td>
</tr>
<tr>
<td><strong>Fax:</strong> 713-229-8311</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:fwep@fwepinc.org">fwep@fwepinc.org</a>, <a href="mailto:vhamilton@fwepinc.org">vhamilton@fwepinc.org</a>, or <a href="mailto:csavage@fwepinc.org">csavage@fwepinc.org</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.fwepinc.org">http://www.fwepinc.org</a></td>
</tr>
<tr>
<td><strong>Local Bus Routes:</strong> 11</td>
</tr>
<tr>
<td><strong>Ages/Grades Served:</strong> Males ages 12-19</td>
</tr>
<tr>
<td><strong>Eligibility:</strong> Must meet age requirements, attend an eligible HISD secondary school in the Fifth Ward, and be a minority youth with identified academic problems. • Applications become available in early April.</td>
</tr>
<tr>
<td><strong>Costs:</strong> Free</td>
</tr>
<tr>
<td><strong>Onsite at Schools:</strong> Yes. Operates school-based projects located at 3 HISD high schools and 3 HISD middle schools.</td>
</tr>
<tr>
<td><strong>Languages:</strong> English, Spanish</td>
</tr>
<tr>
<td><strong>Direct Services:</strong> Offers a 7-week summer program. • Also provides tutoring in an after-school program for case-managed boys who attend one of its 6 school-based projects.</td>
</tr>
</tbody>
</table>
Julia C. Hester House

**Address:** 2020 Solo Street, Houston, TX 77020  
**Area Served:** Houston: Fifth Ward: 77020 and 77026  
**Hours/Days:** Monday-Friday, 6:00AM-6:30PM. • Summer Day Camp: Monday-Friday, 6:30AM-6:00PM, June-August.  
**Contact:** Tia Bonham  
**Phone:** 713-672-2573 Ext. 117  
**Fax:** 713-672-4129  
**Email:** jholmes@jchesterhouse.org  
**Website:** http://www.juliachesterhouse.org  
**Local Bus Routes:** 29, 80  
**Ages/Grades Served:** Before and After School: Ages 5-12. • Summer Camp: Ages 4-12.  
**Eligibility:** Requires proofs of identity and of income. • May require proofs of immunization and of physical examination.  
**Costs:** Costs vary. • Charges a $20 registration fee and $60/week. • Before- and after-school programs may charge fees on a sliding scale based on income.  
**Onsite at Schools:** No  
**Languages:** English, Spanish (Summer Camps only)  
**Direct Services:** Before- and After-School Programs: Provides supervised after-school services for youth ages 5-12. • Pre-enrolls students in recreational and educational activities that complement their daily school curriculum in the areas of academic enhancement, skill development, enrichments, and community involvement. • Summer Camp: A 10-week program fosters growth and development of children through music appreciation, arts and crafts, dance, swimming, drama, Black History, and field trips.

Main Street Theater (MST)

**Address:**  
2540 Times Boulevard, Houston, TX 77005  
4617 Montrose Boulevard, Houston, TX 77006  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Jonathan Gonzalez, Director of Education or Lauren Evans, Assistant Director of Education  
**Phone:** 713-524-3622 (Offices) or 713-524-9196 (Youth Theater)  
**Fax:** 713-524-3977 (Offices) or 713-520-7581 (Youth Theater)  
**Email:** mstinfo@mainstreettheater.com (general questions), jonathan@mainstreettheater.com (education) or lauren@mainstreettheater.com (education)  
**Website:** http://www.mainstreettheater.com/home.html or http://www.mainstreettheater.com/ed/classes.html  
**Local Bus Routes:** 26, 27 (Rice Village) or 700 (METRO light rail) and 1 (bus) (Chelsea Market)  
**Ages/Grades Served:** Afterschool: Grades PreK-9. • Summer Camp Half-Day Classes: Ages 4-5. • Summer Camp Full-Day Classes: Ages 6-14.  
**Eligibility:** Programs are open to students of all skill and experience levels.  
**Costs:** Costs vary. • Charges a tuition fee of $210-$560 depending on location and program. • Family and friends attend end-of-camp student performances free of charge.  
**Onsite at Schools:** Yes. MST satellite classes at schools can take the form of after-school enrichment classes or in-school residencies.  
**Languages:** English  
**Direct Services:** Operates a 3-week summer camp at Rice Village, the Museum District (Chelsea Market), Montrose (St. Stephen's), and Bellaire/Meyerland (Shlenker). • Camps provide hands-on opportunities for students to make original contributions in all aspects of play production. • Students explore enrichment classes such as stagecraft, storytelling, stage combat, and theater history. • Students write and stage their original theater pieces and dance pieces, creating their own roles, lines, and choreography. • Provides before-care and after-care by special arrangement. • Also offers year-round skills and performance classes for students of all ages.
Project Row Houses

**Address:** 2521 Holman Street, Houston, TX  77004  
**Area Served:** Houston: 77004  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Linda Shearer, Executive Director  
**Phone:** 713-526-7662  
**Fax:** 713-526-1623  
**Email:** info@projectrowhouses.org  
**Website:** [http://www.projectrowhouses.org](http://www.projectrowhouses.org)  
**Local Bus Routes:** 52, 80  
**Ages/Grades Served:** Grades 1-12  
**Eligibility:** Must live in the 77004 ZIP code.  
**Costs:** Costs vary. • Charges fees on a sliding scale based on household income.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Works intensely with neighborhood children using a creative process to expand the learning of basic academic skills. • Offers a comprehensive program of visual arts, music, Afro-Brazilian dance, drumming, gardening, ceramics, and homework tutorials.

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The Salvation Army – Greater Houston Area Command

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Offices</td>
<td>1500 Austin Street, Houston, TX 77002</td>
<td>713-752-0677</td>
<td>713-752-0688</td>
<td><a href="mailto:TSA_Houston@uss.salvationarmy.org">TSA_Houston@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td>Aldine-Westfield</td>
<td>2600 Aldine-Westfield Rd., Houston, TX 77007</td>
<td>713-694-5688</td>
<td>713-692-9069</td>
<td><a href="mailto:joe_deblank@uss.salvationarmy.org">joe_deblank@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td>Irvington</td>
<td>4516 Irvington Boulevard, Houston, TX 77009</td>
<td>713-692-0522</td>
<td>713-692-1112</td>
<td><a href="mailto:joshua_mckain@uss.salvationarmy.org">joshua_mckain@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td>Northwest</td>
<td>12507 Windfern Road, Houston, TX 77064</td>
<td>832-200-4620</td>
<td>832-200-4626</td>
<td><a href="mailto:stan_carr@uss.salvationarmy.org">stan_carr@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td>West</td>
<td>5757 Ranchester Drive, Suite 1900, Houston, TX 77036</td>
<td>713-988-5201</td>
<td>713-988-5644</td>
<td><a href="mailto:stephen_na@uss.salvationarmy.org">stephen_na@uss.salvationarmy.org</a></td>
</tr>
</tbody>
</table>

**Area Served:** Houston  
**Hours/Days:** Hours vary by site. • Community Centers: Monday-Friday, 8:00AM-5:00PM. • Boys and Girls Clubs: 3:00PM-8:00PM. • Northwest After-School: Monday-Friday, 2:30PM-7:00PM. • Northwest Summer Day Camps: Monday-Friday, 7:30AM-6:00PM.  
**Contact:** Joe Deblank (Aldine-Westfield), Joshua McKain (Irvington), Stan Carr (Northwest), or Stephen Na (West)  
**Website:** [http://www.salvationarmyhouston.org](http://www.salvationarmyhouston.org)  
**Local Bus Routes:** Bus routes vary by site:  20, 36, 40 (Central Offices); 3, 45 (Aldine-Westfield); 1, 27, 78 (Irvington); None (Northwest); 46, 132 (West).  
**Ages/Grades Served:** Day Camps: Ages 5-12. • After-School Program: Ages 5-18.  
**Eligibility:** Requires an application. • No area restrictions.  
**Costs:** Costs vary. • Services may charge a fee.  
**Onsite at Schools:** No  
**Languages:** Chinese, English, Korean, Spanish, Vietnamese  
**Direct Services:** Operates day camps from late May through August. • Day camps provide tutoring, mentoring, sports league, arts and music instruction, book club membership, computer usage, and field trips. • After-school programs offer tutoring, sports leagues, arts and music instruction, computer usage, and field trips.
Wesley Community Center

**Address:** 1410 Lee Street, Houston, TX 77009  
**Area Served:** Houston: Northside. • Also serves 110+ ZIP codes in Greater Houston.  
**Hours/Days:** After-School Program: Monday-Friday, 3:00PM-6:00PM. • Summer: Monday-Friday, 10:00AM-3:30PM.  
**Contact:** Marlene Rodriguez, Youth Coordinator  
**Phone:** 713-223-8131  
**Fax:** 713-225-3449  
**Email:** mrodriguez2@wesleyhousehouston.org  
**Website:** [http://www.wesleyhousehouston.org](http://www.wesleyhousehouston.org)  
**Local Bus Routes:** 1  
**Ages/Grades Served:** Grades K-8  
**Eligibility:** Requires proof of income, proof of residence, proof of identity, and a physical examination. • Limits: 20 elementary school and 15 middle school students at 3 HISD schools.  
**Costs:** Free  
**Onsite at Schools:** No, but transports students from 2 HISD elementary schools and one HISD middle school.  
**Languages:** English, Spanish  
**Direct Services:** Wesley’s after-school and summer youth program focuses on academic performance, healthy living, enrichment activities, and social awareness such as decision-making and social skills. • Helps youth of the Near Northside overcome challenges toward becoming well-adjusted adults, such as poverty, substandard education, a lack of available and affordable enrichment opportunities, and a culture that values subsistence work over education.

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**Young Men’s Christian Association of Greater Houston (YMCA)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Contact</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aldine-Greenspoint YMCA</td>
<td>10960 North Freeway, Houston, TX 77037</td>
<td>281-517-3710</td>
<td>Jeff K. Petersen, District Executive Director</td>
<td>102</td>
</tr>
<tr>
<td>Cossaboom Family YMCA</td>
<td>7903 South Loop East, Houston, TX 77012</td>
<td>713-643-4396</td>
<td>Manuel Vila, Youth Development Director</td>
<td>36, 50</td>
</tr>
<tr>
<td>Harriet and Joe Foster Family YMCA</td>
<td>1234 West 34th Street, Houston, TX 77018</td>
<td>713-869-3378</td>
<td>Maximillian Madero, Youth Development Director</td>
<td>None</td>
</tr>
<tr>
<td>Houston Texans YMCA</td>
<td>5202 Griggs Road, Houston, TX 77021</td>
<td>713-748-5405</td>
<td>Lorenzo Jackson, Youth Development Director</td>
<td>5, 77</td>
</tr>
<tr>
<td>Northeast Family YMCA</td>
<td>7901 Tidwell Road, Houston, TX 77028</td>
<td>713-633-0530</td>
<td>Demetta Landry, Community Executive Director</td>
<td>45, 77</td>
</tr>
<tr>
<td>Tellepsen Family Downtown YMCA</td>
<td>808 Pease Street, Houston, TX 70002</td>
<td>713-659-8501</td>
<td>Crystal Davis, Youth Development Director</td>
<td>40, 56, 81, 137</td>
</tr>
<tr>
<td>Texas Medical Center Child Care YMCA</td>
<td>5614 H. Mark Crosswell Jr. Street, Houston, TX 77021</td>
<td>713-747-2173</td>
<td>Noddyica Jackson, Youth Development Director</td>
<td>5, 60</td>
</tr>
<tr>
<td>Trotter Family YMCA</td>
<td>1331 Augusta Drive, Houston, TX 77057</td>
<td>713-781-1061</td>
<td>Lorie Janish, Youth Development Director</td>
<td>32</td>
</tr>
<tr>
<td>Weekley Family YMCA</td>
<td>7101 Stella Link Boulevard, Houston, TX 77025</td>
<td>713-664-9622</td>
<td>Alex Taylor, Executive Director</td>
<td>2, 4, 68</td>
</tr>
<tr>
<td>Wendel D. Ley Family YMCA</td>
<td>15055 Wallisville Road, Houston, TX 77049</td>
<td>281-458-7777</td>
<td>Jennifer James, Community Executive Director</td>
<td>None</td>
</tr>
<tr>
<td>West Orem Family YMCA</td>
<td>5801 West Orem Drive, Houston, TX 77085</td>
<td>713-726-1606</td>
<td>Kem Redic, Community Executive Director</td>
<td>14, 33</td>
</tr>
</tbody>
</table>
Area Served: Greater Houston

Hours/Days: Facilities:
- **Aldine-Greenspoint YMCA:** Monday-Friday, 8:00AM-5:00PM.
- **Cossaboom Family YMCA:** Monday-Thursday, 5:00AM-9:00PM, Friday, 5:00AM-8:00PM, Saturday, 8:00AM-3:00PM.
- **Harriet and Joe Foster Family YMCA:** Monday-Thursday, 5:30AM-9:30PM, Friday, 5:00AM-8:30PM, Saturday, 7:00AM-6:00PM, Sunday, 12:00PM-6:00PM.
- **Houston Texans YMCA:** Monday-Thursday, 5:30AM-9:30PM, Friday, 5:30AM-8:00PM, Saturday, 8:00AM-6:00PM, Sunday, 1:00PM-6:00PM.
- **Northeast Family YMCA:** Monday-Thursday, 5:00AM-10:00PM, Friday, 5:00AM-9:00PM, Saturday, 7:00AM-6:00PM, Sunday, 10:00AM-6:00PM.
- **Tellepsen Family Downtown YMCA:** Monday-Thursday, 5:00AM-10:00PM, Friday, 5:00AM-9:00PM, Saturday, 7:00AM-6:00PM, Sunday, 10:00AM-6:00PM.
- **Texas Medical Center Child Care YMCA:** Monday-Friday, 6:00AM-6:30PM.
- **Trotter Family YMCA:** Monday-Thursday, 5:00AM-11:00PM, Friday, 5:00AM-8:00PM, Saturday, 7:00AM-6:00PM, Sunday, 12:00PM-7:00PM.
- **Weekley Family YMCA:** Monday-Friday, 5:00AM-10:00PM, Saturday, 6:00AM-7:00PM, Sunday, 12:00PM-7:00PM.
- **Wendel D. Ley Family YMCA:** Monday-Thursday, 4:30AM-10:00PM, Friday, 4:30AM-9:00PM, Saturday, 7:00AM-6:00PM, Sunday, 1:00PM-6:00PM.
- **West Orem Family YMCA:** Monday-Thursday, 5:00AM-9:00PM, Friday, 5:00AM-8:00PM, Saturday, 7:00AM-6:00PM, Sunday, 12:00PM-6:00PM.

Day Camp Hours: Generally, Monday-Friday, 6:30AM-6:00PM.

<table>
<thead>
<tr>
<th>Location</th>
<th>Day Camp</th>
<th>Teen Camp</th>
<th>Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aldine-Greenspoint Family YMCA</td>
<td>Ages 5-13</td>
<td>Not available</td>
<td>$80/week</td>
</tr>
<tr>
<td>Cossaboom Family YMCA</td>
<td>Ages 5-11</td>
<td>Ages 12-14</td>
<td>$120-$150/week</td>
</tr>
<tr>
<td>Harriet and Joe Foster Family YMCA</td>
<td>Ages 4-11</td>
<td>Ages 12-15</td>
<td>$130-$160/week</td>
</tr>
<tr>
<td>Houston Texans YMCA</td>
<td>Ages 5-11</td>
<td>Ages 12-18</td>
<td>$135-$165/week</td>
</tr>
<tr>
<td>Northeast Family YMCA</td>
<td>Ages 3-12</td>
<td>Ages 12-15</td>
<td>$125-$155/week</td>
</tr>
<tr>
<td>Tellepsen Family Downtown YMCA</td>
<td>Ages 5-11</td>
<td>Ages 12-14</td>
<td>Not available</td>
</tr>
<tr>
<td>Texas Medical Center Child Care YMCA</td>
<td>Ages 6 weeks to Pre-K</td>
<td>Not available</td>
<td>$155/week</td>
</tr>
<tr>
<td>Trotter Family YMCA</td>
<td>Ages 5-11</td>
<td>Ages 12-15</td>
<td>$160-$200/week</td>
</tr>
<tr>
<td>Weekley Family YMCA</td>
<td>Ages 5-11</td>
<td>Ages 12-15</td>
<td>$165-$190/week</td>
</tr>
<tr>
<td>Wendel D. Ley Family YMCA</td>
<td>Ages 5-12</td>
<td>Not available</td>
<td>$125-$155/week</td>
</tr>
<tr>
<td>West Orem Family YMCA</td>
<td>Ages 4-12</td>
<td>Ages 13-17</td>
<td>$130-$150/week</td>
</tr>
</tbody>
</table>

Fax: 713-758-9140

Email: [jeffp@ymcahouston.org](mailto:jeffp@ymcahouston.org) (Aldine-Greenspoint YMCA); [manuel.vila@ymcahouston.org](mailto:manuel.vila@ymcahouston.org) (Cossaboom Family YMCA); [maximillian.madero@ymcahouston.org](mailto:maximillian.madero@ymcahouston.org) (Harriet and Joe Foster Family YMCA); [ljackson@ymcahouston.org](mailto:ljackson@ymcahouston.org) (Houston Texans YMCA); [demetttal@ymcahouston.org](mailto:demetttal@ymcahouston.org) (Northeast Family YMCA); [crystal.davis@ymcahouston.org](mailto:crystal.davis@ymcahouston.org) (Tellepsen Family Downtown YMCA); [nooddyicaj@ymcahouston.org](mailto:nooddyicaj@ymcahouston.org) (Texas Medical Center Child Care YMCA); [loriej@ymcahouston.org](mailto:loriej@ymcahouston.org) (Trotter Family YMCA); [alexandrat@ymcahouston.org](mailto:alexandrat@ymcahouston.org) (Weekley Family YMCA); [jenniferj@ymcahouston.org](mailto:jenniferj@ymcahouston.org) (Wendel D. Ley Family YMCA); or [kemr@ymcahouston.org](mailto:kemr@ymcahouston.org) (West Orem Family YMCA)

Website: [http://www.ymcahouston.org](http://www.ymcahouston.org)

Eligibility: No area restrictions. • Branches require a registration form and several waiver forms. • Call an individual branch for more specific information about program requirements.

Costs: Costs vary among branches. • Offers 25% facility program membership rate discounts. • Offers discounts of up to $40/week on its camp fees to facility members, depending upon the selected camp. • Contact an individual branch for more information.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Summer day camp activities focus on arts and crafts, science and technology, swimming, field trips, nature appreciation, and understanding other cultures. • Also offers several specialty camps.
### Alternative Education:

1. Harris County Department of Education (HCDE) – Academic and Behavior Centers (ABC) and Highpoint Schools
2. Houston Outdoor Learning Academy (HOLA)
3. Houston Preparatory Academy (HPA)
4. Juvenile Justice Alternative Education Program (JJAEP) – Excel Academy
5. Monarch School
6. River Oaks Academy and Tutor Lab
7. Southeast Texas Home School Association (SETHSA)
8. Texas Challenge Academy
9. Texas Education Agency – Charter Schools
10. YES Prep Public Schools

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<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
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<tbody>
<tr>
<td>1</td>
<td>713-696-8218</td>
<td>Ages 5-22 and Grades 6-12</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>2</td>
<td>713-224-4652</td>
<td>Grades 6-12 (Ages 11-18)</td>
<td>$10,500/year</td>
<td>No</td>
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<tr>
<td>3</td>
<td>713-659-1199</td>
<td>Grades 6-12</td>
<td>Costs vary</td>
<td>No</td>
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<tr>
<td>4</td>
<td>713-669-0799</td>
<td>Grades 6-12 (Ages 10-17)</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
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<tr>
<td>5</td>
<td>713-479-0800</td>
<td>Grades PreK-12</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
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<tr>
<td>6</td>
<td>713-783-7200</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
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<tr>
<td>7</td>
<td>281-756-9792</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
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<tr>
<td>8</td>
<td>409-939-3772</td>
<td>Ages 16-18</td>
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<td>No</td>
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<td>9</td>
<td>512-463-9575</td>
<td>Grades PreK-12</td>
<td>Free</td>
<td>No</td>
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<tr>
<td>10</td>
<td>713-967-9000</td>
<td>Grades 6-12</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
</tbody>
</table>

### Harris County Department of Education (HCDE) – Academic and Behavior Centers (ABC) and Highpoint Schools

**Address:** 6300 Irvington Boulevard, Houston, TX  77022  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday–Friday, 8:00AM-4:30PM  
**Contact:** Dee Mattox-Hall, Senior Director of School Administration  
**Phone:** 713-696-8218  
**Fax:** 713-696-0723  
**Email:** DMattox-Hall@hcde-texas.org  
**Website:** [http://www.hcde-texas.org/default.aspx?name=K12Schools](http://www.hcde-texas.org/default.aspx?name=K12Schools)  
**Local Bus Routes:** 78  
**Ages/Grades Served:** Ages 5-22 (at ABC), and Grades 6-12 (at Highpoint Schools)  
**Eligibility:** Students at the ABC campuses have academic and behavioral needs that are not met in their home districts for varied reasons. • Students at Highpoint Schools have been expelled and adjudicated.  
**Costs:** Free for the students and families served. • School districts contract with HCDE for the services.  
**Onsite at Schools:** No. ABC and Highpoint Schools are alternative school programs.  
**Languages:** English, Spanish
**Direct Services:** HCDE operates 2 alternative education programs. • Two Academic and Behavior Centers (ABC) are special education alternative schools that provide academic and behavioral services for students ages 5-22. • Two Highpoint Schools serve expelled and adjudicated youth in Grades 6-12.

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### Houston Outdoor Learning Academy (HOLA)

**Address:** 2731 Houston Avenue, Houston, TX 77009  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Thursday, 7:30AM-5:00PM. • Friday is an academic make-up day.  
**Contact:** Daniel Zimmerman, Director  
**Phone:** 713-224-4652  
**Fax:** Not available  
**Email:** firefly7@earthlink.net  
**Website:** [http://www.holainfo.com](http://www.holainfo.com)  
**Local Bus Routes:** 40  
**Ages/Grades Served:** Grades 6-12 (ages 11-18)  
**Eligibility:** Students must seek to find their academic potential in an active, hands-on, and real world context, which integrates travel, cultural/global awareness, and independent study opportunities.  
**Costs:** School tuition is $8,400/year. • A student trip fee is another $2,100/year.  
**Onsite at Schools:** No. HOLA is an alternative community school.  
**Languages:** English  
**Direct Services:** HOLA is a full-time adventure-based experiential school. • Program integrates outdoor and environmental education and uses a hands-on approach to enhance self-esteem, multiple intelligences, academic knowledge, social skills, and personal success.

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### Houston Preparatory Academy (HPA)

**Address:** 3262 Westheimer Road, Suite 321, Houston, TX 77098  
**Area Served:** Houston: Northeast: 77020 and 77026  
**Hours/Days:** Monday-Friday, 7:30AM-5:00PM  
**Contact:** Helen M. Berger  
**Phone:** 713-659-1199  
**Fax:** 713-523-4621  
**Email:** houprep@aol.com  
**Website:** [http://www.houstonprep.org](http://www.houstonprep.org)  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** Grades 6-12  
**Eligibility:** Students must be eligible for free or reduced price lunch and must have achieved above average results on a national standardized test. • Students also must submit an application.  
**Costs:** Not available  
**Onsite at Schools:** No. HPA is an alternative school.  
**Languages:** English, Spanish  
**Direct Services:** Enhances academic and social skills of low-income, underserved middle and high school students who have demonstrated academic potential in their local public schools.
Juvenile Justice Alternative Education Program (JJAEP) – Excel Academy

Address: 2525 Murworth Drive, Houston, TX 77054  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:00AM-5:00PM  
Contact: Sherida Barnes, Principal  
Phone: 713-669-0799  
Fax: 713-669-0788  
Email: Not available  
Website: [http://www.harriscountytex.gov/hcjpd-edu](http://www.harriscountytex.gov/hcjpd-edu)  
Local Bus Routes: 14, 18  
Ages/Grades Served: Grades 6-12 (ages 10-17)  
Eligibility: Must be an adjudicated juvenile placed in detention for a misdemeanor or a felony offense.  
Costs: Free  
Onsite at Schools: No, the Academy is an alternative school program.  
Languages: English, Spanish and other (unspecified) languages  
Direct Services: Serves all juveniles placed by the courts in detention and residential facilities for criminal activity or serious misconduct while at school. • Focuses on student progress throughout core academic curriculum, remediation for state academic assessments, vocational education, and life skills.

Monarch School

Address: 2815 Rosefield Drive, Houston, TX 77080  
Area Served: Greater Houston  
Hours/Days: Novice/Apprentice Levels: Monday, 8:30AM-12:15PM, Tuesday-Friday, 8:30AM-3:30PM. • Challenger and Voyager Levels: Monday, Wednesday, and Friday, 8:30AM-3:15PM, Tuesday and Thursday, 8:30PM-4:15PM.  
Contacts: Neal Sarahan and Christopher Perri, Program Directors  
Phone: 713-479-0800  
Fax: 713-464-7499  
Email: nsaranhan@monarchschool.org (programs) or cperri@monarchschool.org (programs)  
Website: [http://www.monarchschool.org](http://www.monarchschool.org)  
Local Bus Routes: 36, 58  
Ages/Grades Served: Grades PreK-12  
Eligibility: Serves students with attention deficit disorder (ADD), attention deficit hyperactivity disorder (ADHD), learning disabilities, Tourette syndrome, seizure disorders, traumatic brain injury and related conditions — whose difficulties with organization, planning, motivation, social/emotional development, and information processing are not being met by other educational facilities. • Also serves students with pervasive developmental disorders, and related disorders that affect social development, who demonstrate potential for independent social functioning. • Also serves students who have primary difficulties with impulsive behavior and/or emotional regulation, but who do not pose a risk of harm to themselves or others, and who may be diagnosed with anxiety disorder or a mood disorder.  
Costs: Tuition for attending the School ranges from $14,000/year to $46,600/year.  
Onsite at Schools: No. Monarch School is an alternative school.  
Languages: English  
Direct Services: Monarch School takes a learner-centered approach to providing an innovative, therapeutic education for persons with neurological differences — such as those associated with autism spectrum disorder, attention deficit (hyperactivity) disorder, learning disabilities, Tourette syndrome, mood disorders, anxiety disorders, traumatic brain injury, and seizure disorders.
River Oaks Academy and Tutor Lab

Address: 10600 Richmond Avenue, Houston, TX 77042  
Area Served: Greater Houston  
Hours/Days: Monday-Friday, 8:30AM-3:00PM  
Contact: Luis Valdes, Program Director  
Phone: 713-783-7200  
Fax: 713-783-7286  
Email: roainfo@gmail.com  
Website: http://www.riveroaksacademy.com  
Local Bus Routes: 2, 19, 25  
Ages/Grades Served: Grades K-12  
Eligibility: A 3-step intake assessment evaluates student needs and matches them against available services. • Parents, school counselors, psychiatrists, mental health workers, and community service providers refer students to the Academy throughout the year.  
Costs: Costs vary. • Tuition charges vary with the needs of the student.  
Onsite at Schools: No. River Oaks Academy is an alternative school.  
Languages: English  
Direct Services: Provides specialized services for students with learning differences, learning disabilities, unique learning styles, social skills needs, attention deficit hyperactivity disorder (ADHD), autism and behavioral and emotional issues. • Offers individualized educational programs, academic support, integrated services, credit recovery, and consultation, evaluation, and treatment services.

Southeast Texas Home School Association (SETHSA)

Address: 10592-A Fuqua Street, Suite 503, Houston, TX 77089  
Area Served: Greater Houston  
Hours/Days: No fixed hours. • Call for specific information or to ask about materials.  
Contact: Kenneth Wallis, President  
Phone: 281-756-9792  
Fax: Not available  
Email: staff@sethsa.org  
Website: http://www.sethsa.org  
Local Bus Routes: 88, 249  
Ages/Grades Served: All ages  
Eligibility: SETHSA supports families who are home schooling their children.  
Costs: Costs vary. • SETHSA is an association that advocates for home schooling.  
Onsite at Schools: No  
Languages: English  
Direct Services: Provides information on legal issues, materials, requirements, and support groups. • Also helps to link home school families with local home school stores, support groups, co-ops, graduation sponsors, sport organizations, bands, choirs, robotics clubs, 4-H, and educational service providers.
Texas Challenge Academy

**Address:** PO Box 510, Sheffield, TX 79781  
**Area Served:** Texas  
**Hours/Days:** Academic Programs: Monday-Friday, 7:15AM-3:00PM. • Students are supervised 7 days/week and 24 hours/day.  
**Contact:** Eliu Rojas, Information Specialist, Houston/Galveston Area  
**Phone:** 409-939-3772  
**Fax:** Not available  
**Email:** eliu.rojas@isisd.net  
**Website:** [http://www.ngycp.org/site/state/tx](http://www.ngycp.org/site/state/tx)  
**Local Bus Routes:** None  
**Ages/Grades Served:** Ages 16-18  
**Eligibility:** Requires an application and a personal interview of the student and his/her parents or guardians; also requires a one-day orientation session.  
**Costs:** Free  
**Onsite at Schools:** No, Texas Challenge Academy is a residential alternative school.  
**Languages:** English  
**Direct Services:** Affiliated with the Texas National Guard, the Academy is a voluntary 22-week residential program for teenagers who are at risk of dropping out or who have already dropped out of high school. • A highly structured quasi-military format emphasizes self-discipline, personal responsibility, and positive motivation. • Program activities include leadership, life-coping and job skills, community service, citizenship, and physical fitness.

Texas Education Agency (TEA) – Charter School Administration

**Address:** Charter School Administration, 1701 North Congress Avenue, Austin, TX 78701  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Heather Mauzé, Director  
**Phone:** 512-463-9575  
**Fax:** 512-463-9732  
**Email:** charterschools@tea.state.tx.us  
**Website:** [http://www.tea.state.tx.us/charters.aspx](http://www.tea.state.tx.us/charters.aspx)  
**Local Bus Routes:** None  
**Ages/Grades Served:** Grades PreK-12  
**Eligibility:** No restrictions. • TEA resources are available to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Regulates and provides information about open-enrollment charter schools in Texas.
YES Prep Public Schools

Address: 6201 Bonhomme Road, Suite 168N, Houston, TX 77036
Area Served: Houston: Bray Oaks, East End, Fifth Ward, Gulfton, Hoffman, Northbrook, North Central, North Forest, Northside, Southeast, Southwest, West, and White Oak
Hours/Days: Monday-Friday, 8:00AM-5:00PM (in general). • Hours at each YES Prep school vary.
Contact: Ana Wolfowicz, Director of Recruitment
Phone: 713-967-9000
Fax: 713-589-2502
Email: receptionist@yesprep.org (general questions) or ana.wolfowicz@yesprep.org (recruitment)
Website: http://www.yesprep.org
Local Bus Routes: 81 (to offices). • Bus routes for each YES Prep school vary.
Ages/Grades Served: Grades 6-12
Eligibility: Texas law requires YES Prep’s open-enrollment, tuition-free, public, charter schools to admit every student who applies if the school is not at its enrollment capacity.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Operates an open-enrollment public charter school system for students in Houston’s most disadvantaged communities.

BASIC NEEDS – CLOTHING

Basic Needs-Clothing:
1. Assistance League of Houston
2. Association for the Advancement of Mexican Americans (AAMA)
3. Emergency Aid Coalition (EAC)
4. Gulf Coast Community Services Association, Inc. (GCCSA)
5. Joy Fellowship Center
6. Memorial Assistance Ministries (MAM)
7. North Channel Assistance Ministries (NCAM)
8. Northwest Assistance Ministries (NAM)
9. Southeast Area Ministry (SEAM)
10. The Salvation Army of Greater Houston – Social Services Department
11. West Houston Assistance Ministries (WHAM)

<table>
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<tr>
<th></th>
<th>Phone</th>
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<th>Costs</th>
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<th>Languages</th>
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<tbody>
<tr>
<td>1</td>
<td>713-526-5425</td>
<td>Grades K-12</td>
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<td>Yes</td>
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<tr>
<td>2</td>
<td>713-967-6700</td>
<td>Pre-K and Grades 7-12 Adults ages 18+</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
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<tr>
<td></td>
<td>713-926-9491</td>
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<td></td>
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<td>3</td>
<td>713-528-3663</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
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<td></td>
<td>713-526-5135</td>
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<td>4</td>
<td>713-393-4700</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
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<td>5</td>
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<td>No</td>
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<td>713-921-0197</td>
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<td>6</td>
<td>713-574-7536</td>
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<td>713-574-7534</td>
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<td>7</td>
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<td>Costs</td>
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<td>8</td>
<td>281-885-4555</td>
<td>All ages</td>
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<td>Yes</td>
<td>Some services are free.</td>
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<tr>
<td></td>
<td>281-885-4673</td>
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<td></td>
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<td>Thrift shop charges the cost of goods sold.</td>
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<tr>
<td>9</td>
<td>713-944-0093</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
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<td>10</td>
<td>713-658-9205</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
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<td>11</td>
<td>713-977-9942</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
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</table>

### Assistance League of Houston

**Address:** 1902 Commonwealth Street, Houston, TX 77006  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 9:00AM-4:00PM. • Accepts non-emergency walk-ins.  
**Contact:** Barbara Robinson, VP of Public Relations  
**Phone:** 713-526-5425  
**Fax:** 713-529-6632  
**Email:** adminassist@assistanceleaguehou.org  
**Website:** [http://www.assistanceleaguehou.org](http://www.assistanceleaguehou.org)  
**Local Bus Routes:** 3, 34  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** No restrictions  
**Costs:** Costs vary. • Some services are free. • Thrift shop charges the cost of goods sold.  
**Onsite at Schools:** Yes. The League’s Operation School Bell serves HISD schools and those in other school districts.  
**Languages:** English  
**Direct Services:** Has a thrift shop. • Gives clothing to disadvantaged families having school-aged children. • Clothing is appropriate for school.

### Association for the Advancement of Mexican Americans (AAMA)

**Address:** 6001 Gulf Freeway, Building E, Houston, TX 77023  
**Area Served:** Houston: Second Ward  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Adriana Dibello  
**Phone:** 713-967-6700 (general questions) or 713-926-9491 (counseling and prevention)  
**Fax:** 713-926-8035  
**Email:** Not available  
**Website:** [http://www.aama.org](http://www.aama.org)  
**Local Bus Routes:** 27, 40  
**Ages/Grades Served:** Pre-K and Grades 7-12; adults ages 18+  
**Eligibility:** All programs focus on serving at-risk Latinos.  
**Costs:** Free  
**Onsite at Schools:** Yes. AAMA offers a 6-week, culturally sensitive resiliency curriculum at 7 HISD schools.  
**Languages:** English, Spanish  
**Direct Services:** Helps at-risk Spanish-speaking persons to access diverse services. • Connects at-risk persons to clothing, transportation, medical care, housing, and other services.
Emergency Aid Coalition (EAC)

Address: 5401 Fannin Street, Houston, TX 77004
Area Served: Harris County
Hours/Days: Monday-Friday, 9:30AM-1:00PM. • Must be in line by 8:15AM to get a number for assistance.
Contact: Lydia Smyth, Program Director
Phone: 713-528-3663 or 713-526-5135
Fax: 713-528-2650
Email: help@eachouston.org (general questions) or lsmyth@eachouston.org (programs)
Website: http://www.eachouston.org
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: All ages
Eligibility: Requires proof of identity, proof of income, proof of residence, and an intake interview.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Distributes clothing to children and families in need. • Runs a sack lunch program and a food pantry.

Gulf Coast Community Services Association, Inc. (GCCSA)

Address: 9320 Kirby Drive, Houston, TX 77054
Area Served: Harris County
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Sue Kriegel, Executive Assistant
Phone: 713-393-4700
Fax: 713-343-8701
Email: gulfcoast@gccsa.org
Website: http://www.gccsa.org
Local Bus Routes: 18
Ages/Grades Served: All ages
Eligibility: Requires proof of income; must meet income guidelines for most services.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides clothing assistance. • Also offers services for transportation, rent and utility assistance, literacy, mental health, homelessness, affordable housing, and early childhood education.
Joy Fellowship Center

Address: 7629 Avenue F, Houston, TX 77012
Area Served: Houston: Magnolia Park: 77003, 77011, 77012, 77023, 77029, 77087
Hours/Days: Tuesday-Wednesday, 9:00AM-11:00AM (clothing distribution)
Contact: Amanda Wilkinson, Interim Director
Phone: 713-227-0304 (general questions) or 713-921-0197 (clothing program)
Fax: 713-921-5090
Email: info@missioncenters.org (general questions) or amanda@missioncenters.org (interim director)
Website: http://www.missioncenters.org
Local Bus Routes: 20, 37, 50
Ages/Grades Served: Ages 4-16
Eligibility: Requires proof of identity, proof of income, and proof of residence.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Helps inner city communities with food and clothing. • Offers ESL classes for children, pre-teenagers, and teenagers.

Memorial Assistance Ministries (MAM)

Address: 1625 Blalock Road, Houston, TX 77080
Area Served: Houston: 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, 77092
Hours/Days: Monday-Friday, 10:00AM-6:00PM, Saturday, 10:00AM-5:00PM
Contact: Georgia Kimmel, Director of Client Programs
Phone: 713-468-4516 (general questions), 713-574-7536 (help in Spanish), or 713-574-7534 (programs)
Fax: 713-468-4702
Email: gkimmel@maministries.org (programs)
Website: http://www.maministries.org/services.htm
Local Bus Routes: 20
Ages/Grades Served: All ages
Eligibility: Requires proof of identity and proof of residence.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services:Offers temporary support for families to meet basic needs: urgent health care, food, clothing, transportation, and shelter. • Also offers ESL, GED preparation, and citizenship classes; job search and employment assistance; and other services.
North Channel Assistance Ministries (NCAM)

Address: 13837½ Bonham Street, Houston, TX 77015  
Area Served: Houston: Cloverleaf: 77013, 77015, 77029, 77044, 77049, 77078, 77530  
Hours/Days: Tuesday-Friday, 8:00AM-1:00PM  
Contact: Vanessa Chambers, Emergency Assistance Clerk  
Phone: 713-453-8028  
Fax: 713-453-2807  
Email: ncam08@sbcglobal.net  
Website: Not available  
Local Bus Routes: 137  
Ages/Grades Served: Adults ages 18+  
Eligibility: Requires proof of identity, proof of income, proof of residence, and proof of eligibility for food assistance.  
Costs: Free  
Onsite at Schools: No  
Languages: English, Spanish  
Direct Services: Offers short-term emergency assistance, including food and clothing. • Makes referrals for persons who are temporarily in crisis due to low income, unemployment, homelessness, or other reasons.

Northwest Assistance Ministries (NAM)

Address: 15555 Kuykendahl Road, Houston, TX 77090  
Area Served: Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389  
Hours/Days: Monday-Friday, 9:00AM-12:00PM and 1:00PM-3:00PM. • Accepts walk-ins for emergency food only.  
Contact: Lynn Mikhail and Leslie Boye, Directors of Social Services  
Phone: 281-885-4555 (general questions), 281-583-5600 (financial help), or 281-885-4673 (family violence center)  
Fax: 281-583-5621  
Email: nam@namonline.org  
Website: http://www.namonline.org  
Local Bus Routes: 86  
Ages/Grades Served: All ages  
Eligibility: Requires proof of residence. • Must live in the service area and must have an appointment.  
Costs: Costs vary. • Services are free for clothing and food assistance. • Computer skills classes charge a fee.  
Onsite at Schools: Yes. NAM offers presentations about violence prevention to schools.  
Languages: English, Spanish  
Direct Services: Offers help with basic needs including clothing, shelter, energy bills, and transportation. • Also offers a children’s clinic, GED preparation and ESL classes, and other services.
The Salvation Army of Greater Houston – Social Services Department

Address: 2208 Main Street, Houston, TX 77002
Area Served: Harris County
Hours/Days: Monday-Thursday, 8:30AM-3:00PM, Friday, 8:00AM-11:00AM
Contact: Gerald Eckert, Social Services Manager
Phone: 713-658-9205
Fax: 713-752-0078
Email: Gerald_Eckert@uss.salvationarmy.org
Website: http://www.salvationarmyhouston.org/social-services
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: All ages
Eligibility: Requires a demonstration of immediate need, proof of identity, and proof of income. • Also requires evidence of an eviction or a utility disconnection notice.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Helps families who face homelessness or who are already homeless. • Provides emergency help with food, furniture, rent or mortgage, water bills (service disconnections), and clothing.

Southeast Area Ministry (SEAM)

Address: 2102 Houston Boulevard, South Houston, TX 77587
Area Served: South Houston: 77017, 77034, 77061, 77075, 77087, 77089, 77504, 77587
Hours/Days: Monday-Thursday, 9:30AM-1:30PM
Contact: C. Daer Platt, Director of Operations
Phone: 713-944-0093
Fax: 713-944-2157
Email: southerministries@sbcglobal.net
Website: http://www.southeastareaministries.com
Local Bus Routes: 40
Ages/Grades Served: All ages
Eligibility: Requires initial interview, proof of identity, proof of address, and a cut-off notice or eviction notice for help with rent or utilities.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides help with food, used clothing, and household items; financial assistance for housing, utilities, and prescriptions; school clothing and supplies; and limited gas vouchers. • Makes referrals to a cooperative network.
West Houston Assistance Ministries (WHAM)

Address: 10501 Meadowglen Lane, Houston, TX 77042
Area Served: Houston: Westchase: 77042, 77057, 77063, 77077, 77082
Hours/ Days: Monday-Friday, 10:00AM-2:00PM
Contact: Mamie McGowan
Phone: 713-977-9942
Fax: 713-783-0761
Email: wham@whamministries.org or mamie.mcgowan@whamministries.org
Website: http://www.whamministries.org
Local Bus Routes: 19, 25, 82
Ages/ Grades Served: All ages
Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Helps with food, clothing, household items, rent/mortgage, utilities, and prescriptions, and a job lab.

### BASIC NEEDS – FINANCIAL STABILITY

Basic Needs-Financial Stability:
1. Family Services of Greater Houston
2. Federal Reserve Bank of Dallas (FRB) – Building Wealth
3. Harris County Housing Resource Center
4. Houston Area Urban League, Inc. (HAUL) – Financial Education Workshops
6. Skills for Living, Inc.
7. Texas Office of the Attorney General (OAG) – Child Support Division
8. Wesley Community Center – Financial Opportunity Center (FOC)

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 713-861-4849</td>
<td>Parents of children ages 0-18</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>2 713-483-3000 713-483-3667</td>
<td>Grades 9-12</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>3 713-578-2000 713-696-1998</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, Vietnamese</td>
</tr>
<tr>
<td>4 713-393-8700 713-393-8714</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5 800-308-2227 Ext. 6602</td>
<td>Grades K-12</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6 713-782-9974</td>
<td>Grades 6-12</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>7 800-252-8014</td>
<td>Ages 0-18</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>8 713-223-8131 713-821-8916</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
Family Services of Greater Houston

**Address:** 2700 Southwest Freeway, Suite 209, Houston, TX 77098 (Administration)  
4625 Lillian Street, Houston, TX 77007 (Central Office)

**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Paz Guerra, Senior VP of Community Services  
**Phone:** 713-861-4849  
**Fax:** 713-861-4021  
**Email:** family@familyservices.org  
**Website:** [http://www.familyservices.org](http://www.familyservices.org)  
**Local Bus Routes:** 9, 18, 26 (Administration); 36, 70 (Central Office)  
**Ages/Grades Served:** Parents of children ages 0-18  
**Eligibility:** No restrictions  
**Costs:** Free  
**Onsite at Schools:** Yes. Substance abuse prevention/education and school-based services occur at 20 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Offers financial education, financial coaching, and mentoring to help parents and families become financially stable and ultimately self-sufficient. • Helps clients devise plans to organize finances, reduce debt, reprioritize spending, build savings and other assets, improve credit, and reach long-term financial goals. • Offers parent education, counseling, case management, substance abuse prevention, and other services.

Federal Reserve Bank of Dallas (FRB) – Building Wealth

**Address:** 1801 Allen Parkway, Houston, TX 77019 (Houston Branch)  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Susan Kizer, Economic Education Coordinator  
**Phone:** 713-483-3000 (general questions) or 713-483-3667 (economic education)  
**Fax:** Not available  
**Email:** susan.kizer@dal.frb.org  
**Website:** [http://www.dallasfed.org/cd/wealth/index.cfm](http://www.dallasfed.org/cd/wealth/index.cfm)  
**Local Bus Routes:** 18  
**Ages/Grades Served:** Grades 9-12  
**Eligibility:** The financial education resource is available to the general public.  
**Costs:** Free  
**Onsite at Schools:** Yes. Lesson plans and classroom materials are available for use in schools.

**Languages:** English, Spanish

**Direct Services:** Offers a personal finance education resource for use at home or in classrooms to help youth develop plans for building personal wealth. • Covers strategies such as setting financial goals, budgeting, saving and investing, managing debt, and understanding credit reports and credit scores. • Lesson plans and classroom materials include student activities, handouts, and visual aids.
Harris County Housing Resource Center

**Address:** 8410 Lantern Point Drive, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Helpline: Monday-Sunday, 24 hours/day.  
**Contact:** Not available  
**Phone:** 713-578-2000 (general questions), 713-578-2055 (helpline), or 713-696-1998 (resource navigators)  
**Fax:** Not available  
**Email:** hrc@hctx.net (general questions) or navigator@csd.hctx.net (resource navigators)  
**Website:** [http://www.hrc.hctx.net](http://www.hrc.hctx.net)  
**Local Bus Routes:** 14  
**Ages/Grades Served:** All ages  
**Eligibility:** Provides information about housing in Harris County, regardless of income. • Some services may require proof of residence in Harris County.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, Vietnamese  
**Direct Services:** Links families to emergency help for rent, mortgage, or bills for gas, electricity, phone, or water; also links families to sources of transitional and long-term housing and support services. • Offers guidance about proof of need, proof of income, proof of identity, proof of disability, and other topics. • Links persons to financial literacy programs. • Resource Navigators help persons having a hard time finding enough resources.

Houston Area Urban League, Inc. (HAUL) – Financial Education Workshops

**Address:** 1301 Texas Avenue, Houston, TX 77002  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Workshops: 8:00AM-12:00PM.  
**Contact:** Judson W. Robinson III, President and CEO  
**Phone:** 713-393-8700 (general questions) or 713-393-8714 (registration)  
**Fax:** 713-393-8790  
**Email:** Not available  
**Website:** [http://www.haul.org/programs/housing](http://www.haul.org/programs/housing)  
**Local Bus Routes:** 20, 66, 262  
**Ages/Grades Served:** Financial Education: Adults ages 18+. • Youth Leadership: Ages 12-18.  
**Eligibility:** Requires registration.  
**Costs:** Free  
**Onsite at Schools:** Yes. Youth leadership programs are available to area secondary schools.  
**Languages:** English, Spanish  
**Direct Services:** Offers a financial literacy program. • Helps families to develop and maintain a budget and gives them a basic understanding of their finances. • Provides workforce development, youth leadership development, and more.
### Money Management International, Inc.

**Address:**
14141 Southwest Freeway, Suite 1000, Sugar Land, TX 77478 (Main Offices)
11550 Fuqua Street, Suite 350, Houston, TX 77034 (Fuqua Branch)
3800 Buffalo Speedway, Suite 162, Houston, TX 77098 (Greenway Plaza Branch)
8300 FM 1960 West, Suite 450, Houston, TX 77070 (Willowbrook Branch)

**Area Served:** Texas

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Branch locations may have longer hours. • Always call ahead.

**Contact:** Tanisha Warner, Media Relations or Rudy Cavazos, Regional Director

**Phone:** 866-889-9347 (general questions), 713-394-3211 (media relations), or 800-308-2227 Ext. 6602 (regional director)

**Fax:**
- 888-812-5358 (new debt management plans)
- 888-845-0501 (existing debt management plans)
- 800-933-0133 (direct deposit) or 281-484-8016 (regional director)

**Email:**
- tanisha.warner@moneymanagement.org (media relations)
- rudy.cavazos@moneymanagement.org (regional director)

**Website:** [http://www.moneymanagement.org](http://www.moneymanagement.org)

**Local Bus Routes:**
- None (main offices)
- 247, 297 (Fuqua Branch)
- 9, 53, 78, 283 (Greenway Plaza Branch)
- 44 (Willowbrook Branch)

**Ages/Grades Served:** Grades K-12

**Eligibility:** Financial education services are available to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:**
- Offers financial counseling, credit report review, bankruptcy education, and debt management.
- Also offers counseling about student loans, foreclosure prevention, reverse mortgages, and debt.

### Skills for Living, Inc.

**Address:** 2500 Tanglewilde Street, Suite 340, Houston, TX 77063

**Area Served:** Greater Houston

**Hours/Days:** Monday-Friday, 8:00AM-6:00PM

**Contact:** Nibal Markus, Youth Programs Director

**Phone:** 713-782-9974

**Fax:** 713-782-3731

**Email:** Nibal@skills4living.org

**Website:** [http://skills4living.org](http://skills4living.org)

**Local Bus Routes:** 46

**Ages/Grades Served:** Grades 6-12

**Eligibility:** Requires status as an economically disadvantaged, at-risk, and underserved youth.

**Costs:** Charges fees on a sliding scale based on income and family size.

**Onsite at Schools:** No

**Languages:** English

**Direct Services:**
- Offers an experiential financial education program.
- Focuses on financial education, career discovery, college planning, and leadership development.
- Activities use real-world simulations and mentoring.
Texas Office of the Attorney General (OAG) – Child Support Division

**Address:** 6161 Savoy Drive, Suite 350, Houston, TX 77036  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Linda Clark, Office Manager  
**Phone:** 800-252-8014  
**Fax:** 713-243-7110  
**Email:** linda.clark@oag.state.tx.us  
**Website:** [https://www.oag.state.tx.us/cs/evaders](https://www.oag.state.tx.us/cs/evaders)  
**Local Bus Routes:** 81, 132  
**Ages/Grades Served:** Ages 0-18  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for requirement details.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages** English  
**Direct Services:** Provides help finding absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Paternity tests are available. • For help collecting child support contact Field Offices (based on ZIP codes).

Wesley Community Center – Financial Opportunity Center (FOC)

**Address:** 1410 Lee Street, Houston, TX 77009  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Call for an appointment. • Accepts walk-ins.  
**Contact:** Shon Dorsey, Director of Programs or Lucretia Jelks, Financial Counseling  
**Phone:** 713-223-8131 (programs) or 713-821-8916 (financial counseling)  
**Fax:** 713-225-3449  
**Email:** sdorsey@wesleyhousehouston.org (programs) or jelks@wesleyhousehouston.org (financial counseling)  
**Website:** [http://www.wesleyhousehouston.org](http://www.wesleyhousehouston.org)  
**Local Bus Routes:** 1  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity, proof of residence, proof of income, and proficiency in English.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages** English, Spanish  
**Direct Services:** Provides financial education on budgeting and credit repair. • Offers counseling about achieving long-term economic stability, and obtaining safe, low-interest loans. • Helps with job searches, resume writing, interview practice, job fairs, workplace behavior, making referrals to employers, and enrolling in college, technical school, or GED preparation classes.
Basic Needs-Food Assistance:
1. Catholic Charities of the Archdiocese of Galveston-Houston
2. Christian Community Service Center (CCSC)
3. Community Family Centers (CFC)
4. Gulf Coast Community Services Association, Inc. (GCCSA)
5. House of Amos
6. LIFE Houston
7. Texas Department of State Health Services – WIC State Program
8. Texas Department of Human Services – SNAP Offices
9. The Salvation Army of Greater Houston – Social Service Department
10. United Way of Greater Houston – Helpline (2-1-1)

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>713-227-9981, 866-649-5862</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-961-3993, 713-328-0194</td>
<td>All ages</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-923-2316</td>
<td>Ages 4-17 and adults</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-393-4700</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, Vietnamese</td>
</tr>
<tr>
<td>281-495-9061, 832-328-0696</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>713-864-9993, 713-528-6044, 713-270-0369</td>
<td>Ages 0-2</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>800-942-3678, 512-341-4400</td>
<td>Ages 0-5</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, and 200+ other languages</td>
</tr>
<tr>
<td>877-541-7905, 877-777-7328</td>
<td>Ages 65+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, Vietnamese</td>
</tr>
<tr>
<td>713-658-9205</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>211, 713-957-4357</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
</tr>
</tbody>
</table>

Catholic Charities of the Archdiocese of Galveston-Houston

Address: Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003
Area Served: Greater Houston
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Food: 8:00AM-12:00PM and 2:00PM-5:00PM.
Contact: Lanette Gonzales, VP of Children, Family, and Senior Services or Jo Ann Zuniga, Program Manager of Communications
Phone: 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)
Fax: 713-526-1546
Email: info@www.catholiccharities.org
Local Bus Routes: 6, 30, 77
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of age, proof of identity, proof of address, and proof of income. • Some services may require a vacate notice or an eviction notice or status as at least 2 months behind for rent or mortgage help. • Requires a cut-off notice for help with utilities.

Costs: Free

Onsite at Schools: No

Languages: Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese

Direct Services: Offers help with basic needs such as food, shelter, and transportation. • Also offers referrals to community resources, intensive case management, employment and financial assistance, counseling, and HIV education.

Christian Community Service Center (CCSC)

Address: 3230 Mercer Street, Houston, TX 77027 (Offices)
6856 Bellaire Boulevard, Houston, TX 77074 (Food Pantry)

Area Served: Houston: 77031, 77036, 77072, and 77074

Hours/Days: Monday-Tuesday and Thursday-Friday, 10:00AM-1:00PM, Saturday, 9:00AM-12:00PM

Contact: Michelle Shonbeck (Executive Director) or Ember Concepcion (Food Pantry Manager)

Phone: 713-961-3993 (offices) or 713-328-0194 (food pantry)

Fax: 713-961-1548

Email: ccsc@ccschouston.org (offices) or gethsemane_1@ccschouston.org (food pantry)

Website: http://www.ccschouston.org

Local Bus Routes: 53, 78, 283 (offices) or 2, 9, 82, 163 (food pantry)

Ages/Grades Served: All ages

Eligibility: Food pantry welcomes walk-in clients for food requests, clothing requests, and medical help. • Encourages early arrivals and offers help on a first-come, first-served basis.

Costs: Free

Onsite at Schools: Yes. CCSC offers a vision care program at several HISD elementary schools.

Languages: English, Spanish

Direct Services: Provides 5 days’ worth of food for people experiencing hunger or food insecurity. • Also makes referrals to other providers of long-term assistance, medical clinics, financial help, free or low-cost clothing, and other services.

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: 77011, 77012, 77020, 77057

Hours/Days: Monday-Friday, 8:00AM-6:00PM. • Accepts walk-ins.

Contact: Patricia Morales, Director of Family Support Services

Phone: 713-923-2316

Fax: 713-923-4243

Email: info@communityfamilycenters.org (general questions) or pmorales@communityfamilycenters.org (family support)

Website: http://www.communityfamilycenters.org

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 4-17 and adults

Eligibility: Requires proof of identity, proof of residence, and proof of income. • Focuses on the Spanish-speaking community in its service area.

Costs: Free

Onsite at Schools: Yes. Youth programs are at 2 HISD high schools; school-based services are at 18 HISD schools.

Languages: English, Spanish
**Direct Services**: Provides emergency food assistance. • Offers parent education, adult basic education, and ESL and GED preparation classes; also offers counseling, youth/summer programs, college readiness, dropout prevention, and other services. • Also provides health screenings, immunizations, translation services, and referral services.

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**Gulf Coast Community Services Association, Inc. (GCCSA)**

**Address**: 9320 Kirby Drive, Houston, TX 77054  
**Area Served**: Harris County  
**Hours/Days**: Monday-Friday, 9:00AM-12:00PM and 1:00PM-5:00PM. • No appointment needed; accepts walk-ins.  
**Contact**: Sue Kriegel, Executive Assistant  
**Phone**: 713-393-4700  
**Fax**: 713-343-8702  
**Email**: info@gccsa.org  
**Website**: [http://www.gccsa.org](http://www.gccsa.org)  
**Local Bus Routes**: 18  
**Ages/Grades Served**: All ages  
**Eligibility**: Requires proof of residence, proof of income, and expressing a need for help with food.  
**Costs**: Free  
**Onsite at Schools**: No  
**Languages**: English, Spanish, Vietnamese  
**Direct Services**: Operates a food pantry. • Offers support for basic needs including shelter, rent, utilities, transportation, and medical prescriptions, and more. • Also provides computer literacy, adult education, ESL, SSL, and GED preparation classes, homeownership counseling, workforce development, entrepreneurship education, and other services.

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**House of Amos**

**Address**: 8030 Boone Road, Houston, TX 77072  
**Area Served**: Houston: Southwest  
**Hours/Days**: Monday-Thursday 9:00AM-12:00PM, Saturday, 10:00AM-12:00PM. • Must arrive by 11:45AM to be served.  
• Accepts walk-ins.  
**Contact**: Dianna Sosa or Manny Ibarra  
**Phone**: 281-495-9061 (emergency food) or 832-328-0696 (educational services)  
**Fax**: Not available  
**Email**: houseofamos@houseofamos.org  
**Website**: [http://www.houseofamos.org](http://www.houseofamos.org)  
**Local Bus Routes**: 4, 19, 65  
**Ages/Grades Served**: All ages. • Saturday and summer lunch programs restricted to ages 0-18.  
**Eligibility**: Requires proof of identity and proof of residence. • Limits help with food to crisis situations.  
**Costs**: Free  
**Onsite at Schools**: No  
**Languages**: English  
**Direct Services**: Provides emergency food assistance and Saturday and summer lunch programs for youth. • Also offers adult education, ESL classes, citizenship, computer skills, and child immunizations. • Provides intake and referrals for GED classes, skills training, counseling, WIC, SNAP, and financial help.
LIFE Houston

Address: 170 Heights Boulevard, Houston, TX 77007 (Central)
        2002 South Wayside Drive, Suite 113, Houston, TX 77023 (Southeast)
        9600 South Gessner Drive, Building E, Houston, TX 77071 (Southwest)

Area Served: Houston: Central, Southeast, Southwest

Hours/Days: Monday-Thursday, 9:30AM-3:30PM, Friday, 9:30AM-2:00PM. • Southwest location is closed Fridays.

Contact: Nicole Browning, Executive Director

Phone: 713-864-9993 (Central), 713-528-6044 (Southeast), or 713-270-0369 (Southwest)

Fax: 713-864-9965 (Central), 713-528-3802 (Southeast), or 713-270-0570 (Southwest)

Email: foodforbabies@lifehouston.org

Website: http://www.lifehouston.org

Local Bus Routes: 34, 50 (Central); 36, 40 (Southeast); 46 (Southwest)

Ages/Grades Served: Ages 0-2 (babies)

Eligibility: Requires photo ID and proof of the baby's birth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers infant formula for emergencies through a Food for Hungry Babies program.

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Texas Department of State Health Services – WIC State Program

Address: 1100 West 49th Street, Austin, TX 78756-3199

Area Served: Harris County

Hours/Days: Offices: 8:00AM-5:00PM. • WIC Clinic hours vary. • Call ahead.

Contact: Linda Brumble

Phone: 800-942-3678 or 512-341-4400

Fax: Not available

Email: Texas.WIC@dshs.state.tx.us or Linda.Brumble@dshs.state.tx.us

Website: http://www.dshs.state.tx.us/wichd/WICCatalog/contents.shtm (general information) or http://txhealth.ziplocator.com (finding a clinic)

Local Bus Routes: None

Ages/Grades Served: Ages 0-5

Eligibility: Must meet income requirements. • Must be pregnant; a woman who is breastfeeding a baby up to one year old; or a woman who has had a baby in the past 6 months. • Parents, stepparents, guardians, and foster parents of infants and children under 5 years old can apply for their children.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: The Special Supplemental Nutrition Program for Women, Infant and Children (or WIC) helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. • It provides nutrition education and counseling, nutritious foods, and help accessing health care to low-income women, infants, and children. • Many local organizations offer WIC services, including local health departments, county and city agencies, migrant health centers, community action agencies, and hospitals.
### Texas Department of Human Services – SNAP Offices

<table>
<thead>
<tr>
<th>Office</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Office</td>
<td>PO Box 14600, Midland, TX 79711</td>
<td>211 or 877-541-7905 (benefits)</td>
<td>877-447-2839</td>
<td>Monday-Friday, 8:00AM-5:00PM</td>
</tr>
<tr>
<td>North Houston</td>
<td>3880 North Freeway, Houston, TX 77022</td>
<td>713-699-1098</td>
<td>713-696-6876</td>
<td>Monday-Friday, 7:45AM-5:00PM</td>
</tr>
<tr>
<td>North</td>
<td>1421 Little York Road, Houston, TX 77093</td>
<td>281-372-2540</td>
<td>281-372-2598</td>
<td>Monday-Friday, 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Greenspoint</td>
<td>220 Meadowfern Drive, Houston, TX 77067</td>
<td>281-874-0048</td>
<td>281-775-7855</td>
<td>Monday-Friday, 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Westside</td>
<td>9450 Harwin Drive, Houston, TX 77036</td>
<td>713-266-5535</td>
<td>713-268-1448</td>
<td>Monday-Friday, 7:30AM-5:00PM</td>
</tr>
<tr>
<td>Central Southwest</td>
<td>13838 Buffalo Speedway, Houston, TX 77045</td>
<td>713-433-3145</td>
<td>713-434-3024</td>
<td>Monday-Friday, 8:00AM-5:00PM</td>
</tr>
<tr>
<td>Southeast</td>
<td>10060 Fuqua Street, Houston, TX 77089</td>
<td>713-946-6861</td>
<td>713-948-3880</td>
<td>Monday-Friday, 8:00AM-5:00PM</td>
</tr>
<tr>
<td>South Central</td>
<td>6124 Scott Street, Houston, TX 77021</td>
<td>713-748-845</td>
<td>713-746-3465</td>
<td>Monday-Friday, 7:30AM-5:00PM</td>
</tr>
</tbody>
</table>

**Area Served:** Harris County  
**Hours/Days:** Main Office: Monday-Friday, 7:30AM-5:00PM. • Hours vary by office location. • Call ahead.  
**Contacts:** Not available  
**Email:** Not available  
**Website:** [http://www.hhsc.state.tx.us/help/Food/snap.shtml](http://www.hhsc.state.tx.us/help/Food/snap.shtml)  
**Local Bus Routes:** None (State Office), 23, 56 (North Houston), 78 (North), 86, 102 (Greenspoint), 132 (Westside), 11 (Central Southwest), 88, 247 (Southeast), 29, 30, 52 (South Central)  
**Ages/Grades Served:** Ages 65+  
**Eligibility:** Requires proof of residence. • Must receive social security insurance (SSI).  
**Costs:** Free  
**Onsite at Schools:** No, but SNAP may benefit grandparent-caregivers of school-aged children.  
**Languages:** English, Spanish, Vietnamese. • Available languages vary among the offices.  
**Direct Services:** Helps persons with low incomes and resources get SNAP benefits and buy food needed for good health.

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### The Salvation Army of Greater Houston – Social Service Department

**Address:** 2208 Main Street, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Monday-Thursday, 8:30AM-3:00PM, Friday, 8:00AM-11:00AM  
**Contact:** Gerald Eckert, Social Services Manager  
**Phone:** 713-658-9205  
**Fax:** 713-752-0078  
**Email:** [Gerald_Eckert@uss.salvationarmy.org](mailto:Gerald_Eckert@uss.salvationarmy.org)  
**Website:** [http://www.salvationarmyhouston.org](http://www.salvationarmyhouston.org)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires proof of identity, proof of income, and proof of residence. • Call for specific requirements.  
**Costs:** Free  
**Onsite at Schools:** No
Languages: English, Spanish

Direct Services: Offers help with rent, mortgage, water bills, food, and clothing; also makes referrals to other agencies.

United Way of Greater Houston – Helpline (2-1-1)

Address: 50 Waugh Drive, Houston, TX 77007

Area Served: Harris County

Hours/Days: Monday-Sunday, 24 hours/day

Contact: David Jobe, 2-1-1 Director

Phone: 211 or 713-957-4357

Fax: Not available

Email: djobe@unitedwayhouston.org

Website: http://www.unitedwayhouston.org/?id=38

Local Bus Routes: 36

Ages/Grades Served: All ages

Eligibility: Helpline (2-1-1) is a public service open to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, 200+ other languages available through the Language Line

Direct Services: Locates local food pantries based on ZIP codes using a large list of providers.

Basic Needs – Parent Locating Services:

12. Texas Office of the Attorney General – Child Support Division
13. Texas Office of the Attorney General – Child Support Division (CS Houston Intake, Office 612)
14. Texas Office of the Attorney General – Child Support Division (CS Houston Local Rule, Office 614)
15. Texas Office of the Attorney General – Child Support Division (CS Houston Central, Office 602)
16. Texas Office of the Attorney General – Child Support Division (CS Houston East, Office 606)
17. Texas Office of the Attorney General – Child Support Division (CS Houston North, Office 608)
18. Texas Office of the Attorney General – Child Support Division (CS Houston Northwest, Office 609)
19. Texas Office of the Attorney General – Child Support Division (CS Houston South Loop, Office 610)
20. Texas Office of the Attorney General – Child Support Division (CS Houston Southeast, Office 604)
21. Texas Office of the Attorney General – Child Support Division (CS Houston Southwest, Office 607)
22. Texas Office of the Attorney General – Child Support Division (CS Houston West, Office 613)

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>800-252-8014</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>800-252-8014</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>3</td>
<td>713-755-6757</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>713-802-9293</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>5</td>
<td>713-450-4442</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>6</td>
<td>281-820-1200</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>713-861-7427</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>713-660-0085</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>9</td>
<td>713-910-0092</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>10</td>
<td>713-266-6300</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>11</td>
<td>713-973-4300</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
</tr>
</tbody>
</table>
Texas Office of the Attorney General (OAG) – Child Support Division

**Address:** 6161 Savoy Drive, Suite 350, Houston, TX 77036
**Area Served:** Harris County
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM
**Contact:** Linda Clark, Office Manager
**Phone:** 800-252-8014
**Fax:** 713-243-7110
**Email:** linda.clark@oag.state.tx.us
**Website:** [https://www.oag.state.tx.us/cs/evaders](https://www.oag.state.tx.us/cs/evaders)
**Local Bus Routes:** 81, 132
**Ages/Grades Served:** All ages
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.
**Costs:** Costs vary. • Call to ask about service costs.
**Onsite at Schools:** No
**Languages:** English, Spanish
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

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Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Intake, Office 612)

**Address:** 6161 Savoy Drive, Suite 420, Houston, TX 77036-3316
**Area Served:** Harris County (by ZIP code)
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM
**Contact:** Anthony (Ty) Servello, Office Manager
**Phone:** 800-252-8014
**Fax:** 713-780-2986
**Email:** anthony.servello@oag.state.tx.us
**Website:** [https://www.oag.state.tx.us/cs/fieldoffices.php](https://www.oag.state.tx.us/cs/fieldoffices.php)
**Local Bus Routes:** 132, 163
**Ages/Grades Served:** All ages
**Eligibility:** Focuses on case initiation and foster care.
**Costs:** Costs vary. • Call to ask about service costs.
**Onsite at Schools:** No
**Languages:** English, Spanish
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).
Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Local Rule, Office 614)

**Address:** Anderson Clayton Building, 1310 Prairie Street, Suite 700, Houston, TX 77002-2035  
**Area Served:** Harris County (by ZIP code)  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Kym Harris, Office Manager  
**Phone:** 713-755-6757  
**Fax:** 713-755-8856  
**Email:** kym.harris@oag.state.tx.us  
**Website:** [https://www.oag.state.tx.us/cs/fieldoffices.php](https://www.oag.state.tx.us/cs/fieldoffices.php)  
**Local Bus Routes:** 20, 262, 265  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Central, Office 602)

**Address:** 2311 Canal Street, Suite 100, Houston, TX 77003-1556  
**Area Served:** Harris County (by ZIP code)  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Shannon Goodman, Office Manager  
**Phone:** 713-802-9293  
**Fax:** 713-864-8842  
**Email:** shannon.goodman@oag.state.tx.us  
**Website:** [https://www.oag.state.tx.us/cs/fieldoffices.php](https://www.oag.state.tx.us/cs/fieldoffices.php)  
**Local Bus Routes:** 6, 20, 77  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).
Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston East, Office 606)

Address: 12605 I-10 East, Suite 300, Houston, TX 77015-5632
Area Served: Harris County (by ZIP code)
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Carolyn Wiley, Office Manager
Phone: 713-450-4442
Fax: 713-451-4694
Email: carolyn.wiley@oag.state.tx.us
Website: https://www.oag.state.tx.us/cs/fieldoffices.php
Local Bus Routes: 20, 72
Ages/Grades Served: All ages
Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.
Costs: Costs vary. • Call to ask about service costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston North, Office 608)

Address: 450 North Sam Houston Parkway East, Suite 190, Houston, TX 77060-3597
Area Served: Harris County (by ZIP code)
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Tiffany Fowler, Office Manager
Phone: 281-820-1200
Fax: 281-445-3301
Email: tiffany.fowler@oag.state.tx.us
Website: https://www.oag.state.tx.us/cs/fieldoffices.php
Local Bus Routes: 56, 102
Ages/Grades Served: All ages
Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.
Costs: Costs vary. • Call to ask about service costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).
Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Northwest, Office 609)

Address: 5225 Katy Freeway, Suite 300, Houston, TX 77007-2252
Area Served: Harris County (by ZIP code)
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Jennifer Beard, Office Manager
Phone: 713-861-7427
Fax: 713-802-9920
Email: jennifer.beard@oag.state.tx.us
Website: https://www.oag.state.tx.us/cs/fieldoffices.php
Local Bus Routes: 26, 70
Ages/Grades Served: All ages
Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.
Costs: Costs vary. • Call to ask about service costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston South Loop, Office 610)

Address: 2636 South Loop West Freeway, Suite 200, Houston, TX 77054-2696
Area Served: Harris County (by ZIP code)
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Shontina Beatty, Office Manager
Phone: 713-660-0085
Fax: 713-660-0098
Email: shontina.beatty@oag.state.tx.us
Website: https://www.oag.state.tx.us/cs/fieldoffices.php
Local Bus Routes: 14, 18
Ages/Grades Served: All ages
Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.
Costs: Costs vary. • Call to ask about service costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).
Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Southeast, Office 604)

**Address:** 8866 Gulf Freeway, Suite 200, Houston, TX 77017-6529  
**Area Served:** Harris County (by ZIP code)  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Chad Grant, Office Manager  
**Phone:** 713-910-0092  
**Fax:** 713-910-4806  
**Email:** chad.grant@oag.state.tx.us  
**Website:** [https://www.oag.state.tx.us/cs/fieldoffices.php](https://www.oag.state.tx.us/cs/fieldoffices.php)  
**Local Bus Routes:** 40, 88, 249  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston Southwest, Office 607)

**Address:** 6200 Savoy Drive, Suite 930, Houston, TX 77036-3306  
**Area Served:** Harris County (by ZIP code)  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Joel Flavin, Office Manager  
**Phone:** 713-266-6300  
**Fax:** 713-785-3452  
**Email:** joel.flavin@oag.state.tx.us  
**Website:** [https://www.oag.state.tx.us/cs/fieldoffices.php](https://www.oag.state.tx.us/cs/fieldoffices.php)  
**Local Bus Routes:** 81, 132, 163  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).
Texas Office of the Attorney General (OAG) – Child Support Division (CS Houston West, Office 613)

Address: 4600 Highway 6 North, Suite 300, Houston, TX 77084
Area Served: Harris County (by ZIP code)
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Louise Clark, Office Manager
Phone: 713-973-4300
Fax: 281-345-0122
Email: louise.clark@oag.state.tx.us
Website: https://www.oag.state.tx.us/cs/fieldoffices.php
Local Bus Routes: None

Ages/Grades Served: All ages
Eligibility: Requires certified copies of all court orders about child custody. • Call for details about requirements.
Costs: Costs vary. • Call to ask about service costs.
Onsite at Schools: No
Languages: English, Spanish

Direct Services: Provides help locating absent parents using public records such as social security, driver’s license, and unemployment. • Establishes voluntary and court-ordered paternity. • Offers paternity tests. • For help collecting child support contact Field Offices (based on ZIP codes).

BASIC NEEDS – SHELTER ASSISTANCE

Basic Needs-Shelter Assistance:
1. Catholic Charities of the Archdiocese of Galveston-Houston
2. Coalition for the Homeless of Houston/Harris County
3. Harris County Protective Services for Children and Adults – Kinder Emergency Shelter
4. Housing Authority of Houston (HAH)
5. Miryams Hostel
6. Northwest Assistance Ministries (NAM) – Interfaith Hospitality Network
7. SEARCH – House of Tiny Treasures
8. SEARCH – Resource Center
9. Star of Hope – Women and Family Shelters
11. The Salvation Army of Greater Houston – Family Residence Shelter
12. Wesley Community Center

<table>
<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>713-227-9981</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td></td>
<td>866-649-5862</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>713-739-7514</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>3</td>
<td>713-394-4000</td>
<td>Ages 12-17</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td></td>
<td>713-295-2700</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>713-260-0377</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>5</td>
<td>713-520-0461</td>
<td>Girls ages 11-18</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>6</td>
<td>281-583-5600</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
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<tr>
<td></td>
<td>281-885-4567</td>
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<td>7</td>
<td>713-923-7938</td>
<td>Ages 1-6</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
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<tr>
<td></td>
<td>Phone</td>
<td>Ages/Grades Served</td>
<td>Eligibility</td>
<td>Costs</td>
<td>Onsite at Schools</td>
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<tr>
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<td>-------------------</td>
</tr>
<tr>
<td>8</td>
<td>713-276-3007</td>
<td>Primarily adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>9</td>
<td>713-748-0700, 713-222-2220, 713-748-7242</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>10</td>
<td>713-466-4785</td>
<td>Women: All ages Boys: Ages 0-8 Girls: Ages 0-13</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>11</td>
<td>713-650-6530</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>12</td>
<td>713-223-8131, 713-821-8917</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>

### Catholic Charities of the Archdiocese of Galveston-Houston

**Address:** Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM  
**Contact:** Lanette Gonzales, VP of Children, Family, and Senior Services or Jo Ann Zuniga, Program Manager of Communications  
**Phone:** 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)  
**Fax:** 713-526-1546  
**Email:** info@www.catholiccharities.org  
**Local Bus Routes:** 6, 30, 77  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of age, proof of identity, proof of address, and proof of income. • Some services may require a vacate notice or an eviction notice or status as at least 2 months behind for rent or mortgage help. • Also requires a cut-off notice for help with utilities.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers help with basic needs such as shelter, food, and transportation. • Also offers referrals to community resources, intensive case management, employment and financial assistance, counseling, and HIV education.

### Coalition for the Homeless of Houston/Harris County

**Address:** 600 Jefferson Street, Suite 2050, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Information and Referral: Monday-Sunday, 24 hours/day.  
**Contact:** Eva Thibaudeau-Graczyk, Director of Programs  
**Phone:** 713-739-7514  
**Fax:** 713-739-8038  
**Email:** info@homelesshouston.org (general questions) or ethibodeau@homelesshouston.org (programs)  
**Website:** [http://www.homelesshouston.org](http://www.homelesshouston.org)  
**Local Bus Routes:** 20, 36, 85, 131  
**Ages/Grades Served:** All ages  
**Eligibility:** Information about homelessness is available to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English
Direct Services: Advocates for preventing and ending homelessness. • Provides information about shelter, specialized housing, licensed care homes, and assistance programs. • Offers a guide to shelters. • Publishes reports about homeless school children in Houston.

**Harris County Protective Services for Children and Adults – Kinder Emergency Shelter**

<table>
<thead>
<tr>
<th>Address</th>
<th>6300 Chimney Rock Road, Houston, TX 77081</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area Served</td>
<td>Harris County</td>
</tr>
<tr>
<td>Hours/Days</td>
<td>Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Sunday, 24 hours/day.</td>
</tr>
<tr>
<td>Contact</td>
<td>Estella Olguin, Community Relations Director</td>
</tr>
<tr>
<td>Phone</td>
<td>713-394-4000 (general questions) or 713-295-2700 (shelter)</td>
</tr>
<tr>
<td>Fax</td>
<td>Not available</td>
</tr>
<tr>
<td>Email</td>
<td>Not available</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.hc-ps.org">http://www.hc-ps.org</a></td>
</tr>
<tr>
<td>Local Bus Routes</td>
<td>9, 33</td>
</tr>
<tr>
<td>Ages/Grades Served</td>
<td>Ages 12-17</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Must be either referred to the shelter or be identified as in need of temporary emergency shelter.</td>
</tr>
<tr>
<td>Costs</td>
<td>Free</td>
</tr>
<tr>
<td>Onsite at Schools</td>
<td>No</td>
</tr>
<tr>
<td>Languages</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>Direct Services</td>
<td>Provides shelter to youth who are referred by the Texas Department of Family and Protective Services. • Also provides shelter to youths who need to be separated from threatening home situations. • Other programs provide services to abused and neglected children.</td>
</tr>
</tbody>
</table>

**Housing Authority of Houston (HAH)**

<table>
<thead>
<tr>
<th>Address</th>
<th>2640 Fountain View Drive, Suite 400, Houston, TX 77057</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area Served</td>
<td>Houston</td>
</tr>
<tr>
<td>Hours/Days</td>
<td>Housing Choice Voucher Program: Monday-Friday, 8:00AM-5:00PM (by appointment only). • Public Housing Applications: Monday-Thursday, 8:00AM-4:00PM. • Accepts applications only at the central office.</td>
</tr>
<tr>
<td>Contact</td>
<td>Angenette Tousant (Adult Services), Demeshia Conley (Youth Services), or Gilda Jackson (Family Services)</td>
</tr>
<tr>
<td>Phone</td>
<td>713-260-0377 (customer service hotline)</td>
</tr>
<tr>
<td>Fax</td>
<td>713-260-0825</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:portability@housingforhouston.com">portability@housingforhouston.com</a> (housing choice vouchers), <a href="mailto:atousant@housingforhouston.com">atousant@housingforhouston.com</a> (adult services) <a href="mailto:dconley@housingforhouston.com">dconley@housingforhouston.com</a> (youth services), or <a href="mailto:gjackson@housingforhouston.com">gjackson@housingforhouston.com</a> (family services)</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.housingforhouston.com">http://www.housingforhouston.com</a></td>
</tr>
<tr>
<td>Local Bus Routes</td>
<td>53, 81</td>
</tr>
<tr>
<td>Ages/Grades Served</td>
<td>Adults ages 18+</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Requires proof of identity, proof of income, proof of age, and proof of Medicaid or Medicare status.</td>
</tr>
<tr>
<td>Costs</td>
<td>Client pays no more than 30% of income toward rent.</td>
</tr>
<tr>
<td>Onsite at Schools</td>
<td>No</td>
</tr>
<tr>
<td>Languages</td>
<td>English</td>
</tr>
<tr>
<td>Direct Services</td>
<td>Provides affordable housing options to low-income families. • Programs include housing choice vouchers, voucher portability, and public housing. • Also operates a neighborhood resource center for residents.</td>
</tr>
</tbody>
</table>
**Miryams Hostel**

**Address:** 3300 Caroline Street, Houston, TX 77004  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Rose Mary Badami, President  
**Phone:** 713-520-0461  
**Fax:** 713-520-0461  
**Email:** magnificathouseinc@sbcglobal.net  
**Website:** [http://mhihouston.org/index.html](http://mhihouston.org/index.html)  
**Local Bus Routes:** 6, 20, 37, 48  
**Ages/Grades Served:** Primarily ages 11-18  
**Eligibility:** Requires status as a homeless girl.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Provides emergency overnight shelter for homeless girls.  
• Offers a clean, comfortable, and safe place for a night, showers, clothing, warm meals, and referrals to long-term shelters and drug abuse clinics.

**Northwest Assistance Ministries (NAM) – Interfaith Hospitality Network**

**Address:** 15555 Kuykendahl Road, Houston, TX 77090  
**Area Served:** Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389  
**Hours/Days:** Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-4:00PM  
**Contact:** Becky Landes, VP of Program Services  
**Phone:** 281-885-4555 (general questions), 281-583-5600 (emergency housing), or 281-885-4567 (shelter network)  
**Fax:** 281-583-5621  
**Email:** nam@namonline.org  
**Website:** [http://www.namonline.org](http://www.namonline.org)  
**Local Bus Routes:** 86  
**Ages/Grades Served:** All ages  
**Eligibility:** Must be a homeless family with children.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides shelter for families with children facing homelessness.  
• Helps adults develop job search skills.  
• Helps families address the issues that lead to their becoming homeless.
SEARCH – House of Tiny Treasures

Address: 1529 Lombardy Street, Houston, TX 77023
Area Served: Houston: East End
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Friday, 8:00AM-4:00PM, by enrollment only.
Contact: Mitzi Bartlett
Phone: 713-923-7938
Fax: 713-739-7706 (SEARCH office)
Email: info@searchhomeless.org
Website: http://www.searchhomeless.org/programs/educate
Local Bus Routes: 40, 77, 88
Ages/Grades Served: Ages 1-6
Eligibility: Families with preschool-aged children must be homeless. • Requires parents to be actively working on improving their education, job skills, or employment.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Helps families living in area shelters and other housing programs to attain and maintain self-sufficiency. • Provides nutritious meals, education, and intensive art, play, and speech therapy for young children while their parents attend classes and begin working.

SEARCH – Resource Center

Address: 2505 Fannin Street, Houston, TX 77002
Area Served: Houston
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Thursday, 8:00AM-4:00PM, Friday, 8:00AM-12:00PM. • Accepts new clients or re-enrollments on Monday-Thursday, 8:00AM-10:30AM.
Contact: Alexis Loving, Team Lead, Engagement Services
Phone: 713-276-3007
Fax: 713-739-7706
Email: info@searchhomeless.org or aloving@searchhomeless.org
Website: http://www.searchhomeless.org
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: Primarily adults
Eligibility: Requires status as a person already enrolled in SEARCH’s case management services or seeking medical/dental services, or as a homeless person seeking employment services. • For first-time clients, SEARCH also requires a homeless letter or verification of homelessness from a credible agency or shelter.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides day shelter services. • As a day shelter only, the Resource Center does not directly provide any overnight housing.
Star of Hope – Women and Family Shelters

Address: 6897 Ardmore Street, Houston, TX 77054 (Main Offices)
        419 Dowling Street, Houston, TX 77003 (Women and Family Emergency Shelter)
        6801 Ardmore Street, Houston, TX 77054 (Transitional Living Center for Women and Families)

Area Served: Houston

Hours/Days: Offices: Monday-Friday, 8:30AM-5:00PM. • Shelters: Monday-Sunday, 24 hours/day. • Emergency shelter accepts walk-ins.

Contact: Henry L. Rush, President and CEO

Phone: 713-748-0700 (Offices), 713-222-2220 (Emergency Shelter), or 713-748-7242 (Transitional Living Center)

Fax: 713-748-5941

Email: info@sohmission.org

Website: http://www.sohmission.org

Local Bus Routes: 27, 87 (Offices); 20, 50 (Emergency Shelter); 26, 30 (Transitional Living Center)

Ages/Grades Served: All ages

Eligibility: No area restrictions. • Persons can stay up to 90 days at the Emergency Shelter. • Transitional Living Center requires formal screening of applicants. • Requires proof of identity, proof of residency, and proof of marriage, if married. • Also requires persons to be homeless, unemployed, able to work fulltime, not in school, and not pregnant beyond the first 3 months. • Must have a referral letter or eviction notice. • Other eligibility criteria apply regarding children, mental health status, and substance abuse status.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Emergency Shelter provides safe shelter. • Offers housing referrals, a medical clinic, a licensed day care, a pre-school area, a teen activity room, and a computer learning center. • Also offers tutoring for school-aged children, bus tokens for school children, and clothing and supplies for school. • Transitional Living Center also offers GED preparation classes, adult basic education classes, and counseling resources.

The Mission of Yahweh, Inc.

Address: 10247 Algiers Road, Houston, TX 77041

Area Served: Shelter: Harris County. • Food Pantry: Houston: 77041 only.

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Lisa Modglin, Administrative Manager

Phone: 713-466-4785

Fax: 713-466-3480

Email: Not available

Website: http://www.missionofyahweh.org

Local Bus Routes: 46

Ages/Grades Served: All ages of homeless women, but limited ages for their children.

Eligibility: Must live outside the ZIP code 77041. • The shelter is for homeless women and children only. • Boys: Ages 0-8. • Girls: Ages 0-13.

Costs: Free. • Clients must agree to volunteer for 20 hours/week.

Onsite at Schools: No

Languages: English

Direct Services: Provides food, clothing, and shelter. • Offers help with job readiness, life skills, parenting skills, character development, computer training, counseling, and financial education. • Financial education classes cover budgeting, checking accounts, credit management, and more.
The Salvation Army of Greater Houston – Family Residence Shelter

**Address:** 1603 McGowen Street, Houston, TX 77004  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-4:30PM. • Shelter: Monday-Sunday, 24 hours/day.  
**Contact:** Charmaine Smith, Director  
**Phone:** 713-650-6530  
**Fax:** 713-650-0901  
**Email:** charmaine_smith@uss.salvationarmyhouston.org  
**Website:** http://www.salvationarmyhouston.org/FamilyResidence  
**Local Bus Routes:** 700 (METRO light rail); 30, 52, 85 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** Must be a homeless single woman with children. • No area restrictions.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** The Family Residence provides shelter for adult single women with families. • Offers classes and counseling designed to address the underlying causes of homelessness and facilitate healing.

Wesley Community Center

**Address:** 1410 Lee Street, Houston, TX 77009  
**Area Served:** Houston: Northside. • Also serves 110+ ZIP codes in Greater Houston.  
**Hours/Days:** Monday-Thursday, 9:00AM-5:00PM (emergency assistance appointments)  
**Contact:** Shon Dorsey, Director of Programs  
**Phone:** 713-223-8131 (programs) or 713-821-8917 (emergency assistance appointments). • Call for appointments on Fridays only.  
**Fax:** 713-225-3449  
**Email:** info@wesleyhousehouston.org (general questions) or sdorsey@wesleyhousehouston.org (programs)  
**Website:** http://www.wesleyhousehouston.org/our-agency/foc-financial-opportunity-center  
**Local Bus Routes:** 1  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires a lease vacate or eviction notice, or a disconnect notice. • Also requires proof of residence, proof of emergency, and proof of individuals in the household.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides emergency help with rent and utilities, case management services, and referrals to other community resources.
## Citizenship and Immigration Services

1. Alliance for Multicultural Community Services (AMCS)
2. Bilingual Education Institute (BEI)
3. Catholic Charities of the Archdiocese of Galveston-Houston
4. City of Houston – Mayor’s Citizens’ Assistance Office
5. Harris County Department of Education (HCDE)
6. Immigration Counseling Center
7. Interfaith Ministries for Greater Houston, Inc.
8. League of United Latin American Citizens (LULAC) – District 8
9. National Council of La Raza (NCLR)

### Phone

<table>
<thead>
<tr>
<th>#</th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>713-776-4700 Ext. 209</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish, others</td>
</tr>
<tr>
<td>2</td>
<td>713-789-4555</td>
<td>Ages 16-17, adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
</tr>
<tr>
<td>3</td>
<td>713-227-9981 866-649-5862</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4</td>
<td>832-393-0955</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5</td>
<td>713-692-6216</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6</td>
<td>713-953-0047</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>7</td>
<td>713-533-4900 713-533-4973</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>8</td>
<td>713-695-5980</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>9</td>
<td>210-212-4454</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>

### Alliance for Multicultural Community Services (AMCS)

**Address:** 6440 Hillcroft Street, Suite 411, Houston, TX 77081  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:30AM-5:00PM  
**Contact:** Ayele Michael, Resettlement Program Manager  
**Phone:** 713-776-4700 Ext. 209  
**Fax:** 713-776-4730  
**Email:** info@allianceontheweb.org (general questions) or amichael@allianceontheweb.org (programs)  
**Website:** [http://www.allianceontheweb.org](http://www.allianceontheweb.org)  
**Local Bus Routes:** 9, 163  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of income and proof of refugee or immigrant status.  
**Costs:** Costs vary; while most services are free for refugees, some may require a fee.  
**Onsite at Schools:** No  
**Languages:** Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish
Direct Services: Promotes early self-sufficiency and cultural adjustment among newly arrived refugees. • Provides airport pick-up, orientation, transportation assistance, housing, furnishings, clothing, food, medical and employment referrals, school enrollment, sponsorship of relatives overseas. • Helps refugees with applications for social security insurance (SSI), SNAP, and Medicaid. • Also helps refugees with short-term cash, rental, placement, and other support services, such as English language training, childcare, and transportation subsidies.

Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057
Area Served: Harris County
Hours/Days: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.
Contact: Gordana Arnautovic, Director
Phone: 713-789-4555 (general information)
Fax: 713-789-4541
Email: bei@bei.edu
Website: http://www.bei.edu
Local Bus Routes: 25, 81
Ages/Grades Served: Ages 16-17 and adults ages 18+
Eligibility: Requires proofs of residence and of refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.
Costs: Free
Onsite at Schools: No
Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese
Direct Services: Offers educational services for eligible refugees in Harris County.

Catholic Charities of the Archdiocese of Galveston-Houston

Address: Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003
Area Served: Greater Houston
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM
Contact: Wafa Abdin, VP of Immigration Legal Services or Jo Ann Zuniga, Program Manager of Communications
Phone: 713-227-9981 (general information), 866-649-5862 (requests for help), or 713-874-6558 (media inquiries)
Fax: 713-526-1546
Email: info@www.catholiccharities.org
Website: http://www.catholiccharities.org/page.aspx?pid=329
Local Bus Routes: 6, 30, 77
Ages/Grades Served: Adults ages 18+
Eligibility: Accepts cases involving family petitions, naturalization, refugee and asylum adjustments, asylum, visa applications, unaccompanied minors, and deferred action.
Costs: Free
Onsite at Schools: No
Languages: Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese
Direct Services: Offers help with immigration legal services, such as citizenship application assistance. • Offers services for outreach, legal assessment, legal counseling, legal representation, and advocacy.
City of Houston – Mayor's Citizens' Assistance Office

Address: 900 Bagby Street, Public Level, Houston, TX 77002  
Area Served: Houston  
Hours/Days: Monday-Friday, 8:00AM-5:00PM  
Contact: Nelson Espitia, Division Manager  
Phone: 832-393-0955  
Fax: 832-393-0952  
Email: nelson.espitia@houstontx.gov  
Website: http://www.houstontx.gov/cao/index.html  
Local Bus Routes: 20, 40, 85  
Ages/Grades Served: All ages  
Eligibility: No restrictions  
Costs: Free  
Onsite at Schools: No  
Languages: English, Spanish  
Direct Services: Conducts a citizenship program. • Offers a resource guide for local English and citizenship classes, and other immigrant resources. • Publishes a newsletter to inform immigrants about city services and upcoming events.

Harris County Department of Education (HCDE)

Address: 6515 Irvington Boulevard, Houston, TX 77022  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:00AM-4:30PM  
Contact: Eduardo Honold, Adult Education  
Phone: 713-692-6216  
Fax: 713-696-0723  
Email: ehonold@hcde-texas.org  
Website: http://www.hcde-texas.org  
Local Bus Routes: 78  
Ages/Grades Served: Adults ages 18+  
Eligibility: Requires proof of identity and proof of income.  
Costs: Charges fees on a sliding scale based on income.  
Onsite at Schools: Yes. HCDE offers after-school enrichment in HISD and other school districts.  
Languages: English, Spanish  
Direct Services: Provides citizenship education and other adult education classes.
Immigration Counseling Center

Address: 6430 Richmond Avenue, Suite 450, Houston, TX 77057
Area Served: Harris County
Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Accepts walk-ins.
Contact: Hortencia Gallegos, Director
Phone: 713-953-0047
Fax: 713-953-1605
Email: icci@peoplepc.com
Website: Not available
Local Bus Routes: 25, 81
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proofs of income and of status as an immigrant.
Costs: Charges fees for services on a sliding scale based on income.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides photographs and fingerprints and helps undocumented persons prepare documents for immigration and naturalization; also provides advocacy and counseling.

Interfaith Ministries for Greater Houston, Inc.

Address: 3303 Main Street, Houston, TX 77002
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:30AM-5:00PM. • Accepts walk-ins.
Contact: Andrea Fineman, Communications Manager
Phone: 713-533-4900 or 713-533-4973
Fax: 713-520-4663
Email: afineman@imgh.org
Website: http://www.imgh.org
Local Bus Routes: 700 (METRO light rail); 1, 82 (bus)
Ages/Grades Served: All ages
Eligibility: Requires proof of refugee status. • Refugees and immigrants must be approved for services.
Costs: Costs vary. • Charges fees for immigration services on a sliding scale based on income.
Onsite at Schools: No
Languages: English
Direct Services: Helps families with reunification and immigration; also helps with ESL classes, housing, and employment.
League of United Latin American Citizens (LULAC) – District 8

**Address:** 5207 Airline Drive, Suite 102, Houston, TX 77002  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Herlinda Garcia, Director  
**Phone:** 713-695-5980  
**Fax:** 713-697-1012  
**Email:** d8mgr@lulac8.org  
**Website:** [http://www.lulac8.org](http://www.lulac8.org)  
**Local Bus Routes:** 45, 56  
**Ages/Grades Served:** All ages  
**Eligibility:** No restrictions  
**Costs:** Charges annual dues of $16 to $100 depending upon the type of membership.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Advocates on behalf of and advances improvements in the economic condition, educational attainment, political influence, housing, health, and civil rights of the area’s Latino/Hispanic community.

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National Council of La Raza (NCLR)

**Address:** Raul Yzaguirre Building, 1126 16th Street, NW, Suite 600, Washington, DC 20036  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** C. Moralez, Affiliate Member Services  
**Phone:** 210-212-4454 (Texas regional affiliate)  
**Fax:** 210-212-4459  
**Email:** cmoralez@nclr.org  
**Website:** [http://www.nclr.org/index.php/nclr_affiliates](http://www.nclr.org/index.php/nclr_affiliates)  
**Local Bus Routes:** Not available  
**Ages/Grades Served:** All ages  
**Eligibility:** Organizations must meet requirements for governance, mission, Latino focus, ethics, and community impact.  
**Costs:** Costs vary. Contact the NCLR for specific costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Conducts applied research, policy analysis, and advocacy on behalf of the Latino/Hispanic community in the areas of civil rights, immigration, education, employment, economic status, health, and other concerns.
Community Centers:
1. Big Brothers Big Sisters of Greater Houston (BB/BS)
2. Boys and Girls Clubs of Greater Houston, Inc.
3. Chinese Community Center of Houston
4. City of Houston Parks and Recreation Department (HPARD)
5. Community Family Centers (CFC)
6. Evelyn Rubenstein Jewish Community Center (ERJCC)
7. Julia C. Hester House
8. Neighborhood Centers, Inc.
9. SHAPE Community Center
10. The Salvation Army of Greater Houston – Boys and Girls Club

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>888-887-2447</td>
<td>Ages 6-18</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-271-5683</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>713-868-3426</td>
<td>Ages 7-17</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-271-6100</td>
<td>Ages 5-17</td>
<td>Costs vary</td>
<td>No</td>
<td>Chinese, English, Spanish, Vietnamese</td>
</tr>
<tr>
<td>832-395-7000</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>832-395-7022</td>
<td></td>
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<tr>
<td>713-923-2316</td>
<td>Ages 6-17</td>
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<tr>
<td>Adults ages 18+</td>
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<td>No</td>
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<td>713-672-2573</td>
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<tr>
<td>713-521-0629</td>
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<td>No</td>
<td>English</td>
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<tr>
<td>713-752-0677</td>
<td>Ages 5-18</td>
<td>Costs vary</td>
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</table>

Big Brothers Big Sisters of Greater Houston (BB/BS)

Address: 6437 High Star Drive, Houston, TX 77074
Area Served: Greater Houston
Hours/Days: Monday-Friday, 9:00AM-6:00PM (by appointment)
Contact: Alistine Turnbull-Blackshear, Director of Programs
Phone: 888-887-2447 or 713-271-5683
Fax: 713-271-0587
Email: houreception@bbbstx.org
Website: http://www.bbbstx.org
Local Bus Routes: 9, 163
Ages/Grades Served: Ages 6-18
Eligibility: Must meet age requirements.
Costs: Free
Onsite at Schools: Yes, BB/BS offers a school-based mentoring program.
Languages: English, Spanish

Direct Services: Offers one-on-one mentoring programs based in communities and in schools. • Also offers special mentoring programs for African-American and Latino children. • A corporate workplace mentoring program exposes students to professional environments and introduces them to new career paths and life goals. • A consultation and educational enrichment program helps students who exhibit specific academic challenges to stay in school, graduate, and be ready for college, the military, or the workforce.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Contact</th>
<th>Bus Routes</th>
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<tbody>
<tr>
<td>Main Offices</td>
<td>1520-A Airline Drive, Houston, TX 77009</td>
<td>713-868-3426</td>
<td>281-200-0650</td>
<td>Hayley Reid, Executive Assistant</td>
<td>9, 27, 66</td>
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<tr>
<td>Finnigan Park Club (YET 1 Club)</td>
<td>4900 Providence Street, Building C, Houston, TX 77020</td>
<td>713-676-0519</td>
<td>713-675-2350</td>
<td>John Robinson, Club Director</td>
<td>11, 29</td>
</tr>
<tr>
<td>Havard Club</td>
<td>1520 Airline Drive, Houston, TX 77009</td>
<td>713-862-7404</td>
<td>713-862-7530</td>
<td>Carlos Lozano, Club Director</td>
<td>9, 27, 66</td>
</tr>
<tr>
<td>Holthouse Club</td>
<td>2411 Canal Street, Houston, TX 77003</td>
<td>713-227-1041</td>
<td>713-227-1346</td>
<td>D’Jomme Adia, Club Director</td>
<td>6, 20</td>
</tr>
<tr>
<td>James Driver Park Club (YET 2 Club)</td>
<td>10918½ Bentley Street, Houston, TX 77093</td>
<td>281-227-1140</td>
<td>281-227-1156</td>
<td>Tiffany Burks, Club Director</td>
<td>6</td>
</tr>
<tr>
<td>Morefield Club</td>
<td>5950 Selinsky Road, Houston, TX 77048</td>
<td>713-991-5083</td>
<td>713-991-5590</td>
<td>Shawn Rouge, Club Director</td>
<td>77</td>
</tr>
</tbody>
</table>

Area Served: Greater Houston

Hours/Days: School Year (All Locations): Monday-Thursday, 3:00PM-8:00PM, Friday, 3:00PM-7:00PM. • Summer (All Locations): Monday-Friday, 9:00AM-5:30PM. • Accepts walk-ins.

Email: bgch@bgclubs-houston.org (general questions); finniganparkyet@bgclubs-houston.org (YET 1 Club); havard@bgclubs-houston.org (Havard); holthouse@bgclubs-houston.org (Holthouse); driverparkyet@bgclubs-houston.org (YET 2 Club); or morefield@bgclubs-houston.org (Morefield).

Website: http://www.bgclubs-houston.org

Local Bus Routes: 9, 27, 40, 66

Ages/Grades Served: Ages 7-17

Eligibility: Requires birth certificates for ages 7-17. • Must meet age requirements. • No area restrictions.

Costs: Club fee at all locations is $5/child during school year, $15-$20/child during summer.

Onsite at Schools: No, but provides transportation from some schools to the clubs.

Languages: English, Spanish

Direct Services: After school programs provide a safe place for children to learn and grow through character and leadership development, education and career development, health and life skills, the arts, and sports, fitness, and recreation, among other programs. • Summer Learning Program exposes youth to fun learning opportunities through (science, technology, engineering, mathematics) (STEM), English language arts, and Fine Arts activities and programs.
Chinese Community Center of Houston

**Address:** 9800 Town Park Drive, Houston, TX 77036  
**Area Served:** Houston  
**Hours/Days:** Office: Monday-Friday, 9:00AM-5:00PM. • Gym: Tuesday-Sunday, 9:00AM-9:00PM. • After School: Monday-Friday, 3:00PM-6:30PM. • Accepts walk-ins.  
**Contact:** Denise Truong, Director of Programs or Lisa To, Youth Programs Coordinator  
**Phone:** 713-271-6100  
**Fax:** 713-271-3713  
**Email:** info@ccchouston.org (general questions) or lisato@ccchouston.org (youth programs)  
**Website:** [http://www.ccchouston.org](http://www.ccchouston.org)  
**Local Bus Routes:** 46, 132  
**Ages/Grades Served:** Ages 5-17  
**Eligibility:** Must meet age requirements.  
**Costs:** Costs vary. • Contact the Center for specific costs.  
**Onsite at Schools:** No  
**Languages:** Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese  
**Direct Services:** Offers after-school tutorials, individual and group counseling, a child development program, field trips/recreation, and a summer camp whose focus is to deter gang activity/delinquency. • Also offers a monthly parenting workshop. • Focuses on cultural awareness and adjusting to new environment. • Also offers ESL classes.

City of Houston – Parks and Recreation Department (HPARD)

**Address:** 2999 South Wayside Drive, Houston, TX 77023  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • After School Programs: Monday-Friday, 3:00PM-6:00PM.  
**Contact:** Joe Turner, Director, Estella Espinosa, Communications Manager, or Debra Lathan, Assistant Director  
**Phone:** 832-395-7000 (general questions), 832-395-7022 (communications), or 832-395-7269 (community centers)  
**Fax:** Not available  
**Email:** askparks@houstontx.gov, joe.turner@houstontx.gov, estella.espinosa@houstontx.gov, or debra.lathan@houstontx.gov  
**Website:** [http://www.houstontx.gov/parks/communitycenters/index.html](http://www.houstontx.gov/parks/communitycenters/index.html)  
**Local Bus Routes:** Offices: 26, 40. • Community Centers: Bus routes vary. • Call METRO for routes to specific neighborhood community centers.  
**Ages/Grades Served:** All ages  
**Eligibility:** Community centers are open to residents of Houston.  
**Costs:** Costs vary. • Cost schedules are available at [http://www.houstontx.gov/parks/pdfs/CommunityCenterFees.pdf](http://www.houstontx.gov/parks/pdfs/CommunityCenterFees.pdf).  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Oversees more than 37,832 acres covering 366 developed parks and more than 220 green spaces. • Operates 60 community centers and a multiservice center. • Of the 60 community centers 13 are in the Northwest quadrant, 9 are in the Northeast quadrant, 16 are in the Southwest quadrant, and 22 are in the Southeast quadrant. Specific activities vary from one community center to the next. • Contact or visit a neighborhood community center of interest for specific information about its programs and activities.
Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012  
Area Served: Houston: Greater East End  
Hours/Days: Youth: Monday-Friday, 3:00PM-6:00PM. • Parents: Tuesday and Friday, 8:30AM-11:30AM, Thursday, 8:30AM-11:00AM. • Accepts walk-ins.  
Contact: Rosalba Castillo, Director of Youth Programs  
Phone: 713-923-2316  
Fax: 713-923-4243  
Email: rcastillo@communityfamilycenters.org  
Website: http://www.communityfamilycenters.org  
Local Bus Routes: 20, 36, 50  
Ages/Grades Served: Ages 6-17 and adults ages 18+  
Eligibility: Requires program registration. • Focuses on the local Spanish-speaking community.  
Costs: Free, but charges a fee for field trips in some programs.  
Onsite at Schools: Yes. Youth programs are at 2 HISD high schools. • School-based services are at 18 HISD schools.  
Languages: English, Spanish  
Direct Services: Offers parent education, adult basic education, ESL, and GED preparation classes. • Also offers counseling, youth/summer programs, college readiness, dropout prevention, and other services. • Provides emergency food assistance, health screenings, immunizations, translation services, and referral services.

Evelyn Rubinstein Jewish Community Center (ERJCC)

Address: 5601 South Braeswood Boulevard, Houston, TX 77096  
Area Served: Houston  
Hours/Days: Offices: Sunday, 9:00AM-6:00PM, Monday-Thursday, 7:00AM-10:00PM, Friday, 9:00AM-6:00PM. • Parenting Center: Monday-Friday, 7:00AM-6:00PM.  
Contact: Randy Comensky, Director or Alex Fritsch, Children’s Programs  
Phone: 713-729-3200 (general questions), 713-729-3200 Ext. 3246 (children, youth, and camping), or 713-551-7200 (parenting center)  
Fax: 713-551-7223  
Email: afritsch@erjcchouston.org  
Website: http://www.erjcchouston.org  
Local Bus Routes: 68  
Eligibility: Focus is on the Jewish community, but the Center is open to all persons.  
Costs: Costs for services vary by program.  
Onsite at Schools: No  
Languages: Chinese, English, Hebrew, Russian, Spanish, Yiddish  
Direct Services: Operates a summer day camp, winter break and spring break camps, and School's-Out program. • Camps provide children memorable experiences and lifelong friendships. • A Kid Zone provides a fun and safe place to hang out during after school hours. • After-school activities include: snack time, homework room, gymnastics, tennis, gym time, crafts, cooking, games, Shabbat, and easy access to ERJCC classes.
Julia C. Hester House

Address: 2020 Solo Street, Houston, TX 77020
Area Served: Houston: Fifth Ward: 77020 and 77026
Hours/Days: Monday-Friday, 6:00AM-6:30PM. • Specific program hours vary greatly. • Call ahead.
Contact: Jennifer Holmes, Executive Director
Phone: 713-672-2573
Fax: 713-672-4129
Email: jholmes@jchesterhouse.org
Website: http://www.jchesterhouse.org
Local Bus Routes: 29, 80
Ages/Grades Served: Ages 4-12
Eligibility: Requires proofs of identity and of income. • May require proofs of immunization and of physical examination.
Costs: Costs vary. • Services may charge fees on a sliding scale based on income.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers early childhood and youth empowerment programs, family and social services, computer classes, and senior services. • Offers basic, urgent, and emergency help with food and utilities. • Also offers help with rent or mortgage, and help with life skills (e.g., financial literacy, employment, and education).

Neighborhood Centers, Inc.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offices</td>
<td>4500 Bissonnet Street, Suite 200, Bellaire, TX 77401</td>
<td>713-667-9400</td>
<td>713-669-5236</td>
<td>Angela Blanchard, President/CEO</td>
</tr>
<tr>
<td>Harbach-Ripley</td>
<td>6225 Northdale Street, Houston, TX 77087</td>
<td>713-640-7100</td>
<td>713-640-7106</td>
<td>Stephen Cooper, Community Developer</td>
</tr>
<tr>
<td>Independence Heights</td>
<td>205 West Crosstimbers Road, Houston, TX 77018</td>
<td>713-691-1393</td>
<td>713-691-3825</td>
<td>Blanca Salinas, Community Developer</td>
</tr>
<tr>
<td>Ripley House</td>
<td>4410 Navigation Boulevard, Houston, TX 77011</td>
<td>713-315-6400</td>
<td>713-315-6404</td>
<td>Bolivar Fraga, Community Developer</td>
</tr>
<tr>
<td>The BRIDGE-El Puente</td>
<td>6113 Renwick Drive, Suite 201B, Houston, TX 77081</td>
<td>713-592-0288</td>
<td>713-592-0259</td>
<td>Marisol Casares, Community Developer</td>
</tr>
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Area Served: Houston
Hours/Days: Monday-Friday 7:00AM-8:00PM, Saturday, 9:00AM-1:00PM
Contact: Claudia Vasquez, Senior Vice President and Chief Program Officer
Email: president@neighborhood-centers.org
Website: http://neighborhood-centers.org
Local Bus Routes: 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)
Ages/Grades Served: Ages 0-18
Eligibility: Requirements vary by program. • Call for specific information.
Costs: Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of $100 provides access.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Operates 6 neighborhood centers. • Also operates early childhood education and other educational, health, and recreational programs.
SHAPE Community Center

**Address:** 3815 Live Oak Street, Houston, TX 77004  
**Area Served:** Harris County  
**Hours/Days:** Office: Monday-Friday, 9:00AM-4:00PM. • Family Center: Monday-Friday, 7:00AM-7:00PM, Saturday, 8:00AM-5:00PM.  
**Contact:** Deloyd T. Parker, Jr., Executive Director  
**Phone:** 713-521-0629  
**Fax:** 713-521-1185  
**Email:** shape@shape.org  
**Website:** [http://www.shape.org](http://www.shape.org)  
**Local Bus Routes:** 5, 80  
**Ages/Grades Served:** Ages 5-15  
**Eligibility:** No area restrictions  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers computer classes, an after-school enrichment program, an 8-week summer school program, an alternative education program, and youth development. • Offers cultural, social, and health-centered programs to support families.

<table>
<thead>
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<th>Location</th>
<th>Address</th>
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<th>Fax</th>
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<tbody>
<tr>
<td>Central Offices</td>
<td>1500 Austin Street,</td>
<td>713-752-0677</td>
<td>713-752-0688</td>
<td><a href="mailto:TSA_Houston@uss.salvationarmy.org">TSA_Houston@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td></td>
<td>Houston, TX 77002</td>
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<tr>
<td>Aldine-Westfield</td>
<td>2600 Aldine-Westfield Rd.,</td>
<td>713-694-5688</td>
<td>713-692-9069</td>
<td><a href="mailto:joe_deblank@uss.salvationarmy.org">joe_deblank@uss.salvationarmy.org</a></td>
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<td></td>
<td>Houston, TX 77007</td>
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<td>Irvington</td>
<td>4516 Irvington Boulevard,</td>
<td>713-692-0522</td>
<td>713-692-1112</td>
<td><a href="mailto:joshua_mckain@uss.salvationarmy.org">joshua_mckain@uss.salvationarmy.org</a></td>
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<tr>
<td></td>
<td>Houston, TX 77009</td>
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<tr>
<td>Northwest</td>
<td>12507 Windfern Road,</td>
<td>832-200-4620</td>
<td>832-200-4626</td>
<td><a href="mailto:stan_carr@uss.salvationarmy.org">stan_carr@uss.salvationarmy.org</a></td>
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<tr>
<td></td>
<td>Suite 1900, Houston, TX 77064</td>
<td></td>
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<tr>
<td>West</td>
<td>5757 Ranchester Drive,</td>
<td>713-988-5201</td>
<td>713-988-5644</td>
<td><a href="mailto:stephen_na@uss.salvationarmy.org">stephen_na@uss.salvationarmy.org</a></td>
</tr>
<tr>
<td></td>
<td>Suite 1900, Houston, TX 77036</td>
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</table>

**Area Served:** Houston  
**Hours/Days:** Community Centers: Monday-Friday, 8:00AM-5:00PM. Boys and Girls Clubs: 3:00PM-8:00PM. • Hours vary by site.  
**Contact:** Joe Deblank (Aldine-Westfield), Joshua McKain (Irvington), Stan Carr (Northwest), or Stephen Na (West)  
**Website:** [http://www.salvationarmyhouston.org](http://www.salvationarmyhouston.org)  
**Local Bus Routes:** Bus routes vary by site: 20, 36, 40 (Central Offices); 3, 45 (Aldine-Westfield); 1, 27, 78 (Irvington); None (Northwest); 46, 132 (West).  
**Ages/Grades Served:** Ages 5-18  
**Eligibility:** Requires an application. • No area restrictions.  
**Costs:** Costs vary. • Many services are free; some services (such as ESL classes or piano lessons) are $10/month.  
**Onsite at Schools:** No  
**Languages:** Chinese, English, Korean, Spanish, Vietnamese  
**Direct Services:** Centers offer varied daily spiritual, educational, and recreational activities for children and adults, such as counseling, after-school programs, ESL classes, and life skills classes.
### Community Youth Services:

1. American Red Cross – Greater Houston Area Chapter
2. Big Brothers Big Sisters of Greater Houston (BB/BS)
3. Boys and Girls Club of Greater Houston
4. ChildBuilders
5. Community Family Centers (CFC)
6. Community Youth Services (CYS)
7. Houston Area Urban League (HAUL)
8. Justice for Children
9. Juvenile Court Volunteers (Crossroads)
10. Milky Way Community and Youth Centre

<table>
<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
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<tbody>
<tr>
<td>1</td>
<td>713-526-8300</td>
<td>Grades PreK-12</td>
<td>Costs vary</td>
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<td>English, Spanish, and 200+ other languages</td>
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<tr>
<td>2</td>
<td>713-271-5683</td>
<td>Ages 6-18</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
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<tr>
<td>3</td>
<td>713-868-3426</td>
<td>Ages 7-17</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
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<td>5</td>
<td>713-923-2316</td>
<td>Ages 6-18</td>
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<td>English, Spanish</td>
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<td>6</td>
<td>713-295-2536</td>
<td>Grades K-12</td>
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<td>English</td>
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<td>7</td>
<td>713-393-8700</td>
<td>Ages 12-18</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
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<td>8</td>
<td>713-225-4357</td>
<td>Ages 0-18</td>
<td>Free</td>
<td>No</td>
<td>English</td>
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<td>800-733-0059</td>
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<tr>
<td>9</td>
<td>713-295-2789</td>
<td>Ages 10-17</td>
<td>Free</td>
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<td>English, Spanish</td>
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<tr>
<td>10</td>
<td>713-680-9955</td>
<td>Ages 10-19</td>
<td>Free</td>
<td>No</td>
<td>English</td>
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<tr>
<td></td>
<td>Ext. 3605</td>
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</tbody>
</table>

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**American Red Cross – Greater Houston Area Chapter**

**Address:** 2700 Southwest Freeway, Houston, TX 77098

**Area Served:** Greater Houston

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM

**Contact:** Steve Vetrano, Chief Executive Officer

**Phone:** 713-526-8300

**Fax:** 713-313-5479

**Email:** information@ghac.org or YouthInvolvement@redcross.org

**Website:** [http://www.houstonredcross.org](http://www.houstonredcross.org)

**Local Bus Routes:** 9, 18, 26

**Ages/Grades Served:** Grades PreK-12
Eligibility: Full training for students requires 2.5 hours. • An online toolkit helps schools start and run a Red Cross Club. • Call for specific information about requirements for setting up a Red Cross Club at a school.
Costs: Costs vary. • Training is free for students; charges a fee of $70-$110 for adult or instructor training.
Onsite at Schools: Yes. The local Red Cross chapter assists in creating Red Cross Clubs at any school level.
Languages: English, Spanish
Direct Services: Offers training in First Aid and Cardio-Pulmonary Resuscitation (CPR) for students. • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card. • Formal programs include Youth-to-Youth, a tutoring and mentoring program. • Offers a leadership development program for high school students.

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Big Brothers Big Sisters of Greater Houston (BB/BS)

Address: 6437 High Star Drive, Houston, TX 77074
Area Served: Greater Houston
Hours/Days: Monday-Friday, 9:00AM-6:00PM (by appointment)
Contact: Alistine Turnbull-Blackshear, Director of Programs, or Kline Smith, Beyond School Walls Program
Phone: 888-887-2447 or 713-271-5683
Fax: 713-271-0587
Email: houreception@bbbstx.org or ksmith@bbbstx.org
Website: http://www.bbbstx.org
Local Bus Routes: 9, 163
Ages/Grades Served: Ages 6-18
Eligibility: Requires completion of a detailed questionnaire. • Must meet age requirements.
Costs: Free
Onsite at Schools: Yes. BB/BS offers a school-based mentoring program.
Languages: English, Spanish
Direct Services: Offers one-on-one mentoring programs based in communities and in schools. • Also offers special mentoring programs for African-American and Latino children. • A corporate workplace mentoring program exposes students to professional environments and introduces them to new career paths and life goals. • A consultation and educational enrichment program helps students who exhibit specific academic challenges to stay in school, graduate, and be ready for college, the military, or the workforce.

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Boys and Girls Club of Greater Houston

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Contact</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Offices</td>
<td>1520-A Airline Drive, Houston, TX 77009</td>
<td>713-868-3426</td>
<td>281-200-0650</td>
<td>Hayley Reid, Executive Assistant</td>
<td>9, 27, 66</td>
</tr>
<tr>
<td>Finnigan Park Club</td>
<td>4900 Providence Street, Building C, Houston, TX 77020</td>
<td>713-676-0519</td>
<td>713-675-2350</td>
<td>John Robinson, Club Director</td>
<td>11, 29</td>
</tr>
<tr>
<td>Havard Club</td>
<td>1520 Airline Drive, Houston, TX 77009</td>
<td>713-862-7404</td>
<td>713-862-7530</td>
<td>Carlos Lozano, Club Director</td>
<td>9, 27, 66</td>
</tr>
<tr>
<td>Holthouse Club</td>
<td>2411 Canal Street, Houston, TX 77003</td>
<td>713-227-1041</td>
<td>713-227-1346</td>
<td>D’Jomme Adia, Club Director</td>
<td>6, 20</td>
</tr>
<tr>
<td>James Driver Park</td>
<td>10918½ Bentley Street, Houston, TX 77093</td>
<td>281-227-1140</td>
<td>281-227-1156</td>
<td>Tiffany Burks, Club Director</td>
<td>6</td>
</tr>
<tr>
<td>Morefield Club</td>
<td>5950 Selinsky Road, Houston, TX 77048</td>
<td>713-991-5083</td>
<td>713-991-5590</td>
<td>Shawn Rouege, Club Director</td>
<td>77</td>
</tr>
</tbody>
</table>
**ChildBuilders**

**Address:** 2425 Fountain View Drive, Suite 210, Houston, TX 77057  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Holly Mellema, Administrative Assistant, or Michelle Sacks, Program Manager  
**Phone:** 713-481-6555  
**Fax:** 713-481-6548  
**Email:** childbuilders@childbuilders.org  
**Website:** http://www.childbuilders.org  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** Grades PreK-12, but specific grade ranges vary by program.  
**Eligibility:** No restrictions  
**Costs:** Costs vary.  
**Onsite at Schools:** Yes. Child Builders delivers programs in area school districts among other places.  
**Languages:** English, Spanish  
**Direct Services:** Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only).

**Community Family Centers (CFC)**

**Address:** 7524 Avenue E, Houston, TX 77012  
**Area Served:** Houston: Greater East End  
**Hours/Days:** Tuesdays, 8:30AM-11:30AM, and Fridays, 8:30AM-11:30AM. • Accepts walk-ins.  
**Contact:** Rosie Canales, Program Director  
**Phone:** 713-923-2316  
**Fax:** 713-923-4243  
**Email:** rcanales@www.communityfamilycenters.org  
**Website:** http://www.communityfamilycenters.org  
**Local Bus Routes:** 20, 36, 50
**Community Youth Services (CYS)**

**Address:** 2525 Murworth Drive, Houston, TX 77054  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Theron Eagleton or Ross Galizio, HISD Area Supervisors  
**Phone:** 713-295-2536 (Theron Eagleton) or 713-295-2540 (Ross Galizio)  
**Fax:** Not available  
**Email:** Not available  
**Website:** [http://www hc-ps org/children_and_youth.htm](http://www.hc-ps.org/children_and_youth.htm)  
**Local Bus Routes:** 700 (METRO light rail); 14 (bus)  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** CYS provides services to families of youth who are experiencing problems.  
**Costs:** Free. • All services of CYS are voluntary and provided free of cost.  
**Onsite at Schools:** Yes. CYS serves 6 HISD schools: one high school, 4 middle schools, and one elementary school.  
**Languages:** English  
**Direct Services:** As a school-based crisis intervention, counseling, and case management service CYS provides practical assistance to families of youth who are experiencing problems. • Conducts information and referral searches to help clients obtain other needed social services to resolve such problems as truancy, runaway, pregnancy, drug abuse, school, economics, and family problems. • Assists with access to licensed host families and to emergency shelter care. • A parent/teen survival course teaches anger management, conflict resolution, and mediation. • Visits a family at home or at CYS offices on the school campus, and helps families deal with other youth-serving agencies.

**Houston Area Urban League (HAUL)**

**Address:** 1301 Texas Avenue, Houston, TX 77002  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Judson W. Robinson III, President  
**Phone:** 713-393-8700  
**Fax:** 713-393-8701  
**Email:** gaylea@haul.org  
**Website:** [http://www haul org](http://www.haul.org)  
**Local Bus Routes:** 20, 66, 262  
**Ages/Grades Served:** Ages 12-18  
**Eligibility:** Requires registration.  
**Costs:** Free  
**Onsite at Schools:** Yes  
**Languages:** English, Spanish
Direct Services: Offers a year-round program. • Focuses middle school educational support activities on college readiness and developing life skills, and focuses high school educational support activities on personal and leadership development, college plans, and career plans. • A Saturday academy focuses on science, technology, engineering, and mathematics (STEM) disciplines. • Students meet on a bi-weekly basis to develop skills and activities.

Justice for Children

Address: 6750 West Loop South, Suite 120, Bellaire, TX 77401
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Steven G. Lightfoot, Executive Director
Phone: 713-225-4357 or 800-733-0059
Fax: 713-225-2818
Email: slightfoot@justiceforchildren.org
Website: http://justiceforchildren.org
Local Bus Routes: 2, 33, 65
Ages/Grades Served: Ages 0-18
Eligibility: No area restrictions
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Provides advocacy and other services for abused and neglected children. • Offers pro-bono legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides clients through a complex system for child protection.

Juvenile Court Volunteers (Crossroads)

Address: 6300 Chimney Rock Road, Houston, TX 77081
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-4:30PM
Contact: Jackie Autman, Executive Director
Phone: 713-295-2789
Fax: 713-295-2790
Email: Jackie.Autman@hcjpd.hctx.net
Website: http://www.crossroads-volunteers.org
Local Bus Routes: 33
Ages/Grades Served: Ages 10-17
Eligibility: Must meet age requirements. • Must be an at-risk or law-involved youth.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Prevents or reduces involvement of youths with the juvenile justice system. • Provides volunteer mentors for high-risk, law-involved youth. • Fosters positive mentoring relationships between youth and volunteers.
Address: 6607 West T. C. Jester Boulevard, Houston, TX  77091
Area Served: Houston: Acres Home
Hours/Days: No fixed hours
Contact: Not available
Phone: 713-680-9955 Ext. 3605
Fax: Not available
Email: admin@milkywayyouth.org
Website: http://www.milkywayyouth.org
Local Bus Routes: 85
Ages/Grades Served: Ages 10-19
Eligibility: No restrictions
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Grassroots, volunteer community organization offers a free summer youth program and character education for youth. • Supports diabetes education and the prevention of juvenile obesity. • Promotes student pledges to earn a high school diploma. • Teaches life skills and community involvement and certifies community service hours.

ENGLISH as a SECOND LANGUAGE (ESL) SERVICES

English as a Second Language Services:
1. Alliance for Multicultural Community Services (AMCS)
2. Asian American Family Services – AHEAD Center
3. AVANCE Houston, Inc.
4. Bilingual Education Institute (BEI)
5. Chinese Community Center
6. Gulf Coast Community Services Association, Inc. (GCCSA)
7. Harris County Department of Education (HCDE)
8. Hispanic Counseling Center
9. Houston Center for Literacy (HCL)
10. Houston Community College System – Adult Education
11. Latino Learning Center, Inc.
12. Literacy Advance of Houston, Inc.
13. Neighborhood Centers, Inc.
14. Taiwanese Heritage Society of Houston (THSH) – The Houston Taiwanese School of Languages and Culture
15. VN TeamWork
16. Young Men’s Christian Association of Greater Houston (YMCA) – Informal Education

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 713-776-4700 Ext. 106</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
</tr>
<tr>
<td>2 713-600-9400</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>Chinese, English, Hindi, Vietnamese, others</td>
</tr>
<tr>
<td>3 713-686-4400</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4 713-789-4555</td>
<td>Ages 16-17, Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others</td>
</tr>
<tr>
<td></td>
<td>Phone Numbers</td>
<td>Ages/Grades Served</td>
<td>Costs</td>
<td>Eligibility</td>
</tr>
<tr>
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</tr>
<tr>
<td>5</td>
<td>713-271-6100</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>6</td>
<td>713-393-4700</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>713-696-8218, 713-692-6216</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
</tr>
<tr>
<td>8</td>
<td>281-679-9937</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>9</td>
<td>713-640-8200, 713-670-5518</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
</tr>
<tr>
<td>10</td>
<td>713-718-5400</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
</tr>
<tr>
<td>11</td>
<td>713-223-1391</td>
<td>Adults ages 18+</td>
<td>$180/course</td>
<td>No</td>
</tr>
<tr>
<td>12</td>
<td>713-266-8777, 281-282-6032</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
</tr>
<tr>
<td>13</td>
<td>713-667-9400</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>14</td>
<td>713-271-5885</td>
<td>Grades 6-12, Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
</tr>
<tr>
<td>15</td>
<td>281-495-8936</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
</tr>
<tr>
<td>16</td>
<td>713-659-5566</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
</tr>
</tbody>
</table>

**Alliance for Multicultural Community Services (AMCS)**

**Address:** 6440 Hillcroft Street, Suite 411, Houston, TX 77081  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:30AM-5:00PM  
**Contact:** Sandra Buchholz, Adult Literacy Program Manager  
**Phone:** 713-776-4700 (general questions) or 713-776-4700 Ext. 106 (adult literacy)  
**Fax:** 713-776-4730  
**Email:** sbuchholz@allianceontheweb.org  
**Website:** http://www.allianceontheweb.org  
**Local Bus Routes:** 9, 163  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of refugee status and proof of identity. • Clients must have lived in the US for no longer than 5 years.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Creole Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish  
**Direct Services:** Provides basic to advanced ESL classes with a focus on workforce and job readiness skills. • Also provides refugee resettlement, job counseling and placement, interpreter services, and healthcare access and advocacy.
Asian American Family Services – AHEAD Center

Address: 9440 Bellaire Boulevard, Suite 228, Houston, TX 77036
Area Served: Greater Houston
Hours/Days: Monday-Friday, 9:00AM-5:00PM
Contact: John Chen, Kim Ma, or Bjana Sharma
Phone: 713-600-9400
Fax: 713-600-9440
Email: info@aafstexas.org
Website: http://aafstexas.org/education-training/ahead-center
Local Bus Routes: 2
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of income, proof of residence, and an intake form at first training. • Requires a placement test for enrolling in ESL classes.
Costs: Costs vary. • Call for information about costs.
Onsite at Schools: No
Languages: Burmese, Chinese (Cantonese, Mandarin, Taiwanese, Toisan), English, French, Hindi, Indonesian, Korean, Malay, Nepali, Punjabi, Spanish, Urdu, Vietnamese, and others
Direct Services: Offers ESL classes, computer skills, financial education, job readiness, and other programs.

AVANCE Houston, Inc.

Address: 4301 Dacoma Street, Houston, TX 77092
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts walk-ins.
Contact: Dora N. Hinjosa, Adult Education Program Coordinator
Phone: 713-686-4400
Fax: 713-812-9829
Email: DHinjosa@avancehouston.org
Website: http://www.avancehouston.org/AdultEducation
Local Bus Routes: 40
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of identity, proof of residence, and an application. • Classes are for adults who have children in AVANCE programs.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers ESL classes, GED preparation classes, adult basic education, early childhood education, parent education, and child education.
**Bilingual Education Institute (BEI)**

**Address:** 6060 Richmond Avenue, Suite 180, Houston, TX 77057  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.  
**Contact:** Gordana Arnautovic, Director  
**Phone:** 713-789-4555 (general information)  
**Fax:** 713-789-4541  
**Email:** bei@bei.edu  
**Website:** [http://www.bei.edu](http://www.bei.edu)  
**Local Bus Routes:** 25, 81  
**Ages/Grades Served:** Ages 16-17 and adults ages 18+  
**Eligibility:** Requires proofs of residence and of refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.  
**Costs:** Costs vary. • Tuition for ESL classes starts at $1,535 plus registration and other fees.  
**Onsite at Schools:** No  
**Languages:** Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, and others  
**Direct Services:** Provides intensive, morning, and evening ESL and non-English language course options for adults. • Offers students a place to engage in conversation, drama, and creative writing projects to support language skills development in a non-threatening environment.

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**Chinese Community Center**

**Address:** 9800 Town Park Drive, Houston, TX 77036  
**Area Served:** Houston  
**Hours/Days:** Offices: Monday to Friday, 8:30AM-5:00PM. • Youth Program: Monday-Friday, 3:30PM-6:30PM.  
**Contact:** Denise Truong, Director of Programs  
**Phone:** 713-271-6100  
**Fax:** 713-271-3713  
**Email:** info@ccchouston.org (general questions) or denise@ccchouston.org (programs)  
**Website:** [http://www.ccchouston.org](http://www.ccchouston.org)  
**Local Bus Routes:** 46, 132  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** No restrictions  
**Costs:** Costs vary among programs. • Contact the Center for specific costs.  
**Onsite at Schools:** No  
**Languages:** Chinese (Cantonese, Mandarin), English, Spanish, Vietnamese  
**Direct Services:** Provides basic to advanced ESL classes. • Offers after-school tutorials, individual and group counseling, a child development program, field trips/recreation, and summer camp whose focus is to deter gang activity/delinquency. • Offers a monthly parenting workshop. • Focuses on cultural awareness and adjusting to new environment.
**Gulf Coast Community Services Association, Inc. (GCCSA)**

**Address:** 9320 Kirby Drive, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.  
**Contact:** Sue Kriegel, Executive Assistant  
**Phone:** 713-393-4700  
**Fax:** 713-343-8701  
**Email:** gulfcoast@gccsa.org  
**Website:** [http://www.gccsa.org](http://www.gccsa.org)  
**Local Bus Routes:** 700 (METRO light rail); 18 (bus)  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity, proof of residence in Harris County, and proof of income.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides ESL, GED preparation, and literacy classes, computer skills, and conversational Spanish.

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**Harris County Department of Education (HCDE)**

**Address:** 6300 Irvington Boulevard, Houston, TX 77022  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-4:30PM  
**Contact:** Eduardo Honold, Adult Education Director  
**Phone:** 713-696-8218 (general questions) or 713-692-6216 (programs)  
**Fax:** 713-696-0723, 713-696-8258, or 713-696-8294  
**Email:** adult-education@hcde-texas.org (general questions) or ehonold@hcde-texas.org (programs)  
**Website:** [http://www.hcde-texas.org](http://www.hcde-texas.org)  
**Local Bus Routes:** 78  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity.  
**Costs:** Charges fees on a sliding scale based on income.  
**Onsite at Schools:** Yes. HCDE offers after-school enrichment in HISD and other school districts in Harris County.  
**Languages:** English, Spanish  
**Direct Services:** Offers adult ESL classes. • Provides after-school enrichment, alternative education, curriculum planning and development, staff development, psychometrics, adult education, and other services.
Hispanic Counseling Center

**Address:** 4625 North Freeway, Suite 207, Houston, TX 77022 (North)  
14780 Memorial Drive, Suite 206, Houston, TX 77079 (Southwest/West)

**Area Served:** Harris County

**Hours/Days:** Offices: Monday-Friday, 10:00AM-8:00PM, Saturday-Sunday, 8:00AM-8:00PM. • ESL Classes: Saturday-Sunday, 10:30AM-2:30PM.

**Contact:** Francisco Villalobus, Executive Director

**Phone:** 281-679-9937

**Fax:** 281-679-9982

**Email:** info@hispaniccounselingcenter.com

**Website:** [http://www.hispaniccounselingcenter.com](http://www.hispaniccounselingcenter.com)

**Local Bus Routes:** 56 (North); 131 (Southwest/West)

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** No restrictions. • Classes are open enrollment. • Adults can start attending at any time.

**Costs:** Charges $375 for 15 4-hour ESL class sessions or $25/session. • Charges fees on a sliding scale based on income if a referral requests it.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers adult ESL classes, parent education, anger management, and outpatient therapy.

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Houston Center for Literacy (HCL)

**Address:** 2401 Portsmouth Street, Suite 230, Houston, TX 77098

**Area Served:** Houston: Magnolia, Denver Harbor, Midtown (San Jose)

**Hours/Days:** Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM

**Contact:** Doris Larry, Lead Learning Center Manager

**Phone:** 713-640-8200 (general questions) or 713-670-5518 (learning centers)

**Fax:** 713-640-8247

**Email:** doris.larry@houliteracy.org

**Website:** [http://www.houliteracy.org](http://www.houliteracy.org)

**Local Bus Routes:** 18, 25, 26

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Must meet age requirements.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Provides adult ESL classes for non-native speakers. • Also provides GED preparation classes, adult basic education, family literacy, financial education, and computer skills.
Houston Community College System – Adult Education

**Address:** 3100 Main Street, BD07, BD08, BD09, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:30AM-4:30PM  
**Contact:** David Joost  
**Phone:** 713-718-5400  
**Fax:** 713-718-7617 or 713-718-5377  
**Email:** david.joost@hccs.edu  
**Website:** [http://www.hccs.edu](http://www.hccs.edu)  
**Local Bus Routes:** 1, 132, 261, 265  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Refugee program requires status as a refugee.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese  
**Direct Services:** Offers adult ESL classes, adult basic education, and GED preparation classes. • Refugee program also provides workplace literacy, and help with employment status and legal needs.

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**Latino Learning Center, Inc.**

**Address:** 3522 Polk Street, Houston, TX 77003  
**Area Served:** Houston: East End  
**Hours/Days:** Offices: Monday-Thursday, 8:00AM-10:00PM, Friday, 8:00AM-5:00PM. • ESL Classes: Monday-Thursday, 9:00AM-9:00PM.  
**Contact:** Carlos Garcia  
**Phone:** 713-223-1391  
**Fax:** 713-222-2338  
**Email:** coordinator@latinolearningcenter.org  
**Website:** [http://www.latinolearningcenter.org](http://www.latinolearningcenter.org)  
**Local Bus Routes:** 36, 40  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity, proof of residence, and proof of citizenship or permanent residence; must have completed high school.  
**Costs:** Charges $180 for 12-week sessions of ESL classes.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides adult ESL, vocational, literacy, GED preparation classes, and technology training.
Literacy Advance of Houston, Inc.

Address: 2424 Wilcrest Drive, Suite 120, Houston, TX 77042 (Main Campus)
1300A Bay Area Boulevard, Houston, TX 77058 (Bay Area Campus)

Area Served: Greater Houston
Hours/Days: Main Campus: Monday-Thursday, 8:00AM-8:00PM, Friday, 9:00AM-12:00PM, Saturday, 9:00AM-3:00PM. • Bay Area Campus: Monday-Thursday, 9:00AM-7:00PM.
Contact: Kathryn Bauchelle, Program Director
Phone: 713-266-8777 (Main Campus) or 281-282-6032 (Bay Area Campus)
Fax: 713-266-8889 (Main Campus) or 281-282-6013 (Bay Area Campus)
Email: info@literacyadvance.org (general question) or students@literacyadvance.org (to enroll in classes)
Website: http://www.literacyadvance.org
Local Bus Routes: 19, 82 (Main Campus); 249 (Bay Area Campus)
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of residence in Houston and completing a 2-hour orientation session. • Serves any native language background.
Costs: Free
Onsite at Schools: No
Languages: English, German, Russian, Spanish
Direct Services: Provides basic and intermediate ESL classes to help adults communicate in English. • ESL sessions last 12 or 16 weeks. • Conducts literacy, computer, and workforce development programs.

Neighborhood Centers, Inc.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offices</td>
<td>4500 Bissonnet Street, Suite 200, Bellaire, TX 77401</td>
<td>713-667-9400</td>
<td>713-669-5236</td>
<td>Angela Blanchard, President/CEO</td>
</tr>
<tr>
<td>Harbach-Ripley</td>
<td>6225 Northdale Street, Houston, TX 77087</td>
<td>713-640-7100</td>
<td>713-640-7106</td>
<td>Stephen Cooper, Community Developer</td>
</tr>
<tr>
<td>Independence Heights</td>
<td>205 West Crosstimbers Road, Houston, TX 77018</td>
<td>713-691-1393</td>
<td>713-691-3825</td>
<td>Blanca Salinas, Community Developer</td>
</tr>
<tr>
<td>Ripley House</td>
<td>4410 Navigation Boulevard, Houston, TX 77011</td>
<td>713-315-6400</td>
<td>713-315-6404</td>
<td>Bolivar Fraga, Community Developer</td>
</tr>
<tr>
<td>The BRIDGE-El Puente</td>
<td>6113 Renwick Drive, Suite 201B, Houston, TX 77081</td>
<td>713-592-0288</td>
<td>713-592-0259</td>
<td>Marisol Casares, Community Developer</td>
</tr>
</tbody>
</table>

Area Served: Houston
Hours/Days: Offices: Monday-Friday, 7:30AM-5:00PM. • Site hours vary. • Call ahead.
Email: nci.info@neighborhood-centers.org
Website: http://www.neighborhood-centers.org
Local Bus Routes: 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)
Ages/Grades Served: Adults ages 18+
Eligibility: Must meet age requirement.
Costs: Costs vary. • Call for specific costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides adult ESL classes, citizenship preparation, financial education, and computer skills.
Taiwanese Heritage Society of Houston (THSH) – The Houston Taiwanese School of Languages and Culture

Address: 5885 Point West Drive, Houston, TX 77036
Area Served: Greater Houston
Hours/Days: Monday-Tuesday, 10:00AM-5:00PM, Wednesday, 10:00AM-3:00PM, Friday, 2:00PM-9:00PM, Saturday, 9:00AM-5:00PM, Sunday, 1:00PM-5:00PM
Contact: Mary Huang or Ching-Feng Yeh (Managers)
Phone: 713-271-5885
Fax: 713-271-9229
Email: HTSLCH@gmail.com
Website: http://houston-taiwanese.org/school
Local Bus Routes: 46
Ages/Grades Served: Grades 6-12 and adults ages 18+
Eligibility: No area restrictions
Costs: Costs vary. • Call the Society for specific costs.
Onsite at Schools: No
Languages: Chinese, English, Taiwanese
Direct Services: Offers elementary, middle school, and high school English courses, as well as courses in other languages.

VN TeamWork

Address: 11210 Bellaire Boulevard, Suite 118, Houston, TX 77072
Area Served: Greater Houston
Hours/Days: Monday-Friday, 10:00AM-6:00PM. • Accepts walk-ins.
Contact: Michael Cao-My Nguyen, Executive Director
Phone: 281-495-8936
Fax: 281-495-8938
Email: hiepluc@vnteamwork.org
Website: http://www.vnteamwork.org/english-as-second-language
Local Bus Routes: 2
Ages/Grades Served: Adults ages 18+
Eligibility: Primarily serves low-income to moderate-income persons including recent immigrants, refugees, relocated disaster evacuees, and dislocated workers.
Costs: Free
Onsite at Schools: No
Languages: English, Vietnamese
Direct Services: Provides adult ESL classes. • Offers computer skills, citizenship preparation, and help with immigration, legalization, and naturalization.
**Young Men’s Christian Association of Greater Houston (YMCA) – Informal Education**

**Address:** 2600 North Loop West, Suite 330, Houston, TX 77092  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM  
**Contact:** Linda F. Lykos, Vice President-Development  
**Phone:** 713-659-5566  
**Fax:** 713-659-4314  
**Email:** llykos@ymcahouston.org  
**Website:** http://www.ymcahouston.org  
**Local Bus Routes:** 40, 58  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must meet age requirements.  
**Costs:** Costs vary. ● Charges fees on a sliding scale based on income.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers ESL and GED preparation classes, job training, and more in its informal education programs.

### FAMILY LITERACY

**Family Literacy:**  
1. Bilingual Education Institute (BEI)  
2. Gulf Coast Community Services Association, Inc. (GCCSA) – Community Education  
3. Houston Center for Literacy (HCL) – Demonstration Learning Centers  
4. La Raza United – Texas Multicultural Institute  
5. National Center for Family Literacy (NCFL)  
6. Neighborhood Centers, Inc. – Baker-Ripley Center  
7. Neuhaus Education Center  
8. Northwest Assistance Ministries (NAM) – Learning Center  
9. Project One Focus  
10. Reach Out and Read – Texas  
11. Texas Center for the Advancement of Literacy and Learning (TCALL)  
12. University of Texas Health Center at Houston – Reach Out and Read

<table>
<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>713-789-4555</td>
<td>Ages 16-17, Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others</td>
</tr>
<tr>
<td>2</td>
<td>713-393-4700</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>3</td>
<td>713-640-8200</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4</td>
<td>832-537-8249</td>
<td>Grades 9-12, Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5</td>
<td>502-584-1133</td>
<td>All ages</td>
<td>Free</td>
<td>Yes</td>
<td>English</td>
</tr>
<tr>
<td>6</td>
<td>713-273-3729</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>7</td>
<td>713-664-7676</td>
<td>Grades PreK-12</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>8</td>
<td>281-885-4555</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>9</td>
<td>281-954-5846</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
Bilingual Education Institute (BEI)

Address: 6060 Richmond Avenue, Suite 180, Houston, TX 77057
Area Served: Harris County
Hours/Days: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Accepts walk-ins.
Contact: Kaerie Lippe
Phone: 713-789-4555 (general information)
Fax: 713-789-4541
Email: bei@bei.edu (general questions) or kaerie@bei.edu (family literacy)
Website: http://www.bei.edu
Local Bus Routes: 25, 81
Ages/Grades Served: Ages 16-17 and adults ages 18+
Eligibility: Requires proof of residence and refugee status. • Must be age 16+ and must have lived in the US for no longer than 5 years.
Costs: Costs vary. • Some ESL and civics classes are free to eligible students who have a qualifying immigration or refugee status.
Onsite at Schools: No
Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese
Direct Services: Provides family literacy classes. • Offers citizenship classes, ESL classes, and GED preparation classes, adult basic education, workforce preparation, and distance learning.

Gulf Coast Community Services Association, Inc. (GCCSA) – Community Education

Address: 9320 Kirby Drive, Houston, TX 77054
Area Served: Harris County
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.
Contact: Teresa Gallardo
Phone: 713-393-4700
Fax: 713-343-8709
Email: gulfcoast@gccsa.org (general questions) or gallardot@gccsa.org (family literacy)
Website: http://www.gccsa.org
Local Bus Routes: 700 (METRO light rail); 18 (bus)
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides family literacy, ESL, and GED preparation classes, computer skills, and conversational Spanish.
Houston Center for Literacy (HCL) – Demonstration Learning Centers

**Address:** 2401 Portsmouth Street, Houston, TX 77098  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM  
**Contact:** Norma Roberts, Executive Assistant or Sheri Foreman Elder, Family Literacy  
**Phone:** 713-640-8200  
**Fax:** 713-640-8247  
**Email:** norma.roberts@houread.org (general questions) or sheri.elder@houread.org (family literacy)  
**Website:** [http://www.houread.org](http://www.houread.org)  
**Local Bus Routes:** 18, 25, 26  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must meet age requirements.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Supports 60+ literacy providers throughout its service area. • Creates connections among literacy service providers and literacy resources in order to support adult learners.

La Raza United – Texas Multicultural Institute

**Address:** 7037 Capitol Street, Suite E221, Houston, TX 77011  
**Area Served:** Houston: East End  
**Hours/Days:** Offices: Monday-Friday, 9:00AM-9:00PM. • Intensive English: Monday and Wednesday or Tuesday and Thursday, 9:00AM-11:30AM, 12:30PM-3:30PM, and 6:00PM-8:30PM. • Intensive Spanish: Saturday, 9:00AM-1:00PM.  
**Contact:** Luis A. Garcia-Alvarez, President/CEO  
**Phone:** 832-537-8249 or 713-588-1451  
**Fax:** Not available  
**Email:** admin@larazaunited.org or luis_angel@larazaunited.org  
**Website:** [http://www.larazaunited.org](http://www.larazaunited.org)  
**Local Bus Routes:** 20, 37, 50  
**Ages/Grades Served:** Grades 9-12 and adults ages 18+  
**Eligibility:** Requires an application, proof of identity, and taking a locator test if a course requires one. • Serves low- to moderate-income communities with a high number of Latinos and African Americans.  
**Costs:** Costs vary. • Charges a $30 monthly fee to access classes; the fee may be waived for persons who cannot afford it. • Call the Institute for details about costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides family literacy classes. • Offers classes in ESL, intensive Spanish, GED preparation, computer literacy, and job skills.
National Center for Family Literacy (NCFL)

**Address:** 325 West Main Street, Suite 300, Louisville, KY 40202  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 502-584-1133  
**Fax:** Not available  
**Email:** info@familieslearning.org  
**Website:** http://familieslearning.org/resources.php  
**Local Bus Routes:** Not available  
**Ages/Grades Served:** All ages  
**Eligibility:** The Center’s family literacy resources are available to the general public.  
**Costs:** Free  
**Onsite at Schools:** Yes. Schools can access and use the Center’s resources.  
**Languages:** English  
**Direct Services:** Provides tips to engage families in learning together. • Offers a searchable online national literacy directory. • Makes research about family literacy available online. • Hosts a national conference on family literacy.

Neighborhood Centers, Inc. – Baker-Ripley Center

**Address:** 6500C Rookin Street, Suite C127, Houston, TX 77074  
**Area Served:** Houston  
**Hours/Days:** Offices: Monday-Friday, 7:30AM-5:00PM. • Program: Monday-Wednesday, 10:00AM-5:00PM, Thursday, 1:00PM-5:00PM, Friday, 9:00AM-4:00PM.  
**Contact:** Claudia Duran, Family Literacy Coordinator  
**Phone:** 713-273-3729  
**Fax:** 713-273-3796  
**Email:** nci.info@neighborhood-centers.org or cduran@neighborhood-centers.org  
**Website:** http://www.neighborhood-centers.org  
**Local Bus Routes:** 2, 9, 163  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of income, proof of residence, and proof of identity.  
**Costs:** Costs vary. • Services may charge a fee.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides family literacy classes. • Also offers ESL classes, citizenship classes, financial education, and computer skills.
Neuhaus Education Center

Address: 4433 Bissonnet Street, Bellaire, TX 77401
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Mary Yarus, Director of Family Support and Adult Literacy
Phone: 713-664-7676
Fax: 713-664-4744
Email: myarus@neuhaus.org
Website: http://www.neuhaus.org
Local Bus Routes: 9, 65
Ages/Grades Served: Grades PreK-12
Eligibility: No area restrictions.
Costs: Costs vary. • Some services may charge a fee.
Onsite at Schools: Yes. Provides support for HISD reading initiatives at all school levels.
Languages: English, Spanish
Direct Services: Offers seminars to provide parents and educators with in-depth information and strategies for building a child's literacy skills, to foster understanding of learning difficulties, and to promote academic success.

Northwest Assistance Ministries (NAM) – Learning Center

Address: 15555 Kuykendahl Road, Houston, TX 77090
Area Served: Harris County. • Some services restricted by ZIP code to: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389.
Hours/Days: Monday and Wednesday-Friday, 9:00AM-4:00PM, Tuesday, 9:00AM-8:30PM
Contact: Mary J. Silbert
Phone: 281-885-4555 (general questions) or 281-885-4616 (learning center)
Fax: 281-583-5616
Email: nam@namonline.org (general questions) or msilbert@namonline.org (learning center)
Website: http://www.namonline.org
Local Bus Routes: 86
Ages/Grades Served: Adults ages 18+
Eligibility: Must live in one of the ZIP codes in the service area.
Costs: Free
Onsite at Schools: Yes. NAM offers presentations about violence prevention to schools.
Languages: English, Spanish
Direct Services: Provides family literacy classes. • Also offers GED preparation classes and ESL classes, literacy skills, computer skills, financial education, job search and citizenship/naturalization seminars, a health clinic, and help with basic needs including clothing, shelter, energy bills, and transportation.
### Project One Focus

**Address:** 7401 Alabonson Road, Suite C, Houston, TX 77088  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 6:30AM-6:00PM  
**Contact:** Livvy Ester, Executive Director  
**Phone:** 281-954-5846  
**Fax:** 281-741-8805  
**Email:** onefocus@swbell.net  
**Website:** [http://www.projectonefocus.org](http://www.projectonefocus.org)  
**Local Bus Routes:** 79, 85  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of income, proof of residence, and proof of identity.  
**Costs:** Costs vary. • Services may charge fees on a sliding scale based on income.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers family literacy classes. • Offers tutoring and classes in GED preparation, citizenship, adult basic education, and workforce preparation.

### Reach Out and Read – Texas

**Address:** The Children’s Learning Institute, 7000 Fannin Street, Suite 1900, Houston, TX 77030  
**Area Served:** Texas  
**Hours/Days:** No fixed hours. • Online resources are available Monday-Sunday, 24 hours/day.  
**Contact:** Amanda Marlow Swift, Director  
**Phone:** 713-500-3849  
**Fax:** 713-500-3820  
**Email:** amanda.marlow@uth.tmc.edu  
**Website:** [http://rortx.uth.tmc.edu/Parents-And-Educators](http://rortx.uth.tmc.edu/Parents-And-Educators)  
**Local Bus Routes:** 700 (METRO light rail); 26 (bus)  
**Ages/Grades Served:** Ages 6 months to 5 years old and their parents  
**Eligibility:** Requires a well-child exam.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Operates at 45 clinics in Houston. • Provides a searchable database of locations of family literacy programs. • Promotes early literacy development through visits with family pediatricians. • Encourages parents to read aloud to their young children. • Offers online access to reading tips, book lists, developmental milestones charts, and other family literacy materials.
Texas Center for the Advancement of Literacy and Learning (TCALL)

Address: Riverside Campus, Texas A&M University, 3100 State Highway 47, Building 7751, Suite 117, Bryan, TX 77807
Area Served: Texas
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Kenneth L. Appelt, Program Manager
Phone: 979-845-6615
Fax: 979-845-0952
Email: tcall@tamu.edu (general questions) or kappelt@tamu.edu (TCALL program)
Website: http://www-tcall.tamu.edu/tcall.htm
Local Bus Routes: Not available
Ages/Grades Served: Adults ages 18+
Eligibility: TCALL family literacy resources are available to the general public.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Operates as a state literacy resource center. • Provides access to knowledge, services, information, resources, and research opportunities for the fields of adult and family literacy. • Maintains a searchable online directory of family literacy service providers.

University of Texas Health Center at Houston – Reach Out and Read

Address: 6431 Fannin Street, MSB 3.020, Houston, TX 77030
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Kimberlie Maxcey, Educational Programs Coordinator
Phone: 713-500-5700 (general questions) or 713-500-5730 (educational programs)
Fax: 713-500-5805
Email: Kimberlie.I.Maxcey@uth.tmc.edu
Website: http://ped1.med.uth.tmc.edu/headlines/03-reach-out-and-read.html
Local Bus Routes: 700 (METRO light rail); 1, 34 (bus)
Ages/Grades Served: Children ages 6 months-5 years and their parents
Eligibility: Requires a well-child exam.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Promotes early literacy development through visits with family pediatricians. • Encourages parents to read aloud to their young children.
GENERAL EDUCATIONAL DEVELOPMENT (GED) SERVICES

General Educational Development (GED) Services:
1. AVANCE Houston, Inc.
2. East Side University Village Community Learning Center
3. Gulf Coast Community Services Association, Inc. (GCCSA)
4. Houston Center for Literacy (HCL)
5. Houston Community College System – Adult Education
6. Northwest Assistance Ministries (NAM)
7. Young Men’s Christian Association of Greater Houston (YMCA)

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>713-812-0033</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>Ext. 202</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>713-747-9255</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-393-4700</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-640-8200</td>
<td>Ages 17+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-670-5518</td>
<td>Age 16 if court-ordered</td>
<td></td>
<td></td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-718-5400</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Farsi, French, German, Russian, Spanish, Thai, Vietnamese, others</td>
</tr>
<tr>
<td>713-885-4555</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>281-885-4616</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>713-659-5566</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>

AVANCE Houston, Inc.

Address: 4301 Dacoma Street, Houston, TX 77092
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts walk-ins.
Contact: Carolina Delgado, GED Program Coordinator
Phone: 713-812-0033, Ext. 202
Fax: 713-812-9829
Email: CDelgado@avancehouston.org
Website: http://www.avancehouston.org
Local Bus Routes: 40
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of identity, proof of residence, and an application. • Classes are for adults who have children in AVANCE programs.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers GED preparation classes. • Also offers ESL classes as well as programs in adult basic education, early childhood education, fatherhood, parent education, and child education.
East Side University Village Community Learning Center

**Address:** 3614 Holman Street, Houston, TX 77004  
**Area Served:** Houston: Third Ward  
**Hours/Days:** Monday-Thursday, 9:00AM-9:00PM. • Hours vary for specific classes.  
**Contact:** Bracy Johnson, Learning Center Manager  
**Phone:** 713-747-9255  
**Fax:** 713-747-6101  
**Email:** esuvclc@esuvclc.org or bracy3501@sbcglobal.net  
**Website:** http://www.esuvclc.org  
**Local Bus Routes:** 29, 30, 52  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must register and apply for financial aid.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers GED preparation classes. • Also offers ESL classes, Spanish language classes, workplace readiness, life skills, technical skills training, job training, and after-school computer tutorials for youth.

Gulf Coast Community Services Association, Inc. (GCCSA)

**Address:** 9320 Kirby Drive, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Classes: Monday-Thursday, 8:30AM-3:00PM and 5:00PM-9:00PM.  
**Contact:** Sue Kriegel, Executive Assistant  
**Phone:** 713-393-4700  
**Fax:** 713-343-8701  
**Email:** gulfoast@gccsa.org  
**Website:** http://www.gccsa.org  
**Local Bus Routes:** 700 (METRO light rail); 18 (bus)  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity, proof of residence in Harris County, and proof of income.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides GED preparation classes. • Also offers ESL and literacy classes, computer skills, and conversational Spanish.
Houston Center for Literacy (HCL)

Address: 2401 Portsmouth Street, Suite 230, Houston, TX 77098  
Area Served: Houston: Magnolia, Denver Harbor, Midtown (San Jose)  
Hours/Days: Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM  
Contact: Doris Larry, Lead Learning Center Manager  
Phone: 713-640-8200 (general questions) or 713-670-5518 (learning centers)  
Fax: 713-640-8247  
Email: doris.larry@houliteracy.org  
Website: http://www.houliteracy.org  
Local Bus Routes: 18, 25, 26  
Ages/Grades Served: Ages 17+. • May be age 16 if court-ordered.  
Eligibility: Must meet age requirements.  
Costs: Free  
Onsite at Schools: No  
Languages: English, Spanish  
Direct Services: Provides GED preparation classes. • Offers ESL classes for non-native speakers, adult basic education, family literacy, financial education, and computer skills.

Houston Community College System – Adult Education

Address: 3100 Main Street, BD07, BD08, BD09, Houston, TX 77002  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:30AM-4:30PM  
Contact: David Joost  
Phone: 713-718-5400  
Fax: 713-718-7617 or 713-718-5377  
Email: david.joost@hccs.edu  
Website: http://www.hccs.edu  
Local Bus Routes: 1, 132, 261, 265  
Ages/Grades Served: Adults ages 18+  
Eligibility: Refugee program requires proof of status as a refugee.  
Costs: Free  
Onsite at Schools: No  
Languages: English, Farsi, French, German, Khmer, Lao, Russian, Spanish, Thai, Vietnamese  
Direct Services: Offers GED preparation classes, ESL classes, and adult basic education. • Refugee program also provides workplace literacy and help with employment status and legal needs.
## Northwest Assistance Ministries (NAM)

**Address:** 15555 Kuykendahl Road, Houston, TX 77090  
**Area Served:** Harris County. • Some services restricted by ZIP code to: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, 77389.  
**Hours/Days:** Monday and Wednesday-Friday, 9:00AM-4:00PM, Tuesday, 9:00AM-8:30PM  
**Contact:** Mary Silbert, NAM Learning Center  
**Phone:** 281-885-4555 (general questions) or 281-885-4616 (learning center)  
**Fax:** 281-583-5621  
**Email:** nam@namonline.org (general questions) or msilbert@namonline.org (learning center)  
**Website:** [http://www.namonline.org](http://www.namonline.org)  
**Local Bus Routes:** 86  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must live in the service area.  
**Costs:** Costs vary. • Free for most classes. • Charges fees for computer skills classes.  
**Onsite at Schools:** Yes. NAM offers presentations about violence prevention to schools.  
**Languages:** English, Spanish  
**Direct Services:** Provides GED preparation classes. • Also offers ESL classes, literacy skills, computer skills, financial education, job search and citizenship/naturalization seminars, and a health clinic. • Helps with basic needs including clothing, shelter, energy bills, and transportation.

## Young Men’s Christian Association of Greater Houston (YMCA)

**Address:** 2600 North Loop West, Suite 330, Houston, TX 77092  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM  
**Contact:** Linda F. Lykos, Vice President-Development  
**Phone:** 713-659-5566  
**Fax:** 713-659-4314  
**Email:** llykos@ymcaphouston.org  
**Website:** [http://www.ymcaphouston.org](http://www.ymcaphouston.org)  
**Local Bus Routes:** 40, 58  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must be an adult.  
**Costs:** Costs vary. • Charges fees on a sliding scale based on income.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides GED preparation and ESL classes, job training, and more in its informal education programs.
HEALTH-RELATED SERVICES

Health-Related Services:
1. Alliance for Multicultural Community Services (AMCS) – Case Management and Health Services
2. Caring for Children Foundation of Texas, Inc.
3. El Centro de Corazon – Health Centers
4. Eye Care for Kids Foundation
5. Good Neighbor Healthcare Center
6. Harris County Public Health and Environmental Services (HCPHES) – Antoine Health Clinic
7. Harris Health System
8. Houston Department of Health and Human Services – Houston City Health Centers
9. Northwest Assistance Ministries (NAM) – Children’s Clinic
10. San José Clinic
11. Texas Children’s Pediatric Associates – Community Cares Program
12. The University of Houston College of Optometry (UHCO) – University Eye Institute
13. University of Texas Department of Pediatrics – CHOSEN Clinic

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
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<tbody>
<tr>
<td>1 713-776-4700</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
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<tr>
<td>2 800-258-5437</td>
<td>Ages 2 months-18 years</td>
<td>Free</td>
<td>Yes</td>
<td>English</td>
</tr>
<tr>
<td>3 713-660-1880</td>
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<td>Costs vary</td>
<td>No</td>
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<tr>
<td>4 713-728-5437</td>
<td>Grades K-12</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
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<tr>
<td>5 713-529-3597</td>
<td>Ages 0-17</td>
<td>Costs vary</td>
<td>No</td>
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</tr>
<tr>
<td>713-387-7171</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>6 713-602-3300</td>
<td>Ages 6 months-20 years</td>
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<tr>
<td>7 713-566-6400</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
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<tr>
<td>713-526-4243</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>8 832-393-5169</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>832-393-5427</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>9 281-885-4630</td>
<td>Ages 0-18</td>
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<td>No</td>
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<tr>
<td>281-885-4537</td>
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<tr>
<td>10 713-228-9411</td>
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<td>No</td>
<td>Chinese, English, Spanish</td>
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<tr>
<td>713-490-2610</td>
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<tr>
<td>11 281-351-5437</td>
<td>Ages 0-18</td>
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<td>No</td>
<td>Arabic, English, French, Hindi, Japanese, Malayalam, Spanish</td>
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<tr>
<td>12 713-743-2020</td>
<td>Ages 5-10</td>
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<td>No</td>
<td>English, Spanish</td>
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<tr>
<td>713-743-2005</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13 713-743-2010</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>13 888-4UT-DOCS</td>
<td>Ages 0-21</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish, and 200+ others</td>
</tr>
<tr>
<td>832-325-7111</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
Alliance for Multicultural Community Services (AMCS) – Case Management and Health Services

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081  
Area Served: Houston  
Hours/Days: Monday-Friday, 10:00AM-6:30PM  
Contact: Gislaine Williams, Case Management  
Phone: 713-776-4700  
Fax: 713-776-4730  
Email: gwilliams@allianceontheweb.org  
Website: http://www.allianceontheweb.org  
Local Bus Routes: 9, 163  
Ages/Grades Served: All ages  
Eligibility: Requires proof of refugee status and proof of identity. • Must have lived in the US for no longer than 5 years.  
Costs: Free  
Onsite at Schools: No  
Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish  
Direct Services: Provides assessment and short-term counseling during an emergency that may be a threat to health, security, or safety. • Offers help in scheduling appointments, getting medical referrals, and other services. • Also offers screening for vision and diabetes.

Caring for Children Foundation of Texas, Inc.

Address: 1001 East Lookout Drive, Richardson, TX 75082  
Area Served: Greater Houston  
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Clinics occur during school hours, after school, and on Saturdays.  
Contact: Alejandra Leal, Lead Nurse  
Phone: 800-258-5437 or 281-236-3846  
Fax: 972-766-2043  
Email: info@carevan.org (general questions) or geeleal@aol.com (clinics)  
Website: http://www.carevan.org  
Local Bus Routes: None  
Ages/Grades Served: Ages 2 months-18 years  
Eligibility: Parents/guardians must bring the child’s immunization records and must accompany the child. • Only accepts Medicaid, uninsured, or families whose insurance does not cover vaccines.  
Costs: Free. • Immunizations are free for those who do not have insurance or are on Medicaid.  
Onsite at Schools: Yes. The Care Van can visit and provide immunization clinics at schools.  
Languages: English  
Direct Services: Provides free immunizations for eligible children. • Offers every vaccine that the state recommends. • Website provides times and locations for monthly immunization clinics.
El Centro de Corazón – Health Centers

Address: 412 Telephone Road, Houston, TX 77023 (Eastwood)
         7635 Canal Street, Houston, TX 77012 (John S. Dunn)
         7037 Capitol Street, Houston, Texas 77011 (Magnolia)

Area Served: Houston: East End

Hours/Days: Hours vary by location. • Eastwood: Monday-Friday, 7:00AM-5:00PM. • John S. Dunn: Monday-Friday, 8:00AM-8:00PM, Saturday, 9:00AM-4:00PM. • Magnolia: Monday-Friday, 8:00AM-5:00PM.

Contact: Kavon Young, MD, Medical Director
Phone: 713-660-1880
Fax: 713-926-9105
Email: bperez@elcentrochc.org
Website: http://www.elcentrodecorazon.org
Local Bus Routes: 36, 40, 50 (Eastwood); 20 and 48 (John S. Dunn); 50 (Magnolia)

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence.

Costs: Accepts Medicaid and CHIP plans and offers a sliding scale fee discount program. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides primary care. • Also provides pediatric, prenatal, mental health, and dental services.

Eye Care for Kids Foundation

Address: 9660 Hillcroft Avenue, Suite 325, Houston, TX 77096

Area Served: Greater Houston

Hours/Days: Monday-Friday, 9:00AM-5:30PM

Contact: Irenia Fernandez, Program Outreach Manager
Phone: 713-728-5437
Fax: 713-728-9304
Email: info@eyecareforkids.org
Website: http://www.eyecareforkids.org

Local Bus Routes: 47, 68

Ages/Grades Served: Grades K-12

Eligibility: Students may qualify for free vision screening and corrective lenses. • Must attend Grades K-12 in a school district that the Foundation serves. • Income must meet poverty guidelines. • Must lack CHIP, Medicaid, or private insurance coverage. • Students must have vision that is 20/40 or worse.

Costs: Free

Onsite at Schools: Yes. The Foundation offers free vision screenings at schools.

Languages: English, Spanish

Direct Services: Provides vision screenings and vision care referrals.
Good Neighbor Healthcare Center

Address: 190 Heights Boulevard, Houston, TX 77007 (Good Neighbor) 8504 Schuller Road, Houston, TX 77093 (Good Neighbor North)

Area Served: Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts appointments only.

Contact: Janet Donath, Executive Director

Phone: 713-529-3597 (Good Neighbor) or 713-387-7171 (Good Neighbor North)

Fax: 713-529-9169

Email: jdonath@gnhc.org

Website: http://www.gnhc.org

Local Bus Routes: 34, 36, 50 (Good Neighbor) or 3, 6, 23 (Good Neighbor North)

Ages/Grades Served: Ages 0-17

Eligibility: Requires proof of income and proof of identity. • Parents/guardians must bring the child’s immunization records to every medical visit and must come with the child.

Costs: Costs vary. • Charges for services on a sliding scale based on income. • Accepts CHIP, Medicaid, Medicare, and some types of private insurance. • Call to ask about costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers community-based medical care, dental care, and social services. • Provides prenatal care, well-child exams, immunizations, sports/school/physical education exams, and acute illness visits.

Harris County Public Health and Environmental Services (HCPHES) – Antoine Health Clinic

Address: 5815 Antoine Drive, Suite A, Houston, TX 77091

Area Served: Harris County

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Clinic: Monday, Wednesday, and Friday, 8:00AM-5:00PM. • All services are by appointment only. • No walk-ins.

Contact: Dr. Umair A. Shah, Executive Director

Phone: 713-602-3300

Fax: 713-602-3374

Email: Not available

Website: http://www.hcphes.org

Local Bus Routes: 85

Ages/Grades Served: Ages 6 months-20 years

Eligibility: Must meet age requirements.

Costs: Costs vary. • Uses a sliding scale based on income for some services; other services are free. • Accepts Medicaid.

Onsite at Schools: Yes, clinics offer school-based dental education.

Languages: English, Spanish

Direct Services: Provides immunizations, tuberculosis-related services, family planning, HIV counseling, testing and education. • Also provides diagnostic, preventive, restorative and surgical dental services, and WIC.
Harris Health System

**Address:** 2525 Holly Hall Street, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Hours vary among its 22 locations. • Always call ahead.  
**Contact:** Not available  
**Phone:** 713-566-6400 (general questions) or 713-526-4243 (for appointments)  
**Fax:** 832-487-2081 (health fair requests).  
**Email:** Not available  
**Website:** [https://www.harrishealth.org/en/services/locations/pages/default.aspx](https://www.harrishealth.org/en/services/locations/pages/default.aspx)  
**Local Bus Routes:** 700 (METRO light rail); 11, 87 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** Open to Harris County residents; requires proof of identity, proof of income, and proof of residence. • Requires 2 months’ notice ahead of time for requests to participate in community health fairs.  
**Costs:** Costs vary. • Call to ask about costs. • Charges fees on a sliding scale based on income. • Accepts Medicaid, Medicare, CHIP, and other insurance plans.  
**Onsite at Schools:** Yes. One of its 6 school-based clinics is at an HISD middle school. • Participates in community health fairs at schools and other organizations.  
**Languages:** English, Spanish  
**Direct Services:** Through community health centers and school-based clinics, the Harris Health System offers primary care, specialty care, and acute care to all residents of Harris County. • School-based clinics provide physical exams, primary care, Texas Health Steps screening, sports physicals, developmental assessments, vision and hearing tests, immunizations, lead and anemia screening, health education, treatment of minor and acute illnesses, and chronic disease management. • Provides health screenings and education at community health fairs.

**Houston Department of Health and Human Services – Houston City Health Centers**

<table>
<thead>
<tr>
<th>Locations</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Offices</td>
<td>8000 North Stadium Drive, Houston, TX 77054</td>
<td>832-393-5427</td>
<td>Not available</td>
<td>METRO light rail: 700 Bus: 14</td>
</tr>
<tr>
<td>La Nueva Casa De Amigos</td>
<td>1809 North Main Street, Houston, TX 77009</td>
<td>713-547-8000</td>
<td>Not available</td>
<td>1, 52, 78</td>
</tr>
<tr>
<td>Magnolia</td>
<td>7037 Capitol Street, Houston, TX 77011</td>
<td>713-928-9578</td>
<td>713-928-9502</td>
<td>20, 50</td>
</tr>
<tr>
<td>Northside</td>
<td>8504 Schuller Road, Houston, TX 77093</td>
<td>713-696-5900</td>
<td>713-694-4169</td>
<td>3, 6</td>
</tr>
<tr>
<td>Sharpstown</td>
<td>6201 Bonhomme Road, Houston, TX 77036</td>
<td>713-780-5600</td>
<td>Not available</td>
<td>9, 25</td>
</tr>
<tr>
<td>Sunnyside</td>
<td>4605 Wilmington, Houston, TX 77051</td>
<td>713-732-5000</td>
<td>Not available</td>
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</tbody>
</table>

**Area Served:** Houston  
**Hours/Days:** Most Services: Monday-Friday, 9:00AM-4:00PM. • North Stadium: Monday-Wednesday and Friday, 8:00AM-11:30AM and 1:00PM-4:00PM, Thursday, 9:00AM-12:30PM and 2:00PM-5:00PM. • La Nueva Casa De Amigos: Monday 8:30AM-5:30PM, Tuesday-Friday, 7:00AM-4:00PM. • Magnolia: Monday- Friday, 8:00AM-5:00PM. • Northside: Monday, 8:30AM-4:30PM, Tuesday-Thursday, 7:30AM-3:30PM, Friday, 7:30AM-11:30AM. • Sharpstown: Monday-Thursday, 8:00AM-12:00PM and 1:00PM-4:00PM, Friday, 7:30AM-11:00AM. • Sunnyside: Monday, 8:30AM-11:30AM and 1:30PM-4:30PM, Tuesday-Friday, 7:30AM-11:30AM and 12:30PM-3:30PM. • Accepts walk-ins for some services. • Hours for services vary widely. • Always call ahead.  
**Contact:** Not available
Phone: 832-393-5169 (general questions) or 832-393-5427 (appointments). • Always ask about hours and services.
Fax: 713-798-0862
Email: webadmin@houstontx.gov
Website: http://www.houstonhealth.org
Local Bus Routes:
Ages/Grades Served: All ages
Eligibility: Appointment required. • Call for appointment.
Costs: Costs vary. • Accepts Medicaid. • Charges fees on a sliding scale based on income. • No one is denied services because of an inability to pay.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Offers preventative health care through immunizations, tuberculosis diagnosis, dental care, and nutrition information. • Also offers care for sexually transmitted diseases and family planning.

Northwest Assistance Ministries (NAM) – Children’s Clinic

Address: 15555 Kuykendahl Road, Houston, TX 77090
Area Served: Houston: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77076, 77086, 77090, 77373, 77379, 77386, 77388, 77389
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Call for appointment. • No walk-ins.
Contact: Becky Landes, VP of Program Services
Phone: 281-885-4630 (general questions) or 281-885-4537 (intake)
Fax: 281-583-5621
Email: nam@namonline.org
Website: http://www.namonline.org
Local Bus Routes: 86
Ages/Grades Served: Ages 0-18
Eligibility: Accepts Medicaid, CHIP, and self-pay (uninsured).
Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.
Onsite at Schools: No
Languages: English, Spanish
Direct Services: Provides a full range of preventative care and acute care for children living in poverty. • Offers immunizations, minor emergency care, illness care, speech and hearing evaluation, and therapy referrals.

San José Clinic

Address: 2615 Fannin Street, Houston, TX 77002
Area Served: Harris County
Hours/Days: Services: Monday-Friday, 8:00AM-5:00PM. Also third Saturday of each month, 8:00AM-4:00PM. • Eligibility Interviews: Monday-Friday, 8:00AM-4:00PM on a walk-in basis; no appointment is needed.
Contact: Paule Anne Lewis or Lynda W Riley
Phone: 713-228-9411 (appointments) or 713-490-2610 (eligibility)
Fax: 713-228-6371
Email: development@sanjoseclinic.org or lyndariley@sanjoseclinic.org
Website: http://www.sanjoseclinic.org
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: All ages
Eligibility: Requires proof of identity, proof of income, and proof of residence. • Low-income, uninsured individuals and families must complete an eligibility interview.
Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.
Onsite at Schools: No
Languages: Chinese, English, Spanish
Direct Services: Provides primary and specialty care, eye care, preventative and restorative dental care, laboratory services, a pharmacy, and a patient assistance program.

<table>
<thead>
<tr>
<th>Locations</th>
<th>Address</th>
<th>Phone</th>
<th>Hours</th>
<th>Bus Routes</th>
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<tbody>
<tr>
<td>Gulfgate</td>
<td>740 Gulfgate Mall, Houston, TX 77087</td>
<td>713-514-8060</td>
<td>Monday-Friday, 8:30AM-5:30PM</td>
<td>40, 88</td>
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<tr>
<td>Corinthian Pointe</td>
<td>5505 West Orem Drive, Suite 100, Houston, TX 77085</td>
<td>713-283-1039</td>
<td>Monday-Thursday 8:30AM-8:00PM, Friday 8:30AM-5:00PM, Saturday 9:00AM-1:00PM</td>
<td>33</td>
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<tr>
<td>Cullen</td>
<td>5751 Blythewood Street, Suite 500, Houston, TX 77021</td>
<td>713-741-4078</td>
<td>Monday-Thursday 8:30AM-8:00PM, Friday 8:30AM-5:00PM, Saturday 9:00AM-1:00PM</td>
<td>30</td>
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<tr>
<td>Gulfton</td>
<td>5900 Chimney Rock Road, Suite Y, Houston, TX 77081</td>
<td>713-661-2951</td>
<td>Monday-Thursday 8:00AM-8:00PM, Friday 8:00AM-5:00PM, Saturday, 10:00AM-2:00PM</td>
<td>33</td>
</tr>
<tr>
<td>Ripley House</td>
<td>4410 Navigation Boulevard, Suite 278, Houston, TX 77011</td>
<td>713-547-8282</td>
<td>Monday-Wednesday, 8:00AM-8:00PM, Thursday-Friday, 8:00AM-5:00PM, Saturday, 10:00AM-2:00PM</td>
<td>37, 48</td>
</tr>
</tbody>
</table>

Area Served: Houston: Southwest, Old Spanish Trail/South Union, Gulfgate/Pine Valley, Gulfton, Second Ward
Hours/Days: Most Services: Monday-Friday, 8:00AM-5:00PM. • Hours for services vary widely. • Call ahead.
Contact: Not available
Phone: 713-514-8060 (Gulfgate); 713-283-1039 (Corinthian Pointe); 713-741-4078 (Cullen); 713-661-2951 (Gulfton); 713-547-8282 (Ripley House)
Fax: Not available
Email: info@texaschildrens.org
Website: http://www.texaschildrenspediatrics.org
Local Bus Routes: 700 (METRO light rail); 298 (bus)
Ages/Grades Served: Ages 0-18
Eligibility: Accepts Medicaid, CHIP, and private insurance. • Requires proof of residence, proof of identity, proof of insurance, a list of all medications the child is taking, and the child’s previous medical records (immunizations, growth charts, and more). • Application forms are available online.
Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about costs.
Onsite at Schools: No
Languages: Arabic, English, French, Hindi, Japanese, Malayalam, Spanish. • Available languages vary by location.
Direct Services: Five locations offer full-service pediatric care including: prenatal consultations, well-child visits, care of illnesses, and care and treatment of minor injuries. • The 5 locations also offer vaccinations, immunizations, preventative health care, school/sports physicals, hearing/vision screening, and health/nutrition education.
The University of Houston College of Optometry (UHCO) – University Eye Institute

**Address:** The University of Houston, 505 J. Davis Armistead Building, Houston, TX 77204  
**Area Served:** Houston: Northside, Greater Heights, Downtown  
**Hours/Days:** Monday-Friday, 8:00AM-6:00PM. • Emergencies: 24 hours/day. • Appointments required except in emergencies.  
**Contact:** Not available  
**Phone:** 713-743-2020 (family practice) or 713-743-2005 (pediatrics) or 713-743-2010 (emergency – if an already established patient)  
**Fax:** Not available  
**Email:** Not available  
**Website:** [http://www.uei.uh.edu](http://www.uei.uh.edu)  
**Local Bus Routes:** 30, 77, 80  
**Ages/Grades Served:** Ages 5-10  
**Eligibility:** Must bring current medical and vision insurance cards; current glasses, sunglasses, contact lenses or a copy of most recent glasses prescription; and a list of current eye medications.  
**Costs:** Costs vary. • Usually accepts private insurance, Medicare, and Medicaid. • Charges fees on a sliding scale based on income. • Call to ask about costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Works with neighborhood-based clinics to provide eye and vision care at reduced cost. • Each clinic provides such services as comprehensive eye exams and diagnosis and treatment of eye diseases, and prescriptions for eyeglasses and contact lenses.

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University of Texas Department of Pediatrics – CHOSEN Clinic

**Address:** 6410 Fannin Street, Suite 500, Houston, TX 77030  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Shih-Ning Liaw, MD or Holly D Volek-Smith, MD  
**Phone:** 888-4UT-DOCS or 832-325-7111 (appointments)  
**Fax:** 713-512-2226  
**Email:** Not available  
**Website:** [http://www.utphysicians.com/2771/chosen-clinic](http://www.utphysicians.com/2771/chosen-clinic)  
**Local Bus Routes:** 700 (METRO light rail); 298 (bus)  
**Ages/Grades Served:** Ages 0-21  
**Eligibility:** Accepts Medicaid, CHIP, and private insurance.  
**Costs:** Costs vary. • Call to ask about costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 200+ other languages available through the Language Line  
**Direct Services:** Provides a medical home, medical care, and family support services. • Coordinates with community-based services. • Cares for children with: cerebral palsy; traumatic brain or spinal cord injury; neurological or developmental disorders, including epilepsy, spina bifida and autism; chronic lung disease; congenital heart disease; orthopedic impairments; and genetic syndromes or chromosomal abnormalities. • Also cares for children whose needs involve: gastrostomy, tracheostomy, ventilator, and/or total parental nutrition; complications of prematurity; or any other chronic illness or disabling condition. • Clients can make appointments online.
<table>
<thead>
<tr>
<th>Department or Program</th>
<th>Phone</th>
<th>Contact</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 After School Programs</td>
<td>713-556-6927</td>
<td>Alynthia Curtis, Candy San Pedro</td>
<td><a href="mailto:acurtis3@houstonisd.org">acurtis3@houstonisd.org</a></td>
</tr>
<tr>
<td>2 College and Career Readiness</td>
<td>713-556-7196</td>
<td>Richard A. Cruz</td>
<td><a href="mailto:HISDCollegeReadiness@houstonisd.org">HISDCollegeReadiness@houstonisd.org</a></td>
</tr>
<tr>
<td>3 Counseling and Guidance</td>
<td>713-556-7240</td>
<td>Rashonda Palmer</td>
<td><a href="mailto:rpalmer2@houstonisd.org">rpalmer2@houstonisd.org</a></td>
</tr>
<tr>
<td>4 Dropout Prevention</td>
<td>713-556-7017</td>
<td>Bea Marquez</td>
<td><a href="mailto:bmarquez@houstonisd.org">bmarquez@houstonisd.org</a></td>
</tr>
<tr>
<td>5 Early Childhood Education</td>
<td>713-556-6850</td>
<td>Alison Heath</td>
<td><a href="mailto:ahealth2@houstonisd.org">ahealth2@houstonisd.org</a></td>
</tr>
<tr>
<td>6 EMERGE</td>
<td>713-556-7294</td>
<td>Richard A. Cruz, Alejandro Morúa</td>
<td><a href="mailto:emerge@houstonisd.org">emerge@houstonisd.org</a></td>
</tr>
<tr>
<td>7 Family and Community Engagement</td>
<td>713-556-7290</td>
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<tr>
<td>8 Food Services</td>
<td>713-491-5700</td>
<td>Ray Danilowicz</td>
<td><a href="mailto:fresponseline@houstonisd.org">fresponseline@houstonisd.org</a></td>
</tr>
<tr>
<td>9 Health and Medical Services</td>
<td>713-556-7280</td>
<td>Gwendolyn Johnson</td>
<td><a href="mailto:gjohns10@houstonisd.org">gjohns10@houstonisd.org</a></td>
</tr>
<tr>
<td>10 HISD TV</td>
<td>713-556-6606</td>
<td>Sarah Greer-Osborne</td>
<td><a href="mailto:info@houstonisd.org">info@houstonisd.org</a></td>
</tr>
<tr>
<td>11 Homeless Education</td>
<td>713-556-7237</td>
<td>Bernadette Cardenas</td>
<td><a href="mailto:bcardena@houstonisd.org">bcardena@houstonisd.org</a></td>
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<tr>
<td>12 Library Services</td>
<td>713-556-6998</td>
<td>Liz Philippi</td>
<td><a href="mailto:ephilipp@houstonisd.org">ephilipp@houstonisd.org</a></td>
</tr>
<tr>
<td>13 Multilingual Programs</td>
<td>713-556-7288</td>
<td>Magda Galindo, David Glaesemann</td>
<td><a href="mailto:mgalind2@houstonisd.org">mgalind2@houstonisd.org</a>, <a href="mailto:dglaesem@houstonisd.org">dglaesem@houstonisd.org</a></td>
</tr>
<tr>
<td>14 Parent Community Assistance</td>
<td>713-556-7121</td>
<td>Suzanne Mihaloglou</td>
<td><a href="mailto:ParentAssistance@houstonisd.org">ParentAssistance@houstonisd.org</a></td>
</tr>
<tr>
<td>15 Police – Feeder Patrol and Power Shift Officers</td>
<td>713-842-3715</td>
<td>Sgt. Melva De Anda, Lt. Guadalupe Jimenez</td>
<td><a href="mailto:mdeanda@houstonisd.org">mdeanda@houstonisd.org</a>, <a href="mailto:gjimenez@houstonisd.org">gjimenez@houstonisd.org</a></td>
</tr>
<tr>
<td>16 PowerUP/Technology</td>
<td>713-556-6601</td>
<td>Christina Masick</td>
<td><a href="mailto:powerup@houstonisd.org">powerup@houstonisd.org</a></td>
</tr>
<tr>
<td>17 Psychological Services</td>
<td>713-696-6430</td>
<td>Patricia Weger</td>
<td><a href="mailto:pweger@houstonisd.org">pweger@houstonisd.org</a></td>
</tr>
<tr>
<td>18 Refugee Programs</td>
<td>713-556-6973</td>
<td>Jennifer Alexander</td>
<td><a href="mailto:jalexan3@houstonisd.org">jalexan3@houstonisd.org</a></td>
</tr>
<tr>
<td>19 School Choice</td>
<td>713-556-6734</td>
<td>Margarita C. Aguilar</td>
<td><a href="mailto:maguila3@houstonisd.org">maguila3@houstonisd.org</a></td>
</tr>
<tr>
<td>20 Special Education</td>
<td>713-556-7025</td>
<td>Sowmya Kumar</td>
<td><a href="mailto:skumar@houstonisd.org">skumar@houstonisd.org</a></td>
</tr>
<tr>
<td>21 Student Discipline</td>
<td>713-556-7140</td>
<td>Luis Gavito</td>
<td><a href="mailto:lgavito@houstonisd.org">lgavito@houstonisd.org</a></td>
</tr>
<tr>
<td>22 Transportation Services</td>
<td>713-613-3040</td>
<td>Chester Glade</td>
<td><a href="mailto:mcanale1@houstonisd.org">mcanale1@houstonisd.org</a></td>
</tr>
<tr>
<td>23 Virtual School</td>
<td>713-556-7295</td>
<td>Jeanine Wilson</td>
<td><a href="mailto:vschool@houstonisd.org">vschool@houstonisd.org</a></td>
</tr>
</tbody>
</table>

**Address:** Houston Independent School District, 4400 West 18th Street, Houston, TX 77092

**NOTE:** If a department or program listed here has a different address, it appears as part of its profile.

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**HISD – After-School Programs**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM

**Contacts:** Alynthia Curtis and Candy San Pedro

**Phone:** 713-556-6927

**Fax:** 713-556-6814

**Email:** acurtis3@houstonisd.org or csanpedr@houstonisd.org

**Website:** [http://www.houstonisd.org/Page/32735](http://www.houstonisd.org/Page/32735)

**Direct Services:** Some campuses participating in the After-School Program offer classes for parents; check with your child’s school for options. • Other after-school classes include: ESL, GED, fitness, technology skills, and financial literacy.
**HISD – College and Career Readiness**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Richard A. Cruz  
**Phone:** 713-556-7196  
**Email:** HISDCollegeReadiness@houstonisd.org  
**Website:** [http://www.houstonccr.org/college-readiness.html](http://www.houstonccr.org/college-readiness.html)

**Direct Services:** Offers College Fairs in October and offers Financial Aid Nights throughout January, February, and March (call for dates and locations). • Coordinates FAFSA Day on all HISD high school campuses. • A blog for families presents up-to-date information about college applications: [http://hisd2college.wordpress.com](http://hisd2college.wordpress.com) • Offers help for families to identify sources of scholarships and financial aid.

**HISD – Counseling and Guidance**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Rashonda Palmer  
**Phone:** 713-556-7240  
**Email:** rpalmer2@houstonisd.org  
**Website:** [http://www.houstonisd.org/Domain/8047](http://www.houstonisd.org/Domain/8047)

**Direct Services:** Supports the social, emotional, career, and academic growth and development for all HISD students. • Assists with classroom instruction, small-group discussions, parent presentations/workshops, school-wide assemblies, and collaborative activities with campus communities. • Coordinates systematic promotion of competency in academic, career, social, and personal goals for individual students.

**HISD – Dropout Prevention**

**Hours/Days:** Monday-Friday, 9:00AM-3:00PM  
**Contacts:** Bea Marquez  
**Phone:** 713-556-7017  
**Email:** bmarquez@houstonisd.org  
**Website:** [http://www.houstonisd.org/Domain/8056](http://www.houstonisd.org/Domain/8056)

**Ages/Grades Served:** Ages 13-21 (Ages 13-22 if eligible for special education)  
**Direct Services:** Supports and aligns HISD High School and Middle School Offices’ goals with the schools’ goals for preventing school dropout and increasing the graduation rate. • Collaborates with other Central Office Departments to reduce the District’s dropout rate and increase its graduation rate. • Partners with city and county government, businesses, and non-profit agencies to reduce the dropout rate and increase the graduation rate. • Provides families consultations and refers them to community services. • Also provides information about alternative educational options for accelerated programs and credit recovery. • Provides case management of students who are excessive truants and/or at-risk of dropping out of school.
HISD – Early Childhood Education

Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Alison Heath (PK Program Support); Carol Downey (PK Enrollment Support); Janice Dingayan (Curriculum Support); Marcela Landestoy (Curriculum Support); or Michelle Thomas (Curriculum Support)
Phone: 713-556-6850 (Alison Heath); 713-556-6827 (Carol Downey); 713-556-6906 (Janice Dingayan); 713-556-6859 (Marcela Landestoy); or 713-556-6852 (Michelle Thomas)
Fax: 713-556-6898
Email: aheath2@houstonisd.org; cdowney@houstonisd.org; jdingaya@houstonisd.org; mlandest@houstonisd.org; or mthomas5@houstonisd.org
Website: http://www.houstonisd.org/Domain/8053 and http://www.houstonisd.org/Page/71958
Direct Services: Provides Pre-K enrollment information for families. • Provides curriculum resources (Frog Street Press) and support for families of Pre-K students. • Organizes a district-wide Pre-K roundup for families looking at Pre-K programs in HISD during the spring semester. • Please contact individual schools for exact dates.

HISD – EMERGE

Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Richard A. Cruz, Jharrett Bryantt, Victoria Chen, August Hamilton, Maryell Hernandez, and Danny Rojas (Program Managers)
Phone: 713-556-7294
Email: emerge@houstonisd.org
Website: http://www.houstonisd.org/Domain/29801
Ages/Grades Served: Grades 9-12
Direct Services: At EMERGE school sites, offers students and parents programs and workshops on successfully attending and graduating from Ivy League and other top-tier colleges. • Programs and application information are online at: www.houstonisd.org/emerge.

HISD – Family and Community Engagement

Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Alejandro Morúa and Valerie Schilacci
Phone: 713-556-7290
Email: amorua@houstonisd.org or vschilla@houstonisd.org
Website: http://www.houstonisd.org/face
Direct Services: At 9 schools, pilots the Academic Parent-Teacher Teams (APTT) model for transforming parent-teacher conferences. • At 49 schools, conducts the evidence-informed Home Instruction for Parents of Preschool Youngsters (HIPPY) home visiting program for families with children ages 3-5. • Works with all schools and their communities to develop strong parent organizations. • Networks with parent leaders, school-based parent engagement staff, and central office departments to develop tools and strategies for supporting and improving family and community engagement in all schools. • Presents research-based workshops at individual schools and at central offices.
**HISD – Food Services**

**Address:** Houston Independent School District, 6801 Bennington Street, Houston, TX 77028  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Ray Danilowicz  
**Phone:** 713-491-5700  
**Email:** fsresponseline@houstonisd.org  
**Website:** [http://www.houstonisd.org/Domain/7971](http://www.houstonisd.org/Domain/7971)  
**Direct Services:** Staff dietitians deliver nutrition education to more than 12,000 students and help parent, student, and community organizations with nutrition health education and awareness. • Conducts the Dinner Meal Program after hours at selected schools (check with your campus for dinner service). • When school is not in session, administers the summer breakfast and lunch meal program at summer school locations; open to the public for all children ages 1-18. • Provides parents with eligibility materials they need to apply to programs like the Children’s Health Insurance Program (CHIP). • Helps community members complete free and reduced price lunch applications. • Attends Health Fairs, Back to School Nights, and PTO/PTA meetings to make community members aware of available benefits and how to qualify for the free and reduced price lunch program.

**HISD – Health and Medical Services**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Gwendolyn Johnson (Manager); Terranye Overshown (Outreach Worker); Kaiya Liddell (Outreach Worker); Sherrie Collier (Asthma/Food Allergy Specialist)  
**Email:** gjohns10@houstonisd.org; toversho@houstonisd.org; kliddell@houstonisd.org; or scollier@houstonisd.org  
**Phone:** 713-556-7280 (Gwendolyn Johnson); 713-556-6789 (Terranye Overshown); 713-556-8804 (Kaiya Liddell); or 713-556-7165 (Sherrie Collier)  
**Fax:** 713-556-7283  
**Website:** [http://www.houstonisd.org/Domain/8035](http://www.houstonisd.org/Domain/8035)  
**Direct Services:** Offers presentations and one-on-one help with applying for CHIP/Children’s Medicaid. • Helps parents with the entire CHIP/Children’s Medicaid application process. • Connects parents with other helpful resources inside and outside HISD. • Provides parent education and professional support for students with asthma and food allergies.

**HISD – HISD TV**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Sarah Greer-Osborne  
**Phone:** 713-556-6606  
**Email:** info@houstonisd.org  
**Website:** [http://hisdtv.org](http://hisdtv.org)  
**Direct Services:** Provides parents, students, staff, and members of the Houston community with the latest news and information involving HISD and its 282 schools. • Covers district-wide initiatives and press conferences, parent and student forums, community meetings, and campus-based news. • Provides audio/visual and technical support for board meetings, workshops, press conferences, community events, and all other meetings and staff development that occur within the Hattie Mae White Educational Support Center as well as 282 schools within HISD.
HISD – Homeless Education

Address:  
Peck Elementary School, 5001 Martin Luther King, Jr. Boulevard - Route 2, Houston, TX 77021 
Hilliard Elementary School, 8115 East Houston Road, Houston, TX 77028

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Bernadette Cardenas

Phone: 713-556-7237 or 713-556-6906
Fax: 713-556-7024
Email: bcardena@houstonisd.org

Website: http://www.houstonisd.org/Page/74844

Direct Services: Provides support and guidance to homeless children and youth who are in transition, and who lack a fixed, regular, and adequate nighttime residence. • Provides uniforms, shoes, underwear, school supplies, and personal hygiene items for identified students who qualify. • Helps with enrollment, immunizations, and obtaining school medical records. • Offers leadership for school staff in identifying homeless students and increasing community awareness. • Works with other HISD personnel to provide transportation, free breakfast/lunch, tutorial programs, and referrals to social service agencies and resources. • Helps match homeless families with agencies that provide housing and food. • Helps with transportation for homeless students so that they can remain at their school of origin. • Offers a Parent Center to help parents with career services, Medicaid, and the Children’s Health Insurance Program (CHIP) • Offers presentations and professional development on the McKinney-Vento Act and on homeless education services.

HISD – Library Services

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Liz Philippi; Janice Newsum; Sofia D’Arcy; or Yolanda Saucedo

Phone: 713-556-6998 (general), 713-556-6149 (Liz Philippi), 713-556-6080 (Janice Newsum), 713-556-7075 (Sofia D’Arcy), or 713-556-7272 (Yolanda Saucedo)

Email: ephilipp@houstonisd.org; jnewsum@houstonisd.org; sdarcy@houstonisd.org; or ysauceda@houstonisd.org

Website: http://www.houstonisd.org/Domain/8051

Direct Services: Provides digital resources to students, parents, and community. • Offers training and presentations about digital resources available at school libraries. • Provides print and non-print materials to students and parents. • Assists parents with suggested reading lists correlated to student reading levels.

HISD – Multilingual Programs

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contacts: Magda Galindo or David Glaesemann

Phone: 713-556-7288
Fax: 713-556-6980
Email: mgalind2@houstonisd.org or dgaesem@houstonisd.org

Website: http://www.houstonisd.org/Domain/8037

Languages: Provides parent guides for English language learner and immigrant students in Arabic, Chinese (Mandarin), English, Farsi, French, Somali, Spanish, Swahili, Urdu, and Vietnamese.

Direct Services: Offers Stepping Stones, a home-based program for children ages 3-4 already enrolled in the migrant education program that introduces the child to social skills, language readiness, and identification of letters, numbers, colors, and shapes • Provides school supplies and uniform clothing vouchers in August and January for students enrolled in the HISD migrant education program • Offers In-home one-on-one reading mediation and enrichment for migrant students in Grades PreK-6 enrolled in the HISD migrant education program. • Provides tutorials for children and youth ages 3-21 enrolled in the HISD migrant education program. • HISD students who qualify for the migrant education...
program: (1) have moved with their families across school district boundaries or State lines within the past 3 years; (2) have moved so they or their parents could look for work in agriculture, fishing, forestry, ranching, dairy, canneries, or meat packing plants; and (3) have families that depend on agricultural work for their livelihood.

**HISD – Parent Community Assistance**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Suzanne Mihaloglou, Parent/Community Administrator  
**Phone:** 713-556-7121  
**Fax:** 713-556-7119  
**Email:** ParentAssistance@houstonisd.org  
**Website:** http://www.houstonisd.org/Page/69836  
**Direct Services:** Listens to parent and community concerns and helps to resolve them through the appropriate HISD policies, procedures, and personnel.

**HISD – Police (Feeder Patrol and Power Shift Officers)**

**Address:** Houston Independent School District, Police Department, 3500 Tampa Street, Houston, TX 77021  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Sergeant Melva DeAnda and Lieutenant Guadalupe Jimenez  
**Phone:** 713-842-3715  
**Email:** mdeanda@houstonisd.org or gjimenez@houstonisd.org  
**Website:** http://www.houstonisd.org/Domain/7973  
**Direct Services:** Provides workshops for students and parents on bullying, child abuse, school safety, and school rules and consequences; other topics are available upon request. • Publishes a parent guide to Internet safety.

**HISD – PowerUp/Technology**

**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contacts:** Christina Masick  
**Phone:** 713-556-6601  
**Email:** powerup@houstonisd.org  
**Website:** http://www.houstonisd.org/powerup  
**Direct Services:** As an initiative for creating a 1:1 ratio of laptop computers to HISD students, PowerUp starts out at 11 pilot high schools during 2013-2014 then expands across HISD in phases. • It improves equity in students’ access to more interactive instruction and a more rigorous curriculum. • PowerUp fits instruction to each student’s personal needs, and extends options for teaching, learning, collaboration, and communication at home and at school. • HISD supports laptop use with on-campus wireless Internet. • PowerUp encourages responsible student use of technology and parental monitoring of how their children use it. • HISD plans to offer computer classes for families as PowerUp unfolds.
HISD – Psychological Services

Address: Houston Independent School District, Psychological Services Department, 6100 Knox Street, Annex Building, Houston, TX 77091-4143
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Patricia Weger
Phone: 713-696-6430
Fax: 713-696-6439
Email: pweger@houstonisd.org
Website: http://www.houstonisd.org/Domain/8052
Direct Services: Provides psychologists assigned to handle crisis intervention and consultation in serious or challenging situations that require psychological intervention and/or referral. • Offers services at school and district-wide levels.

HISD – Refugee Programs

Address: Las Americas/Jane Long Middle School, Temporary Building, Room 608, 6501 Bellaire Boulevard, Houston, TX 77074-6428
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Jennifer Alexander, Amelia De Landa, Andrea Antwi, or Shirin Herman
Phone: 713-556-6973
Email: jalexan3@houstonisd.org; adelanda@houstonisd.org; aantwi@houstonisd.org; or sherman@houstonisd.org
Website: http://www.houstonisd.org/Page/32057
Direct Services: Provides support to newly arrived refugee students during their resettlement process in the United States; also provides training for teachers and parents and coordinates all appropriate area service providers.

HISD – School Choice

Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Margarita C. Aguilar, Betty Johnson, Jennifer Todd, or Dave Wheat
Phone: 713-556-6734 (Margarita C. Aguilar) or 713-556-6947 (Betty Johnson, Jennifer Todd, or Dave Wheat)
Fax: 713-556-6784
Email: maguila3@houstoinisd.org; dwheat@houstonisd.org; bjohns13@houstonisd.org; or jtodd1@houstonisd.org
Website: http://www.houstonisd.org/Domain/21217
Direct Services: Offers presentations about School Choice Options to parents and students in their own communities and in one-on-one settings. • Conducts appeal meetings for parents who are appealing a transfer decision. • Trains parents in their own communities about how to apply to magnet programs either online or on paper.

HISD – Special Education

Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contacts: Sowmya Kumar (Assistant Superintendent); Holly Ortego (Alternative and Charter); Mary Kay Kinnett, Cynthia Moore, Susan Pansmith (Elementary Schools); Toni Pompa-Rodriguez (Middle Schools); or Susan Hurta (High Schools)
Phone: 713-556-7025 (Sowmya Kumar), 713-434-5285 (Holly Ortego), 713-434-4704 (Mary Kay Kinnett, Cynthia Moore, Susan Pansmith), 713-434-4700 (Toni Pompa-Rodriguez), or 713-434-4728 (Susan Hurta)
Email: skumar@houstonisd.org; hortego@houstonisd.org; mhefty@houstonisd.org; cmoore1@houstonisd.org; spansmit@houstonisd.org; tpomparo@houstonisd.org; or shurta@houstonisd.org
Website: http://www.houstonisd.org/Domain/15681
Direct Services: Supports students with disabilities in gaining college and career readiness and independent living skills through active engagement in grade-level curriculum. • Provides psychological services, child study services, speech and language services, student evaluations, and other assistance to all HISD schools.

HISD – Student Discipline

Hours/Days: Monday-Friday, 8:00AM-5:00PM  
Contacts: Luis Gavito  
Phone: 713-556-7140  
Fax: 713-556-7282  
Email: lgavito@houstonisd.org  
Website: http://www.houstonisd.org/Domain/15184  
Direct Services: Supports parents, students, central office, and campuses with student-discipline related issues, questions, and concerns. • Supports review, approval, and processing of referrals to the Discipline Alternative Education Program (DAEP) and expulsions to the Juvenile Justice Alternative Education Program (JJAEP).

HISD – Transportation Services

Address: Houston Independent School District, 6351 Pinemont Drive, Houston, TX 77092  
Hours/Days: Monday-Friday, 5:00AM-8:00PM  
Contacts: Chester Glaude  
Phone: 713-613-3040  
Email: mc anale1@houstonisd.org  
Website: http://www.houstonisd.org/Domain/7972  
Direct Services: Provides safe, professional, and efficient transportation to and from school, educational field trips, athletic competitions, and events. • Operates 850 buses to transport about 31,000 students to and from HISD schools each day.

HISD – Virtual Learning Options

Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • Enrollment: Tuesday and Thursday, 8:30AM-12:00PM and 1:30PM-4:00PM  
Contacts: Jeanine Wilson  
Phone: 713-556-7295 (office) or 713-556-8822 (Jeanine Wilson)  
Fax: 713-556-6814  
Email: vschool@houstonisd.org (office) or j wilson8@houstonisd.org  
Website: http://www.houstonisd.org/Domain/17318  
Direct Services: Provides information on virtual options for adults who attended an HISD school but did not graduate and who wish to continue their studies. • Can provide presentations at school campuses. • Helps with identifying appropriate online learning environments for students seeking non-traditional ways of attending school. • Provides online options for students to earn high school course credits.
HOTLINES

Hotlines:
1. Alcoholics Anonymous – Houston Hotline
2. Covenant House – Crisis Line
3. Crime Stoppers of Houston, Inc. – Tip Line
4. Crisis Intervention of Houston, Inc. – Crisis Hotlines
5. Houston Area Women’s Center (HAWC) – Domestic Violence and Sexual Assault/Rape Hotlines
6. Jason Foundation – National Suicide Prevention Hotline
7. National Center for Missing and Exploited Children – Missing Children and Child Sexual Exploitation Hotlines
8. National Runaway Safeline (NRS) – Runaway Hotline
9. TeenLine Houston – Teen Crisis Hotline
10. Texas Cancer Information – Cancer Hotline
12. Texas Department of Family and Protective Services – Texas Abuse Hotline
13. Texas Department of Family and Protective Services – Texas Youth and Runaway Hotline
14. Texas Office of the Attorney General (OAG) – Child Support Division

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
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<tr>
<td>1 877-390-6300</td>
<td>All ages</td>
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<td>No</td>
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<tr>
<td>2 800-999-9999</td>
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<td>800-799-7233</td>
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<tr>
<td>12 800-252-5400</td>
<td>Ages 0-18</td>
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<td>No</td>
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<tr>
<td>13 800-989-6884</td>
<td>Ages 0-18</td>
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<td>No</td>
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<tr>
<td>14 800-252-8014</td>
<td>All ages</td>
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</table>
Alcoholics Anonymous (AA) – Houston Hotline

**Address:** 4140 Directors Row, Suites D and E, Houston, TX 77092  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 713-686-6300 or 877-390-6300 (hotline)  
**Fax:** Not available  
**Email:** intergroup@aahouston.org  
**Website:** [http://www.aahouston.org](http://www.aahouston.org)  
**Local Bus Routes:** 40  
**Ages/Grades Served:** All ages  
**Eligibility:** Anyone who self-identifies as wanting or needing to stop drinking alcohol is eligible for services.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Operates group meetings to support anonymous members’ decisions to stop drinking alcohol.

Covenant House (CH) – Crisis Line

**Address:** 1111 Lovett Boulevard, Houston, TX 77006  
**Area Served:** Harris County  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Victor Hay, Director of Community Services  
**Phone:** 713-523-2231 (general questions) or 800-999-9999 (crisis hotline). • If a situation is life-threatening, call 911.  
**Fax:** 713-523-6904  
**Email:** vhay@covenanthousetx.org  
**Website:** [http://www.covenanthousetx.org](http://www.covenanthousetx.org)  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** All ages, but primarily adults ages 18-21  
**Eligibility:** Must be homeless, a runaway, and/or an at-risk youth.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers walk-in services, a crisis shelter, free medical care, comprehensive case management, mental health and substance abuse counseling. • Also offers educational and vocational training, life skills training, a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program.
Crime Stoppers of Houston, Inc. – Tip Line

Address: 3001 Main Street, Houston, TX 77002
Area Served: Houston
Hours/Days: Monday-Sunday, 24 hours/day
Contact: Rania Mankarious, Executive Director or Nikoletta Miller, Safe School Program Manager
Phone: 713-521-4600 (general questions), 713-222-TIPS (Tip Line), or 713-222-8477 (Tip Line). • Text TIP610 and a crime tip to CRIMES (274637). • If a situation is life-threatening, call 911.
Fax: 713-521-0402
Email: info@crime-stoppers.org
Website: http://www.crime-stoppers.org
Local Bus Routes: 700 (METRO light rail); 1 (bus)
Ages/Grades Served: Grades PreK-12 and adults ages 18+
Eligibility: The Tip Line is open to the general public.
Costs: Free
Onsite at Schools: Yes. Crime Stoppers offers a safe schools program to all school campuses.
Languages: English
Direct Services: Pays up to $5,000 for any information that leads to the filing of felony charges or arrest of any suspect. • All persons who provide a tip will remain anonymous.

Crisis Intervention of Houston (CIH), Inc. – Crisis Hotlines

Address: 3701 Kirby Drive, Suite 540, Houston, TX 77098
Area Served: Houston
Hours/Days: Monday-Sunday, 24 hours/day
Contact: Chandra Sanders, Outreach and Resource Development Coordinator
Phone: Offices: 713-533-4504. • Hotlines: 713-HOTLINE or 713-468-5463 (crisis hotline); 713-526-8088 or 713-47-AYUDA (Spanish hotline). • If an emergency is life-threatening, call 911.
Fax: 713-527-0435
Email: hotline@crisishotline.org
Website: http://www.crisishotline.org/having.html
Local Bus Routes: 18, 25
Ages/Grades Served: All ages
Eligibility: The hotline is open to the general public.
Costs: Free
Onsite at Schools: No
Languages: English, Spanish, and 200+ other languages available through the Language Line
Direct Services: Provides information about depression and suicide; physical, verbal and sexual abuse; alcoholism; and drug abuse.
Houston Area Women’s Center (HAWC) – Domestic Violence and Sexual Assault/Rape Hotlines

**Address:** 1010 Waugh Drive, Houston, TX 77019  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-9:00PM, Saturday 8:00AM-5:00PM. • Hotlines and Shelter: Monday-Sunday, 24 hours/day.  
**Contact:** Sonia Corrales, Chief Program Officer  
**Phone:** 713-528-6798 (offices), 713-528-2121 (domestic violence hotline), 713-528-7273 or 713-528-RAPE (sexual assault hotline). • If a caller is in immediate danger, call 911.  
**Fax:** 713-535-6363  
**Email:** info@hawc.org  
**Website:** [http://www.hawc.org](http://www.hawc.org)  
**Local Bus Routes:** 18, 34  
**Ages/Grades Served:** All ages, but particularly ages 5-18 and adults ages 18+  
**Eligibility:** HAWC serves persons affected by domestic and sexual violence. • Must be a victim/survivor of domestic violence (adults ages 18+); a victim/survivor of sexual assault, incest, sexual abuse, sexual harassment, or sex trafficking (children ages 5-18, adults ages 18+); a victim of dating violence (pre-teens, teens, adults ages 18+); or a child who has witnessed domestic violence (children ages 6-18).  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 200+ other languages available through the Language Line  
**Direct Services:** Offers assessment and intake, counseling, emergency rides to shelter, shelter, referrals, and advocacy to support clients.

Jason Foundation – National Suicide Prevention Hotline

**Address:** 18 Volunteer Drive, Hendersonville, TN 37075  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 800-273-8255 or 800-273-TALK (suicide prevention hotline). • If a caller is in immediate danger, call 911.  
**Fax:** 615-264-0188  
**Email:** contact@jasonfoundation.com  
**Website:** [http://jasonfoundation.com](http://jasonfoundation.com)  
**Local Bus Routes:** None  
**Ages/Grades Served:** Grades 7-12  
**Eligibility:** The hotline is open to anyone in suicidal crisis or emotional distress.  
**Costs:** Free  
**Onsite at Schools:** No, but a Suicide Prevention Curriculum with staff development and family/community modules is available for secondary schools.  
**Languages:** English  
**Direct Services:** Promotes awareness, education, and prevention of youth suicide.
National Center for Missing and Exploited Children – Missing Children/Child Sexual Exploitation Hotlines

**Address:** Charles B. Wang International Children's Building, 699 Prince Street, Alexandria, VA 22314  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 800-THE-LOST or 800-843-5678 (missing child reports).  
- No phone number for reporting child sexual exploitation.  
- Persons can report child sexual exploitation online.  
**Fax:** 703-224-2122  
**Email:** Not available  
**Website:** [http://www.missingkids.com](http://www.missingkids.com) (missing children) or [http://www.cybertipline.com](http://www.cybertipline.com) (child sexual exploitation)  
**Local Bus Routes:** Not available  
**Ages/Grades Served:** Ages 0-18  
**Eligibility:** Both hotlines are open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Provides safety and prevention resources for families and professionals.  
- Focuses are on child abduction, child sexual exploitation, and Internet safety.

National Runaway Safeline (NRS) – Runaway Hotline

**Address:** 3080 North Lincoln Avenue, Chicago, IL 60657  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 800-786-2929 or 800-RUNAWAY (hotline) or 773-880-9860 (general questions).  
- If a situation is life-threatening, call 911.  
**Fax:** 773-929 5150  
**Email:** info@1800runaway.org  
**Website:** [http://www.1800runaway.org](http://www.1800runaway.org)  
**Local Bus Routes:** Not available  
**Ages/Grades Served:** Ages 0-18, but primarily older youths  
**Eligibility:** The hotline is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No, but NRS does provide a comprehensive Runaway Prevention Curriculum available to schools.  
**Languages:** English, Spanish  
**Direct Services:** Provides crisis intervention, counseling, and referrals to meet each caller’s needs.  
- It mediates calls between youth and their parents or guardians, as well as calls between youth and social service protection agencies, and between adults and organizations that can help the youth.  
- Its Home Free Program reunites families by giving youth a free ride home.
### TeenLine Houston – Teen Crisis Hotline

**Address:** 3701 Kirby Drive, Suite 540, Houston, TX 77098  
**Area Served:** Houston  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 713-529-TEEN or 713-529-8336 (teen crisis hotline) or text TEEN to 78247. • If a situation is life-threatening, call 911.  
**Fax:** Not available  
**Email:** hotline@crisishotline.org  
**Website:** [http://www.teenlinkhouston.org](http://www.teenlinkhouston.org)  
**Local Bus Routes:** 18, 25  
**Ages/Grades Served:** Primarily teenagers, ages 13-19  
**Eligibility:** The hotline is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Use of the TeenLine 24-hour crisis hotline is anonymous and confidential. • Teens can talk about their problems with teen peers who are trained to help them. • TeenLine helps with relationship problems, alcohol, drugs, peer-pressure, bullying, stress, or other personal issues.

### Texas Cancer Information – Cancer Hotline

**Address:** Unit 511, The University of Texas, MD Anderson Cancer Center, 1515 Holcombe Boulevard, Houston, TX 77030  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Not available  
**Phone:** 713-792-2277 or 877-632-6789 (cancer hotline) or 713-792-2121 (information)  
**Fax:** 713-794-1951  
**Email:** info@texascancer.info  
**Website:** [http://www.texascancer.info](http://www.texascancer.info)  
**Local Bus Routes:** 700 (METRO light rail); 26 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** The hotline is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** The hotline describes cancer-related resources and services such as prevention, detection, hospitals, and treatment options.
Texas Council on Family Violence – Domestic Violence Hotline

**Address:** PO Box 161810, Austin, Texas 78716  
**Area Served:** Texas  
**Hours/Days:** Monday-Sunday, 24 hours/day.  
**Contact:** Dyanne Purcell, CEO  
**Phone:** Offices: 512-794-1133. • National Domestic Violence Hotline: 800-799-SAFE or 800-799-7233. • If a situation is life-threatening, call 911.  
**Fax:** 512-794-1199  
**Email:** Not available  
**Website:** [http://www.tcfv.org](http://www.tcfv.org)  
**Local Bus Routes:** None  
**Ages/Grades Served:** All ages  
**Eligibility:** The hotline is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 170+ other languages through interpreter services  
**Direct Services:** Provides crisis intervention, safety planning, and information and referrals to agencies.

Texas Department of Family and Protective Services – Texas Abuse Hotline

**Address:** 701 West 51st Street, Austin, TX 78751  
**Area Served:** Texas  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** CJ Broussard-White, Regional Director  
**Phone:** 800-252-5400. • If a situation is life-threatening, call 911.  
**Fax:** Not available  
**Email:** Not available  
**Website:** [https://www.txabusehotline.org/Login/Default.aspx](https://www.txabusehotline.org/Login/Default.aspx)  
**Local Bus Routes:** None  
**Ages/Grades Served:** Ages 0-18  
**Eligibility:** The hotline is open to the general public. • Use the website only for reporting situations that do not require an emergency response.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, Vietnamese  
**Direct Services:** Provides a place to report suspected abuse, neglect, or exploitation of a child, a person age 65+, or an adult with disabilities.
Texas Department of Family and Protective Services – Texas Youth and Runaway Hotline

**Address:** 701 West 51st Street, Austin, TX 78751  
**Area Served:** Texas  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** CJ Broussard-White, Regional Director  
**Phone:** Hotline: 800-989-6884. • If a situation is life-threatening, call 911.  
**Fax:** Not available  
**Email:** yfhhot@dfps.state.tx.us  
**Website:** [https://www.dfps.state.tx.us/youth_hotline/youth_resources.asp](https://www.dfps.state.tx.us/youth_hotline/youth_resources.asp)  
**Local Bus Routes:** None  
**Ages/Grades Served:** Ages 0-18  
**Eligibility:** The hotline is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away. • Also offers a free message service so runaways can communicate with their parents if they are unwilling to talk with them directly.

Texas Office of the Attorney General (OAG) – Child Support Division

**Address:** 6161 Savoy Drive, Suite 350, Houston, TX 77036  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Linda Clark, Office Manager  
**Phone:** 800-252-8014 (automated payment and case information)  
**Fax:** 713-243-7110  
**Email:** child.support@texasattorneygeneral.gov  
**Website:** [https://www.texasattorneygeneral.gov/cs/fieldoffices.php](https://www.texasattorneygeneral.gov/cs/fieldoffices.php)  
**Local Bus Routes:** 81, 132  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires certified copies of all court orders about child custody. • Call for details about requirements.  
**Costs:** Costs vary. • Call to ask about service costs.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Helps parents to get the financial support necessary for children to grow up and succeed in life. • Encourages parental responsibility. • Establishes paternity of children and court orders for financial and medical support. • Enforces child support orders.
Information and Referral:
1. Aid to Victims of Domestic Abuse (AVDA)
2. Child Builders
3. Children at Risk
4. City of Houston – Mayor’s Anti-Gang Office
5. Harris County Medical Society – Physician Referral Service
6. Region 4 Educational Service Center (ESC4)
7. United Way of Greater Houston – Community Resource Directory (Online)
8. Victim’s Assistance Center – Victim’s Assistance and SAFE Supervised Visitations
9. Young Men’s Christian Association of Greater Houston (YMCA) – International Services
10. Youth for Tomorrow – Texas Network for Children Placement Locator

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<td>10</td>
<td>817-633-1900</td>
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<td>No</td>
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</table>

Aid to Victims of Domestic Abuse (AVDA)

Address: 1001 Texas Avenue, Suite 600, Houston, TX 77002
Area Served: Harris County
Hours/Days: Offices: Monday-Friday, 8:00AM-5:00PM. • National Domestic Violence Hotline: Monday-Sunday, 24 hours/day.
Contact: Sherri Kendall, Executive Director
Phone: 713-224-9911 (offices) or 800-799-7233 or 800-799-SAFE (National Domestic Violence Hotline)
Fax: 713-715-6935 or 713-715-6945
Email: sherrik@avda-tx.org
Website: http://www.avda-tx.org
Local Bus Routes: 20, 50, 102, 228
Ages/Grades Served: All ages
Eligibility: Requires proof of family income for non-emergency services. • Must have experienced recent physical or sexual abuse or a pattern of abuse within the household. • Residency, citizenship, and immigration status requirements vary based on status as an emergency or a non-emergency.
Costs: Costs vary. • Some services may require a fee.
Onsite at Schools: No  
Languages: English, Spanish. • Legal representation is available in 50+ languages.  
Direct Services: Provides crisis counseling, safety planning, victim advocacy, legal representation, and battering intervention and prevention programs.

### ChildBuilders

**Address:** 2425 Fountain View Drive, Suite 210, Houston, TX 77057  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Michelle Sacks, Program Manager or Holly Mellema, Administrative Assistant  
**Phone:** 713-481-6555  
**Fax:** 713-481-6548  
**Email:** childbuilders@childbuilders.org  
**Website:** [http://childbuilders.org](http://childbuilders.org)  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** Grades PreK-12, but specific grade ranges vary by program.  
**Eligibility:** No restrictions  
**Costs:** Costs vary.  
**Onsite at Schools:** Yes. Child Builders delivers programs in area school districts among other places.  
**Languages:** English, Spanish  
**Direct Services:** Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only).  

### Children at Risk

**Address:** 2900 Weslayan Street, Suite 400, Houston, TX 77027  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Nancy Correa, Director, Center for Parenting and Family Well-Being, or Ariana Sessions, Administrative Coordinator  
**Phone:** 713-869-7740  
**Fax:** 713-869-3409  
**Email:** info@childrenatrisk.org (general questions), ncorrea@childrenatrisk.org (parenting and family well-being), or assessions@childrenatrisk.org (administration)  
**Website:** [http://www.childrenatrisk.org](http://www.childrenatrisk.org)  
**Local Bus Routes:** 73, 78, 82  
**Ages/Grades Served:** All ages  
**Eligibility:** Reports are available to the general public.  
**Costs:** Costs vary. • Many reports are available online at no cost.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Publishes reports on indicators of child wellbeing. • Also publishes reports on topics in education, food insecurity, parenting, human trafficking, mental health, juvenile justice, and issues impacting Texas’s Latino children.
# City of Houston – Mayor’s Anti-Gang Office

**Address:** 901 Bagby Street, Houston, TX 77002  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-6:00PM  
**Contact:** Patricia Harrington, Division Manager  
**Phone:** 713-247-1576  
**Fax:** 713-247-1340  
**Email:** patricia.harrington@houstontx.gov  
**Website:** [http://www.houstontx.gov/antigang/index.html](http://www.houstontx.gov/antigang/index.html)  
**Local Bus Routes:** 20, 36, 40, 85  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires at least 30 days’ notice for requests for anti-gang speakers.  
**Costs:** Free  
**Onsite at Schools:** Yes. Schools can use an online form to request anti-gang speakers.  
**Languages:** English, Spanish  
**Direct Services:** Provides case management, counseling, court based-assessment, mediation, referrals, recreation activities, job readiness for youthful offenders, and victims’ assistance. Also focuses on reducing truancy and on school-based intervention strategies.

# Harris County Medical Society – Physician Referral Service

**Address:** John P. McGovern Building, 1515 Hermann Drive, Houston, TX 77004  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 9:00AM-4:00PM  
**Contact:** Mandy Bray  
**Phone:** 713-524-4267 (general questions) or 713-524-4267 ext. 137 (physician referral service)  
**Fax:** 713-526-1434 or 713-942-7072  
**Email:** mandy_bray@hcms.org  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** The physician referral service is open to the general public.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Operates a call-in physician referral service. It is searchable based on 16 ZIP codes in Harris County. Physicians cover many types of specialties. Background about physicians includes: year of medical school graduation, residency, internship, board certification, national scientific medical society membership, and language ability.
Region 4 Educational Service Center (ESC4)

**Address:** 7145 West Tidwell Road, Houston, TX 77092  
**Area Served:** Harris County and 6 other counties  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Dr. Pam Wells, Executive Director  
**Phone:** 713-462-7708 (general questions) or 713-744-6534 (executive director)  
**Fax:** 713-744-6514  
**Email:** pam.wells@esc4.net  
**Website:** http://www.esc4.net  
**Local Bus Routes:** 45  
**Ages/Grades Served:** Grades PreK-12  
**Eligibility:** Products and services are available to districts in ESC4 and to the general public. • HISD is in ESC4.  
**Costs:** Costs vary by product and service.  
**Onsite at Schools:** Yes, schools can order curricular and assessment resources and can register staff for in-district professional development.  
**Languages:** English  
**Direct Services:** Operates as a regional education service center. • Works with school districts and charter schools to improve student performance, operate more efficiently, and implement state initiatives. • Provides training and standards-based content area curricular and assessment resources. • Publishes a product catalog.

United Way of Greater Houston – Community Resource Directory (Online)

**Address:** 50 Waugh Drive, Houston, TX 77007  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** M. Vasquez, Community and Agency Relations  
**Phone:** 713-685-2300 (general questions) or 713-685-2455 (community and agency relations)  
**Fax:** Not available  
**Email:** mvasquez@unitedwayhouston.org (community and agency relations)  
**Website:** http://referral.uwtgc.org/Search.aspx  
**Local Bus Routes:** 36  
**Ages/Grades Served:** All ages  
**Eligibility:** The Community Resource Directory is available to the general public.  
**Costs:** Costs vary. • Free searchable online database; $45 plus tax for the print edition.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Provides information based on ZIP code, location, agency, program or keyword. • It uses a searchable, comprehensive, regional database of social services. • Among its topics are: basic needs, consumer services, criminal justice and legal services, education, environmental quality, health care, income security, individual and family life, mental health care and counseling, and disaster services.
**Victim’s Assistance Center – Victim’s Assistance and SAFE Supervised Visitations**

**Address:** 1310 Prairie Street, Suite 1030, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:30AM-5:00PM. • Hotline: Monday-Sunday, 24 hours/day.  
**Contact:** Marinelle Timmons, Executive Director  
**Phone:** 713-755-5625 (hotline)  
**Fax:** 713-755-8824  
**Email:** victimac@aol.com or safevisitation@aol.com  
**Website:** http://victimassistancecentre.com  
**Local Bus Routes:** 5, 20, 50, 259  
**Ages/Grades Served:** All ages  
**Eligibility:** The SAFE supervised visitation program requires driver's license and/or ID; vehicle information (make, model, color, license plate number); medical insurance for all children; photos of all children; and a copy of court order or protective order (if any).  
**Costs:** Costs vary. • Some services are free. • The SAFE supervised visitation program registration fee is $75/parent. • Visit fees are $60/month.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers counseling and safety planning for victims of domestic violence. • Helps them get protective orders, register for Texas VINE notifications, take part in supervised visits, and file for crime victim compensation.

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**Young Men’s Christian Association of Greater Houston (YMCA) – International Services**

**Address:** 6300 Westpark Drive, Suite 600, Houston, TX 77057  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:30AM-5:00PM  
**Contact:** Canh Lam, Office Director  
**Phone:** 713-339-9015 (general questions) or 713-339-9015 Ext. 1010 (office director)  
**Fax:** 713-758-9140  
**Email:** canh.lam@ymcahouston.org  
**Website:** http://www.ymcahouston.org/ymca-international  
**Local Bus Routes:** 163  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires status as a refugee or immigrant.  
**Costs:** Costs vary. • Most services are free. • May require a $40 fee for some immigrant legal service consultations.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Promotes self-sufficiency in Houston's refugee and immigrant communities. • Offers direct services in resettlement, employment, education, mental health, teen programs, and case management. • Also offers immigration legal services.
Youth for Tomorrow – Texas Network for Children Placement Locator

Address: 624 Six Flags Drive, Suite 126, Arlington, TX 76011
Area Served: Texas
Hours/Days: Monday-Sunday, 24 hours/day
Contact: Janis Lehman, Executive Director
Phone: 817-633-1900
Fax: Not available
Email: Not available
Website: http://www.yft.org
Local Bus Routes: None
Ages/Grades Served: All ages
Eligibility: The online child placement locator is available to the general public.
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Helps families, childcare professionals, and others who seek information about Texas children and placements for children in foster homes, treatment centers, and other residential options. • The online resource covers more than 475 providers in Texas.

LEARNING DIFFERENCES – DIAGNOSIS, ASSESSMENT, and TREATMENT

Learning Differences (Diagnosis, Assessment, and Treatment):
1. Attention Deficit Disorder Association – Southern Region
2. DePelchin Children’s Center (DCC)
3. Easter Seals Greater Houston
4. Legacy Community Health Services
5. Mental Health and Mental Retardation Authority of Harris County (MHMRA)
6. Texas Department of Assistive and Rehabilitative Services (DARS)
7. The Arc of Greater Houston
8. University of Houston at Clear Lake – Psychological Services Clinic

<table>
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<tr>
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<td>7</td>
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<td>9</td>
<td>713-271-5795</td>
<td>Ages 0-22</td>
<td>Free</td>
<td>No</td>
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Attention Deficit Disorder Association – Southern Region

Address: 12345 Jones Road, Suite 287-7, Houston, TX 77070  
Area Served: Texas and 4 other states  
Hours/Days: Monday-Friday, 9:00AM-5:00PM  
Contact: Not available  
Phone: 281-897-0982  
Fax: 281-894-6883  
Email: addaoffice@sbcglobal.net  
Website: http://www.adda-sr.org  
Local Bus Routes: None  
Ages/Grades Served: All ages  
Eligibility: Membership in the association is open to the general public.  
Costs: Membership fee is $40 for individuals, families, and educators; $60 for healthcare professionals.  
Onsite at Schools: No  
Languages: English  
Direct Services: Provides a resource network and support groups for persons impacted by attention deficit disorders (ADD) and related conditions.  • Offers extensive information about children and adolescents with attention deficit hyperactivity disorder (ADHD), learning disabilities and related topics.  • Advocates for development of community resources and services to meet the educational, social, and health care needs of all persons who have ADD and ADHD.

DePelchin Children’s Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007  
Area Served: Greater Houston  
Hours/Days: Monday-Friday, 8:00AM-5:00PM  
Contact: Mary Kristen Valentine, Director, Marketing and PR  
Phone: 713-730-2335 or 888-730-2335  
Fax: 713-802-3801  
Email: info@depelchin.org  
Website: http://www.depelchin.org  
Local Bus Routes: 6, 26, 27  
Ages/Grades Served: Grades K-12  
Eligibility: No area restrictions  
Costs: Costs vary.  • School-based programs are free.  • Registration and materials for parent education and developmental/behavioral services cost $25-$150.  
Onsite at Schools: Yes. DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.  
Languages: English, Spanish  
Direct Services: Works with schools and families to provide educational evaluations to clarify the learning disability.  • Specializes in attention deficit hyperactivity disorder (ADHD).  • Makes recommendations on school placement and steps to take to maximize a student’s potential.  • Teaches coping skills for children and parents.
**Easter Seals Greater Houston**

**Address:** 4500 Bissonnet Street, Suite 340, Bellaire, TX  77401  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Thursday, 7:30AM-5:00PM  
**Contact:** Elise Hough, CEO or Madison Shofner, Public Relations  
**Phone:** 713-838-9050 Ext. 306 or 713-838-9050 Ext. 351  
**Fax:** 713-838-9098  
**Email:** info@eastersealshouston.org or mshofner@eastersealshouston.org  
**Website:** http://www.eastersealshouston.org  
**Local Bus Routes:** 9, 65  
**Ages/Grades Served:** All ages  
**Eligibility:** Requirements vary by service type. • Call for specific information.  
**Costs:** Costs vary by service type. • Call for information.  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 55+ other languages on the website  
**Direct Services:** Provides services to meet the needs of children and adults with disabilities and their families. • Services include: information and referral; physical, occupational, and speech therapy; social work services; medical and educational evaluations; respite care; camps; counseling; and case management. • Among other services are: a high school program; leisure learning activities; a toy library; children’s therapy; an assistive technology lab; social skills training for children with autism; adapted driver’s education; and training for using I-PADs/Androids.

**Legacy Community Health Services**

**Address:** 1415 California Street, Houston, TX  77006  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Katy Caldwell, Executive Director  
**Phone:** 713-548-5000  
**Fax:** 713-830-3000  
**Email:** info@legacycommunityhealth.org  
**Website:** http://www.legacycommunityhealth.org  
**Local Bus Routes:** 82  
**Ages/Grades Served:** All ages  
**Eligibility:** Call for information.  
**Costs:** Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive health care services. • Accepts Medicaid, CHIP, and most private insurance.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** A network of community clinics offers a full range of outpatient behavioral health services including assessment, medication management, testing, and therapy for children and teenagers, as well as adults. • Provides assessment, diagnosis, and treatment of a wide range of mental conditions including depression, anxiety, bipolar disorder, attention deficit disorders, autism spectrum disorders, developmental delay, learning disabilities, and schizophrenia. • Provides therapy for individuals, couples, and families.
### Mental Health and Mental Retardation Authority of Harris County (MHMRA)

**Address:** 7011 Southwest Freeway, Houston, TX 77074  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Offers 24 hour emergency psychiatric services through telephone, mobile outreach, or walk-in.  
**Contact:** Steven Schnee, Executive Director  
**Phone:** 713-970-7000 or 866-970-4770  
**Fax:** Not available  
**Email:** Not available  
**Website:** [http://www.mhmraharris.org](http://www.mhmraharris.org)  
**Local Bus Routes:** 2, 9, 81, 163  
**Ages/Grades Served:** Ages 0-17  
**Eligibility:** Requires proof of residence in Harris County.  
**Costs:** Costs vary. • Accepts Medicaid, CHIP, and private insurance. • Persons may qualify for reduced fees. • Provides services to persons with mental disabilities regardless of a person’s ability to pay or third party coverage.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Coordinates and develops countywide community-based programs and services for the treatment of mental illness and mental retardation. • Provides a 24-hour helpline.

### Texas Department of Assistive and Rehabilitative Services (DARS)

**Address:** 6220 Westpark Drive, Suite 110, Houston, TX 77057  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Cassie Fisher, Stakeholder Relations, or Brandy Holt, Stakeholder Relations  
**Phone:** 713-267-8510 or 800-628-5115 (general questions); 512-377-0486 (Cassie Fisher) or 512-377-0646 (Brandy Holt) (stakeholder relations)  
**Fax:** 713-735-3473  
**Email:** DARS.Inquiries@dars.state.tx.us (general questions), cassie.fisher@dars.state.tx.us (stakeholder relations), or brandy.holt@dars.state.tx.us (stakeholder relations)  
**Website:** [http://www.dars.state.tx.us](http://www.dars.state.tx.us)  
**Local Bus Routes:** 25, 81, 163  
**Ages/Grades Served:** Ages 0-3 and ages 16+  
**Eligibility:** No area restrictions. • Call for information.  
**Costs:** Costs vary. • Call for specific costs.  
**Onsite at Schools:** No  
**Languages:** American Sign Language, English  
**Direct Services:** Provides free screening for children ages 0-3 to identify disabilities or developmental delays. • Works with families to develop and implement a plan outlining appropriate services for their child and family. • DARS also provides extended rehabilitation services and vocational rehabilitation for persons ages 16+. 
**The Arc of Greater Houston**

**Address:** 3737 Dacoma Street, Suite E, Houston, TX 77092  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Call before visiting.  
**Contact:** Judy Kantorczyk, Executive Director  
**Phone:** 713-957-1600  
**Fax:** 713-957-1699  
**Email:** judy@aogh.org  
**Website:** [http://www.aogh.org](http://www.aogh.org)  
**Local Bus Routes:** 40  
**Ages/Grades Served:** Ages 3+  
**Eligibility:** Must have an intellectual or other developmental disability, or any disability covered under the Individuals with Disabilities Education Act (IDEA).  
**Costs:** Costs vary. • Call for specific costs.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Focuses on expanding inclusive opportunities for people with intellectual and developmental disabilities. • Promotes their rights and interests, provides innovative trainings and services, and increases community awareness. • Offers social and leisure activities, summer camps, respite care, support groups, educational advocacy, and information and referral.

**The University of Houston at Clear Lake – Psychological Services Clinic**

**Address:** 2700 Bay Area Boulevard, Houston, TX, 77058  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Thursday, 9:00AM-9:00PM, Friday, 9:00AM-5:00PM  
**Contact:** Chad Wetterneck  
**Phone:** 281-283-3330  
**Fax:** Not available  
**Email:** wetterneck@uhcl.edu  
**Website:** [http://prtl.uhcl.edu/portal/page/portal/HSH/HOME/CENTERS_INSTITUTES/PSYC_SC](http://prtl.uhcl.edu/portal/page/portal/HSH/HOME/CENTERS_INSTITUTES/PSYC_SC)  
**Local Bus Routes:** 77, 80  
**Ages/Grades Served:** Ages 5-18  
**Eligibility:** Requires documentation from parents.  
**Costs:** Costs vary. • Charges fees on a sliding scale based on family income. • An intake appointment is free of charge and includes an assessment and meeting with an intake specialist. • While services are not provided free of charge, the clinic has a goal to serve persons without regard to income, including those with limited ability to pay.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Provides family therapy, individual counseling, and assessment for children with emotional, behavioral, family, or educational problems at home or in school. • Advanced graduate students working under supervision of clinical faculty provide the services.
Vita-Living, Inc.

**Address:** 3300 South Gessner Road, Suite 150, Houston, TX  77053  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Renee Wallace, Chief Executive Officer  
**Phone:** 713-271-5795  
**Fax:** 713-952-2463  
**Email:** vita@vitaliving.org  
**Website:** http://www.vitaliving.org  
**Local Bus Routes:** 46  
**Ages/Grades Served:** Ages 0-22  
**Eligibility:** Must have a diagnosis of a developmental disability before age 22. • Also must be eligible for social security insurance (SSI) and Medicaid benefits, live within the service area, and meet level of care qualifications.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Provides lifelong services and supports for children and adults with intellectual and developmental disabilities and related conditions. • Provides services in group homes, family homes, and individual homes in a variety of inclusive community locations.

### LEGAL AID

**Legal Aid:**
1. Aid to Victims of Domestic Abuse (AVDA)  
2. Catholic Charities of the Archdiocese of Galveston-Houston – St. Frances Cabrini Center for Immigrant Legal Assistance  
3. Dispute Resolution Centers (DRC)  
4. Harris County District Attorney – Child Abuse Division  
5. Houston Area Women’s Center (HAWC) – Children’s Court Services  
6. Houston Police Department – Family Violence Unit  
7. Innovative Alternatives, Inc.  
8. Legal Line – Hotline  
9. University of Houston Law Center – Immigration Clinic  
10. Victim’s Assistance Centre

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<td>8</td>
<td>713-759-1133</td>
<td>Primarily adults ages 18+</td>
<td>Must have experienced recent physical or sexual abuse or a pattern of abuse within the household, and requires proof of income for non-emergency services. • Residency, citizenship, and immigration status requirements vary based on emergency or non-emergency status.</td>
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**Aid to Victims of Domestic Abuse (AVDA)**

**Address:** 1001 Texas Avenue, Suite 600, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Sherri Kendall, Executive Director  
**Phone:** 713-224-9911 (offices)  
**Fax:** 713-715-6935  
**Email:** sherrik@avda-tx.org  
**Website:** [http://www.avda-tx.org](http://www.avda-tx.org)  
**Local Bus Routes:** 20, 50, 102, 228  
**Ages/Grades Served:** All ages  
**Eligibility:** Must have experienced recent physical or sexual abuse or a pattern of abuse within the household, and requires proof of income for non-emergency services. • Residency, citizenship, and immigration status requirements vary based on emergency or non-emergency status.  
**Costs:** Cost vary. • Some services may require a fee.  
**Onsite at Schools:** No  
**Languages:** English, Spanish. • Legal representation is available in 50+ languages.  
**Direct Services:** Provides legal representation and victim advocacy. • Also provides crisis counseling, safety planning, and battering intervention and prevention programs.

**Catholic Charities of the Archdiocese of Galveston-Houston – St. Frances Cabrini Center for Immigrant Legal Assistance**

**Address:** 2900 Louisiana Street, Houston, TX 77006  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM; by appointment only. • Accepts no walk-ins.  
**Contact:** Wafa Abdin, Immigration Legal Services  
**Phone:** 713-874-6570 or 713-526-4611  
**Fax:** 713-526-1546  
**Email:** info@catholiccharities.org  
**Website:** [http://www.catholiccharities.org/cabrini](http://www.catholiccharities.org/cabrini)  
**Local Bus Routes:** 53, 78, 163  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires proof of income, no criminal convictions (unless a prior client), and referral by Refugee Resettlement, St. Jerome’s, or through special meeting (called a Charla). • Refuses cases that other attorneys or notaries file unless it has a copy of a previously filed I-130. • Refuses consular processing cases if there are multiple entries.  
**Costs:** Cost vary. • Provides one free consultation with immigration attorney. • Usually requires a $30 intake fee. • Charges a sliding scale fee based on income.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides legal services for low-income immigrants and refugees. • Also provides legal assessment, legal counseling, and legal representation. • Offers information and referrals, citizenship application assistance, and advocacy. • Explains immigration laws and offers a consultation with an immigration attorney or an accredited representative.
Dispute Resolution Centers (DRC)

Address: 49 San Jacinto Street, Suite 220, Houston, TX 77002  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Hours and locations for mediation services vary. • Call ahead.  
Contact: Not available  
Phone: 713-755-8274  
Fax: 713-755-8885  
Email: Not available  
Website: [http://www.harriscountytx.gov/drc/programs.aspx](http://www.harriscountytx.gov/drc/programs.aspx)  
Local Bus Routes: 20, 66, 163  
Ages/Grades Served: Grades K-12  
Eligibility: Must live in the service area. • Centers require a parent or legal guardian to accompany all minor children.  
Costs: Costs vary. • Charges fees on a sliding scale based on income.  
Onsite at Schools: Yes. The Centers’ special education mediation program, juvenile/victim offender mediation program, and truancy mediation program all serve cases involving schools.  
Languages: English, Spanish  
Direct Services: Provides mediation services. • Attorneys, schools, courts, and/or the Harris County Juvenile Probation Department may refer students and other parties to the DRC.

Harris County District Attorney – Child Abuse Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Accepts non-emergency walk-ins.  
Contact: Devon Anderson or Belinda Hill  
Phone: 713-755-5800 (general questions) or 713-755-5546 (child abuse)  
Fax: 713-755-1052  
Email: da@dao.hctx.net  
Website: [http://app.dao.hctx.net](http://app.dao.hctx.net)  
Local Bus Routes: 20, 163, 256  
Ages/Grades Served: Ages 0-18  
Eligibility: Requires an application. • A reported child abuse offense must have occurred in Harris County.  
Costs: Free  
Onsite at Schools: No  
Languages: English  
Direct Services: Helps child victims of sexual and physical abuse. • Operates special programs to protect young victims of crime from further trauma, and makes referrals for counseling.
Houston Area Women’s Center (HAWC) – Children’s Court Services

**Address:** 1010 Waugh Drive, Houston, TX 77019  
**Area Served:** Greater Houston  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-9:00PM, Saturday, 8:30AM-5:30PM. • Hotline to reach Advocates: Monday-Sunday, 24 hours/day  
**Contact:** Karen Koch, Media Contact  
**Phone:** 713-528-6798 Ext. 2264 (general questions) or 713-528-2121 (hotline)  
**Fax:** 713-535-6363  
**Email:** info@hawc.org  
**Local Bus Routes:** 18, 34  
**Ages/Grades Served:** Ages 0-17  
**Eligibility:** Must be a victim or a witness to a crime.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 200+ other languages available through the Language Line  
**Direct Services:** Explains law enforcement and legal procedures. • Gives status updates for investigations and court cases. • Orients children to the court and accompanies them to the District Attorney’s Office and court. • Provides information about probation and parole, referrals to community resources, and help in applying to Crime Victims’ Compensation. • Offers language interpreters if needed.

Houston Police Department – Family Violence Unit

**Address:**  
HPD Headquarters, 1200 Travis Street, Houston, TX 77002 (Central)  
North Police Station, 9455 West Montgomery Road, Houston, TX 77088 (North)  
Southeast Police Station, 8300 Mykawa Road, Houston, TX 77048 (South)  
3203 South Dairy Ashford Road, Houston, TX 77082 (Westside)  
**Area Served:** Houston  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Not available  
**Phone:** 713-308-1100 (Central); 281-405-6460 (North); 713-731-5960 (South); 281-584-4900 (Westside)  
**Fax:** Not available  
**Email:** Not available  
**Website:** [http://www.houstontx.gov/police/fvu/index.htm](http://www.houstontx.gov/police/fvu/index.htm)  
**Local Bus Routes:** 20, 40, 85, 131 (Central); 44 (North); 5, 73 (South); 25, 82 (Westside)  
**Ages/Grades Served:** All ages  
**Eligibility:** Cases must have occurred within Houston city limits.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Investigates cases involving former spouses, family members, former family members, in-laws, girlfriends, boyfriends, intimate partners, roommates, or acquaintances. • Family violence is also called domestic violence or domestic abuse.
Innovative Alternatives, Inc.

**Address:** 1335 Regents Park Drive, Suite 240, Houston, TX 77058  
**Area Served:** Harris County  
**Hours/Days:** Monday-Thursday, 8:00AM-8:00PM, Friday, 8:00AM-5:00PM, Saturday, 9:00AM-1:00PM  
**Contact:** Sharon Bayus, President and CEO  
**Phone:** 713-222-2525  
**Fax:** 281-480-4815  
**Email:** Sharon-Bayus@innovativealternatives.org  
**Website:** http://www.innovativealternatives.org  
**Local Bus Routes:** 246  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires an initial screening.  
**Costs:** Costs vary. ● May charge fees on a sliding scale based on the total income of all persons working in the home.  
**Onsite at Schools:** Yes. Provides school-based anti-bullying programs, as well as programs for peer mediation and multicultural mediation.  
**Languages:** English, Spanish  
**Direct Services:** Trains students and school staff in peer mediation and conflict resolution skills. ● Trains youth and adults to tolerate and understand gender, cultural, and role differences. ● Offers mediation services for divorce, child custody, child support, visitations, and other volatile and complex situations.

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**Legal Line – Hotline**

**Address:** 1001 Fannin Street, Suite 1300, Houston, TX 77002  
**Area Served:** Houston  
**Hours/Days:** Offices: Monday-Friday, 8:30AM-5:00PM. ● English: 1st and 3rd Wednesday of Each Month, 5:00PM-9:00 PM. ● Spanish: 1st Thursday of Every Month, 6:00PM-8:00PM.  
**Contact:** Bonnie Simmons, Supervising Project Coordinator  
**Phone:** 713-759-1133  
**Fax:** 713-759-1710  
**Email:** bonnies@hba.org  
**Website:** http://www.hba.org/services/legalline  
**Local Bus Routes:** 20, 40, 85, 131  
**Ages/Grades Served:** All ages, but primarily adults ages 18+  
**Eligibility:** No restrictions  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides free legal advice from volunteer attorneys over the phone only.
The University of Houston Law Center – Immigration Clinic

**Address:** Clinical Legal Education Programs, 100 Law Center, RM 56 TU II, Houston, TX 77204  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM. • Call ahead for an appointment.  
**Contact:** Geoffrey Hoffman, Director or Thelma Baines, Program Manager  
**Phone:** 713-743-2094  
**Fax:** 713-743-2195  
**Email:** lawclinic@uh.edu  
**Website:** [http://www.law.uh.edu/clinic/immi.asp](http://www.law.uh.edu/clinic/immi.asp)  
**Local Bus Routes:** 40, 68, 88  
**Ages/Grades Served:** All ages  
**Eligibility:** Must be an immigrant or an applicant for asylum.  
**Costs:** Costs vary. • Some services may require a fee.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Handles applications for asylum on behalf of victims of torture and persecution. • Represents immigrants who have been the victims of domestic violence, human trafficking and crime, and children and those fleeing civil war, genocide, or political repression.

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**Victim’s Assistance Centre**

**Address:** 1310 Prairie Street, Suite 1030, Houston, TX 77002  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:30AM-5:00PM. • Hotline: Monday-Sunday, 24 hours/day.  
**Contact:** Marinelle Timmons, Executive Director  
**Phone:** 713-755-5625 (hotline)  
**Fax:** 713-755-8824  
**Email:** victimac@aol.com or safevisitation@aol.com  
**Website:** [http://victimassistancecentre.com](http://victimassistancecentre.com)  
**Local Bus Routes:** 5, 20, 50, 259  
**Ages/Grades Served:** All ages  
**Eligibility:** Status as a victim of violent crime or as someone living in fear of being such a victim.  
**Costs:** Costs vary. • Some services may charge a fee.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides services to meet the emotional, physical, informational, and financial needs of victims of violent crime.
### LINKED TO LEARNING

**Linked to Learning:**
1. Asia Society Texas Center
2. Bayou Bend Collection and Gardens
3. Blaffer Art Museum at the University of Houston
4. Houston Arboretum and Nature Center
5. Houston Center for Photography (HCP)
6. Houston Museum of Natural Science (HMNS)
7. Houston Public Library (HPL)
8. Houston Zoo
9. John P. McGovern Museum of Health and Medical Science
10. Museum of Fine Arts Houston (MFAH)
11. Rienzi
12. Space Center Houston
13. The Heritage Society Museum at Sam Houston Park

<table>
<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>713-496-9901&lt;br&gt;713-496-9915</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>2</td>
<td>713-639-7758&lt;br&gt;713-639-7762</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>3</td>
<td>713-743-9521&lt;br&gt;713-743-9526</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>4</td>
<td>713-681-8433&lt;br&gt;713-366-0426</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>5</td>
<td>713-529-4755</td>
<td>All ages</td>
<td>Free</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>6</td>
<td>713-639-4629&lt;br&gt;713-639-4617</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>7</td>
<td>832-393-1313&lt;br&gt;832-393-1378</td>
<td>Grades PreK-12, adults</td>
<td>Free</td>
<td>No, but linked to academic content</td>
<td>English, Spanish</td>
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<tr>
<td>8</td>
<td>713-533-6500&lt;br&gt;713-533-6550</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>9</td>
<td>713-521-1515&lt;br&gt;713-337-8451</td>
<td>Grades PreK-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
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<tr>
<td>10</td>
<td>713-639-7324</td>
<td>Grades PreK-12</td>
<td>Free</td>
<td>No, but linked to academic content</td>
<td>English</td>
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<tr>
<td>11</td>
<td>713-639-7800&lt;br&gt;713-639-7803</td>
<td>Grades 6-12</td>
<td>Free</td>
<td>No, but linked to academic content</td>
<td>English, French, German, Italian, Polish, Portuguese, Russian, Spanish</td>
</tr>
<tr>
<td>12</td>
<td>281-283-4755&lt;br&gt;281-283-4787</td>
<td>Grades K-12</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
<tr>
<td>13</td>
<td>713-655-1912 Ext. 101</td>
<td>All ages</td>
<td>Costs vary</td>
<td>No, but linked to academic content</td>
<td>English</td>
</tr>
</tbody>
</table>
### Asia Society Texas Center

**Address:** 1370 Southmore Boulevard, Houston, TX 77004  
**Area Served:** Greater Houston  
**Hours/Days:** Tuesday-Sunday, 11:00AM-6:00PM  
**Contact:** Paul Pass, Education and Outreach Manager  
**Phone:** 713-496-9901 (general questions) or 713-496-9915 (school tours)  
**Fax:** 713-496-9989  
**Email:**  
- TXCenter@AsiaSociety.org (general questions) or PPass@AsiaSociety.org (school tours)  
**Website:** [http://asiasociety.org/texas](http://asiasociety.org/texas)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** Docent-led school tour groups must have 85 or fewer persons. • Requires at least one adult chaperone for every 10 children.  
**Costs:** School tours are free. • Admission to building is free. • Exhibition admission is free for children ages 0-5 and members, and $5 for persons ages 6+ and non-members. • Parking at the Society’s lot is $4/day.  
**Onsite at Schools:** No; however, docent-led field trips for schools are available during open hours.  
**Languages:** English  
**Direct Services:** The Asia Society’s Education Department staff and docents design and develop materials and tours that fit Texas Essential Knowledge and Skills (TEKS) and district curriculum standards.

### Bayou Bend Collection and Gardens

**Address:** 6003 Memorial Drive at Westcott Street, Houston, TX 77007  
**Area Served:** Greater Houston  
**Hours/Days:** Tuesday-Saturday, 10:00AM-5:00PM, Sunday, 1:00PM-5:00PM. • School Field Trips: 9:30AM-11:30AM.  
**Contact:** Lavinia Ignat  
**Phone:** 713-639-7758 (school tour inquiries) or 713-639-7762 (custom school tour programs)  
**Fax:** Not available  
**Email:** bayoubend@mfah.org  
**Local Bus Routes:** 6  
**Ages/Grades Served:** All ages  
**Eligibility:** Bayou Bend is open to the public. • Bayou Bend prohibits children ages 0-9 on its collection tours (indoors).  
**Costs:** Gardens Only: Free for children ages 0-9, $5 for ages 10+. • School visits are free. • Parking for school busses in a nearby lot is free.  
**Onsite at Schools:** No; however, but Bayou Bend offers free school visits to its gardens (all ages) and its historic house (ages 10+).  
**Languages:** English  
**Direct Services:** Includes 14 acres of formal, landscaped gardens whose flowers and trees often have strong associations with the South; also features classical sculptures of mythical Greek figures, gently sloped walking paths, natural woodlands, and winding ravines. • School visits that include the historic house are available for students ages 10+, in groups of up to 72 students. • Offers tours that reflect a classroom’s special interests, from advanced American History to Architecture to Painting. • Sponsors a Family Learning Day on April 16, 2014.
**Blaffer Art Museum at the University of Houston**

**Address:** 4800 Calhoun Road, Houston, TX 77004  
**Area Served:** Greater Houston  
**Hours/Days:** General: Tuesday-Wednesday and Friday-Saturday, 10:00AM-5:00PM, Thursday 10:00AM-7:00PM.  
Guided Tours: Tuesday-Saturday, 10:00AM-4:00PM.  
**Contact:** Katherine Veneman, Curator of Education  
**Phone:** 713-743-9521 (for general questions) or 713-743-9526 (for school programs)  
**Fax:** Not available  
**Email:** kveneman@uh.edu (school programs)  
**Website:** [http://www.blafferartmuseum.org](http://www.blafferartmuseum.org)  
**Local Bus Routes:** 77, 80  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** The Museum is open to the public.  
Guided tours require 2 weeks’ advance notice.  
Teachers should preview exhibitions before arranging a tour to ensure appropriateness for K-12 students.  
**Costs:** Museum admission is free.  
Free parking is in lot 16B; paid parking ($4/day) is in Lot 16F.  
Parking passes are available.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers guided tours for groups of 10-75 adults or children.  
Docents lead the guided tours of exhibitions.  
Interdisciplinary faculty can help to link tours to a school’s curriculum.

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**Houston Arboretum and Nature Center**

**Address:** 4501 Woodway Drive, Houston, TX 77024-7708  
**Area Served:** Greater Houston  
**Hours/Days:** Grounds and Trails: Monday-Sunday, 7:00AM-Dusk.  
Nature Center Building: 9:00AM-5:00PM.  
Nature Shop: 10:00AM-4:00PM.  
**Contact:** Katherine Seaton, Marketing Manager  
**Phone:** 713-681-8433 (general questions) or 713-366-0426 (programs)  
**Fax:** 713-681-1191  
**Email:** arbor@houstonarboretum.org or kseaton@houstonarboretum.org  
**Website:** [http://www.houstonarboretum.org/learn/schoolprograms](http://www.houstonarboretum.org/learn/schoolprograms)  
**Local Bus Routes:** 6  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** The Arboretum and Nature Center are open to the general public.  
Requires at least one adult chaperone for every 10 children.  
**Costs:** Free  
**Onsite at Schools:** No; however, docent-led sanctuary field trips for schools are available.  
**Languages:** English  
**Direct Services:** Staff naturalists and docents use the 155-acre nature and wildlife sanctuary as a hands-on laboratory to offer science-based learning experiences aligned with the Texas Essential Knowledge and Skills (TEKS).  
Middle school and high school students can participate in a survey of natural aquatic habitats and do basic water testing procedures and aquatic animal and plant surveys.
### Houston Center for Photography (HCP)

**Address:** 1441 West Alabama Street, Houston, TX 77006  
**Area Served:** Greater Houston  
**Hours/Days:** Wednesday-Thursday, 11:00AM-9:00PM, Friday, 11:00AM-5:00PM, Saturday-Sunday, 11:00AM-7:00PM  
**Contact:** Caroline Docwra, Programs Coordinator or Juliana Forero, Director of Education  
**Phone:** 713-529-4755  
**Fax:** 713-529-9248  
**Email:** info@hcponline.org (general questions), exhibits@hcponline.org (school tour appointments), or education@hcponline.org (education)  
**Website:** [http://hcponline.org/pages/about_hcp_68.asp](http://hcponline.org/pages/about_hcp_68.asp)  
**Local Bus Routes:** 78  
**Ages/Grades Served:** All ages  
**Eligibility:** HCP galleries are open to the general public.  
**Costs:** Admission to HCP galleries is free. • HCP has a free parking lot.  
**Onsite at Schools:** No; however, guided tours of HCP exhibitions are available for schools during gallery hours.  
**Languages:** English  
**Direct Services:** HCP exhibits contemporary photographs and educates the public about photography both as an artistic medium and as a tool for cultural investigation. • HCP offers photography classes for persons at all levels of skill.

### Houston Museum of Natural Science (HMNS)

**Address:** 5555 Hermann Park Drive, Houston, TX 77030  
**Area Served:** Greater Houston  
**Hours/Days:** General Hours: Monday-Sunday, 9:00AM-5:00PM. • Field Trips: Monday-Saturday, 9:00AM-5:00PM.  
**Contact:** Tiffany Silva, Central Districts Representative or Cathy Parsons, Youth Education Marketing Coordinator  
**Phone:** 713-639-4629 (general questions) or 713-639-4617 (field trips)  
**Fax:** 713-523-4125 (general questions) or 713-639-4775 (field trips)  
**Email:** fieldtrips@hmns.org (general questions), tsilva@hmns.org (central districts representative), or cparsons@hmns.org (field trips for HISD schools)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** Museum is open to the public. • Schools must reserve field trips in advance and have at least one chaperone per 10 students. • Groups must include at least 10 students to get the field trip rate.  
**Costs:** Admission for school groups is $3.50/student. • Admission is free only for the permanent exhibits on Thursday, 2:00PM-5:00PM. • Admission to permanent exhibits is free for members of all ages, $15 for non-member children, and $20 for non-member adults. • Docents are available for 10:00AM-12:00PM at $10/docent, with one docent required for every 10 students.  
**Onsite at Schools:** No; however, Museum provides curricular materials for use with school field trips.  
**Languages:** English  
**Direct Services:** Curricular materials for school field trips are designed to reinforce Texas Essential Knowledge and Skills (TEKS) objectives and to elevate students’ excitement about learning science all school year. • HMNS has curricular units for all of its permanent and special exhibits. • Units include TEKS objectives, vocabulary, a knowledge hunt, and extension activities for Grades K-8. • High school units are available, with 2 weeks’ notice, upon request.
**Houston Public Library (HPL)**

**Address:** 500 McKinney Street, Houston, TX 77002  
**Area Served:** Houston  
**Hours/ Days:** Hours vary. • Call ahead for specific hours and locations.  
**Contact:** Blanca Quezada, Senior Communication Specialist  
**Phone:** 832-393-1313 (general questions); 832-393-1378 (HPL Mobile Express); 832-393-1300 (library administration); 832-393-1382 (communications specialist)  
**Fax:** Not available  
**Email:** hpl.mobile@houstontx.gov  
**Website:** [http://www.houstonlibrary.org/hpl-locations](http://www.houstonlibrary.org/hpl-locations)  
**Local Bus Routes:** 40, 85, 131, 219. • Routes to local branch libraries vary. • Ask about bus or light rail routes for the local branch library.  
**Ages/ Grades Served:** Grades PreK-12 and adults ages 18+  
**Eligibility:** HPL is open to all residents of Texas. • Many services require a library card.  
**Costs:** Free  
**Onsite at Schools:** Yes. Schools may arrange visits of the HPL Mobile Express computer-training lab. • Lab supports literacy programs, workforce development and computer training, access to technology, homework help, enrichment programs, ESL classes, after school programs, and library card registration.  
**Languages:** English, Spanish  
**Direct Services:** HPL includes the Central Library, 3 special collection libraries (a research center, a center for genealogical research, and an African-American Library), 4 regional libraries, 31 neighborhood libraries, 4 express libraries, a mobile express library, and a satellite library (at the Children’s Museum). • Services for families with children include digital and face-to-face story times, video gaming, game design, and robotics.

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**Houston Zoo**

**Address:** 6200 Hermann Park Drive, Houston, TX 77030  
**Area Served:** Greater Houston  
**Hours/ Days:** Monday-Sunday, 9:00AM-5:00PM  
**Contact:** Nick Espinosa, Senior Director of Development  
**Phone:** 713-533-6500 (general questions) or 713-533-6550 (field trips)  
**Fax:** 713-522-2823  
**Email:** nespinoza@houstonzoo.org  
**Website:** [http://www.houstonzoo.org](http://www.houstonzoo.org)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/ Grades Served:** Grades K-12 (up to age 19 on school field trips)  
**Eligibility:** Zoo must receive request forms and payment 3 weeks before the field trip date. • Requires at least one chaperone for every 10 K-12 students and at least one chaperone for every 5 pre-K students.  
**Costs:** Zoo admission is free for organized school groups Monday-Thursday, 9:00AM-3:00PM. • General admission to programs and exhibits is free for members and children under age 2, $10 for non-member children ages 2-12, $14 for non-member persons ages 13-64, and $7.50 for persons ages 65+.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Interactive classes and assembly programs align with Texas Essential Knowledge and Skills (TEKS). • They include animal artifacts and live animal presentations, as well as giraffe feeding, a wildlife carousel, and a 4-D experience; these are available to groups as add-ons to their field trip experience.
### John P. McGovern Museum of Health and Medical Science

**Address:** 1515 Hermann Drive, Houston TX 77004  
**Area Served:** Greater Houston  
**Hours/Days:** Tuesday-Saturday, 9:00AM-5:00PM, Sunday, 12:00PM-5:00PM  
**Contact:** Kathy Drago, School Programs Manager  
**Phone:** 713-521-1515 (for general questions) or 713-337-8451 (for school programs)  
**Fax:** 713-526-1434  
**Email:** info@thehealthmuseum.org (general questions), kdrago@thehealthmuseum.org (school programs), or reservations@thehealthmuseum.org (field trips)  
**Website:** [http://thehealthmuseum.org](http://thehealthmuseum.org)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** Grades PreK-12  
**Eligibility:** Museum is open to the general public.  
• School field trips must have one chaperone for every 10 students.  
**Costs:** General admission to Museum programs and exhibits is free each Thursday, 2:00PM-5:00PM.  
• All other times, it is free for members and children ages 0-2, $6 for non-member children ages 3-12, and $8 for non-members ages 13+.  
• The Museum’s parking lot is $5/day.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers innovative and interactive health and science educational experiences.  
• Among attractions are: a hands-on walk through the human body, real organ dissections, and science mini-classes and mini-med schools.

### Museum of Fine Arts Houston (MFAH)

**Address:** 1001 Bissonnet Street, Houston, TX 77005  
**Area Served:** Greater Houston  
**Hours/Days:** Tuesday-Friday tours start at 9:30AM, 10:00AM, 10:30AM, 11:00AM, 11:30AM, 12:00PM, 12:30PM, and 1:00PM.  
• Docent-guided visits last one hour.  
• Museum Hours: Tuesday-Wednesday, 10:00AM-5:00PM, Thursday, 10:00AM-9:00PM, Friday-Saturday, 10:00AM-7:00PM, Sunday, 12:15PM-7:00PM.  
• The Lillie and Hugh Roy Cullen Sculpture Garden is open 9:00AM-10:00PM, 365 days/year.  
**Contact:** Mary Haus, Director of Marketing and Communications  
**Phone:** 713-639-7324  
**Fax:** Not available  
**Email:** tours@mfah.org  
**Website:** [http://www.mfah.org](http://www.mfah.org)  
**Local Bus Routes:** 700 (METRO light rail); 1 (bus)  
**Ages/Grades Served:** Grades PreK-12  
**Eligibility:** MFAH is open to the general public.  
• Schedule self-guided tours at least 2 weeks ahead, docent-guided tours at least 4 weeks ahead.  
**Costs:** Free for school groups with 4 weeks’ advance registration.  
• General admission is free each Thursday.  
• Children ages 0-12 are free.  
• Admission to the Sculpture Garden is free.  
**Onsite at Schools:** No; however, but the Museum offers docent-guided and self-guided tours for schools.  
**Languages:** English  
**Direct Services:** Docent-guided tours include 4-6 works of art, encourage critical and creative thinking, address varied learning styles, and are aligned with Texas Essential Knowledge and Skills (TEKS).  
• They link varied academic subjects and develop students’ skills for viewing and describing Art, thinking deeply, and linking Art to human experience.  
• Students use inquiry, critical thinking skills, and close looking to explore the meaning of Art in different cultures.
Rienzi

**Address:** 1406 Kirby Drive, Houston, TX 77019  
**Area Served:** Greater Houston  
**Hours/ Days:** Museum: Monday-Friday, 9:00AM-5:00PM. • School tours on Wednesday-Friday start at 10:00AM, 11:00AM, and 1:30PM.  
**Contact:** Sara Edwards, Public Programs Manager  
**Phone:** 713-639-7800 (general questions) or 713-639-7803 (school tours)  
**Fax:** 713-639-7810  
**Email:** rienzi@mfah.org or sedwards@mfah.org  
**Website:** [http://www.mfah.org/visit/rienzi/educators-students](http://www.mfah.org/visit/rienzi/educators-students)  
**Local Bus Routes:** 18  
**Ages/Grades Served:** Grades 6-12  
**Eligibility:** Rienzi is open to the general public. • Minimum size for group tours: 10 persons. • Maximum size for group tours: 60 persons. • Rienzi requires one adult chaperone for every 10 students.  
**Costs:** Admission is free for school tours.  
**Onsite at Schools:** No; however, Rienzi’s thematic school tours connect with established secondary school curricula. • School tours engage students in exploring topics in European history, world cultures, geography, and language arts.  
**Languages:** English, French, German, Italian, Polish, Portuguese, Russian, Spanish  
**Direct Services:** Schedule a school tour with the Education Office at least 4 weeks ahead. • Rienzi sponsors a Family Learning Day, April 16, 2014.

Space Center Houston

**Address:** 1601 NASA Parkway, Houston, TX 77058  
**Area Served:** Greater Houston  
**Hours/ Days:** Monday-Friday, 10:00AM-5:00PM, Saturday-Sunday, 10:00AM-7:00PM  
**Contact:** Richard H Sanger, Director of Development  
**Phone:** 281-283-4755 (general reservations) or 281-283-4787 (field trip sponsorship program)  
**Fax:** 281-283-7724 (field trip sponsorship program)  
**Email:** schinfo@spacecenter.org or dsanger@spacecenter.org  
**Website:** [http://spacecenter.org/education-programs/school-visits/title-1-school-discounts](http://spacecenter.org/education-programs/school-visits/title-1-school-discounts)  
**Local Bus Routes:** 249  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** Space Center Houston is open to the general public. • Only pre-approved Title I school sponsorship program applications qualify for discounts.  
**Costs:** Offers a discounted field trip fee of $5.95 per student for Title I schools to visit all exhibits and attractions. • One free ticket for each 15 group-tickets reserved. • Chaperones and teachers must have tickets; group bus drivers get in free. • Parking at the lot is $6; it is free for group buses and vans.  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Exhibits and demonstrates the history of American space exploration and the stories of its astronauts.
The Heritage Society Museum at Sam Houston Park

Address: 1100 Bagby Street, Houston, TX 77002
Area Served: Houston
Hours/Days: Park: Daily from dawn-dusk. • Museum: Tuesday-Saturday, 10:00AM-4:00PM. • School Tours: Tuesday-Friday, 10:00AM-11:30AM.
Contact: Alice Collette, Executive Director
Phone: 713-655-1912 Ext. 101 (reservations)
Fax: 713-655-9249
Email: emartin@heritagesociety.org or acollette@heritagesociety.org
Website: http://www.heritagesociety.org/hours.html
Local Bus Routes: 20, 36, 40, 85
Ages/Grades Served: All ages. • Group tours are available at group rates and designed for students in Grades 3, 4, and 7.
Eligibility: Museum is open to the general public. • Requires one chaperone per 10 students; groups of 6 or more must reserve tours at least 2 weeks in advance.
Costs: Free for Museum gallery; regular group tours are free for children ages 0-5; $6 for children ages 6–18; $15 for adults; and $12 for ages 65+. • Limited free parking is available in a visitor parking lot. • Admission is free for student group tours. • Chaperones are free up to one per 10 children.
Onsite at Schools: No; however, Museum tours are aligned with state Social Studies standards for Grades 3, 4, and 7.
Languages: English
Direct Services: Museum focuses on preserving Houston's history and offers group tours of historic houses for students, scouts, and others.

PARENT EDUCATION – GENERAL PROGRAMS

Parent Education-General Programs:
1. ARK Group, Inc.
2. AVANCE Houston, Inc.
3. City of Houston – Mayor’s Anti-Gang Office
4. Collaborative for Children
5. ESCAPE Family Resource Center
6. Family Services of Greater Houston
7. Texas Agrilife Extension Service – Harris County (District 9 – Southeast)

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 888-275-0744</td>
<td>Adults ages 18+</td>
<td>$165/program</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>2 713-812-0033</td>
<td>Parents and caregivers of children ages 0-5</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>Ext. 215</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 713-247-1576</td>
<td>Parents and caregivers of K-12 students</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4 713-600-1100</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-600-1113</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>713-600-1116</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5 713-942-9500</td>
<td>Parents of children ages 0-18</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6 713-861-4849</td>
<td>Adults ages 18+</td>
<td>$40/class</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>7 281-855-5600</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
</tbody>
</table>
**ARK Group, Inc.**

**Address:** Lone Star College-University Park, 20515 SH 249, CB 127, Houston, TX 77070  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** R. Glenn Wilkerson, President  
**Phone:** 888-275-0744  
**Fax:** Not available  
**Email:** thearkgroup2@sbcglobal.net  
**Website:** [http://www.thearkgroup.org](http://www.thearkgroup.org)  
**Local Bus Routes:** 86  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** The parenting skills program is available to the general public.  
**Costs:** Charges $165 for the entire 4-course parenting skills program.  
**Onsite at Schools:** Yes. The parenting skills program can take place at schools.  
**Languages:** English, Spanish  
**Direct Services:** Programs helps parents to address the practical aspects of parenting.  
* Covers topics such as effective discipline, homework, family meetings, bully-proofing, and instilling responsibility.  
* A 4-course program is 26 weeks; the first course is 8 weeks.

**AVANCE Houston, Inc.**

**Address:** 4281 Dacoma Street, Houston, TX 77092  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Hilda Aguilar, Family Education Services  
**Phone:** 713-812-0033 Ext. 215  
**Fax:** 713-812-9829  
**Email:** HAguiar@avancehouston.org  
**Website:** [http://www.avancehouston.org/parent-child-education](http://www.avancehouston.org/parent-child-education)  
**Local Bus Routes:** 40  
**Ages/Grades Served:** Parents and caregivers of preschool-aged children  
**Eligibility:** Some programs are restricted to adult clients who have children in AVANCE programs.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Sessions cover child growth and development, parents’ roles as a child's first teacher, making toys for learning through parent-child play, and community resources to support child development.  
* A 3-hours/week session takes 9 months to complete.  
* Parent education program also offers home visits, transportation support, early childhood education, child advocacy assistance, and other components.  
* A weekly Fatherhood Program supports the father’s role in his children’s education.  
* Also offers GED preparation and ESL classes.
City of Houston – Mayor’s Anti-Gang Office

Address: 901 Bagby Street, Houston, TX 77002
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-6:00PM
Contact: Patricia Harrington, Division Manager
Phone: 713-247-1576
Fax: 713-247-1340
Email: patricia.harrington@houstontx.gov
Website: http://www.houstontx.gov/antigang/index.html
Local Bus Routes: 20, 36, 40, 85
Ages/Grades Served: Parents and caregivers of K-12 students
Eligibility: Must make requests for guest speakers at least 30 days in advance.
Costs: Free
Onsite at Schools: Yes. Guest speakers can come to schools to present to parents and/or students on gang prevention and related topics.
Languages: English, Spanish
Direct Services: Offers gang awareness education to parents, caregivers, and the general public. • Helps families and communities with identifying and addressing gang involvement within their families and communities.

Collaborative for Children

Address: 1111 North Loop West, Suite 600, Houston, TX 77008
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Deborah Bradford, Parent Engagement Projects Manager, or Kathy Butler, Manager, Family Engagement
Phone: 713-600-1100 (general questions), 713-600-1113 (parent engagement), or 713-600-1116 (family engagement)
Fax: 713-600-1105
Email: dbradford@collabforchildren.org (parent engagement) or kbutler@collabforchildren.org (family engagement)
Website: http://www.collabforchildren.org/parent-education
Local Bus Routes: 40
Ages/Grades Served: Adults ages 18+
Eligibility: No area restrictions. • Classes are open to the community at large.
Costs: Costs vary. • Call for specific information.
Onsite at Schools: Yes. Parent educators are available to provide instruction at schools.
Languages: English, Spanish
Direct Services: Offers parent education for parents and other caregivers. • Classes cover communication, child development, child guidance and discipline, family involvement, parent/child activities, financial literacy, community resources, other topics. • Also provides referrals to other parent education providers. • Many free materials for parents are available online.
ESCAPE Family Resource Center

**Address:** 1721 Pech Road, Suite 300, Houston, TX 77055  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:30PM  
**Contact:** Hortencia Morales, Parent Services Coordinator  
**Phone:** 713-942-9500  
**Fax:** 713-942-0702  
**Email:** hmorales@learntoparent.org  
**Website:** [http://www.learntoparent.org](http://www.learntoparent.org)  
**Local Bus Routes:** 20  
**Ages/Grades Served:** Parents of children ages 0-18  
**Eligibility:** Requires pre-registration for classes.  
**Costs:** Costs vary. • Charges range from $25-$155/class per individual or per family.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Provides information about parenting skills and child abuse prevention. • Offers divorce workshops and classes for grandparents, relatives, and other caregivers. • One class teaches families healthy ways to cope with stress, manage anger and discipline children. • Two more classes help families to understand the emotional process of divorce, the effects of divorce on children, and how to manage co-parenting. • One class provides parents of children ages 0-5 years with activities and games they can use to teach their children social skills and self-discipline skills. • Another class helps men understand their responsibilities as fathers and how to establish stronger relationships with their children.

Family Services of Greater Houston

**Address:** 2700 Southwest Freeway, Suite 209, Houston, TX 77098  
4625 Lillian Street, Houston, TX 77007  
**Area Served:** Greater Houston  
**Hours/Days:** Parent and Family Life Classes (in English): Monday, 6:00PM-7:30PM, and Tuesday, 10:30AM-12:00PM. • Parent and Family Life Classes (in Spanish): Tuesday, 4:00PM-5:30PM. • Co-Parenting and Divorce Classes (English only): Tuesday, 4:00PM-8:00PM.  
**Contact:** Nyla K Woods, President and CEO  
**Phone:** 713-861-4849  
**Fax:** 713-861-4021  
**Email:** family@familyservices.org or nwoods@familyservices.org  
**Website:** [http://www.familyservices.org](http://www.familyservices.org)  
**Local Bus Routes:** 9, 18, 26 (Administration); 36, 70 (Central Office)  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Must be an adult.  
**Costs:** Charges $40 for parenting education classes.  
**Onsite at Schools:** Yes. Family Services provides substance abuse prevention and education or school-based services at 20 HISD schools.  
**Languages:** English, Spanish  
**Direct Services:** Parent education classes cover good parenting, effective child discipline, building a child’s self-esteem, talking to one’s child, stages of child development, and anger management. • Offers a parenting and divorce course (only in English). • Classes cover skills for parents to avoid placing children in the middle of conflicts during and after a divorce. • Offers counseling, case management, substance abuse prevention, and other services.
Texas Agrilife Extension Service – Harris County (District 9 – Southeast)

Address: 3033 Bear Creek Drive, Houston, TX 77084
Area Served: Harris County
Hours/Days: Monday-Friday, 7:30AM-4:00PM
Contact: Jennifer J. Garza, Extension Agent – Family and Consumer Sciences or Becky Deasy, Office Manager
Phone: 281-855-5600
Fax: 281-855-5638
Email: rldeasy@ag.tamu.edu
Website: http://harris.agrilife.org/program-areas/family-and-consumer-sciences/parenting
Local Bus Routes: Not available
Ages/Grades Served: Adults ages 18+
Eligibility: No restrictions
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Offers research-based parent education programs that empower family relationships against adversities. • Class options cover communication and cooperation, discipline and responsibility, and power, courage, and self-esteem.

PARENT EDUCATION – SPECIALIZED PROGRAMS

Parent Education - Specialized Programs:

1. Community Family Centers (CFC)
2. Council on Alcohol and Drugs Houston – Prevention Resource Center (PRC Region 6)
3. Covenant House Texas
4. DePelchin Children’s Center (DCC)
5. Family Services of Greater Houston
6. Volunteers of America Texas, Inc. – Relatives as Parents Program

<table>
<thead>
<tr>
<th></th>
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<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>713-923-2316</td>
<td>Ages 6-17 Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>2</td>
<td>713-942-4122, 281-200-9118</td>
<td>Grades 3-12</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>3</td>
<td>713-523-2231, 713-630-5620</td>
<td>Primarily ages 18-21</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4</td>
<td>713-730-2335, 888-730-2335</td>
<td>Grades K-8</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5</td>
<td>713-861-4849</td>
<td>Adults ages 18+</td>
<td>$40/class</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6</td>
<td>713-460-0781</td>
<td>Parents and children ages 6-16</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012
Area Served: Houston: Greater East End
Hours/Days: Tuesdays, 8:30AM-11:30AM, and Fridays, 8:30AM-11:30AM. • Accepts walk-ins.
Contact: Rosie Canales, Program Director
Phone: 713-923-2316
Fax: 713-923-4243
Email: rcanales@www.communityfamilycenters.org
Website: http://www.communityfamilycenters.org
Local Bus Routes: 20, 36, 50
Ages/Grades Served: Ages 6-17 and adults ages 18+
Eligibility: Requires proof of identity, proof of residence, and proof of income. • Focuses on the local Spanish-speaking community.
Costs: Costs vary. • Many programs are free; CFC charges a fee for field trips in some programs.
Onsite at Schools: Yes. CFC runs youth programs at 2 HISD high schools, and school-based services at 18 HISD schools.
Languages: English, Spanish
Direct Services: Offers parent education classes. • Also offers adult basic education, ESL and GED preparation classes, counseling, youth/summer programs, college readiness, and dropout prevention. • Provides emergency food assistance, health screenings, immunizations, translation services, and referrals.

Council on Alcohol and Drugs Houston – Prevention Resource Center (PRC Region 6)

Address: 303 Jackson Hill Street, Houston, TX 77007
Area Served: Harris County and 12 other counties
Hours/Days: Monday-Thursday, 8:30AM-9:00PM, Friday, 8:30AM-5:00PM, Saturday, 8:00AM-2:00PM
Contact: Angie Cano-Garza, Community Liaison
Phone: 713-942-4122 or 281-200-9118
Fax: 713-526-8257
Email: prc6@council-houston.org (general questions) or youth@council-houston.org (youth programs)
Website: http://www.council-houston.org
Local Bus Routes: 6, 36
Ages/Grades Served: Grades 3-12
Eligibility: No restrictions
Costs: Free
Onsite at Schools: Yes. PRC Region 6 makes health fair presentations at schools, offers 9 drug, alcohol, and tobacco abuse prevention curriculums. • Also offers an evidence-based prevention curriculum for all school levels.
Languages: English, Spanish
Direct Services: Serves as a public clearinghouse of information about alcohol, tobacco, and other drugs. • Provides free pamphlets, posters, and videos. • Also offers online access to information on alcohol, drugs, prevention, and statistics.
Covenant House Texas

**Address:** 1111 Lovett Boulevard, Houston, TX 77006  
**Area Served:** Harris County  
**Hours/Days:** Monday-Sunday, 24 hours/day. • Accepts walk-ins.  
**Contact:** Victor Hay, Director of Community Services  
**Phone:** 713-523-2231 (general questions) or 713-630-5620 (community services)  
**Fax:** 713-523-6904  
**Email:** vhay@covenanthousetx.org  
**Website:** [http://www.covenanthousetx.org](http://www.covenanthousetx.org)  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** All ages, but primarily ages 18-21  
**Eligibility:** Must be a homeless, runaway, and/or at-risk youth.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Operates a Crisis Shelter, which has parenting classes. • Offers free medical care, comprehensive case management, mental health and substance abuse counseling, educational and vocational training, and life skills training. • Offers a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program.

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DePelchin Children’s Center (DCC)

**Address:** 4950 Memorial Drive, Houston, TX 77007  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Mary Kristen Valentine, Director, Marketing and PR  
**Phone:** 713-730-2335 or 888-730-2335  
**Fax:** 713-802-3801  
**Email:** info@depelchin.org (general questions) or parented@depelchin.org (parent education)  
**Website:** [http://www.depelchin.org/parent-education](http://www.depelchin.org/parent-education)  
**Local Bus Routes:** 6, 26, 27  
**Ages/Grades Served:** Grades K-8  
**Eligibility:** No area restrictions. • Must preregister for classes.  
**Costs:** Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services cost $25-$150.  
**Onsite at Schools:** Yes. DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.  
**Languages:** English, Spanish  
**Direct Services:** Offers parent education, counseling, psychiatry, and psychological testing, as well as school-based programs and other services. • Parent education courses include Parenting 101, Positive Parenting, and Helping Children Cope with Divorce. • A Coaching for Parents program helps parents deal with positive discipline; behavioral or developmental issues; talking about sexuality; bullying or social aggression; school or life transitions; dealing with death or other tragedies; family communication; changing family dynamics; blended family issues; and stress management.
Family Services of Greater Houston

Address: 2700 Southwest Freeway, Suite 209, Houston, TX 77098
        4625 Lillian Street, Houston, TX 77007

Area Served: Greater Houston

Hours/Days: Parent and Family Life Classes (in English): Monday, 6:00PM-7:30PM, and Tuesday, 10:30AM-12:00PM. • Parent and Family Life Classes (in Spanish): Tuesday, 4:00PM-5:30PM. • Co-Parenting and Divorce Classes (English only): Tuesday, 4:00PM-8:00PM.

Contact: Nyla K. Woods, President and CEO
Phone: 713-861-4849 (appointments)
Fax: 713-861-4021
Email: family@familyservices.org (general questions) or nwoods@familyservices.org
Website: http://www.familyservices.org

Local Bus Routes: 9, 18, 25

Ages/Grades Served: Adults ages 18+

Eligibility: Must be an adult.

Costs: Charges a $40 fee for parent education classes.

Onsite at Schools: Yes. Family Services provides counseling, substance abuse prevention, and/or school-based services at 20 HISD schools. • Also serves other schools and community locations in its service area.

Languages: English, Spanish

Direct Services: Offers counseling, parent resources and education, and marriage education and relationship skills training. • Also offers case management, substance abuse prevention and education, financial education, and car and personal loans.

Volunteers of America Texas, Inc. (VOA) – Relatives as Parents Program

Address: 4808 Yale Street, Houston, TX 77018

Area Served: Greater Houston

Hours/Days: Monday-Friday, 8:00AM-5:00PM

Contact: Tawnia Wise, Director of Development
Phone: 713-460-0781
Fax: 713-460-0988
Email: programs@voatx.org or twise@voatx.org
Website: http://www.voatx.org/regions-served/houston

Local Bus Routes: 66

Ages/Grades Served: Parents and children ages 6-16

Eligibility: No area restrictions

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides parent education classes as part of a continuum of support services for strengthening families. • Also offers addiction treatment, prevention and recovery programs, affordable housing for low-income families, continuum of support services, and GED preparation classes.
Speakers and Speakers Bureaus:
1. Alzheimer’s Association Houston and Southeast Texas Chapter – Speakers Bureau
2. American Diabetes Association – Professional and Public Education
3. American Heart Association, Houston Division – Speakers Bureau and Public Education
4. City of Houston – Office of Emergency Management
5. Crisis Intervention of Houston, Inc. – Community Education
6. Epilepsy Foundation of Texas – Epilepsy Education in Schools
7. Harris Health System
8. Houston Bar Association (HBA) – Speakers Bureau
9. Houston Clean City Commission, Inc. – Speakers Bureau
10. PFLAG Houston
11. Prevent Blindness Texas
12. St. Joseph Medical Center
13. The Council on Alcohol and Drugs Houston
14. United Nations Association (UNA) – Houston Chapter
15. University of Houston College of Optometry (UHCO) – Speakers Bureau

<table>
<thead>
<tr>
<th></th>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
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<td>1</td>
<td>713-314-1313</td>
<td>Ages 17+ and Grades 7-12</td>
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<td>Chinese, English, Korean, Spanish</td>
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<td>2</td>
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<td>3</td>
<td>713-610-5000</td>
<td>Grades K-12</td>
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<td>4</td>
<td>713-884-4500</td>
<td>All ages</td>
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<td>5</td>
<td>713-533-4500</td>
<td>Primarily ages 13-17 and adults ages 18+</td>
<td>Costs vary</td>
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<td>English, Spanish</td>
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<td>6</td>
<td>888-548-9716</td>
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<td>Yes</td>
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</tr>
<tr>
<td>8</td>
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<td>10</td>
<td>713-467-3524</td>
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<td>Chinese, English, Spanish, Vietnamese</td>
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<td>11</td>
<td>713-526-2559</td>
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<td>713-757-1000</td>
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<td>14</td>
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<td>15</td>
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<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
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</table>
Alzheimer’s Association Houston and Southeast Texas Chapter – Speakers Bureau

Address: 2242 West Holcombe Boulevard, Houston, TX 77030
Area Served: Southeast Texas
Hours/Days: Monday-Friday, 8:30AM-5:00PM
Contact: Caroline Goynor (Education Coordinator) or Sarah Taylor (Education Manager)
Phone: 713-314-1313 or 800-272-3900
Fax: 713-314-1315
Email: info@alz.org, cgoynor@alz.org, or staylor@alz.org
Website: http://www.alz.org/texas
Local Bus Routes: 2, 26
Ages/Grades Served: Speakers: Ages 17+. • Health Fair and Walk to End Alzheimer’s Volunteers: Grades 7-12.
Eligibility: Requires an adult to supervise student volunteers in its Health Fair and Walk to End Alzheimer’s. • May require registration for educational programs. • Speaker requests must arrive 30 days before the date of the event, or 45 days before the event if it is for a bilingual audience.
Costs: Free
Onsite at Schools: Yes. Speakers are available for schools on topics related to Alzheimer’s disease and other dementias.
Languages: Chinese, English, Korean, Spanish
Direct Services: Provides trained volunteers to speak at schools and other organizations on topics related to Alzheimer’s disease and other dementias. • Welcomes adult-supervised secondary school volunteers in its awareness programs.

American Diabetes Association – Professional and Public Education

Address: 2400 Augusta Drive, Suite 175, Houston, TX 77057
Area Served: Greater Houston
Hours/Days: Monday-Friday, 9:00AM-5:00PM
Contact: Mary Baumann or Amanda Caylor, Manager of Youth Markets
Phone: 800-342-2383 or 713-977-7706 Ext. 6085
Fax: 713-977-6277
Email: mbaumann@diabetes.org or acaylor@diabetes.org
Website: http://www.diabetes.org/in-my-community/local-offices/houston-texas
Local Bus Routes: 53, 81, 82
Ages/Grades Served: PreK-12
Eligibility: No area restrictions. • Requires a school that hosts one of its guest speakers also participate in the School Walk for Diabetes program. • The Walk is an educational school fund-raising program that advances diabetes research, education, and advocacy and promotes healthy living, school spirit, and community involvement.
Costs: Free
Onsite at Schools: Yes. Speakers make presentations to schools, as well as other public and private organizations.
Languages: English, Spanish
Direct Services: Provides professional speakers for group meetings to present information and materials about diabetes. • Offers information and awareness specific to African Americans, Native Americans, Alaska Natives, Asian Americans, Native Hawaiians, Pacific Islanders, and Latinos. • Covers risk factors, those who may be at risk, and ways to help manage the disease. • Offers workshops and in-services for teachers and nurses on preventing childhood obesity through coordinated school health.
American Heart Association, Houston Division – Speakers Bureau and Public Education

Address: 10060 Buffalo Speedway, Houston, TX 77054
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Myra Robinson, Executive Director
Phone: 713-610-5000
Fax: 713-610-5200
Email: Myra.Robinson@heart.org
Website: http://www.heart.org/HEARTORG/Affiliate/Houston/Texas/Home_UCM_SWA001_AffiliatePage.jsp
Local Bus Routes: 10, 14
Ages/Grades Served: Grades K-12
Eligibility: No restrictions, but requires an application.
Costs: Free
Onsite at Schools: Yes, offers speakers, an extensive collection of lesson plans, and a Cardio-Pulmonary Resuscitation (CPR) training kit for schools.
Languages: Chinese, English, Spanish, Vietnamese
Direct Services: Provides programs as requested on cardiovascular disease, risk factors, healthy-heart lifestyles, and research for youth and adults. • Offers a portable CPR in Schools Training Kit for secondary schools usable for training 10 students at a time; also offers extensive lesson plans for Grades K-8.

City of Houston – Office of Emergency Management

Address: 5320 North Shepherd Drive, Houston, TX 77091
Area Served: Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Michael Walter, Public Information Officer
Phone: 713-884-4554
Fax: 713-884-4545
Email: info@houstonoem.net or Michael.Walter@houstontx.gov
Website: http://www.houstonoem.net/go/doc/4027/1995702
Local Bus Routes: 44, 45
Ages/Grades Served: All ages
Eligibility: Requires at least 2 weeks’ notice for requests for presentations and a facility that can accommodate an audience of at least 20 persons.
Costs: Free
Onsite at Schools: Yes. Any school can request a presentation about emergency preparedness and about the Ready Houston Initiative.
Languages: English, Spanish
Direct Services: Conducts disaster preparedness presentations for citizens of Houston.
Crisis Intervention of Houston, Inc. – Community Education

Address: 3015 Richmond Avenue, Houston, TX 77098  
Area Served: Harris County  
Hours/Days: Monday-Friday, 8:30AM-5:00PM  
Contact: Naomi Madrid, Executive Director  
Phone: 713-533-4500  
Fax: 713-527-0435  
Email: info@crisishotline.org  
Website: http://www.crisishotline.org  
Local Bus Routes: 25, 53  
Ages/Grades Served: Primarily ages 13-17 and adults ages 18+  
Eligibility: Some services, such as speakers, require completing an application.  
Costs: Costs vary. • Calls to hotlines are free. • Call to ask about costs for speakers.  
Onsite at Schools: Yes, speakers are available to schools.  
Languages: English, Spanish  
Direct Services: Provides speakers on bullying, suicide prevention, crisis intervention, suicide warning signs, grief processes, and communication and listening skills.

Epilepsy Foundation of Texas – Epilepsy Education in Schools

Address: 2401 Fountain View Drive, Suite 900, Houston, TX 77057  
Area Served: Southeast Texas  
Hours/Days: Monday-Friday, 8:30AM-5:00PM  
Contact: Amy Redus, Education Programs or Donna Stahlhut, CEO  
Phone: 888-548-9716 or 713-789-6295  
Fax: 713-789-5628  
Email: education@eftx.org or dstahlhut@eftx.org  
Website: http://eftx.org  
Local Bus Routes: 81, 82  
Ages/Grades Served: All ages  
Eligibility: No area restrictions  
Costs: Free  
Onsite at Schools: Yes. Provides seizures training for school personnel and makes presentations at schools.  
Languages: English, Spanish  
Direct Services: Provides information and materials for students and school staff. • Covers the causes and prevention of epilepsy, how epilepsy affects psychological, social, and educational life, and how to manage seizures.
Harris Health System

**Address:** 2525 Holly Hall Street, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM. • Hours vary among the 22 locations. • Call for specific hours.  
**Contact:** David Lopez, CEO  
**Phone:** 713-566-6400 (general questions)  
**Fax:** Not available  
**Email:** Not available  
**Local Bus Routes:** 700 (METRO light rail); 11, 87 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** No area restrictions  
**Costs:** Free  
**Onsite at Schools:** Yes. One of its 6 school-based clinics is at an HISD middle school. • Speakers are available to schools. Use the online request form.  
**Languages:** English, Spanish  
**Direct Services:** Offers experts who share their expertise on diverse health-related topics ranging from health and wellness to health reform.

Houston Bar Association

**Address:** 1001 Fannin Street, Suite 1300, Houston, TX 77002  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:30AM-5:00PM  
**Contact:** Bonnie Simmons, Supervising Project Coordinator  
**Phone:** 713-759-1133  
**Fax:** 713-759-1710  
**Email:** bonnies@hba.org  
**Website:** [http://www.hba.org](http://www.hba.org)  
**Local Bus Routes:** 20, 40, 85, 131  
**Ages/Grades Served:** All ages, but primarily adults ages 18+  
**Eligibility:** Must apply at least 3 weeks ahead of time to request a speaker and must specify the legal topic for presentation.  
**Costs:** Costs vary. • Services may require a fee. • Call the HBA for specific costs.  
**Onsite at Schools:** Yes. HBA has a Speakers Bureau available to any school or community organization.  
**Languages:** English  
**Direct Services:** Provides legal assistance to the public. • Offers a speakers bureau, a dispute resolution center, a lawyer referral service, volunteer lawyers, a legal line, and other services.
Houston Clean City Commission, Inc. – Speakers Bureau

**Address:** 3000 Richmond Avenue, Suite 350, Houston, TX 77098  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM  
**Contact:** Emily Barlow, Program Director  
**Phone:** 713-839-8855  
**Fax:** 713-839-8880  
**Email:** contact@houstonbeautiful.org or ebarlow@houstonbeautiful.org  
**Website:** [http://www.houstonbeautiful.org](http://www.houstonbeautiful.org)  
**Local Bus Routes:** 25, 82  
**Ages/Grades Served:** All ages.  
**Eligibility:** No area restrictions  
**Costs:** Free  
**Onsite at Schools:** Yes. Provides speakers to visit classrooms and present on varied environmental topics.  
**Languages:** English  
**Direct Services:** Speakers present to community groups on recycling, litter prevention, community clean-up, and beautification projects. • Offers extensive curriculum and teacher training on varied environmental topics. • Helps schools with beautification and landscaping projects in their neighborhoods and on school property. • Helps schools develop outdoor environmental learning centers.

PFLAG Houston

**Address:** 2700 Albany Street, Houston, TX 77006  
**Area Served:** Houston  
**Hours/Days:** No fixed hours. • Call for information about meeting times and locations.  
**Contact:** Tim Suenram, President  
**Phone:** 713-46PFLAG or 713-467-3524  
**Fax:** Not available  
**Email:** speakers@pflaghouston.org or webmaster@pflaghouston.org  
**Website:** [http://www.pflaghouston.org](http://www.pflaghouston.org)  
**Local Bus Routes:** 81, 82, 163  
**Ages/Grades Served:** Ages 12-17 and adults ages 18+  
**Eligibility:** No area restrictions  
**Costs:** Free  
**Onsite at Schools:** Yes. Offers trained volunteer community leaders who make presentations and provide training for school staff and help create model policy and creative programs that address bullying, harassment, and discrimination.  
**Languages:** English  
**Direct Services:** Provides confidential help to families and friends to understand sexual orientation and gender identity while helping to raise awareness and acceptance. • Provides support, education, and advocacy to students, parents, families, friends, and educators to help them create a learning environment that is conducive to the educational success of all students. • A lending library is available.
Prevent Blindness Texas

**Address:** 2202 Waugh Drive, Houston, TX 77006  
**Area Served:** Southeast Texas  
**Hours/Days:** Monday-Thursday, 8:30AM-5:30PM  
**Contact:** Irene Baird, Executive Director or Marisol Guzman, Program Director  
**Phone:** 713-526-2559  
**Fax:** 713-529-8310  
**Email:** ibaird@preventblindness TEXAS.org or mguzman@preventblindness TEXAS.org  
**Website:** http://texas.preventblindness.org  
**Local Bus Routes:** 81, 82  
**Ages/Grades Served:** Presentations: All ages. • Curriculum: Grades K-8  
**Eligibility:** Must submit an online request for speakers at community events.  
**Costs:** Free  
**Onsite at Schools:** Yes. Offers vision, eye health, and safety curriculums aligned with national content standards. • Includes teachers’ guides, lesson plans, and other support materials.  
**Languages:** Chinese, English, Spanish, Vietnamese  
**Direct Services:** Offers presenters at health fairs and community events. • Conducts vision screenings at community events to help identify adults and children at risk of eye disease and vision loss.

St. Joseph Medical Center

**Address:** 1401 St. Joseph Parkway, Houston, TX 77002  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Pat Matthews, CEO  
**Phone:** 713-757-1000 (general questions) or 713-757-7575 (physician finder)  
**Fax:** Not available  
**Email:** sjmanswers@sjmctx.com  
**Website:** http://www.sjmctx.com/services/community-services  
**Local Bus Routes:** 5, 30, 40, 85  
**Ages/Grades Served:** All ages  
**Eligibility:** No area restrictions. • Audience must have 20+ persons. • Call for an application.  
**Costs:** Free  
**Onsite at Schools:** Yes. Speakers are available to speak at schools and other organizations.  
**Languages:** English, Spanish  
**Direct Services:** Offers speakers to present to community organizations about a variety of health topics or disease diagnosis and recovery. • Among available topics are: allergies, cancer, first aid, healthy living, depression, infectious disease, migraines, panic attacks, home and family safety, and stress reduction.
The Council on Alcohol and Drugs Houston

**Address:** 303 Jackson Hill Street, Houston, TX 77007  
**Area Served:** Houston  
**Hours/Days:** Offices: Monday-Thursday, 8:30AM-9:00PM, Friday, 8:30AM-5:00PM, Saturday, 8:00AM-2:00PM. • Speakers: Monday-Friday, 8:30AM-4:30PM.  
**Contact:** William Taylor, President and CEO  
**Phone:** 713-942-4100 or 877-777-8829  
**Fax:** 713-400-6684  
**Email:** youth@council-houston.org  
**Local Bus Routes:** 26, 50, 85  
**Ages/Grades Served:** Grades 3-12  
**Eligibility:** No area restrictions. • Requires at least 2 weeks’ lead time for presentations, health fairs, or agency tours.  
**Costs:** Free  
**Onsite at Schools:** Yes. Speakers make presentations to schools and other community groups.  
**Languages:** English  
**Direct Services:** Provides presentations, health fairs, and agency tours to the community. • Offers a Grades 3-8 prevention curriculum for developing drug resistance skills, personal self-management, and general social skills. • Offers a Grades 9-12 prevention curriculum for developing planning and decision-making skills, interpersonal competence skills, cultural competence skills; and peaceful conflict resolution.

The University of Houston College of Optometry (UHCO) – Speakers Bureau

**Address:** 4901 Calhoun Road, Houston, TX 77204  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-6:00PM  
**Contact:** Not available  
**Phone:** 713-743-2051  
**Fax:** Not available  
**Email:** marketing@optometry.uh.edu  
**Website:** [http://www.opt.uh.edu/community/need-a-speaker.cfm](http://www.opt.uh.edu/community/need-a-speaker.cfm)  
**Local Bus Routes:** 30, 77, 80  
**Ages/Grades Served:** All ages  
**Eligibility:** No area restrictions  
**Costs:** Costs vary. • Contact UHCO for specific information.  
**Onsite at Schools:** Yes. Speakers present on eye health and other vision-related topics.  
**Languages:** English, Spanish  
**Direct Services:** Offers medical experts to speak on pediatric optometry, diabetic retinopathy, glaucoma, cataracts, macular degeneration, retinal diseases, and multiple sclerosis. • Speakers also present on perceptual skills testing, color vision testing, low vision, prescription eyewear, contact lenses, sunglasses, and other eye health or vision-related topics.
United Nations Association (UNA) – Houston Chapter

**Address:** 11110 Bellaire Boulevard, Houston, TX 77072  
**Area Served:** Houston  
**Hours/ Days:** Monday-Friday, 9:00AM-5:00PM, by appointment only. • Hours are flexible. • Always call ahead.  
**Contact:** Teta Banks, President  
**Phone:** 832-448-0538  
**Fax:** 713-667-4744  
**Email:** info@unahouston.org or globalclassrooms@unahouston.org  
**Website:** http://www.unahouston.org/content/programs-and-projects

**Local Bus Routes:** 2  
**Ages/Grades Served:** Grades K-12  
**Eligibility:** No restrictions  
**Costs:** Costs vary. • Minimum cost is $100. • Costs depend on program, duration, audience size, and location.  
**Onsite at Schools:** Yes. Speakers present about world affairs and the United Nations to schools and civic organizations.  
**Languages:** English, Spanish • Availability of other languages depends on the topic.  
**Direct Services:** Offers information and training programs about the various organizations within the United Nations (UN) structure and about various international issues and their effects on the local and global communities. • UNA holds an Annual Global Classrooms Conference for middle school and high students and culminating in a Model UN session where students debate and develop resolutions and solutions to global crises.

## TRANSLATION and INTERPRETATION

**Translation and Interpretation:**

1. Alliance for Multicultural Community Services (AMCS) – Interpreter Services  
2. ALTA Translation Services, Inc.  
3. Boat People SOS (BPSOS)  
4. Daya: Serving South Asian Families  
5. Houston Interpreters and Translators Association (HITA)  
6. Language Line  
7. MedLine Plus – Health Information in Multiple Languages  
8. Sign Shares  
9. Texas Department of Assistive and Rehabilitative Services (DARS)  
10. Young Men’s Christian Association of Greater Houston (YMCA) – International Services

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<th>Costs</th>
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<tr>
<td>1</td>
<td>713-776-4700&lt;br&gt;Ext. 209</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish, and 65+ other languages</td>
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<tr>
<td>2</td>
<td>800-895-8210&lt;br&gt;404-920-3800&lt;br&gt;404-920-3891</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish, and 100+ other languages</td>
</tr>
<tr>
<td>3</td>
<td>281-530-6888</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Khmer, Spanish, Vietnamese</td>
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<tr>
<td>4</td>
<td>713-583-1822</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>Bengali, English, Gujarati, Hindi, Telugu, Urdu, others</td>
</tr>
<tr>
<td>281-731-3813</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>Arabic, Chinese, English, Farsi, Hindi, Korean, Polish, Punjabi, Russian, Sindhi, Spanish, Urdu, others</td>
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<tr>
<td>800-752-6096</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish, and 200+ other languages</td>
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<tr>
<td>888-346-3656 301-594-5983</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>Arabic, Chinese, English, Spanish, Urdu, others</td>
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<td>713-869-4373 866-787-4154</td>
<td>Grades Pre-K-12</td>
<td>Costs vary</td>
<td>Yes</td>
<td>American Sign Language, English, Spanish Sign Language, Spanish</td>
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<tr>
<td>713-267-8510 800-628-5115</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>American Sign Language, English</td>
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<tr>
<td>713-659-5566</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>Arabic, English, Farsi, Kirundi, Oromo, Russian, Spanish, Swahili, others</td>
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### Alliance for Multicultural Community Services (AMCS) – Interpreter Services

**Address:** 6440 Hillcroft Street, Suite 411, Houston, TX 77081  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:30AM-5:00PM  
**Contact:** Lori Bass, Interpreter Services  
**Phone:** 713-776-4700 Ext. 209  
**Fax:** 713-776-4730  
**Email:** info@allianceontheweb.org (general questions) or lbass@allianceontheweb.org (interpreter services)  
**Website:** [http://www.allianceontheweb.org/interpreter.html](http://www.allianceontheweb.org/interpreter.html)  
**Local Bus Routes:** 9, 163  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Persons to be trained must be bilingual, have a high school diploma, and meet age requirements.  
**Costs:** Costs vary. • Training is free; however, AMCS charges a fee for interpreter services.  
**Onsite at Schools:** No  
**Languages:** Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Croatian, Dari, Dinka, English, Farsi, Fon, French, Fukinese, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish  
**Direct Services:** Provides interpretation for limited English proficient clients who need access to health care, immigration, and social services.
ALTA Translation Services, Inc.

Address: 3355 Lenox Road, Suite 510, Atlanta, GA 30326
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Rachel Maurer, Translation Services
Phone: 800-895-8210 or 404-920-3800 (general questions), or 404-920-3891 (translation services)
Fax: 888-303-4455 or 404-920-3801
Email: Not available
Website: http://www.altalang.com/translation-services/houston

Local Bus Routes: None
Ages/Grades Served: All ages
Eligibility: No area restrictions
Costs: Costs vary. • Contact for a free estimate using an online form. • Charges fees on a per-word basis for all translations. • Determines rates by the specific language, the turnaround time, and the nature of the subject matter. • Minimum charge is $85-$125 depending on the language.

Onsite at Schools: Yes
Languages: Albanian, Afrikaans, Amharic, Arabic, Armenian, Azeri, Baluchi, Belorussian, Bengali, Bosnian, Bulgarian, Burmese, Cebuano, Czech, Chechen, Chinese (Cantonese, Mandarin, Min, Taiwanese, Wu), Croatian, Danish, Dari, Dutch, English, Fante, Farsi, Finnish, Flemish, French, Fulfulde, Georgian, German, Greek, Gujarati, Haitian Creole, Hausa, Hawaiian, Hindi, Hebrew, Hmong, Hungarian, Ibo, Ilocano, Indonesian, Italian, Japanese, Kannada, Kashmiri, Kazakh, Khmer, Korean, Kurdish (Kurmandji, Sorani), Lao, Latvian, Lithuanian, Malayalam, Marathi, Mongolian, Norwegian, Oromo, Papiamento, Pashto, Polish, Portuguese, Punjabi, Romanian, Russian, Samoan, Serbian, Sinhalese, Slovenian, Slovak, Somali, Spanish, Swahili, Swedish, Tagalog, Tajik, Tamil, Thai, Tigrinya, Tongan, Turkish, Turkmen, Twi, Ukrainian, Urdu, Uzbek, Vietnamese, Wolof, Yiddish, Yoruba
Direct Services: Provides complete professional translation services in 100+ languages.

Boat People SOS (BPSOS)

Address: 11360 Bellaire Boulevard, Suite 910, Houston, TX 77072
Area Served: Harris County
Hours/Days: Monday-Friday, 9:00AM-5:00PM
Contact: Trish Nguyen
Phone: 281-530-6888
Fax: 281-530-6838
Email: trish.nguyen@bpsos.org
Website: http://www.bpsos.org/mainsite/en/where-we-work/us-branches/houston.html
Local Bus Routes: 2
Ages/Grades Served: Adults ages 18+
Eligibility: Some services require proof of income, proof of identity, and proof of residence.
Costs: Costs vary; some language services may charge a fee.
Onsite at Schools: No
Languages: English, Khmer, Spanish, Vietnamese
Direct Services: Provides ESL classes and citizenship and naturalization services. • Offers case management, health education, housing assistance and referrals, legal assistance, direct emergency assistance, and help for victims of domestic violence.
Daya: Serving South Asian Families

**Address:** 3300 South Gessner Road, Suite 203, Houston, TX 77063  
**Area Served:** Houston  
**Hours/Days:** Offices: Monday-Friday, 9:00AM-5:00PM. • Help Line: Monday-Sunday, 24 hours/day  
**Contact:** Abhilasha Vineet, Director of Community Education and Outreach  
**Phone:** Offices and Help Line: 713-981-7645  
**Fax:** 713-583-1822  
**Email:** contact@dayahouston.org  
**Website:** [http://www.dayahouston.org](http://www.dayahouston.org)  
**Local Bus Routes:** 46  
**Ages/Grades Served:** All ages  
**Eligibility:** Must be a member of the South Asian community.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Urdu  
**Direct Services:** Provides translation and interpretation. • Offers individual crisis counseling, case management, and support for survivors of domestic violence. • Offers computer skills and ESL classes, transitional housing, financial assistance, legal assistance, help with accessing public benefits, and referrals. • Operates a help line for women and children in crisis situations such as domestic violence, sexual assault, and child abuse.

Houston Interpreters and Translators Association (HITA)

**Address:** PO Box 801793, Houston, TX 77280  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Nina Midway, Public Relations, or Steven Marzuola, President  
**Phone:** 281-731-3813  
**Fax:** Not available  
**Email:** pr@hitagroup.org, editor@hitagroup.org, or president@hitagroup.org  
**Website:** [http://www.hitagroup.org/users/find](http://www.hitagroup.org/users/find)  
**Local Bus Routes:** Not available  
**Ages/Grades Served:** All ages  
**Eligibility:** No restrictions  
**Costs:** Costs vary. • Annual dues are $35 for individuals, $100 for corporations, and $75 for institutions. • HITA members charge for services. • Call for specific costs.  
**Onsite at Schools:** Yes  
**Languages:** American Sign Language, Amharic, Arabic, Baluchi, Belarusian, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin, Wu), Croatian, Danish, Dutch, English, Farsi, French, German, Hebrew, Hindi, Hungarian, Indonesian, Italian, Korean, Latvian, Norwegian, Polish, Portuguese, Punjabi, Romanian, Russian, Serbian, Sindhi, Spanish, Swedish, Turkish, Ukrainian, Urdu, Vietnamese, and others.  
**Direct Services:** Provides interpretation (oral) or translation (written) to and from English and other languages.
Language Line Solutions

**Address:** 1 Lower Ragsdale Drive, Building 2, Monterey CA 93940  
**Area Served:** Texas and other states  
**Hours/Days:** Monday-Sunday, 24 hours/day  
**Contact:** Winnie Heh, Senior Vice President of Global Operations  
**Phone:** 800-752-6096  
**Fax:** Not available  
**Email:** WeCare@languageline.com  
**Website:** [http://www.languageline.com](http://www.languageline.com)

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**MedLine Plus – Health Information in Multiple Languages**

**Address:** United States National Library of Medicine, 8600 Rockville Pike, Bethesda, MD 20894  
**Area Served:** Texas and other states  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM. • Online Services: Monday-Sunday, 24 hours/day  
**Contact:** Stephanie Dennis, Head of Health Information Products Unit  
**Phone:** 888-346-3656 or 301-594-5983  
**Fax:** 301-402-1384  
**Email:** custserv@nlm.nih.gov  

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**Languages:** American Sign Language, Amharic, Arabic, Armenian, Bengali, Bosnian, Burmese, Chamorro, Chinese, Chukchee, Croatian, English, Farsi, French, German, Gujarati, Haitian Creole, Hindi, Hmong, Ilocano, Italian, Karen, Khmer, Kirundi, Korean, Kurdish, Lao, Marshallese, Nepali, Oromo, Polish, Portuguese, Romanian, Russian, Samoan, Somali, Spanish, Swahili, Tagalog, Thai, Tigrinya, Tongan, Turkish, Ukrainian, Urdu, Vietnamese  
**Direct Services:** Provides links to find health information in languages other than English organized by health topic.
Sign Shares

**Address:** 99 Detering Street, Suite 160, Houston, TX 77007  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 9:00AM-5:00PM. • Accepts walk-ins.  
**Contact:** Deborah Gunter, President/CEO  
**Phone:** 713-869-4373 or 866-787-4154  
**Fax:** 713-869-8463  
**Email:** coordinator@signshares.com  
**Website:** http://www.signshares.com  
**Local Bus Routes:** 85  
**Ages/Grades Served:** Grades Pre-K-12  
**Eligibility:** No area restrictions. • Services are available to the general public.  
**Costs:** Charges an hourly rate based on time of day, advance notice, and volume of service. • Minimum rate is 2 hours.  
**Onsite at Schools:** Yes  
**Languages:** American Sign Language, English, Spanish, Spanish Sign Language  
**Direct Services:** Provides American Sign Language (ASL) interpreting services. • Also provides oral interpreting services and computer-aided real-time (CART) reporting services.

Texas Department of Assistive and Rehabilitative Services (DARS)

**Address:** 6220 Westpark Drive, Suite 110, Houston, TX 77057  
**Area Served:** Texas  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Cassie Fisher, Stakeholder Relations, or Brandy Holt, Stakeholder Relations  
**Phone:** 713-267-8510 or 800-628-5115 (general questions); 512-377-0486 (Cassie Fisher) or 512-377-0646 (Brandy Holt) (stakeholder relations)  
**Fax:** 713-735-3473  
**Email:** DARS.Inquiries@dars.state.tx.us (general questions), cassie.fisher@dars.state.tx.us (stakeholder relations), or brandy.holt@dars.state.tx.us (stakeholder relations)  
**Website:** http://www.dars.state.tx.us/dhhs/direct.shtml  
**Local Bus Routes:** 25, 81, 163  
**Ages/Grades Served:** All ages  
**Eligibility:** No area restrictions  
**Costs:** Costs vary. • Call DARS for specific costs.  
**Onsite at Schools:** Yes  
**Languages:** American Sign Language, English  
**Direct Services:** Provides last-resort services for persons who are deaf or hard of hearing to facilitate access to essential services and community participation. • Services include sign language or oral interpreters and real-time captioning.
Young Men’s Christian Association of Greater Houston (YMCA) – International Services

Address: 2600 North Loop West, Suite 330, Houston, TX 77092
Area Served: Greater Houston
Hours/Days: Offices: Monday-Friday, 5:00AM-10:00PM, Saturday, 8:00AM-6:00PM, Sunday, 10:00AM-6:00PM. • Accepts walk-ins.
Contact: Linda F. Lykos, Vice President-Development
Phone: 713-659-5566
Fax: 713-659-4314
Email: llykos@ymcahouston.org
Website: http://www.ymcahouston.org
Local Bus Routes: 40, 58
Ages/Grades Served: Adults ages 18+
Eligibility: Requires proof of identity and proof of refugee status.
Costs: Costs vary. • Charges fees on a sliding scale based on income.
Onsite at Schools: No
Languages: Arabic, Burmese, English, Farsi, French, Kirundi, Oromo, Russian, Spanish, Swahili, Vietnamese
Direct Services: Assists refugees in resettlement. • Offers GED preparation and ESL classes, job training, and other services in its informal education programs. • Offers after school and youth programs.

TRANSPORTATION

Transportation:
1. American Red Cross – Greater Houston Area Chapter
2. Association for the Advancement of Mexican Americans (AAMA)
3. Gulf Coast Community Services Association, Inc. (GCCSA)
4. Harris County Rides
5. Metropolitan Transit Authority of Harris County (METRO)
6. St. Hope Foundation, Inc. – Medical Transportation Services

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 713-313-1631</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, and 200+ other languages</td>
</tr>
<tr>
<td>2 713-926-9491</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>3 713-393-4700</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>4 713-368-7433</td>
<td>Adults ages 18+</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5 713-635-4000</td>
<td>All ages</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6 713-778-1300</td>
<td>All ages</td>
<td>Free</td>
<td>No</td>
<td>English, French, Portuguese, Spanish, Vietnamese</td>
</tr>
</tbody>
</table>
American Red Cross – Greater Houston Area Chapter

**Address:** 2700 Southwest Freeway, Houston, TX 77098  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Friday, 7:00AM-6:00PM  
**Contact:** Not available  
**Phone:** 713-313-1631  
**Fax:** 713-313-5479  
**Email:** information@ghac.org  
**Website:** [http://www.redcross.org/tx/houston](http://www.redcross.org/tx/houston)  
**Local Bus Routes:** 9, 25  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires referral by a participating physician or social service agency; also requires proof of residence, proof of Medicare eligibility, proof of disability, or homeless status.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish, and 200+ other languages available through the Language Line  
**Direct Services:** Provides transport for persons who are low-income or elderly, or who have special medical needs. • Persons may receive door-to-door transportation to and from medical appointments and social service agencies.

Association for the Advancement of Mexican Americans (AAMA)

**Address:** 204 Clifton Street, Houston, TX 77011  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Kathryn Butcher, VP of Public Relations  
**Phone:** 713-926-9491  
**Fax:** 713-926-8035  
**Email:** kbutcher@aama.org  
**Website:** [http://www.aama.org](http://www.aama.org)  
**Local Bus Routes:** 20, 50  
**Ages/Grades Served:** All ages  
**Eligibility:** Requires status as an at-risk Latino in need of counseling or other assistance.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Helps link Spanish-speaking persons to transportation, medical care, housing, and other services. • Serves as a liaison for persons who are unable to access services due to language barriers.
Gulf Coast Community Services Association, Inc. (GCCSA)

**Address:** 9320 Kirby Drive, Houston, TX 77054  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Sue Kriegel, Executive Assistant  
**Phone:** 713-393-4700  
**Fax:** 713-343-8701  
**Email:** gulfcoast@gccsa.org  
**Website:** http://www.gccsa.org  
**Local Bus Routes:** 700 (METRO light rail); 18 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** Income guidelines apply for most services. • Requires proof of identity, proof of disability, proof of income, proof of residence, and proof of age.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Works with the Harris County RIDES Program to provide transportation to senior citizens and persons with disabilities.

**Harris County – RIDES Program**

**Address:** 9418 Jensen Drive, Houston, TX 77093  
**Area Served:** Harris County outside of METRO Lift service area  
**Hours/Days:** Shared Ride: Monday-Sunday, 7:00AM-7:00PM. • Taxi: Monday-Sunday, 24 hours/day.  
**Contact:** Yvonne Maldonado or Juan Hernandez, Consumer Assistance Specialists  
**Phone:** 713-368-7433  
**Fax:** 713-696-1977  
**Email:** yvonne.maldonado@csd.hctx.net or juan.hernandez@csd.hctx.net  
**Website:** http://www.harriscountyrides.com  
**Local Bus Routes:** 6, 45  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of identity, proof of disability, proof of age, and proof of income.  
**Costs:** Half fare: $3. • Maximum one-way fare is $24 (after a 50% discount). • Fares are subject to change at any time.  
**Onsite at Schools:** Yes  
**Languages:** English, Spanish  
**Direct Services:** As a subsidized program of curb-to-curb transportation, RIDES lets eligible customers and participating agencies buy services at a large discount.
**Metropolitan Transit Authority of Harris County (METRO)**

**Address:** 1900 Main Street, Houston, TX 77002  
**Area Served:** Harris County  
**Contact:** Not available

<table>
<thead>
<tr>
<th>METRO Service</th>
<th>Focus</th>
<th>Phone</th>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offices</td>
<td>Customer service</td>
<td>713-635-4000</td>
<td>Monday-Friday</td>
<td>6:00AM-12:00AM</td>
</tr>
<tr>
<td></td>
<td>Community outreach</td>
<td>713-739-4018</td>
<td>Saturday-Sunday</td>
<td>8:00AM-12:00AM</td>
</tr>
<tr>
<td>METROLine</td>
<td>Route and schedule information</td>
<td>713-635-4000</td>
<td>Monday-Friday</td>
<td>8:00AM-5:00PM</td>
</tr>
<tr>
<td>RideStore</td>
<td>Fare cards and passes</td>
<td>713-739-6968</td>
<td>Monday-Friday</td>
<td>8:00AM-5:00PM</td>
</tr>
<tr>
<td>METRO Lift</td>
<td>Customer service information</td>
<td>713-224-0119</td>
<td>Monday-Friday</td>
<td>8:00AM-5:00PM</td>
</tr>
<tr>
<td>METRO STAR</td>
<td>Van pool</td>
<td>713-224-7433</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>888-606-7433</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MAP</td>
<td>Motorist assistance</td>
<td>713-225-5627</td>
<td>Monday-Friday</td>
<td>6:00AM-10:00PM</td>
</tr>
<tr>
<td></td>
<td></td>
<td>713-CALL-MAP</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emergency Ride</td>
<td>Emergency assistance</td>
<td>713-224-7433</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>888-606-7433</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Fax:** Not available  
**Email:** Not available  
**Website:** [http://www.ridemetro.org/AboutUs/ContactUs.aspx](http://www.ridemetro.org/AboutUs/ContactUs.aspx)  
**Local Bus Routes:** METRO Offices and RideStore: 700 (METRO light rail); 88, 249 (bus)  
**Ages/Grades Served:** All ages  
**Eligibility:** No restrictions for most uses. • METRO is open to the general public.  
**Costs:** One-way METRO Rail fares are $1.25. • One-way METRO Park and Ride fares vary by transit zone.  
**Onsite at Schools:** Yes. METRO light rail and bus routes pass near many public and private schools. • METRO also offers safety presentations and rail safety materials for classrooms in Grades K-12.  
**Languages:** English, Spanish  
**Direct Services:** Runs the METRO Bus, METRO Rail, METRO Lift, STAR vanpool, and Ride Share programs.

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**St. Hope Foundation, Inc. – Medical Transportation Services**

**Address:** 6200 Savoy Drive, Suite 540, Houston, TX 77036  
**Area Served:** Greater Houston  
**Hours/Days:** Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM  
**Contact:** Tracy Minter, Transportation Coordinator  
**Phone:** 713-778-1300  
**Fax:** 713-778-0827  
**Email:** Not available  
**Website:** [http://offeringhope.org](http://offeringhope.org)  
**Local Bus Routes:** 81, 132, 163  
**Ages/Grades Served:** All ages  
**Eligibility:** Serves HIV+ persons. • Requires proof of income, proof of residence, and proof of HIV+ status.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, French, Portuguese, Spanish, Vietnamese  
**Direct Services:** Provides transportation in vehicles and vans to persons living with HIV/AIDS.
TUTORING SERVICES

Tutoring Services:
1. Alliance for Multicultural Community Services
2. American Red Cross – Greater Houston Area Chapter
3. Chinese Community Center
4. Community Family Centers (CFC)
5. Fifth Ward Enrichment Program, Inc.
6. Houston Area Urban League (HAUL)
7. Houston Public Library (HPL)
8. Multicultural Education and Counseling through the Arts (MECA)
9. Neighborhood Centers, Inc.
10. SHAPE Community Center

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 713-776-4700</td>
<td>Ages 10-17</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, others</td>
</tr>
<tr>
<td>2 713-526-8300</td>
<td>Grades PreK-12</td>
<td>Costs vary</td>
<td>Yes</td>
<td>English, Spanish, and 200+ other languages</td>
</tr>
<tr>
<td>3 713-271-6100 Ext. 110</td>
<td>Grades K-10</td>
<td>Free</td>
<td>No</td>
<td>Chinese, English, Spanish, Vietnamese</td>
</tr>
<tr>
<td>4 713-923-2316</td>
<td>Ages 6-17</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>5 713-229-8353</td>
<td>Males ages 12-19</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>6 713-393-8700 713-393-8714</td>
<td>Ages 12-18</td>
<td>Free</td>
<td>Yes</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>7 832-393-1313</td>
<td>Grades K-12</td>
<td>Free</td>
<td>No</td>
<td>Arabic, Chinese, English, French, German, Italian, Japanese, Russian, Spanish</td>
</tr>
<tr>
<td>8 713-802-9304 713-802-9403</td>
<td>Grades 11-12</td>
<td>$20 fee</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>9 713-667-9400</td>
<td>Ages 0-18</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>10 713-521-0629</td>
<td>Ages 5-15</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
</tbody>
</table>

Alliance for Multicultural Community Services

Address: 6440 Hillcroft Street, Suite 411, Houston TX 77081
Area Served: Harris County
Hours/Days: Monday-Friday, 8:30AM-5:00PM
Contact: Yani Rose, Executive Director or Miriam Diria, Director of Operations
Phone: 713-776-4700
Fax: 713-776-4730
Email: info@allianceontheweb.org, yanikeo@allianceontheweb.org, or mdiria@allianceontheweb.org
Website: http://www.allianceontheweb.org/community.html
Local Bus Routes: 9, 163
Ages/Grades Served: Ages 10-17
Eligibility: Requires school report card, proof of age, and proof of income.
Costs: Free
Onsite at Schools: No
Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Focuses on students from low-income households. • College-student mentors provide homework and tutorial assistance. • Offers a computer lab, financial literacy classes, life skills education, recreational activities, community services projects, and cultural opportunities.

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American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098
Area Served: Greater Houston
Hours/Days: Monday-Friday, 8:00AM-5:00PM
Contact: Steve Vetrano, CEO
Phone: 713-526-8300 or 800-RED-CROSS
Fax: 713-313-5479
Email: information@ghac.org, support@redcrosstraining.org, or YouthInvolvement@redcross.org
Website: http://www.houstonredcross.org or http://www.redcross.org/take-a-class/school-programs
Local Bus Routes: 25, 26, 53
Ages/Grades Served: Grades PreK-12
Eligibility: Full training for students requires 2.5 hours. • An online toolkit helps schools start and run a Red Cross Club.
Costs: Costs vary. • Training is free for students; charges a fee of $70 to $110 for adult or instructor training.
Onsite at Schools: Yes. The local Red Cross chapter assists in creating Red Cross Clubs at any school level.
Languages: English, Spanish, and 200+ other languages available through the Language Line
Direct Services: Offers training in First Aid and Cardio-Pulmonary Resuscitation (CPR) for students. • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card.

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Chinese Community Center of Houston

Address: 9800 Town Park Drive, Houston, TX 77036
Area Served: Houston
Hours/Days: Monday-Friday, 9:00AM-5:00PM. • Tutoring: Monday-Friday, 3:00PM-6:30PM
Contact: Lisa To, Youth Program Coordinator
Phone: 713-271-6100, Ext. 110
Fax: 713-271-3713
Email: info@ccchouston.org or lisato@ccchouston.org
Website: http://ccchouston.org/youth
Local Bus Routes: 2
Ages/Grades Served: Grades K-10
Eligibility: Proof of income level. • Requires parents to participate in at least one family involvement activity each month such as parenting classes, benefits counseling, and family involvement nights.
Costs: Free
Onsite at Schools: No
Languages: Chinese, English, Spanish, Vietnamese
Direct Services: Tutors help new immigrant youths in their transition into the community on a daily basis through academic tutoring and help with school homework and other question. • Offers English language enrichment and other social group activities.
Community Family Centers

**Address:** 7524 Avenue E, Houston, TX 77012  
**Area Served:** Houston: Greater East End  
**Hours/Days:** Youth Tutoring: Monday-Friday, 3:00PM-6:00PM. • Accepts walk-ins.  
**Contact:** Rosalba Castillo, Director of Youth Programs  
**Phone:** 713-923-2316  
**Fax:** 713-923-4243  
**Email:** rcastillo@communityfamilycenters.org  
**Website:** http://www.communityfamilycenters.org  
**Local Bus Routes:** 20, 36, 50  
**Ages/Grades Served:** Ages 6-17  
**Eligibility:** Requires program registration. • Focuses on the local Spanish-speaking community.  
**Costs:** Free  
**Onsite at Schools:** Yes. Youth programs are at 2 HISD high schools. • School-based services are at 18 HISD schools.  
**Languages:** English, Spanish  
**Direct Services:** Aligns educational support activities with HISD goals in providing daily help with homework and tutoring as needed. • Focuses on reading/writing, math, science, language proficiency and comprehension. • Supports learning and acquiring new life and social skills and offers enrichment activities.

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Fifth Ward Enrichment Program, Inc.

**Address:** 4014 Market Street, Suite W145, Houston, TX 77020  
**Area Served:** Houston: Fifth Ward  
**Hours/Days:** Monday-Friday, 9:00AM-6:00PM  
**Contact:** Veldya Hamilton, Administrative Clerk or Charles L. Savage, Executive Director  
**Phone:** 713-229-8353  
**Fax:** 713-229-8311  
**Email:** fwep@fwepinc.org, vhamilton@fwepinc.org, or csavage@fwepinc.org  
**Website:** http://www.fwepinc.org  
**Local Bus Routes:** 11  
**Ages/Grades Served:** Males ages 12-19  
**Eligibility:** Must meet age requirements, attend a HISD secondary school in the Fifth Ward, and be a minority youth with identified academic problems.  
**Costs:** Free  
**Onsite at Schools:** Yes. Operates school-based projects located at 3 HISD high schools and 3 HISD middle schools.  
**Languages:** English, Spanish  
**Direct Services:** Offers help with homework and test preparation for boys with identified academic problems. • Holds academic competitions focused on spelling skills and knowledge of historical events and the community. • Recruits tutors from fraternities, corporations, and the community to work with students who have extreme academic problems. • Offers mentoring, entrepreneurial skills, life skills, leadership development, and community service.
Houston Area Urban League (HAUL)

Address: 1301 Texas Avenue, Houston, TX 77002  
Area Served: Greater Houston  
Hours/Days: Monday-Friday, 8:00AM-5:00PM  
Contact: Judson W. Robinson III, President and CEO  
Phone: 713-393-8700 (general questions) or 713-393-8714 (registration)  
Fax: 713-393-8790  
Email: Not available  
Website: [http://www.haul.org/programs/education-center](http://www.haul.org/programs/education-center)  
Local Bus Routes: 20, 66, 262  
Eligibility: Requires registration.  
Costs: Free  
Onsite at Schools: Yes.  
Languages: English, Spanish  
Direct Services: Focuses middle school educational support activities on college readiness and developing life skills, and focuses high school educational support activities on personal and leadership development, college plans, and career plans. • A Saturday academy focuses on science, technology, engineering, and mathematics (STEM) disciplines.

Houston Public Library (HPL)

Address: 500 McKinney Street, Houston, TX 77002  
Area Served: Houston  
Hours/Days: Tuesday-Thursday, 4:00PM-6:00PM. • Homework Help: Monday-Sunday, 2:00PM-11:00PM  
Contact: Greg Simpson, Assistant Director of Communications  
Phone: 832-393-1313  
Fax: Not available  
Email: Not available  
Website: [http://www.houstonlibrary.org/tutorials](http://www.houstonlibrary.org/tutorials) and [http://www.houstonlibrary.org/hpl-locations](http://www.houstonlibrary.org/hpl-locations)  
Local Bus Routes: Central Library: 20, 40, 85. • Call METRO for bus and light rail routes to HPL branch libraries.  
Ages/Grades Served: Grades K-12  
Eligibility: Many services require a valid library card.  
Costs: Free  
Onsite at Schools: No, but offers extensive resources to support the K-12 school curriculum.  
Languages: Arabic, English, French, German, Italian, Japanese, Mandarin Chinese, Russian, Spanish  
Direct Services: Students (K-12) who need help with their schoolwork can request assistance from volunteer tutors. • Cardholders also can get live online homework help, skills building, writing assistance, and more using Brainfuse. • HPL also offers language-learning options such as Live Mocha and Mango Languages.
### Multicultural Education and Counseling through the Arts (MECA)

**Address:** 1900 Kane Street, Houston, TX 77007  
**Area Served:** Harris County  
**Hours/Days:** Monday-Friday, 12:00PM-7:00PM by appointment only.  
**Contact:** Alice Valdez, Executive Director, or Liz Salinas, Associate Director of Programs  
**Phone:** 713-802-9370  
**Fax:** 713-802-9403 or 713-802-9304  
**Email:** info@meca-houston.org  
**Website:** [http://www.meca-houston.org](http://www.meca-houston.org)  
**Local Bus Routes:** 85  
**Ages/Grades Served:** Grades 11-12  
**Eligibility:** No area restrictions. • Requires students to maintain sufficient academic performance in order to participate in recitals and other events.  
**Costs:** Charges a $20 registration fee. • Provides tutoring at no additional cost for registered students; charges a small fee for students not enrolled at MECA.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Offers tutoring or students who need tutoring or academic assistance in mathematics, reading, or other academic classes. • Provides a college prep program, a summer arts program, mentoring, SAT preparation workshops and practice exams, dance education, and improvisation classes.

### Neighborhood Centers, Inc.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offices</td>
<td>4500 Bissonnet Street, Suite 200, Bellaire, TX 77401</td>
<td>713-667-9400</td>
<td>713-669-5236</td>
<td>Angela Blanchard, President/CEO</td>
</tr>
<tr>
<td>Harbach-Ripley</td>
<td>6225 Northdale Street, Houston, TX 77087</td>
<td>713-640-7100</td>
<td>713-640-7106</td>
<td>Stephen Cooper, Community Developer</td>
</tr>
<tr>
<td>Independence Heights</td>
<td>205 West Crosstimbers Road, Houston, TX 77018</td>
<td>713-691-1393</td>
<td>713-691-3825</td>
<td>Blanca Salinas, Community Developer</td>
</tr>
<tr>
<td>Ripley House</td>
<td>4410 Navigation Boulevard, Houston, TX 77011</td>
<td>713-315-6400</td>
<td>713-315-6404</td>
<td>Bolivar Fraga, Community Developer</td>
</tr>
<tr>
<td>The BRIDGE-El Puente</td>
<td>6113 Renwick Drive, Suite 201B, Houston, TX 77081</td>
<td>713-592-0288</td>
<td>713-592-0259</td>
<td>Marisol Casares, Community Developer</td>
</tr>
</tbody>
</table>

**Area Served:** Houston  
**Hours/Days:** Offices: Monday-Friday, 7:30AM-5:00PM. • Site hours vary. • Call ahead.  
**Contact:** Claudia Vasquez, Senior Vice President and Chief Program Officer  
**Email:** [president@neighborhood-centers.org](mailto:president@neighborhood-centers.org)  
**Website:** [http://neighborhood-centers.org](http://neighborhood-centers.org)  
**Local Bus Routes:** 65 (Offices); 20, 37, 48 (Ripley House); 5, 73 (Harbach-Ripley Community Center); 9 (The BRIDGE-El Puente); 23, 44, 66 (Independence Heights)  
**Ages/Grades Served:** Ages 0-18  
**Eligibility:** Requirements vary by program.  
**Costs:** Costs vary. • Centers charge nominal fees for classes and programs; a membership fee of $100 provides access.  
**Onsite at Schools:** No  
**Languages:** English, Spanish
Direct Services: Operates 6 neighborhood centers as well as early childhood education and other educational, health, and recreational programs.

SHAPE Community Center

Address: 3815 Live Oak Street, Houston, TX 77004
Area Served: Harris County
Hours/Days: Office: Monday-Friday, 9:00AM-4:00PM. • Family Center: Monday-Friday, 7:00AM-7:00PM, Saturday, 8:00AM-5:00PM.
Contact: Deloyd T. Parker, Jr., Executive Director
Phone: 713-521-0629
Fax: 713-521-1185
Email: shape@shape.org
Website: http://www.shape.org
Local Bus Routes: 5, 80
Ages/Grades Served: Ages 5-15
Eligibility: No area restrictions
Costs: Free
Onsite at Schools: No
Languages: English
Direct Services: Offers computer classes, an after-school enrichment program, an 8-week summer school program, an alternative education program, and youth development. • Offers cultural, social, and health-centered programs to support families.

VOCATIONAL TRAINING and EMPLOYMENT

Vocational Training and Employment:
1. Alliance for Multicultural Community Services (AMCS) – Employment Program
2. Bilingual Education Institute (BEI)
3. Career and Recovery Resources, Inc. – Youth Employment Services (YES)
4. Goodwill Industries – Heights Job Connection Service Center
5. Houston Center for Literacy (HCL) – Demonstration Learning Centers
6. Houston-Galveston Area Council (H-GAC) – Workforce Solutions
7. Job Corps – Gary Job Corps Center
8. SEARCH – Employment Services
9. Texas Department of Assistive and Rehabilitative Services (DARS) – Houston Field Offices

<table>
<thead>
<tr>
<th>Phone</th>
<th>Ages/Grades Served</th>
<th>Costs</th>
<th>Onsite at Schools</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>713-776-4700 Ext. 151</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish, Vietnamese, others</td>
</tr>
<tr>
<td>713-789-4555</td>
<td>Ages 7-12 Adults ages 18+</td>
<td>Costs vary</td>
<td>No</td>
<td>Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, others</td>
</tr>
<tr>
<td>713-754-7000</td>
<td>Ages 16-21</td>
<td>Costs vary</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-692-6221 713-699-6305</td>
<td>Youth Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English</td>
</tr>
<tr>
<td>713-640-8200 713-670-5518</td>
<td>Ages 17-18 Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
<tr>
<td>713-627-3200</td>
<td>Adults ages 18+</td>
<td>Free</td>
<td>No</td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
### Alliance for Multicultural Community Services (AMCS) – Employment Program

**Address:** 6440 Hillcroft Street, Suite 411, Houston, TX 77081  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 10:00AM-6:30PM  
**Contact:** Gop Kucha, Employment Department Coordinator  
**Phone:** 713-776-4700 Ext. 151  
**Fax:** 713-776-4730  
**Email:** gkucha@allianceontheweb.org  
**Website:** [http://www.allianceontheweb.org](http://www.allianceontheweb.org)  
**Local Bus Routes:** 163  
**Ages/Grades Served:** Adults ages 18+  
**Eligibility:** Requires proof of refugee status; must have lived in the US for no longer than 5 years.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Bosnian, Bulgarian, Burmese, Chinese (Cantonese and Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Farsi, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinyarwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrigna, Tunisian, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish  
**Direct Services:** Provides job counseling, job readiness training, referral to ESL and vocational programs, job referral, job placement, job placement follow-up, job upgrading, and job retention. • Offers ESL classes to enable adults to become self-sufficient and employable as soon as possible.

### Bilingual Education Institute (BEI)

**Address:** 6060 Richmond Avenue, Suite 180, Houston, TX 77057  
**Area Served:** Harris County  
**Hours/Days:** Offices: Monday-Friday, 8:00AM-5:00PM, Saturday, 9:00AM-12:00PM. • Course hours and days vary. Intensive courses are 18-24 hours. • New cycles start every 7 weeks.  
**Contact:** Lazaro Hinojosa, Admissions Representative  
**Phone:** 713-789-4555 (general questions)  
**Fax:** 713-789-4541  
**Email:** bei@bei.edu  
**Website:** [http://www.bei.edu](http://www.bei.edu)  
**Local Bus Routes:** 25, 81  
**Ages/Grades Served:** Ages 7-12, also adults ages 18+  
**Eligibility:** Requires proof of residence and refugee status; must have lived in the US for no longer than 5 years.  
**Costs:** Costs start at $299 for tuition for language programs, plus costs of materials or registration.
Onsite at Schools: No
Languages: Arabic, Bosnian, English, French, Spanish, Swahili, Vietnamese, and others
Direct Services: Offers intensive, morning, and evening ESL and non-English language classes. • Students also can engage in conversation, drama, and creative writing projects to support acquiring language skills.

### Career and Recovery Resources, Inc. – Youth Employment Services (YES)

**Address:** 2525 San Jacinto Street, Houston, TX 77002  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** Jeffrey Berry, Program Director  
**Phone:** 713-754-7000  
**Fax:** 713-754-7072  
**Email:** Not available  
**Website:** [http://www.careerandrecovery.org](http://www.careerandrecovery.org)  
**Local Bus Routes:** 700 (METRO light rail); 5, 85 (bus)  
**Ages/Grades Served:** Ages 16-21  
**Eligibility:** Must be an at-risk youth.  
**Costs:** Costs vary. • Services may charge fees on a sliding scale based on income.  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Helps clients to assess interests and abilities, explore career options, define career goals, and determine how to get and keep an entry-level job. • Helps with obstacles to employment: illiteracy, disabilities, homelessness, a lack of skills, substance abuse, and risk behaviours.

### Goodwill Industries – Job Connection Service Center

**Address:** 140 West Loop North Freeway, Houston, TX 77055 (Administration)  
215 West 20th Street, Houston, TX 77008 (Service Center)  
**Area Served:** Houston  
**Hours/Days:** Monday-Friday, 8:00AM-4:30PM. • Accepts walk-ins.  
**Contact:** Meredith Phillips, Media Relations or William A. Sala, Workforce Development  
**Phone:** 713-692-6221 (administration) or 713-699-6305 (service center)  
**Fax:** 713-692-0923 (administration) or 713-699-6339 (media relations)  
**Email:** M_Phillips@goodwillhouston.org (media relations) or WASala@goodwillhouston.org (workforce development)  
**Website:** [http://www.goodwillhouston.org](http://www.goodwillhouston.org)  
**Local Bus Routes:** 66  
**Ages/Grades Served:** Youth and adults ages 18+  
**Eligibility:** Must be an adjudicated youth or young adult. • Requires an orientation before being placed in a program.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English  
**Direct Services:** Offers résumé preparation and interview skills, job search assistance, and networking and job placement services. • Offers use of computer lab and phones for job search, workplace success skills training, personal financial skills, and coaching. • Makes referrals to housing, clothing, and childcare services.
Houston Center for Literacy (HCL) – Demonstration Learning Centers

**Address:** 2401 Portsmouth Street, Suite 230, Houston, TX 77098  
**Area Served:** Houston: Magnolia, Denver Harbor, Midtown (San Jose)  
**Hours/Days:** Monday-Thursday, 8:00AM-5:00PM, Friday, 8:00AM-12:00PM  
**Contact:** Doris Larry, Lead Learning Center Manager  
**Phone:** 713-640-8200 (general questions) or 713-670-5518 (learning centers)  
**Fax:** 713-640-8247  
**Email:** doris.larry@houliteracy.org  
**Website:** http://www.houliteracy.org  
**Local Bus Routes:** 18, 25, 26  
**Ages/Grades Served:** Ages 17-18, and adults ages 18+  
**Eligibility:** Requires ages 17+ for basic adult education and GED classes; must be ages 18+ for ESL classes.  
**Costs:** Free  
**Onsite at Schools:** No  
**Languages:** English, Spanish  
**Direct Services:** Supports literacy development at 3 sites located in high-need areas of Houston. • Demonstrates best practices in running an adult literacy center, including curriculum, management, data entry, advocacy, and training volunteers.

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Houston-Galveston Area Council (H-GAC) – Workforce Solutions

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Office</td>
<td>3555 Timmons Lane,</td>
<td>713-627-3200,</td>
<td>713-993-4578,</td>
<td>25, 53, 73, 78</td>
</tr>
<tr>
<td></td>
<td>Houston, TX 77027</td>
<td>713-993-4528,</td>
<td>832-681-2500,</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>713-993-4571</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Astrodome</td>
<td>9315 Stella Link Road,</td>
<td>713-661-3220,</td>
<td>713-666-9532,</td>
<td>8</td>
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<tr>
<td></td>
<td>Houston, TX 77025</td>
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<tr>
<td>East End</td>
<td>5104 Harrisburg Boulevard,</td>
<td>713-228-8848,</td>
<td>713-228-8858,</td>
<td>20, 50</td>
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<tr>
<td></td>
<td>Houston, TX 77011</td>
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<tr>
<td>Northeast</td>
<td>4217 Tidwell Road, Suite A,</td>
<td>713-694-5087,</td>
<td>713-697-4063,</td>
<td>3, 6, 45</td>
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<tr>
<td></td>
<td>Houston, TX 77093</td>
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<tr>
<td>Northline</td>
<td>4424 North Freeway, Suite A,</td>
<td>713-692-7755,</td>
<td>713-697-0635,</td>
<td>44, 56</td>
</tr>
<tr>
<td></td>
<td>Houston, TX 77022</td>
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<tr>
<td>Northshore</td>
<td>14355 East Wallisville Road,</td>
<td>281-458-1155,</td>
<td>281-459-2768,</td>
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<tr>
<td></td>
<td>Houston, TX 77049</td>
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<tr>
<td>Southwest</td>
<td>12710 Bissonnet Street,</td>
<td>281-564-2660,</td>
<td>281-988-9827,</td>
<td>65, 67</td>
</tr>
<tr>
<td></td>
<td>Houston, TX 77099</td>
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<tr>
<td>Westheimer</td>
<td>8373 Westheimer Road,</td>
<td>713-953-9211,</td>
<td>713-953-1948,</td>
<td>53, 82</td>
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<tr>
<td></td>
<td>Houston, TX 77063</td>
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<tr>
<td>Willowbrook</td>
<td>17517 Highway 249,</td>
<td>281-807-9462,</td>
<td>281-807-6058,</td>
<td>44</td>
</tr>
<tr>
<td></td>
<td>Houston, TX 77064</td>
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</tr>
</tbody>
</table>

**Area Served:** Harris County and 12 other counties  
**Hours/Days:** Monday-Friday, 8:00AM-5:00PM  
**Contact:** David Baggerly or Michelle Ramirez, Program Managers  
**Email:** david.baggerly@wrksolutions.com or michelle.ramirez@wrksolutions.com
Website: [http://www.wrksolutions.com](http://www.wrksolutions.com)

**Ages/Grades Served**: Adults ages 18+

**Eligibility**: Requires proofs of citizenship or legal immigrant status, age, residence, income, and household income sources. • May require proofs of layoff or unemployment status and proofs of current school hours and registration. • Must live in the 13-county service area, and must file a financial aid application.

**Costs**: Free

**Onsite at Schools**: No

**Languages**: English, Spanish, Vietnamese

**Direct Services**: Provides access to industry and occupation profiles and other resources to help with career planning. • Helps persons to create a budget, determine eligibility for aid, and apply for financial aid for education and training. • May offer scholarships to clients to pursue high-skill, high-growth jobs. • Offers help with work-related expenses such as childcare, transportation, work clothing, work tools, and/or licenses.

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**Job Corps – Gary Job Corps Center**

**Address**: 2800 Airport Highway 21, San Marcos, TX 78667

**Area Served**: Southeast Texas

**Hours/Days**: Monday-Friday, 8:00AM-5:00PM

**Contact**: Lonnie Hall, Center Director or Micheal Ryan, Principal

**Phone**: 800-733-JOBS or 512-396-6652 (general questions), 512-396-6561 (director), or 512-396-6495 (principal)

**Fax**: 512-396-6666

**Email**: hall.lonnie@jobcorps.gov (director) or ryan.micheal@jobcorps.gov (principal)

**Website**: [http://www.jobcorps.gov](http://www.jobcorps.gov)

**Local Bus Routes**: None

**Ages/Grades Served**: Ages 16-24

**Eligibility**: Must be a legal resident or citizen, meet low-income qualifications, and need to earn a high school diploma or take a GED examination.

**Costs**: Free

**Onsite at Schools**: No

**Languages**: English, Spanish

**Direct Services**: Offers hands-on career technical training, academic training, and help earning a GED or high school diploma. • Offers career planning, on-the-job training, job placement, residential housing, food service, driver's education, health and dental care, and nutrition classes. • Provides a basic living allowance and a clothing allowance.

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**SEARCH – Employment Services**

**Address**: 2505 Fannin Street, Houston, TX 77002

**Area Served**: Harris County

**Hours/Days**: Offices: Monday-Friday, 8:00AM-5:00PM. • Orientation: Tuesday and Thursday, 2:00PM.

**Contact**: Lisa Estes, Development Director

**Phone**: 713-739-7752

**Fax**: 713-739-9201

**Email**: info@searchhomeless.org or lestes@searchhomeless.org

**Website**: [http://www.searchhomeless.org](http://www.searchhomeless.org)

**Local Bus Routes**: 700 (METRO light rail); 1 (bus)

**Ages/Grades Served**: All ages

**Eligibility**: Requires status as a homeless person and participation in an intake interview and orientation.

**Costs**: Free

**Onsite at Schools**: No
Languages: English, Spanish
Direct Services: Provides job readiness, skills training, job placement assistance, and case management, as well as employment counseling to support job searches. • Offers help for getting a job such as work clothes, basic tools, bus tokens, meals, and access to computers, telephones, and voicemail.

### Texas Department of Assistive and Rehabilitative Services (DARS) – Houston Field Offices

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td>3311 Richmond Avenue, Suite 175, Houston, TX 77098</td>
<td>713-866-7765</td>
<td>713-874-5080</td>
<td>25, 53</td>
</tr>
<tr>
<td>East End</td>
<td>5425 Polk Avenue, Suite 410, Houston, TX 77023</td>
<td>713-928-7700</td>
<td>713-928-7740</td>
<td>36, 50</td>
</tr>
<tr>
<td>Hobby</td>
<td>8866 Gulf Freeway, Suite 225, Houston, TX 77017</td>
<td>713-866-7750</td>
<td>713-947-8521</td>
<td>40, 88</td>
</tr>
<tr>
<td>North</td>
<td>450 North Sam Houston Parkway East, Suite 220, Houston, TX 77060</td>
<td>713-267-8550</td>
<td>281-999-2999</td>
<td>56, 102</td>
</tr>
<tr>
<td>Northeast</td>
<td>11811 East Freeway, Suite 250, Houston, TX 77029</td>
<td>713-866-7735</td>
<td>713-866-7744</td>
<td>137</td>
</tr>
<tr>
<td>South</td>
<td>2636 South Loop West, Suite 525, Houston, TX 77054</td>
<td>713-349-1360</td>
<td>713-349-1379</td>
<td>14, 18</td>
</tr>
<tr>
<td>Southwest</td>
<td>3721 Briarpark Drive, Suite 150, Houston, TX 77042</td>
<td>713-866-7700</td>
<td>713-977-6484</td>
<td>2, 46</td>
</tr>
<tr>
<td>West</td>
<td>427 West 20th Street, Suite 407, Houston, TX 77008</td>
<td>713-802-3100</td>
<td>None</td>
<td>40, 50</td>
</tr>
</tbody>
</table>

Area Served: Harris County
Hours/Days: Monday-Friday, 8:00AM-5:00PM. • Field office hours vary. • Always call ahead.
Email: DARS.Inquiries@dars.state.tx.us
Website: [http://www.dars.state.tx.us/drs/offices/OfficeLocator.aspx](http://www.dars.state.tx.us/drs/offices/OfficeLocator.aspx)
Ages/Grades Served: Adults ages 18+
Eligibility: Requires a physical or mental disability that substantially impedes employment. • Other criteria include whether the person is employable after receiving services and whether services are required to achieve employment outcomes.
Costs: Costs vary. • Charge fees on a sliding scale based on income.
Onsite at Schools: No
Languages: American Sign Language, English, Spanish
Direct Services: Helps persons with disabilities to prepare for, find, and keep jobs. • Support services may include counseling, training, medical treatment, assistive devices, job placement assistance, and other assistance.
FACE PRODUCT EVALUATION FORM

Product Name: ___________________________ User(s): ___________________________
Date: ___________________________ School/Location: ___________________________

**Directions:** Please tell us a little about you by checking (✔) the circles that apply best to you.

- O Student
- O Parent or Guardian
- O Family Member
- O Community Member
- O Black or African American
- O American Indian, Alaska Native, or Native Hawaiian
- O Asian or Pacific Islander
- O White or Caucasian
- O Hispanic or Latino
- O Two or More Races or Ethnicities

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

<table>
<thead>
<tr>
<th>Very Unsatisfied</th>
<th>Unsatisfied</th>
<th>Neutral</th>
<th>Satisfied</th>
<th>Very Satisfied</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall product quality</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Process for acquiring it</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Guidance for users</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>First usage</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Repeated usage</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Post-acquisition service</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**How long have you used this FACE product?**

- O Less than 1 month
- O 1 to 2 months
- O 2 to 3 months
- O 3 to 6 months
- O 6 months to 1 year
- O 1 year or longer
- O Have never used it

**How often do you use this FACE product?**

- O Daily
- O 3 to 4 times a week
- O Weekly
- O 3 to 4 times a month
- O Monthly
- O Every 2 to 3 months
- O 3 to 4 times a year
- O Once a year or less often
- O Do not use it
### Overall, how satisfied are you with this FACE product?

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Very satisfied 😊</td>
</tr>
<tr>
<td>1</td>
<td>Somewhat satisfied</td>
</tr>
<tr>
<td>2</td>
<td>Neutral ☹️</td>
</tr>
<tr>
<td>3</td>
<td>Somewhat unsatisfied</td>
</tr>
<tr>
<td>4</td>
<td>Very unsatisfied 😞</td>
</tr>
</tbody>
</table>

### Compared to other products of which you are aware, would you say that this FACE product is:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>So good that it’s in a class by itself 😊</td>
</tr>
<tr>
<td>1</td>
<td>Much better than most others</td>
</tr>
<tr>
<td>2</td>
<td>About the same as others ☹️</td>
</tr>
<tr>
<td>3</td>
<td>Somewhat worse than others</td>
</tr>
<tr>
<td>4</td>
<td>Much worse than others ☹️</td>
</tr>
<tr>
<td>5</td>
<td>Never have used it</td>
</tr>
</tbody>
</table>

### Will you use this FACE product again?

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Definitely yes 😊</td>
</tr>
<tr>
<td>1</td>
<td>Probably yes</td>
</tr>
<tr>
<td>2</td>
<td>Maybe or maybe not ☹️</td>
</tr>
<tr>
<td>3</td>
<td>Probably no</td>
</tr>
<tr>
<td>4</td>
<td>Definitely no 😞</td>
</tr>
<tr>
<td>5</td>
<td>Never have used it</td>
</tr>
</tbody>
</table>

### How likely are you to recommend this FACE product to others?

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Definitely will recommend it 😊</td>
</tr>
<tr>
<td>1</td>
<td>Probably will recommend it</td>
</tr>
<tr>
<td>2</td>
<td>Maybe or maybe not ☹️</td>
</tr>
<tr>
<td>3</td>
<td>Probably will not recommend it</td>
</tr>
<tr>
<td>4</td>
<td>Definitely will not recommend it</td>
</tr>
<tr>
<td>5</td>
<td>Never have used it</td>
</tr>
</tbody>
</table>

### Based upon your experience with this product, how likely are you to use other FACE products?

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Very likely 😊</td>
</tr>
<tr>
<td>1</td>
<td>Somewhat likely</td>
</tr>
<tr>
<td>2</td>
<td>Neutral ☹️</td>
</tr>
<tr>
<td>3</td>
<td>Somewhat unlikely</td>
</tr>
<tr>
<td>4</td>
<td>Very unlikely ☹️</td>
</tr>
</tbody>
</table>

Other comments about the product: _____________________________________________________________

_____________________________________________________________________________________

Please send this completed evaluation form to:

Alejandro Morúa, General Manager  
Department of Family and Community Engagement (FACE)  
Houston Independent School District (HISD)  
4400 West 18th Street  
Houston, TX 77092  
713-556-7290